Process of Complaints Assessment

1. OAI receives an allegation of integrity violation.

2. OAI acknowledges receipt and logs the complaint within 2 working days.

3. OAI reviews the complaint and determines case priority.

4. OAI assesses the allegation against the criteria below and submits a preliminary findings report for approval.

   Is the allegation credible, verifiable, material, and within OAI’s mandate?

   Y: OAI converts the case to an investigation.

   N*: OAI closes the case and may issue a reprimand or caution, or refer the case to another ADB department.

OAI = Office of Anticorruption and Integrity.

Note: This flowchart is not intended to, and does not replace, modify, supersede, or amend, ADB’s Integrity Principles and Guidelines (2015) AO 2.02 (2020), AO 2.04 (2020), and AO 2.10 (2017).

* OAI may also close the case if there are other relevant considerations to do so, e.g., whether the matter may be effectively addressed through other options available to ADB.

Source: ADB (OAI).