

Asian Development Bank (ADB), Accountability Mechanism, Complaint Form

(Add rows or pages, if needed)

A. Choice of function - problem solving or compliance review *(Choose one below)*

- Special Project Facilitator** for problem solving *(Assists people who are directly and materially harmed by specific problems caused, or is likely to be caused, by ADB-assisted projects through informal, flexible, and consensus-based methods with the consent and participation of all parties concerned)*
- Compliance Review Panel** for compliance review *(Investigates alleged noncompliance by ADB with its operational policies and procedures in any ADB-assisted project in the course of the formulation, processing, or implementation of the project that directly, materially, and adversely affects, or is likely to affect, local people, as well as monitors the implementation of remedial action relates to the harm or likely harm caused by noncompliance)*

B. Confidentiality

Do you want your identities to be kept confidential? Yes No

C. Complainants *(Anonymous complaints will not be accepted. There must be at least two project-affected complainants.)*

| Name and designation (Mr., Ms., Mrs.) | Signature | Position/ Organization <i>(If any)</i> | Mailing Address | Telephone number (landline/mobile) | E-mail address |
|---|------------------|--|--|---------------------------------------|--|
| 1.Mr. Shehroz Jamshaid, Student and Resident of Royal Palm Gardens, Sahiwal | Shehroz Jamshaid | Final Year Finance Student at IBA Karachi. | House # 99, Royal Palm Gardens, Sahiwal | +92-3029450500 | Shehrozjamshaid82@gmail.com |
| 2.Mr Junaid Jamshed, Resident of Royal Palm Gardens, Sahiwal | Junaid Jamshed | Business owner | House # 99, Royal Palm Gardens, Sahiwal | +92-3066939519 | Junaidjamshed79@gmail.com |
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Authorized Representative or Assistant *(if any)*. *(Information regarding the representatives, or persons assisting complainants in filing the complaint, will be disclosed, except when they are also complainants and they request confidentiality.)*

| Complainant represented | Name and designation (Mr., Ms., Mrs.) | Signature | Position/ Organization <i>(If any)</i> | Mailing Address | Telephone number (landline/mobile) | E-mail address |
|-------------------------|--|-----------|---|-----------------|---------------------------------------|----------------|
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D. Project

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|-------------------|---|
| Name | Punjab Intermediate Cities Improvement Investment Project |
| Location | Sahiwal, Punjab, Pakistan |
| Brief description | As per this project, the solid waste management vehicles, like dumpers and chain trucks were provided to Municipal Corporation Sahiwal, and that vehicles are currently being used to throw the wastage across the canal very close to the residential area instead of Proper dumping site. |

E. Complaint:

What direct and material harm has the ADB-assisted project caused, or will likely cause, to the complainants?
 Royal Palm Gardens, once a serene and pleasant residential area, has been tragically affected by the improper disposal of solid waste by the local municipal corporation. The solid garbage of the entire city is being callously dumped dangerously close to our town, creating a towering mound of waste that looms over our daily lives. The stench permeates the air, saturating it with a putrid odor that penetrates every corner of our homes. It is suffocating, leaving us gasping for breath and desperate for relief.
 The project-affected persons, including myself, are experiencing significant adverse impacts on our health, well-being, and living conditions due to the improper disposal of solid waste near our residential area. The proximity of the waste disposal site has resulted in a multitude of issues, including unbearable foul odors that pervade our surroundings, posing a constant threat to our respiratory health. Additionally, the unsanitary conditions have given rise to the spread of diseases, causing harm to the physical and mental well-being of the residents.
 What is even more disheartening is witnessing the vulnerable animals in our vicinity scavenging on this waste, as it becomes their only source of sustenance. This heartbreaking sight not only poses a threat to their health but also exemplifies the degradation of our environment, which is directly at odds with the principles of sustainable development that the ADB champions.

Have the complainants made prior efforts to solve the problem(s) and issue(s) with the ADB operations department including Resident Mission concerned?
 Yes. If YES, please provide the following: when, how, by whom, and with whom the efforts were made. Please describe any response the complainants may have received from or any actions taken by ADB.

No

F. Optional Information

1. What is the complainants' desired outcome or remedy for the complaint?

My desired outcome is that the waste that they have piled up very near to our residential area should be cleaned immediately and there should be no future dumping at our place.

2. Anything else you would like to add?

I have attached the photographs and video as a proof of what the vehicles sponsored by the ADB are doing near our houses.

Name of the person who completed this form: Shehroz Jamshaid

Signature: Shehroz Jamshaid

Date: 5th June 2023

Please send the complaint, by mail, fax, e-mail, or hand delivery, or through any ADB Resident Mission, to the following:

Complaint Receiving Officer (CRO), Accountability Mechanism
ADB Headquarters, 6 ADB Avenue, Mandaluyong City 1550, Philippines,
Telephone number: +63-2-6324444 local 70309, Fax: +63-2-6362086,
E-mail: amcro@adb.org