

Asian Development Bank (ADB), Accountability Mechanism, Complaint Form

(Add rows or pages, if needed)

A. Choice of function - problem solving or compliance review (Choose one below)

Special Project Facilitator for problem solving (Assists people who are directly and materially harmed by specific problems caused, or is likely to be caused, by ADB-assisted projects through informal, flexible, and consensus-based methods with the consent and participation of all parties concerned)

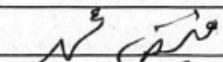
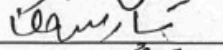
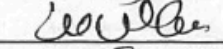
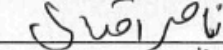
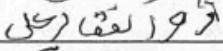


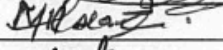

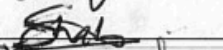
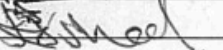
Compliance Review Panel for compliance review (Investigates alleged noncompliance by ADB with its operational policies and procedures in any ADB-assisted project in the course of the formulation, processing, or implementation of the project that directly, materially, and adversely affects, or is likely to affect, local people, as well as monitors the implementation of remedial action relates to the harm or likely harm caused by noncompliance)

B. Confidentiality

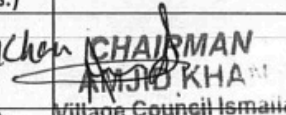
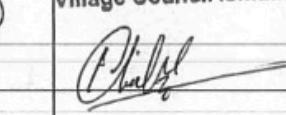
Do you want your identities to be kept confidential? Yes No

C. Complainants (Anonymous complaints will not be accepted. There must be at least two project-affected complainants.)

Name and designation (Mr., Ms., Mrs.)	Signature	Position/ Organization (if any)	Mailing Address	Telephone number (landline/mobile)	E-mail address
1. Mr. Syed Shahaed		Distributor at Lhal	shah3547@gmail.com	0333-3700444	
2. Haji Malik Urshad		EX-Budget Officer in Prison dept	ismaila Swabi	0316-8523352	
3. Mr. Sher Azam Khan			ismaila "	0332-9415948	
4. Mr. Hafiz Khan		Farmer	ismaila "	0333-7883011	
5. Muhammad Zeb		Farmer	ismaila "	0348-9849802	
6. Muhammad Shahaed		Farmer	ismaila "	0346-9291578	
7. Naseer Muhammad		Farmer	ismaila "	0345-6430803	
8. Khan Ali		Farmer	ismaila "	0342-1593452	

9	Faiz Muhammad		Teacher	Ismaila	0318-9778982	These are ramedo house he let his name in however the matter will effect about 250 families
10	Yaris Khan		Labour	Ismaila	0336-903391	
11	Waqas Khan		Labour	Ismaila	0312-2386572	
12	Nasir Iqbal		Frontier Constabulary	Ismaila	0308-5305578	
13	Zulfiqar		Labour	Ismaila	0348-1909643	
14	Sadet Ali		Police	Ismaila	0342-9660626	
15	Nasir Muhammad Khan		Farmer	Ismaila	0301-8180260	
16	Mir Alam Khan		Farmer	Ismaila	0313-9619611	
17	Dr. Yousof Ali Shah		Doctor	Ismaila	03009166982	
18	Dr. Shah Rehman		Doctor	Ismaila	0333-9003670	
19	Muhammad Ishaq		Farmer	Ismaila	0344-2626707	
20						

Authorized Representative or Assistant (if any). (Information regarding the representatives, or persons assisting complainants in filing the complaint, will be disclosed, except when they are also complainants and they request confidentiality.)

Complainant represented	Name and designation (Mr., Ms., Mrs.)	Signature	Position/ Organization (if any)	Mailing Address	Telephone number (landline/mobile)	E-mail address
	Mr. Amjad Khan		Chairman Local Govt	Ismaila	0345-9344897	
	Mr. Bilal			Ismaila	0314-9131342	

D. Project

Name	Pakistan: Khyber Pakhtunkhwa Provincial Roads Improvement Project 47360-003
Location	Ismaila 16.400km, Mardan Swabi Road 42 km
Brief description	<p>In May, 2018 Mardan Swabi main road dualization was started. This Road is mainly congested with residences and graveyards commercial plazas. This Road is about 42 km all the way. In 2022 still the project is in process. Mainly the structure is almost completed and highway is in process. During the construction the people of locality suffered a lot by dust, road inconvenience due to ignorant to safety tools and Sops. by local contractors. The videos & pictures will show, how the incomplete drain effect the houses and agricultural land near by as we have already issues of flooding in monsoon's season.</p>

E. Complaint:

What direct and material harm has the ADB-assisted project caused, or will likely cause, to the complainants?

