Social Safeguards Due Diligence Report

Project Number: 41403-013

October 2020

Cambodia: Urban Water Supply Project

Prepared by the Ministry of Industry, Science, Technology and Innovation for the Royal Government of Cambodia and the Asian Development Bank.

This social safeguards due diligence report is a document of the borrower. The views expressed herein do not necessarily represent those of ADB's Board of Directors, Management, or staff, and may be preliminary in nature.

In preparing any country program or strategy, financing any project, or by making any designation of or reference to a particular territory or geographic area in this document, the Asian Development Bank does not intend to make any judgments as to the legal or other status of any territory or area.

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For four sub-projects including; (i) deep water well and administrative building in Stoung, (ii) slope protection in Stueng Saen, (iii) water intake station and water treatment plant in Stueng Treng, (iv) water treatment plant and water intake station in Svay Rieng.

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CURRENCY EQUIVALENTS

Currency Unit = riel (KHR) KHR1.00 = 0.0002469 USD1.00 = KHR 4050.1634

ABBREVIATIONS

ADB - Asian Development Bank AHs - Affected Households

CARM - Cambodia Resident Mission

COI - Corridor of Impact

DED - Detailed Engineering Design

DDR - Due Diligence Report

DPWS - Department of Portable Water Supply

EA - Executing Agency
EM - Ethnic Minority

EMP - Environmental Management Plan FHH - Female Headed Household

GRC - Grievance Resettlement Committee
GRM - Grievance Redress Mechanism
HDPE - High-density polyethylene

HHs - Households

LAR - Land Acquisition and Involuntary Resettlement

MISTI - Ministry of Industry, Science, Technology and Innovation

IOL - Inventory of Losses

IRC - Inter-Ministerial Resettlement Committee

PIB - Project Information Booklet

PISCD - Project Implementation Support Capacity Development

PIU - Project Implementing Unit PMU - Project Management Unit

PPTA - Project Preparation Technical Assistance

PWW - Provincial Water Work

RGC - Royal Government of Cambodia

ROW - Right of Way

SPS - Safeguard Policy Statement

SSDDR - Social Safeguard Due Diligence Report SRWSA - Siem Reap Water Supply Authority

UWSP - Urban Water Supply Project

USD - United States Dollar
WTP - Water Treatment Plant
WIS - Water Intake Station

GLOSSARY

Affected Household (AH) In the case of affected households, it includes all displaced persons residing under one roof and operating as a single economic unit, who are adversely affected by a project or any of its components. In the context of involuntary resettlement, affected persons are those

Affected Persons

In the context of involuntary resettlement, affected persons are those who are physically displaced (relocation, loss of residential land, or loss of shelter) and/or economically displaced (loss of land, assets, access to assets, income sources, or means of livelihoods) as a result of (I) involuntary acquisition of land, or (ii) involuntary restrictions on land use or on access to legally designated parks and protected areas. (ADB SPS 2009)

Cut-off Date for Eligibility This refers to the date after which people will not be eligible for compensation or assistance. Those persons occupying or using the project prior to the identified date are eligible to be categorized as AHs and to receive compensation and/or assistance. Persons not covered in the census are not eligible for compensation and other entitlements unless they can show proof that (I) they have been inadvertently missed out during the census and the inventory of losses (IOL); or (ii) they have lawfully acquired the affected assets subsequent to the completion of the census and the IOL and before the conduct of the detailed measurement survey (DMS).

Detailed Measurement Survey (DMS) With the aid of the approved detailed engineering design, this activity involves the finalization and/or validation of the results of the IOL, severity of impacts, and list of AHs conducted during the project's feasibility studies. The final cost of resettlement for the subproject will be determined following completion of the DMS.

Displaced Persons

physically displaced (relocation, loss of residential land, or loss of shelter) and/or economically affected (loss of land, assets, access to assets, income sources, or means of livelihood) as a result of (I) involuntary acquisition of land; and/ or (ii) involuntary restrictions on land use or on access to common property resources, legally designated parks and protected areas.

Entitlement

Resettlement entitlements with respect to a particular eligibility category are the sum total of compensation and other forms of assistance provided to displaced persons in the respective eligibility category. It comprises compensation, income restoration support, transfer assistance, income substitution, relocation support, etc.

Involuntary Resettlement - This involves the displacement of people from their land, homes, assets, sources of income and employment on account of the project. Involuntary resettlement in the context of the present project is extremely unlikely.

EXECUTIVE SUMMARY

There are number of civil work packages additionally proposed under Urban Water Supply project. This report is provides details summary of Due Diligent Exercises following loan agreement as well as ADB's SPS requirement to confirm IR and IP impacts for all four subproject locations including; (i) Deep water well and administrative building in Stoung, (ii) Slope protection in Stueng Saen, (iii) Water treatment and water intake station in Svay Rieng, and (iv) Water intake station and water treatment plant in Stung Treng.

Based on site assessment and public consultation carried out from April to September 2020, The safeguard classification for all four proposed sub-project's location have been classified as category C for both IR and IP as per ADB's SPS 2009. The proposed additional works will not require LAR and no adverse impacts identified during this due diligence.

Information disclosures about the proposed sub-projects, project impacts and mitigation measures have been done through consultation meetings with the community residents, community leaders, local authorities, and other stakeholders including provincial official, PIU in each respective provinces. Public information material with the GRM procedures and contact details whom to contact should there be grievances related to the project has been distributed during consultation meetings. PIB on GRM were distributed to commune leaders and are posted at the Commune Council office. Likewise, village and commune leaders disseminate the information to the residents through meetings. Project specific GRM Committee has been set up and using existing mechanism of on-going project area and the community residents were also informed.

During the site assessment, GRM related forms were also provided to PIU focal points including; 1) GRM logbook, 2) Complaint form, 3) Complaint response form, and GRM reporting form. In the case RP implementation, IRC-GDR will take lead in establishing Provincial Resettlement Sub-committee and PGRM as per guideline principle of LARP-SOP of MEF adopted in Feb 2018.

The MISTI assisted by PMU's safeguard consultant and PIAC will conduct regular monitoring at the site, consultation with the community residents, contractors and workers, and other stakeholders during project implementation. Follow-up consultation meetings with the community residents will be conducted prior to start of civil works. Monthly consultation meetings or more frequent meetings, if required, will be conducted with the contractors during project implementation. Monthly and quarterly progress reports about the project will be prepared and submitted to ADB; and semi-annual social safeguards monitoring report will be prepared and submitted to ADB for review and concurrence/disclosure

I. DESCRIPTION OF THE PROJECT AND SUB-PROJECT

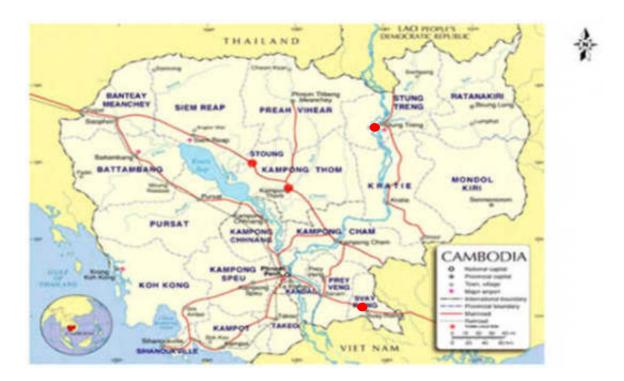
A. The Project

1. The UWSP is under implementation to provide additional new and rehabilitated water supply infrastructure and extend system coverage to expand access to safe water in nine towns. The Ministry of Industry, Science, Technology and Innovation (MISTI) selected eight Provincial Water Works (PWWs) and the Siem Reap Water Supply Authority (SRWSA) for support under the project. The project aims to (i) address the most urgent needs of the urban water sector by improving and expanding services; and (ii) prepare for sector reform with the goals of providing improved 24-hour service coverage and better water quality, as well as making the PWWs more

autonomous and therefore more financially sustainable. The project will also provide piped water supply to an additional 58,000 residents through (i) a new water supply system in Stung Treng, (ii) a new distribution zone in Siem Reap, and (iii) system expansion in Kampong Cham and Svay Rieng. In addition, the project will rehabilitate existing water treatment plants in seven towns.

- 2. There are three (Output 1 to Output 3) out of four total project's outputs that involve civil works. This project has been classified as category "C" for **both IR and IP** in the PPTA and during the project implementation stage to date. All sub-project locations confirmed that there were no requirements for land acquisition nor restrictions to land use/physical relocation of the affected assets own by residents or IP communities.
- 3. The SSDDR report at this project implementation stage is aiming to provide details of the due diligence assessment for IR/IP impacts for four sub-project's locations of which three locations are for proposed additional works and one for the original scope in Stueng Treng;
 - (i) Deep water well and administration building in Stoung,
 - (ii) Slope protection in Stueng Saen,
 - (iii) Water treatment plant and water intake station in Svay Rieng
 - (iv) Water intake station and water treatment plant in Stung Treng,
- 4. All original investment components for all four locations had been confirmed by SSDDR prepared at the PPTA stage in 2014 and updated in 2018 except WTP and WIS in Stung Treng.

Figure 1: Map of the subproject locations in Kampong Thom and Stoung



B. Subproject Descriptions

5. The below table indicates the proposed additional civil work packages of three locations and one original scope of sub-project in Stung Treng.

Table 1: List of civil work packages of the four sub-projects

No.	Pac	Location		s of the four sub-projects posed Sub-project	Remarks
	No.			ures/components	
1	C1a & VO. No.6	Stoung District, Kampong Thom Province	i 6	Deep water well to be installed in the PWW land compound. The proposed deep water well will be a replica of an existing well. Well casing is bigger and expected flow will also be bigger. Based on the previous information from PWW, the flow is $60m^3$ /hour, with 210 meters depth and 200mm casing. PWW/PIU mostly used the well during dry season.	These two components are an additional works under C1a and VO.No.6 package.
			, ; ; ; ; ; ; ; ; ; ; ; ; ; ; ; ; ; ; ;	The proposed Stoung Water Works Office will be 2-storey building with a total floor area of 565 square meters. Land area requirement is approximately 266 square meters using the existing space of old building which will be demolished to make space for civil works.	
2	C1a VO. No.4	Stueng Saen Town, Kampong Thom Province	t t	River slope protection proposed with total length of 212 meters long starting from the Stueng Saen water work compound covering a section of residential area of Phoum 1, Sangkat Kampong Thom, Stueng Saen municipality.	Due to severity of riverbank erosion, riverbank slope protection is proposed to prevent the cracking and collapse of on-going construction of water treatment plant as well as to protect the premise of Stueng Saen water work.
3	SVR C1d	Svay Rieng Municipality, Svay Rieng Province	- \\ - \(\)	Construction of New Water Treatment Plant; Water Treatment Plant with estimated capacity of 9,000m ³ /day and; underground reinforced concrete reservoir/tank with estimated capacity of 2700m ³ ; Main pipeline from intake point to pumping station: HDPE DN300m, around 450m.	

No.	Pac No.	Location	Proposed Sub-project features/components	Remarks
			 One additional deep well (the same capacity as of the existing deep wells, but the exact location within PWW premises has not been determined yet as option) Main pipeline from proposed deep well to pumping station. Support structures for those pipelines 	
			2) Construction of New Water Intake Station;	
			 The new water intake station is proposed to extract the water from Vaiko River with a volume of around 9,000m3/day. The MOWRAM has granted PIU to extract the water from the river at a volume of 12,100m3/day; however, this volume will be shared with JICA funded project at a volume of around 6,300m3/day and Chinese-built WTP project at a volume at around 2,000m3/day. It requires to filling in the Vaiko river with total size of 10.1 m by 7.1m (71.71 m²). Upgrading the existing road to concrete road with 30 meters long and 5 meters width. This upgrading work is to cover the main pipeline from intake point to pumping stations using HDPE DN300m around 450m length. 	
4	C2	Stung Treng Municipality, Stueng Treng Province	The original scope of output 2 is to install a new water supply system for the town of Stung Treng that includes - a surface water intake and	This C2 is the original scope and the DDR prepared in PPTA (June 2013) is
			 a surface water intake and a water treatment plant that will have a capacity of about 9,000 cubic meters per day and be equipped with a laboratory. 	required to be updated based on finalized DED/location approval.

II. **EXISTING SITE AND DETAILED ENGINEERING DESIGN**

Sub-project 1: Additional Work in Stoung (C1a & VO.No. 6):

- C1a is proposed as an additional work of drilling a deep water well due to water scarcity. The well will be a replicate of an existing well with. The well casing is of larger diameter and the expected flow will be increased. Based on the previous information from PWW, the extraction is approximately 60m³/hour, the depth will be 210 meters with a casing diameter of 200mm. PWW/PIU mostly used the existing well during the dry season when the water level from the river is not sufficient. Figure 2.2 provides details of the locations of the existing deep well and the location of the new proposed deep well within the Stoung water works compound.
- 7. C1a is proposed to construct a 2-storey administrative building with a total floor area of 565 square meters within the Stoung water works compound. Land area requirement is approximately 266 square meters using the existing space of the old building which will be demolished to make space for the civil works. Figure 2 provides the drawing design for the twostory building.

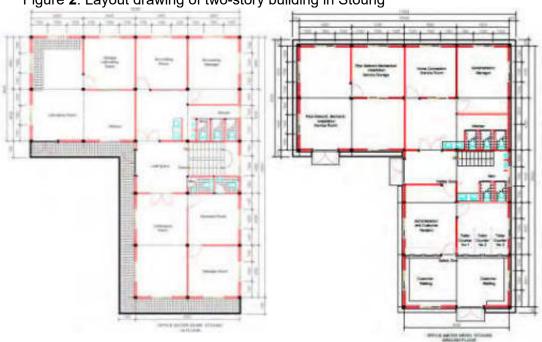


Figure 2: Layout drawing of two-story building in Stoung

Source: Stoung Water Work, 2020

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Figure 3: Layout drawing on google imagery of the existing and proposed facilities, Stoung WW

Sub-project 2: Additional Work in Stueng Saen (VO. No.4)

- 8. **River slope protection** is proposed with total length of 212 meters long starting from the Stueng Saen water work compound covering a section of residential area of Phoum 1, Sangkat Kampong Thom, Stueng Saen municipality. Cross-section and google image are provided in figure 9. This proposal had been made due to severity of riverbank erosion, to prevent the cracking and collapse of on-going construction of water treatment plant (the original scope) as well as to protect the premise of Stueng Saen water work.
- 9. The proposal also includes the improvement of internal concrete access road within the water work compound. The slope protection design requires to filling the rock and sand into the river with cross-section of 15 meters width (see figure 5 and 6 for detailed drawings). The erosion condition is observed in severity condition as shown in pictures below. There are residential areas scattering about 20 housing/fences and extended roof along the proposed slope projections and none of them is foreseen to have impacts. Part of the existing village road is collapsed and not allow for vehicle transporting except for motorbike, bike, and walking.

Figure 4: Existing riverbank condition, Stueng Saen, Kampong Thom



Source: Site assessment carried out in April 2020

Figure 5: Google image with drawing outlined for slope protection, Stueng Saen



Source: Google Imagery, Stueng Saen Water Work 2020

10

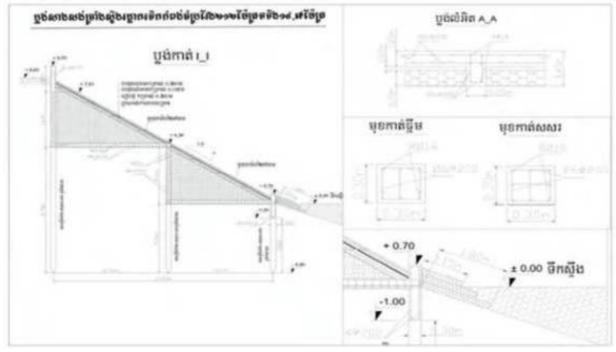


Figure 6: Slope protection cross-section drawing, Stueng Saen

Sub-project 3: Additional work in Svay Rieng (C1d)

- 10. **Construction of New Water Treatment Plant:** Water Treatment Plant is proposed with estimated capacity of 9,000m3/day and including; 1) underground reinforced concrete reservoir/tank with estimated capacity of 2700m3; 2) Main pipeline from intake point to pumping station: HDPE DN300m, around 450m; 3) one additional deep well (the same capacity as of the existing deep wells, but the exact location within PWW premises has not been determined yet as option); 4) main pipeline from proposed deep well to pumping station; 5) supporting structures for those pipelines
- 11. Figure 8 provides the drawing design which require reserved land area of approximately 41m by 19m (or 779 m²). This reserved location is within the premise/land compound of Svay Ring water work with proper concrete fencing provided with hard land title issued 27 November 2019. The existing condition is pond with coconut trees and grass surrounding and inside the pond. The design requires to filling the land to this existing pond.

Figure 7: Picture of reserved location for water treatment plant, Svay Rieng



Source: Site assessment carried out in April 2020



Figure 8: Cross-section drawing for Water Treatment Plant, Svay Rieng

12. **Construction of New Water Intake Station:** It is proposed to extract the water from Vaiko River with a volume of around 9,000m3/day. The MOWRAM has granted PIU to extract the water from the river at a volume of 12,100m3/day; however, this volume will be shared with JICA funded project at a volume of around 6,300m3/day and Chinese-built WTP project at a volume at around 2,000m3/day. It requires to filling in the Vaiko river with total size of 10.1 m by 7.1m (or 71.71 m²). This sub-project also planned to be upgrading the existing road to concrete road with 30 meters long and 5 meters width. This upgrading work is to cover the main pipeline from intake point to pumping stations using HDPE DN300m around 450m length.

Figure 9: Current location condition of proposed water intake station, SVR



Source: Site assessment/demarcation carried out on August 2020 with participation from PIAC and ADB consultant

13. The proposed intake station is within the east side at the flooded plant area of Vaiko River. This site has been demarcated by PIU/Svay Rieng Waterwork on 8th July 2020 with technical

support from PIAC. The letter of request has been sent from MISTI to Svay Rieng Provincial governor dated 30 June 2020. Figure 9 shows the existing condition of that location with site demarcation activities carried out in August 2020 by PIU, PIAC engineering team and ADB consultant.

