

OSPF has deleted all names and information in this complaint letter at the complainants request to keep their identities confidential.

Kingdom of Cambodia
Nation Religion King

Requesting Letter

We are people living along the Railway in _____, Phnom Penh.

To

- Facilitator of OSPF
- ADB Cambodia Resident Mission
- Representative of IRC

Subject: requesting to resolve compensation for our houses affected by the Railway.

Reasons: the rehabilitation of the railway in Phnom Penh caused impacts to our houses located along the railway within the corridor of impact 3.5 m from the rail center line. We would like to confirm that our houses have two stories (ground floor and first floor). IRC only paid us compensation for a story house that is not consistent with the ADB policy. We would like to request additional compensation for cutting the partial affected structures as insufficient compensation. For affected houses that remaining space is too small for living, we would like to move to new relocation site (closed to school, hospital, water, electricity, market, and access roads...) by requesting appropriate compensation and a plot (7m x 15m).

Phnom Penh on 30 December 2012

No.	Name	Sex	Age/year	Village	Street	Thumb print
1						
2						
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7						
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19						

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Kingdom of Cambodia
Nation Religion King

Letter of Request

I, _____, female, __, reside in _____, Phnom Penh. I have a DMS number.

Due to the railway rehabilitation in Phnom Penh, under the assistance of the Asian Development Bank (ADB), my house is almost entirely affected. Consequently, I cannot continue to live in the house as the remaining space is too small for the whole family which comprises of many members.

Please note that the house I own is a two-storey house; though, I only received compensation for one-storey house from IRC, which means that it is not in line with ADB policy.

I agree to move to the new location and I request proper compensation and a plot of land (7 x 15 meters) in a location which is situated in the town area and which is accessible to school, hospital, road, market, water and electricity.

Phnom Penh, 30 December 2012

(Thumbprint)

Mobile number: _____

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Kingdom of Cambodia
Nation Religion King

Letter of Request

I, _____, female, _____, reside in _____, Phnom Penh. My DMS number is _____.

Due to the railway rehabilitation in Phnom Penh, under the assistance of the Asian Development Bank (ADB), my house is almost entirely affected. Consequently, I cannot continue to live in the house as the remaining space is too small for the whole family which comprises of many members.

Please note that the house I own is a two-storey house; though, I only received compensation for one-storey house from IRC, which means that it is not in line with ADB policy.

I agree to move to the new location and I request proper compensation and a plot of land (7 x 15 meters) in a location which is situated close to town area and which is accessible to school, hospital, road, market, water and electricity.

Phnom Penh, 30 December 2012

(Thumbprint)

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Kingdom of Cambodia

Nation Religion King

I, _____, male, _____, reside in _____, Phnom Penh.

My house is situated along the railway in _____. Due to the railway rehabilitation in Phnom Penh, my house is almost entirely affected as the IRC requires 3.50 meters each from the central line.

Please note that I once received the compensation in accordance with the IRC principle and I have cut the affected part of my house. Though, given the small remaining size and many family members, on top of the improper compensation made by the IRC, which is not in line with the ADB policy, I cannot continue to live in the house.

I agree to move to the new location and I request proper compensation and a plot of land (7 x 15 meters) in a location situated in an area which is accessible to school, hospital, water and electricity...etc.

Phnom Penh, 03 January 2013

(Thumbprint)

Phone numbers:

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Kingdom of Cambodia
Nation Religion King

I, _____, male, years old, reside in _____,
Phnom Penh.

My house is situated along the railway in _____. Due to the railway rehabilitation by the royal government, under the ADB assistance, my house is severely affected.

Please note that I once received the compensation in accordance with the IRC principle and I have cut the affected part of my house. Though, given the small remaining size and many family members, I agree to move to the new location and I request proper compensation which is enough for me to rebuild another house and a plot of land (7 x 15 meters) in a location situated in an area which is accessible to school, hospital, market, water and electricity, road...etc.

Phnom Penh, 03 January 2013

(Thumbprint)

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Kingdom of Cambodia

Nation Religion King

I, _____, female, _____ years old, reside in _____, Phnom Penh.

My house is situated along the railway in _____. Due to the railway rehabilitation in Phnom Penh, my house is almost entirely affected as the IRC requires 3.50 meters each from the central line.

Please note that I once received the compensation in accordance with the IRC principle and I have cut the affected part of my house. Though, given the small remaining size and many family members, on top of the improper compensation made by the IRC, which is not in line with the ADB policy, I cannot continue to live in the house.

I agree to move to the new location and I request proper compensation and a plot of land (7 x 15 meters) in a location situated in an area which is accessible to school, hospital, water and electricity...etc.

Phnom Penh, 03 January 2013

(Thumbprint)

Phone numbers:

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Kingdom of Cambodia

Nation Religion King

I, _____, male, ____ years old, reside in _____, Phnom Penh.

