



# Social Monitoring Report

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Project Number: 40648-023  
October 2018  
Period: January 2018 – June 2018

## IND: Infrastructure Development Investment Program for Tourism (IDIPT) - Tranche 1

Submitted by

Program Management Unit, Punjab Heritage and Tourism Board, Chandigarh

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Asian Development Bank

Punjab Heritage and Tourism Promotion Board  
Infrastructure Development Investment Programme for Tourism (IDIPT)  
(ADB Assisted Project)  
Plot No. 03, Sector 38 A, Chandigarh, Ph. 0172-2625952, 5014495  
Email: idipt.pb.office@gmail.com



To,

The Country Director,  
India Resident Mission,  
Asian Development Bank,  
4, San Martin Marg, Chanakyapuri,  
New Delhi – 110021



No. PHTPB/IDIPT/2018/TI/34/3450-57.

Dated: 18/10/18

Subject: Loan 2676-IND: Infrastructure Development Investment Programme for Tourism (IDIPT): Social Monitoring Report (SMR) for Tranche-1 for the period from- Jan'2018-June'2018

The Social Monitoring Report (SMR) of Tranche-1 Loan No. 2676 for the period from Jan'2018 - June'2018 is hereby enclosed for ADB's approval.

*Hei*  
16/10/18

Forest Conservation Specialist

CC:

1. PA to PD, IDIPT-PB
2. PA to APD, IDIPT-PB
3. CGM, PHTPB
4. FCS, IDIPT-PB
5. TL, PMC
6. TL, DSC
7. ESS/SSS, IDIPT-PB



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## INFRASTRUCTURE DEVELOPMENT INVESTMENT PROGRAM FOR TOURISM- PUNJAB

LOAN No: 2676-IND

### SOCIAL MONITORING REPORT - TRANCHE 1(JAN-JUNE 2018)

(Punjab Heritage and Tourism Promotion Board)



**OCTOBER, 2018**

**Prepared by  
The Government of Punjab for the Asian Development Bank**

*The SMR is a document of the borrower. The views expressed herein do not necessarily represent those of ADB's Board of Directors, Management, or staff, and may be preliminary in nature.*

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**ABBREVIATIONS**

ADB	Asian Development Bank
AIDS	Acquired Immuno Deficiency Syndrome
APD	Additional project Director
CDO	Community Development Officer
DC	Deputy Commissioner
DSC	Design Supervision Consultants
ESS	Environment Safeguard Specialist
GoP	Government of Punjab
GRC	Grievance Redressal Committee
HIV	Human Immunodeficiency Virus
IDIPT	Infrastructure Development Investment Program for Tourism
IEE	Initial Environmental Examination
IP	Indigenous people
IR	Involuntary Resettlement
LASA	LEA Associates South Asia Private Limited
MFF	Multi-tranche Financing Facility
NGO	Non-Government Organisation
NOC	No Objection Certificate
O&M	Operation and Maintenance
OH&S	Occupational Health and Safety
PAM	Project Administration Manual
PHTPB	Punjab Heritage and Tourism Promotion Board
PIU	Protect Implementation Unit
PM	Project Manager
PMC	Project Management Consultant
PMU	Project Management Unit
PPE	Personal Protective Equipment's
R&R	Resettlement and Rehabilitation
RF	Resettlement Framework
RP	Resettlement Plan
SHG	Self Help Group
SLEC	State Level Empowered Committee
SMR	Social Monitoring Report
SPS	Safeguards policy statement
SSS	Social Safeguard Specialist
ST	Scheduled Tribe
TOR	Terms of Reference

# 1 INTRODUCTION

1. ADB is aiding India to develop tourism as a driver of sustainable and inclusive economic growth in four states. The first tranche of a multi tranche financing facility will upgrade infrastructure and services, and support policy reforms in states, Himachal Pradesh, Punjab, Tamilnadu and Uttarakhand. It will enhance the quality of natural and cultural attractions and increase community involvement in tourism.
2. The Loan Agreement and Project Agreement of Loan 2676– IND project 1 were signed on 20th July, 2011 and made effective from 26th October, 2011. In Punjab, Tranche 1 consists 25 sub-project of civil work, 9 of procurement and 5 of consultancy, covering 14 packages and one community based activity package have been identified. Tranche 1 of Investment Program is under different stages of implementation. All interventions are in Amritsar and Gurdaspur districts of Punjab.
3. The total investment programme cost for Punjab is \$88.54 million where \$61.98 million will be financed by ADB in MFF over a period of 10 years and State Government financing will be \$26.56 million. The first tranche total investment cost will be \$29.03 million where \$20.32 million will be ADB loan component while \$8.71million will be state counterpart.
4. The department of Tourism (DoT), Government of Punjab (GoP) is the Executing Agency (EA) and Punjab Heritage and Tourism Promotion Board (PHTPB) is the implementation agency (IA) for the IDIPT for Punjab and the PMU has been set up at the PHTPB. LEA Associates South Asia Private Limited, (LASA) in association with Simpson & Brown Architects (UK) and Addyman Archaeology, UK (UK) has been retained as Project Management Consultant (PMC) for PHTPB. M/s Shah Technical Consultants Private Limited in association with Grassroots Research and Consultancy (India) has been engaged as Design Supervision Consultant (DSC) by the PHTPB (the Implementing agency (IA)).
5. The Social Monitoring Report (SMR) intends to monitor the social safeguards being implemented at all the sub-project sites as per ADB's guidelines in the Eastern and Western Circuit of Punjab state. The tourist clusters are proposed to enhance destination and site environment and tourist support infrastructure, and enhanced protection and management of key natural and cultural heritage tourism sites.
6. The SMR focuses on monitoring and quality enhancement of natural and cultural tourism attractions including participation in tourism by local communities and the private sector at various tourist sites in state of Punjab. Similarly, various subprojects which can support tourism development in the tourist circuit have been selected across the state for implementation. Proposed sub-projects under tranche 1 and the progress during period January to June 2018 is presentedTable 1 and Table 2.
7. There is significant improvement in the physical and financial progress noted in this period. Most of the sub-project works are at completion stage.



Table 1: Summary and Status of Civil & Procurement Package for Tranche 1, Amritsar

Sr. No.	Package No.	Name of the Subproject	Contractor Name	Contractual Dates			Progress up-to 30 <sup>th</sup> June 2018	
				Start	Finish	Extended	Physical	Financial
1	PB/ASR/COM1/QEN CA/01 (LOT 1)	Conservation and structural stabilization - Gobindgarh Fort, Lot 1 (NE Bastion and Outer Moat Walls)	M/s SK Singhal in JV with Rehmat Ali Contractor, 24-A, Shyam park main, Sahibabad, Ghaziabad-201005, Email: sks_rajan@yahoo.co.in	1-Jun-12	31-Aug-13	Work completed on 31.12.2016 and completion certificate issued	100%	100%
2	PB/ASR/COM1/QEN CA/01 (LOT 2)	Conservation and structural stabilization - Gobindgarh Fort, Amritsar- Lot 2 (Northern Cells, Eastern Cells, Inner Gate, Inner Moat Wall)	M/s Sai Construction Co. 42-D, Model Town, Patiala, M: 9814600542, Email: sccpatiala@rediffmail.com	7-Feb-14	6-May-15	Work completed on 31.08.2016 and completion certificate issued.	100%	100%
3	PB/ASR/COM1/QEN CA/01 (LOT 3) <b>(Package Terminated)</b>	Conservation and structural stabilization - Gobindgarh Fort, Lot 3 (Moat)	M/s Verendra Kumar Jain, 358, Katra Bazar, Lalitpur, U.P(India) M: 09450036269 in Joint Venture with M/s Sudershan Engineering Works,D-532, Suresh Nagar,Thatipur, Gwalior, M.P(India) M: 09425338621 And M/s Singh Brothers,H.No. 109, 2nd Floor, Madangir Village, New Delhi-62(India) M: 09811321880. E-mail: singhbrothers28@hotmail.com	15-May-12	14-Aug-13	13-08-2014 (terminated letter vide dated 19.12.2014)	30 % of overall work (i.e. 100% of terminated work)	26%
4	PB/ASR/COM1/QEN CA/02A(Lot 1)	Adaptive reuse of historic buildings for interpretation and visitor facilities at Gobindgarh fort, Amritsar Lot 1: Entrance Gate, Detention Centre	M/s S.B.H.C Joint Venture, 109, 2nd Floor, Madangir Village, New Delhi- 110062, India. M: 09811321880. Email:singhbrothers28@hotmail.com	4-Mar-14	3-Jun-15	Work completed on 31.09.2016 and completion certificate issued.	100%	100%
5	PB/ASR/COM1/QEN CA/02A(Lot 2)	Adaptive reuse of historic buildings for	M/s S.B.H.C Joint Venture, 109, 2nd Floor, Madangir Village, New	16-Apr-14	15-Jul-15	10 <sup>th</sup> August 2017	100%	100%





Sr. No.	Package No.	Name of the Subproject	Contractor Name	Contractual Dates			Progress up-to 30 <sup>th</sup> June 2018	
				Start	Finish	Extended	Physical	Financial
		interpretation and visitor facilities at Gobindgarh fort, Amritsar Lot 2: Nalwa Gate, Stable	Delhi- 110062, India. M: 09811321880. Email:singhbrothers28@hotmail.com					
6	PB/ASR/COM1/QEN CA/02A (LOT 3)	Adaptive reuse of historic buildings - Gobindgarh fort, Lot 3 (Darbar Hall)	M/s Verendra Kumar Jain, 358, KatraBazar,Lalitpur, U.P(India) M: 09450036269 in Joint Venture with M/s Sudershan Engineering Works,D-532, Suresh Nagar,Thatipur,Gwalior, M.P(India) M: 09425338621 And M/s Singh Brothers,H.No. 109, 2nd Floor, Madangir Village, New Delhi-62(India) M: 09811321880, E-mail: singhbrothers28@hotmail.com	7-Dec-11	6-Mar-13	Work completed on 31 <sup>st</sup> August 2016 and completion certificate issued	100%	100%
7	PB/ASR/COM1/QEN CA/02A (LOT 4)	Adaptive reuse of historic buildings - Gobindgarh fort, Lot 4 (Tosha Khana, Haveli / Coffee House)	M/s Verendra Kumar Jain, 358, KatraBazar,Lalitpur, U.P(India) M: 09450036269 in Joint Venture with M/s Sudershan Engineering Works,D-532, Suresh Nagar,Thatipur,Gwalior, M.P(India) M: 09425338621 And M/s Singh Brothers,H.No. 109, 2nd Floor, Madangir Village, New Delhi-62(India) M: 09811321880, E-mail: singhbrothers28@hotmail.com	7-Dec-11	6-Mar-13	Work completed on 31 <sup>st</sup> August 2016 Final bill submitted to Head Office with variation on 10.11.2017	100%	100%
8	PB/ASR/COM1/QEN CA/02B (Lot1)	Adaptive reuse of historic buildings for interpretation and visitor facilities at Gobindgarh fort-Development of Museums (i) Toshakhana (ii) Dyer's	M/s Meroform India Pvt. Ltd. A-204, Sarita Vihar, New Delhi - 110044.Email: williewilson05@gmail.com	12-May-15	11-Nov-16	28 <sup>th</sup> Feb 2018. Minor civil works pending	100%	92%



