

WATER MARK

First E-newsletter edition to keep Continuous Improvement and Benchmarking (CIB) participating utilities in touch and informed
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Meet the new South Asia Water Utilities Network (SAWUN) Chairman



Mr. Muhammad Suleman Chandio assumed the SAWUN Chairmanship from Mr. Ghulam Arif Khan, whom he replaced as Managing Director of Karachi Water and Sewerage Board -Pakistan.

Chairman Chandio has over 35 years of professional experience in the field of water and waste water engineering. He is a Civil Engineer and MS Degree holder in Public Health Engineering by profession.

The Chairman seeks members' cooperation to meet the challenges faced by South Asian utilities by helping frame policies and implement programs within SAWUN's mandate to improve utility service organizations.

His first speaking engagement as Chairman will be in the World Water Week in Stockholm in August to present SAWUN's accomplishments, activities, and challenges. Steering Committee member, Mr. Attanayake from the Sri Lanka's National Water, Sewerage and Drainage Board will also be speaking at this major event.

Welcome on board Chairman Chandio!

Lucky 7 Twins

GM Premanath of Sri Lanka's National Water Supply and Drainage Board signed twinning agreement with JUSCO of Jamshedpur, India. Following a short diagnostic in Colombo and Kandy, NWSDB agreed that the focus will be on reducing non revenue water and testing out the use of District Metering Areas using Jusco expertise. This now means seven twinning agreements are in place with another three targeted.

Expert	Recipient
SAWUN	
Malé Water and Sewerage Company Pvt. Ltd. (Malé, Maldives)	Thimphu City Corporation (Thimphu, Bhutan)
Jamshedpur Utilities and Services Company Ltd. (Jamshedpur, India)	National Water Supply and Drainage Board (Colombo, Sri Lanka)
Korea Water (Daejeon, Korea)	Dhaka Water Supply and Sewerage Authority (Dhaka, Bangladesh)
SEAWUN	
City West Water (Melbourne Australia)	Metropolitan Cebu Water District (Cebu, Philippines)
Ranhill Utilities Berhad (Johor Baru, Malaysia)	Davao City Water District (Davao, Philippines)
Haiphong Water Supply One Member Company Ltd. (Haiphong, Vietnam)	Nang Water Supply Company (Da Nang, Vietnam)
Phnom Penh Water Sewerage Company (Phnom Penh, Cambodia)	Binh Duong Water Supply Sewerage Environment Company (Binh Duong, Vietnam)

The one remaining twinning spot for SAWUN is set aside for Pakistan and discussions are taking place with a prospective expert twin. Two twins will also be put in place for Central Asian utilities to complete the circle of 10.

First Non Revenue Water (NRW) Workshop held in Manila

NRW is still a major challenge for utilities in Asia – many record levels more than 5 times higher than ‘good practice’ so there was plenty of interest by Asian utilities in participating in the 5 day workshop held on 11-16 May 2008 at the ADB Headquarters, Manila, Philippines.



Around 70 representatives listened to Roland Liemberger, a specialist on water loss assessment and loss reduction strategies discussing how to (1) establish standardized water balance and calculate water loss performance indicators, (2) reduce commercial and physical losses, and (3) produce a NRW Assessment and Management Action Plan, and (4) apply good practice NRW techniques and equipment.

SAWUN and SEAWUN helped put this event together as a service to members – the first of a series of three workshops on reducing NRW. The next course is tentatively scheduled for November 2008 when participants in workshop 1 will report back on their achievements.

CIB visits wrapped up in the Philippines

CIB Facilitator Bryn Campbell has just concluded three utility visits to the Philippines – calling on Dipolog, Davao and Cebu during June/July. This visit provided first hand support to CIB participating utilities. All three utilities are keen to advance their CIB efforts on reducing non revenue water and Bryn spent time with their teams in reviewing progress and going over future activities. Cebu and Davao are also benefiting from twinning agreements made with City West Water of Melbourne, Australia and with Ranhill Utilities of Malaysia.

Central Asian Utility Yerevan provides CIB information on time

Following on from the CASCWUA CIB workshop in Tashkent in March, participating utility Yerevan Djur was quick on the mark in supplying CIB information. We would like to congratulate Yerevan Djur for a job well done!

We hope to strengthen our CIB work in Central Asia with the establishment of the CASCWUA secretariat in Almaty, Kazakhstan. We shall update you on this in the next issue of Water Mark.

Keeping CIB progress on track

Our CIB efforts are slipping behind – no doubt participating members have encountered difficulties in setting up teams, giving them basic training and getting underway with analysis of present practices and development of key performance indicators for the services that contribute to how big NRW losses will be. Reminders were sent out in early July. Remember, we cannot gain the benefits of benchmarking with others if we don't get the job done within our own utilities. Please respond to our update request so we know how best to help you.

CIB and Twinning Team

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