

# Social Monitoring Report

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Semestral Report  
April 2015

## IND: Chhattisgarh State Road Sector Project

Prepared by Chhattisgarh Public Works Department for the Government of India and the Asian Development Bank.

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# **Chhattisgarh State Road Sector Project**

## **Resettlement Plan Implementation Monitoring Report**

July - December 2014



Project Implementation Unit  
Chhattisgarh Public Works Department  
Government of Chhattisgarh

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## Semi-annual Monitoring Report on Resettlement Plan Implementation for June-December 2014

### A. Background

1. The Chhattisgarh Public Works Department (CGPWD) has availed a loan of US\$ 300 million from Asian Development Bank for widening and strengthening of 15 roads spread across the State, totaling a length of about 913km. The aim of the project is to improve the performance of the State's Road Transport Network by improving road conditions and capacity, and improve the State's capacity to plan, develop and maintain the road networks.
2. The improvement works include widening and strengthening of some existing single lane, intermediate lane and two-lane roads to two-lane with/without paved shoulders, provision of drainage facility, road furniture and accessories. Most of the improvements have been proposed within the available right-of-way thereby avoiding land acquisition. However, in a few locations, private land acquisition is involved for the formation of approach roads to the bridges proposed under the project and for realignments to improve the geometry.
3. The Project Implementation Unit (PIU) formed within CGPWD, for implementing the project, has tendered 13 road-projects, as 17 contract packages, in February 21, 2014. Two road-projects, viz. (i) *Chilphi to Salhewara* road; and (ii) *Bodla to Daldali* road, have not been tendered as it requires forest/wildlife clearance and is expected to be tendered on a later date once necessary clearances are in place.

### B. Monitoring Methodology

4. This semi-annual monitoring report for the period July-December 2014 is based on review of the quarterly progress report submitted by the 3-NGOs for the period October-December 2014, notes on progress of land acquisition received from the jurisdictional Sub Divisional Officer, reconnaissance site visit on October 18, 2104 to *Simga to Kurud* road, site visits between 28-30, October 2014 to 3-roads viz. (i) *Raipur to Balodabazar* Road; (ii) *Anda to Phunda* Road; and (iii) *Ratanpur to Lormi* Road, second round of site visits to between 10-12, November 2014 to 3-roads viz. (i) *Raipur to Balodabazar* Road; (ii) *Shibrinarayan to Champa* Road; and (iii) *Khairagarh to Tumdibod* Road, and consultations with PIU, NGO team members and PIU-Divisional office engineers.

### C. Involuntary Resettlement

5. The local community living in the vicinity of the road stretches will have improved access to markets, health care facilities, and educational institutions due to the improvements proposed under the project that aims at better designed quality roads. However, removal of encroachments and squatting will also become necessary for improving the roads, resulting in negative impacts to some people living along the road stretches. Further, the improvements involve minimal acquisition of private land for formation of approach roads and realignments.

6. Chhattisgarh Public Works Department (CGPWD) has prepared Resettlement Plans (RP) for all 15 roads and the objective of this Resettlement plan is to assist the affected people to improve or at least restore their living standards to the pre-impacted level. The RPs captures the involuntary resettlement impacts arising out of the proposed improvements to the 15-roads. The document describes the magnitude of impact, mitigation measures proposed, method of valuation of land, structure and other assets, eligibility criteria for availing benefits, baseline socio-economic characteristics, entitlements based on type of loss and tenure, the institutional arrangement for delivering the entitlements and mechanism for resolving grievances and monitoring.

7. Significant impact is envisaged in 8 out of 15 road-projects and hence the CSRSP has been categorised as Category-A for involuntary resettlement and the remaining 7 road-projects are categorised as Category-B as impacts are not considered significant. The project will impact about 1330 households and about 323 common property resources. The road wise involuntary resettlement impact for the 15 subprojects as identified during Detailed Project Report (DPR) stage and the extent of private land required in 3 roads is given in Appendix-I.

### D. Land Acquisition

8. Improvements to the road corridors have been proposed within available RoW and hence 12 out of 15 subprojects do not involve any land acquisition. Land acquisition is envisaged only in 3 subprojects viz. (i) *Nandghat to Gidhoury* road; (ii) *Raipur to Balodabazar* road; and (iii) *Raipur to Kodwa* road; involving acquisition of 5.135 hectares of private land and alienation of 1.110 ha of government land.

