

NOTE: In their initial complaint letter, the complainants did not ask that their names and addresses be kept confidential. However, in a subsequent meeting with OSPF, they asked that this information not be published, so names and addresses have been deleted in the letter below.

_____ 2010

Office of the Special Project Facilitator
Asian Development Bank
6 ADB Avenue 1550 Mandaluyong City
Metro Manila, Philippines
Tel: (632) 632-632-4825
Fax: (632) 636-2490
E-mail: spf@adb.org

Dear Special Project Facilitator,

We, the citizens of the Kyrgyz Republic, _____ and _____, our addresses are indicated below, live in the Kyrgyz Republic, Naryn Oblast. We authorize our representative NAAMATBEKOV ULANBEK to file this complaint on our behalf via e-mail, which is confirmed by our signatures.

We send this complaint to the Special Project Facilitator.

1. At present, we are facing problems under the ADB-assisted Project No. 42399-01 as of 18 November 2009, Loan 2533/Tranche 0153-KGZ, Project 2 - CAREC Transport Corridor I (Bishkek-Torugart Road) being implemented in Kara Bulun Ail, At-Bashinsk Raion, Naryn Oblast in the Kyrgyz Republic.

2. Direct damage caused to us is as follows:

In July 2010, IBRAYEV GELDYBEK from the Road Administration of Naryn Oblast informed us that the building of a shop at the bus stop with a total area of 42.5 m² located in _____, _____ belonging to my son _____ would be demolished without payment of compensation. In summer 2010 we have erected a new shop behind the existing one subject to dismantling. The cost of the shop building to be pulled down we estimate as 120,000 (one hundred twenty thousand) Soms.

3. We aim at obtaining the following results and taking measures as follows with help of the Special Project Facilitator:

Firstly, payment of money compensation for the shop building to be taken down.

Secondly, assisting in the execution of permits to register a new building of a shop, and covering expenses incurred due to registration of a new shop on the basis of receipts, bills and orders.

4. We have already attempted to solve this problem through the IA/EA and the ADB Operations Department associated with this project as follows:

On 23 August 2010, we sent an official inquiry to the KR Ministry of Transport and Communications, and also to the Central and West Asia Department of the ADB. We are not satisfied with the response received, and therefore we file the present complaint.

5. We do not ask to keep our identities secret.

6. You may liaise with us at the address below:

_____ _____, _____ _____ _____ _____	NAAMATBEKOV U., the representative of complainants Naryn, Karabuk Street 3 Mobile: 0778274145
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2. Direct damage caused to us is as follows:

In June 2010, IBRAYEV GELDYBEK from the Road Administration of Naryn Oblast informed us that the “Bakhtiyar” shop located in _____, _____ should demolished. I, _____ purchased this shop from my relative _____ who lives in _____ for 80,000 (eighty thousand) Soms without signing a purchase-sale agreement. For buying the shop I took out loans from three funds - “Agakhan”, “Molbulak” and “Baitushun” I have been repaying them till now. If the shop will be taken down, and I pay off the loans I will lose 118,000 (one hundred and eighteen thousand) Soms.

3. We aim at obtaining the following results and taking measures as follows with help of the Special Project Facilitator:

Firstly, payment of compensation for the shop building to be taken down.

Secondly, to include me _____ into a program of preferential loan repayment under this project. Loan amounts received by me are:

- “Agakhan” Fund 60,000 (sixty thousand) Soms;
- “Molbulak” Fund 35,000 (thirty-five thousand) Soms;
- “Baitushun” Fund 29,000 (twenty-nine thousand) Soms.

In total, 124,000 (one hundred and twenty-four thousand) Soms.

Taking into account the interest rate I will have to repay 97,200 (ninety-seven thousand two hundred) Soms, 43,120 (forty-three thousand one hundred and twenty) Soms, and 34,430 (thirty-four thousand four hundred and thirty) Soms, accordingly.

The total sum of paying off amounts to 174,750 (one hundred and seventy-four thousand seven hundred and fifty) Soms.

In September 2010 I will complete repayment to the "Baitushun" Fund. Hence, I have to discharge loans from two other funds.

4. We have already attempted to solve this problem through the IA/EA and the ADB Operations Department associated with this project as follows:

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2. Direct damage caused to us is as follows:

Representatives of the construction organization in August 2010 again and again tried to withdraw part of the land plot belonging to me by the private property right for project needs, and require that I cut down 15 willows planted by me there in 1995.

3. We aim at obtaining the following results and taking measures as follows with help of the Special Project Facilitator:

Compensation for part of the land plot belonging to me and cutting down 15 willows.

4. We have already attempted to solve this problem through the IA/EA and the ADB Operations Department associated with this project as follows:

On 23 August 2010, we sent an official inquiry to the KR Ministry of Transport and Communications, and also to the Central and West Asia Department of the ADB. We are not satisfied with the response received, and therefore we file the present complaint.

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