



8–9 February 2007 • Asian Development Bank, Manila, Philippines

BIODATA OF PRESENTERS

Johan Arvling (Workshop presenter)

Knowledge Services Specialist, Regional Centre in Bangkok, United Nations Development Programme (Thailand). He provides knowledge advisory and support services to Country Offices by recommending consultants and facilitating exchanges among country office staff through the Mutual Support Initiative. He supports capacity building through developing communities of practice (CoP), facilitating learning events, promoting UNDP practice approach, and forming partnerships for knowledge management (KM). He is a network KM professional with 13 years of experience in international technical cooperation and organizational development and coordination. He was previously with Bangkok SURF, UNDP Lao People's Democratic Republic (Lao PDR). He also served in the World Bank's Lao PDR, Cambodia, and Viet Nam offices of the Water and Sanitation Programme for East Asia and the Pacific.

Rory Chase (Forum reactor and plenary presenter)

Managing Director, Teleos (United Kingdom). He is an international consultant, author, and researcher in the development and implementation of knowledge management and intellectual capital strategies and approaches. In 1998 he established independent research firm Teleos which conducts the internationally recognized Most Admired Knowledge Enterprises (MAKE) program. His business career started in 1973 at P.R. Mallory Inc. (Duracell Batteries), and between 1974 and 1986, he worked within the R&D group at Cincinnati Milacron Inc. In 1986, he joined IFS International Ltd., a UK-based business publisher and information services provider. Between 1986 and 1998, he served in several publishing and management positions, including Managing Director. He graduated from Bradley University in Peoria, Illinois with a BA (with honors) in physics and gained a Master's degree in Information Science from Indiana University.

Kim Henderson (Panelist)

Knowledge and Information Manager, Bureau for Development Policy, United Nations Development Programme (UNDP, USA). She oversees four of UNDP's five practice networks and two cross cutting networks, and works in collaboration with other units to coordinate their knowledge and practice networks. Prior to this, she was the Knowledge Network Facilitator for the Democratic Governance Practice Network. Before joining UNDP in 2003, she worked for the Australian Agency for International Development with a particular focus on democratic governance and the Asia-Pacific region. She was also seconded to the Australian Parliament as Development Cooperation Adviser to the Parliamentary Secretary for Foreign Affairs (1998–1999). She holds an MA in Development Studies from Monash University, Melbourne.

Erik C. Johnson (Panelist and workshop presenter)

Leads the Knowledge for Development (K4D) Program, World Bank Institute (USA). He directs the KM practice within the K4D program which focuses on building organizational capacity through training, applying an Organizational Knowledge Assessment (OKA) to evaluate institutional capabilities, and working with governments to examine how KM can improve public sector performance. Prior to this capacity, he was co-leader of the Knowledge Sharing Team providing leadership and support to the World Bank's corporate KM program, managing services such as electronic discussions (Development Forum) and webcasting (B-SPAN), and was involved in creating Global Development Network. Before WBI, he was with the Center for International Private Enterprise. He has published articles on KM, think tanks, and public policy. He took his MA in Public and International Affairs from the University of Pittsburgh and BS in Management from Keene State College.

Robert Juhkam (Workshop presenter)

Knowledge Services Team Leader, Regional Centre in Bangkok, UNDP (Thailand). He promotes knowledge sharing and provides KM advisory and technical services to support UNDP Country Offices in Asia and the Pacific and UNDP's KM policy. He supports capacity building through KM needs assessments and strategy formulation, CoP development, knowledge resources, web-based solutions, facilitation of knowledge events, application of KM approaches, and coordination of client relations with UNDP Country Offices. He has policy and program development experience in education, KM, ICT for development (ICT4D), and governance. Previously he was with Bangkok SURF, UNDP Headquarters, UNDP Country Office in Estonia, and the Estonian Ministry of Education. He also worked as an electoral supervisor in Cambodia, and as an educator in the People's Republic of China.