9. The land acquisition process has been initiated prior to January 01, 2014 vide issue of Sec 4(1) notification under Land acquisition Act, 1894. The CGPWD, while adopting the

procedures set forth in LA Act, 1894, is following the provisions of the Right to Fair Compensation and Transparency in Land Acquisition, Rehabilitation and Resettlement (RFCTLARR) Act, 2013 in determining the compensation for land and providing rehabilitation and resettlement in accordance with Sec 24(1)(a) of RFCTLARR Act.

10. Further, the multiplying factor for land in rural areas has been kept at 1 in the rules<sup>1</sup> framed by Government of Chhattisgarh for the RFCTLARR Act. Regarding the rehabilitation assistances contained in the First Schedule of the RFCTLARR Act and in particular regarding the annuity policy for 20 years or onetime payment of Rs.5 lakhs, there has been no rules/guidelines issued and hence these payments to the land owners need to be paid as and when the rules/guidelines are framed.

11. Land is being acquired from 35 land owners spread across 9 villages and the compensation amount has been estimated at Rs.12,529,423. The land acquisition is in the advance stage in 7 villages where notice under Sec 9, issued to interested persons to make their claims to compensations for the said land, has been completed. In the remaining 2 villages, it is in the early stages and the entire land acquisition and payment of compensation to land owners in all 9 villages is expected to be completed by April 2015. The status of land acquisition in the 9 villages is given in Appendix-II.



*LA section in Saragaon village in  
Raipur to Balodabazar road - Date of Visit 28Oct2014*



*LA section in Magar Chaba village in  
Raipur to Balodabazar road - Date of Visit 28Oct2014*

12. The PIU has been advised to ensure that stretches involving land acquisition in roads, if awarded for civil works, should not be handed over to the contractor and possession of land should be taken only after full payment of compensation, unless there is an ownership or apportionment dispute, wherein the compensation amount cannot be paid

<sup>1</sup> Gazette Notification dated December 04, 2014

and the matter is referred to the jurisdictional Land Acquisition Rehabilitation and Resettlement (LARR) Authority<sup>2</sup>.

### E. Training for PIU and NGO

13. As part of the capacity building exercise, the PIU officials including engineers from the Divisional offices and NGOs have gone through a series of training including on-site training on social safeguards and RP implementation.

14. The first training session to PIU staff covering (i) ADB's Social Safeguard Requirements; (ii) CSRSP's Resettlement Framework (RF); (iii) Core labour standards; and (iv) Government of India's new law on land acquisition viz. The Right to Fair Compensation and Transparency in Land Acquisition, Rehabilitation and Resettlement Act, 2013 has been held as early as March 02, 2014.

15. Subsequently on-site training to familiarise the officers in Resettlement Plan (RP) implementation has been given to the PIU officers and the officers of the concerned Divisional Office of the PWD, between May-June 2014. During this period, the PIU team along with the capacity building TA consultants has visited all the 13-roads that have been tendered and has undertaken a 100% percent identification of squatting and encroachments along with the officers from the concerned Division Offices of PWD. A separate report on the site visit to the roads has been prepared.



*Squatting in Sambalpur Junction in  
Chandkhuri – Umariya road - Date of Visit 10Jun2014*



*Squatter in Paneria in  
Ratanpur – Lormi road - Date of Visit 19Jun2014*

<sup>2</sup> Vide Sec 51(1) of the RFCTLARR Act, 2013, all disputes related to land acquisition, compensation, rehabilitation and resettlement will be dealt by 'the Land Acquisition, Rehabilitation and Resettlement Authority'



16. During October 16-17, 2014, the NGOs mobilized for RP implementation support have undergone a 2-day training on: (i) Resettlement Framework of CSRSP; (ii) Approach and Methodology in Verification and Updating of DHs Information; and (iii) Role of NGO in Consultations, Disclosure, GRC and Monitoring.



16Oct2014 - Training Session

Verification and Updating of Census and Socio Economic Survey in RP Implementation



17Oct2014 - Training Session

17. On-site training has been given to the Team Leaders of all 3-NGOs on October 18, 2014 to expose them to the steps involved in joint verification of census and socio-economic survey data and thereafter between October 28-30, 2014, all team members of each of the 3-NGOs have been given detailed hands-on training on how to undertake verification and updating of census and socio-economic survey. The PIU staff and jurisdictional engineers of PIU Divisional Office have also participated in these trainings. Subsequent to this a 1-day interactive session has been held on October 31, 2014 to clarify doubts in RP implementation and share the lessons learnt during the on-site training.