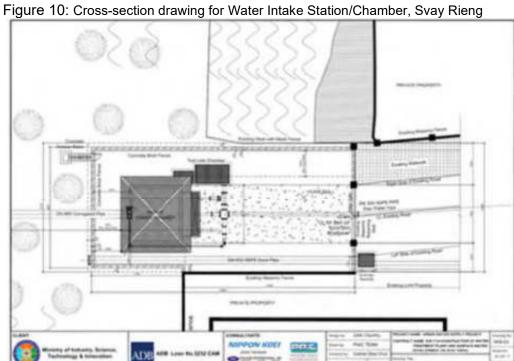
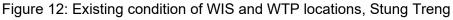


Figure 11: Google image with drawing outlined for both WTP and WIS, Svay Rieng



Sub-project 4: Water Intake and Water Treatment Plant in Stung Treng, (C2)

- 14. The original scope of Output 2 Civil Works, Contract No. MIH/UWSP/ICB C2 includes the Intake Structure, 2) Access Road: major works: 1) 3) Treatment Plant; 4) Transmission Mains; 5) Distribution Mains. The DDR was prepared in 2013 at the PPTA stage. However, there are changes in the proposed locations and land transfer allocation during the implementation stage which make it necessary to update the DDR for ADBs approval and concurrence for disclosure. The Stung Treng Water Supply Project is located close to the Mekong River (the water source) in Bachong village, Preash Bath commune (Sangkat Preash Bath), Krong Stung Treng, Stung Treng province.
- 15. **Water Intake Station:** Land transfer from Stung Treng Provincial Governor has been issued to Stung Treng Waterwork on 26 Feb 2016 to permanently use that location for water pumping and supplying purpose. The location allocated for the water intake is vacant without any existing structure and located at the edge of Mekong river, Bachong Village, Preah Bath Commune, Stung Treng Municipality. The water intake will require the land size of approximately 31.5m x 30m (942 square meters).
- 16. **Water Treatment Plant**: Hard land title with total land size of 17,333 m² dated October 2017 was transferred to Stung Treng PDISTI with land tenure as public state land for the public uses purpose. This land is located in Bachong Village, Preah Bath Commune, Stung Treng Municipality. The proposed design of WTP is includes administration buildings and associated facilities for water supply purposes. The existing land area is with proper brick fencing without any form of uses for housing or business operation.





Source: Site assessment carried out on August 2020 with participation from PIAC and ADB consultant

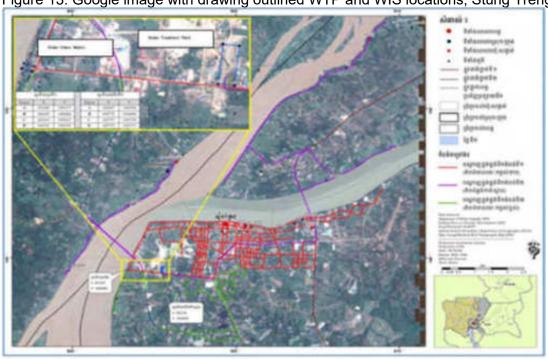
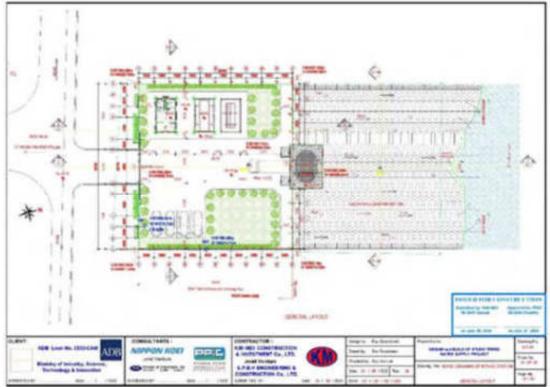


Figure 13: Google image with drawing outlined WTP and WIS locations, Stung Treng

Figure 14: Detail Drawing of Water Intake Station, Stung Treng



III. SITE ASSESMENT METHODS AND FINDINGS

- 17. The scope and objective of this social safeguard due diligence report (SSDDR) is to present the findings from field verification of the proposed original scope in Stung Treng and additional works within three sub-project's locations of Stoung, Stueng Saen, and Svay Rieng. This SSDDR is carried out to confirm if there are any potential IR and IPs related impacts in the sub-project area by applying the detailed engineering design (DED) compared with the existing proposed locations as per ADB's IR/IP classifications. The original and additional financing portions of the project is category C as per ADB Social Safeguard Policy (SPS, 2009) for both IR and IP.
- 18. During the preparation of this SSDDR all relevant stakeholders were involved, including the social safeguards team of the PMU, project management unit (PMU) of each relevant provinces of Kampong Thom, Stung Treng, and Svay Rieng as well as local authorities. The DDR involved the direct site visits, transect walk or ocular visit in the project areas, public consultation meetings, Key-informant interviews, focus group discussions and consultation meetings with the PMU, Provincial/District authorities and PIAC technical team, and other stakeholders. In addition to these, site demarcation based on the DED has been conducted by the project team and PIU officers, in the presence of the commune/ village leaders and community residents.
- 19. In addition to the information about the project discussed during the consultation meetings, the following information were also discussed: (i) grievance redress mechanism (GRM), (ii) the people's perception of the proposed sub-projects/additional works, their worries and concerns, if any, and (iii) mitigation measures to address concerns and issues. A flyer or public information booklets which describe the project, the GRM process and whom to contact should people have complaints or clarifications were distributed to sub-project's beneficiaries, the commune leaders, and chiefs of villages, and copies of the PIB are also stored at commune office reserved for those who didn't participate at the time of assessment.
- 20. The below table indicates number of site assessment for IR/IP impacts to each sub-project locations and brief summary of findings and IR/IP categorization with mitigation measures during the civil work implementation.

Table 2: Summary of IR/IP findings with proposed mitigation measures

Su		Assessment	IR	IP	Findings	Mitigation	
project/features		date Cat C		Cat		measures	
	I- Additio	nal Work in Stou	ung (C1	a & C1	lb):		
1)	Deep Water Well	25 April 2020	С	С	It is to be drilled within the compound of Stoung Water Work provided with land title and proper fencing.	N/A	
2)	Administration building	25 April 2020	С	С	It is to be built within the land compound of Stoung Water Work provided with land title and proper fencing. This building will replace two old existing buildings which will be demolished.	N/A	
	II- Additional Work in Stueng Saen, Kampong Thom (VO.No.4)						
1)	Slope protection	24 April 2020	С	С	The current erosion is in severe condition and cut off an existing access road from about 20	The civil work will need to try their best to fill the soil into the	

				residents living along with the areas. It is going to damage part of Water Supply authority properties such as a fence, treatment plant, and pumping station. There were cases of houses/structures falling because of erosion in this area recently in 2018. There is no disturbance to village residents during the construction as the areas have few detour routs and no existing business operation inside the proposed development of slope protection. There will be no impact on people property if the propose slope widths 15 meters from the existing road to the river side not to the residential side. If the impact is beyond the Col then there will be an impact to private land and fences/extended roof of the houses.	eroded side of the river and avoid completely not to acquire land from the residents as all the land plot are registered land with hard title issued in April 2012, confirmed by a technical person from water authority and local authorities. If it is unavoidable and minimal impacts is occurred to fence/extended roof, then the contractor with support from PIU will rebuild/reinstate to the same condition as before the pre-project condition following the meaning of ADB's SPS 2009.
III- Additi	onal work in S	⊥ ∕ay Rie	ng (C	1d)	
1) Water Treatment Plant	June August 2020	С	С	This reserved location is within the premise/land compound of Svay Rieng water work with proper concrete fencing provided with hard land title issued 27 November 2019. The existing condition is pond with coconut trees and grass surrounding and inside the pond. The design requires to filling the land to this existing pond. No IR/IP impacts foreseen.	N/A
2) Water Intake	June & August 2020	С	С	Site had been demarked applying DED and public consultation with resident surrounding the areas carried. No IR/IP impacts is foreseen. However, there is no official letter issues yet to the allocated location. No claims or any concerns raised during the meeting with public and authorities.	Civil work should be commenced only after receiving official letter from Provincial Governor on the demarcated plots. Surrounding areas of residents must be avoided completely.

	IV- Water	Intake and Wat	er Trea	atmen	t Plan in Stung Treng, (C2)		
1)	Water Intake	June 2013 and August 2020	С	С	The location allocated for water intake is located at the edge of Mekong river within vacant condition and no existing structure and or business operation nor restriction to people uses for livelihood. Official letter issued from Stung Treng governor before the start of any civil work. No IR/IP impact is foreseen.	WIS must be withing the reserved land 31.5m by 30m to avoid claim of uses	
2)	Water Treatment Plant	June 2013 and August 2020	С	С	Hard land title with total land size of 17,333 m² dated October 2017 was transferred to Stueng Treng PDISTI with land tenure as public state land for the public uses purpose. This land is located in Bachong Village, Preah Bath Commune, Stueng Treng Municipality. No IR/IP impact is foreseen.	N/A	

IV. INFORMATION DISCLOSURE, CONSULTATION AND PARTICIPATION

A. Requirements

- 21. In general a meaningful consultation is a process that (a) begins early in the project preparation stage and is carried out on an ongoing basis throughout the project cycle; (b) provides timely disclosure of relevant and adequate information that is understandable and readily accessible to affected people; (c) is undertaken in an atmosphere free of intimidation or coercion; (d) is gender inclusive; (e) enables the incorporation of all relevant views of affected people and other stakeholders into project design and implementation; and (f) ensures the participation of AHs in planning, implementation, and monitoring and evaluation of resettlement programs.
- 22. The APs have been and will be properly informed of all subproject activities. The information includes the specific activities, schedules, impacts, grievance redress mechanism and mitigation measures. The information is provided through public meetings led by PIU, District/commune authorities as required in the consultation and participation section of the SPS.

B. Consultations conducted as part of due diligence

23. Fulfilling consultation requirements as part of due diligence exercises, six consultation meetings have been conducted over the 4 sub-project locations. In summaries, there were 106 people and authorities attended the meetings of which 42 are females (or about 40%).

Table 3: Number of public consultations carried out for all four sub-project's locations

Ref.	Date	Venue	Type of event	Number of pax (including women)
1	24 April 2020	Kampong Thom Water Work and one Sangkat	IR Site assessment and consultations meetings for the proposed riverbank slope protection under VO.4. Taking lead by ADB-CARM specialist.	Three meetings carried out as part of DDR covering 1) technical meeting with PIU Water Work (Three persons met), 2) meeting Sangkat authority (2 persons met) to confirm on the location of proposed slope protection, 3) consultations meeting with likely affected households along the proposed riverbank slope protection with attendants from Provincial and Stueng Saen town representatives (18 persons met and 8 of them are female).
2	25 April 2020	Stoung Water work	IR Site assessment and consultations meetings for proposed additional works for Stoung Water Work; 1) Deep water well, 2) Administrative building, 3) pipe laying expansion of about 60km in length. Lead by ADB-CARM SSG specialist.	Consultation meetings carried out in three Communes (Kampong Chen Chueng, Kampong Chen Tbong, and Masa Krong Communes) involving 32 peoples and village authorities of which 16 are female.
3	5 June 2020	Svay Rieng Water work	IR Site assessment for proposed water treatment, water intake, and additional pipe laying. Lead by ADB-CARM SSG specialist.	Technical discussion and site inspection involving 6 PIU Water Work staff, none of them are female.
4	8 July 2020	Svay Rieng Water Work	IR Site demarcation on the proposed water intake station in Svay Rieng town. Lead by ADB-CARM SSG specialist.	Technical discussion and site demarcation involving 8 persons from PIU/PIAC engineering team and consultant, none of them are female.
5	25 August 2020	PWW of Stung Treng	IR monitoring and part of corrective action plan on the ongoing civil work for both water intake and water treatment plant. Provide GRM briefing and handed over the GRM logbook, complaint/response forms to PIU focal point Provide advice on the urgent needs to carry out DDR for pipe laying.	There were 14 participants of which one is female.

Ref.	Date	Venue	Type of event	Number of pax (including women)			
6	10 September 2020	PWW of Svay Rieng	Consultation with PIU, local authorities and residents who live nearby the proposed location of water intake station. Site checking for pipeline distribution network and consultation conducted with residents Provide GRM briefing and handed over the GRM logbook, complaint/response forms to PIU focal point	There were 28 participants of which 17 are females.			
TOTA	TOTAL = 106 persons (42 are female)						

- 24. The contacted 106 village residents (42 females) have a good understanding about the subproject and its land acquisition related aspects and policies. The contacted villagers/beneficiaries showed high interest in the subproject and repeatedly mentioned their expectations towards the subproject, as it has high importance for both villages and commune and will benefit them directly to connect their household water supply system, access road, slope protections, administration buildings, and deep water well and its associated components.
- 25. Attending officials, as well as villages representatives, households and families have been informed about the subproject in general and LAR aspects in particular. The subproject ensured that beneficiaries, APs, and other stakeholders have (a) obtained information about LAR aspects, and (b) opportunities to participate in the LAR process if it is needed.
- 26. The minutes of public meeting are given in **Appendix 2** with detailed questions and answered/agreed actions. The dissemination and consultation activities are performed as an integral part of the resettlement planning process to inform the concerned villages about IR/IP. During SSDDR related fieldwork, the staff of EA/IA and PIU, as well as the respective provincial waterworks initially provided information about participation of affected persons in land acquisition activities, the involvement of district and village leaders in the overall process, type of compensation, GRM process and procedures and mitigation measures.

V. GRIEVANCE REDRESS MECHANISM

27. There is a grievance redress mechanism (GRM) established by IRC for resettlement related complaints. In addition, a project GRM will follow the existing scheme approved under the IEE/EMP for the project. In the case of IR impacts occurs, the existing GRM established by IRC detailed in RP will be applied. The existing GRM steps are as following the below diagram:

Appendix 8 Guidelines for Grievance Redress Mechanism Flow Chart 1: Procedures of Grievance Redress Mechanism Seek informal assistance from Commune to Informal Step find amicable solution to grievance Commune APs Office Step 1: Written Complaint Resolved Not Resolved District Office Step 2 Complaint to GDR Resolved Not Resolved GDR Complaint to PGRC Step 3 Resolved Not Resolved PGRC End of Not Resolved Administrative Resolved Procedure Step 4 Court Choice to file suit Court makes decision Note: In case of Group Complaint, GRM process starts at step 2

Figure 15: GRM Flow chart for IR impacts implementation

Source: Land Acquisition and Involuntary Resettlement, Standard Operating Procedures, MEF Feb 2018

- 28. All cost involved in resolving the complaints (meeting, communication and reporting/information) will be borne by the executing agency.
- 29. In cases where AHs do not have the writing skills or are unable to verbally express their grievances, it is a customary that AHs are allowed to seek assistance from any recognized local groups, NGO's, other family members, village heads or community chiefs to have their complaints or grievances written for them and affix their signature to the letter of complaint. AHs have the right to full access to the DMS or contract document if they want to do so to ensure the accuracy of data of the affected assets/compensation amount to verify its accuracy in case a dispute should occur; all the details have been accurately documented enabling all parties to fair treatment and impartiality. Throughout the grievance redress process, the responsible grievance committee will ensure that the concerned AHs are provided with copies of complaints and decisions or resolutions reached.
- 30. If the AH/AP is still not satisfied with the resolution of their complaints at the project and central level, they may also (or permit representatives to on their behalf) raise their concern or complaint with the ADB Cambodia Resident Mission (CARM). If AHs are still not satisfied with the responses of CARM, they can directly contact the ADB Office of the Special Project Facilitator.
- 31. Project specific GRM have been established and specific focal points have been assigned with contact provided in below Table. During the site assessment, GRM related forms were also provided to PIU focal points including; 1) GRM logbook, 2) Complaint form, 3) Complaint response form, and GRM reporting form. Appendix 4 provides all forms related to GRM.

Table 4: GRM focal point at PIU per project's province with detail contacts

No	Name	Sex	Position	Contact No	Province
1	Im Mesa	Male	Chief of water	097 2211007	
			supply		Svay Rieng
2	Nut Tnak	Male	Deputy Chief of	086 606636	
			water supply		
3	Kim Chan	Male	Deputy Chief of	0963611751	
	Jivorn		water supply		
4	Phoeu Sithat	Male	Chief of	097 9033666	
			department		Stung Treng
5	Zhong	Female	Chief of water	096 688893	
	Chansavorn		supply		
6	Oum Narith	Male	Deputy chief of	088 9757201	
			water supply		
7	Leng Savy	Male	Chief of water	012 927143	Stoung,
			supply		Kampong Thom
8	Lougn Socheat	Male	Deputy chief of	011981427	
	0 0 1		water supply	222222424	
9	Soung Sai	Male	Chief of Pipeline	092276434	
4.0	D 16		department	0.4000.4000	0
10	Bean Kung	Male	Chief of water	012921082	Stueng Saen
			supply	0.40.040000	Kampong Thom
11	Eng Socheat	Male	Deputy Chief of	O12 848622	
40	DI I	N.A. 1	water supply1	00070000	
12	Phouk	Male	Officer of water	093798800	
	Samnang		supply		

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VI. IMPLEMENTATION SCHEDULE

32. The civil work of Stung Treng (C2) and Slope protection in Stueng Saen (VO.No.4) are progressing. Svay Rieng Sub-project (ICB-C1d) is subject to getting official confirmation letter from SVR provincial governor on the water intake location. And Stoung sub-project (C1a&C1d) is awaiting confirmation from PMU and later after SDDR is approved by ADB for disclosure.

Table 5: Implementation schedule of all four sub-projects location

No.	PacN o.	Location	Implementation timeframe	Remarks
1	C1a & Vo.no. 6	Stoung District, Kampong Thom Province	 Deep Water Well (May to Dec 2020) Administrative building (May to Dec 2020) 	Contract was signed on 30 th Sept 2020
2	C1a VO.No .4	Stueng Saen Town, Kampong Thom Province	- Slope protection (May 2020 to December 2020)	ADB consultant went to the site and confirmed of no IR/IP impacts
3	SVR C1d	Svay Rieng Municipality, Svay Ring Province	 Construction of New Water Treatment Plant (Jan 2021 to April 2022) Construction of New Water Intake Station (Jan 2020 to April 2022) 	Awaiting official letter to be issued from Provincial Governor
4	C2	Stung Treng Municipality, Stung Treng Province	 Water intake station (Feb 2020 to Feb 2022) Water treatment plant (Feb 2020 to Feb 2022) 	Civil work started before updating this DDR.

VII. CONCLUSION

- 1. The IR classification for all proposed sub-project's location have been classified as category C for both IR and IP as per ADB's SPS 2009. The proposed additional works will not require LAR and no adverse impacts identified during this due diligence.
- 2. No impacts on livelihoods and other assets of the people living nor restriction to the use of source of living along the proposed sub-projects for all four locations including; (i) Deep water well and administrative building in Stoung, (ii) Slope protection in Stueng Saen, (iii) Water treatment and water intake station in Svay Rieng, and (iv) Water intake station and water treatment plant in Stung Treng.
- 3. Information disclosures about the proposed sub-projects, project impacts and mitigation measures have been done through consultation meetings with the community residents,

community leaders, local authorities, and other stakeholders including provincial official, PIU in each respective provinces. Public information material with the GRM procedures and contact details whom to contact should there be grievances related to the project has been distributed during consultation meetings. PIB on GRM were distributed to commune leaders and are posted at the Commune Council office. Likewise, village and commune leaders disseminate the information to the residents through meetings. Project specific GRM Committee has been set up and using existing mechanism of on-going project area and the community residents were also informed.

