

Asian Development Bank (ADB), Accountability Mechanism, Complaint Form

(Add rows or pages, if needed)

A. Choice of function - problem solving or compliance review *(Choose one below)*

- Special Project Facilitator** for problem solving *(Assists people who are directly and materially harmed by specific problems caused, or is likely to be caused, by ADB-assisted projects through informal, flexible, and consensus-based methods with the consent and participation of all parties concerned)*
- Compliance Review Panel** for compliance review *(Investigates alleged noncompliance by ADB with its operational policies and procedures in any ADB-assisted project in the course of the formulation, processing, or implementation of the project that directly, materially, and adversely affects, or is likely to affect, local people, as well as monitors the implementation of remedial action relates to the harm or likely harm caused by noncompliance)*

B. Confidentiality

Do you want your identities to be kept confidential? **Yes** **No**

C. Complainants *(Anonymous complaints will not be accepted. There must be at least two project-affected complainants.)*

Name and designation (Mr., Ms., Mrs.)	Signature	Position/ Organization <i>(If any)</i>	Mailing Address	Telephone number (landline/mobile)	E-mail address

Authorized Representative or Assistant *(if any)*. *(Information regarding the representatives, or persons assisting complainants in filing the complaint, will be disclosed, except when they are also complainants and they request confidentiality.)*

Complainant represented	Name and designation (Mr., Ms., Mrs.)	Signature	Position/ Organization <i>(If any)</i>	Mailing Address	Telephone number (landline/mobile)	E-mail address

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D. Project

Name	Construction of Additional 2-Lane Carriageway from Petaro-Sehwan N-55 (Section 2) KM64 000-KM130 370 (66.37 KM)
Location	
Brief description	<p>we are concerned residents of Village Amri, situated along the route of the ADB-assisted project titled "Construction of Additional 2-Lane Carriageway from Petaro-Sehwan N-55 (Section 2) KM64 000-KM130 370 (66.37 KM)," with Loan ID 3574. The contract for this project was signed on December 10, 2018, and the assigned contractor is Xinjiang Beixin Road & Bridge Group Co. Ltd., located at St.No.217, High-Tech St., High-Tech Industrial Devt Zone, Urumqi, Xinjiang, China, People's Republic Of. The Executing Agency for this project is the National Highway Authority (NHA) of Pakistan.</p> <p>we are writing to urgently bring to your attention a matter of grave concern regarding the ongoing construction in our village. It has recently come to light that certain individuals are attempting to construct a culvert on land where it is neither necessary nor included in the official drawings provided by NHA. This unauthorized construction is being pursued, seemingly to protect a constructed hotel near the existing culvert.</p> <p>we have already raised this concern with officials at the National Highway Authority, emphasizing the potential dangers posed to our villagers by such actions. It is disheartening to witness the potential endangerment of the lives and properties of the residents of eight villages, including Village Amri, due to the pursuit of personal gains.</p> <p>Moreover, it has been observed that there is an attempt to use political influence and personal power to push forward this unauthorized construction. This raises serious doubts about the transparency and fairness of the ongoing project.</p> <p>we are willing to provide any further details you may require, including official documents and Google coordinates of the affected area. It is my sincere hope that you can intervene in this matter to ensure the project is executed according to the approved plans, prioritizing the safety and well-being of the communities it impacts.</p> <p>in the end the project director of NHA of this site is not obliging us in this matter he is aware of all of this matter but not supporting our concerns</p>

E. Complaint:

What direct and material harm has the ADB-assisted project caused, or will likely cause, to the complainants?

Have the complainants made prior efforts to solve the problem(s) and issue(s) with the ADB operations department including Resident Mission concerned?

Yes. If YES, please provide the following: when, how, by whom, and with whom the efforts were made. Please describe any response the complainants may have received from or any actions taken by ADB.

No

F. Optional Information

1. What is the complainants' desired outcome or remedy for the complaint?

we recommend to follow the official drawing for the road and not create culvert and if NHA want create another culvert we recommend it to construct it where it is needed we can also give you suitable location for it and that culvert would be for betterment of whole community and also can be used as underpass for road

2. Anything else you would like to add?

Name of the person who completed this form: Shahbaz Ali

Signature: _____

Date: 13 - January - 2024

Please send the complaint, by mail, fax, e-mail, or hand delivery, or through any ADB Resident Mission, to the following:

Complaint Receiving Officer (CRO), Accountability Mechanism

ADB Headquarters, 6 ADB Avenue, Mandaluyong City 1550, Philippines,

Telephone number: +63-2-6324444 local 70309, Fax: +63-2-6362086,

E-mail: amcro@adb.org