Training of Team Leaders of 3-NGO in  
Simga to Kurud road - Date of visit 18Oct2014



M/s. Lakshaya - NGO training in  
Raipur to Balodabazar road - Date of Visit 28Oct2014





*M/s. Citizens Foundation - NGO training in  
Anda – Phunda road - Date of Visit 29Oct2014*



*M/s. Held and Help - NGO training in  
Ratanpur – Lormi road - Date of Visit 30Oct2014*

## **F. Resettlement Plans**

18. The RP are in compliance with the Resettlement Framework (RF) prepared for CGPWD that confirms to the requirements of ADB Safeguards Policy Statement, 2009, National and State acts and policies.

## **G. Implementation of RPs**

19. The RP implementation support NGOs have been issued the work order on September 25, 2014. The updating and verification by the NGOs has commenced from November 10, 2014 with on-site support by PIU staff, capacity building TA consultant and the PIU-Divisional engineers and is continuing with priority given to roads for which contracts have been awarded.

### Disclosure

20. The NGOs have prepared handouts in Hindi, the local language, and have distributed the same to all Displaced Households (DHs). The handouts provide a summary of the scope of the project, details of cut-off date, details of eligibility and entitlements, the grievance redressal mechanism and contact details of the PIU and the implementing support NGO. A copy of the disclosure material is given in Appendix-III.

### Joint Verification

21. The NGOs under the supervision of the PIU-Divisional engineers have undertaken the identification of all Displaced Households (DHs) using the road alignment drawing and typical cross sections. Identification is covering all DHs enumerated during DPR stage and also those who were not enumerated during the DPR stage, arising out of the survey during DPR stage adopting a proposed right-of-way of 12m in most places and in some stretches 14m, whereas the requirement as per the detailed design is more.

22. Such impacts, that were not identified during DPR stage, after enumeration for a particular road is being sent by RO, PIU to respective PIU Division for confirmation on the proposed right-of-way adopted for the enumeration. Upon confirmation, such DHs getting affected will be provided all assistance in accordance with the entitlement matrix of the approved RPF. At the same time, all new squatting and encroachments that were noticed and that have come up mostly in the past 1-year or less in the surveyed stretches are being recorded for issue of notice to vacate and such persons are also being informed that they will not be entitled for any assistance and will have to vacate within the time stipulated in the notice to remove the squatting/encroachment.

#### Updating of Survey Records

23. The NGO is updating the census and socio-economic survey records done during DPR stage and also completing fresh records wherever additional impacts, not identified during DPR stage, are identified. The tasks being performed by the NGO involves: (i) distribution of disclosure handout; (ii) taking measurement to assess if the structure is getting affected; (iii) taking measurement of the structure; (iv) marking for identification and extent of impact to the structure; (v) taking photograph of the structure and that of the head of household, for identity card purpose; (vi) verifying particulars of name of head of household, tenure, use of structure, level of impact, social category and vulnerability status; (vi) updating of census details of family members and income; and (vii) collecting particulars of bank account of the head of household for disbursement purpose.



*M/s. Lakshya at work in  
Raipur to Balodabazar road - Date of Visit 10Nov2014*



*M/s. Held and Help at work in  
Shibrinarayan-Champa road - Date of Visit 11Nov2014*



*M/s. Held and Help at work in  
Shibrinarayan-Champa road - Date of Visit 11Nov2014*



*M/s. Citizen Foundation identified impact in  
Khairagarh – Tumdibod road - Date of Visit 12Nov2014*

### Status of Joint Verification

24. The identification and joint verification, as on December 31, 2014, has been completed for 5 packages out of the 17 packages tendered. Considering that the RP implementation commenced from November 10, 2014, the progress achieved is not bad and that too this has been accomplished by 2 NGOs, while the 3<sup>rd</sup> NGO viz. M/s. Citizen Foundation has not been able to complete even 1 package due to poor planning in deployment of field team.

25. The RO, PIU has communicated to M/s. Citizen Foundation that unless they expedite the identification and joint verification activities and complete at least 2 packages by end January, PIU will be forced to take action on M/s. Citizen Foundation for non-performance. The road wise impact identified is given in Table 1 below.