- 4. During the site assessment, GRM related forms were also provided to PIU focal points including; 1) GRM logbook, 2) Complaint form, 3) Complaint response form, and GRM reporting form. In the case RP implementation, IRC-GDR will take lead in establishing Provincial Resettlement Sub-committee and PGRM as per guideline principle of LARP-SOP of MEF adopted in Feb 2018.
- 5. The MISTI assisted by PMU's safeguard consultant and PIAC will conduct regular monitoring at the site, consultation with the community residents, contractors and workers, and other stakeholders during project implementation. Follow-up consultation meetings with the community residents will be conducted prior to start of civil works. Monthly consultation meetings or more frequent meetings, if required, will be conducted with the contractors during project implementation. Monthly and quarterly progress reports about the project will be prepared and submitted to ADB; and semi-annual social safeguards monitoring report will be prepared and submitted to ADB for review and concurrence/disclosure.
- 6. Contractors will be informed that such negative interactions with villagers and using their fruit, crops or any other asset are prohibited and Contractor-Employer documents will sanction such issues.
- 7. Measures to be taken if there are IR impacts during civil works construction in the meaning of ADB's SPS 2009. Prior to civil works, social safeguard assessment will be conducted, and public consultation meetings with the community residents. The contractors will be provided orientation on the ADB SPS 2009, RF, EMP/ CEMP, and GAP to ensure that they are aware and know how to avoid, mitigate and or prevent LAR impacts. Should there be IR impacts that may arise during civil works construction, a detailed assessment will be conducted including Detailed Measurement Survey (DMS), Socio-economic survey (SES), and a RP will need to be prepared with involvement of IRC-GDR.

Appendix 1: LAR Screening & IR/IP Project categorization

INVOLUNTARY RESETTLEMENT IMPACT SCREENING CHECKLIST FORM

Project Title: Urban Water Supply Project (UWSP)

Date: 25 April 2020

Subproject Name: MISTI urban water supply component (Deep well and administration build)

Location and Impact Area: Deep well and administration building in Cher Teal village, Kampong

Chen Tbong Commune, Stoung District, Kampong Thom Province.

Potential Land Acquisition and Resettlement Effects	Yes	No	Not Known	Remarks
Acquisition of Land				
Will there be land Acquisition?	х			The proposed of deep well location is inside the Stoung water supply authority compound area and stoung water supply
Is the site of land acquisition know?	X			provided with land title and proper fencing.
3.Is the ownership status and current usage of land to be acquired known?	Х			The proposed new administration building location is using the existing old building inside the Stoung water supply authority
4. Will easement be utilized within an existing Right of Way (ROW)?	х			compound area, the stoung water supply provided with land title and proper fencing, this building will replace the old building which will be demolished.
5. Will there be loss of shelter and residential land due to land acquisition?		х		
6. Will there be loss of agricultural and other productive assets due to land acquisition?		x		
7. Will there be losses of crops, trees, and fixed assets due to land acquisition?		x		
8. Will there be loss of businesses or enterprises due to land acquisition?		х		
9. Will there be loss of income sources and means of livelihoods due to land acquisition?		х		

Involuntary restrictions on land use or on access to legally designated parks and protected areas

Potential Involuntary Resettlement Effects	Yes	No	Not Known	Remarks			
10. Will people lose access to common resource, communal facilities and services?		х					
11. If land use is changed, will it have an adverse impact on social and economic activities?			N/A				
12. Will access to land and resources owned communally or by the state be restricted?			N/A				
Information on Displaced Person:							
Any estimate of the likely number of persons that will be displaced by the Project?							
Ι	√] N	o	[] Yes				
If yes, approximately how many?			_				
Category for IR impacts ¹ : A [] B	[]	С	[√]				
Are any of them poor, female-he				, or vulnerable to poverty risks?			
[] No [] Yes							
Are any displaced persons from indigenous or ethnic minority groups? [$\sqrt{\ }$ No $\ $ [] Yes							
Project team comments and photographs substantiating involuntary resettlement or no resettlement impacts							
Comments Photographs							

¹ IR Impacts are classified as Category A when 200 or more persons experience major resettlement impacts either through being physically displaced from housing or losing 10% or more of their productive (income generating) assets. Not significant IR impacts (i.e. other than category A) will be classified as Category B. No IR impacts will be classified as Category C.

INVOLUNTARY RESETTLEMENT IMPACT SCREENING CHECKLIST FORM

Project Title: Urban Water Supply Project (UWSP)

Date: 24 April 2020

Subproject Name: MISTI Kampong Thom Urban Water Supply Project (Sub-project Slope Protection) Location and Impact Area: Muy Village, Kampong Thom Commune, Stueng Saen municipality,

Kampong Thom province

Detential Land Association					
Potential Land Acquisition and Resettlement Effects	Yes	No	Not Known	Remarks	
Acquisition of Land					
1. Will there be land Acquisition?	х			The proposed slope protection location is on the existing stueng saen riverbank and the land concurrence from municipal hall of stueng saen and representative from Kampong Thom provincial governor for	
Is the site of land acquisition know?	Х			develop the slope protection.	
3.Is the ownership status and current usage of land to be acquired known?	Х			The current erosion is severe and will cut off an existing access road from about 20 residents living within the areas. If left	
Water fence, There falling recentl There during few de operat	unaddressed, it is going to damage part of Water Supply authority properties such as a fence, treatment plant, and pumping station. There were cases of houses/structures falling because of erosion in this area recently in 2018.				
				There is no disturbance to village residents during the construction as the areas have few detour routs and no existing business operation inside the proposed development of slope protection.	
				There will be no impact on people property if the propose slope widths 15 meters from the existing road to the river side not to the residential side. And, if the impact is beyond the CoI then there will be an impact to private land and fences/extended roof of the houses.	
5. Will there be loss of shelter and residential land due to land acquisition?		х			
6. Will there be loss of agricultural and other productive assets due to land acquisition?		Х			

7. Will there be losses of crops, trees, and fixed assets due to land acquisition?		Х					
Will there be loss of businesses or enterprises due to land acquisition?		Х					
9. Will there be loss of income sources and means of livelihoods due to land acquisition?		x					
Involuntary restrictions on land use of areas	or on a	acce	ess to lega	ally designated parks and protected			
	Yes	No	Not Known	Remarks			
10. Will people lose access to common resource, communal facilities and services?		X					
11. If land use is changed, will it have an adverse impact on social and economic activities?			N/A				
12. Will access to land and resources owned communally or by the state be restricted?			N/A				
Information on Displaced Person:							
Any estimate of the likely number [If yes, approximately how many?			ons that v	will be displaced by the Project?			
Category for IR impacts²: A [] B [] C [√]							
Are any of them poor, female-hea				, or vulnerable to poverty risks?			
]] N o		[] Yes				
Are any displaced persons from		eno No		nic minority groups? Yes			
Project team comments and photographs substantiating involuntary resettlement or no resettlement impacts							
Comments			Photog	graphs			

² IR Impacts are classified as Category A when 200 or more persons experience major resettlement impacts either through being physically displaced from housing or losing 10% or more of their productive (income generating) assets. Not significant IR impacts (i.e. other than category A) will be classified as Category B. No IR impacts will be classified as Category C.

INVOLUNTARY RESETTLEMENT IMPACT SCREENING CHECKLIST FORM

Project Title: Urban Water Supply Project (UWSP)

Date: 10 September 2020

Subproject Name: MISTI Svay Rieng Urban Water Supply Project (Sub-project water treatment plant

and water intake station)

Location and Impact Area: Lor and Kbal Spean villages, Portahor commune, Svay Rieng

municipality, Svay Rieng province.

Potential Land Acquisition and Resettlement Effects	Yes	No	Not	Remarks
			Know n	
Acquisition of Land				
1. Will there be land Acquisition?	х			The proposed water treatment plant is inside the water supply authority compound area, the land provided by water supply with hard title issued 27 November 2019. The existing condition is pond, the land of
Is the site of land acquisition know?	Х			Svay Rieng water work provided with proper concrete fencing.
3.Is the ownership status and current usage of land to be acquired known?	X			The proposed water intake station location is in the Vaiko river, the design will include the access road with Col width 12 m and
4. Will easement be utilized within an existing Right of Way (ROW)?	х			30m length. The result from site assessment and public consultation confirm that the access road connect to water intake station is on the existing road (called Liang Lann road) but as recently cannot see cause of water of Vaiko river is covered after built the Tahor dam. The land of water intake station PMU/PIU has been requested to Svay Rieng governor for concurrence and as recently under processing.
5. Will there be loss of shelter and residential land due to land acquisition?		Х		
6. Will there be loss of agricultural and other productive assets due to land acquisition?		Х		
7. Will there be losses of crops, trees, and fixed assets due to land acquisition?		х		

8. Will there be loss of businesses or enterprises due to land acquisition?		Х				
9. Will there be loss of income sources and means of livelihoods due to land acquisition?		Х				
Involuntary restrictions on land use or on access to legally designated parks and protected areas						
Potential Involuntary Resettlement Effects	Yes	No	Not Known	Remarks		
10. Will people lose access to common resource, communal facilities and services?		Х				
11. If land use is changed, will it have an adverse impact on social and economic activities?			N/A			
12. Will access to land and resources owned communally or by the state be restricted?			N/A			
Information on Displaced Person:						
Any estimate of the likely number of persons that will be displaced by the Project? [$\sqrt{\ }$] No $\ [$] Yes						
If yes, approximately how many?						
Category for IR impacts³: A [] B [] C [√]						
Are any of them poor, female-heads of households, or vulnerable to poverty risks?						
[] No [] Yes						
Are any displaced persons from indigenous or ethnic minority groups? $\lceil \sqrt{\ \rceil}$ No $\lceil \ \rceil$ Yes						
Project team comments and photographs substantiating involuntary resettlement or no resettlement impacts						
Comments			Photogr	raphs		

³ IR Impacts are classified as Category A when 200 or more persons experience major resettlement impacts either through being physically displaced from housing or losing 10% or more of their productive (income generating) assets. Not significant IR impacts (i.e. other than category A) will be classified as Category B. No IR impacts will be classified as Category C.

INVOLUNTARY RESETTLEMENT IMPACT SCREENING CHECKLIST FORM

Project Title: Urban Water Supply Project (UWSP)

Date: 25 August 2020

Subproject Name: MISTI Water supply System in Stung Treng

Location and Impact Area:

1). Water Treatment Plant in Bazhong Village, Sangkat Prash Bath, Stung Treng City, Stung Treng Province.

2). Water Intake Station in Bazhong Village, Sangkat Prash Bath, Stung Treng City, Stung Treng province.

Potential Land Acquisition and Resettlement Effects	Yes	No	Not	Remarks			
			Known				
Acquisition of Land							
1. Will there be land Acquisition?	х			Water Treatment Plant (WTP) and Water Intake Station(WIS) on two plots of lands which belong to Stung Treng water supply authority. The location of WTP is on the land ownership of water supply authority and the certificate is with hard title dated 27 October 2017 with total area 17,333 m² and land's plot No.537. The location of WIS is near to Mekong riverbank, the area is about 942m² the land concurrence issued by Stung Treng provincial governor is dated 26 February 2016 for building the water intake station.			
Is the site of land acquisition know?	Х			Both locations are provided with land certificate and confirmation letter from Provincial governor			
3.Is the ownership status and current usage of land to be acquired known?				The plot allocated is belong to Stung Treng Water evident of land ownership provided in annex files			
4. Will easement be utilized within an existing Right of Way (ROW)?	Х			Water Intake is within the edge of reiver bank which assessed as free of impacts of any use nor restriction to person/household			
5. Will there be loss of shelter and residential land due to land acquisition?		x					
6. Will there be loss of agricultural and other productive assets due to land acquisition?		x					
7. Will there be losses of crops, trees, and fixed assets due to land acquisition?		x					
8. Will there be loss of businesses or enterprises due to land acquisition?		x					

9. Will there be loss of income sources and means of livelihoods due to land acquisition?		х					
Involuntary restrictions on land use or on access to legally designated parks and protected areas							
Potential Involuntary Resettlement Effects	Yes	No	Not Known	Remarks			
10. Will people lose access to common resource, communal facilities and services?		X					
11. If land use is changed, will it have an adverse impact on social and economic activities?			N/A				
12. Will access to land and resources owned communally or by the state be restricted?			N/A				
Information on Displaced Person:							
Any estimate of the likely number of persons that will be displaced by the Project?							
[√] No [] Yes							
If yes, approximately how many?							
Category for IR impacts⁴: A [] B [] C [√]							
Are any of them poor, female-heads of households, or vulnerable to poverty risks?							
[] No [] Yes							
Are any displaced persons from indigenous or ethnic minority groups? $[\sqrt{\ }] \ \ \text{No} \qquad [\ \] \ \ \text{Yes}$							
Project team comments and photographs substantiating involuntary resettlement or no resettlement impacts							
Comments	omments Photographs						

⁴ IR Impacts are classified as Category A when 200 or more persons experience major resettlement impacts either through being physically displaced from housing or losing 10% or more of their productive (income generating) assets. Not significant IR impacts (i.e. other than category A) will be classified as Category B. No IR impacts will be classified as Category C.

APPENDIX 2: MINUTES OF PUBLIC CONSULTATION

MINUTES OF PUBLIC CONSULTATION MEETING

Province : Kampong Thom Province

City : Stueng Saen City

Commune : Kampong Thom Sangkat

Date and Time : 24-April-2020, (10:00 am, 11:00am, 02:00pm)

Participants : Total: 33 persons (8 are female)

Location : Muy village, Kampong Thom Sangkat, Stueng Saen

City

Name of project : Urban water supply project (Sub-project slope

protection)

I. Major plan for discussion during the visiting and meeting

- 1) On- site impact assessment accompanied with chief of water supply authority
- 2) Discussion with local Authority (chief of commune)
- 3) Public consultation meeting with peoples who living nearby the proposed of the sub project.

1. On-site impact assessment accompanied with chief of water supply authority (10:00 am)

- Chief of water supply authority **Mr. Boeun Kung** to welcome and introduce his team to the ADB's social safeguard and said recently the provincial water supply (PWS) has been facing a high risk of a major river banks collapsing especially the last two years, and the PWS has been requested to provincial governor for resolve or develop the slope protection along the river side, but the provincial governor will be no ability to build this huge project as the requested.
- Deputy chief of water supply authority **Mr. Eng Socheat** showed the design/layout (DED)to the participants and described the slope protection will be take 212m (length) and 15m (width)along the river side.
- The land of water supply authority is 1556 m² of total area with hard title was issued by Ministry of Land Management, Urban Planning and Construction on 05-April-2012
- Based on SIA there are 10 Household living along the access road and the riverbank (at the right side) their land with hard title was issued by Ministry of Land Management, Urban Planning and Construction dated 2012 and 2013 (told by people who living nearby). The construction of slope protection should be built at the left side (river side) to avoid the impact of the land/assets of the residents.
 - As per result from SIA the residents are very happy with the proposed of the project and would like to request to start the construction of slope protection as soon as possible. The project is helpful to protect the residentials as well.
- There is a spiritual place between the water supply area and riverbank as confirm by Mr. Boeun Kung it will not move or replace and agreed to keep at the original place.

- There is no residential at the left-hand side of the access road and riverbanks, there is an existing wood bridge was built by Villagers' participation budget and this bridge was built after the existing access road was collapsed at the last two years ago.
- There are two existing access roads (concrete road) connect to the proposed site it will helpful to the contractor during construction.

2. Discussion with local Authority (chief of commune) 11:00 am

- Officer of water supply authority Mr. Cheabagnar introduce himself and describe the proposed of slope protection sub-project to chief of commune. The project is located along the river side with 212 m length and 15 m width start from the in front of the water supply station to the right hand and along the river side.
- Chief of Kampong Thom commune, **Mr. Trouk Lim** said on behalf of the local authorities and the residents who living there. I am very happy for this project. He added that the previously there is an existing access road but because of the riverbank was collapsed and most part of the existing access road has felled into the river, the residents living here with high risked they are afraid their house will be fall as well.
- Related to the requested from the water supply to the provincial governor for resolve or develop slope protection I didn't know about that but the people who lining along the river side were been informed about the issues and asked for help but it is beyond the capacity of the local authorities.
 - The provincial governor has been going there previously after riverbank was collapsed but did not say anything and If the project is could be done, I think that the people who living along the river side are really very happy. He added that the people who living at the right side of the river are already got the hard title for their land between the years 2012 and 2013.
- The riverbank and the existing access road has been eroded since 2018 and 2019, and answer to the question that if the construction being start do you think is there any issues? he said there will be no issue for that I will try my best to resolve If any (said Mr. Trouk Lim)
 - during the construction there will have the truck goes through to the construction site do you think is there any impact to the concrete road? Mr. Trouk Lim said that will let the truck below 30 tones weight across this road only.
- Is there will the construction start soon? asked by Mr. Trouk Lim,
- We will clarify and review all the documents first and to be approve by management before starting any civil work (by Mr. Sareivouth ADB social safeguard)

Public consultation meeting with peoples who living nearby the proposed of the sub project 02:00 pm

Deputy Chief of water supply authority, **Mr. Eng Socheat** to welcome and show the map of the design for sub-project slope protection to the participants and he emphasize that the sub-project slope protection will build along the riverside with 212 m length and 15 m width, recently the riverbank collapsed is high risked for water supply and also for the residents who living here and I believe that the riverbank will be continues collapsing if we do not find the way to prevent or protect. The water supply authority has been requested to provincial governor for help and resolve on this issue but there will be no ability to build this huge project by provincial governor, thus, the water supply authority has been tries their best to find the way to develop this slope protection project, finally we have been requested to ADB (Asian Development Bank) for support in finance to build it. Today the social safeguard Team from ADB came and discuss with all of us about the policy and other requirement of ADB.

