

Complaint Receiving Officer (CRO), Accountability Mechanism

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### Complaint

From [REDACTED]

As you already know, agricultural land plots in the forest areas owned by the below signatories represents the main source of income for our families and is impacted by construction of East-West highway Shorapani-Argveta Project (53178-001) financed by Asian Development Bank.

Based on our information, the distance between land plots owned by us and the highway is approximately 20 to 50 meters.

Prior to highway construction initiation, we were able to freely use the land plots. We started facing problems from the year 2020, when the highway construction process was initiated. During the highway construction process the access road to [REDACTED] was closed and construction of an alternative road was required. The new access road to the village was constructed parallel to our land plots, what caused a blockage of access to our lands. Currently, the land plots are accessible from the bypass small road. In addition to the fact that using this bypass road is exceedingly difficult (especially in case of meteorological conditions), it is impossible to use forest and agricultural resources.

The local government, as well as the Roads Department are informed about this issue and visit the site as well. Regardless of the fact, up to date none of the informed parties has taken steps for problem resolution.

Moreover, the Roads Department and its standing committee have studied our case, and based on the definition provided by engineer of the Shorapani-Argveta section construction supervision company informed us that construction works do not impact the access road (vehicle road) to our land plots.

This particular conclusion contradicts with other circumstances indicated in the letter. The engineer notes that vehicle access to the land plots is limited, and alternative road cannot be constructed due to the slope (please refer to the attachment).

The alternative road mentioned in the letter, according to their own definition requires our families to own high mobility vehicles, to walk certain distance on foot, and use the land plots owned by other individuals.

We cannot consider this road as an alternative, as it is not fit for use. Our families do not own high mobility vehicles, owners of the land plots do not wish to allow us to use their lands. In addition, the alternative road described by the engineer passes on the State Forest fund and usage of such lands is a violation of the law. Regarding the section that needs to be covered on foot, such walks make our work impossibly difficult, and we will be unable to move the wood resources.

On 26 December 2023, with the support of “Green Alternative“ we have informed the resident mission and management of the Asian Development Bank on our concerns. On January 5<sup>th</sup>, Green Alternative informed us of the response letter from the bank’s resident mission. According to the letter, the resident mission promised to monitor the resolution of our case, collect information, and provide detailed answer after relevant deliberation. Unfortunately, after this letter we have not received any additional information, and no response has followed.

Taking into consideration all the above-mentioned, we are writing to you. Please, ensure that a special project facilitator is engaged in the problem resolution process. Please, consider and examine our case, respond accordingly, and ensure that the accessible road is provided to us, so we can use our land plots again.

Respectfully,

Name and Family Name	Address	ID Number	Telephone Number	Signature
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	