

Asian Development Bank (ADB), Accountability Mechanism, Complaint Form

(Add rows or pages, if needed)

A. Choice of function - problem solving or compliance review *(Choose one below)*

Special Project Facilitator for problem solving *(Assists people who are directly and materially harmed by specific problems caused, or is likely to be caused, by ADB-assisted projects through informal, flexible, and consensus-based methods with the consent and participation of all parties concerned)*

Compliance Review Panel for compliance review *(Investigates alleged noncompliance by ADB with its operational policies and procedures in any ADB-assisted project in the course of the formulation, processing, or implementation of the project that directly, materially, and adversely affects, or is likely to affect, local people, as well as monitors the implementation of remedial action relates to the harm or likely harm caused by noncompliance)*

B. Confidentiality

Do you want your identities to be kept confidential? Yes No

C. Complainants *(Anonymous complaints will not be accepted. There must be at least two project-affected complainants.)*

Name and designation (Mr., Ms., Mrs.)	Signature	Position/ Organization <i>(If any)</i>	Mailing Address	Telephone number (landline/mobile)	E-mail address

Authorized Representative or Assistant *(if any)*. *(Information regarding the representatives, or persons assisting complainants in filing the complaint, will be disclosed, except when they are also complainants and they request confidentiality.)*

Complainant represented	Name and designation (Mr., Ms., Mrs.)	Signature	Position/ Organization <i>(If any)</i>	Mailing Address	Telephone number (landline/mobile)	E-mail address

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D. Project

Name	Balakot Hydro Power Project
Location	Tehsil Balakot (Paras, Bela Sacha)
Brief description	A 300-megawatt (MW) run-of-river hydro power plant located on the Kunhar river in Mansehra District, Khyber Pakhtunkhwa (KBK) province of Pakistan

E. Complaint:

What direct and material harm has the ADB-assisted project caused, or will likely cause, to the complainants?
 In short notice that were issued by PEDO on 16th January received on 19th January 2024. In joint operation PEDO and Local administration demolished buildings (MP-16, MB-38, MB-33, MB-34) with furniture other accessories in commercial building, although their entitled allowances (shifting allowance, business moving assistance) were not paid and LARP compensation for business allowance of 12 months was under discussion in GRC village committee. In addition, they deprived owners from building material worth millions of rupees that the owners were supposed to dismantle themselves. They threw the demolished material into the river. Two building that weren't even served notices (MB-36, MB-37) were destroyed illegally. Some owners approached courts after receiving notices and obtained stay orders. PEDO and Local administration violated the court orders. The affected personals were manhandled, beaten and harassed by police.

Have the complainants made prior efforts to solve the problem(s) and issue(s) with the ADB operations department including Resident Mission concerned?
 Yes. If YES, please provide the following: when, how, by whom, and with whom the efforts were made. Please describe any response the complainants may have received from or any actions taken by ADB.

No

F. Optional Information

1. What is the complainants' desired outcome or remedy for the complaint?

- Proper market rate compensation of building material destroyed.
- Stoppage of construction work until LARP and IVS compensations are paid as per policy of ADB, to avoid similar incidents in future.

3. Anything else you would like to add?

For Well being of society several benefits required.

- Employment Opportunities
- Infrastructure Development
- Economic Growth
- Environmental conservation
- Social services improvement

Name of the person who completed this form: Wasif Ali Shah

Signature:

Date: 21-01-24

Please send the complaint, by mail, fax, e-mail, or hand delivery, or through any ADB Resident Mission, to the following:

Complaint Receiving Officer (CRO), Accountability Mechanism
ADB Headquarters, 6 ADB Avenue, Mandaluyong City 1550, Philippines,
Telephone number: +63-2-6324444 local 70309, Fax: +63-2-6362086,
E-mail: amcro@adb.org