- Deputy Director of Provincial Administration, Mr. Sor Pahor to welcome and talk to all of the participants that this project is not overlapped to the plans of the provincial development plans, so if this project should be work smoothly I am very happy and on behalf of provincial governor and people who living here we are fully support to this project.
- The Mayor of Stueng Saen City, Mr. Mak Bunhong to welcome and fully support to this project. He said that this slope protection is very important for this place and for our town. So, we have to do together to ensure the project can work smoothly and I hope that the project can be start as soon as possible, otherwise the trouble thing will happen again for the next few years.
- Mr. Sareivouth from ADB Safeguard team welcome to all participants and especially to Deputy Director of Provincial Administration, Mr. Sor Pahor and the Mayor of Stueng Saen City, Mr. Mak Bunhong who spent his valuable time to attend the meeting today. Firstly, I would like to introduce myself to all of participants, I am from ADB Social safeguard team and today public consultation I would like to hearing from all of the participants. What is your thinking of the proposed of the project? As per my observation most of you is now needed the slope protection as soon as possible. However, there is a requirement from ADB's policy to ensure that all the documents and require actions are properly prepared and approved from ADB management before starting of any civil work. Normally, if there is no IR/IP impact, the requirement can be prepare faster and no complication. Following ADB's requirements, I would like to discuss with all of your questions/important topics and in return I will let you ask any question you may have as well. So, please don't hesitate to do so as this session is supposed to be two ways of communication if you may have concern, unexpected things, or any other support to the project or other suggestions.

- II. Questions and Answers:

Name	Question	Answer by who?
Mr. Sareivouth from ADB safeguard team	Are you happy with the proposed of the project?	- All participants answer : yes, we are very happy and fully support to the project .
Villagers	If there is impact to any part of my fence/assets, what should I do? or the project can help me for that?	- Mr. Sareivouth: This sub-project is designed to avoid completely for any impact to peoples assets. If there is an impacted to land/assets during the construction, all damage will be the responsibility of the contractor. For any IR that happens before the project, in general it is the responsibility of IRC-GDR, the government body responsible to take lead the resettlement process and it took a bit longer time and compensation will need to be provided prior to start the civil work. Therefore, I suggested the engineer who design the slope protection try to shift the alignment

		completely to the left side (river side) ensuring 100% no impact on resident's land/assets. - Mr. Sor Pahor and Mr. Mak Bunhong said we will working with the engineer of water supply authority and have to change some point to avoid the impact completely to the resident's assets, we will be working on this
Villagers	We would like to request to the meeting to build and improve the existing access road adjacent to the slope protection. It provides better transportation for residents living along the riverbank.	accordingly. - Today meeting is to discuss a bout the slope protection only and we will study further the request to improve this existing access road, Mr. Mak Bunhong said.
Villagers	We would like to request engineer team to do site demarcation within this area so that villager can easily understand the alignment and land requirement.	- Yes, engineer team will check on the design and ensure the demarcation to do on site to completely avoid any impact to the land/assets of the residents and the design should be keep to the left side (riverside) more than the right side, Mr. Mak Bunhong.
Mr. Sareivouth from ADB safeguard team	 Does the villager expect any impacts during the construction? Will there be temporary blocked the access road? Will there be noises/ dusty issues during the civil work expect? Will there be any problems that may happen from construction's worker? if you have any concern or question, how will you seek for help/resolution in response to your concern? Is there any daily business operation in this area? 	 Villagers: Answer to the questions There are several detour routs that the villager can access to. Thus, there is no issue with temporary blockage the access road during the construction. So, we do hope the contractor can arrange it well. There is no issue for the noises and the dusty issues because we don't expect the contractor will use any heavy construction equipment. The workers will catch some of our fruits to eat, there is no problem for that as we can allow them to eat. There is no car/truck travelling in this area in general except the residents of about 20 families. If we have some issues/concern, we will talk to the local authorities and seeking for resolutions especially chief of village and chief of commune.

		- No daily business operation in this area.
Mr. Sareivouth from ADB safeguard team	So, if all of you agreed to seek the local authority for help whenever you are having any issues/concern, then the project will assign the focal person from water supply authority to work closely with local authority for a functional grievance redress mechanism.	Villagers : We agreed with that.
Villagers :	We would like the project to extend another 100 meters slop projection to avoid riverbank erosion and save for few households.	 Mr. Vouth: Please discuss with local authority and water supply authority on technical and financial matter. Local authorities: We will discuss on this for the next step The water supply authority: We will check and inform to MISTI for consideration, but not sure if there is budget available to do so.

III. Name List of participants joining at the morning (10:00 am)

No	Name	Sex	Role	Organization
1	Boeun Kung	Male	Chief of water supply	Water supply
2	Eng Socheat	Male	Deputy of water supply	Water supply
3	Tem Sareivouth	Male	Social safeguard	ADB
4	Chear Bagnar	Male	Administration	Water supply

IV. Name list of participants joining at Meeting (11:00 am)

No	Name	Sex	Role	Organization
1	Trouk Lim	Male	Chief of commune	Local authority
2	Boeun Kung	Male	Chief of water supply	Water supply
3	Eng Socheat	Male	Deputy of water supply	Water supply
4	Tem Sareivouth	Male	Social safeguard	ADB
5	Chear Bagnar	Male	Administration	Water supply

V . Name List of participants joining at the meeting (02:00 pm)

No	Name	Sex	Role	Organization
1	Mak Bunhong	Male	Mayor of Stoeung Sen City	Provincial officer
2	Sor Bahor	Male	Deputy Director of Provincial Administration	Provincial officer
3	Trouk Lim	Male	Chief of commune	Local authority
4	Boeun kung	Male	Chief of water supply	Water supply
5	Eng Socheat	Male	Deputy of water supply	Water supply
6	Tem Sareivouth	Male	Social safeguard	ADB
7	Chear Bagnar	Male	Administration	Water supply
8	Kheng Huy	Male	Villages	Phume Muy
9	Gnel Sotheary	Female	Villages	Phume Muy
10	Pear Sen	Male	Deputy chief of village	Phume Muy
11	Huy Thol	Male	Chief of village	Phume Muy
12	Pech Sovorleak	Female	Villages	Phume Muy
13	Gnoun Heang	Female	Villages	Phume Muy
14	Pheat Sopheang	Male	Villages	Phume Muy
15	Eng Chunheang	Female	Villages	Phume Muy
16	Noun San	Male	Villages	Phume Muy
17	Leng Srong	Male	Villages	Phume Muy
18	Vy Mala	Female	Villages	Phume Muy
19	Nov Ne	Female	Villages	Phume Muy
20	Pov Pisey	Female	Villages	Phume Muy
21	Vorn Somoeun	Female	Villages	Phume Muy
22	Kout Vutha	Male	Villages	Phume Muy

VI. Attendant List of Participants

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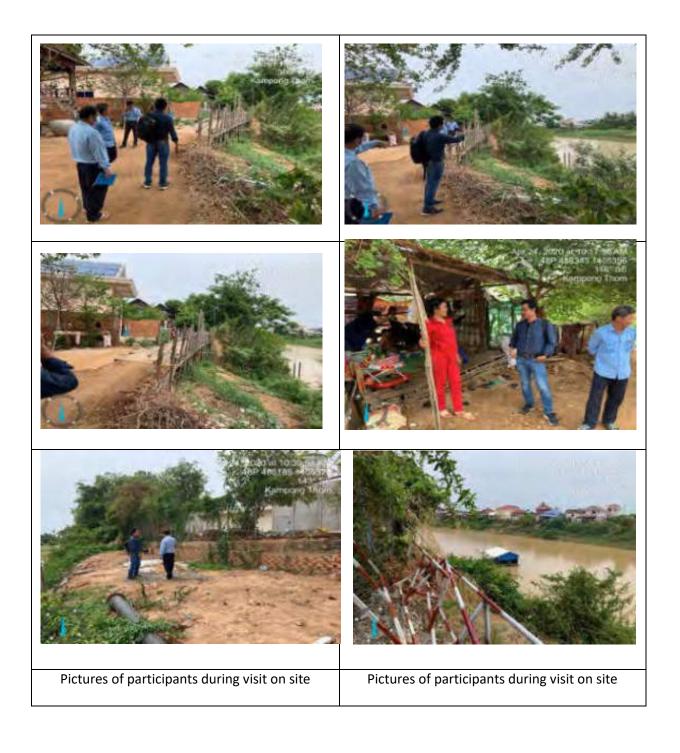
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VII. Pictures of participants during visit on the site



VIII. Pictures of participants during meeting at Kampong Thom commune





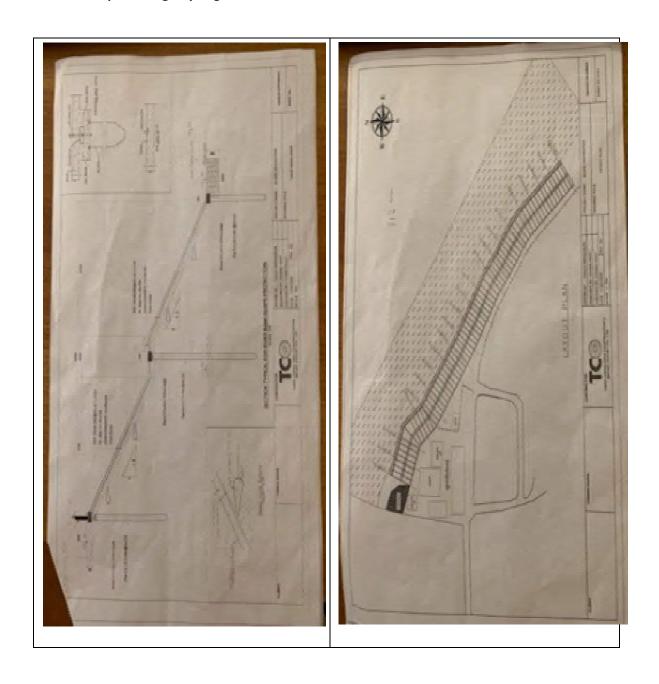
Pictures of participants during meeting at Kampong Thom commune

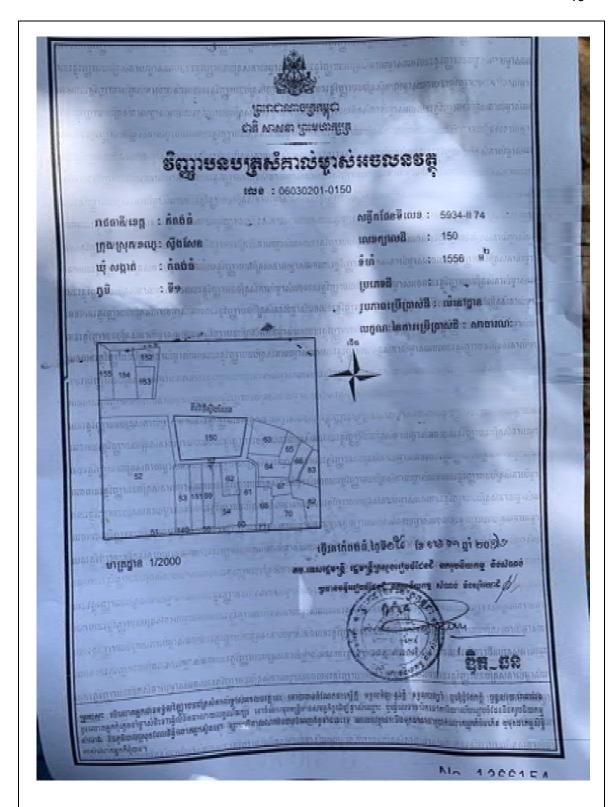
Pictures of participants during meeting at Kampong Thom commune

IX. Pictures of participants during public consultation meeting



X. Pictures of plan design by engineer





Land hard title of water supply Authority

MINUTES OF PUBLIC CONSULTATION MEETING

Province : Kampong Thom Province

City : Stoung District

Commune : Three Communes (Kampong Chen Chueng, Kampong

Chen Thong, and Masa Krong)

Date and Time : 25-April-2020, (9:00 am , 09:30am, 10:00am, 10:30am)

Participants : Total: 31 persons (16 are female)

Location : Gnoun Siam village , Ji Meas village , Chork village ,

Name of project :Urban water supply Project (Sub-project Deep water well, administration building and Pipe Laying)

I. Major plan for discussing during the visiting and meeting

1) On site visit with chief of water supply authority at Stoung water supply authority.

- 2) Public consultation meeting with local Authority and residents at (Chork village, Kampong Chen Cheung commune, Stoung District, Kampong Thom Province)
- 3) Public consultation meeting with local Authority and residents at (Ji Meas village, Masa Krorng commune, Stoung District, Kampong Thom Province)
- 4) Public consultation meeting with local Authority and residents at (Gnoun Siam village, Kampong Chen Thong commune, Stoung District, Kampong Thom Province)

1. On site visit with chief of Stoung water supply authority (09:00 am)

- Chief of Stoung water supply, **Mr. Leng Savy** and officer **Mr. Mao Videth** to welcome and introduce himself to the participants.
- Transact-walk accompanied by two of Stoung water supply officers to see the proposed of Deep water Well and administration building .
- There are four existing deep-water wells, one of deep well was damaged and other three deep wells are on operation. The proposed of a new deep water well is to be within the land compound of stoung water supply area.
- There are two existing building are old and it is now proposed the new one which to be built within the land compound of water supply area.
- The water source from the river is in a scarcity situation, the Stoung water supply authority tries hard to connect the water source from another source.

2. Public consultation meeting with local Authority and residents at (Chork village, Kampong Chen Cheung commune, Stoung District, Kampong Thom Province) 09:30 am

- Chief of Stoung water supply authority **Mr. Leng Savy** to welcome and introduce to the participants and described about the proposed water pipe distribution network of approximately 60 km in length covering three communes in Stoung district Kampong Thom Province.
- Chief of Kampong Chen Cheung Commune, **Mr. Chhun Chat** said there are 6 villages in Kampong Chen Cheung commune, the residents living here didn't have water enough for

- using especially in Dry season and didn't have clean water for drink, he added that the residents in Chork, Rokar, Cherk villages extreme difficulties then other village, they need to bring water from 2Km approximately every day and the water is not in good quality.
- The residents raised that they have to buy the poor quality of water with higher cost (a jar with water volume from 300L-400L cost 0.5 USD)
- Local authority and residents strongly support for the proposed the pipe laying project and hope that the project can be complete as soon as possible.
- Social safeguard from ADB, **Mr. Sareivouth** introduce himself and described about ADB policy and requirements to the participants. He added that the proposed pipe laying project doesn't have any detailed engineering design (DED) yet. This will require to have another round of meeting/consultation once the DED is available. The meeting today is expecting to get any concern or suggestion from all of you for the proposed of the project. We would like to hear your concerns/felling with the project? If you have any questions, please don't hesitate to ask me or the water supply authority which also present here.
- There are 1,601 households in Kampong Chen Cheung commune, reported from commune authority.
- The populations of Kampong Chen Cheung commune are 7,892 persons (Female = 3,692), statistic provided by commune.

Questions and Answers:

Name	Question	Answers by whom?
Mr. Sarei Vouth from ADB safeguard team	What do you think and how you fell with the proposed of pipe laying project?	Yes, we are very happy to hear the pipe laying plan and fully support to the project as we are facing the water shortage.
Mr. Sarei Vouth from ADB	The connection fee is 290,000 Riel (or about 72.5US\$) confirmed from water supply authority, do you think this	Yes, we can afford on this
safeguard team	connection fee is affordable for you and the community to connect?	Mr. Leng Savy: there is an existing program to support ID-poor/low-Income family to get free connection fees from the water supply authority.
Mr. Sarei Vouth from ADB safeguard team	The design of the pipe laying project will be excavated how much width and how much of depth? And will take how long to be reinstated / back filling?	Mr. Leng Savy: As per design, there will be land to excavated 0.6 width and 0.8 depth along the ROW and will take one day or two days for the reinstatement with the same to the original condition.
	Do you or community expect there will be any business disruption during the construction?	Residents: No, if it will take 1 or 2 days to complete the installation and reinstatement.
Residents	My house is far from the access road about 100 meters. Will I be able to connect to the water pipe network?	Mr. Leng Savy: The water supply will provide 5 m of water pipe connection to each household and the residents

		will have to pay by themselves if it is further than that.
Mr. Chhun Chat	The right of way (ROW) is 16m width confirmed by cadastral official, and all the are already registered with hard title. So, I suggest that the water pipe can be used within ROW	Mr. Leng Savy: noted and thanks for the information and the provided suggestion.
Mr. Sarei Vouth from ADB safeguard team	If there are any issues happen during the civil work, where would you seek for help/resolution? Will you talk to village and commune chief?	Residents: Normally we prefers to inform to the local authority for help and resolution
Residents	We are living here suffer from using poor quality of water along the river, we are strongly support to this proposed of the pipe laying and we hope that it will coming as soon as possible.	Mr. Leng Savy: We are trying our best to bring the water pipe here but the process will may not so fast as we expect.

3. Public consultation meeting with local Authority and residents at (Ji Meas village, Masa Krorng commune, Stoung District, Kampong Thom Province) 10:00 am

- Chief of Stoung water supply authority, **Mr. Leng Savy** to welcome and introduce to the participants and described about the proposed Pipe laying approximately 60 km in length covered three communes in Stoung district Kampong Thom Province .
- Social safeguard from ADB, Mr. Sareivouth introduce himself and described about the ADB policy and requirements to the participants, he added that the proposed pipe laying project didn't have the detail design yet and will have the other round meeting two or three times with all of you, the consultation meeting today is expect to know from all of you for the proposed of the project, what is your felling with the project? if you have any questions please don't hesitate to asking me or the water supply authority.
- There are 11 villages in the Masa Krorng commune confirmed by Deputy Chief of commune Mr. Lorn Ly he added that we are very happy and strongly support to the project. We are suffered from using poor of quality of water along the river and the water scarcity situation has happened recently in the last two years, we are buying the water from the truck with higher cost and the water is not good quality.
- There is not register the land hard title yet in the Masa Krorng commune, confirmed by authority.
- There are 2,619 households in the Masa Krorng commune
- The populations of Masa Krorng commune is 10,544 persons (female=5,373)

Questions and Answers:

Name Question Answers by whom?

Mr. Sarei Vouth from ADB safeguard team	Are you happy with the proposed of pipe laying project ?	All participants answer : yes, we are very happy and fully support to the project .
Mr. Sarei Vouth from ADB safeguard team	The connection fee is 290,000 Riel (or about 72.5\$) confirmed from water supply authority, do you have the ability to pay?	Local authority: The electricity connection fee also has to pay the same, so for the water connection fee we are have no problem.
		Mr. Leng Savy: there is an existing program to support ID-poor /low-Income family to get free connection fees from the water supply authority.
Mr. Sarei Vouth from ADB safeguard team	Do you expect there will be any business disruption during the construction?	Local authority: No, if just take 1 or 2 days to complete the installation and reinstatement.
Mr. Sarei Vouth from ADB safeguard team	If there will have some issues happened during the civil work where will you seeking for help/resolve? Will you talk to village and commune chief?	Residents: We would love to inform to the local authority for support and resolution.