Frank McCosker (Panelist)

Managing Director–Global Strategic Accounts, Microsoft Corporation (Belgium). He is responsible for Microsoft's engagement with international financial institutions, intergovernmental organizations, and bilateral providers of official development assistance (ODA). He joined Microsoft's East European Headquarters in 1997 and during his 7 years he guided the implementation of public sector-related development projects in least developing countries and emerging markets, handled overall East European sales, marketing and services, and managed the Headquarters team. He also spent time assisting new European Union member states to meet the group's accession criteria. In 2004, he became Senior Director of Global Strategic Accounts, Multilateral Organizations. Prior to joining Microsoft, he worked in ICL Ukraine for 2 years. He graduated in Business Studies (BA Hons) from the Polytechnic of North London in 1991.

Thomas Menkhoff (Keynote address and panelist)

Practice Associate Professor of Organizational Behavior (OB), Lee Kong Chian School of Business, Singapore Management University. He received his doctoral degree from the University of Bielefeld in Germany, and subsequently taught Sociology, OB, and Business Management at Cologne University in Germany and the National University of Singapore. He also served as consultant to the German Agency of Technical Cooperation (GTZ), the Government of Malaysia, the Commonwealth Secretariat, Arthur D Little, the Asian Productivity Organisation (APO), and various private sector firms. His current research activities focus on the socio-cultural dimensions of knowledge transfer in multicultural contexts. One of his latest book publications is: Thomas Menkhoff, Hans-Dieter Evers and Chay Yue Wah (eds.) 2005: *Governing and Managing Knowledge in Asia, Series on Innovation and Knowledge Management*.

Nestor R. Mijares IV (Panelist)

Deputy Director General, National Economic and Development Authority (Philippines). A Career Executive Service Officer, he has more than 25 years of experience in policy formulation, development planning, and field level operations. His field exposure provided opportunities for specialized involvement in disaster management where he helped pioneer the use of computer-assisted GIS for Mt. Pinatubo Area rehabilitation, reconstruction and development. He also was involved in peace negotiations with armed separatist movements. As Ex-officio Chairman of the NEDA Knowledge Management Steering Committee since 2003, he helps promote the practice of knowledge management and knowledge creation in the agency.

Zbigniew Mikolajuk (Workshop presenter)

Independent consultant. He has 35 years of experience in information technology and interdisciplinary project management. He was professor of informatics at the Warsaw School of Economics in Poland and Carleton University in Canada. He has done research for Shell, Phillips and Gandalf, worked as Senior Specialist at the International Development Research Center, Canada, and was Integrated Program Manager at Nepal's International Center for Integrated Mountain Development. His areas of expertise include KM, sustainable development, telecommunication, and Internet technologies. He currently researches ICT/KM policy, e-government, and web-based applications. He has authored five books and over 40 research articles.

Dr. Abdunasser Minkara (Panelist)

Knowledge Management Officer, Office of the Vice President—Corporate Resources and Services, Islamic Development Bank (Saudi Arabia). He facilitates KM initiatives such as developing KM agenda and initiating connection, collection, and creation of knowledge. He returned to the Islamic Development Bank (IDB) in 2001 as Technical Assistant to the Vice President after teaching in East Tennessee State University's College of Business and Technology and in Indiana University—South Bend's School of Business and Economics in 1999 and 2000 respectively. He first joined IDB in 1997 as System Analyst and became Information Systems Auditor. He previously worked in King Fahad University of Petroleum and Minerals (KFUPM) in 1984–1985, and in AL-Alamiah Electronics Company in 1985–1988. He earned his Electrical Engineering-Computer degree in 1983 at King Abdul-Aziz University and his Master's degree at KFUPM in 1985. He had his Ph.D in B.A. (Decision Science and Information Systems) at the University of Kentucky in the United Kingdom in 2002.

Frans Neuman (Workshop presenter)

Senior Information Management and Networking expert and Chairman of InfoBridge Foundation (The Netherlands). At the International Institute for Communication Development, he is responsible for thematic networking and systematizing lessons using ICT4D in various sectors. As an agricultural information specialist, he advised Netherlands ministries, International Fund for Agricultural Development, programs of the European Union, and the Asian Development Bank (ADB) on agricultural information policies and programs. Since 1992, he is involved in multi-stakeholder programs on sharing information and capacity building in Africa and Asia.

Mike Pereira (Panelist)

Director, Global Online Communities, Development Gateway Foundation (USA). He manages dgCommunities, the Foundation's web, and email-based knowledge sharing and collaborative platform serving over 36,000 registered members worldwide. Prior to joining the Development Gateway, He was a consultant with the World Bank. He is a former editor and researcher with the Belfer Center for Science and International Affairs at Harvard University. He served as UN Correspondent for the Cape Verdean News (CVN) and as contributing editorial writer for the *UN Observer & International Report*. He is a former Senior Project Manager and Online Business Consultant with Scholastic Inc. He has a Bachelors degree from Boston University, and a Master in Public Administration from the Kennedy School of Government, Harvard University.

Alwin Sta. Rosa (Workshop presenter)

Business Excellence Officer and Assistant Vice-President—Comptrollership Group, First Philippine Holdings Corporation (Philippines). He integrates KM with other management technologies to achieve business excellence. He took his Management Leadership Program from Asian Institute of Management, Masters in Technology Management at the University of the Philippines, and BS Accounting from Polytechnic University of the Philippines. He has developed KM tools such as Intellectual Capital Accounting and Green Spot[®] Strategic Planning for innovating business models.

Serafin D. Talisayon (Workshop presenter)

Director, CCLFI.Philippines. He is a leading KM consultant in the Philippines and works in a leading KM service provider. He teaches graduate courses such as KM, information technology and organizational change, and innovative processes at the University of the Philippines. He is co-founder and vice-chairman of the Knowledge Management Association of the Philippines. Since 2006, he has been providing technical assistance to ADB in developing the concept of "knowledge-based development". He wrote the book *99 Paradigm Shifts for Survival in the Global Knowledge Economy*.

Iris Yolanda Tutuarima (Workshop presenter)

Head of External and Internal Relations, Central Bank of Indonesia. She has taken this responsibility since November 2005. She participates in several forums, such as Indonesian MAKE Forum and MAKE Knowledge Sharing in July and September 2006, to share the Central Bank's KM experiences. She also underwent KM training in the World Bank, Kaiserlautern (Germany), and Ark Group (Singapore) between 2003 and 2005. She finished Linguistics from the University of Indonesia in 1984, Communication from Macquarie University in 1991, and Applied Psychology from the University of Indonesia in 2006.

Agi Veres (Workshop presenter)

Deputy Chief, Policy Support and Programme Development Office, Regional Centre in Bratislava, UNDP (Slovakia). She oversees the implementation of Eastern Europe and the Commonwealth of Independent States (CIS)' regional KM strategy covering CoPs and knowledge networks, knowledge fairs and other events, knowledge products and publications, KM tools development, and general KM support to the UNDP offices in the region. Between 2002 and 2006, she led the implementation of UNDP's reporting strategy in the New York Headquarters, development and implementation of internal communication strategy for change management initiatives, and she supported the practice of UNDP's global Knowledge Management Roadmap. Before UNDP, she worked in Accenture (1997–2002). Her areas of work include strategic knowledge management, policy development, and program management.

Vilas Wuwongse (Workshop presenter)

Vice President for External Affairs, Asian Institute of Technology (Thailand). He teaches Computer Science and Information Management courses. His interests include knowledge representation, semantic web, digital libraries, database design, XML foundations, techniques and applications, and management of information technology. Between 2000 and 2006, he co-wrote nine articles in IT-related publications. He was a recipient of Japanese government scholarships (1972–1982) and is affiliated with International Federation for Information Processing, Information Processing Society of Japan, Artificial Intelligence Society of Japan, Journal of Natural Language Processing, and International Journal of Computer Processing of Oriental Languages. He finished three engineering degrees (bachelor, master's and doctorate) in Tokyo Institute of Technology in 1977, 1979, and 1982 respectively.

Christopher Zielinski (Workshop presenter)

Senior Adviser, Knowledge Management Sharing, World Health Organization (WHO). He spent more than 20 years in various UN organizations in the publishing/language services, including 6 years as Director for Health and Biomedical Information in WHO/Egypt. He also spent 4 years in South Asia, particularly India and 4 years running the Authors Licensing and Collecting Society (the UK authors' copyright society). He provides consultancy activities in strategy, partnerships, KM, ICTs, communications, intellectual property, external relations/resource mobilization, and working with nongovernment organizations.