

**Asian Development Bank (ADB), Accountability Mechanism, Complaint Form**  
(Add rows or pages, if needed)

**A. Choice of function - problem solving or compliance review** (Choose one below)

**Special Project Facilitator** for problem solving (Assists people who are directly and materially harmed by caused, by ADB-assisted projects through informal, flexible, and consensus-based methods with the consent an

**Compliance Review Panel** for compliance review (Investigates alleged noncompliance by ADB with its operc assisted project in the course of the formulation, processing, or implementation of the project that directly, ma affect, local people, as well as monitors the implementation of remedial action relates to the harm or likely harm

**B. Confidentiality**

Do you want your identities to be kept confidential? **Yes** **No**

**C. Complainants** (Anonymous complaints will not be accepted. There must be at least two project-affected complainants.)

Name and designation (Mr., Ms., Mrs.)	Signature	Position/ Organization (if any)	Mailing Address

**Authorized Representative or Assistant (if any).** (Information regarding the representatives, or persons assisting disclosed, except when they are also complainants and they request confidentiality.)

Complainant represented	Name and designation (Mr., Ms., Mrs.)	Signature	Position/ Organization (if any)	Mailing Address

**D. Project**

Name	Drinking water project
Location	M.A Latif Chowdhury Waqf Estate, Pangkhali, Ukhuya Cox's Bazar, Bangladesh
Brief description	Drinking water supply for Rohingya and rural people.

**E. Complaint:**

What direct and material harm has the ADB-assisted project caused, or will likely cause, to the complainants?  
**DPHE has not done any agreement with majority land owner & didn't pay.**  
 Have the complainants made prior efforts to solve the problem(s) and issue(s) with the ADB operations department?  
**Yes.** If YES, please provide the following: when, how, by whom, and with whom the efforts were made. Please c

have received from or any actions taken by ADB.

No

Many of our land owners sent mails to ADB

F. Optional Information

1. What is the complainants' desired outcome or remedy for the complaint? DPHE forcefully started the construction work at our land before making any agreement and payment. We want the agreement to be made transparent & pay to all the land owners.
2. Anything else you would like to add? We hope ADB will do justice with us.

Please send the complaint, by mail, fax, e-mail, or hand delivery, or through any ADB Resident Mission, to the following:

**Complaint Receiving Officer (CRO), Accountability Mechanism**  
ADB Headquarters, 6 ADB Avenue, Mandaluyong City 1550, Philippines,  
Telephone number: +63-2-6324444 local 70309, Fax: +63-2-6362086,  
E-mail: [amcro@adb.org](mailto:amcro@adb.org)