4. Public consultation meeting with local Authority and residents at (Gnoun Siam village, Kampong Chen Tbong commune, Stoung District, Kampong Thom Province) 10:30am

- Chief of Stoung water supply authority, **Mr. Leng Savy** to welcome and introduce to the participants and described about the proposed Pipe laying approximately 60 km in length covered three communes in Stoung district, Kampong Thom Province.
- Social safeguard from ADB, **Mr. Sareivouth** introduce himself and described about the ADB policy and requirements to the participants, he added that the proposed pipe laying project didn't have the detail design yet and will have the other round meeting two or three times with all of you, the consultation meeting today is expect to know from all of you for the proposed of the project, what is your felling with the project? if you have any questions please don't hesitate to asking me or water supply authority.
- There are 7 villages in the Kampong Chen Tbong commune confirmed by Mr. Rous Sarath deputy chief of Kampong Chen Tbong commune, he added that we are very happy and strongly support to the project, we are suffer from using poor quality of water along the river and the water scarcity situation has happened recently in the last two years, we are buying the water from the truck with higher cost and the water is not good quality.
- There are 2,118 households in the Kampong Chen Thong commune
- The populations of Kampong Chen Thong commune are 10,597 persons (Female =5,633)

Questions and Answers:

Name	Question	Answers by whom?
	• • • • • • • • • • • • • • • • • • • •	

Mr. Sarei Vouth from ADB safeguard team	Are you happy with the proposed of pipe laying project	Local authority and residents answer : yes, we are very happy and fully support to the project .
Mr. Sarei Vouth from ADB safeguard team	The connection fee is 29,0000 Riel (or about 72.5\$) confirmed from water supply authority, do you have the ability to pay?	Local authority and residents: the electricity connection fee also has to pay the same, so for the water connection fee we are have no problem.
		Mr. Leng Savy :there is an existing program to support ID-poor /low-Income family to get free connection fees from the water supply authority.
Mr. Sarei Vouth from ADB safeguard team	Do you expect there will be any business disruption during the construction?	Local authority and residents : No, if just take 1 or 2 days
Mr. Sarei Vouth from ADB safeguard team	If there will have some issues happened during the civil work where will you seeking for help/resolve? Will you talk to village and commune chief?	Residents : In general we would like to seek for advices from village authority.

II. Name list of participants joining Meeting at Kampong Chen Chueng Commune

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No	Name	Sex	Role	Organization
1	Leng Savy	Male	Chief of water supply	Stoung Water supply
2	Mao Videth	Male	officer of water supply	Stoung Water supply
3	Tem Sareivouth	Male	Social safeguard	ADB
4	Chhun Chat	Male	Chief of commune	Kampong Chen Cheng
5	Gnoun Sameth	Male	Villager	Gnoun Siam
6	Muy Ban	Male	Villager	Gnoun Siam
7	Horm Jiv	Male	Villager	Gnoun Siam
8	Bhat Riam	Male	Villager	Gnoun Siam
9	Vagn phe	Male	Villager	Gnoun Siam

10	Prek Vy	Male	Villager	Gnoun Siam
11	Huy Heam	Male	Villager	Gnoun Siam
12	Sout Chantha	Female	Villager	Gnoun Siam
13	Khoeun Mlis	Female	Villager	Gnoun Siam
14	Vann Li	Female	Villager	Gnoun Siam
15	Yort Thear	Female	Villager	Gnoun Siam

III. Name list of participants joining Meeting at Masa Krorng Commune

No	Name	Sex	Role	Organization
1	Leng Savy	Male	Chief of water supply	Stoung Water supply
2	Mao Videth	Male	Officer of water supply	Stoung Water supply
3	Tem Sareivouth	Male	Social safeguard	ADB
4	Lorn ly	Male	Counselors of commune	Masa Krorng
5	Srey Sokha	Female	Counselors of commune	Masa Krorng
6	Chong De yem	Female	Counselors of commune	Masa Krorng
7	Gnen Hor	Male	Counselors of commune	Masa Krorng
8	Roeun Chan Noeu	Female	Counselors of commune	Masa Krorng

IV . Name List of participants joining meeting at Kampong Chen Tbong

No	Name	Sex	Role	Organization
1	Leng Savy	Male	Chief of water supply	Stoung Water supply
2	Mao Videth	Male	Officer water supply	Stoung Water supply
3	Rous Sarath	Male	Counselors of commune	Kampong Chen tbong
4	Yem Yorn	Male	Chief of Village	Gnoun Siam
5	Yem lay	Female	Deputy Chief of village	Gnoun Siam
6	Tem Sare vouth	Male	Social safeguard	ADB

7	Keamny Sopheak	Female	Villages	Gnoun Siam
8	Rom Pheap	Male	Villages	Gnoun Siam
9	Long Pum	Female	Villages	Gnoun Siam
10	Zhun Sarem	Female	Villages	Gnoun Siam
11	Sao Chantha	Female	Villages	Gnoun Siam
12	Sao Phalla	Female	Villages	Gnoun Siam
13	Hem Channan	Female	Villages	Gnoun Siam
14	Se Seyha	Male	Villages	Gnoun Siam
15	Ten Vey	Male	Villages	Gnoun Siam
16	Try Sem	Female	Villages	Gnoun Siam
17	John Sokhen	Female	Villages	Gnoun Siam

V. Attendant List of Participants

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VI. Pictures of participants during on site visit at Stoung water supply



VII. Pictures of participants during meeting at Kampong Chen Cheung commune



VIII. Pictures of participants during public consultation meeting at Masa Krorng Commune





Pictures of participants during public consultation meeting

IX. Pictures of participants during public consultation meeting Kampong Chen Thong Commune



MINUTES OF MEETING

Province : Svay Rieng Province

City : Svay Rieng City

Commune : Portahor Communes

Date and Time : 05 - June -2020 (2:00 pm)
Participants : 3 persons (all are male)

Location : Portahor village, Portahor commune, Svay Rieng City

Name of project : Urban water supply project (proposed water treatment

plant, water intake station, and pipeline expansion)

I. Major issues discussed during the meeting

- On site visit with chief of water supply authority and discussing for water treatment plant
- On site visit with chief of water supply authority and discussing for water intake station
- On site visit with chief of water supply authority and discussing for pipeline expansion

1. On site visit with chief of water supply authority and discussing for water treatment plant

- Walk through with Chief of water supply authority Mr. Im Mesa to see the location of water treatment plant located inside of the water supply station, the land of water supply station was registered with hard title issued by Minister of land management Urban planning and Construction on 27-November -2019
- **Mr. Im Mesa** informed that he doesn't know how to process the document and how to do next step forward for the proposed of the project, moreover, don't know the ADB needed of the document of UXO clearance to ensure for safety? because for the previous project has done for mine safety clearing but right now the document was loosed.
- **Mr. Im Mesa** has confirmed that the proposed of water treatment plant is located in the water supply station area as the same place as the previous project.
- Mr. Sareivouth Social safeguard team from ADB introduce to participants and described that for this project is administered by ADB headquarters and there are 3 components for the proposed of the project including; (1) water treatment plant, (2) water intake station, and (3) water pipeline expansion. And we know about your concerns and understand that the project is recruiting social safeguard consultant. PIU may faces a lot of difficulty to understand and how to do it in a proper way. Whenever the consultant is recruited, we will work together for the next step to complete the remaining tasks. And today visit is to do the site impact assessment of the proposed of subproject ensuring confirmation of IR category for further preparation if any.
- **Mr. Sareivouth** has added that for this proposed of water treatment plant has no impact as the allocated land is within the water supply authority compound surrounded by brick fence and with hard land title issued.

2. On site visit with chief of water supply authority and discussing for water intake station

62

- Walk through with chief of water supply **Mr. Im Mesa** to see the location of the proposed of the water intake station project, there is an existing floating water intake station inside the Vaiko River, for temporary use only.

- **Mr. Im Mesa** informed that the location of proposed water intake station is not finalized yet and the provincial governor has yet to issue an official letter to confirm on the location. Moreover, the clearance of UXO is also not yet arrange as well.
- **Mr. Im Mesa** said the letter of provincial governor is under processing.
- **Mr. Sareivouth** explained that all document to be submitted to ADB for approval and the borrower have to follow social safeguard condition to make sure that all requirement is followed.

3. To visit on site with chief of water supply authority and discussing for pipeline expansion

- Chief of water supply authority Mr. Im Mesa and Mr. Nuttnak Deputy of water supply authority described that the proposed of pipeline expansion will covers 6 communes and 19 villages. The total length is proposed for about 49,700 m in total but it is informed that management is yet to approve on it and about 30,700 m (partially) are on management's consideration. However, the actual length is not yet confirming from management. There are 4 sizes of pipe is requested for this sub-project base on location and population.
- Chief of water supply authority and social safeguard of ADB go through to see the site of the proposed pipeline expansion. Mr. Im Mesa and Mr. Nut Tnak confirmed that as the previous project will take few days for civil work for land to be Excavated and fill the soil back and water supply authority decided to follow their Standard Operating Procedure (SOP) of SVR during the civil work for this project to avoid and minimize the impact.
- **Mr. Sarievouth** said that for this proposed pipeline expansion network, it is planning to use all the existing ROW. Whenever the social safeguard specialist is on board, the detail site impact assessment will apply and require full consultation meeting with all the communities once DED is completed and available for site demarcation.

II. locations of pipeline expansion

List of villages / commune that proposed for pipeline expansion project (ADB3232)

Commune	Villages	Size of pipe	Type of pipe	Length (M)	No houses	of
Svay Teur	Khor Sang	63	HDPE PIPE	2000	141	
		110	HDPE PIPE	1300		
		160	HDPE PIPE	1000		
	Ta Nor	63	HDPE PIPE	900	62	
		160	HDPE PIPE	900		
	Ta Zhor	160	HDPE PIPE	700		
Sankhor	Tmey	63	HDPE PIPE	1400	32	
	Bak Rotious	63	HDPE PIPE	500	141	
		110	HDPE PIPE	3900		
		225	HDPE PIPE	1000		
Portahor	Portahor	225	HDPE PIPE	500		
Svay Rieng	Mepleng	63	HDPE PIPE	900	43	
	Roung banler	63	HDPE PIPE	1900	109	•
		110	HDPE PIPE	1400		

	Srash vong	63	HDPE PIPE	600	20
	Svay rieng	63	HDPE PIPE	300	12
	Kien Sang	63	HDPE PIPE	1200	182
		225	HDPE PIPE	600	
	Zhong Prek	63	HDPE PIPE	300	258
		110	HDPE PIPE	3800	
		160	HDPE PIPE	600	
Prey Tlak	Roub Kor	110	HDPE PIPE	900	36
	Prey Tlak	63	HDPE PIPE	1000	71
		110	HDPE PIPE	1500	
	Andong Ta Sey	110	HDPE PIPE	2000	30
Sangkat	TorTier	110	HDPE PIPE	4800	193
Chek	Tmall	63	HDPE PIPE	600	104
		110	HDPE PIPE	3300	
		160	HDPE PIPE	1700	
	Svay	63	HDPE PIPE	1300	171
		110	HDPE PIPE	2300	
		160	HDPE PIPE	1700	
	Chombork	110	HDPE PIPE	1100	46
		160	HDPE PIPE	800	
	TO	TAL		49700	1651

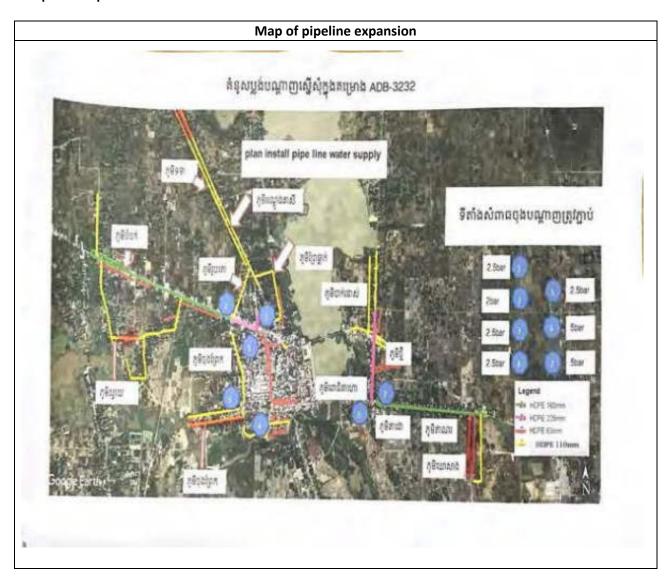
III. Attendant list of participants

No	Name	Sex	Role	Organization
1	Im Mesa	Male	Chief of water supply	Water Supply
2	Nut Tnak	Male	Deputy chief of water supply	Water Supply
3	Tem SareiVouth	Male	Safeguard consultant	ADB

IV. Pictures of Meeting and site visit in Svay Rieng



V. Pipeline expansion network



Vi. List of communes and village are requited for pipeline expansion

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	000000	160	HOPE PIPE	900	641
	mith	160	HOPE PIPE	700	
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VII. Land of Water supply authority with hard title



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MINUTES OF CONSULTATION MEETING

Province : Svay Rieng Province

City : Svay Rieng City

Commune : Portahor Communes

Date and Time : 10 - September -2020 (8:00 am)

Participants : 28 persons (17 are female)

Location : Portahor village, Portahor commune, Svay Rieng City

Name of project : Urban Water Supply Project(Water treatment plant

(WTP), water intake station in Svay Rieng Province)

I. Major issues discussed during the meeting

 Consultation meeting with local authorities, provincial water work (PWW), and residents living near to the proposed of the sub-project (WTP and Water Intake station)

Questions and answers

1. Public consultation with local authorities, residents, and Provincial water work(PWW) for the proposed water treatment plant and water intake station

- Mr. Phon Pich representative from Svay Rieng municipal introduce himself to the participants and he emphasizes that actually for our Svay Rieng city and the urban area the clean water supply is not covered and supply enough water to resident. Some area has been supplied but still insufficient responding to the current demands. So, on behalf of the Mayor of SVR municipality we need more clean water for further use and fully support to the project.
- Mr. Im Mesa Chief of water supply introduce himself to the participants and he explains that the proposed of the project WTP and Water intake station is expecting the capacity of new WTP 9,000m³/day can be covered more 12 sangkat/communes on year 2023. The WTP construction is in the PWW area and the water intake is in the Vaiko river the location of water intake station has been requested to the Svay Rieng provincial governor for concurrence.
- Mr. Y Chansan Social Safeguard consultant introduce himself and would like to say thanks very much to all participants that spent their value time to joining the public meeting. First, I would like to describe the project background of the urban water supply project. The project is funded by Asian Development Bank (ADB) and implementation by ministry of industry science technology and innovation. There are three output (output1 to output3) out of four total project's output.
 - 1) Output1: Existing water supply systems improved in seven towns.
 - 2) Output2: New water supply system provided for Stung Treng
 - 3) Output3: Water supply coverage increased in Siem Reap
- As the requirement of ADB the public consultation meeting to disclosure the project information to the local authority and residents who living near the project location and get back any concern or suggestion from community for further decision and documentation. The

- public consultation meeting today to be aware to all of participants about the proposed of the project.
- Mr. Im Mesa Chief of water work explained the project design and picture of the project profile (Banner) show the location of the proposed project. The project information booklet already distributed to all participants. The PIB is generally shows the information of the project and the focal person who will assigned to handle and resolved the complaint and other concern during the construction of civil work. The Grievance Redress Mechanism (GRM) should be established before civil work start and should be record or fill in the GRM logbook that already provided to project implementation unit (PIU), and hereafter I would like to hear from all participants about the land's tenure status of the proposed water intake station location and the proposed water treatment plant location is inside the water supply authority land's owner, all participants could be raised out if any concern or question.

2. Question and answer

Z. Question a	and answer	
Name	Question	Answers by whom?
Mr. Chansan Social safeguard consultant	What is the land's tenure status of these two villages (Lor and Kbal Spean) and who know about the proposed of water intake station location as now is a part of the Vaiko River?	Mr. Meak Khem deputy chief of sangkat said: The land tenure status of these two villages are with hard title. The proposed of water Intake station location is in the vaiko river is not anyone ownership and managed by Ministry of water resource and meteorology. Residents: confirm is not anyone
		ownership.
Mr. Chansan Social	Have anyone using this area for plantation?	Residents: No
safeguard consultant		Mr. Meak Khem: Said as per sub decree No. 98 the river (right of way) ROW is 50m from the riverbank. This area is government's properties.
Name	Question	Answers by whom?
Mr. Chansan Social safeguard consultant	Do you know who built the stair structure near to the proposed of water intake and using for what purpose?	Residents: We are built for some time seat and fishing purpose only.
Mr. Chansan Social safeguard consultant	As per design the proposed of water intake station will included the access road about 30m length with (COI) and about 12m width connected to water intake station, and the water intake station design with areas about 20m² in the Vaiko river. Do you expect will there be any concern/issue?	Mrs. Kiev Sambath (Nick name: Bok) said that look at the design the existing access road will be upgraded maintaining the same length and width (liang lane access road is the name of this existing access road). This road was built very long time ago since we were young until the Tahor dam was built. And no body use that access road for crop production as well. The liang lane access road we used for transportation and/or bring water from the Vaiko river only.

Mr. Chansan Social safeguard consultant	This project has included a component for raw water pipe installation for about 500 m length using the existing access road's ROW to bring water from intake station to water treatment plant. Do you think, is there any disruption to your business operation during the civil work or any concern or/suggestion?	Mr. Im mesa: Confirm that we will spend from 1 or 2 days maximum from digging till backfilling and the access road will be maintained allowing for normal accessing to houses or shops as usual. Residents: We don't have any concern; we are not doing any business operation here.
Mr. Chansan Social safeguard consultant	Will there be any problems expects to be happened during the civil work, how do you think?	Residents: No, we know there will be some short-term disturbance, but it is acceptable to us as long as it is fully supported from PIU and contractor to minimize it to the maximum.
Mr. Chansan Social safeguard consultant	If you have any concern or question? how you should seek for help or resolve?	Residents: we prefer to talk to the village chief and/or water supply authority for resolution.
Mr. Chansan Social safeguard consultant	Grievance Redress Mechanism (GRM) is to be established before civil work start and PWW will be assigned with the focal person with full name and contact number as provided in PIB to respond any complaint or concern from residents and or local authorities and should be record in the GRM logbook.	All participants: We know that and will follow this instruction and advise.
Mr. Chansan Social safeguard consultant	What is the population in these two villages?	Mrs. Srey khema: Lor village chief said there are 158 HHs in the village Mrs. Kung Samouen: Kbal Spean village chief said there are 89 HHs in
Mr. Chansan Social safeguard consultant	The last question, do you support to this proposed subproject? and if yes, then, please raise your hand up	the village. All participants: We are all supporting to the project, all participants raised their hand up.

