COIMBATORE WATER SUPPLY

Population: 994,000 [1]

Production/Distribution

Average Daily Production	228,400 m^3
Groundwater	1%
Surface Water	99%
Treatment Type [2]	Conventional
Storage	125,000 m^3
Service Area [3]	105.6 sq km
Distribution length	1,205 km

Service Connections

House (5 persons/HC)	107,000
Public Tap (150 persons/PT)	2,811
Commercial	3,523
Industrial	Nil
Institutional	Nil
Bulk	428
Other	Nil
Total	**113,762**

Service Indicators

Service Coverage [4]	76.1%
Water Availability [5]	3 hours/day
Per Capita Consumption	109 l/c/d
Average Tariff	Rs3.66/m^3

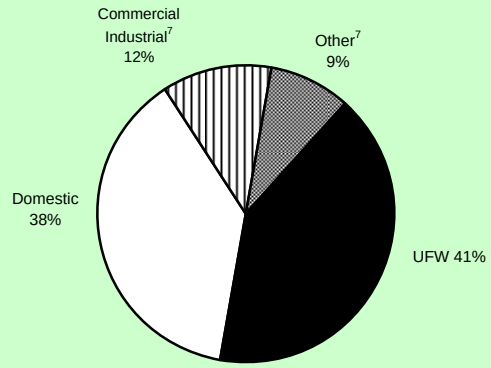
Efficiency Indicators

Unaccounted Water [6]	41.3%
Unit Production Cost	Rs1.33/m^3
Operating Ratio	0.82
Accounts Receivable	3.0 months
Staff/1,000 Connections	4.0

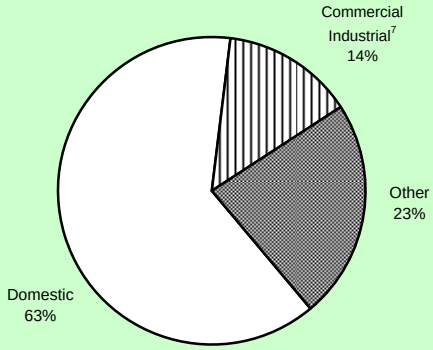
Notes:

1 The population is for the present area served by the utility.
2 About 90% of 3,650 samples taken passed the residual chlorine test.
3 This is also the total area of responsibility.
4 This is the percentage of population served by house connections and public taps.
About 19% of the population draw water from tankers provided by the utility.
The urban poor comprise 25% of the population.
5 There were about 3,460 consumer complaints registered in 2005-06.
6 Both production and service connections are fully metered.
There were about 30 pipe breaks and 5,200 leaks repaired during the year.
7 Commercial and industrial include institutional use and billing.
8 Other cost includes transport and chemicals.

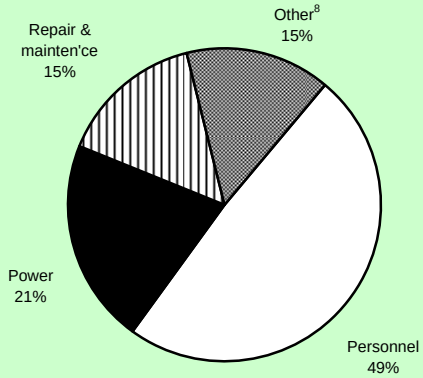
Data as of 2005-2006.



Annual Water Use
83,366,000 m^3



Annual Water Billings
Rs 179,200,000



Annual O&M Costs
Rs 111,000,000