

February 27, 2021

Complaint Receiving Officer
Accountability Mechanism
Asian Development Bank
6 ADB Avenue, Mandaluyong City
1550 Metro Manila, Philippines

Dear Sir:

We, who have signed this letter, are residents of *Silikyan Highway, G1 District, Ecocity Residence, Yerevan* and would like to file a complaint regarding the *SUDIP Yerevan*, an ADB-assisted Project.

We believe that due to this Project, we have suffered or are likely to suffer the following:

- *For the whole period of construction we have borne the intolerable impact of dust deteriorating our quality of life and now with the removal of construction fences that partially protected us from the dust we are inundated by it and no remedial action has ever been taken, such as regular watering of the site (including now) to bring down the effects of it on the residents of the area;*
- *The entire tree way has been fully destroyed by the construction and dust and has fully dried up with no hope of replacement;*
- *The trees that we have planted with the hope to have some natural fencing against dust and noise at least in the near future are jeopardized as well;*
- *The trees that we have planted and particularly the ones that are in front of my door on the publicly allotted area are being dumped by construction materials that at this very moment risk their growth (see photos attached).*

We have previously raised our concerns with the *Yerevan Office of ADB*, but are not satisfied with the results. Below is a summary of what happened:

We have raised the environmental impact of the construction most particularly the aspects of noise, pollution and dust, the only partial remediation we have received was the placement of the fence that separated the construction site from the residential areas and now it is gone with the dust destroying everything;

We have raised our concerns related to the trees and our tree way, we have not received any tangible answers and reassurances of what will happen next and now the other trees are endangered as well.

Hence, we are choosing problem solving with the Special Project Facilitator (SPF).

We request that you keep our identities confidential.

We have authorized Mr./Mrs./Ms. Nvard Manasyan , with the following details, to represent us in this complaint:

Mailing Address:

Email:

Telephone:

Fax:

(OMIT THIS PARAGRAPH, IF THERE IS NO REPRESENTATIVE.)

Please see below our other contact details:

Email:

Telephone:

Fax:

Sincerely,

Signature
Ms. Nvard Manasyan



Signature:
Ms. Yeranuhi Manasyan