**Table 1: Summary of DHs Identified and Joint verification Completed**

Road Name	Package No	DHs as per RP	Identified	Newly Identified DHs	Total DHs	Name of the NGO
Raipur – Balodabazar	1	7	7	7	14	Lakshya
Raipur – Balodabazar	2	20	20	2	22	Lakshya
Nandghat – Gidhoury	3	23	21	2	23	Lakshya
Shibrinarayan – Champa	16	32	32	71	103	Help & Help
Jayaramnagar – Laban	19	106	106	21	127	Help & Help

*Source: Quarterly (Oct-Dec) Progress Report of NGOs*

26. With regard to identifying Common Property Resources (CPRs), the NGOs have completed the tasks in the packages where identification and joint verification of DHS has been completed. The road wise CPRs identified is given in Table 2 below. In the absence any format for capturing CPR details, the PIU in consultation with the capacity building TA consultants has developed a format and the same is being used in the field.

**Table 2: Summary of DHs Identified and Joint verification Completed**

Road Name	Package No	CPRs as per RP	Identified	Newly Identified CPRs	Total CPRs	Name of the NGO
Raipur – Balodabazar	1	8	8	2	10	Lakshya
Raipur – Balodabazar	2	9	9	3	12	Lakshya
Nandghat – Gidhoury	3	17	14	5	19	Lakshya
Shibrinarayan – Champa	16	22	22	6	28	Help & Help
Jayaramnagar – Laban	19	21	21	21	42	Help & Help

*Source: Quarterly (Oct-Dec) Progress Report of NGOs*

### Consultations

27. The consultations so far has been only a few group discussions and at individual level. There has been no formal consultations or focused group discussions in any of the 5 roads, where identification and joint verification has been completed. The NGOs have been advised to undertake as may consultations as possible with the DPs and other stakeholders and disseminate information about the project, its impact both positive and negative, the entitlements offered and the grievance redressal mechanism.

## **H. Institutional Arrangement**

### Project Implementation Unit

28. The CGPWD has formed a Project Implementation Unit (PIU) for this project headed by a Project Director who is overall in-charge of the project including social safeguards. The Project Director is supported by a Resettlement Officer (RO) who is a *Tahsildar* (revenue official) from the revenue department with prior experience in resettlement and rehabilitation in the Naya Raipur project has been posted as to oversee compliance to social safeguards. The RO is supported by engineers of PIU Divisional office in RP implementation. There are 4 PIU Divisions and are located in Rajnandgan, Bilaspur, Balodabazar and Raipur and each PIU Division is headed by a Executive Engineer as Project Manager and supported by Assistant Engineers (AE), Junior Engineers (JE) and other support staff.

29. The coordination between PIU, PIU Division and revenue authorities is very effective and all inspection is jointly being carried out by officers of PIU and PIU Division. Further the coordination with revenue department is good with most of the land acquisition cases being expedited. It is noteworthy that the valuation statements prepared by the revenue department is being verified on-site by the RO, PIU and the engineer from the jurisdictional PIU Division.

### RP Implementing Support NGO

30. Three NGOs were engaged to provide support to PIU, in RP implementation, and each NGO has been assigned a cluster of roads as per the grouping done based on geographical distribution. M/s. Lakshya Foundation has been awarded Group-A roads comprising of 5 roads, M/s. Citizen Foundation has been awarded Group-B roads comprising of 7 roads, of which the NGO is currently working on 5 roads, since 2-roads that have been deferred for want of forest clearances are assigned to them, and M/s. Help & Helps Samiti has been awarded Group-C roads comprising of 3 roads. The details of grouping and roads assigned to the respective NGOs is given in Appendix-IV

### Grievance Redressal Mechanism

31. Grievance Redressal Committee's (GRC) have been constituted at 2-levels, first one at Village level and the second one at District level. PIU had initiated the formation of GRC as early as December 19, 2012. In GRCs had come into place by March 2013.

32. The Village level GRC has the local self government elected Panchayat President (*Sarpanch*) as its Chairperson, 1 Displaced Person (DP) from amongst the DHs as member and 1 vulnerable DP from amongst the DHs as member.

33. The District level GRC has been constituted in 11 Districts, chaired by the District Collector or his/her representative, Executive Engineer of the jurisdictional Divisional Office of PWD as member secretary, jurisdictional Sub Divisional Officer as a member, jurisdictional Sub Divisional Officer from Forest Department as a member and 3 other members nominated by the District Collector from amongst civil society organizations, local self government elected representatives and revenue officials.

