

INDORE WATER SUPPLY

Population: 2,200,000 ¹

Production/Distribution

Average Daily Production	183,000 m ³
Groundwater	7%
Surface Water	93%
Treatment Type ²	Conventional
Storage	99,000 m ³
Service Area ³	180 sq km
Distribution length	2,040 km

Service Connections

House (7 persons/HC)	156,634
Public Tap (2,000 persons/PT)	93
Commercial	1,257
Industrial	1,024
Institutional	20
Bulk	72
Other	4
Total	159,104

Service Indicators

Service Coverage ⁴	77.3%
Water Availability ⁵	0.75 hours/day
Per Capita Consumption	87 l/c/d
Average Tariff	Rs2.79/m ³

Efficiency Indicators

Unaccounted Water ⁶	no data
Unit Production Cost	Rs13.18/m ³
Operating Ratio	5.33
Accounts Receivable	5.2 months
Staff/1,000 Connections	18.7

Notes:

- ¹ The population is for the present area served by the utility.
- ² About 98% of 54,897 samples taken passed the residual chlorine test.
- ³ This is also the total area of responsibility.
- ⁴ This is the percentage of population served by house connections and public taps.
About 9% of the population draw water from tube wells and tankers provided by the utility.
The urban poor comprise 10% of the population.
- ⁵ There were about 550 consumer complaints registered in 2005-06.
- ⁶ Both production and all service connections except for 59 connections are not metered.
There were about 5,886 pipe breaks and leaks repaired during the year.
- ⁷ Commercial and industrial include institutional use and billing.
- ⁸ Other cost includes transport and chemicals.

Data as of 2005-2006.

