

**Asian Development Bank (ADB), Accountability Mechanism, Complaint Form**  
*(Add rows or pages, if needed)*

**A. Choice of function - problem solving or compliance review** *(Choose one below)*

- Special Project Facilitator** for problem-solving *(Assists people who are directly and materially harmed by specific problems caused, or is likely to be caused, by ADB-assisted projects through informal, flexible, and consensus-based methods with the consent and participation of all parties concerned)*
- Compliance Review Panel** for compliance review *(Investigates alleged noncompliance by ADB with its operational policies and procedures in any ADB-assisted project in the course of the formulation, processing, or implementation of the project that directly, materially, and adversely affects, or is likely to affect, local people, as well as monitors the implementation of remedial action relates to the harm or likely harm caused by noncompliance)*

**B. Confidentiality**

Do you want your identities to be kept confidential?       **Yes**       **No**

**C. Complainants** *(Anonymous complaints will not be accepted. There must be at least two project-affected complainants.)*

Name and designation (Mr., Ms., Mrs.)	Signature	Position/ Organization <i>(If any)</i>	Mailing Address	Telephone number (landline/mobile)	E-mail address
		Public			
		Public			

**Authorized Representative or Assistant (if any).** (Information regarding the representatives, or persons assisting complainants in filing the complaint, will be disclosed, except when they are also complainants and they request confidentiality.)

Complainant represented	Name and designation (Mr., Ms., Mrs.)	Signature	Position/ Organization (If any)	Mailing Address	Telephone number (landline/mobile)	E-mail address

#### D. Project

Name	Chennai–Kanyakumari Industrial Corridor (CKIC):/ INDIA
Location	Tiruchendur to Ambasamudram TAMILNADU /INDIA
Brief description	In the last 6 months, no work has been done by contractors in Tirunelveli to Ambasamudram road [SH 40]. many bridges are not constructed and are also in dangerous positions. due to too much delay, the public is heavily affected, and vehicles are frequently damaged. accidents are occurred daily on this road due to heavy damage to roads. please take necessary action to finish the road work as early as possible. I complained about this matter to the Tirunelveli district collector and the highway office, but no response from anybody.

#### E. Complaint:

What direct and material harm has the ADB-assisted project caused, or will likely cause, to the complainants?

Have the complainants made prior efforts to solve the problem(s) and issue(s) with the ADB operations department including Resident Mission concerned?

**Yes.** If YES, please provide the following: when, how, by whom, and with whom the efforts were made. Please describe any response the complainants may have received from or any actions taken by ADB.

**No**

#### F. Optional Information

1. What is the complainants' desired outcome or remedy for the complaint?  
Need to speed up the construction work of road and bridge works. Please do the needful.

2. Anything else you would like to add?  
Please do quick action.

**Name of the person who completed this form: G.T.Natarajan**

Signature: \_

Date: 20/09/2022

Please send the complaint, by mail, fax, e-mail, or hand delivery, or through any ADB Resident Mission, to the following:

**Complaint Receiving Officer (CRO)**, Accountability Mechanism  
ADB Headquarters, 6 ADB Avenue, Mandaluyong City 1550, Philippines,  
Telephone number: +63-2-6324444 local 70309, Fax: +63-2-6362086,  
E-mail: [amcro@adb.org](mailto:amcro@adb.org)