The R.E (Resident Engineer) of the project has political influence and discriminated in work to the people in Pavements, connecting bridges and drains. On R.E directions the work of drains, bridges has been left by contractors, stating that fund has been overed. The contractors damaged the already built pavement and bridges and never build it which is permanent problem in form of flooding, damaging bridges and unequivalent drains. The videos and pictures are attached for comprehensions.

Have the complainants made prior efforts to solve the problem(s) and issue(s) with the ADB operations department including Resident Mission concerned?

Yes. If YES, please provide the following: when, how, by whom, and with whom the efforts were made. Please describe any response the complainants may have received from or any actions taken by ADB.

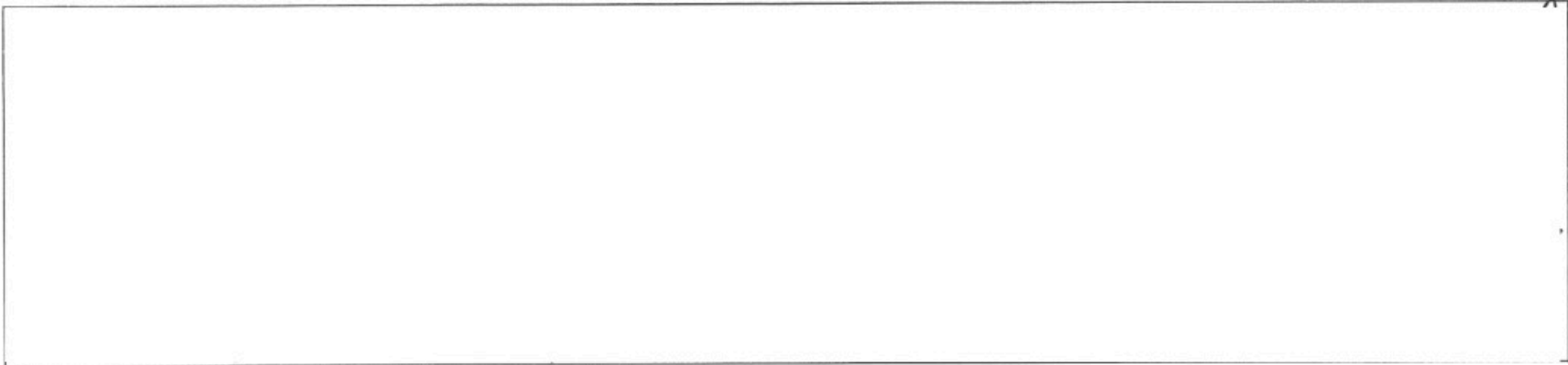
No

F. Optional Information


1. What is the complainants' desired outcome or remedy for the complaint?

1. All the bridges to the locality should be made, which has been stopped by R.E in political on location 16.400 km.
2. The main drain on either side of road should be completed and connected to main flood drain (rainy drains) on location 16.400 - 15.400
3. All the drains on either side of road should be covered to use as pavement and to avoid bad smell and mosquitoes breedings.
4. The R.E is belonging to locality and has a political influence, so he should be made accountable for his inappropriate behaviours to public and malfunctions.

2. Anything else you would like to add?



Name of the person who completed this form: Syed Shahzad Ali Shah

Signature: 

Date: 6-5-2022

Please send the complaint, by mail, fax, e-mail, or hand delivery, or through any ADB Resident Mission, to the following:

Complaint Receiving Officer (CRO), Accountability Mechanism
ADB Headquarters, 6 ADB Avenue, Mandaluyong City 1550, Philippines,
Telephone number: +63-2-6324444 local 70309, Fax: +63-2-6362086,
E-mail: amcro@adb.org