II. Attendant list of participants

List of Participants joining the public consultation at Svay Rieng City, Svay Rieng Province

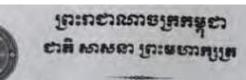
No	Name	Sex	Role	Province	Date
1	Meak Khem	Male	Chief of commune	Svay Rieng	10
2	Pov Vibol	Male	Commune Council	Province	September
3	Srey Khema	Female	Chief of village		2020
4	Kung Samoeun	Female	Chief of village		
5	Phon pich	Male	Representatives from the provincial hall		
6	Nut tnak	Male	Deputy water supply		
7	Zhum kemheng	Male	Deputy water supply		
8	Phouk Sambath	Male	Officer of water supply		
9	Im Mesa	Male	Chief of water supply		
10	Y Chansan	Male	Social Safeguard consultant		
11	In Chetra	Male	Villager		
12	Preab Savorn	Female	Villager		
13	Ngem Sophany	Female	Villager		
14	Brak Sokhum	Female	Villager		
15	Lem Sophan	Male	Villager		
16	Sok Phalla	Female	Villager		
17	Long Chorn	Female	Villager		
18	Seek muny	Female	Villager		
19	Nou Yany	Female	Villager		
20	Rous Channary	Female	Villager		
21	Neang Chanthoeun	Female	Villager		
22	Brak Sambath	Female	Villager		
23	Toeu Sot	Female	Villager		
24	Dan Channary	Female	Villager		
25	Moul Savien	Female	Villager		
26	Khiev Sambath	Female	Villager		
27	leng Phally	Female	Villager		
28	Nou Sophal	Male	Villager		

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III. Pictures during public consultation.



IV. Pictures of proposed WTP and Water intake



Proposed water intake station at Vaiko river



Proposed water intake station at Vaiko river



Proposed WTP inside the water supply area

Proposed WTP inside the water supply area

V. Land hard title of water supply authority.



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VI. Minute meeting of PMU and Svay Rieng provincial governor.

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្យោះពសិលភាចក្រុងអង្គុស ថានិ សាសថា ព្រះចចពក្សប្រ NONE 281 AND TIME TO COUNTY OF THE PROPERTY OF

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មេដុំពិតរម្យាភាទោះដើម្បីអំណង់និតាំខដីសាខសខ់ស្ថានីយ៍មុននីអនោះ សម្រាប់អម្រោចផ្គង់ផ្គល់នីអស្ថាននីប្រដុំបន លេខ៣២៣២ ឥណនាខសម្បនាខ របស់ពនាការអតិនឌ្យន់ពេស៊ី នៅក្រុចស្វាយរៀច ខេត្តស្វាយរៀច

មហង់៖ - លិខិតលេខ ១២២០ ឧវបន.ទស.លស បុះថ្ងៃទី៣០ ខែមិថុនា ឆ្នាំ២០២០ របស់ក្រសួងឧស្សាហកម្ម វិទ្យា សាស្ត្រ បច្ចេកវិទ្យា និងនវានុវត្តន៍។

ឆ្នាំពីរពាន់ម្ភៃ ខែកក្កដា ថ្ងៃទីម្ដៃប្រាំបួន វេលាម៉ោងប្រាំបីព្រឹក នៅសាលាខេត្តស្វាយរៀង មានបើកកិច្ចប្រជុំ ពិភាក្សាការងារដើម្បីកំណត់ទីតាំងដីសម្រាប់សាងសង់ស្ថានីយ៍បូមទឹកឆៅ ០១កន្លែង សម្រាប់គម្រោងផ្គត់ផ្គង់ទីកស្កាតទី ប្រជុំជន លេខ៣២៣២ ឥណទានសម្បទានរបស់ធនាការអភិវឌ្ឍន៍អាស៊ី(ADB)នៅក្នុងក្រុងស្វាយរៀង ខេត្តស្វាយរៀង ក្រោមអធិបតីភាព ឯកឧត្តម ខែមេ សិសិដ្ឋ អភិបាលរងខេត្តស្វាយរៀង។

អញ្ជើញចូលរួមក្នុងអង្គប្រជុំនេះរួមមាន ៖

9.100A ME យាន្តតស អគ្គនាយករងនៃអគ្គនាយកដានទឹកស្អាត MISTI ២.លោក លេវ្ សម្បត្តិអេនៈ អនុប្រធាននាយកដ្ឋានបច្ចេកទេស និងគ្រប់គ្រងតម្រោង ប្រធានមន្ទីរឧស្សាហកម្ម វិទ្យាសាស្ត្រ បច្ចេកវិទ្យា និងនវានុវត្តន៍ ៣.លោក ឡាន Man d. លោក **គីស** ប្រធានមន្ទីរធនធានទឹក និងឧត្តនិយមខេត្តស្វាយរៀង **MARKET** ៥. លោក ឧស្គម ចំព័ន អភិបាលក្រុងស្វាយរៀង នាយកទីចាត់ការអន្តរវិស័យសាលាខេត្តស្វាយរៀង ៦. លោក អ៊ីខ 2557 ៧.លោក អ៊ីម អនុប្រធានមន្ទីរសេដ្ឋកិច្ច និងហិរញ្ញវត្ថុខេត្តស្វាយរៀង សាត្យន **៨. លោក គឺ** ស៊ីថន អនុប្រធានមន្ទីរសាធារណការ និងដឹកជំពានខេត្តស្វាយរៀង ឋ.លោក ម៉ូន AST BE ប្រធានការិយាល័យសេដ្ឋកិច្ច និងសង្គមកិច្ច សាលាខេត្តស្វាយរៀង ១០.លោក អ៊ីម CARRE ប្រធានអង្គភាពរដ្ឋាក់ទើកខេត្តសាយរៀង អនុប្រធានអង្គភាពរដ្ឋាករទឹកខេត្តស្វាយរៀង ១១.រលាក ខុត क्षेत्रम ទីប្រឹក្សាបច្ចេកទេសគម្រោង(PIAC NK) 915.100 T CARLOS DELA CRUZ ទីប្រឹក្សាបច្ចេកទេសគម្រោង(PIAC DTL) ១៣.លោក សន ខេត្ត

ជាកិច្ចចាប់ផ្តើម ឯកឧត្តម សែន សិសិដ្ឋ អភិបាលរងខេត្តស្វាយរៀង និងជាប្រធានអង្គប្រជុំបានអញ្ជើញ មានប្រសាសន៍ស្វាតមន៍ និងបានអនុញ្ញាតឱ្យក្រុមការងារសិក្សាគម្រោងធ្វើរបាយការណ៍សង្ខេបអំពីគម្រោង និងបង្ហាញ អំពីគំនុសប្លង់បច្ចេកទេស នៃការសាងសង់ស្ថានីយ៍បូមទឹកនៅ ដែលបានសិក្សាកន្លងមក។

លោក **សុខ យ៉ានិមល** អគ្គនាយករងនៃអគ្គនាយកដ្ឋានទឹកស្អាត ក្រសួងឧស្សាហកម្ម វិទ្យាសស្ត្រ បច្ចេក វិទ្យា និងនវានុវត្តន៍ បានមានប្រសាសន៍ជម្រាបជូនអង្គប្រជុំថា ៖ ដោយមើលឃើញពីតម្រូវការទឹកស្អាតសម្រាប់ផ្គត់ផ្គង់ ដល់សេចក្តីត្រូវការរបស់ប្រជាពលរដ្ឋរស់នៅក្នុងទីប្រជុំជនខេត្តស្វាយរៀង អង្គភាពគ្រប់គ្រងគម្រោង(PMU) នៃក្រសួង ឧស្សាហកម្ម វិទ្យាសាស្ត្រ បច្ចេកវិទ្យា និងនវានុវត្តន៍ និងក្រុមការងារពាក់ព័ន្ធបានធ្វើការសិក្សា និងសម្រេចធ្វើប្រព័ន្ធ ប្រព្រឹត្តកម្មទឹកស្អាត ពង្រីកបណ្តាញចែកចាយ និងស្ថានីយ៍បូមទីកចៅថ្មីបន្ថែម ដែលជាគម្រេងផ្គត់ផ្គង់ទឹកស្អាតទីប្រជុំ ជន លេខ៣២៣២ ឥណទានសម្បទានរបស់ជនាតារអភិវឌ្ឍន៍អេស៊ី(ADB) និងបដិភាគរបស់ពជរជ្វាភិបាលកម្ពុជា។

បន្ទាប់មក លោក CARLOS DECLA CRUZ ទីប្រឹក្សាបច្ចេកទេសឥគ្រោង(PIAC NK) បានធ្វើបទ បង្ហាញអំពីគំនុសប្លង់បច្ចេកទេស នៃការសាងសង់ រួមមាន ៖

-អាងប្រព្រឹត្តកម្មទឹកស្អាត សមត្ថភាព ៩.០០០ម[ា]ក់ថ្ង

-បណ្តាញចែកចាយ

-ស្ថានីឃ៍បូមទឹកនៅថ្មី ០១កន្លែង ស្ថិតនៅមាត់ប្រាំងខាងកើតនៃទន្លៅវ៉ាតា (ខាងជើងទ្វារទឹកស្ថានតាហោ សង្កាត់ពោធិតាហោ ក្រុងស្វាយរៀង) ដូចមានជូនភ្ជាប់នូវីផនទីបង្ហាញទីតាំងស្ថានីយ៍បូមទឹកនៅមកជាមួយនេះស្រាប់។

ដោយមានការអនុញ្ញាតពី ឯកឧត្តមប្រធានអង្គប្រជុំ លោក **អឹម សានុន** ប្រធានមន្ទីរធនធានទីក និងឧត្ និយមខេត្តស្វាយរៀង បានលើកឡើងថា ៖ តាមការសិក្សានៅក្នុងឆ្នាំ២០០៤ អាងទន្លេវ៉ៃតោ អាចស្តុកទឹកបានប្រមាណ ៣០.០០០.០០០ម^ក ដែលនៅរដូវវស្សាមិនមានបញ្ហាខ្វះទឹកទេ។ ទីកអាងទន្លេវ៉ៃតោ គឺត្រូវបានប្រើប្រាស់សម្រាប់ វិស័យ កសិកម្ម, ទេសបរណ៍ និងការផលិតទឹកស្អាត ដែលធ្វើឱ្យនៅរដូវប្រាំងកម្រិតកម្ពស់ទឹកនៅក្នុងអាងទន្លេមានការស្រកចុះ។ បច្ចុប្បន្នខេត្តកំពុងស្ថារទន្លេវ៉ៃតោ ផ្នែកខាងក្រោម ដែលមានប្រភពទឹកជាប់គ្នានឹងប្រភពទឹកដៃទន្លេមេតង្គក្រោម មានទឹក ជោរនាច ដែលជាប្រភពទឹកមិនចេះរីងស្វុត ទាំងនៅរដូវប្រាំង និងរដ្ឋវស្សា។

ជាកិច្ចបន្ទាប់ ឯកឧត្តម សែន សិសិដ្ឋ អភិបាលរងខេត្តស្វាយរៀង និងក្នុងនាមតំណាងឱ្យរដ្ឋបាលខេត្ត បានមានប្រសាសន៍តាំទ្រទាំងស្រុងចំពោះតម្រោងទាំងមូល ដោយឈរលើផលប្រយោជន៍រួម សំដោបម្រើដល់សេចក្តីត្រូវ ការប្រើប្រាស់ទឹកស្អាតរបស់ប្រជាពលរដ្ឋ និងដើម្បីចូលរួមធ្វើឱ្យខេត្តស្វាយរៀងមានការអភិវឌ្ឍន៍បន្ថែមទៀត។ ចំពោះទី តាំងដីសម្រាប់សាងសង់ស្ថានីយ៍បូមទឹកថៅ រដ្ឋបាលខេត្តសូមឯកភាពទៅតាមគំនួសប្លង់ដែលក្រុមការងារបានសិក្សាកន្លង មក រីឯការសម្រេចផ្តល់ដីសម្រាប់ដំឡើងប្រព័ន្ធខុយយោចូលទៅក្នុងទន្លេ និងការស្នើសុំដកទឹកទន្លេយកមកប្រើប្រាស់ គឺ ត្រូវធ្វើលិខិតថ្នាក់ក្រសួងនិងក្រសួង ពេលគឺរវាង ក្រសួងឧស្សាហកម្ម វិទ្យាសាស្ត្រ បច្ចេកវិទ្យា និងនវានុវត្តន៍ និងក្រសួង ជនធានទឹក និងឧត្តនិយម ដូចដែលធ្លាប់បានធ្វើកន្លងមក។

ដើម្បីបានាបាននូវនិន្តេរភាព ស្របតាមចក្ខុវិស័យនៃការអភិវឌ្ឍខេត្ត ឯកឧត្តម **ខែ១២ ពិសិស្ត** អភិបាលរង

ខេត្តស្វាយរៀង បានផ្តល់នូវអនុសាសន៍ណែនាំដូចខាងក្រោម ៖

១. ត្រូវសិក្សាអំពីលទ្ធភាពដើម្បីទាញយកប្រភពទឹកនៅផ្នែកខាងក្រោមនៃទន្លេវ៉ៃគោ និងប្រភពទឹកផ្សេង១ ទៀតដែលមាននៅក្នុងខេត្ត ដើម្បីត្រៀមបម្រុងសម្រាប់រយៈពេលយូរអង្វែងក្នុងការផ្គត់ផ្គង់ទឹកស្អាតនៅគ្រប់ក្រុង ស្រុក និង តំបន់ផ្សេងទៀតដែលត្រូវការចាំបាច់។

២.ត្រូវធ្វើការសិក្សាឱ្យអស់ពីលទ្ធភាព ក្នុងការពង្រឹកបណ្តាញផ្គត់ផ្គង់ទឹកស្កាតឱ្យបានច្រើនជាអតិបមោ ដើម្បីបណ្តាញទឹកបានទៅដល់មុខផ្ទះប្រជាពលរដ្ឋ ហើយពួកគាត់ងាយស្រួលក្នុងការភ្ជាប់បណ្តាញទឹកស្អាតប្រើប្រាស់។

៣.ត្រូវបានាទាំងបរិមាណ កុណភាព ស្ថេរភាព និងសម្ភាធទឹកសមស្របតាមលក្ខណៈបច្ចេកទេស។

៤. គម្រោងគួរចូលរួមសិក្សាបន្ថែមអំពីលទ្ធភាពនៃកាស្ដោរផ្ទៃអាងស្ដុកទឹក និងការថែរក្សាការពារប្រភពទឹក សម្រាប់ផ្គត់ផ្គង់ដល់ការផលិតទឹកស្ដាតប្រកបដោយចីរភាព។

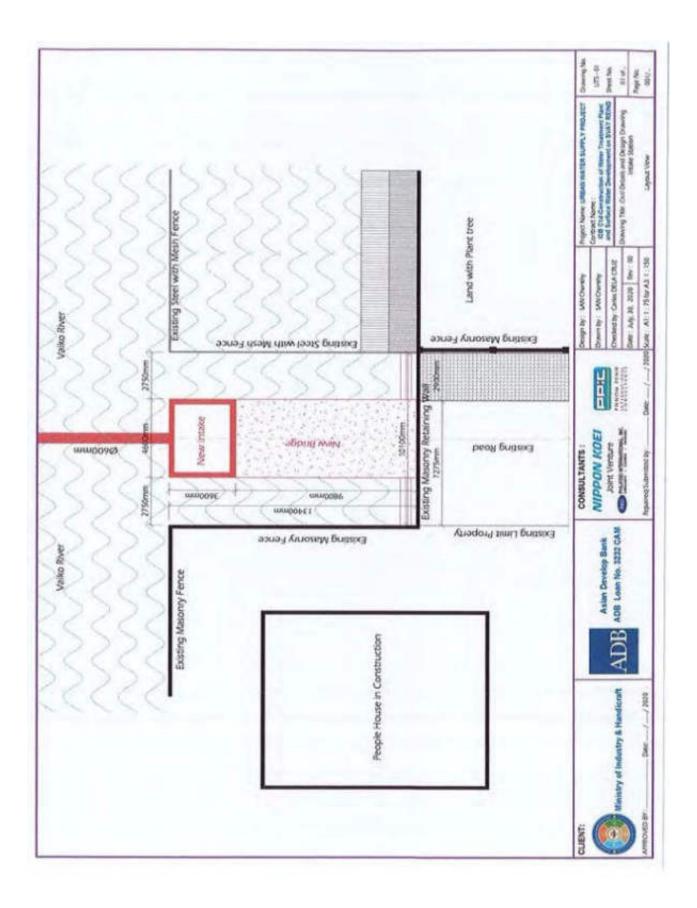
អង្គប្រជុំបានចប់សព្វគ្រប់នៅវេលាម៉ោងប្រាំបួន និងសាមសិចនាទីព្រឹក នាថ្ងៃ ខែ ឆ្នាំដដែល ប្រកបដោយ បរិយាកាសយោគយល់ និងស្និទ្ធស្នាលបំផុត។ 🚣

> បានឃើញ និងឯកភាព ប្រធានអ្វង្គប្រជុំ

អ្នកធ្វេកណត់ខ្មែត

ធ្យច សុខុម

รียเลาแบบ



ខាតិ សាសនា ព្រះមចារក្សត្រ

មែស័កនសវិលេជជី <u>រួ</u>ឧបិសាស្រី ឧសើប្សឧបិ ខ្វកឧបន់វនិន្ ឧត្តិនេសវិរជាបតិ រួចរាសាស្រី ឧខើបរួចរា នូកឧបន់វង់ខ្លួនេធិសិរនាពេវិគ

អង្គភាពឡោកម៉េកខេត្តស្វាយរៀង

លវ	នាម និង គោត្តនាម	1719	ឋានៈ និង តួនាទី	លេខទូរស័ព្ទ និង អ៊ីម៉ែល	ហត្ថលេខា	សេចក្តីផ្សេងៗ
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ថ្ងៃស្រាល ព សេខមនុស្ស វិសាសេស វិទ្ធាស្វាល ពេល ២៥៦៤ ល្ងាលព្រំ ថ្ងៃទី ៤៤៩ ខែ.កក្កសា ឆ្នាំ២០២០

VII. Project information booklet.

ខិត្តប័ណ្ណព័ត៌មាន

កម្រោងពង្រីកប្រព័ន្ធទឹកស្អាតនៅទីប្រជុំជន

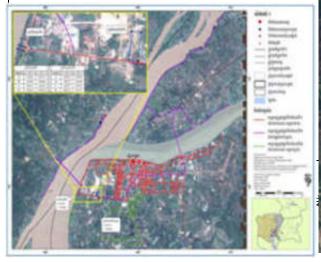
Loan:3232 Urban Water Supply Project (UWSP) អនុគម្រោងពង្រីកបណ្តាញចែកចាយទឹកស្ងាតក្នុងទីប្រជុំជនសម្រាប់ខេត្តស្វឹងត្រែង និង ខេត្តស្វាយរៀង

1.