Sr. No.	Package No.	Name of the Subproject	Contractor Name	Contractual Dates			Progress up-to 30 <sup>th</sup> June 2018	
				Start	Finish	Extended	Physical	Financial
		Bungalow zLot 1: Civil and Electrical Works including HVAC						
9	PB/ASR/COM1/QEN CA/02B (Lot2)	Adaptive reuse of historic buildings for interpretation and visitor facilities at Gobindgarh fort-Development of Museums (i) Toshakhana (ii) Dyer's Bungalow Lot 2: Mannequin and Replica works	M/s Meroform India Pvt. Ltd. A-204, Sarita Vihar, New Delhi -110044. Email: williewilson05@gmail.com	12-May-15	11-Nov-16	28 <sup>th</sup> Feb 2018	100%	99%
10	PB/ASR/COM1/QEN CA/02B (Lot3)	Adaptive reuse of historic buildings for interpretation and visitor facilities at Gobindgarh fort-Development of Museums (i) Toshakhana (ii) Dyer's Bungalow Lot 3: Multimedia hardware and software- Supply, installation and customization	M/s Dev & Associates, 107 Crystal Paradise, Off Veera Desai Road, Near JankiCenter, Andheri (West), Mumbai-400053, Email: <a href="mailto:d_kuralia@devinteriors.com">d_kuralia@devinteriors.com</a> <a href="mailto:kunjan@devinteriors.com">kunjan@devinteriors.com</a> <a href="mailto:sarthak@devinteriors.com">sarthak@devinteriors.com</a>	19-May-15	18-Nov-16	Applied up to June 2018	100%	79%
11	PB/ASR/COM1/QEN CA/02C	Adaptive reuse of historic buildings for interpretation and visitor facilities at Gobindgarh fort-Procurement of Electric Vehicle 4-14 seaters)	Mahindra Stiller Auto Trucks Ltd	19-May-2015	18-Nov-2016	Work completed on 31 <sup>st</sup> March 2016. Financial closure done	100%	100%
12	PB/ASR/COM1/QEN	Providing infrastructure	M/s Brightway Contractors and	18-	17-Feb-	Work Completed on	100%	100%



Sr. No.	Package No.	Name of the Subproject	Contractor Name	Contractual Dates			Progress up-to 30 <sup>th</sup> June 2018	
				Start	Finish	Extended	Physical	Financial
	CA/03A	utilities services at Gobindgarh Fort, Amritsar	Developers, Old Mall Mandi, Batala-143505(Pb.) M): 9779915100, Fax No: 01871-222172, E-mail: brightway2111@yahoo.com.	Feb-13	14	27 <sup>th</sup> March 2017 and completion certificate issued.Final bill is under process.		
13	PB/ASR/COM1/QEN CA/03B [Phase I]	Landscape development in the outer and inner zones of the fort complex and monument lighting at Gobindgarh Fort - Landscape Development	M/s Brightway Contractors & Developers -Dinesh Construction Co. (JVF). House No.33, Rani Ka Bagh, Near Mata Ka Mandir, Amritsar. Email: <a href="mailto:dineshkumar.asr@gmail.com">dineshkumar.asr@gmail.com</a> M: 9878617762	20-Jun-14	19-Dec-15	Applied up to June 2018	95%	91%
14	PB/ASR/COM1/QEN CA/03B-Ph-2	Landscape development in the outer and inner zones of the fort complex and monument lighting at Gobindgarh fort- Landscape Development.	M/s Construction Technique Rajdeep JV	14-Mar-16	13-Sep-2017	Applied up to June 2018	98%	63%
15	PB/ASR/COM1/QEN CA/03C	Landscape development in the outer and inner zones of the fort complex and monument lighting at Gobindgarh Fort - Procurement and Installation of Monument Lighting	M/s A S Enterprises info@asenterprises.in	12-Feb-16	11-Dec-16	15 <sup>th</sup> March 2018	100%	97%
16	PB/ASR/COM1/QEN CA/05	Development of Tourist Accommodation (Conservation Only)- Gobindgarh Fort, Amritsar	M/s Sai Construction Co. 42-D, Model Town, Patiala M: 9814600542 Email: <a href="mailto:sccpatiala@rediffmail.com">sccpatiala@rediffmail.com</a>	2-Jan-14	1-Apr-15	Work Completed on 31 <sup>st</sup> August 2016 and completion certificate issued Final Bill of along with V.S are submitted to Head Office	100%	100%



Sr. No.	Package No.	Name of the Subproject	Contractor Name	Contractual Dates			Progress up-to 30 <sup>th</sup> June 2018	
				Start	Finish	Extended	Physical	Financial
17	PB/ASR/COM3/UISI/06	Surface parking near Gobindgarh Fort	M/s Brightway Contractors and Developers, Old Mall Mandi, Batala-143505(Pb.) (M): 9779915100, Fax No: 01871-222172, E-mail: brightway2111@yahoo.com.	1-May-12	31-Oct-13	Completed on 07.08.15	100%	100%
18	PB/ASR/COM3/UISI/07A	Provision of multi-dispersed car parking areas around walled city circular road and tourist destinations in Amritsar Parking Facility at Attari	M/s Srishti Constructions,SCO-2 IIIrd Floor, Puda Complex, Ladowali Road, Jalandhar City, Punjab Telefax: 4628565 (O) 5015083 E-mail: srishticonstruct@yahoo.com	10-Sep-14	31-Dec-16	31 <sup>st</sup> May 2017. Completion certificate issue and Final bill is under process.	100%	99%
19	PB/ASR/COM1/QEN CA/08A	Development of Heritage Trails around Amritsar Walled City- Lot1:Façade development and miscellaneous works of buildings - (i) Gurudwara Saragarhi Memorial, (ii) Jalebiwala Building, (iii) ThakurdwaraDarianamal Temple and (iv) Gurudwara Chowrasti Atari	M/s Sanrakshan Heritage Consultants Pvt.Ltd.45, Triveni Apartments West Enclave, Pitampura, New Delhi – 110034, Phone No.: +91 (11) 30526638, Email: consult@sanrakshan.com	4-Mar-14	3-Sep-15	29 <sup>th</sup> April 2017 and completion certificate issued. Final bill submitted	100%	100%
20	PB/ASR/COM1/QEN CA/08B	Development of Heritage trails around Amritsar walled city (07 pause points)	Prop. Gursharan Singh mccpatiala@gmail.com	30-Dec-15	30-July-17	N/A. Final bill submitted to HQ	100%	100%
21	PB/ASR/COM3/UISI/10	Building infrastructure for vacating the Town Hall (Construction of New Building for Amritsar Municipal	M/s Srishti Constructions,SCO-2 IIIrd Floor, Puda Complex, Ladowali Road, Jalandhar City, Punjab, Telefax: 4628565 (O) 5015083, E-mail: srishticonstruct@yahoo.com	10-Jul-13	9-Jan-15	14 <sup>th</sup> August 20016. Final bill submitted to HQ	100%	100%



Sr. No.	Package No.	Name of the Subproject	Contractor Name	Contractual Dates			Progress up-to 30 <sup>th</sup> June 2018	
				Start	Finish	Extended	Physical	Financial
		Corporation)						
22	PB/ASR/COM4/CI/12	Improvement of last mile (11 km) connectivity to the site at ChhotaGhallughara in Gurdaspur District	M/s Jagson Constructions Limited, Works and Regd.Office: Village Bahadurpur, G.T Gurdaspur Road, Batala. Batala Office: 34, Shaheed Dharam Singh Market, Shastri Nagar, Batala Ph./Fax: 01871-501465 Mob. 9872505100 Email: jcl_batala@yahoo.com	15-Nov-11	14-Nov-12	15-Sep-13	100%	96%
23	PB/ASR/COM2/CBA/14A	Development of Community-based Eco tourism facilities at Keshopur Wetland (PICF)	Force Account approved on 25-04-2013 by ADB. Delegation of Power conferred on PIC (F) by PIU on 23-05-2013.	April-13	1-Mar-16	30-Sep-16	100%	100%
24	PB/ASR/COM2/CBA/14B	Development of Community-based Eco tourism facilities at Keshopur Wetland (Civil Works)	M/s Rajeshwar Singh, Engineers & Builders, Sujowal House, Mirpur Colony, Pathankot-145001, Punjab. E-mail: puneetkatal@yahoo.in	6-Sep-13	5-Mar-15	Work Completed on 31 <sup>st</sup> July 2016 Handed over to Forest Department	100%	100%
25	PB/ASR/COM2/CBA/14C	Development of Community-based Eco tourism facilities at Keshopur Wetland (Interpretation Centre)	M/s Sai Construction Co. 42-D, Model Town, Patiala, M: 9814600542 Email: sccpatiala@rediffmail.com	18-Feb-15	17-Aug-16	31 <sup>st</sup> July 2017. Final bill submitted to HQ	100%	100%
26	PB/ASR/Package 7B	Supply Installation, testing and Commissioning (includes civil works) of sewerage Treatment Plant of Electro Coagulation Technology of Capacity 70 KLD with	M/S Oxybee Solutions	1-Sep-2016	30-Nov-2016	31st May 2017. Financial closure done	100%	100%



Sr. No.	Package No.	Name of the Subproject	Contractor Name	Contractual Dates			Progress up-to 30 <sup>th</sup> June 2018	
				Start	Finish	Extended	Physical	Financial
		treated sewerage BOD						
27	PB/ASR/Package 09	Providing Lime Karah and Lime Wash in Gobindgarh Forte (PB/IDIPT/Shopping/09)	M/S Khandelwal Construction Company	12-Oct-2016	11-Dec-2016	15 <sup>th</sup> Feb 2017. Financial closure done	100%	100%
28	PB/ASR/COM3/UISI/07B	Procurement of electric vehicle (1-14)	Volmac Eng. Pvt. Ltd	29-Aug-2016	28-Oct-2016	Work Complete. Final bill submitted to HQ	100%	100%

