Asian Development Bank (ADB), Accountability Mechanism, Complaint Form
(Add rows or pages, if needed)

A. Choice of function - problem solving or compliance review

☐ Special Project Facilitator for problem solving *(Assists people who are directly and materially harmed by specific problems caused, or is likely to be caused, by ADB-assisted projects through informal, flexible, and consensus-based methods with the consent and participation of all parties concerned)*

B. Confidentiality

Do you want your identities to be kept confidential? ☐ No

C. Complainants *(Anonymous complaints will not be accepted. There must be at least two project-affected complainants.)*

<table>
<thead>
<tr>
<th>Name and designation (Mr., Ms., Mrs.)</th>
<th>Signature</th>
<th>Position/Organization (If any)</th>
<th>Mailing Address</th>
<th>Telephone number (mobile)</th>
<th>E-mail address</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Subbareddy</td>
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<tr>
<td>2. Sudhakar Reddy</td>
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</table>
**Authorized Representative or Assistant (if any).** *(Information regarding the representatives, or persons assisting complainants in filing the complaint, will be disclosed, except when they are also complainants and they request confidentiality.)*

<table>
<thead>
<tr>
<th>Complainant represented</th>
<th>Name and designation (Mr., Ms., Mrs.)</th>
<th>Signature</th>
<th>Position/ Organization <em>(If any)</em></th>
<th>Mailing Address</th>
<th>Telephone number (landline/mobile)</th>
<th>E-mail address</th>
</tr>
</thead>
<tbody>
<tr>
<td>No</td>
<td>No</td>
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**D. Project**

<table>
<thead>
<tr>
<th>Name</th>
<th>India: Karnataka State Highways Improvement III Project</th>
</tr>
</thead>
<tbody>
<tr>
<td>Location</td>
<td>Chintamani- AP border, Karnataka, India</td>
</tr>
<tr>
<td>Brief description</td>
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</tbody>
</table>

**E. Complaint:**

What direct and material harm has the ADB-assisted project caused, or will likely cause, to the complainants?

1. Mango tree were cut for road widening without paying compensation.
2. As acquired land falls under 2013 act but KSHIP considered its urban land.

More details below:

Myself Subbareddy S/O Anjaneyareddy, Imareddyhalli Village, Chintamani taluk, Chikkaballapura (D), Karnataka, India and would like to file a complaint regarding the India: Karnataka State Highways Improvement III Project, an ADB-assisted Project. Problem: KSHIP and the highway road contractor occupied our farmland which is located in a rural area attached to SH-82 and removed 13 mango trees without providing any notice/compensation for occupied land & trees as per the law. Not only my land, next to my land and nearby lands are occupied the same way. Myself along with other farmers have brought to KSHIP attention that our farmlands are used/acquired and mango trees were also cut to expand the road width by a road contractor. Later we made a request to the survey department through KSHIP to make a survey of land to confirm if our farmland is acquired by KSHIP for road widening.

1) Through survey it was found that KSHIP and the contractor acquired the land and it is very much needed for the project. Finally, the KSHIP team confirmed that they will initiate compensation as per land acquisition act 2013. KSHIP staff requested to allow to progress
2) Horticulture department staff were to visit the spot and take photos of those 13 mango trees which were cut earlier. After a few days, the Horticulture department staff called my father (Anjaneyareddy) and demanded for Money so that they would add 13 mangoes and add more trees as part of compensation. My dad clearly mentioned that we will not pay the bribe and not required to mention any extra trees, requested to provide compensation for 13 mango trees and disconnected the call.
Yesterday (7/14/2023), We received a total compensation letter from the Assistant commissioner regarding compensation and noticed below points.

1) 13 mango trees of farmland are not considered for compensation. Next to my farmland, those who lost trees were given compensation. **Do we need to pay a bribe to KSHIP/Relevant department to provide compensation??**

2) My land is located in a rural area, as per land acquisition act 2013 if land falls under rural area the compensation should be Market value*2 but it's considered under Urban area and calculated as Market value*1.

3) Market value is not correct.

With above issue we tried to submit a request to KSHIP branch office Chintamani, but they are saying they cannot accept the request. We are helpless now. I have lot of respect to world bank for making impact in the world through different sector, but on ground level i see only if you pay bribe the system will work-

I witnessed this through ADB funded project. I thought of bringing it to your attention and seeking help from you.

Have the complainants made prior efforts to solve the problem(s) and issue(s) with the ADB operations department including Resident Mission concerned?

☐ Yes, We have tried to reach out and put effort to KSHIP branch office and they are not accepting request.

F. Optional Information

1. What is the complainants’ desired outcome or remedy for the complaint?

2. Anything else you would like to add?

Name of the person who completed this form: Subbareddy

Signature: Date: 26/07/2023

Please send the complaint, by mail, fax, e-mail, or hand delivery, or through any ADB Resident Mission, to the following:

**Complaint Receiving Officer (CRO), Accountability Mechanism**
ADB Headquarters, 6 ADB Avenue, Mandaluyong City 1550, Philippines,
Telephone number: +63-2-6324444 local 70309, Fax: +63-2-6362086,
E-mail: amcro@adb.org