34. Till date there has been no complaints or concerns lodged with the GRC either at village level or at the District level. Since, the RO, PIU and the engineers of PIU Divisional office are in constant touch with the people along the project roads, issues and concerns are resolved during their visits to the roads and are not getting escalated to GRC level.

### **I. Issues and Follow up Action**

35. The CGPWD will have to write to government requesting to expedite the framing of rules/guidelines regarding the elements of rehabilitation and resettlement entitlements contained in the First Schedule of RFCTLARR Act.



36. Sections involving impact to houses in a settlement and stretches involving acquisition of private land to be earmarked for the 2<sup>nd</sup> milestone and handed over to the contractor after a period of 1-year by which time the payment of compensation and R&R measures would have been completed in these stretches.

37. Since the identification and joint verification has been completed in 5 packages, the NGO should be asked to prepare the Micro Plan and PIU should coordinate and ensure uniformity between the NGOs in the preparation of Micro Plan. Extensive consultations should be held with the DPs and other stakeholders.



Appendix-I

Summary of Involuntary Resettlement Impacts

S.No	Subproject	Length	IR Category	DH	CPR	Pvt Land	Govt Land
						(in ha)	
1	Nandghat – Gidhoury Road	91.23	A	42	29	0.713	0.223
2	Simga – Kurud Road	109.98	A	155	44	-	-
3	Raipur – Balodabazar Road	72.08	B	27	17	2.272	0.887
4	Rajnand Gaon Kachhe Road	77.12	A	75	35	-	-
5	Raipur – Kodwa Road	48.03	B	37	3	2.150	-
6	Chilphi – Salhewara Road <sup>3</sup>	61.00	B	42	6	-	-
7	Chandkhuri – Umariya Road	68.00	A	56	10	-	-
8	Dhamdha – Khairagarh Road	39.24	B	8	1	-	-
9	Khairagarh – Tumdibod Road	53.31	B	39	14	-	-
10	Balod – Dhamtari Road	30.67	B	7	6	-	-
11	Anda – Phunda Road	32.72	A	246	46	-	-
12	Bodla – Daldali Road <sup>4</sup>	41.00	A	50	13	-	-
13	Shibrinarayan – Champa Road	51.80	B	31	22	-	-
14	Ratanpur – Lormi Road	84.00	A	414	56	-	-
15	Jayaramnagar – Laban Road	52.94	A	101	21	-	-
	<b>Total</b>	<b>913.12</b>	<b>A – 8 Nos B – 7 Nos</b>	<b>1330</b>	<b>323</b>	<b>5.135</b>	<b>1.110</b>

Source: Resettlement Plans prepared during DPR stage

<sup>3</sup> Tendering deferred as forest / wildlife clearance required.

<sup>4</sup> Tendering deferred as forest / wildlife clearance required.

Appendix-II

Summary of Land Acquisition and Payment of Compensation

Status as on December 31, 2014

S.No	Package Number	Name of the Village	Purpose of Land acquisition	Number of Land Parcels	Extent in hectare	Number of Land Owners	Estimated Compensation Amount	Remarks
1	01	Saragaon	Kolhan River Bridge at km 22.800	4	0.434	2	2,968,560	Sec 9 completed and put up for award
2	02	Magar-chaba	Khorsi River Bridge at km 83.200-83.400	16	1.838	9	5,942,880	Sec 9 completed
3	03	Khairy	Jamuniya River Bridge at km 8.400	1	0.292	1	214,369	Sec 9 completed
4	03	Khamariya	Jamuniya River Bridge at km 8.400	5	0.421	1	263,041	Sec 9 completed
5	07	Berla 15	Realignment between km 36.000 to 37.000	4	0.300	4	528,216	Sec 9 completed
6	07	Hatpan 14	Realignment between km 36.000 to 37.000	2	0.120	1	152,552	Sec 9 completed
7	07	Karamal 14	Realignment between km 37.000 to 39.000	5	0.690	3	1,005,178	Notice issued under Sec 5
8	07	Sondh 14	Realignment at km 41.000	2	0.130	2	256,228	Sec 9 completed
9	07	Mohabhatta 3	Realignment between km 52.000 to 53.000	18	0.910	12	1,198,399	Notice issued under Sec 5
<b>Total</b>				<b>57</b>	<b>5.135</b>	<b>35</b>	<b>12,529,423</b>	