Source: PIU and DSC Monthly Report June 2018

**Table 2: Procurement Packages under Implementation for Tranche 1, Amritsar**

Sr. No.	Package No.	Name of the Subproject	Contractor's Name	Physical Progress	Financial Progress	Remarks
1	PB/ASR/COM1/QENCA/08C	Development of heritage trails around Amritsar walled city (i) Purchase of Tractor)	M/s D.R Motors, Majitha Road, Chowk Bye Pass, Opp. Police Post, Amritsar, Punjab	100%	100%	delivered at site
2	PB/ASR/COM1/QENCA/08C	Development of heritage trails around Amritsar walled city (ii) Purchase of Pick-up truck 4 wheeler	M/s Tata Motors Limited, SCO 170-172, 1st Floor, Sector-17C, Chandigarh- 160017	100%	100%	delivered at site
3	PB/ASR/COM1/QENCA/08C	Development of heritage trails around Amritsar walled city (iii) Purchase of Pick-up truck 3 wheeler	M/s Mehar Intl. Mktg (P) Ltd. ,B-26, Phase- 3, Industrial Area, Mohali, Punjab	100%	100%	delivered at site
4	PB/ASR/COM1/QENCA/08C	Development of heritage trails around Amritsar walled city (iv) Purchase of Mini Tipper/ Hopper	M/s Tata Motors Limited, SCO 170-172, 1st Floor, Sector-17C, Chandigarh- 160017	100%	100%	delivered at site
5	PB/ASR/COM1/QENCA/08C	Development of heritage trails around Amritsar walled city (v) Purchase of Hydraulic trolley	M/s Ajaib Mechanical works, Chandigarh Road, Rajpura-140401 Punjab.	100%	100%	delivered at site
6	PB/ASR/COM1/QENCA/08C	Development of heritage trails around Amritsar walled city (vi) Purchase of Water Tanker	M/s A.S Mechanical works, Railway Road, Morinda - 140101, Dist: Ropar, Punjab.	100%	100%	delivered at site
7	PB/ASR/COM1/QENCA/08C	Development of heritage trails around Amritsar walled city (vii) Purchase of	M/s R.P Enterprises, H.No. 853, Gali No. 2, Ram Bagh, Kot	100%	100%	delivered at site



Sr. No.	Package No.	Name of the Subproject	Contractor's Name	Physical Progress	Financial Progress	Remarks
		Wheel barrow etc.	Atam Singh, Amritsar.			
8	PB/ASR/COM3/UISI/07B	Provision of multi-dispersed car parking areas around walled city circular road and tourist destinations in Amritsar - Procurement of Electric /Vehicles (4-14 seaters)	M/s U V Motors India Pvt Ltd	Cancelled		

Source:PIU and DSC Monthly Report June 2018

## 2 PURPOSE OF THE REPORT:

8. The purpose of Social Monitoring Report basically looked into the physical as well as financial progress of sub-projects and analysed the compliance with the approved Resettlement Framework, Involuntary Resettlement (IR), and SPS (2009) of ADB.

9. The ADB Public Communications Policy (PCP 2011) refers the Safeguard Policy Statement (SPS 2009) with respect to information disclosure related to project safeguard documentation states that ADB shall post on its website the safeguard documents submitted by the borrower and/or client. These safeguard documents include Resettlement & Indigenous Peoples Plan (RP & IPP), and the social safeguard and environmental monitoring reports. To comply with the PCP of ADB, the PHTPB shall submit semi-annual monitoring report periodically over the total implementation period of the project, covering Environment, Resettlement and Social Safeguard issues. This also has been spelled out in the project document & loan covenant of IDIPT that the borrower/client shall submit the reports to ADB.

10. IDIPT has been set up by Government of Punjab to oversee the implementation and monitoring of various sub projects in the project towns. All these Sub projects have been classified as Category C subprojects do not result in any physical or economic displacement due to involuntary acquisition of land, or involuntary restrictions on land use or access to the Pong or Keshopur sanctuaries. All land required for Tranche 1 subprojects are owned by the State Government, or implementing agencies. Because there are no involuntary resettlement impacts for Tranche 1 subprojects, no resettlement plan for Tranche 1 has been prepared. This report covers Social Monitoring, addressing all the issues related with social safeguards, with reference to the progress achieved and current status.

11. This report covers the 1st and 2nd quarter of the implementation program till June 2018. As per the reporting schedule of Resettlement Framework by-annual Social Monitoring reports to be submitted to ADB. Accordingly, the SMR has been prepared and covers the period from January to June 2018. It is confirmed that, in all the subprojects which are covered in this report, there is no indigenous people (IP), no private land acquisition required for the proposed interventions.

## 3 SOCIAL SAFEGUARD/RESETTLEMENT CATEGORIZATION

### 3.1 ADB's classification system

12. Prior to civil works implementation, all the subprojects selected for construction or development to be Screened and Classified using ADB's classification system as follows:

- **Category- A:** Subprojects proposed for construction or development, will fall under this category, if, it caused a significant involuntary resettlement impacts with a physical displacement of 200 or more persons from their residences, or 200 or more persons lose 10% or more of their productive or income generating assets, or more persons or 200 or more persons experience a combination of both.



- **Category- B:** Any proposed subproject that includes involuntary resettlement impacts but are not deemed significant considering loss of shelter/houses or productive or income generating assets will be considered for category B.
- **Category- C:** A proposed subproject that has no involuntary resettlement impact.

### 3.2 Subprojects Categorization under IDIPT

13. The PHTPB projects are classified as category 'C' for involuntary resettlement as well as for Indigenous Peoples in considerations of the ADB Safeguard Policy Statement during SAR preparation. However, none of the sub-projects selected for implementation are likely to have any adverse Involuntary Resettlement (IR) impacts. Most land parcels/interventions are owned by local governments; however, some subprojects, if require any minor land acquisition and involuntary resettlement involving either physical or economic displacement, or temporary restrictions to land use that will be duly complied with the IR and SPS of ADB.

14. Based on the above assessment all the Tranche-1 sub-projects were categorized as "C" for Involuntary Resettlement (IR) as well as Indigenous people development as per ADB's Safeguard Policy Statement (SPS-2009). Below table presents the social safeguards impact categorisation. The detailed screening forms / checklist for resettlement and indigenous people categorization are placed at **Appendix-1 & Appendix-2**.

**Table 3: Project Social Safeguards Impact Categorization**

Social Safeguards Impact	IDIPT, Punjab Loan No. 2676-IND		
	Regular	Design Build	Combined
<b>Safeguards Categorization</b>	<b>A</b>	<b>B</b>	<b>C</b>
Involuntary Resettlement Impact Categorization (IR)	N.A.	N.A.	C
Indigenous people Categorization (IP)	N.A.	N.A.	C

## 4 POLICY AND LEGAL FRAMEWORK

15. The resettlement principles adopted for this project recognize 'The Right to Fair Compensation and Transparency in Land Acquisition, Rehabilitation and Resettlement Act, 2013, National Rehabilitation and Resettlement Policy, 2007, State Government Policies, and the relevant Asian Development Bank's (ADB) policies and operations manuals, in particular the Safeguard Policy Statement (2009), and Operations Manual F1 (2010).

## 5 DESCRIPTION OF SUB-PROJECT

16. The Infrastructure Development Investment Programme for Tourism- Punjab, covers state-wide circuit comprises a western component that extends from Amritsar to Gurdaspur, and an eastern component that extends from Patiala through Chandigarh to Rupnagar (Ropar) on the state border with Himachal Pradesh. These two circuits and the connecting Moghul Route link the most of

the major rivers and wetlands, the major cultural heritage sites, as well as a significant proportion of rural village communities and their cultural heritage.

17. Tranche 1 destinations located in the north-western part of Punjab State bordering Pakistan and the Indian States of Jammu & Kashmir and Himachal Pradesh. The area covers the districts of Amritsar and Gurdaspur with Amritsar as the main domestic and international gateway centre. The destination is accessible by air to Amritsar from New Delhi, and from major European points (daily flights from London, Birmingham, Dubai, Sharjah, Bratislava, Ashgabat, Singapore, Tashkent and Kabul) to Amritsar; as well as to Pathankot from New; by rail from New Delhi; and by National Highway 1 from New Delhi, NH 1A from Srinagar in Jammu & Kashmir via Pathankot, and NH 20 from Himachal Pradesh via Pathankot. The proposed sub-project location is shown in Figure 1.

Figure 1: The Location Map of Project Area



## 6 PROJECT OBJECTIVES AND SCOPE

18. The Infrastructure Development Investment Program for Tourism (IDIPT) envisages an environmentally and culturally sustainable and socially inclusive tourism development in Punjab with the objective of economic growth and provision of livelihood opportunity for local community through Tourism Infrastructure Development with the focus of preservation and development of natural and cultural heritage and incidental services. The expected impact of the project is sustainable and inclusive tourism development, in priority, state tourism sub circuits divided into marketable cluster destinations that exhibit enhanced protection and management of key natural and cultural heritage tourism sites, improved market connectivity, enhanced destination and site environment and tourist support infrastructure, and enhanced capacities for sustainable destination and site development with extensive participation by the private sector and local communities.

19. The main objectives of the IDIPT are:-

- (i) Improving connectivity between the main gateway centres and main tourist sites,
- (ii) Improving the quantity and quality of environmental, tourist support infrastructure as well as village-based tourism infrastructure
- (iii) Restoring and improving the conservation and management of cultural heritage sites.
- (iv) Ensuring that the investment in tourism infrastructure is operated and maintained at a high standard.
- (v) Strengthening key institutional arrangements and capacities among the state executing and implementing agencies to plan the development of marketable destinations along the priority circuits of the state, provide and ensure the sustained operation and management of tourism infrastructure investments in partnership with the private sector, and where feasible local communities, and to underpin market demand through public-private partnership-based marketing and promotion of destinations within the framework of an overall State marketing and promotion program.
- (vi) Preparing local communities and their supporting NGOs to participate more effectively either directly or indirectly in the tourism value chain in their destination, as well as participating in the operations and maintenance of village and community-based connectivity, environmental and tourist support infrastructure, and conservation of local heritage assets.

20. The ensuing project is intended to address both the physical infrastructure development and regulatory, institutional, and capacity building issues identified above. The investment program outputs will be:-

- (i) Improved basic urban infrastructure (such as water supply, sanitation, road and public transport, solid waste management, and environmental improvement) and incidental services (such as public toilets, street signage, and lighting) at existing and emerging tourist destinations and gateways.
- (ii) Improved connectivity to tourist attractions focusing on the improvement of last-mile connectivity.

- (iii) Enhanced quality of natural and cultural tourist attractions to ensure convenience and safety for visitors.
  - (iv) Greater participation by local communities in tourism-related economic and livelihood activities.
  - (v) Strengthened capacity of concerned sector agencies and local communities for planning, development, management, and marketing of tourist destinations and attractions and promoting.
  - (vi) Private sector participation and small businesses.
21. After project completion, in the project areas it is expected that:
- (i) Easy access for tourists to find and travel between the main gateway centres and the main tourists attraction sites in the destinations
  - (ii) Effective site conservation and management systems will be in place for all main cultural heritage buildings and landscapes in the destinations
  - (iii) Sustainable site management arrangements for sustainable management and operations and maintenance of tourism infrastructure investments will be in place in all destinations including policy based support for natural and cultural heritage sites, activities and themes
  - (iv) On project completion it is expected to facilitate 50% increase in local employment created by tourism in each participating state (target: 30% women)
  - (v) Increased investment by the private sector in tourist facilities and services will have taken place
22. The monitoring of the social issues is being carried out by PMU with the help of PMC and DSC in view of ADB Safeguard Policy Statement and the Resettlement Framework agreed upon by PHTPB, Government of Punjab as part of the loan agreement. The methods followed for the monitoring included (i) review and appraisal of sub-project reports and documents such as IEE reports, contracts documents, (ii) consultations with PMU/PIU (iii) on-site observations and interactive meetings and discussions with the community and other stakeholders.