My house is situated along the railway in _____. Due to the railway rehabilitation in Phnom Penh, my house is almost entirely affected as the IRC requires 3.50 meters each from the central line.

Please note that I once received the compensation in accordance with the IRC principle and I have cut the affected part of my house. Though, given the small remaining size and many family members, on top of the improper compensation made by the IRC, which is not in line with the ADB policy, I cannot continue to live in the house.

I agree to move to the new location and I request proper compensation and a plot of land (7 x 15 meters) in a location situated in an area which is accessible to school, hospital, water and electricity...etc.

Phnom Penh, 03 January 2013

(Thumbprint)

Phone number:

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Kingdom of Cambodia
Nation Religion King

I, _____, male, _____ years old, reside in _____, Phnom Penh.

My house is situated along the railway in _____. Due to the railway rehabilitation in Phnom Penh, my house is almost entirely affected as the IRC requires 3.50 meters each from the central line.

Please note that I once received the compensation in accordance with the IRC principle and I have cut the affected part of my house. Though, given the small remaining size and many family members, on top of the improper compensation made by the IRC, which is not in line with the ADB policy, I cannot continue to live in the house.

I agree to move to the new location and I request proper compensation and a plot of land (7 x 15 meters) in a location situated in an area which is accessible to school, hospital, water and electricity...etc.

Phnom Penh, 03 January 2013

(Thumbprint)

Phone number:

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Kingdom of Cambodia
Nation Religion King

I, _____, female, ____ years old, reside in _____,
Phnom Penh.

My house is situated along the railway in _____. Due to the railway rehabilitation in Phnom Penh, my house is almost entirely affected as the IRC requires 3.50 meters each from the central line.

Please note that I once received the compensation in accordance with the IRC principle and I have cut the affected part of my house. Though, given the small remaining size and many family members, on top of the improper compensation made by the IRC, which is not in line with the ADB policy, I cannot continue to live in the house.

I agree to move to the new location and I request proper compensation and a plot of land (7 x 15 meters) in a location situated in an area which is accessible to school, hospital, water and electricity...etc.

Phnom Penh, 03 January 2013

(Thumbprint)

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Kingdom of Cambodia
Nation Religion King

I, _____, ___-year-old _____, reside in _____, Phnom Penh.

My house is situated along the railway in _____. Due to the railway rehabilitation in Phnom Penh, my house is almost entirely affected as the IRC requires 3.50 meters each from the central line.

Please note that I once received the compensation in accordance with the IRC principle and I have cut the affected part of my house. Though, given the small remaining size and many family members, on top of the improper compensation made by the IRC, which is not in line with the ADB policy, I cannot continue to live in the house.

I agree to move to the new location and I request proper compensation and a plot of land (7 x 15 meters) in a location situated in an area of good security which is accessible to school, hospital, water and electricity.

Phnom Penh, 03 January 2013

(Thumbprint)

Phone number:

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Kingdom of Cambodia
Nation Religion King

I, _____, male, _____, reside in _____,
Phnom Penh. I live along the railway track and my DMS number is _____.

Due to the railway rehabilitation, my house is entirely affected. Consequently, given the fact that I have already cut the affected part of my house, I cannot continue to live in the house as the remaining space is too small for the whole family which comprises of many members.

Please note that the compensation provided by the IRC is not proper according to the ADB policy since I own a two-storey house.

I agree to move to the new location and I request proper compensation and a plot of land (7 x 15 meters) in a location which is situated close to town area and which is accessible to school, hospital, market...etc.

Phnom Penh, 30 December 2012

(Thumbprint)

Phone number: _____

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Kingdom of Cambodia
Nation Religion King

Letter of Request

I, _____, male, _____, reside in _____,
Phnom Penh. I live along the railway track and my DMS number is

Due to the railway rehabilitation in Phnom Penh, my house is almost entirely affected – 3.5 meters. Consequently, I cannot continue to live in the house as the remaining space will be too small for the whole family which comprises of many members.

I request proper compensation and a plot of land (7 x 15 meters) as an exchange. Please note that I own a two-storey house; though, the IRC only offered the compensation for one-storey house, which I cannot cut the affected part as a result.

I agree to move to the new location when I receive proper compensation according to the ADB policy.

Phnom Penh, 30 December 2012

(Thumbprint)

Phone number:

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Kingdom of Cambodia
Nation Religion King

I, _____, female, _____, reside in _____, Phnom Penh. My DMS number is

Due to the railway rehabilitation in Phnom Penh, under the assistance of the Asian Development Bank (ADB), my house is almost entirely affected. Consequently, I cannot continue to live in the house as the remaining space is too small for the whole family which comprises of many members.

Please note that the house I own is a two-storey house; though, I only received compensation for one-storey house from IRC, which means that it is not in line with ADB policy.