Appendix-III

Copy of Disclosure Material Distributed to DHs

प्रकटीकरण

छत्तीसगढ़ राज्य सड़क क्षेत्र

परियोजना

जिला :

विकासखण्ड :

ग्राम :

(1) परियोजना विवरण

छत्तीसगढ़ सरकार द्वारा एशियन डवलपमेंट बैंक से ऋण प्राप्त कर राज्य की मौजूदा सड़क को सुधारने के लिए कार्य योजना बनाई गई है। इस हेतु लोक निर्माण विभाग छत्तीसगढ़ को सड़क बनाने का काम सौंपा गया है। इस मार्ग निर्माण कार्य की चौड़ाई में आने वाली सरकारी/निजी जमीन जिसका मकान/दुकान की बसावट आ रही है। उसे दिनांक ..... 2012 (Cut of date) से पूर्व बसे प्रभावित व्यक्तियों को पुनर्वास हेतु एशियन डवलपमेंट बैंक एवं राज्य सरकार की सहमति से बनी नीति के अनुसार काम किया जाना है। सभी प्रभावित परिवार को नुकसान के एवज में क्षतिपूर्ति और सहायता राशि निम्न विवरण अनुसार दी जावेगी :-

पात्रता मैट्रिक्स

हानि के प्रकार	प्रभावित परिवारों की पहचान	हकदारी	विवरण
क. आजीविका से होने वाले नुकसान			
1. आय की प्राथमिक स्रोत की हानि	शीर्षक धारक जिन्हें व्यापार से हानि हुई है	परिवर्ती भत्ता	वे स्वामी जिन्हें अपने स्थापित व्यापार से प्राप्त होने वाले आय की हानि हुई है उन्हें पुनः स्थापन/परिवर्ती भत्ता दिया जाएगा जिसकी एकमुश्त राशि रु 10,000* /- होगी
	शीर्षक धारक जिन्हें कृषि से प्राप्त आय की हानि हुई है	आय पुनर्स्थापन के लिए प्रशिक्षण सहायता	वे प्रभावित व्यक्ति जिन्हें अपने आय की हानि हुई है उन्हें आय अर्जन एवं कौशल उन्नयन के लिए प्रशिक्षण सहायता प्रदान किया जाएगा एवं प्रत्येक प्रभावित व्यक्तियों को सहयोग की राशि 5,000/- रु दी जाएगी
	अनाधिवासी और अनौपचारिक बसने वाले की प्राथमिक स्रोत की हानि	आय पुनर्स्थापन के लिए प्रशिक्षण सहायता	कमजोर समूह के प्रभावित व्यक्ति जिन्हें आय के साधनों का नुकसान हुआ है उनके कौशल एवं विकास के लिए उनके दृष्टा अनुसार प्रशिक्षण दिया जाएगा। जिसकी राशि 5,000/- रु प्रति व्यक्ति होगी ताकी उन्हें दोबारा अपने संसाधन से आय प्राप्त हो सके।
	वाणिज्यिक संरचनाओं के विस्थापन से प्रभावित मजदूर कर्मचारी	परिवर्ती सहायता	नियोक्ता के विस्थापन से प्रभावित होने वाले प्रभावित मजदूर के लिए स्थानीय मजदूरी दर के हिसाब से मुआवजा तीन महिनो के लिए
ख. गैर शीर्षक धारक को हानि			
2. आरओडब्लू के अंतर्गत आने वाले भूमि एवं संरचना	कब्जाधारी	भूमि के लिए कोई मुआवजा नहीं परंतु प्रभावित कमजोर वर्ग के संपत्ति के लिए सहायता	क. कब्जाधारियों को समय पूर्व ही सूचित किया जाएगा ताकि उनकी संपत्ति प्रभावित न हो ख. ध्वस्त संरचना की बची हुई सामग्री ले जाने की अनुमति ग. प्रभावित संरचनाओं के लिए कमजोर परिवारों **को प्रतिस्थापना लागत से मुआवजा दिया जाएगा.
3. आरओडब्लू के अंतर्गत आने वाले भूमि एवं संरचना	अनाधिवासी और अनौपचारिक बसने वाले	भूमि के लिए कोई मुआवजा नहीं परंतु प्रभावित संरचना के लिए प्रतिस्थापना लागत पर मुआवजा एवं अन्य सहायता	क. अनाधिवासीयों को समय पूर्व ही सूचित किया जाएगा ताकि उनकी संपत्ति प्रभावित न हो. ख. ध्वस्त संरचना की बची हुई सामग्री ले जाने की अनुमति. ग. प्रतिस्थापना लागत पर संरचना के नुकसान के लिए मुआवजा जिसका भुगतान उपपरियोजना द्वारा किया जाएगा. घ. नए क्षेत्रों में घरों और संपत्ति के स्थानांतरण के लिए स्थानांतरण अनुदान एक मुश्त राशि 5000/- रु से 2000/- रु (संरचनाओं के प्रकार के आधार पर) दी जाएगी.