## **7 PROJECT ORGANIZATION STRUCTURE**

### **7.1 State Level Project Empowered Committee.**

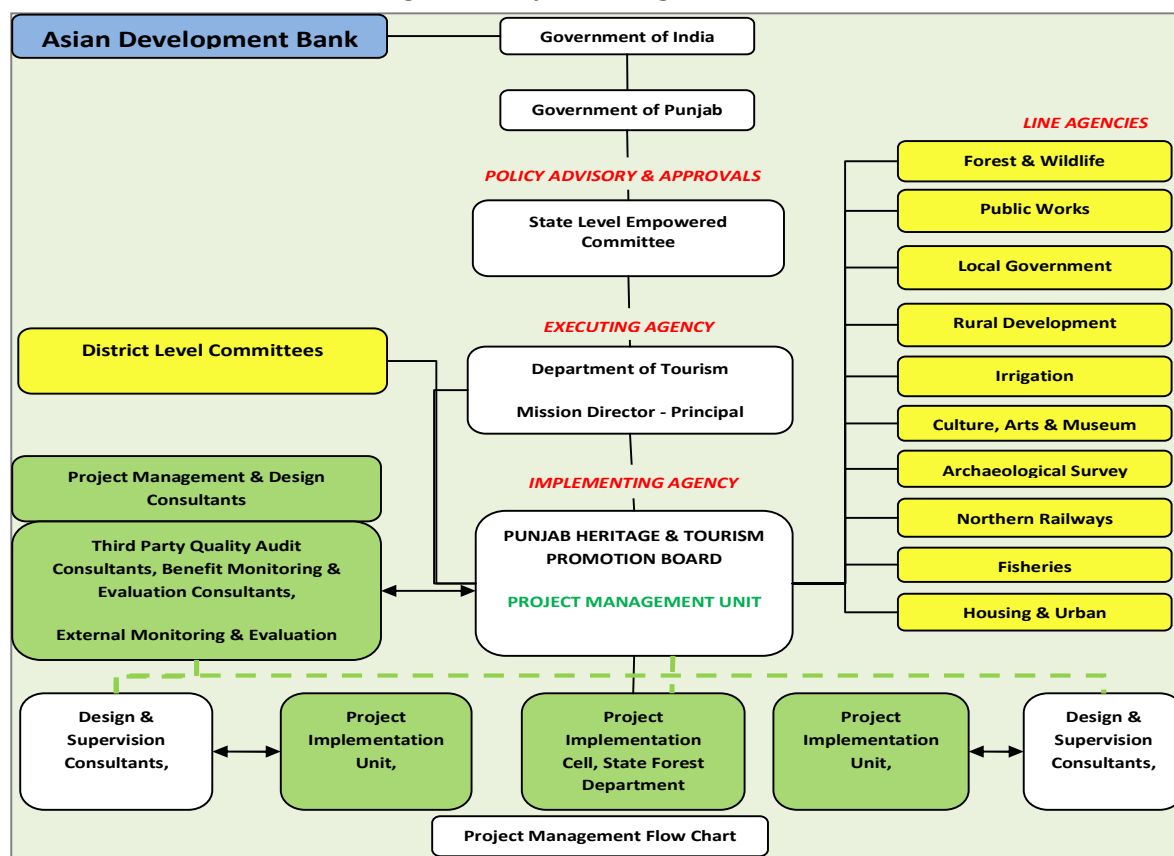
23. State-Level Empowered Committee (SLEC) have been established in Punjab, chaired by Chief Secretary, Govt. of Punjab with Principal Secretary/Secretary of the Department of Tourism as member secretary, and comprised of secretaries from relevant line departments as indicated in the Facility Administration Manual (FAM). The SLEC have been empowered to take all decisions on behalf of the State and will (i) act as a policy making body, (ii) provide overall advice and guidance to the State's executing agency and project management unit (PMU), and (iii) accord all approvals under the Project.

24. The members of SLEC for the Punjab are as follows: Chief Secretary (Chair); the Principal Secretary/Secretary of the Department of Tourism; the Principal Secretary/Secretary of Finance; Finance Commissioner, Department of Forests and Wildlife Preservation; Principal Secretary/Secretary, Public Works Department; Principal Secretary/Secretary, Department of Local



Government; Secretary, Department of Rural Development and Panchayat; Principal Secretary/Secretary, Irrigation; Director, Department of Cultural Affairs, Archives, Archaeology and Museum; Representative, Archaeological Survey of India; Principal Secretary/Secretary, Department of Fisheries; Director, Department of Tourism; and Principal Secretary/Secretary, Department of Housing and Urban Development.

Figure 2: Project Management Chart



Source: Facility Administration Manual, India: Infrastructure Development Investment Program for Tourism

## 7.2 Executing Agencies:

25. The Department of Tourism (DOT), Government of Punjab is the executing agency of the **Punjab**. All necessary powers to: (i) assume overall responsibility for the execution of the tranche; (ii) engage adequate permanent or fixed-term staff to implement the tranche; (iii) setup a state-level PMU and project implementation units (PIUs); (iv) provide overall strategic guidance on technical supervision and project execution; and (v) ensure overall compliance with the loan covenants, to the respective executing agencies. The Project Implementation flow chart showing the reporting lines and key agencies involved in implementation is shown in **Figure 2**.

## 7.3 Implementing Agency:

26. The Punjab Heritage and Tourism Promotion Board (PHTPB) is the Implementing Agency in Punjab.

## 7.4 Project Management Unit:

27. PHTPB has a PMU, headed by a full-time Project Director (PD), and consisting of personnel drawn from relevant line departments and market. The PMU is being supported by a team of consultants including Social and Environmental Safeguard Specialist and Community Development Specialist. The PMU is the nodal agency for overall management of all program activities and are responsible for: (i) project planning and budgeting; (ii) providing day-to-day assistance, supervision and guidance for the project implementation units (PIUs) and their consultants; (iii) reviewing subprojects to satisfy ADB's due diligence requirements and approving subproject proposals submitted by PIUs and line departments; (iv) bidding, evaluation and contract award; (v) managing and disbursing funds; (vi) reviewing compliance with loan covenants, contract specifications, work plans and quality control; (vii) consolidating and submitting progress reports, finance and accounting/audit reports, and matters requiring higher-level decision, to the SLEC and ADB.

28. The state shall ensure that (i) specific divisions in the Project management units is staffed for financial management; (ii) transparent procedures are established for financial transactions; (iii) the PMUs follow government rules and procedures for all expense and revenue items including cash and for proper and accurate maintenance of financial records; and (iv) a project website remains established to provide information on Project implementation including procurement.

## **7.5 Project Implementation Units**

29. The implementing agency PHTPB had already established two PIUs, one for each circuit (Eastern and Western) at Rupnagar (Ropar) at Chandigarh and Amritsar respectively for the implementation and monitoring of subprojects. It comprises the personnel drawn from relevant line departments and outsourced, and each headed by a Project Manager and supported by Community Development Officer (CDO) and Gender Specialist for smooth functioning and monitoring of safeguards activities and resettlement framework and, ensures the safeguard compliance provisions of the investment program. Project Manager PIU is overall responsible for safeguards implementation and reporting to PMU on a monthly basis. The PIUs are mainly responsible for:

- Prioritizing and preparing subproject proposals.
- Providing day-to-day assistance, supervision and guidance to the design and supervision consultants (DSC)
- Conducting detailed assessments and surveys including public consultation and input from stakeholders.
- Preparing detailed designs, specifications, schedule of quantity, bidding documents, and, related documentation.
- Implementing civil works and related activities; reporting to PMU.
- Preparing regular progress reports for the SLEC, the executing agency and ADB through PMU.
- Supervising construction, conducting quality control, approving progress payments to contractors.
- Maintaining records and accounts on an up-to-date basis and making these available to ADB, its missions, or auditors for inspection.

30. During SMR preparation it was observed that, Community Development Officers and Gender Specialist were in place to provide their assistance for overall implementation of the Social Safeguards approved for IDIPT, Resettlement Framework and performing successfully.

31. In addition to this, Community Based Tourism through the current assignment under Infrastructure Development Investment Program for Tourism (IDIPT), Punjab Heritage and Tourism Promotion Board (PHTPB) plans to undertake a comprehensive education and outreach programme for various stakeholders in tourism sector, and skill development for local community. For stakeholders, the programme will impart etiquette and interaction skills with tourists from different cultures. For artisans, the programme will train them to operate high efficiency equipment; design high-value added products and will offer access to marketing and distribution infrastructure to enhance earning potential. Attracting youth to this sector will help rejuvenate the traditional economy in Punjab. As part of this project initiative, there is a need to ensure participation of local communities in tourism-related economic and livelihoods activities through capacity building and skill training mechanisms. This has to be done by mobilising the communities and making their collectives and groups so that they are organised not only to participate in management of tourism activities and services but to get access to livelihoods opportunities being generated in the process of implementation of this project.

32. During DDR preparation it was observed that, IDIPT engaged total 13 person's dedicated team for implementation of community outreach program were established in PMU, IDIPT to start the activities from August 2016. The team is inclusive of 2 Community Development Officers, 1 Art and Craft Assistant, 2 Social Mobilizers, and 1 Computer Operator which were placed at PMU, IDIPT, Chandigarh and 7 Social Mobilisers were placed in different project districts. The team was expected to plan skill development activities for improved livelihood and marketing of products. The IDIPT is in process to mobilise other required team members.

33. In present organizational setup two PIUs at Amritsar and Ropar are headed by Project Manager (PM) and assisted by Community Development Officer (CDO) for smooth functioning and monitoring of safeguards activities. Project Manager PIU is overall responsible for safeguards implementation and reporting to PMU on a monthly basis. Social and Environment Safeguards Specialist, PMU further reporting to GOP and ADB as per agreed reporting schedule. Social Safeguards Specialist from DSC and PMC has already mobilised and providing input 7-10 days in a month. At PIU Amritsar there are 32 total staff out of which 28 are male and 4 are female. At DSC level there is total 19 staff and out of which 13 is male and 04 are female. In addition to this there is 2 intermittent female staff.

