

Table 1: SUMMARY OF RESULTS FOR 18 UTILITIES

	Chengdu	Colombo	Delhi	Dhaka	Ho Chi Minh	Hong Kong	Jakarta	Karachi	Kathmandu	Average (18)
Production/Population (m³/d/c)	0.38	0.48	0.30	0.22	0.37	0.38	0.27	0.34	0.11	0.40
Water Coverage (%)	83	69	69	72	84	100	51	58	83	79
Sewerage Access (%)	85	33	60	30	12	100	2	50	22	51
24-hour Availability (%)	100	60	1	0	75	100	92	0	0	67
Consumption/Capita (l/c/d)	138	119	110	115	167	187	77	197	68	165
Nonrevenue Water (%)	18	55	53	40	38	25	51	30	37	34
Average Tariff (US\$)	0.14	0.22	0.07	0.06	0.18	0.35	0.29	0.07	0.09	0.24
Connections Metered (%)	98.5	70.0	32.7	50.7	100.0	100.0	98.8	0.3	38.0	76.5
Working Ratio	0.5	0.52	2.45	0.89	1.13	2.41	0.8	1	1.04	1.05
Staff/1,000 Connections (ratio)	33.8	7.6	19.9	11.6	3.5	2.3	5.3	6.4	15.2	8.3
New Connection Fee (US\$)	1*	129	2	29	53	146	13	3	21	212
Revenue Collection Efficiency (%)	100	94.8	70.4	82	100	99.8	98	54	70	87.7
Capital Expenditure/Connection (US\$)	176	8	78	140	72	115	47	7	17	88

* Connection fee in Chengdu is in US\$ per square meter of floor area.

	Kuala Lumpur	Manila	Osaka	Phnom Penh	Seoul	Shanghai	Tashkent	Ulaanbaatar	Vientiane	Average (18)
Production/Population (m³/d/c)	0.44	0.56	0.53	0.23	0.39	0.47	1.04	0.44	0.27	0.40
Water Coverage (%)	100	58	100	84	100	100	99	49	63	79
Sewerage Access (%)	80	7	100	41	98	68	85	48	0	51
24-hour Availability (%)	100	88	100	100	100	100	100	48	50	67
Consumption/Capita (l/c/d)	132	127	263	104	205	251	328	278	110	165
Nonrevenue Water (%)	43	62	7	26	25	17	27	36	28	34
Average Tariff (US\$)	0.30	0.14	1.37	0.24	0.49	0.10	0.01	0.19	0.04	0.24
Connections Metered (%)	100.0	100.0	100.0	100.0	99.8	100.0	8.3	80.3	100.0	76.5
Working Ratio	1.34	1.22	1.08	0.46	0.57	1.08	0.47	0.83	1.1	1.05
Staff/1,000 Connections (ratio)	1.4	4.4	1.7	5.4	1.4	5.7	5.6	823.3	10.5	8.3
New Connection Fee (US\$)	13	107	1506	87	850	83	32	454	74	212
Revenue Collection Efficiency (%)	95	97.3	87.2	99.7	93	93.5	76.8	90	76.8	87.7
Capital Expenditure/Connection (US\$)	173	18	224	203	100	38	3	1,978	47	88