ग. सार्वजनिक संपत्ति संसाधन की हानि			
4. सार्वजनिक संपत्ति संसाधन की हानि	प्रभावित समुदाय/संस्था	नगद मुआवजा/पुनर्निर्माण	समुदाय संरचना के लिए नगद मुआवजा या समुदाय के परामर्श से प्रतिस्थापना लागत पर पुनर्निर्माण
<b>घ. पुनर्वास के लिए उपाय</b>			
5. कमजोर वर्ग के लिए अतिरिक्त सहायता	कमजोर वर्गीकृत परिवार (बीपीएल परिवार, महिला मुखिया परिवार, अनुसूचित जाति/जनजाति परिवार, विकलांग/बुजुर्ग)	एकमुश्त सहायता	क. अतिरिक्त सहायता की राशि 100000 रु प्रत्येक कमजोर वर्ग को जैसे (बीपीएल परिवार, महिला मुखिया परिवार, अनुसूचित जाति/जनजाति परिवार, विकलांग परिवार/बुजुर्ग व्यक्ति) ख. निर्माण कार्य के समय कमजोर वर्ग को निर्माण कार्य में मजदूर के रूप में रोजगार के लिए प्राथमिकता
6. उपरियोजना द्वारा अन्य प्रतिकूल प्रभाव	इस मार्गदर्शिका के नीति के अनुसार उपरियोजना द्वारा अन्य प्रतिकूल प्रभावों का दस्तावेजीकरण किया जाएगा		

\* यह दर तीन महीने की अवधि के लिए औसत आय के अनुमान के आधार पर तय किया गया है।

\*\* सामाजिक रूप से "कमजोर समूह" माना जाता है; जो (क) गरीबी रेखा से नीचे (बीपीएल) हैं (ख) अनुसूचित जातियों (एससी) अनुसूचित जनजातियों (एसटी) के लोग हैं (ग) महिला की अध्यक्षता में परिवारों (FHH); (घ) बुजुर्ग (65 वर्ष से ऊपर) और विकलांग व्यक्तियों।

### शिकायत निवारण समिति

परियोजना संबंधित सभी शिकायतें शिकायत निवारण समिति द्वारा निपटारा किया जाएगा। सभी शिकायतों का निवारण विस्थापित व्यक्तियों को बिना किसी शुल्क एवं प्रतिकर के किया जाएगा। एन.जी.ओ. द्वारा भूमि/संपत्ति अधिग्रहण और संपत्ति के मूल्य से उत्पन्न समस्याओं के लिए प्रभावित व्यक्ति को सहायता प्रदान की जाएगी और प्राथमिकता के आधार पर शिकायतों को वर्गीकृत करके ग्राम स्तरीय समिति के समक्ष सुनवाई हेतु प्रस्तुत किया जाएगा यदि ग्राम स्तरीय समिति में निराकरण नहीं होता है तो शिकायत को जिला स्तरीय शिकायत निवारण समिति के समक्ष प्रस्तुत किया जावेगा और एक महीने के भीतर उन्हें समिति द्वारा हल किया जाएगा।

जिला स्तरीय शिकायत निवारण समिति निम्नानुसार है :-

- I. अध्यक्ष -
- II. सदस्य -
- III. सदस्य -
- IV. सदस्य -
- V. सदस्य -

### 1- संपर्क विवरण

परियोजना निदेशक सीएसआरएसपी, पीआईयू (एडीबी परियोजना) मुख्य अभियंता कार्यालय लोक निर्माण विभाग सिरपुर भवन, सिविल लाईन रायपुर - 492001 (छ.ग) फोन नं - 0771-2331427	कलेक्टर कार्यालय	एनजीओ का नाम एवं पता फोन नम्बर सहित
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Appendix-IV

