Asian Development Bank (ADB)
Accountability Mechanism Complaint Form

The ADB Accountability Mechanism aims to provide an independent and effective forum for people adversely affected by ADB-assisted projects to voice their concerns and seek solutions to their problems, and to request compliance review of alleged noncompliance by ADB with its operational policies and procedures that may have caused, or is likely to cause, them direct and material harm.

The Accountability Mechanism is a "LAST RESORT" Mechanism and covers only ADB-assisted projects. As such, project-affected people are encouraged to first address the issue with available grievance mechanisms at the project level. Project-affected people are required to make good faith efforts to address the issue with the relevant ADB operations department.

A. Complainants' Choice and Contact Information

<table>
<thead>
<tr>
<th>1. Complainants' Choice</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. Please forward complaint to: <em>(Please choose only one and DO NOT leave this BLANK)</em></td>
</tr>
<tr>
<td>☑ Special Project Facilitator <em>(Assists people who are directly and materially harmed by specific problems caused, or is likely to be caused, by ADB-assisted projects through informal, flexible, and consensus-based methods with the consent and participation of all parties concerned)</em></td>
</tr>
<tr>
<td>☐ Compliance Review Panel <em>(Investigates alleged noncompliance by ADB with its operational policies and procedures in any ADB-assisted project in the course of the formulation, processing, or implementation of the project that directly, materially, and adversely affects, or is likely to affect, local people)</em></td>
</tr>
<tr>
<td>b. Do you want your identities to be kept confidential?</td>
</tr>
<tr>
<td>☑ Yes</td>
</tr>
<tr>
<td>☐ No</td>
</tr>
</tbody>
</table>

2. Information on the Complainants *(The identities of complainants will be kept confidential unless the complainants agree to disclose their identities, but anonymous complaints will not be accepted.)*

<table>
<thead>
<tr>
<th>Name and designation <em>(Mr., Ms., Mrs.)</em></th>
<th>Signature</th>
<th>Position/Organization <em>(if any)</em></th>
<th>Mailing Address</th>
<th>Telephone numbers <em>(landline/mobile)</em></th>
<th>E-mail addresses</th>
</tr>
</thead>
<tbody>
<tr>
<td>1)</td>
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<td>2)</td>
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</tbody>
</table>

3. Information on Authorized Representative *(if any). *(The identities of representatives who are not at the same time complainants will be...*
B. Project Information

<table>
<thead>
<tr>
<th>Project name</th>
<th>GULARBHOJ-GADARPUR ROAD</th>
</tr>
</thead>
<tbody>
<tr>
<td>Project location</td>
<td>GULARBHOJ TEHSIL GADARPUR DISTT. UDHAM SINGH NAGAR UTTARAKHAND PIN CODE 262401</td>
</tr>
<tr>
<td>Brief description of</td>
<td>THE WORK OF THE SAME ROAD STARTED SINCE APPROX 3 YEARS BUT NOT COMPLETED YET DUST AND BOLDERS ARE CREATING PROBLEMS AND CAUSE OF ROAD ACCIDENTS AS WELL POLLUTIONS, HUNDREDS OF PEOPLES LIKE WOMENS, SCHOLL CHILDRENS INJURED, AS WELL AFFECTED FROM LUNGS PROBLEMS, THE CONTRACTOR IS MISGUIDING REGULERLY AND SAYING ABOUT FUNDING PROBLEM FROM ADB.</td>
</tr>
</tbody>
</table>

C. The Complaint

1. What direct and material harm has the ADB-assisted project caused to, or will likely cause to, the complaining

   MANY PEOPLE INJURED DUE TO BOLDERS AND CONSTRUCTION MATERIALS, POLLUTION LEVEL IS TOO HIGH AND VISIBILITY IS ZERO. DUE SAME DAILY ACCIDENTS ARE HAPPENING.

2. Have the complainants made prior good faith efforts to solve the problem(s) and issue(s) with the ADB operations department concerned?

   Yes If YES, please provide the following: when, how, by whom, and with whom the good faith efforts were made.

   WE TRIED MANYTIMES TO SOLVE THE PROBLEM WITH PROJECT MANAGER/ CONCERNS OF CONSTRUCTION COMPANY BUT ALWAYS THEY ARE MAKING FALSE COMMITMENT.

Please describe any response the complainants may have received from or any actions taken by ADB
3. Have the complainants contacted the Office of the Special Project Facilitator or the Compliance Review Panel about their concerns?

| ☐ No |
| ☑ Yes, Office of the Special Project Facilitator | ☐ Yes, Compliance Review Panel |

If YES, please provide information on when the contact was made, how, by whom and with whom.

Please describe any response the complainants may have received or actions taken by the Office of the Special Project Facilitator or the Compliance Review Panel.

4. Please include any other information that you consider relevant.

Please describe any response the complainants may have received or any actions taken by the Office of the Special Project Facilitator or the Compliance Review Panel.

D. Optional Information (The following information is not mandatory, but would be helpful in processing your complaint.)

1. Have the complainants sent their complaint to the grievance redress mechanism of the project concerned?

| ☐ No | ☑ Yes |

If YES, please provide the following: when, how, and with whom the contact was made.

Please describe any response the complainants may have received or any actions taken.

2. What is the desired outcome or remedy that complainants believe ADB should provide through the ADB's Accountability Mechanism?

Please describe any response the complainants may have received or any actions taken.

3. Why do complainants believe that the alleged direct and material harm is the result of ADB's failure to follow its operational policies and procedures? (This applies if the complainants choose the compliance review function.)

Because there is no monitoring by any ADB's authorised person.
4. Please describe the operational policies and procedures that have not been complied with by ADB in the course of formulating, processing, or implementing the ADB-assisted project. (This applies if the complainants choose the compliance review function.)
DUE TO DELAY IN CONSTRUCTION THOUSANDS OF PEOPLES ARE SUFFERING WITH POLLUTIONS AS WELL ACCIDENTS SO THERE IS NO FOLLOW UP BY ADB OF NATIONAL GREEN TRIBUNALS GUIDELINES.

5. Do the complainants have any other relevant matters or facts (with supporting documents) that the complainants would like to share with the Accountability Mechanism?
IF YOU SET AN INQUIRY YOU WILL GET ALL THE PROFS FROM LOCAL COMMON PEOPLES, WHO COMPLAIN AGAINST DELAY AS WELL AGAINST ACCIDENTS.

Name of the person who completed this form:

Signature:

Date: 10.11.2016

Please send the complaint to: Complaint Receiving Officer (CRO)
Accountability Mechanism
ADB Headquarters
6 ADB Avenue
Mandaluyong City 1550
Philippines

Telephone number: +63-2-6324444 local 70309
Fax: +63-2-6362086
E-mail: amcro@adb.org

Complaints may be submitted by mail, facsimile, E-mail, or hand delivery to any resident mission of ADB or to the CRO at ADB headquarters.