១. ប្រវត្តិគម្រោង
អើវិទាជា កម្រោងពង្រីកប្រព័ន្ធទឹកស្អាត ក្នុងទីប្រជុំជន (UWSP)?
ជនាការអភិវឌ្ឍន៍អាស៊ី (ADB) បានផ្ដល់ហិរញ្ញប្បទានដល់រាជរដ្ឋាភិបាលកម្ពុជា សម្រាប់កម្រោងពង្រីកបណ្ដាញចែកចាយទឹកស្អាតក្នុងគោលដៅចំនួន២គឺក្នុងភូមិសាស្ត្រនៃខេត្តស្ទឹងត្រែង និងខេត្តស្វាយរៀងដើម្បីបំពេញកម្រូវការចាំបាច់ដល់កំណើនសេដ្ឋកិច្ចជាតិ ក៏ដូចជាតម្រូវការប្រើប្រាស់របស់ប្រជាពលរដ្ឋដែលមានកំណើនកើនឡើងជាប្រចាំ ក្រសួងឧស្សាហកម្ម វិទ្យាសាស្ត្រ បច្ចេកវិទ្យា និង នវានុវត្តន៍ (MISTI)គឺជាក្នាក់ងារប្រតិបត្តិ គម្រោងមួយនេះ។ កម្រោងនេះ ស្ថិតនៅក្នុងដំណាក់កាលនៃការអនុវត្ត ដោយអនុវត្តតាមនីតិវិធី ហិរញ្ញប្បទានរបស់ធនាគារអភិវឌ្ឍន៍អាស៊ី ហើយនឹងក្រូវចាប់ផ្ដើមអនុវត្តការងារសាងសង់នៅអំឡុងចុងឆ្នាំ២០២០នេះ។ បច្ចុប្បន្នភ្នាក់ងារប្រតិបត្តិគម្រោងកំពង់រៀបចំចងក្រងឯកសារដើម្បីដាក់ជូន ជនាគារអភិវឌ្ឍន៍អាស៊ី (ADB) ពិនិត្យនិង សម្រេច ។

ខិត្តប័ណ្ណព័ត៌មានអំពីកម្រោង (PIB) ក្រូវបានរៀបចំឡើងសម្រាប់ (១) អនុកម្រោងពង្រីកបណ្តាញចែកចាយទីកស្អាតក្នុងខេត្តស្ទឹងត្រែង ដែលមានស្ថានិយ៍បូមទឹកនៅ១កន្លែង រោងចក្រប្រព្រិត្តកម្មទឹកស្អាត១កន្លែង និងពង្រីកបណ្តាញចែកចាយទឹកស្អាត ប្រវែង២៨៧គីឡូម៉ែត្រ (២) អនុកម្រោងពង្រីកបណ្តាញចែកចាយទឹកស្អាតក្នុងខេត្ត ស្វាយរៀង ដែលមានស្ថានិយ៍បូមទឹកនៅ១កន្លែង រោងចក្រប្រព្រិត្តកម្មទឹកស្អាត១កន្លែង រ

រូបភាពទី១: រូបភាពខ្សែរបណ្តាញចែកចាយទឹកស្ងាតក្នុងខេត្តស្ទឹងត្រែង







២. តើអ្វីទៅជាអនុគម្រោង និងមានវឌ្ឍនភាពការងារដូចម្ដេចខ្លះ?

អនុគម្រោង និង វឌ្ឍនិភាពការងារមានបង្ហាញនៅក្នុងភារាង់ខាំងក្រោម ៖

2. តារាងទី ១ ៖ អនុគម្រោង និងវឌ្ឍនភាពការងារខេត្តស្ទឹងត្រែង

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		កន្លែ	~ .		វឌ្ឍនភាពការងារ
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ี่ย	ស្ថានិយ៍បូមទី	อฅ			
	កដៅ	ន្លែង		ក្រុមការេងារ	
ប្រ	រោងចក្រប្រ ព្រិត្តកម្មទឹក ស្អាត	១ក ន្លែង	ខេត្ត ស៊ីង	ជំនាញបច្ចេ កទេស គំនូសប្លង់	សម្រាប់ទីតាំងស្ថានិយ៍បូម និងរោងចក្រប្រព្រិត្តកម្មទីកស្អាតបាននិងកំពុងដំណើការសាងស ង់ដោយឡែកសម្រាប់ការពង្រីកបណ្ដាញចែកចាយគ្រោងនិងចាប់
៣	ពង្រីកបណ្តា ៣ចែកចាយ ទឹកស្អាត	២៨៧ គីឡ ម៉ែត្រ	ក្រែង	ជានបញ្ចប់រួ ចរាល់	្តើមក្នុងអំឡុងចុងឆ្នាំ២០២០នេះ។ - នើមក្នុងអំឡុងចុងឆ្នាំ២០២០នេះ។

3. តារាងទី ២ ៖ អនុគម្រោង និងវឌ្ឍនភាពការងារខេត្តស្វាយរៀង

លេ		កន្លែង/			វឌ្ឍនភាពការងារ
2	អនុគម្រោង	ប្រវែង (m)	ទីតាំង	គំនូសប្លង់បច្ចេក ទេស	ផែនការសាងសង់
១	ស្ថានិយ៍បូមទឹក ឆៅ	១កន្លែង			
ប្រ	រោងចក្រប្រព្រិត្ត កម្មទឹកស្អាត	១កន្លែង	ខេត្តស្វា	ក្រុមការេងារជំនាញ បច្ចេកទេស	តាមផែនការកម្រោងនិងចាប់ផ្តើមអនុវត្តការ
៣	ភ្ជាប់បណ្តាញបូមទី កនៅ	៥០០ម៉ែ ទ្រ	យរៀង	គំនូសប្លង់បានបញ្ច ប់រួចរាល់	ដារសាងសង់នៅចុងឆ្នាំ២០២០

៣ តើគម្រោងនេះមានគោលដៅអ្វីខ្លះ?

កម្រោងនេះមានគោលដៅបំពេញកម្រូវការប្រើប្រាស់ទឹកស្អាក របស់ប្រជាពលរដ្ឋអោយបាន២៤ម៉ោងលើ២៤ម៉ោង និងឈានទៅសម្រេចផែនការថ្នាក់ជាតិស្តង់ដារនៃការទទួលទានទឹកស្អាក អោយបាន៨៥-៩៥%នៅគ្រឹមឆ្នាំ២០២៥នេះ។ជាពិសេសបានផ្តល់ទឹកស្អាតទៅដល់សហគមន៍និងប្រជាពលរដ្ឋដែលរស់នៅតំបន់ជា យៗក្រុង ។

៤. គើនឹងមានអ្វីកើតឡើងប្រសិនបើឌី ឬកម្មសិទ្ធរបស់ខ្ញុំទទួលរងប៉ះពាល់ដោយសារគម្រោង

- សម្រាប់ការពង្រីកបណ្តាញចែកចាយទឹកស្អាតនៅតំបន់ជាយក្រុង និងក្នុងក្រុងនៃខេត្តស្ទឹងត្រែងនិងខេត្តស្វាយរៀងយើងរំពឹងថានឹងគ្មានប៉ះពាល់ដល់លំនៅដ្ឋានរបស់ប្រជាពល រដ្ឋឡើយ។ ព្រោះការរាយបណ្តាញចែកចាយទឹកស្អាតនេះគឺធ្វើនៅក្នុងដីចំណីផ្លូវ ហើយម៉្យាងទៀតការជីកដាក់ទុយោបណ្តាញទឹកស្អាតគឺនឹងត្រូវលប់អោយដូចសភាពដើមវិញក្នុងរយៈពេលខ្លីស មរមា ។

បញ្ហាផ្សេងទៀតដែលអាចកើតឡើងអំឡុងពេលសាងសង់ដូចជា ធូលី សំឡេងរំខាន និងកំទេចគ្រឿងសំណង់នឹងត្រូវកាត់បន្ថយដោយការអនុវត្តការប្រតិបត្តិការសាងសង់របស់វិស្វកម្មស៊ីវិល ហើយនិងមានការចុះត្រួតពិនិត្យជាប្រចាំដូចមានចែងក្នុងផែនការ គ្រប់គ្រងបរិស្ថាន (EMP) នៃកម្រោង ។



៥. គើអ្វីទៅជាដីចំណីផ្លូវ ?(ROW)

ដីចំណីផ្លូវ (ROW) គឺជាដីរដ្ឋ ឬដីកម្មសិទ្ធរបស់រដ្ឋ ដែលបានកំណត់ដោយមន្ត្រីជំនាញដែនដី ។

៦. គើខ្ញុំត្រូវទាក់ទងទៅខាងណាដែរ ក្នុងករណីដែលខ្ញុំត្រូវការការបញ្ជាក់ ឬមានបញ្ហា?(GRM)

- យន្តការដោះស្រាយបណ្តីដកវ៉ារបស់់កម្រោងនេះត្រូវបានបង្កើតឡើង ដើម្បីទទួល និង ដោះស្រាយរាល់បណ្តីដកវ៉ាពាក់ព័ន្ធនិងកម្រោង ។
- តាមរយៈអាជ្ញាធរម៉ូលដ្ឋាន ភូមិ ឬ ឃុំ/សង្កាត់ ដែលអ្នកកំពុងរស់នៅ ។
- យើងនឹងមានមន្ត្រីទទួលបន្ទុកដោះស្រាយ់បណ្តឹង នៅក្នុងភូមិ/ ឃុំ ដែលអ្នកកំពុងរស់នៅ។ ហើយយើងក៍មានមន្ត្រីទទួលបន្ទុកដោះស្រាយបណ្តឹងតវ៉ា នៅអង្គភាពអនុវត្តគម្រោងថ្នាក់ខេត្តដែលអាចទាក់ទងបាន ប្រសិនបើអ្នកមិនពេញចិត្តឬមានចម្ងល់។

- នៅក្នុងដំណាក់កាលអនុវត្តគម្រោងនេះ បុគ្គលសម្រាប់ទំនាក់ទំនង និងលេខទូរស័ព្ទទំនាក់ទំនងមានផ្តល់ជូននៅក្នុងប្រអប់ព័ត៌មានខាងក្រោម ហើយពួកគាត់នឹងផ្តល់ព័ត៌មានបញ្ជាក់អំពី គម្រោង ដែលពាក់ព័ន្ធនឹងបញ្ហាបច្ចេកទេស។

ព័ត៌មានទំនាក់ទំនងសម្រាប់ខេត្តស្ទឹងត្រែង៖
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4.

ព័ត៌មានទំនាក់ទំនងសម្រាប់ខេត្តស្វាយរៀង៖
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លេខទំនាក់ទំនង៖ 086606636
លោក គីម បាន់ជីវន្ត
កួនាទីអនុប្រធានផ្នែកបណ្តាញ ។
លេខទំនាក់ទំនង ៖0963611751

1.

2.

MINUTES OF CONSULTATION MEETING

Province : Stung Treng Province

City : Stung Treng City.

Commune : Sangkat Prash Bath

Date and Time : 25-August-2020, (3:30Pm)

Participants. : Total: 14 persons (one is female)

Location. : Bazhong village

Name of project : Urban water supply project (Sub-Project new water supply

system)

I. Major plan for discussing during the visiting and meeting

- 1. Discussing on the land tenure status of water treatment plant (WTP) and water intake station(WIS).
- 2. Grievance Redress Mechanism (GRM)
- 3. Progress of the construction WTP and WIS
- 4. Progress of pipeline distribution about 287Km length
- 5. Went to site visit for WTP and WIS

5. Discussing on the land tenure status of water treatment plant (WTP) and water intake station(WIS)

- The WTP location have been built in the water supply authority's landowner. The land is with hard title with 17333m² dated on 27 October 2017.
- The WIS location have been built at Mekong riverbank, the land with about 942m² is government property but has approved from Stung Treng governor dated on 26 February 2016 for water supply to built WIS. There is a letter concurrence from Stung Treng governor.

6. Grievance Redress Mechanism (GRM)

- There is grievance redress sub- committee involved with all relevant agencies dated on 31 December 2019.
- The GRM form in Khmer language was provided to Stung Treng water supply authority for register any complaint into the GRM logbook.

7. Progress of WTP and WIS

- As per explanation by **Mr. Vannak** the contractor from Kim Mex the civil work is on going and both of constructions WTP/WIS are completed about 26% up to date (25 August 2020) and update the progress regularly.

8. Pipeline distribution network is proposed for about 287Km length

- **Kim mex** plan to start the civil work on October 2020 said **Mr. Vannak** (contractor)
- **Mr. Sarievouth** Social safeguard consultant from ADB suggested that the social safeguard consultant from PMU and supporting from PIAC/contractor/ PIU have to speed up to finalize

the SSDDR to be ready before civil work start. And the social safeguard consultant has to work with PIU and Local authorities to ensure that if there is an indigenous people (IP) within the project area, we need to have a separate the public meeting with them and should be find an interpreter who is able to speak of their languages. In addition, he emphasizes that ADB required to have all safeguard document clearance prior to start any civil work, as per loan agreement between Royal Government of Cambodia and ADB.

- **Mr. Sarievouth**: ADB is recently impose safeguard's indicator on one of the project's performance rating to review and evaluate the project. This measure is very strictly monitor carefully review by ADB safeguard team.
- Mr. Chansan social safeguard consultation: base on land certificate provided for both WTP and WIS and site impact assessment there is no any IR/IP impact and we will work with the PIAC team to get the DED for pipeline distribution network to do the site assessment and full meaning public consultation will be carried out and then SSDDR is to be finalized soon. In addition to that, we expect that the pipeline distribution net work will be using the road's right of way (ROW) and it will take from one or two days from digging till back filling/reinstatement to the original condition and quality.
- **Mr. Vannak :** confirm that we will reinstate it to the same original condition and quality, within 1 or 2 days.
- **Mr. Phoeu Sithat :** Chief of department of industry Science technology and innovation suggested to all participants to work together with all relevant stakeholders.

9. Site visit for WTP and WIS

- All participant went to the site to see the WTP and WIS .
- The pictures of construction attached as below page.

II. Name list of participants joining Meeting at Kampong Chen Chueng Commune

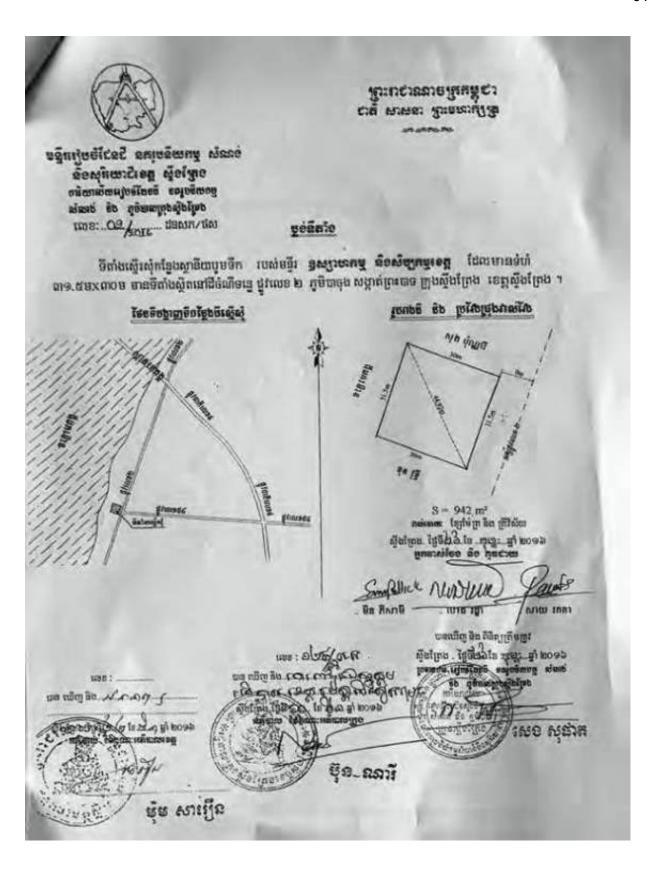
No	Name	Sex	Role
1	Phoeu Si that	Male	Chief of department
2	Chong Chansavoun	Female	Chief of water supply
3	Carlos de la cruz	Male	Project team leader
4	San Chanthy	Male	Project deputy team leader
5	Chea Mong	Male	Environment Specialist
6	Y Chansan	Male	Social Safeguard consultant
7	Oliver John Ortie	Male	PIAC team
8	Sao Vannak	Male	Contractor (Kimmex)
9	Moy Sophorn	Male	Contractor (Kimmex)
10	Oung Chekora	Male	Contractor (Kimmex)
11	Chan Pov	Male	Contractor (Kimmex)
12	Sok vannaro	Male	PIAC team

13	Phan Somaly	Male	PIAC team
14	Tem sarei vouth	Male	Social Safeguard specialist

		KINGGER	****		
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III. Land's certificated of WTP and WIS







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: mgb

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Pictures of WIS construction

Pictures of WTP construction

APPENDIX 3: PUBLIC INFORMATION BOOKLET

ខិត្តប័ណ្ណព័ត៌មាន

កម្រោងពង្រីកប្រព័ន្ធទឹកស្អាតនៅទីប្រជុំជន

Loan:3232 Urban Water Supply Project (UWSP) អនុគម្រោងពង្រីកបណ្តាញចែកចាយទឹកស្ងាតក្នុងទីប្រជុំជនសម្រាប់ខេត្តស្ទឹងគ្រែង និង ខេត្តស្វាយរៀង

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១. ប្រវត្តិកម្រោង កើអ្វីទៅជា កម្រោងពង្រីកប្រព័ន្ធទឹកស្អាត ក្នុងទីប្រជុំជន(UWSP)? ជនាការអភិវឌ្ឍន៍អាស៊ី(ADB) បានផ្ដល់ហិរញ្ញប្បទានដល់រាជរដ្ឋាភិបាលកម្ពុជា សម្រាប់គម្រោងពង្រីកបណ្ដាញចែកចាយទឹកស្អាតក្នុងគោលដៅចំនួន២គឺក្នុងភូមិសាស្ត្រនៃខេត្តស្ទឹងត្រែង និងខេត្តស្វាយរៀងដើម្បីបញ្ចេតម្រូវការចាំបាច់ដល់កំណើនសេដ្ឋកិច្ចជាតិ

ក់នូចដាតម្រូវការប្រើប្រាស់របស់ប្រដាពលរដ្ឋដែលមានកំណើនកើនឡើងដាប្រចាំ ក្រសួងឧស្សាហកម្ម វិទ្យាសាស្ត្រ

បច្ចេកវិទ្យា និង នវ៉ានុវត្តន៍ (MISTI)គឺជាភ្នាក់ងារប្រតិបត្តិ គម្រោងមួយនេះ។

ហិរញ្ញប្បទានរបស់ជនាគារអភិវឌ្ឍិន៍អាស៊ី

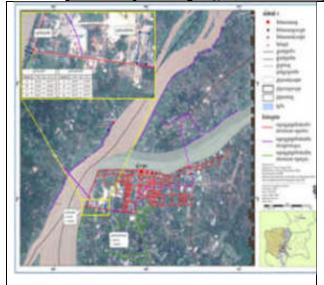
ហើយនឹងត្រូវចាប់ផ្តើមអនុវត្តការដារសាងសង់នៅអំឡុងចុងឆ្នាំ២០២០នេះ។

បច្ចុប្បន្នភ្នាក់ងារប្រតិបត្តិកម្រោងកំពង់រៀបចំចងក្រឹងឯកសារដើម្បីងាក់ជូន ធនាគារអភិវឌ្ឍន៍អាស៊ី (ADB

)ពិ៍និត្យីនិង សម្រេច ។

ខិត្តប័ណ្ណព័ត៌មានអំពីកម្រោង (PIB) ក្រូវបានរៀបចំឡើងសម្រាប់ (១)អនុកម្រោងពង្រីកបណ្តាញចែកចាយទឹកស្អាតក្នុងខេត្តស្ទឹងត្រែង ដែលមានស្ថានិយ៍បូមទឹកនៅ១កន្លែង រោងចក្រប្រព្រិត្តកម្មទឹកស្អាត១កន្លែង និងពង្រីកបណ្តាញចែកចាយទឹកស្អាត ប្រវែង២៨៧គីឡូម៉ែត្រ (២)អនុកម្រោងពង្រីកបណ្តាញចែកចាយទឹកស្អាតក្នុងខេត្ត ស្វាយរៀង ដែលមានស្ថានិយ៍បូមទឹកនៅ១កន្លែង រោងចក្រប្រព្រិត្តកម្មទឹកស្អាត១កន្លែង រ

រូបភាពទី១: រូបភាពខ្សែរបណ្តាញចែកចាយទឹកស្ងាតក្នុងខេត្តស្ទឹងត្រែង





រូបភាពទី២: រូបភាពស្ថានិយ៍បូម និងរោងចក្រប្រព្រឹត្តកម្មទឹកស្ងាតក្នុងខេត្តស្វាយរៀង





២ តើអ្វីទៅជាអនុគម្រោង និងមានវឌ្ឍនភាពការងារដូចម្ដេចខ្លះ?

