

<b>Water Utility</b>	<b>SELANGOR WATER MANAGEMENT CORPORATION, LTD.</b> Address : P. O. Box 5001, Jalan Pantai Bahru, 59990 Kuala Lumpur, Malaysia Telephone : (60-3) 2282 6244 Fax : (60-3) 2282 7535 E-mail : puasbhd@puas.com.my Head : Dato' Mohd Sinon Mudzakir, Chief Executive Officer  The water utility operator for Kuala Lumpur is the Selangor Water Management Corporation Ltd. (SWMC), previously the Selangor Water Supply Department, which became a corporation in March 2002. SWMC is wholly owned by the State Government of Selangor and is responsible for the distribution of water, and development and maintenance of the distribution system including billing and collection in the State including Kuala Lumpur's population of 1.4 million people.																																																																																																											
<b>General Data About Water Utility</b>	Connections	:	173,561																																																																																																									
	Staff	:	250																																																																																																									
	Annual O&M Costs	:	US\$52,359,550																																																																																																									
	Annual Revenue	:	US\$39,202,630																																																																																																									
	Annual Capital Expenditure	:	US\$30,000,000																																																																																																									
	Source of Investment Funds	:	100% tariff																																																																																																									
<b>Water Resources Management</b>	The city relies mainly on surface water sources, drawing its supply from three reservoirs. Water is reserved mainly for public water supplies, with Kuala Lumpur having an allocation of 627,000 m <sup>3</sup> /day out of a total capacity of 3,304,000 m <sup>3</sup> /day. The Selangor Water Management Board, established in 1999, provides regulation and enforcement in matters relating to integrated and comprehensive water resources management within the State.																																																																																																											
<b>Tariff Structure</b>	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th rowspan="2" style="width: 50%;">Category</th> <th colspan="2" style="width: 20%;">Rate</th> <th colspan="2" style="width: 30%;">Minimum Charge/Month</th> </tr> <tr> <th style="width: 10%;">RM/m<sup>3</sup></th> <th style="width: 10%;">US\$/m<sup>3</sup></th> <th style="width: 15%;">RM</th> <th style="width: 15%;">US\$</th> </tr> </thead> <tbody> <tr> <td><b>Domestic Supplies</b></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Residential homes/government quarters</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>    0–20 m<sup>3</sup></td> <td>0.57</td> <td>0.15</td> <td>5.00</td> <td>1.32</td> </tr> <tr> <td>    21–35 m<sup>3</sup></td> <td>0.91</td> <td>0.24</td> <td></td> <td></td> </tr> <tr> <td>    Over 35 m<sup>3</sup></td> <td>1.70</td> <td>0.45</td> <td></td> <td></td> </tr> <tr> <td>Flats/apartments/condominiums without facilities</td> <td>0.70</td> <td>0.18</td> <td>30.00</td> <td>7.89</td> </tr> <tr> <td>Condominiums with facilities</td> <td>1.20</td> <td>0.32</td> <td>150.00</td> <td>39.47</td> </tr> <tr> <td><b>Industrial/Commercial Supplies</b></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>    0–35 m<sup>3</sup></td> <td>1.80</td> <td>0.47</td> <td>30.00</td> <td>7.89</td> </tr> <tr> <td>    Over 35 m<sup>3</sup></td> <td>1.92</td> <td>0.51</td> <td></td> <td></td> </tr> <tr> <td><b>Bulk Supply</b></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Public higher learning institutes/army camps/police</td> <td>1.40</td> <td>0.37</td> <td>15.00</td> <td>3.95</td> </tr> <tr> <td>Private higher learning institutes/industrial estates</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>    0–35 m<sup>3</sup></td> <td>1.80</td> <td>0.47</td> <td>30.00</td> <td>7.89</td> </tr> <tr> <td>    Over 35 m<sup>3</sup></td> <td>1.92</td> <td>0.51</td> <td></td> <td></td> </tr> <tr> <td><b>Government Offices</b></td> <td>1.40</td> <td>0.37</td> <td>15.00</td> <td>3.95</td> </tr> <tr> <td><b>Religious Institutions</b></td> <td>0.40</td> <td>0.11</td> <td>5.00</td> <td>1.32</td> </tr> <tr> <td><b>Charitable Institutions</b></td> <td>0.50</td> <td>0.13</td> <td>5.00</td> <td>1.32</td> </tr> <tr> <td><b>Ships</b></td> <td>3.68</td> <td>0.97</td> <td>--</td> <td>--</td> </tr> </tbody> </table> <p><i>Notes:</i></p> <ol style="list-style-type: none"> <li>This tariff structure has been in effect since April 2001, 10 years after the last increase.</li> <li>All consumers pay on metered use. Domestic consumers are billed every 2 months and pay at banks, utility payment centers, or automated teller machines.</li> <li>Connection fees are priced between US\$13 for domestic consumers and actual cost plus 25% for large consumers, with a minimum of US\$53.</li> </ol>				Category	Rate		Minimum Charge/Month		RM/m <sup>3</sup>	US\$/m <sup>3</sup>	RM	US\$	<b>Domestic Supplies</b>					Residential homes/government quarters					0–20 m <sup>3</sup>	0.57	0.15	5.00	1.32	21–35 m <sup>3</sup>	0.91	0.24			Over 35 m <sup>3</sup>	1.70	0.45			Flats/apartments/condominiums without facilities	0.70	0.18	30.00	7.89	Condominiums with facilities	1.20	0.32	150.00	39.47	<b>Industrial/Commercial Supplies</b>					0–35 m <sup>3</sup>	1.80	0.47	30.00	7.89	Over 35 m <sup>3</sup>	1.92	0.51			<b>Bulk Supply</b>					Public higher learning institutes/army camps/police	1.40	0.37	15.00	3.95	Private higher learning institutes/industrial estates					0–35 m <sup>3</sup>	1.80	0.47	30.00	7.89	Over 35 m <sup>3</sup>	1.92	0.51			<b>Government Offices</b>	1.40	0.37	15.00	3.95	<b>Religious Institutions</b>	0.40	0.11	5.00	1.32	<b>Charitable Institutions</b>	0.50	0.13	5.00	1.32	<b>Ships</b>	3.68	0.97	--	--
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<b>Policy and Regulation</b>	With the formation of SWMC, an independent regulatory body was established with a senior government official as regulator. The regulator monitors all the activities of SWMC including setting the water tariffs and establishing service levels. The regulator also monitors all public complaints and acts on them. Major policies are generally announced through the media.																																																																																																											
<b>Wastewater and Sanitation</b>	About 80% of the city population have access to a sewerage system that includes both regional and local treatment plants. Septic tanks are also used in Kuala Lumpur. Desludging services for septic tanks are provided by Indah Water Consortium, a private company appointed by the Federal Government to undertake sewerage services nationwide. All new housing subdivisions are required to provide adequate central sewerage systems as well as to make capital contributions for the development of regional plants.																																																																																																											