## **7.6 Role and Responsibilities in Safeguards Implementation**

34. The Implementing Agency PHTPB had already established two PIUs, one each for circuit (Eastern and Western) at Rupnagar (Ropar) and Amritsar respectively for the implementation and monitoring of subprojects. It comprises the personnel drawn from relevant line departments and outsourced, and each headed by a Project Manager and supported by Community Development Officer (CDO) for effective implementation of the RF and ensures the safeguard compliance provisions of the investment program. The PIUs are mainly responsible for:

- a) Prioritizing and preparing subproject proposals;

- b) Providing day-to-day assistance, supervision and guidance to the design and supervision consultants (DSC);
- c) Conducting detailed assessments and surveys including public consultation and input from stakeholders;
- d) Preparing detailed designs, specifications, schedule of quantity, bidding documents, and related documentation;
- e) Implementing civil works and related activities;
- f) Reporting to PMU;
- g) Preparing regular progress reports for the SLEC, the executing agency and ADB through PMU;
- h) Supervising construction, conducting quality control, approving progress payments to contractors; and
- i) Maintaining records and accounts on an up-to-date basis and making these available to ADB, its missions, or auditors for inspection.

35. In October 2016, ADB team visited DIPT, office, and project sites for review meeting and progress. Mission team members met staff members of PMU and PMC. During review meeting, they discussed the role and responsibilities of concerned officers and specialist/experts. Role and responsibilities are tabulated below as per approved terms of references.

## 8 GRIEVANCE REDRESSAL MECHANISM

36. It would be pertinent here to refer the Asian Development Bank's policy, which requires proper mechanisms for resolution of disputes that may arise from any aspect of the project and development process. The mechanisms should be "affordable and accessible," and third parties independent of the implementers should be available at the appropriate point in the process. The grievance procedure need to be simple, administered in the first instance at the local project level to facilitate access, flexibility and open to various proofs taking into account the need for speedy, just and fair resolution of any grievances.

37. The summary of existing approach and methodology for any grievances (if any) and tentative duration of its redressal are as under:

**Table 4: Grievance Redressal Mechanism**

Sr.No.	Proposal for Establishment of GRM	Redressal Mechanism
1	Local Grievance Committee: inclusive of members of SHG/GP/special invitee	Site Engineer to settle the matter within 7 days
2.	GRC at PIU: Headed by PM and representative nominated by DC	Once every month during monthly meetings
3.	GRC within Environment and Social Management cell at PMU-APD is Chairman, represented by SSS and SSE	Solve issues not resolved by PIU within one month
4.	State Level Empowered Committee (SLEC) chaired by Chief Secretary, with Principal Secretary/Secretary of the Department of Tourism as member secretary and comprised of secretaries from relevant line departments	If PMU cannot resolve issue within one month



5.	How to approach GRC?	<i>The help line and toll free numbers regarding GRC have been displayed at each project sites</i>
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38. In each PIU, there shall be one GRC, which will include mentioned members;

1. Project Manager (PIU) , Chairperson
2. District Tourist Officer of Department of Tourism, Govt. of Punjab,
3. Community Development Officer of PIU,
4. Nominated representative of Deputy Commissioner and
5. Nominated representative of Municipal Commissioner.

39. The committee required to meet at least once in every month. Agenda of meeting shall be circulated to all the members and affected persons/aggrieved party along with venue, date and time; informed in written at least 7 days in advance of meeting. The matters shall remain with GRC at PIU level for one month and if grievance is not resolved within this time period, at the matter shall be referred to GRC at PMU.

40. Team Leader, PMC has communicated PMU regarding effective formation and functioning of GRC. E-mail communication has been made by TL, PMC to PMU on grievance redress mechanism (as proposed in RF document) and necessary instructions from Additional Project Director to both the PIUs have been issued on 10th December 2015 vide letter number 5881-86.

On 30th January 2017, a letter to Project Manager, Ropar and Amritsar were written by Additional Project Director (wide letter no. 5712-15). Necessary follow-ups by concerned officials were facilitated. The status of Grievance Redressal Committee (GRC), at PIU Amritsar is as under:

**Table 5: Status of grievance Redressal Committee at PIU, Amritsar**

District	Department		Remarks
	Deputy Commissioner	Municipal Corporation	
Amritsar	19 <sup>th</sup> February 2016 wide letter no 2299-2302 and 27 <sup>th</sup> September, 2016, vide letter number 1349.  Nominations from Deputy Commissioner, Amritsar on 29.8.2017 were given	15 <sup>th</sup> December 2015 wide letter number 1731-35.  Nomination from MC were given on 22.9.2017	Completed
Gurdaspur	18 <sup>th</sup> February 2016 wide letter number 2287-91 and 12 <sup>th</sup> July 2016 wide letter number 765-70	-	

Source: PIU Amritsar and DSC Team

41. After, its formation in Amritsar, one introductory meeting with all concerned members in Amritsar were organised on 13.12.2017. Participants were informed that there are no grievances during construction work. Project on-going and proposed sub-projects works were discussed, expectations and support required for smooth implementation of the proposed activities were also discussed. However, during the monitoring period no grievance has been received.

## 9 SOCIAL IMPACTS & INVOLUNTARY RESETTLEMENT

42. The Tranche-1 sub-projects were categorized as 'C' for Involuntary Resettlement (IR) as well as Indigenous People Development as per ADB's Safeguard Policy Statement (SPS-2009). As the undertaken sub-projects being a conservation/renovation and strengthening project, all sub-projects will be executed within the existing boundaries of interventions. Therefore, no additional land will be required resulting no impact on land acquisition and Involuntary Resettlements. Hence, there was not any affected household. The construction activities have been started in 2011. The project completion status of all sub-projects is mentioned in Table-1 and Table-2. The work permissions have already been acquired through departmental linkages and NOCs / undertaking from associated agencies have been obtained.

## 9.1 Details of Land

43. The proposed sub-projects are being implemented within the government land belonging mainly to the Department of Cultural Affairs, Archaeology and Museums, Punjab and partially Punjab Mandi Board, R&B, PWD Punjab. As per DPR, there is no land acquisition (temporary or permanent) required for Tranche 1 sub-projects. However, the development of interpretation centre at Keshopur Wetlands is being executed on Panchayats land which has been acquired through community participation. Necessary formality and close consultations with the panchayats were conducted during project preparation phase. No Objection Certificates (NOC) from the departments and undertakings stating no impact on land and other properties (encroachers, squatters etc.) have been obtained.

## 9.2 Compensation for PAPs

44. No PAPs (Squatter/Encroachment) has been identified. Hence no need of any compensation.

45. **Details of Affected Properties:** There will not be any impact on built-up structure.

46. **Impact on Trees:** Tranche 1 sub-projects, total 264 trees were affected. Necessary permissions from forest department have been obtained and all trees have been removed as per stipulated guidelines of State Forest Department in the presence of DFO Amritsar. No land acquisition required / proposed for Tranche 1 project hence no landholder will be affected due to the project.

## 9.3 Impact on Scheduled Tribe Population

47. Discussions with the project authorities reveal that the project will not affect any Scheduled Tribe households. Districts where Tranche 1 sub-projects are falling are not part of the Notified Fifth Schedule Area<sup>1</sup>. As per the Article 342 of the Constitution, no Indigenous Peoples or Scheduled Tribes have been identified in subproject; hence The Indigenous Peoples Safeguards are not triggered under the project. Further, as mentioned in the Indigenous Peoples Planning Framework of ADB (July 2010) Scheduled Tribes are in all States and Union Territories except in the States/Union Territories of Haryana, Punjab, Delhi, Pondicherry, and Chandigarh. No tribe has been notified as

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<sup>1</sup>Fifth Schedule under Article 244(1) of Constitution defines "Scheduled Areas" as such areas as the President may by order declare to be Scheduled Areas after consultation with the Governor of that State. The criteria for declaring any area as a "Scheduled Area" under the Fifth Schedule are; (a) preponderance of tribal population, (b) compactness and reasonable size of the area, (c) a viable administrative entity such as a district, block or Taluka, and (d) economic backwardness of the area as compared to the neighbouring areas.

scheduled tribe in Punjab, according to the Constitution (Scheduled Tribes) Order, 1950 as amended by the Scheduled Tribes Orders (Amendment) Act, 1976.

#### 9.4 Public Consultation during Construction Stage

48. Necessary consultations with contractors, labours, community and, other stakeholders have been carried out during projects implementation. The participants opined that, all the sub-project will enhance their business and employment opportunities at large towards the holy city of Amritsar. The conservation and development of interpretation centres will also attract the tourists resulting in business opportunities and employment, local goods will be sold etc. It is quite evident from the table below that:

- a) In total, 70 public consultation meeting were organised up-to June 2018 and was attended by 746 participants and out of which 577 were female and 169 (22%) were male.
- b) During January to June 2018, total, 9 public consultation meeting were organised and was attended by 173 participants and out of which 131 were female and 42 (24%) were male.
- c) During January to June 2018, it is quite evident from Table-1 and Table-2 that, construction of most of the subject project under Tranche 1 is completed and financial closure is underway. Thus consultation organised with labours, at construction site were very limited.
- d) The participation of women during consultation with labour was less. The project construction works are mainly related to conservation and contractor face problems in getting skilled labour. In addition to this, conservation works needs scaffolding where women labours find it difficult to climb such as Gobindgarh Fort, Amritsar, Thus, contractors also prefer to keep men labours. However, efforts were made to engage more women workers.

49. During public consultation issues such as health and hygiene, sanitation, equal wages, etc. were discussed. The main outcome of the discussion are as under:

- Social safeguard, basic facility, safety and security at construction site, risk involved with children playing near sites.
- Usage of PPEs, first aid etc. and its importance
- Checking of documents such as labour register, wage register etc.
- Safety and security of tourist especially female and children and opportunity to display juttis (footwear), phulkari items and other items during exhibitions, interpretation centre etc.
- Benefits to local community, operation, and maintenance of site, safety, and security at site/area including Keshopur committee members, local men and women, taxi drivers, contractor and concessionaire.

50. In General, local community at Keshopur were happy with the improved facilities and informed that, visitors have started coming to Keshopur for bird watching and assume that it will increase in future. Local women felt that, IDIPT and forest department had provided different training program to improve local community capacity and skill to manage the community reserve Keshopur Chumb. After improved facility and increase in visitors local economy is likely to improve. Public consultation meetings were conducted during quarter is presented below in Table 6 and attendancesheets are attached for reference in **Appendix-3**.