អនុគម្រោង និង វឌ្ឍនិភាពការងារមានបង្ហាញនៅក្នុងតារាងខាងក្រោម ៖

5 តារាងទី ១ ៖ អនុគម្រោង និងវឌ្ឈនភាពការងារខេត្តស្ទឹងត្រែង

		កន្លែ			វឌ្ឍនភាពការងារ
ល ខ	អនុគម្រោង	ង/ ប្រ វែង (m)	ទីតាំ ង	គំនូសប្លង់ប ច្ចេកទេស	ផែនការសាងសង់
9	ស្ថានិយ៍បូមទី កនៅ	១ក ន្លែង		ក្រុមការេងារ	
ប្រ	រោងចក្រប្រ ព្រិត្តកម្មទឹក ស្អាត	១ក ន្លែង	ខេត្ត ស៊ូង	ជំនាញបច្ចេ កទេស គំនូសប្លង់ _,	សម្រាប់ទីតាំងស្ថានិយ៍បូម និងរោងចក្រប្រព្រិត្តកម្មទីកស្អាតបាននិងកំពុងដំណើការសាងស ង់ដោយឡែកសម្រាប់ការពង្រីកបណ្តាញចែកចាយក្រោងនិងចាប់
៣	ពង្រីកបណ្តា ពូចែកចាយ ទឹកស្អាត	២៨៧ គីឡ ម៉ែត្រ	ក្រែង	ຊາສບຫຼບ <u>ູ</u> ຊາດທ່	ផ្ដើមក្នុងអំឡុងចុំងឆ្នាំ២០២០នេះ។ ~

6. តារាងទី ២ ៖ អនុគម្រោង និងវឌ្ឍនភាពការងារខេត្តស្វាយរៀង

លេ	ពេះ គីន្លែង/			វឌ្ឍនភាពការងារ				
2	អនុគម្រោង	ប្រវែង (m)	ទីតាំង	គំនូសប្លង់បច្ចេក ទេស	ផែនការសាងសង់			
ี่ ១	ស្ថានិយ៍បូមទឹក ឆៅ	១កន្លែង						
D	រោងចក្រប្រព្រិត្ត កម្មទឹកស្អាត	១កន្លែង	ខេត្តស្វា	ក្រុមការេងារជំនាញ បច្ចេកទេស	តាមផែនការគម្រោងនិងចាប់ផ្ដើមអនុវត្តការ			
៣	ភ្ជាប់បណ្តាញបូមទី កនៅ	៥០០ម៉ែ ក្រ	យរៀង	គំនូសប្លង់បានបញ្ច ប់រួចរាល់	ដារសាងសង់នៅចុងឆ្នាំ២០២០ ំ			

៣ តើគម្រោងនេះមានគោលដៅអ្វីខ្លះ?

កម្រោងនេះមានគោលដៅបំពេញកម្រូវការប្រើប្រាស់ទឹកស្អាក របស់ប្រជាពលរដ្ឋអោយបាន២៤ម៉ោងលើ២៤ម៉ោង និងឈានទៅសម្រេចផែនការថ្នាក់ជាតិស្តង់ងារនៃការទទួលទានទឹកស្អាត អោយបាន៨៥-៩៥%នៅគ្រឹមឆ្នាំ២០២៥នេះ។ជាពិសេសបានផ្តល់ទឹកស្អាតទៅដល់សហគមន៍និងប្រជាពលរដ្ឋដែលរស់នៅតំបន់ជា យៗក្រុង ។

៤. គើនឹងមានអ្វីកើតឡើងប្រសិនបើឌី ឬកម្មសិទ្ធរបស់ខ្ញុំទទួលរងប៉ះពាល់ដោយសារគម្រោង

- សម្រាប់ការពង្រីកបណ្តាញចែកចាយទឹកស្អាតនៅតំបន់ជាយក្រុង និងក្នុងក្រុងនៃខេត្តស្ទឹងត្រែងនិងខេត្តស្វាយរៀងយើងរំពឹងឋានឹងគ្មានប៉ះពាល់ដល់លំនៅង្គានរបស់ប្រជាពល រដ្ឋឡើយ។ ព្រោះការរាយបណ្តាញចែកចាយទឹកស្អាតនេះគឺធ្វើនៅក្នុងដីចំណីផ្លូវ ហើយម៉្យាងទៀតការជីកដាក់ទុយោបណ្តាញទឹកស្អាតគឺនឹងត្រូវលប់អោយដូចសភាពដើមវិញក្នុងរយៈពេលខ្លីស មរម្យ។

បញ្ហាផ្សេងទៀតដែលអាចកើតឡើងអំឡុងពេលសាងសង់ឌូចជា និងិក់ទេចគ្រឿងសំណង់នឹងត្រូវកាត់បន្ថិយដោយការអនុវត្តការប្រតិបត្តិការសាងសង់របស់វិស្វកម្មស៊ីវិល ហើយនិងមានការចុះត្រូតពិនិត្យជាប្រចាំដូចមានចែងក្នុងផែនការ គ្រប់គ្រងបរិស្ថាន(EMP) នៃគម្រោង ។









៥. តើអ្វីទៅជាដីចំណីផ្លូវ ?(ROW)

ដីចំណីផ្លូវ (ROW) គឺជាដំរដ្ឋ ឬដីកម្មសិទ្ធរបស់រដ្ឋ ដែលបានកំណត់ដោយមន្ត្រីជំនាញដែនដី ។

៦. គើខ្ញុំត្រូវទាក់ទងទៅខាងណាដែរ ក្នុងករណីដែលខ្ញុំត្រូវការការបញ្ជាក់ ឬមានបញ្ហា?(GRM)

- យន្តការដោះស្រាយបណ្តឹងតវ៉ារបស់គម្រោងនេះត្រូវបានបង្កើតឡើង និង ដើម្បីទទួល ដោះស្រាយរាល់បណ្ដឹងទីវ៉ាពាក់ព័ន្ធនិងគម្រោង ។
- តាមរយៈអាថ្មាធរម៉ូលង្ខាន ភូមិ ឬ ឃុំ/សង្កាត់ ដែលអ្នកកំពុងរស់នៅ ។ ឃើងនឹង្គមានមន្ត្រីទទួលបន្ទុកងោះស្រាយបណ្តឹង នៅក្នុងភូមិ/ ឃុំ ដែលអ្នកកំពុងរស់នៅ។ ហើយយើងក៍មានមន្ត្រីទទួលបន្ទុកងោះស្រាយបណ្តឹងតវ៉ា នៅអង្គភាពអនុវត្តគម្រោងថ្នាក់ខេត្តដែលអាចទាក់ទងបាន ប្រសិនបើអ្នកមិនពេញចិត្តឬមានចមូល់។
- នៅក្នុងដំណាក់កាលអនុវត្តគម្រោងនេះ បុគ្គលសម្រាប់ទំនាក់ទំនង និងលេខទូរស័ព្ទទំនាក់ទំនឹងមាំនផ្តល់ជូននៅក្នុងប្រអប់ព័ត៌មានខាងក្រោម ហើយពួកគាត់នឹងផ្តល់ព័ត៌មានបញ្ហាក់អំពី គម្រោង ដែលពាក់ព័ន្ធនឹងបញ្ហាបច្ចេកទេស។

ព័ត៌មានទំនាក់ទំនងសម្រាប់ខេត្តស្ទឹងត្រែង៖

លោក ភឿ ស៊ីថាត តួនាទីប្រធានមន្ទីខេត្តស្ទឹងត្រែង ។ លេខទំនាក់ទំនង ៖ ០៩៧៩០៣៣៦៦៦ លោកស្រី បាន់សាវុន ប្រធានអង្គភាពរដ្ឋាករទឹកខេត្តស្ទឹងត្រែង ។ លេខទំនាក់ទំនង ៖០៩៦៦៨៨៨៩៣ ណារិទ្ធ មន្ត្រីបច្ចេកទេស រដ្ឋាករទីក ខេត្តស្ទឹងត្រែង លេខទំនាក់ទំនង ៖០៨៨៩៧៥៧២០១

ព័ត៌មានទំនាក់ទំនងសម្រាប់ខេត្តស្វាយរៀង៖

លោក អ៊ឹមមេសា តួនាទីប្រធានអង្គភាព ។ លេខទំនាក់ទំនង៖០៩៧២២១១០០៧ លោក នុត ថ្នាក់ តួនាទី អនុប្រធានអង្គភាព ។ លេខទំនាក់ទំនង៖ 086606636 លោក គឹម បាន់ជីវន្ត តួនាទីអនុប្រធានផ្នែកបណ្តាញ

លេខទំនាក់ទំនង ៖0963611751

APPENDIX 4: GRM FORMS

	Loan	Complaint Letter 3232: Urban Water Supply Project
(Date)		
Complaint Receiving Officer		
Dear Sir: We, who have signed this letter would like to file a complaint reg		DDRESS OF COMPLAINANTS) and CT), an ADB-assisted Project.
We believe that due to this Projection ALLEGED DIRECT AND MATER		y to suffer the following: (LIST DOWN COMPLAINANTS)
We have previously raised our countries the results. Below is a summary		DB OFFICE), but are not satisfied with CUMMARY OF EVENTS)
Hence, we are choosing proble review with the Compliance Rev We request (or do not request) to	riew Panel (CRP). <i>(CHOOSE</i> C	
Tolonhono		, with the following
(OMIT THIS PARAGRAPH, IF T Please see below our other cont Email: Telephone: Fax:		IVE.)
Sincerely, Signature Name of Complainant with desig Signature: Name of Complainant with desig Signature: Name of Representative with de	gnation (e.g. Mr., Mrs., Ms.) esignation (e.g. Mr., Mrs., Ms.)	

Asian Development Bank (ADB), Accountability Mechanism, Complaint Form Loan 3232: Urban Water Supply Project

Asian Development Bank (ADB), Accountability Mechanism, Complaint Form

(Add rows or pages, if needed)

A. Choice of function - problem solving or compliance review (Choose one below)

o **Special Project Facilitator** for problem solving (Assists people who are directly and materially harmed by specific problems caused, or is likely to be caused, by ADB-assisted projects through informal, flexible, and consensus-based methods with the consent and participation of all parties concerned)

o **Compliance Review Panel** for compliance review (*Investigates alleged noncompliance by ADB with its operational policies and procedures in any ADB-assisted project in the course of the formulation, processing, or implementation of the project that directly, materially, and adversely affects, or is likely to affect, local people, as well as monitors the implementation of remedial action relates to the harm or likely harm caused by noncompliance*)

B. Confidentiality

Do you want your identities to be kept confidential?	∩ V Δc	o No	
Do you want your identities to be kept confidential:	0 163	0 110	

C. Complainants (Anonymous complaints will not be accepted. There must be at least two project-affected complainants.)

Name and designation	Signature	Position/	Mailing Address	Telephone	E-mail
(Mr., Ms., Mrs.)		Organization (If any)		number	address
				(landline/mobile)	
1.					
2.					

Authorized Repres	Authorized Representative or Assistant (if any) . (Information regarding the representatives, or persons assisting complainants in filing the complaint, will											
be disclosed, except when they are also complainants and they request confidentiality.)												
Complainant represented	Name and designation (Mr., Ms., Mrs.)	Signature	Position/ Organization (If any)	Mailing Address	Telephone number (landline/mobile)	E-mail address						

D. Project

Annex 1. Documents prepared for social safeguard DDR and monitoring purposes

Name	
Location	
Brief description	
E. Complaint:	
What direct and material har	m has the ADB-assisted project caused, or will likely cause, to the complainants?
o Yes. If YES, please provide	prior efforts to solve the problem(s) and issue(s) with the ADB operations department including Resident Mission concerned? the following: when, how, by whom, and with whom the efforts were made. Please describe any response the complainants ny actions taken by ADB.
. Optional Information	
1. What is the complainants	desired outcome or remedy for the complaint?
2. Anything else you would li	ke to add?
Name of the person w	no completed this form:
Signature:	Date:
	Location Brief description E. Complaint: What direct and material har Have the complainants made o Yes. If YES, please provide may have received from or an o No E. Optional Information 1. What is the complainants' 2. Anything else you would lile

Please send the complaint, by mail, fax, e-mail, or hand delivery, or through any ADB Resident Mission, to the following:

Complaint Receiving Officer (CRO), Accountability Mechanism

ADB Headquarters, 6 ADB Avenue, Mandaluyong City 1550, Philippines,

Telephone number: +63-2-6324444 local 70309, Fax: +63-2-6362086,

E-mail: amcro@adb.org

COMPLAINT RECEIPT CONFIRMATION NOTICE (TEMPLATE) Loan 3232: Urban Water Supply Project

To: [ADDRESS]

From: [ADDRESS]

Subject: Complaint Receipt Confirmation Notice

Dear [DP's NAME],

This is to confirm that your complaint has been received by the Grievance Redress Group and was registered at the logbook under # dated of [DATE].

The nature of the complaint is the following: [DESCRIPTION OF THE NATURE OF THE COMPLAINT]

The Grievance Redress Group shall review and address your complaint within fifteen (15) days upon the date of the receipt of the complaint. Please note that we will be conducting GRG meetings to review your complaint and your participation during these meetings will be required. The Local Focal Person [NAME] shall contact you with further details.

Sincerely,

[NAME]

[POSITION]

Project	
Grievance	Focal
Location	
Grievance	Focal
Person	

A Inquiry, clarification, suggestion, request

B Complaint regarding alleged breach of the SPS 2009 or Public Communication Policy 2011

C Allegation of fraud or corruption

IR Involuntary Resettlement

ENV Environment

GRIEVANCE REGISTRATION LOGBOOK

Grievanc e No	Date	Name	Address, telephone	Type (A, B,C) & nature of Grievance (SOC or ENV)	Location of impact (village name, KM Chainage)	Grievance Summary	DP's Signature

PROTOCOL FORM FOR THE GRG MEETING (TEMPLATE) Loan 3232: Urban Water Supply Project

GRI	EVANCE REDRESS COM	MITTEE MEETING			
Proj	ject:				
Dat	e:				
Ven	ue:				
Part	ticipants:				
Age	nda:				
Sun	nmary of discussions:				
No	Agenda / Subject of discussion	Complainant Name, Location, Phone	Content / Comments	Proposals resolution	for
1					
2					
3					
4					
5					

SNAG LIST EXAMPLE Loan 3232: Urban Water Supply Project

Please record issues which are not grievances (as yet) such as community request for some improvements, request for temporary access to the field, request for information etc.

PROJECT_				SNAG LIST as of (Date)	
Person/s h	andling the	e issue:			
No	DATE	VILLAGE /DP NAME	Km/CHAIN AGE	SNAG DESCRIPTION	REMARKS
1					
2					
3					
4					
5					
6					
7					

PROJECTS GRIEVANCES SUMMARY (TEMPLATE)

Loan 3232: Urban Water Supply Project

YEAR:	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
1) Theme 1													
Number of new complaints registered for reporting month													
Number of complaints resolved locally by GRG/PIU/Consultant/local government/etc.													
Number of complaints submitted to court/ ADB AM/, bypassing project level GRM													
Total number of complaints registered in all Grievance Logs													
SUBTOTAL													
2) Theme 2													
Number of new complaints registered for reporting month													
Number of complaints resolved locally by GRG/PIU/Consultant/local government/etc.													
Number of complaints submitted to court/ ADB AM/, bypassing project level GRM													
Total number of complaints registered in all Grievance Logs:													
SUBTOTAL													
3) Theme 3													
Number of new complaints registered for reporting month													

Number of complaints resolved locally by GRGs/PIU/Consultant/local government/etc.							
Number of complaints submitted to court/ADB AM/, by- passing project level GRM							
Total number of complaints registered in all Grievance Logs							
SUBTOTAL							
GRAND TOTALS							

APPENDIX 5: Pictures impressed during site assessment

No	Pictures	Sub-projects	Provinces/Towns					
1		Proposed water treatment plant	Svay Rieng municipality / Svay Rieng province					
		Proposed water intake station						
2	HILTPLANCED AS 2 NO 37 PM 4BP 00274 1454525 Semon	Water treatment Plant	Stung Treng municipality/Stung Treng province.					

	Aug 25, 2020 int it to 42 FMA and into the And a	Water intake station	
3	Exposit 2.07 % FM (2.07 % FM (2.0	Proposed deep water well	Stoung district/ Kampong Thom Province.
	Sop 12, 2020 at 2:07:50 P to 48P 453367 14309 (633) Kampo di Wildert	Proposed administration building	