Group Wise Roads Assigned to NGOs

S.No	Name of the Road	Package Name	Pkg No	Length	No. of DPs/CPR	District HQ
Group A Packages - M/s. Lakshya Foundation, Bhilai, Durg (C.G.), MIG-II/51, Hudco, Amdi Nagar, Bhilai, Durg (C.G.) 490 009. Ph: 093296-41696 / 0788-2241176						
1	Raipur – Balodabazar Road	Raipur – Bhaisa	1	36.500	7/8	Raipur
		Bhaisa – Balodabazar	2	35.580	--	Raipur
					20/9	Baloda Bazar
		Sub Total			72.08	27/17
2	Nandghat – Bhatapara – Balodabazar – Kasdol – Gidhori Road	Nandghat – Balodabazar	3	42.187	24/19	Baloda Bazar
		Balodabazar – Gidhori	4	49.041	20/11	Baloda Bazar
		Sub Total			91.288	44/30
3	Simga – Tilda Kharora Arang- Nayapara- Kurud	Simga – Arang (Gullu)	5	57.150	76/19	Raipur
		Arang (Gullu) – Kurud	6	52.835	--	Raipur
					83/25	Dhamtari
Sub Total			109.985	159/44		
4	Raipur – Urla – Patharidih – Berla – Kodwa	Raipur – Urla – Patharidih – Berla – Kodwa	7	48.030	--	Raipur
					37/3	Bematara
5	Chandkhuri – Maro – Sambalpur – Navagarh – Chhiraha – Umariya	Chandkhuri – Maro – Sambalpur – Navagarh – Chhiraha – Umariya	10	68.271	57/10	Bemetara
Total				389.594	324/104	
Group B Packages - M/s. Citizen Foundation 7, Betar Kendra, Niwaranpur, Ranchi, Jharkhand 834 002. Ph: 0651-2481777 / 2482777						
6	Rajnandgaon – Kachche	Rajnandgaon – Kachche	8	77.125	28/12	Rajnandgaon
					51/23	Balod
		Sub Total			77.125	79/35
7	Chilphi – Rengakhar – Salhewara	Chilphi – Rengakhar – Salhewara	9	60.811	--	Rajnandgaon
					43/6	Kabeerdham
8	Dhamdha – Rohanda – Joratarai – Atariya – Khairagarh	Dhamdha – Rohanda – Joratarai – Atariya – Khairagarh	11	39.246	--	Durg
					8/1	Rajnandgaon
9	Khairagarh – Dongargarh – Tumadibod	Khairagarh – Dongargarh – Tumadibod	12	53.310	39/14	Rajnandgaon
10	Balod – Dhamtari	Balod – Dhamtari	13	30.671	7/6	Balod

S.No	Name of the Road	Package Name	Pkg No	Length	No. of DPs/CPR	District HQ
11	Anda – Funda	Anda – Funda	14	32.727	273/46	Durg
12	Bodla – Taregaon – Daldali	Bodla – Taregaon – Daldali	15	40.972	52/13	Kabeerdham
Total				334.862	501/121	
Group C Packages - M/s. Help & Helps Samiti, Plot no.127, H. No. 42/1293, Gowardhan Chowk, Dr. Rajendra Nagar, Civil Line Ward, Raipur (C.G.) 492-001. Ph: 0771-4028122, 093016-60423						
13	Sheorinarayan Birra Champa	Sheorinarayan Birra Champa	16	51.790	31/2	Champa
14	Ratanpur – Kota – Lormi Pandariya Road - Mungeli - Lormi Road i/c. Mungeli by pass	Ratanpur – Kota – Lormi	17	50.200	212/27	Bilaspur
					3/1	Mungeli
		Sub Total		50.200	215/28	
		Lormi Pandariya - Mungeli - Lormi i/c. Mungeli by pass	18	37.007	54/21	Mungeli
					153/-	
					21/7	Kabeerdham
		Sub Total		87.207	228/28	
15	Jairamnagar - Masturi – Malhar – Jondhara – Lawan	Jairamnagar - Masturi – Malhar – Jondhara – Lawan	19	52.939	84/16	Bilaspur
					22/5	Baloda Bazar
		Sub Total		52.939	106/21	
Total				213.065	605/95	