Table 6: Summary of Public Consultation Meetings Conducted (Jan to June 2018)

Sr. No.	Place of Public Consultation	Stakeholder	Month and Date (2018)						Total no. of Participants			Topics discussed
			Jan	Feb	March	April	May	June	Total	Male	Female	
1.	Package 3B Phase I Brightway	Labour,		13.02.18	-	30.04.18	31.05.18	15.0618	55	49	16	Social safeguard, basic facility, safety and security at construction site, risk involved with children playing near sites.  Usage of PPEs, medical test reports, etc.  Checking of documents such as labor register, wage register etc.  Benefits of project, status of income generation etc.
2.	Package 3B Phase II Construction Technique, Amritsar	Labour, vendors cultural teams etc.		6.02. 18 & 13.2.18	-	30.04.18	31.05.018	15.06.18	108	82	26	
		9		3		2	2	2	173	131	42 (24%)	
			Grand Total						573	446	127 (22%)	
									746	577	169 (22%)	

Source: DSC and PIU, Amritsar

Figure 3: Glimpses of Public Consultations Organised, PIU Amritsar



Source: DSC and PIU, Amritsar

## 9.5 Disclosure for safeguard and other related documents

51. The Public Communication Policy establishes the disclosure requirements for documents and information ADB produces or requires to be produced. It mandates project-related documents normally produced during the project cycle to be posted on the website. Specific disclosure requirements are detailed in the Operations Manual (L3) on Public Communications. Accordingly, several public consultation meetings have been undertaken as per ADB's SPS requirements during the monitoring period.

52. All the five principles of information dissemination, information solicitation, integration, co-ordination, and engagement into dialogue were incorporated. During construction stage, information and sign-boards for general public information to inform about the nature and duration of



construction works, project information, details of contract etc. have been displayed. For any grievance and suggestions, the information regarding GRC has also been displayed at prominent location of project site. The details are attached as **Appendix-4**.

## 9.6 Training Programs and Workshops Organized:

53. The following were the training programs and workshops organised from Jan 2018 to June 2018. Main observations and they are under:

- Training programs were organised for officials, tourists guides, police officials, IDIPT staff, students, teachers, labourers, specialists, NGOs, govt. bodies, development authorities, farmers, community, local youth, etc.
- In the month of June 2018 'World Environment Day' was celebrated with an objective to create awareness on stop use of plastic, cleanliness, reuse of recyclables etc. On 5<sup>th</sup> June 2018, Punjab Heritage & Tourism promotion Board, PIU, Amritsar conducted a campaign on the occasion of World Environment Day under the theme of Beat Plastic Pollution in which below mentioned activities has been done by the staff of PIU Amritsar:-
  - Oath taking ceremony to save environment by all staff of Punjab Heritage & Tourism promotion Board (IDIPT), PIU Amritsar was organised. All staff members took pledge for minimum use of plastic in their routine life also to give their contribution by conserving water & electricity, Kitchen waste management etc. Rally was organised to spread awareness about use and harmful effects of plastic and Environmental pollution among people near Gobindgarh fort was also conducted.
  - During the programme Consultation with vendors nearby Gobindgarh fort has been done in which vendors were sensitized about the to stop use of plastic bags, plastic disposable etc. as There are some chemicals from the plastic bags which can disrupt the normal functioning of hormones in the body & polythene bags is not easy to recycle that is why many countries have banned plastic bags. They also motivated to aware people to bring their own cloth bags. Swachta Campaign has also done in the parking of Gobindgarh Fort by cleaning the office premises which is actively participated by all the staff members.
  - The program was attended by total 36 participants, out of which 28 were male and 8 were female (22%)

**Figure 4: Glimpses of World Environment Day, Amritsar**



	
Participants in Rally	Cleanliness by IDIPT Staff
	
Clean drive	Newspaper clipping

Source: PIU, Amritsar.

## 9.7 Information Education and Communication Materials Disseminated

54. Billboards with women helpline numbers, posters on safeguard and security issues and safety signs are displayed at project sites. Posters on issues like HIV Aids, Diseases caused by mosquito bite, health and hygiene, Medical helpline numbers and safety signs in local language, Immunization Chart of Children, Relevant information on Gender related risks, Janani Suraksha Yojna, women's needs and constraints associated with infrastructure such as Workplace safety and security, use of Personal Protection Equipment's etc. are also displayed through IEC material. Posters provided by the Project Management Unit (PMU) are already displayed on the different project sites. These posters comprise of information on Gender related risks, women's needs and constraints associated with infrastructure such as Workplace safety and security, use of Personal Protection Equipment's etc. etc. No electronic message for the tourist destinations are produced as yet.

55. To finalize the gender- responsive guidebooks, brochures and websites on risks and impacts associated with tourism infrastructure development, the information available on websites and other governmental program & schemes have been used for sensitization. The suitable narration and graphics from the relevant sources has been compiled into a set of 13 types of posters. All the posters are laminated from both the side to ensure the long duration. The poster size is 17 x 24 inches to have proper visibility from a distance of 10 meters in attractive colors pattern and font size. Display of posters and bill boards done were done at every construction site. Details of women helpline number, emergency health service, GRC, Police help line number and as competent authority the name and phone number of Project Manager of concerned PIU.

56. Posters on female feticide, medical helpline numbers, safety at workplace, vaccination, step towards cleanliness of workplace, waste management, site safety, tips for healthy living, HIV/AIDS and healthy living, dengue prevention, voice against sex determination, Punjab Government helpline numbers, helpline for pregnant women, hand washing were also displayed at construction sites.

**Table 7: List of IEC Prepared**

Sl. No.	Name of the Poster	Issues Covered	Type	Target Group
1.	Female Foeticides	Sex Selection & Female Foeticides	Multi-Colour in Punjabi and Hindi	Local, Migrant Labours and Tourists
2.	Hand Washing	Personal Hygiene		
3.	Clean Environment for Healthy Life	Environmental Sanitation	Multi-Colour in Hindi	Local and Migrant Labours
4.	Determination of Sex	Equal Right to Women	Multi-Colour Hindi & Punjabi	
5.	Dengue	Hygiene & Water Borne Diseases		
6.	Display of Helpline Numbers	Emergency Medical Service Details		
7.	Safety Measurement (Related to Construction site)	PPEs and other Safety Measures at Construction Sites	Multi-Colour English	
8.	Recycling of Waste	Segregation and Value Addition of Waste	Multi-Colour Hindi & Punjabi	Labour & Women
9.	Emergency Medicine Helpline 108	Emergency Medical Service Details	Multi-Colour Hindi, English & Punjabi	Local and Migrant Labours
10.	Healthy life	Effect of Alcoholism. Smoking & other bad habits on Health	Multi-Colour Hindi & Punjabi	Tourist
11.	Pregnancy Registration	Women & Child Health	Multi-Colour Hindi, & Punjabi	Labour & Women
12.	Birds and Wetlands	USP of Nature Tourism like Birds & Map of Punjab Wetland Areas	Multi-Colour English	Tourist
13.	Tourist Information Brochure	District wise USP of Nature Tourism & Map of Tourism Attractions of Punjab State		
14.	Heritage Walks Book & Brochure	Details of Heritage walk around Sri Harmandir Sahib Tourism Circuit		
15.	Janani Surakhsha Yojna	Women & Child Health	Multi-Colour in Punjabi and Hindi	Local and Migrant Labours & WomenLabour
16.	Vaccination	Women & Child Health		

Source: PIU, Amritsar

**Figure 5: Glimpses of Various Posters Displayed at Construction Sites, Amritsar**



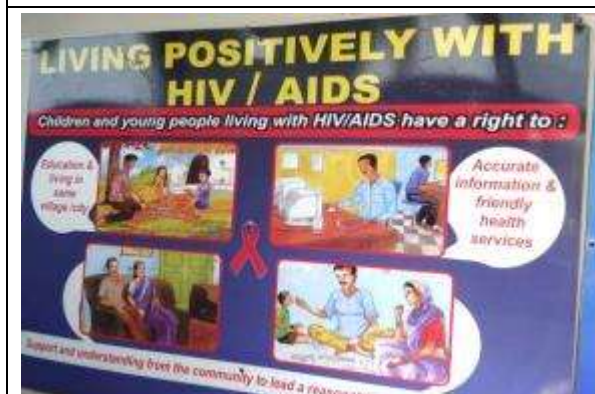
Poster displayed at Gobindgarh Fort

Poster on Hand Washing, Gobindgarh Fort





Poster displayed at Gobindgarh Fort, Amritsar



Poster on HIV/AIDS and health issues at Gobindgarh Fort,



Posters displayed for Safety at Gobindgarh Fort, Amritsar (IEC)

Source: PIU and DSC Amritsar

## 9.8 Institutional Arrangement for review and monitoring of CBT activities:

57. CDO PIU, ESS PMU, SSS PMC and DSC were involved in facilitating the execution of community based activities. The project team has been actively involved in orientation and mobilization of community, designing of activity plans, participation in events as well as monitoring of the quality of deliverables.

## 9.9 Other Social Issues

58. The project is expected to generate employment opportunities for local communities' semi-skilled and unskilled during the construction, operation & maintenance phase. EA/IA had regular instructions during construction and has been conducted information and education campaigns on the risks of HIV/AIDS and human trafficking, targeting construction workers at campsites time to time.

59. Also, EA/IA has instructed time to time to the contractors to ensure the following actions during civil works (i) not to employ or use children for labour; (ii) to disseminate information at worksites on risks of sexually transmitted diseases and HIV/AIDS as part of health and safety measures for those employed during construction; and (iii) to follow and implement legally mandated provisions on labour (including equal pay for equal work), health, safety, sanitation, and working conditions.

60. Though infrastructure development projects emphasizes more on engineering aspects like technical and economic viability of the project but in ADB's assisted project, social responsibility becomes important. Prevention and control of HIV/AIDS transmission is one of the important social responsibility. Hence prevention and control of transmission of STDs & HIV/AIDS has become important social responsibility of IDIPT projects. During Jan to June 2018, issues related to HIV/AIDS were discussed with labours at the time of public consultations.

### 9.10 Crèche facility at construction sites:

61. Crèche has been provided by Contractor with the help of Community Development officer, PIU Amritsar. Tourist guides engaged by PIU are also assisting in day care centre operation and providing their support for betterment. It was observed that, crèche facility is only provided by the contractor at Gobindgarh Fort. Children's of all labours engaged by different contractors send their children to crèche established within Gobindgarh Fort Campus.

62. It was observed that, at Gobindgarh Fort, Amritsar necessary arrangements for refreshment and books etc. is being arranged by the contractors. The average daily attendance is approx. 30 children. Along with formal study, children are also participating in games and other awareness generation programs activities organised. During January to June 2018, crèche children were made aware about safe and unsafe body parts. At present the Crèche at Gobindgarh Fort is still on-going.

Figure 6: Glimpses of Crèche Facilities at Amritsar



Children during session on safe and unsafe body parts

Source: PIU and DSC Amritsar

## 10 SUMMARY MONITORING RESULTS & KEY FINDINGS:

63. In order to identify the IR Impacts, if any, during the project implementation, site visits and consultative inspections in the project areas have been monitored by the PIU/PMU and it has been confirmed that the implementation of the above-mentioned projects would not have any resettlement impact. Site visits were being conducted on regular basis to observe the site conditions,

engagement of female workers and basic facilities (lodging, drinking water, sanitation etc.) are available for them at the site. Orientation and training were given to the staff & labourers on health and safety management at site. The nearby residents were aware about the work and duration of construction. The indicators being monitored w.r.t. RF and other social issues are given in table below:

**Table 8: Monitoring Indicators and Findings**

Sl. No.	R&R Activities (Indicators)	Findings	Remarks
1	Impact Minimization Measures	The selected sites are mainly under conservation and no impact noted. Livelihood pattern of any person/villagers is not affected due to the project.	The project categorized as "B" for Involuntary Resettlement (IR) as well as Indigenous People Development as per ADB's Safeguard Policy Statement (SPS-2009).
2	Census and Socio-Economic Survey	No impact noticed, hence not carried out.	No change in design were made
3	Land acquisition	The proposed land is government land and NOC/undertaking obtained from concerned department.	No LA required
4	Entitlements	ADB's policy of IR shall be applicable, if any impact seen.	
5	Public Consultation and Disclosure	Public consultation has been carried during the project preparation / implementation stage	Impacts on livelihood and people resettlement issues are not envisaged as part of the project. Hence disclosure document not required.
6	Impact on Tribal People	Impact on tribal people is not envisaged as part of the project. Any of the districts in tranche 1 are not part of the notified Fifth Schedule Area.	-
7	Resettlement Sites	Any resettlement site is not envisaged.	
8	Socio-Economic Rehabilitation Measures	Not applicable	
9	Implementation Arrangement	Social safeguard implementation is part of the contract of IDIPT. PMU along with the PIU personnel is the core group responsible for social safeguard implementation at the project site. PMU and PIU is assisting in overall implementation of social safeguards.	

64. All the measures were taken to minimize the IR impacts at all sites by the design team. No private land acquisition and resettlement impact is envisaged in any of the sub project where the conservation or new civil work is in progress.

- Informative signage about the project, its components, and the project cost has been displayed at all project sites for maintaining the transparency.
- The works are being done with minimum inconvenience to the local community and the tourists. During IEE preparation, PIU/PMU team has explained the importance of short term inconveniences and long term benefits of the program to the public and people. Their cooperation is obtained as they understand that the tourist flow will be increased as an outcome of the sub projects. The visitors will spend more time to see the natural sites and to



know importance of cultural and heritage sites, use the facilities and pay for them, which will help in improving economy of the holy town Amritsar. It will also be a good income source for Punjab.

- Consultation, informal discussion, awareness generation and information dissemination is the regular practice being adopted by PIU/PMU. Meetings and FGDs have been carried out by Community Development Officer and Gender Specialist PIU also in the respective locations, where works are proposed. Training has been provided to start the livelihood activities through Self Help Groups near the project areas of KCCR.
- All the institutional arrangements have been established for compliances of ADB's safeguard policy. Safeguard Specialists of PMC/DSC have been mobilised for review and implementation of safeguard procedures.
- State level meetings are being organized on regular basis to review the progress of the work and its timely completion etc.
- Considering the Gender Action Plan, women representation is visible in the project units.
- Grievances Redress System has been fully established.
- Works are going on systematically and till date no grievances have been reported. To lodge any grievances, necessary instructions have been issued for maintaining grievance register and printed format by the contractors/support engineer on the site for registering grievances. Frequent visits of the construction sites are being conducted by the project team.

## 11 CONCLUSION AND RECOMMENDATIONS

65. The sub-project sites have been selected on public/government land and no private land acquisition is triggered. During the constructions, efforts are being taken by PIU/PMU to minimise or avoid social impacts. The key observations of the monitoring on the social safeguards in general and implementation of ADB's SPS 2009 in particular are summarised as follows:

- No social impact in any sub-project.
- NOCs and undertaking from parent department with countersigned by district administration regarding work permission and no involvement of any land acquisition and private structures have been obtained.
- Institutional arrangements followed the guidelines of Resettlement Framework approved for IDIPT. PMU and PIU with support from Social Safeguards Specialist and Community Development Officer respectively have regularly monitored the social issues. Joint site verification, preparation of monitoring report, were done with due adherence to the agreed framework.
- Public Consultation meeting at all sub-project sites were organised during preparation of DDRs, IEE, project preparation and execution.

66. The Social Monitoring Report concludes that the project does not involve any outstanding social safeguard issues and project implementation is progressing in the right direction.

## **APPENDICES**

APPENDIX 1: INVOLUNTARY RESETTLEMENT CATEGORISATION FORM

<b>Project Data</b>			
Country/Project No./Project Title	<ul style="list-style-type: none"> <li>Infrastructure Development Investment Program for Tourism (Tranche-1) State of Punjab</li> </ul>		
Subproject title	<ul style="list-style-type: none"> <li>All subproject under Tranche 1</li> </ul>		
Project Executing Agency	<ul style="list-style-type: none"> <li>Department of Tourism, Govt. of Punjab</li> </ul>		
Project Implementing Agency	<ul style="list-style-type: none"> <li>Punjab Heritage and Tourism Promotion Board, Punjab</li> </ul>		
Modality			
<input type="checkbox"/> Project Loan	<input type="checkbox"/> Program Loan	<input type="checkbox"/> Financial Intermediary	<input type="checkbox"/> General Corporate Finance
<input type="checkbox"/> Sector Loan	<input checked="" type="checkbox"/> MFF	<input type="checkbox"/> Emergency Assistance	<input type="checkbox"/> Grant
<input type="checkbox"/> Other financing modalities:			
<b>IR Impact categorization</b>		Categorization -Previous Category <input checked="" type="checkbox"/> New <input type="checkbox"/>	
<input type="checkbox"/> <b>Category A:</b> Significant IR impact		(200+ persons (not households!) are physically displaced from residence or lose more than 10% of productive (income generating) assets	
<input type="checkbox"/> <b>Category B:</b> Non-significant IR impact			
<input checked="" type="checkbox"/> <b>Category C:</b> No IR impact			
<b>Prepared by:</b>			
Social Development Specialist, DSC			
Date:			
For Project Implementing Agency (Name, title, signature)			
Date:			
For Project Executing Agency (Name, title, signature)			
Date:			

Involuntary Resettlement Impact Screening Checklist

Probable Involuntary Resettlement Effects	Yes	No	Not Known	Remarks
Involuntary Acquisition of Land				
1. Will there be land acquisition?		✓		No Land Acquisition required
2. Is the site for land acquisition known?	✓			
3. Is the ownership status and current usage of land to be acquired known?	✓			
4. Will easement be utilized within an existing Right of Way (ROW)?		✓		
5. Will there be loss of shelter and residential land due to land acquisition?		✓		
6. Will there be loss of agricultural and other productive assets due to land acquisition?		✓		
7. Will there be losses of crops, trees, and fixed assets due to land acquisition?		✓		
8. Will there be loss of businesses or enterprises due to land acquisition?		✓		

Probable Involuntary Resettlement Effects	Yes	No	Not Known	Remarks
9. Will there be loss of income sources and means of livelihoods due to land acquisition?		✓		
<b>Involuntary restrictions on land use or on access to legally designated parks and protected areas</b>				
10. Will people lose access to natural resources, communal facilities and services?		✓		
11. If land use is changed, will it have an adverse impact on social and economic activities?		✓		
12. Will access to land and resources owned communally or by the state be restricted?		✓		
Information on Displaced Persons:				
Any estimate of the likely number of persons that will be displaced by the Project? [ ✓ ] No [ ] Yes If yes, approximately how many? _____				
Are any of them poor, female-heads of households, or vulnerable to poverty risks? [ ✓ ] No [ ] Yes				
Are any displaced persons from indigenous or ethnic minority groups? [ ✓ ] No [ ] Yes				

APPENDIX 2: INDIGENOUS PEOPLE CATEGORISATION FORM

<b>• Project Data</b>			
Country/Project No./Project Title	<ul style="list-style-type: none"> <li>Infrastructure Development Investment Program for Tourism (Tranche-1) State of Punjab</li> </ul>		
Subproject title	<ul style="list-style-type: none"> <li>All subproject under Tranche 1</li> </ul>		
Project Executing Agency	<ul style="list-style-type: none"> <li>Department of Tourism, Govt. of Punjab</li> </ul>		
Project Implementing Agency	<ul style="list-style-type: none"> <li>Punjab Heritage and Tourism Promotion Board, Punjab</li> </ul>		
Modality			
<input type="checkbox"/> Project Loan	<input type="checkbox"/> Program Loan	<input type="checkbox"/> Financial Intermediary	<input type="checkbox"/> General Corporate Finance
<input type="checkbox"/> Sector Loan	<input checked="" type="checkbox"/> MFF	<input type="checkbox"/> Emergency Assistance	<input type="checkbox"/> Grant
<input type="checkbox"/> Other financing modalities:			
IP Impact categorization <input type="checkbox"/> New <input type="checkbox"/> Re-categorization <input checked="" type="checkbox"/> Previous Category			
<input type="checkbox"/> <b>Category A:</b> Significant IP impact			
<input type="checkbox"/> <b>Category B:</b> Non-significant IP impact			
<input checked="" type="checkbox"/> <b>Category C:</b> No IP impact			
Subproject requires the broad community support of affected Indigenous Peoples communities			<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Prepared by:			
Social Development Specialist (Name, title, signature) Date:			
For Project Implementing Agency (Name, title, signature) Date:			
For Project Executing Agency (Name, title, signature) Date:			

Indigenous Peoples Impact Screening Checklist

KEY CONCERNS (Please provide elaborations on the Remarks column)	YES	NO	NOT KNOWN	Remarks
<b>A. Indigenous Peoples Identification</b>				
1. Are there socio-cultural groups present in or use the project area who may be considered as "tribes" (hill tribes, scheduled tribes, tribal peoples), "minorities" (ethnic or national minorities), or "indigenous communities" in the project area?		NO		All district is under Tranche-1 are not part of the notified Fifth Schedule area <sup>2</sup>

<sup>2</sup> Fifth Schedule under Article 244(1) of Constitution defines "Scheduled Areas" as such areas as the President may by order declare to be Scheduled Areas after consultation with the Governor of that State. The criteria for declaring any area as a "Scheduled Area" under the Fifth Schedule are; (a) preponderance of tribal population, (b) compactness and reasonable size of the area, (c) a viable administrative entity such as a district, block or Taluka, and (d) economic backwardness of the area as compared to the neighbouring areas.





<b>KEY CONCERNS</b> (Please provide elaborations on the Remarks column)	<b>YES</b>	<b>NO</b>	<b>NOT KNOWN</b>	<b>Remarks</b>
2. Are there national or local laws or policies as well as anthropological researches/studies that consider these groups present in or using the project area as belonging to "ethnic minorities", scheduled tribes, tribal peoples, national minorities, or cultural communities?		NA		
3. Do such groups self-identify as being part of a distinct social and cultural group?		NA		
4. Do such groups maintain collective attachments to distinct habitats or ancestral territories and/or to the natural resources in these habitats and territories?		NA		
5. Do such groups maintain cultural, economic, social, and political institutions distinct from the dominant society and culture?		NA		
6. Do such groups speak a distinct language or dialect?		NA		
7. Has such groups been historically, socially and economically marginalized, disempowered, excluded, and/or discriminated against?		NA		
8. Are such groups represented as "Indigenous Peoples" or as "ethnic minorities" or "scheduled tribes" or "tribal populations" in any formal decision-making bodies at the national or local levels?		NA		
<b>B. Identification of Potential Impacts</b>				
9. Will the project directly or indirectly benefit or target Indigenous Peoples?		NA		
10. Will the project directly or indirectly affect Indigenous Peoples' traditional socio-cultural and belief practices? (e.g. child-rearing, health, education, arts, and governance)		NA		
11. Will the project affect the livelihood systems of Indigenous Peoples? (e.g., food production system, natural resource management, crafts and trade, employment status)		NA		
12. Will the project be in an area (land or territory) occupied, owned, or used by Indigenous Peoples, and/or claimed as ancestral domain?		NA		
<b>C. Identification of Special Requirements</b> <i>Will the project activities include:</i>				
13. Commercial development of the cultural resources and knowledge of Indigenous Peoples?		NA		
14. Physical displacement from traditional or customary lands?		NA		
15. Commercial development of natural resources (such as minerals, hydrocarbons, forests, water, hunting or fishing grounds) within customary lands under use that would impact the livelihoods or the cultural, ceremonial, spiritual uses that define the identity and community of Indigenous Peoples?		NA		
16. Establishing legal recognition of rights to lands and territories that are traditionally owned or customarily used, occupied or claimed by indigenous peoples?		NA		
17. Acquisition of lands that are traditionally owned or customarily used occupied or claimed by indigenous peoples?		NA		

**D. Anticipated project impacts on Indigenous Peoples**

<b>Project component/ activity/ output</b>	<b>Anticipated positive effect</b>	<b>Anticipated negative effect</b>
<b>1. LIST ALL PROJECT COMPONENTS /</b>	<b>INDICATE EFFECTS TO IPS OR PUT</b>	



ACTIVITIES / OUTPUTS HERE	N/A AS NECESSARY	
NA	NA	NA
NA	NA	NA
NA	NA	NA
NA	NA	NA

Note: The project team may attach additional information on the project, as necessary.

**Appendix-3: Social and Environment Safeguard Checklist**

Sl. No.	Safeguards to be implemented		Date/ Day (Tick ✓ if measures are in place and mark X if not)																			
1.	There should not be any accumulation of water/ wastewater at any location within any site to allow mosquito breeding.																					
2.	Vehicles / equipment deployed for construction activity - should be in good condition with PUC certificate and maintenance record. Check these for smoke emission, leakage of oil / grease / fuel.																					
3.	No visible dust emissions – spray water and cover trucks / trailers.																					
4.	All the topsoil excavated during construction activities and stored at site for use should be covered with vinyl sheets from all the sides and should not be left uncovered to prevent erosion, and dust/ air pollution at site.																					
5.	Compile all the environmental monitoring records (Air, water, noise) so far conducted at the sites, in a file.																					
6.	Provide First aid toolkit at all sites, in a First Aid room with a representative from contractors' who has awareness on medical aid to be given in case of emergency. Maintain record of the First Aid Training provided.																					
7.	No children/ pregnant women/ elderly labor should be allowed at the site – Demarcate																					



Sl. No.	Safeguards to be implemented		Date/ Day (Tick ✓ if measures are in place and mark X if not)																			
	rooms for them, maintain cretch/ day care facility for children.																					
8.	Identify any person/s with the contractors who may have taken EHS training.																					
9.	The trees legally felled should be properly stacked and records should be maintained.																					
10.	All EMP measures given in the contract document of Contractor should be ensured. Prepare 1-page checklist for information of all contractors so that whenever, at site or during the training session, if ADB inquires, they should show awareness.																					
11.	Maintain a sign-board with all emergency contract numbers at all sites – including police, fire, ambulance and nearest hospital, women helpline etc.																					
12.	All laborers should be provided with appropriate Personnel Protective Equipment's such as Gloves, gum boots, hard hats/ helmets, goggles, hearing protection, safety nets, safety belts etc. with respect to the kind of hazardous activity being performed by laborers. All workers employed on mixing asphaltic material, cement, lime mortars, concrete etc., will be provided with protective footwear, hand gloves and protective goggles.																					



Sl. No.	Safeguards to be implemented	Date/ Day (Tick ✓ if measures are in place and mark X if not)
13.	Barricade all the construction areas with protection tape at all the key locations, around trenches / passages for safe movement.	
14.	Provide drinking water facilities and toilets for workers at site, with demarcation of male/ female separate toilets.	
15.	DG sets used for construction should be low sulphur diesel type and canopy/exhaust should not be producing noxious fumes. If possible, enclose them within acoustic enclosure to prevent noise pollution. (or else it should not be installed at site)	
16.	Make date-wise records (weekly/monthly) of all construction equipment's deployed at site with their maintenance records. Documentation and reporting of occupational accidents and diseases is essential.	
17.	Disaster Management Plan / Emergency Response Plan for any accident should be known to site engineers – of Contractor / DSC / PIU.	
18.	No loose electrical wires, plugs, connectors should be visible at the site.	
19.	Iron angels, shuttering material or any other potentially hazardous construction material should be covered or barricaded as required.	



Sl. No.	Safeguards to be implemented		Date/ Day (Tick ✓ if measures are in place and mark X if not)																	
20.	Maintain all Files/ records of labour registers, pollution monitoring records, training reports, Pollution under control certificates of the vehicles at construction sites, movement register of vehicles, records of periodical medical check-up etc.																			
21.	All settlements for labour/ labour huts should be maintained hygienically with good living conditions.																			
22.	Minimum wages are being given to the labourers.																			
23.	Women labourers are given equal job opportunity and equal wages.																			
24.	Regular medical camps/ check-ups are being conducted at the site. Date of last medical check- up.																			



#### Appendix-4 Other Social Safeguard Issues

##### Status of Social Safeguard at Construction sites:

13. In regular interval PIU/PMU with assistance with the CDO organised the awareness campaign among the labourers. The awareness formal campaigns were organized at every month on safety, equal wage, health issues etc. whereas informal discussion on the same issues regularly is being discussed by CDO at GGF and other interventions. The following were the main observations at construction sites:

- No child labour engaged by the contractors
- PIU and DSC social safeguard team do regular monitoring to ensure equal wages to men and women for nature of work
- During site visit social safeguard team also try to ensure the health, safety and sanitation condition of camp area, toilets etc. In general, it was instructed to the contractors and site supervisors that make sure all facilities related to labours health provide at construction sites without any failure.

14. Social and Environment Safeguard checklist prepared and shared with all DSC and PIU support Engineers. Briefing on the proposed checklist was also done to clarify and issues related to this and its importance. DSC and PIU concerned support engineers, CDO, SSS in general compile information during regular site visits. Efforts are underway to ensure filling of proposed format by support engineers visiting sites. Please refer Appendix-3 for the detailed checklist.

**Figure 1: Glimpses of Construction Sites, Tranche-1, Amritsar**





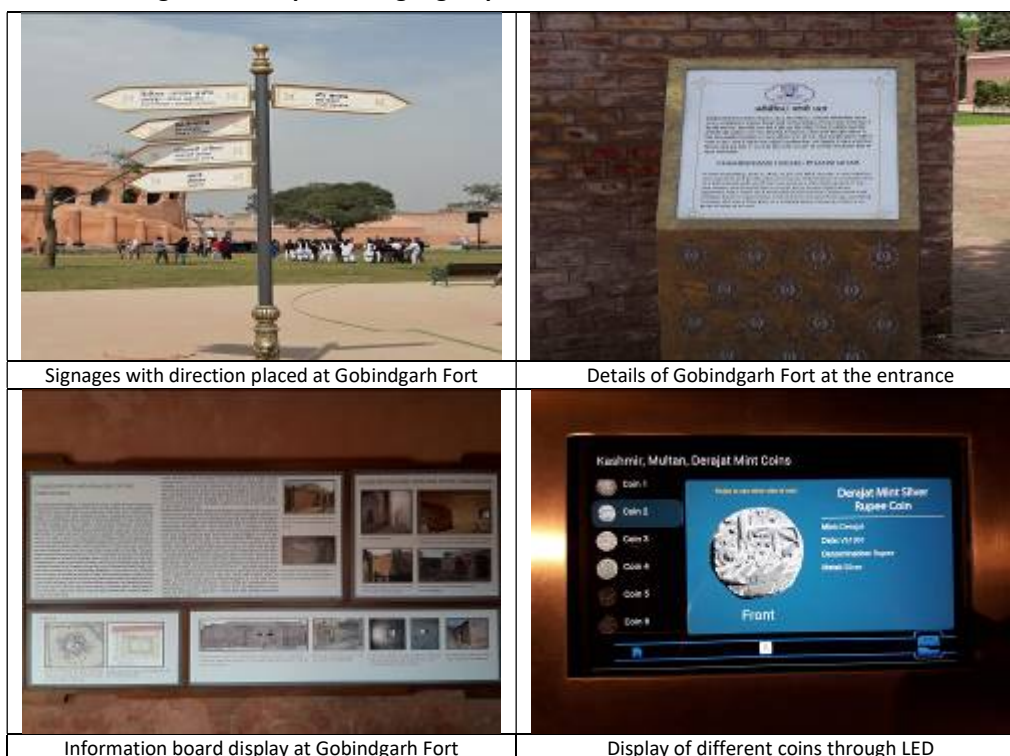
View of toilet block, Gobindgarh Fort, Amritsar

Source: DSC and PIU Amritsar

### Disclosure for safeguard and other related documents

15. The Public Communication Policy establishes the disclosure requirements for documents and information ADB produces or requires to be produced. It mandates project-related documents normally produced during the project cycle to be posted on the web. Specific disclosure requirements are detailed in the Operations Manual (L3) on Public Communications. According public consultation meetings have been undertaken as per ADB SPS requirements during the monitoring period. All the five principles of information dissemination, information solicitation, integration, coordination and engagement into dialogue were incorporated. During construction stage, information and sign-boards for general public information to inform about the nature and duration of construction works, project information, details of contract etc. have been displayed. For any grievance and suggestions the information regarding GRC has also been displayed at prominent location of project site.

Figure 3: Glimpses of Signage's placed at Construction Site, Amritsar



Signages with direction placed at Gobindgarh Fort

Details of Gobindgarh Fort at the entrance

Information board display at Gobindgarh Fort

Display of different coins through LED

Source: DSC and PIU Amritsar