I agree to move to the new location and I request proper compensation and a plot of land (7 x 15 meters) in a location which is situated close to town area and which is accessible to school, hospital, road, market, water and electricity.

Phnom Penh, 30 December 2012

(Thumbprint)

Phone number:

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Kingdom of Cambodia
Nation Religion King

I, _____, male, _____, reside in _____, Phnom Penh. I live along the railway track and my number is _____.

My house is affected due to the railway rehabilitation. I have already cut the affected part of my house; however, I cannot continue to live in the house as the remaining space is too small for the whole family which comprises of many members.

Please note that the compensation provided by the IRC was not proper following the ADB policy as I own a two-storey house.

I agree to move to the new location and I request proper compensation and a plot of land (7 x 15 meters) in a location which is situated close to town area and which is accessible to school, hospital, market.

Phnom Penh, 30 December 2012

(Thumbprint)

Phone number: _____

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Kingdom of Cambodia
Nation Religion King

I, _____, female, _____, reside in _____, Phnom Penh.

Regard to:

- Special project facilitator (OSPF)
- Asian Development Bank Residence Mission in Cambodia
- Representative of IRC

Subject: Request for additional compensation for affected part of my house which I cut 3.5 meters from the central line.

Reason: Due to the railway rehabilitation, my house (_____) is affected.

Please note that the compensation provided by the IRC was not proper following the ADB policy as it was not enough for me to cut the affected part of my house and it has not been cut as a result. I, therefore, request for additional compensation as I own a two-storey house and I only received compensation for one-storey house from the IRC.

Phnom Penh, 31 December 2012

(Thumbprint)

Phone number:

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Kingdom of Cambodia
Nation Religion King

I, _____, female, _____, reside in _____, Phnom Penh.

Regard to:

- Special project facilitator (OSPF)
- Asian Development Bank Residence Mission in Cambodia
- Representative of IRC

Subject: Request for additional compensation for affected part of my house which I cut 3.5 meters from the central line.

Reason: My house is partially affected due to the railway rehabilitation.

- My DMS number is _____
- Please note that the compensation provided by the IRC was not proper following the ADB policy as it was not enough for me to cut the affected part of my house and it has not been cut as a result. I, therefore, request for additional compensation as I own a two-storey house and I only received compensation for one-storey house from the IRC.

Phnom Penh, 31 December 2012

(Thumbprint)

Phone number:

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Kingdom of Cambodia
Nation Religion King

I, _____, male, _____, reside in _____, Phnom Penh. I live along the railway track and my DMS number is _____.

My house is entirely affected due to the railway rehabilitation. I have already cut the affected part of my house; however, I cannot continue to live in the house as the remaining space is too small for the whole family which comprises of many members.

Please note that the compensation provided by the IRC was not proper following the ADB policy as I own a two-storey house.

I agree to move to the new location and I request proper compensation and a plot of land (7 x 15 meters) in a location which is situated close to town area and which is accessible to water, electricity, school, hospital, market.

Phnom Penh, 30 December 2012

(Thumbprint)

Phone number:

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Kingdom of Cambodia
Nation Religion King

I, _____, male, _____, reside in _____,
Phnom Penh. I live along the railway track and my DMS number is

My house is entirely affected due to the railway rehabilitation. I have already cut the affected part of my house; however, I cannot continue to live in the house as the remaining space is too small for the whole family which comprises of many members.

Please note that the compensation provided by the IRC was not proper following the ADB policy as my house.....

I agree to move to the new location and I request proper compensation and a plot of land (7 x 15 meters) in a location which is situated close to town area and which is accessible to water, electricity, school, hospital, market...etc.

Phnom Penh, 30 December 2012

(Thumbprint)

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Kingdom of Cambodia
Nation Religion King

Letter of Request

I, _____, female, _____, reside in _____, Phnom Penh.

I live along the railway track and my house is partially affected – 3.50 meters from the central line. I own a two-storey house; though I once received compensation for one-storey house only and the amount received was not enough for me to cut the house. I, therefore, request for additional compensation to pay for the house to be cut completely. According to the ADB policy, the compensation is made in accordance with the actual replacement cost.

I request that the compensation be made according to the ADB policy.

Phnom Penh, 30 December 2012

(Thumbprint)

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Kingdom of Cambodia
Nation Religion King

I, _____, male, _____, reside in _____, Phnom Penh. I live along the railway track in _____ and my DMS number is _____.

I once received the compensation for cutting the house; though, since I own a two-storey house, the compensation made by the IRC was not proper as it was not in line with the ADB policy. I request for additional compensation as the amount I received was not sufficient to cut the house.

I request the ADB to review the compensation made to me, ensuring that it is in line with the ADB policy. I do not have any objection to the government development activity.

Phnom Penh, 30 December 2012

(Thumbprint)

Phone number:
