

SOCIAL MONITORING REPORT

Completion report

October 2021

VIET NAM: Water Sector Investment Program – Tranche 2

Thua Thien Hue Water Supply Joint Stock Company

Prepared by Thua Thien Hue Water Supply Joint Stock Company for the Provincial People's Committee and the Asian Development Bank (ADB).

CURRENCY EQUIVALENTS

(As of December 2020)

Currency unit	–	USD (\$)
\$1.00	=	23,142 VND

ABBREVIATIONS

ADB	Asian Development Bank
AH	Affected Household
AP	Affected Person
CARC	Compensation, Assistance and Resettlement Committee
DMS	Detailed Measurement Survey
DOLISA	Department of Labor, Invalids and Social Affairs
EA	Executive Agency
EM	Ethnic Minority
GRM	Grievance Redress Mechanism
HH	Household
LFDC	Land Fund Development Center
LURC	Land Use Right Certificate
NGO	Non-Government Organization
PPC	Provincial People's Committees
RP	Resettlement Plan
SES	Socio-Economic Survey
USD	United State dollar
VND	Vietnam dong

NOTE

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DEFINITIONS OF TERMS

Affected person (AP)/Affected household (AH)	Means any person, household, firm or private institution who, on account of changes resulting from the Project, or any of its phases or subprojects, will have its (i) standard of living adversely affected; (ii) right, title or interest in any house, land (including residential, commercial, agricultural, forest, salt mining and/or grazing land), water resources or any other moveable or fixed assets acquired, possessed, restricted or otherwise adversely affected, in full or in part, permanently or temporarily; and/or (iii) business, occupation, place of work or residence or habitat adversely affected, with or without displacement. In the case of affected household, it includes all members residing under one roof and operating as a single economic unit, who are adversely affected by a project or any of its components.
Detailed Measurement Survey (DMS)	With the aid of the approved detailed engineering design, this activity involves the finalization and/or validation of the results of the inventory of losses (IOL), severity of impacts, and list of APs earlier done during RP preparation. The final cost of resettlement can be determined following completion of the DMS.
Compensation	Means payment in cash or in kind to replace losses of land, housing, income and other assets caused by the Project. All compensation is based on the principle of replacement cost, which is the method of valuing assets to replace the loss at current market rates, plus any transaction costs such as administrative charges, taxes, registration and titling costs.
Cut-off date	- A date of completion of DMS, on which land and/or assets affected by the project are measured and valued. APs will be informed of cut-off date for each project component. Any person or assets residing in the project area after this date will not be compensated and assisted in accordance with the project policy.
Ethnic minority (EM)	People with a group status having a social or cultural identity distinct from that of the dominant or mainstream society.
Entitlement	Refers to a range of measures comprising compensation, income restoration support, transfer assistance, income substitution, relocation support, etc. which are due to the APs, depending on the type and severity of their losses, to restore their economic and social base.
Host community	Means the community already in residence at a proposed resettlement or relocation site.
Income restoration	the re-establishment of sources of income and livelihood of the AHs.
Income restoration program	A program designed with various activities that aim to support affected peoples to recover their income/livelihood to pre-project levels. The program is designed to address the

	specific needs of the affected peoples based on the socioeconomic survey and consultations.
Inventory of Loss (IOL)	This is the process where all fixed assets (i.e., lands used for residence, commerce, agriculture, including ponds; dwelling units; stalls and shops; secondary structures, such as fences, tombs, wells; trees with commercial value; etc.) and sources of income and livelihood inside the Project right-of-way (project area) are identified, measured, their owners identified, their exact location pinpointed, and their replacement costs calculated. Additionally, the severity of impact to the affected assets and the severity of impact to the livelihood and productive capacity of APs will be determined.
Land acquisition/site clearance	Refers to the process whereby an individual, household, firm or private institution is compelled by a public agency to alienate all or part of the land it owns or possesses to the ownership and possession of that agency for public purposes in return for compensation at replacement costs.
Rehabilitation	This refers to additional support provided to APs losing productive assets, incomes, employment or sources of living, to supplement payment of compensation for acquired assets, in order to achieve, at a minimum, full restoration of living standards and quality of life.
Relocation	This is the physical relocation of an AP from her/his pre-project place of residence and/or business.
Resettlement and Ethnic Minority Development Plan	A resettlement plan for EM communities, integrated between the Resettlement Plan and issues of EM groups relating to their interests and cultures.
Replacement cost	The amount needed to replace an affected asset and net of transaction costs such as administrative charges, taxes, registration and titling costs.
Replacement cost survey	This refers to the process involved in determining replacement costs of affected assets based on empirical data.
Resettlement	This includes all measures taken to mitigate any and all adverse impacts of a project on AP property and/or livelihoods, including compensation, relocation (where relevant), and rehabilitation as needed.
Resettlement Plan (RP)	This is a time-bound action plan with budget setting out compensation and resettlement strategies, objectives, entitlement, actions, responsibilities, monitoring and evaluation.
Severely AHs	This refers to AHs who will (i) lose 10% or more of their total productive land and/or assets, and/or (ii) have to relocate.
Stakeholders	Individuals, groups, or institutions that have an interest or stake in the outcome of a project. The term also applies to those potentially affected by a project. Stakeholders include land users, country, regional and local governments, implementing agencies, project executing agencies, groups contracted to conduct project activities at various stages of

the project, and other groups in the civil society which may have an interest in the project.

Vulnerable groups

These are distinct groups of people who might suffer disproportionately or face the risk of being further marginalized by the effects of resettlement and specifically include households that are: (i) headed by persons with disability, (ii) falling under the national poverty standard, (iii) headed by lonely and elderly persons (iv) under the state beneficiary; (v) woman headed with dependent and (vi) ethnic minorities.

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I. GENERAL INFORMATION

A. Overview

1. The Asian Development Bank (ADB) provides financing for the Vietnam Water Sector Investment Program. The water supply and sanitation tranche-2 Subproject located in Thua Thien Hue Province (Subproject) is one of the six tranche-2 Subprojects of the Viet Nam Water Sector Investment Program to be implemented under the Loan Agreement No. 2961 - VIE (SF) between the Socialist Republic of Vietnam (GoV) and the Asian Development Bank (ADB). With 3 packages of CW03, CW05, and CW06, about 730km of D40-D1200 transmission and distribution pipelines are installed at 5 water supply areas of Phong Dien, Tu Ha, Loc An, Loc Bon and Hue City. Of which: Ductile iron pipes (D400-1200): 38.3 km. HDPE pipe (D40-450): 683.1 km.

2. The implementation of the Project will (a) increase coverage in the service area of the water supply companies (WSCs); (b) improve WSCs' business planning, financial management and asset management; and (c) reduce non-revenue water, through the implementation of prepared sub-projects and preparation of similar sub-projects for financing.

3. In terms of social safeguards under ADB's Safeguard Policy Statement (2009 SPS), the Project is categorized B for Involuntary Resettlement and C for Indigenous peoples.

B. Objectives of the Project

1. Overall objectives:

4. The overall objective of the project is to increase the percentage of people using water in Thua Thien Hue Province regardless of urban and rural areas to over 80% of the population by 2015 and over 90% by 2020.

2. Specific objectives:

5. The water demand has been estimated over the next 10 years for the districts and Hue city by forecast for the population of 08 water supply zones by 2020. The project will supply for more than 80% of the population of Thua Thien Hue Province in 2015 with largest water demand at about 150,000 m³ / day in 2009 and expectation to be increased by 60% from 2009 to 2015 to double in 2020.

6. To improve water supply conditions: increase accessibility to better water services, to quantify the water quality improvement by the index of network coverage expansion, increase capacity estimation, and sustainability strengthening.

7. To improve the management competence of HueWACO towards sustainable development, not only in the construction of works but also in the effective operation and maintenance of water supply structures.

C. Summary of Packages in Thua Thien Hue Project

8. Installing about 730km of D40-D1200 transmission and distribution pipelines are installed at 5 water supply areas of Phong Dien, Tu Ha, Loc An, Loc Bon and Hue City. Of which: Ductile iron pipes (D400-1200): 38.3 km. HDPE pipe (D40-450): 683.1 km.

9. The current investment plan will cover areas 1-5:

- ✓ Area 1: Phong Dien water supply area (157.3 km pipeline, D50-D500)
- ✓ Area 2: Tu Ha water supply area (90 km pipeline, D50-D500)
- ✓ Area 3: Water supply area of Hue city and surrounding areas (154.1 km of pipeline, D50-D1200)
- ✓ Area 4: Loc Bon water supply area (230 km pipeline, D50-D600)
- ✓ Area 5: Loc An water supply (100 km pipeline, D50-D400)

10. The Thua Thien Hue Project includes 03 packages as described below:

Table 1: Packages in Thua Thien Hue Project

No.	Items	Project location	Descriptions
I	Package 01: Hue-CW03		
	17 routes	Hue, Tu Ha, Phong Dien	Supply and installation of ductile iron pipes and accessories with diameters from D400-D1200
II	Package 02: Hue-CW05		
	98 routes	Hue, Tu Ha, Phong Dien	Supply and installation of HDPE pipes and accessories at Phong Dien, Tu Ha and Hue City
III	Package 03: Hue-CW06		
	54 routes	Phu Loc, Phu Vang	Supply and installation of HDPE pipes and fittings in Loc An and Loc Bon areas

D. Objective of the report

11. Although measures to minimize negative impacts of the project have been applied, some temporary impacts on social and environmental conditions are unavoidable. Objectives of the report include:

- ✓ Assess the adequacy of the implementation of compensation, resettlement measures and social development assistance programs;
- ✓ Evaluating the effectiveness of the process of land acquisition and views of affected households on land acquisition in general and compensation rates for affected assets in particular.
- ✓ Confirmation of completion of land acquisition and compensation payment to affected households.
- ✓ Assess the compliance of compensation and land acquisition with the ADB SPS in general and the terms of loan agreement in particular.
- ✓ Provide lessons learned to prepare for future projects.

E. Methodology

12. Project completion report was conducted in 2020. The evaluation team included the resettlement specialist (LIC) and PPMU's social safeguard officials. The main activities included:

- ✓ Collect data and legal documents related to compensation, assistance and resettlement in project area;
- ✓ Work with representatives of affected communes on completed activities related to approved compensation plans and payment for households and organizations whose land were acquired;
- ✓ Check for all compensation documents provided by PMU in comparison with the approved RPs and internal monitoring reports.
- ✓ In-depth interviews were conducted with the affected people and project commune officers to collect their opinions and evaluations about the project implementation and RP implementation results as well as the status of AH's restoration.
- ✓ Focus group discussions (FGDs) or community consultation meetings were held in the project communes from August to Dec 2020 with the participation of the PPMUs, the People's Committee authorities, affected households, and households benefited by the project to evaluate the aspects related to the resettlement plan implementation in the project area and the rights/entitlements of affected people. There were 10 community consultations of the project with the participation of 110 people.
- ✓ As the impact in this project is minor, PMU and the consultant only focused on in-depth interview and FGDs methods during preparing the completion report.

II. RESETTLEMENT LAND ACQUISITION IMPLEMENTATION

F. Scope of Impacts

13. As the project is mainly constructing pipelines on public land (sidewalks, state-owned fields, people's gardens (negligible), etc.), there is no permanent land acquisition and no resettlement residence required. Consultation process with organizations and households showed that the extent and nature of impact are only temporary. Therefore, the resettlement activities of the Project such as DMS, compensation plans, etc. are all implemented by Thua Thien Hue Water Supply Joint Stock Company (the PMU) and no specialized compensation / land clearance committee is established.

14. The project has impacts in 80 communes / wards / towns across 7 districts by 3 packages of CW03, CW05, and CW06 (additional pipelines are included in packages CW05 and CW06) about 730km of D40-D1200 transmission and distribution pipelines are installed at 5 water supply areas of Phong Dien, Tu Ha, Loc An, Loc Bon and Hue City. The total number of temporarily affected households is 434 (of which there are 03 vulnerable households). There are 675 fruit trees, 17,285 timber trees, 95,148.7 m² of cash crops, and 1,501.85 (m / m² / m³) architectural objects affected, such as yard, cement foundation, 1 (m / m² / m³) fence and 38 auxiliary structures affected by the project, equivalent to VND 1,056,289,638 of affected asset value.

1. Impacts on households:

15. No households had permanent land acquisition. The total number of temporarily affected households is 434. Among 434 AHs, CW03 package included 56 households (accounting for 12.9%), CW05 included 210 households (48.4%) and CW06 included 168 households (accounting for 38.7%). 434 affected households in 46 wards / towns / towns of 7 districts / towns / city in the project as follows.

Table 2: Summary of impacts on households (2020)

No.	Component of package	Number of severe AH	Number of relocating AH	Number of vulnerable AH	Number of HH affected with business	Total number of AH
I	Package CW03	0	0	1	0	56
1	Phong Dien					16
2	Huong Tra					9
3	Hue City			1		31
II	Package CW05	0	0	2	0	210
1	Phong Dien					84
2	Quang Dien			1		34
3	Huong Tra			1		43

No.	Component of package	Number of severe AH	Number of relocating AH	Number of vulnerable AH	Number of HH affected with business	Total number of AH
4	Hue City					6
5	Phu Vang					43
III	Package CW06	0	0	0	0	168
1	Huong Thuy					17
2	Phu Vang					91
3	Phu Loc					60
	Total	0	0	3	0	434

Final Monitoring Results (2020)

2. Impacts on land.

16. As the subproject is mainly constructing pipelines on public land (sidewalks, state-owned fields, people's gardens (negligible), etc.), there is no permanent land acquisition and no resettlement residence required. Consultation process with organizations and households showed that the extent and nature of impact are only temporary.

3. Impact on trees, crops and architectural objects:

17. There were total of 675 fruit trees, 17,285 timber trees, 95,148.7 m² of cash crops, and 1,501.85 (m / m² / m³) architectural objects affected, such as yard, cement foundation, 1 (m / m² / m³) fence and 38 auxiliary structures affected. The affected assets of AHs are located on agricultural land (land for annual crops, including rice land, other annual crops, production forest land and garden), these lands were restored after construction. No houses were affected.

Table 3: Summary of affected assets by package

Component		Fruit tree (tree)	Timber tree (tree)	Crop (m ²)	Architectural objects (m/m ² /m ³)	Fences (m/m ² /m ³)	Ancillary buildings	Total
Package-CW03	HHs		18	40				56
	Quantity		3.064	23.143				
Package -CW05	HHs	13	79	116	18		3	210
	Quantity	455	7.561	39.460	1.435		13	
Package -CW06	HHs	10	81	87	4	1	4	168
	Quantity	220	6.660	32.545,45	67	1	25	
Total	HHs	23	178	243	22	1	7	434
	Quantity	675	17.285	95.149	1.502	1	38	

Final monitoring results (2020)

18. No business households were temporarily affected during the construction process. There were no affected ethnic minority households as well as no graves, historical sites, temples, agencies / organizations / businesses / communities by the project.

19. The summary of project impacts is as follows:

Table 4: Summary of impacts by project

No	Items	Actual	Reason	Action Taken
I	Total of permanent affected land	0	The project has no permanent impacts on land	
	Package CW03	0		
	Package CW05	0		
	Package CW06	0		
II	Total of Ahs	434	Only affects on trees, crops, and architectural objects	Satisfactory payment for AHs (based on negotiation)
	Package CW03	56		
	Package CW05	210		
	Package CW06	168		
III	Total of SAH	0		
	Package CW03	0		
	Package CW05	0		
	Package CW06	0		
IV	Total of Relocating HHs			
	Package CW03	0	0	0
	Package CW05	0	0	0
	Package CW06	0	0	0
V	Total of VAHs	3		Additional assistance for VAHs
	Package CW03	1	Poor household	
	Package CW05	2	Poor household	
	Package CW06	0		

G. Resettlement and Land Acquisition Process in the Project

20. Multi-methods of information collection were applied in this report such as the primary and secondary data collection method, the quantitative survey method, and the qualitative survey method.

21. Before **starting the project**: From April to July 2017, PMU corporated with Consultant and local authorities the information disclosure and public consultation in 16 wards/ communes under Phu Loc district, Huong Thuy town, Phu Vang district, Phong Dien district, Quang Dien district, Huong Tra town, and Hue City. The objectives of these public consultation included: (i) Disseminating information about the project, (ii) collecting socio-economic information, (iii) Compensation and resettlement policies (if any), (iv) gender issues (GAP) related to the project.

22. From January to October 2019, focus group discussions/community consultation meetings were held in the project communes/wards during that period with the participation of the PMU, the People's Committee authorities, affected households, and households benefited by the project to evaluate the aspects related to the resettlement plan implementation in the project area and the rights/entitlements of affected people. Community consultations were arranged in 41 communes/wards across 07 districts/cities of the project with the participation of 1,332 people, including 789 men (59.23%) and 543 women (40.77%).

23. During the organizing public consultation meetings with the presence of vulnerable groups, including women headed households (with dependents), poor households, policy households, elderly helpless households, to gather their feedbacks about the project on such issues as community participation, resettlement policy and gender, women were encouraged to participate in.

Table 5: Summary of consultations in the resettlement process

No.	Locations	Number of participants		Total
	(ward/commune)	Male	Female	
1	<ul style="list-style-type: none"> - Phong My Commune of Phong Dien District. - Tu Ha ward of Huong Tra Township. - Truong An, Thuy Xuan, Vinh Ninh wards of Hue City. - Vinh Giang Commune of Phu Loc District. - Phu Dien Commune of Phu Vang District. 	51	20	71
2	<ul style="list-style-type: none"> - Phong An, Phong Son Communes of Phong Dien District. - Quang Loi Commune of Quang Dien District. - Tu Ha, Huong Xuan wards of Huong Tra Township. - Phu Hoi, Xuan Phu, Kim Long, Vinh Ninh, Thuan Thanh wards of Hue City. - Phu Dien Commune of Phu Vang District. - Vinh Giang, Vinh Hai, Vinh Hien, Loc Bon, Loc Dien Communes of Phu Loc District. 	400	270	670
3	<ul style="list-style-type: none"> - Phong An, Phong Hien of Phong Dien District. - Tu Ha, Huong Van wards of Huong Tra Township. - An Dong, Vy Da wards of Hue City. - Thuy Phu, Phu Xuan Communes of Phu Vang 	94	103	197

No.	Locations	Number of participants		Total
	(ward/commune)	Male	Female	
	District. - Loc Dien, Loc Hoa of Phu Loc District.			
4	- Huong Chu, Huong Ho, Huong Xuan, Huong An wards, Huong Vinh Communes of Huong Tra Township. - Huong So, An Hoa wards of Hue City. - Thuy Phuong, Thuy Thanh, Thuy Luong wards of Huong Thuy Township. - Loc An, Loc Son Communes of Phu Loc District.	87	36	123
5	- Phong Chuong, Phong Binh Communes of Phong Dien District. - An Dong, An Cuu, Truong An, Phuoc Vinh wards of Hue City. - Thuy Thanh, Thuy Duong wards of Huong Thuy Township. - Vinh Xuan, Phu Da, Phu Duong, Phu An Communes of Phu Vang District. - Loc Bon Communes of Phu Loc District.	157	114	271
	Total	789	543	1.332

24. During the project implementation, Quantitative method - survey by questionnaire was used. The questionnaire survey was conducted with 116/434 households (accounting for 26.7%) in 18 project wards/communes of 06 districts/cities from with the support of the People's Committee authorities in the respective communes/wards in collecting and surveying AHs. Particularly, 100% of vulnerable affected households and at least 10% of slightly affected households were surveyed. The sample size information is shown in the following table.

Table 6: Sociological survey on the households affected by the project

No.	Work-items	Number of AHs participating in the survey	Total number of AHs	Percentage
I	CW03	22	56	39,3%
1	Phong Dien District	0	16	0,0%
2	Huong Tra Township	0	9	0,0%
3	Hue City	22	31	71,0%
II	CW05	52	210	24,8%
1	Phong Dien District	0	84	0,0%
2	Quang Dien District	12	34	35,3%
3	Huong Tra Township	21	43	48,8%
4	Hue City	0	6	0,0%
5	Phu Vang District	19	43	44,2%
III	CW06	43	168	25,6%
1	Huong Thuy Township	16	17	94,1%

No.	Work-items	Number of AHs participating in the survey	Total number of AHs	Percentage
2	Phu Vang District	7	91	7,7%
3	Phu Loc District	20	60	33,3%
	Total	117	434	27,0%

25. Information on household questionnaires includes: (1) general household information; (2) household economic conditions; (3) household incomes and expenditures; (4) types of affected households; (5) information on payment and resettlement; (6) assessing household changes; and (7) household's opinions about the project.

26. The household survey results reflect their actual socio-economic conditions, including: (1) Basic information of affected households such as demographics, education levels, income and living standards, production conditions; (2) identification of impacts and changes caused by the project to their lives, incomes, and living standards before and after the project implementation (if any); (3) assessment of their satisfaction/recommendations on the project resettlement and implementation.

27. Observing method: The observation method was used to understand and observe the actual living conditions of people, conditions of civil works and resettlement areas.

H. Evaluation of Results of Resettlement Implementation

1. Progress of preparing social safeguard documents for the project

28. The project's Feasibility Study was funded by ADB under Technical Assistance TA 7089- VIE in 2009, whereby, Phase I provides for works to improve Province wide water supply, include: (i) constructing Phong Dien WTP capacity 8.000m³/day; (ii) constructing an approximately 418km pipeline D40-1,200. The Phong Dien WTP Resettlement Plan was approved by ADB in April 2012.

29. The Loan 2961-VIE (Tranche 2), which was signed on 23 May 2013, financed Phase 1 of Hue sub-project with an amount of 31.16 mil. USD, the secondary loan contract between the MOF and HueWACO was signed in April 2014. However, due to a domestic project's approval delay as well as urgent water demand, under HuePPC appointment, the compensation and payment to AHs was completed and HueWACO had constructed Phong Dien WTP by domestic budget in 2013. Therefore, with an agreement from ADB, the project's investment items were adjusted to construct an approximately 710km pipeline D40-1,200 only.

30. As the compensation and payment to AHs was completed, ADB requested HueWACO to submit DDR for The Phong Dien WTP, which was approved in July 2015 ensure that all resettlement activities which have been carried out are full compliance with the provisions of the Government of Viet Nam and the Involuntary Resettlement Policy of the ADB.

31. One DDR also approved in August 2017 by ADB that has been prepared for three proposed contract packages HUE-CW03, HUE-CW05 and HUE-CW06 for dedicated transmission and distribution pipelines (50 – 1200 mm dia.) in 5 water supply areas of Thua Thien Hue Province namely Phong Dien, Tu Ha, Loc An, Loc Bon and Hue city.

32. In addition, one Resettlement Plan is prepared for the ten additional Pipelines with an additional length of 21.8 km in Districts of Phong Dien, Phu Vang, Phu Loc, Huong Thuy Township and Hue city, Thua Thien Hue province. This RP has been approved and uploaded by ADB on Apr. 2020.

33. The construction phase of Thua Thien Hue Water Supply Project started since August 9, 2017 and finished on October 30, 2019, including 03 packages HUE-CW03, HUE-CW05 and HUE-CW06. The impacts caused by project constructions to AHs are slightly, it only temporarily affects assets on the land, with none of permanent land acquisition. Therefore, the compensation planning and payment is directly conducted by the investor for affected assets on the land by negotiation with households, there were no decisions issued by the appropriate authorities to approve compensation plans.

34. Regarding monitoring reports, during the construction phase, internal resettlement monitoring reports (IRMRs) have been prepared for every half-year from the second half of 2017 until now to ensure the social security issues during the reporting period are strictly followed the environment and resettlement policies of ADB and the project.

35. The progress of preparing and approving the social safeguard documents is as shown in the table below:

Table 7: Approval status of social safeguard policy documents

No.	Work-items	Required social safeguard policy documents	Status of documents (date of approval and disclosure)
1	Resettlement plan/Due diligence report	Due Diligence Report (DDR) for 03 Packages (Hue-CW03, Hue-CW05, Hue-CW06)	Approved (28/08/2017)
		Resettlement Plan (RP) for the additional pipelines	Approved (5/4/2020)
2	Monitoring reports	RMR last 2017	Approved (23/04/2020)
		RMR first 2018	Approved (20/12/2019)

No.	Work-items	Required social safeguard policy documents	Status of documents (date of approval and disclosure)
		RMR last 2018	Approved (24/02/2020)
		RMR 2019	Approved (24/02/2020)
		RMR first 2020	Approved (23/11/2020)

2. Community consultation and information disclosure

36. As mentioned above, from the beginning of the project implementation until the SCR implementation to date, during the project, information disclosure and consultation /interview with 1,332 people of which 789 men (accounting for 59.23%) and 543 women (accounting for 40.77%) were carried out. As follows:

Table 8: Summary of consultation meetings

Date	Number of meetings	Meeting contents	Participants	Location
April 10, 2017	6	Content: (i) Disseminating information about the project, (ii) project design (iii) scope of temporary impact in the process.	71	Phong Dien District, Huong Tra Township, Hue City, Phu Loc District, Phu Vang District.
From June 23 to July 8, 2017	16	Content: (i) Disseminating information about the project, (ii) collecting socio-economic information, (iii) Compensation and resettlement policies (if any), (iv) Information dissemination on Grievance redress mechanism (GRM) (iiii) Gender issues (GAP) in the project.	670	Phong Dien District, Quang Dien District, Huong Tra Township, Hue City, Phu Vang District, Phu Loc District.
July 16, 2019	10	Content: disseminating information about the project, (ii) temporarily affected areas during construction	197	Phong Dien District, Huong Tra Township, Hue City, Phu Vang District, Phu Loc District.
From September to October 2019	8	Surveyed and consulted with local authorities, 4 FGDs /32 peoples participant and 91 affected households of 3 bidding packages in 14 wards /	123	Huong Tra Township, Hue City, Huong Thuy Township, Phu Loc District.

Date	Number of meetings	Meeting contents	Participants	Location
		communes of 6 districts / towns / cities on socio-economic situations and opinions of households with the project.		
From 03/01/2019 to 31/01/2019	11	Additional pipelines. Content: Disseminating information about the project, (ii) temporarily affected areas during construction and project policies.	271	Phong Dien District, Hue City, Huong Thuy Township, Phu Vang District, Phu Loc District.
Total	51		1.332	

3. Detailed measurement survey (DMS)

37. During the project implementation period, the DMS of the entire components have been successfully carried out. The DMS implementation progress in the project is as follows:

Table 9: DMS process for temporary impacts of AHs

No.	District/City	DMS commencement date	DMS completion date
1	CW03		
	Phong Dien	06/2018	08/2018
	Huong Tra	10/2018	12/2018
	Quang Dien	10/2018	12/2018
	Hue	10/2018	12/2018
2	CW05		
	Phong Dien	07/2018	06/2019
	Huong Tra	04/2018	01/2019
	Quang Dien	04/2018	04/2019
	Hue	01/2019	01/2019
3	CW06		
	Huong Thuy	08/2018	09/2018
	Phu Vang	06/2018	06/2019
	Phu Loc	07/2018	08/2019

No.	District/City	DMS commencement date	DMS completion date
4	Additional Pipelines	06/2019	08/2019

38. The DMS has been implemented in accordance with the process, compensation, assistance and resettlement procedures by PMU in cooperation with local authorities. All affected households are informed in advance about the DMS plan. The measurement includes: heads of hamlets / villages, cadastral officials of wards / communes and PMU. During the DMS in site, head of households/representatives of households are also participated in the process to determine boundary and types of affected asset and confirm affected quantity.

39. In addition, because all impacts on the land and assets were temporary and would be completely resolved after the construction, the DMS was carried out in parallel with the construction process. This means that at the end of the DMS and compensation payment in an area, the contractor will start construction immediately instead of waiting after the entire DMS is completed.

40. According to the DMS results in the project, total number of affected households caused by the project is 434 households (56 AHs in CW03 package, 210 AHs in CW05 package, 168 AHs in CW06 package). The number of affected household belong to vulnerable group is 03 households. Number of affected households is presented in Table below.

Table 10: Number of Affected households

No.	Package/Component	Total	Vulnerable households
1	Hue-CW03	56	1
2	Hue-CW05	210	2
3	Hue-CW06	168	7
		434	10

Source: PMU, December,2020

4. Preparation of compensation plans

41. The payment for affected households by the project is applied according to Decision No. 68/2015 and Decision No. 82/2017, specifically as follows:

- ✓ Decision No. 68/2015 / QD-UBND of Thua Thien Hue province dated December 22, 2015, on “Promulgating unit prices of houses, constructions, architectural objects and graves as a basis for determining the value of compensation and support when the Government acquires land belonging to Thua Thien Hue province”
- ✓ Decision No. 82/2017 / QD-UBND of Thua Thien Hue dated September 22, 2017 on “Promulgating unit prices for plants and livestock as a basis for determining the value

of compensation and support when the Government acquires land belonging to Thua Thien Hue province”.

42. The process of compensation and resettlement planning is as follows:
- ✓ PMU sends an announcement on the pipeline installation plan to local government.
 - ✓ PMU staff in cooperation with local government representatives to identify the affected households by the pipeline installation.
 - ✓ Local authorities and PMU invite those affected households to attend the meeting to disseminate information, implementation situation and beneficiaries from the project. Besides, the state's compensation policy is also announced to households whose trees, crops, structures ... are affected during the installation of the pipeline.
 - ✓ PMU staffs, representatives of local authorities discuss with affected households to inventory the affected assets and set up the compensation plan.
 - ✓ In case there are no complaints or complaints during the process of setting up compensation plan, PMU will conduct the compensation payment and hand over the site to the construction unit.
 - ✓ When the construction is completed, the contractor is responsible to return the site ensuring technical requirements to the affected households.
43. In fact, during the process of consulting with AHs, to ensure adequate compensation, PMU will support by increasing the inventory amount for extra compensation value. This extra compensation value is applied in the entire construction components of the project.

Table 11: Summary of compensation and assistance cost

No.	Packages	Compensation, assistance and resettlement cost (VND)
1	Package CW03	180.987.600
1.1	Fruit tree (tree)	-
1.2	Timber tree (tree)	93.881.480
1.3	Crop (m2)	86.606.120
1.4	Architectural objects (m/m2/m3)	-
1.5	Fences (m/m2/m3)	-
1.6	Ancillary buildings	-
1.7	Assistance for VHs	500.000

No.	Packages	Compensation, assistance and resettlement cost (VND)
2	Package CW05	457.122.891
2.1	Fruit tree (tree)	14.283.130
2.2	Timber tree (tree)	251.804.770
2.3	Crop (m2)	147.086.100
2.4	Architectural objects (m/m2/m3)	40.448.890
2.5	Fences (m/m2/m3)	-
2.6	Ancillary buildings	2.500.001
2.7	Assistance for VHs	1.000.000
3	Package CW06	418.179.147
3.1	Fruit tree (tree)	6.190.200
3.2	Timber tree (tree)	256.113.050
3.3	Crop (m2)	110.008.897
3.4	Architectural objects (m/m2/m3)	24.350.000
3.5	Fences (m/m2/m3)	2.067.000
3.6	Ancillary buildings	19.450.000
3.7	Assistance for VHs	-
	Total	1.056.289.638

Source: PMU, 12/2020

5. Payment of compensation and handover of sites

44. All impacts of the project are temporary, so the payment and site handover are conducted by the PMU without LFDC, according to the following process:

- (i) The Investor informs the ward / commune authorities where the pipelines go through about the project implementation.
- (ii) To coordinate with local authorities and AHs for losses inventory and planning the compensation payment. It means after the construction drawings were finished, PMU staff directly measured and inventoried the impacts caused by the project. The results of inventory have been confirmed by the local government representative.

Compensation unit price will be applied according to Decision No. 68/2015 / QD-UBND and Decision No. 82/2017 / QD-UBND of People's Committee of Thua Thien Hue Province. In fact, affect people rarely agree with compensation unit price. Therefore, the affected asset volume is always increased comparing with the reality by the PMU in order to reach the people's consensus on the compensation amount.

- (iii) After reaching an agreement on the compensation amount with the AHs, the investor will immediately pay the compensation within 1 to 3 working days. By signing on the minutes of compensation calculation, households confirm of receiving the amount of money and agree to hand over the site to the investor for construction. After the compensation payment for AHs is fulfilled, the site will be handed over within 3 to 7 days to the contractor.
- (iv) After the construction is completed, the contractor will restore the site and hand over to the affected household for continuing their cultivation.

45. The compensation budget is financed by the investor, so the disbursement of compensation for site clearance is very timely according to the progress of the IOL and payment of PMU. As of June 2020, the disbursed compensation amount is VND 1,056,289,638, including the compensation value and assistance for vulnerable households of 03 packages CW03, CW05, CW06. The works of these 03 packages have been completed and put into use, returned the site in accordance with regulations and standards for people to continue their using.

Table 12: Situation of payment of compensation, support, resettlement and site handover (Dec 2020)

No.	Packages	Payment of compensation	Site clearance		
		Paid to the present (Dec 2020)	HHs received payment	HHs not received payment	HHs handed over land
1	CW03	180.987.600	56	0	0
1.1	Phong Điền District	94.097.040	16	0	0
1.2	Hương Trà Township	10.378.640	9	0	0
1.3	Huế City	76.511.920	31	0	0
2	CW05	457.122.891	210	0	0
2.1	Phong Điền District	239.014.835	84	0	0

No.	Packages	Payment of compensation	Site clearance		
		Paid to the present (Dec 2020)	HHs received payment	HHs not received payment	HHs handed over land
2.2	Quảng Điền District	93.636.290	34	0	0
2.3	Hương Trà Township	86.748.191	43	0	0
2.4	Huế City	10.993.080	6	0	0
2.5	Phú Vang District	26.730.495	43	0	0
3	CW06	418.179.147	168	0	0
3.1	Hương Thủy Township	37.896.502	17	0	0
3.2	Phú Vang District	151.236.633	91	0	0
3.3	Phú Lộc District	229.046.012	60	0	0
	Total	1.056.289.638	434	0	0

6. Livelihood restoration program (IRP) for affected households:

46. The households already received the compensation, assistance and resettlement as regulated. As the project only causes temporary impacts for AHs, 100% participant in all consultations said that the project activities don't have any impacts on their income and living conditions. And after the project is implemented, their living condition is more comfortable.

7. Complaints and settlement of complaints

47. No written grievance has been received and no verbal complaints have been raised. GRM issues related to resettlement during the implementation of the project are in compliance with the ADB policies.

48. In order to ensure that all questions and complaints from the local residents (not only relating to compensation and resettlement, but also other issues of the project) are addressed in a timely and satisfactory manner, and that all possible avenues are available to local residents to air their grievances, a well-defined grievance redress mechanism has been established to satisfy those requirements.

49. This mechanism will resolve concerns and complaints from affected households in an active and timely manner through an easy-to-understand and clear process that meets the requirements on gender equality and that is appropriate with local cultures and is easily

accessed by all the affected residents with no cost. This mechanism will not cause any obstructions to access to the national judiciary and administrative systems. All expenses related to the grievance will be borne by the project.

8. Institutional arrangement

50. PMU in cooperation with the ward / commune authorities where the pipelines run through and related parties to implement the DMS, compensation payment and site clearance and monitoring until project completion

51. The CPC will assist the PMU in compensation payment and site clearance. Specifically, the CPC will be responsible for the following:

- (v) To coordinate with local and district mass organizations to mobilize those who will receive compensation and support the settlement policy under the approved compensation and site clearance plan.
- (vi) To coordinate with the PMU and working group to disseminate the reasons for compensation and site clearance to households whose land is affected;
- (vii) Communal officials are assigned to assist the PMU to update the DMS and implement payment activities;
- (viii) To identify affected trees, crops and structure objects for households;
- (ix) To sign compensation arrangements with households;
- (x) To assist in resolving complaints; and
- (xi) To actively participate in all resettlement activities.

III. CONCLUSIONS AND LESSONS LEARNED

A. Conclusions

52. The project implementation started from April 10, 2018 and complete on December 2020. The information discloses and consultations with AHs, communities and local authorities in wards / communes / towns have been conducted through project implementation.

53. Based on legal records / documents provided by the investor (as summarized), the site clearance and compensation for the 3 bidding packages of CW 03-05-06 have been carried out in accordance with project's policy and no complaints and grievances have been arisen until now.

54. Most people and local authorities were satisfied with the implementation of the project. The project has brought many benefits to the community. 82.6% said that they did not have to worry about lack of water, 65.2% said that clean water brought advantages and benefits for water use, and 68.4% of households gave opinions that clean water ensured their health. However, some households in the survey also commented on the low level of compensation and support of the project but for general purposes, they were willing to support the project.

55. The government and the community evaluated the project's construction progress was fast and did not much affect the community's life. The project did not affect the livelihoods of households because minor impacts to households.

56. Summary of achieved and unachieved results, including.

B. Lessons learned

57. During the resettlement implementation, the investor and PMU encountered several difficulties due to lack of experience, leading to prolong the project pre-construction period (e.g. safeguard reports were not fulfilled on time affects the construction phase of the project, the compensation based on agreements with households needs more time to reach an agreement, etc.). However, PMU has made an urgent effort to fulfilled the resettlement project policy under Loan Agreement No. 2961-VIE dated 23 May 2013 to ensure the project progress according to the proposed schedule.

58. By successfully implementing the Thua Thien Hue Water Supply Project, the investor and PMU obtain more experience in implementing ADB-financed projects in the future more effectively.

IV. ANNEXES

Annex: Minutes of consultation (Post-project)

Cộng hoà xã hội chủ nghĩa Việt Nam

Độc lập – Tự do – Hạnh phúc

BIÊN BẢN THAM VẤN CỘNG ĐỒNG/CÁC BÊN LIÊN QUAN

Phường/xã: Lộc Bồn Quận/Huyện Phước Lộc Tỉnh/thành phố Thừa Thiên Huế

Hợp phần/gói thầu : CXV 06

Địa điểm : UBND xã Lộc Bồn - huyện Phước Lộc

Thời gian : Ngày 15 tháng 4 năm 20 20

Số người tham dự: 16 người, Trong đó: Nam 13 người; Nữ 3 người

Thành phần tham dự:

Chính quyền địa phương/các ban ngành có liên quan

Ông/bà: Bach Văn Thanh Chức vụ: Phó Chủ tịch UBND xã

Ông/bà: Võ Đại Minh Chức vụ: Chủ tịch UBND xã

Ông/bà: Nguyễn Thế Anh Chức vụ: Phó Chủ tịch Hội Nông dân xã

Ông/bà: Nguyễn Thị Hồng Loan Chức vụ: Chủ tịch Hội LHPN xã

Ông/bà: Võ Đại Bông Chức vụ: Trưởng thôn Hòa Mỹ

Ông/bà: Nguyễn Văn Huệ Chức vụ: Trưởng thôn Hòa Vang

Ông/bà: _____ Chức vụ: _____

Ông/bà: _____ Chức vụ: _____

Chủ đầu tư:

Ban QLDA:

Ông/bà: Nguyễn Liên Minh Chức vụ: Phó ban QLDA

Ông/bà: _____ Chức vụ: _____

Tư vấn:

Ông/bà: _____ Chức vụ: _____

Ông/bà: _____ Chức vụ: _____

Người dân/hộ gia đình bị ảnh hưởng:

Ông/bà: _____ Chức vụ: _____

Ông/bà: _____ Chức vụ: _____

Ông/bà: _____ Chức vụ: _____

(Xin xem chi tiết danh sách đính kèm)

I. Nội dung:

Thực hiện báo cáo đánh giá cuối dự án

1. Đánh giá công tác đền bù, hỗ trợ, tái định cư những vấn đề phát sinh trong quá trình thi công (nếu có). Những vấn đề khiếu kiện, khiếu nại (nếu có) trong quá trình thực hiện dự án
2. Chương trình sinh kế/những thay đổi của hộ gia đình trước và sau dự án
3. Thực hiện khảo sát hộ BAH
4. Ý kiến khác (nếu có)

II. Ý kiến của các thành viên tham gia và ý kiến trả lời của các bên liên quan:

1. Ý kiến của người quyền địa phương và cơ quan đoàn thể

- Quá trình thi công đảm bảo an toàn và vệ sinh môi trường
- Hoàn trả mặt bằng đảm bảo chất lượng và thẩm mỹ theo hiện trạng

2. Ý kiến các hộ bị ảnh hưởng


- Các hộ không bị thu hồi đất
- Hộ bị ảnh hưởng đến cây ăn quả, cây lấy gỗ và hoa màu
- Quá trình kiến dựng tài sản bị ảnh hưởng đảm bảo tình khách quan, đối xử dưới sự hướng dẫn của các bên liên quan và giải đền bù thỏa mãn yêu cầu của người dân.

III. Kết luận:

- Tuyên động nước sạch về địa phương giúp tăng áp lực nước cho các hộ đang sử dụng
- Các hộ được lắp đặt nước mới rất vui khi được cung cấp nước sạch thay vì phải dùng nước giếng, nước bóm nước trời
- Chính quyền và người dân địa phương mong muốn có nhiều dự án phục vụ lợi ích cộng đồng như dự án này.

Đại diện Chủ đầu tư

(Ký và ghi rõ họ tên)

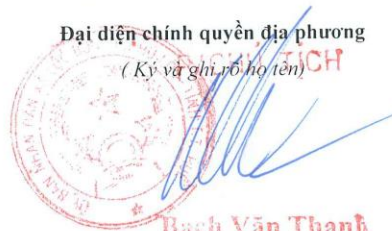

Nguyễn Liên Minh

Đại diện Tư vấn

(Ký và ghi rõ họ tên)

Đại diện chính quyền địa phương

(Ký và ghi rõ họ tên)


Bạch Văn Thanh

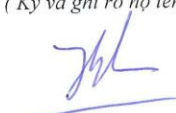
Đại diện MTTQ

(Ký và ghi rõ họ tên)


Đại Minh


Đại diện Hội Phụ nữ

(Ký và ghi rõ họ tên)



Nguyễn Thị Hồng Loan

Đại diện Hội Nông dân


(Ký và ghi rõ họ tên)


Nguyễn Thế Anh

Đ/D thôn Trà Vàng 1


Nguyễn Văn Huệ

Đ/D thôn Hòa Mỹ


Võ Đại Cậy

DANH SÁCH NHỮNG THÀNH VIÊN THAM GIA/THAM VẤN


Phường/xã: _____ **Quận/Huyện:** _____ **Tỉnh/thành phố:** _____

Thời gian: _____ **Số người tham vấn:** _____ người;
Trong đó: _____ nam; _____ nữ

TT (No)	Họ và tên (Full name of participants)	Giới tính (Gender)		Chức vụ/địa chỉ	Số điện thoại (Telephone)	Chữ ký (Signature)
		Nam	Nữ			
1	Võ Đức	x		Hệ bị ảnh hưởng		
2	Lê Văn Vui	x		nt		
3	Phan Thị Bé		x	nt		
4	Võ Đức phương	x		nt		
5	Nguyễn Lưu	x		nt		
6	Bùi Công Cường	x		nt		
7	Nguyễn Thị Thảo		x	nt	034 666 7554	
8	Nguyễn Văn Quý	x		nt		
9	Nguyễn Bá Thạch	x		nt	0366 267 054	
10	Nguyễn Văn Sơn	x		nt	0343059697	

Đại diện chính quyền địa phương

(Ký và ghi rõ họ tên)


Bach Văn Thanh

MINUTES OF THE COMMUNITY CONSULTATION MEETING

Ward/Commune: Loc Bon, Phu Loc District, Thua Thien Hue Province.

Component/Package: CW06

Location: People's Committee of Loc Bon Commune – Phu Loc District

Time: 15 April 2020

Number of participants: 16, *in which: Male: 13, Female: 3.*

Participants:

Local authority representatives and People:

- Mr. Bach Van Thanh, Position: Vice Chairman of Loc Bon Commune People's Committee
- Mr. Vo Dai Minh, Position: Chairman of Committee of Vietnam Fatherland Front
- Mr. Nguyen The Anh, Position: Vice Chairman of Farmers' Union
- Ms. Nguyen Thi Hong Loan, Position: Chairwoman of Women's Union
- Mr. Vo Dai Cong, Position: Head of Hoa My Hamlet
- Mr. Nguyen Van Hue, Position: Head of Hoa Vang Hamlet

Investor:

- PMU: Mr. Nguyen Lien Minh; Position: Vice Director;

Consultant:

Affected households/people:

(See the attached list)

I. Content:

Conducting the post-project safeguard reports

1. To evaluate the work of compensation, support and resettlement for problems arising in the construction process (if any). Complaints and grievances (if any) during project implementation.
2. Livelihood program / household changes before and after the project.
3. Conduct a survey of affected households
4. Other opinions (if any)

II. Opinions of participants and responses by stakeholders:

1. Opinions of local authorities, organizations and unions
- Construction process ensures health safety and environmental sanitation.

- Site restoration ensures quality and aesthetics according to the status quo.

2. Opinions of affected households

- There is no land acquisition
- The project affected on households' trees, timbers and crops
 - The inventory of affected assets ensures the objectiveness and completeness, under the presence of stakeholders; the compensation price satisfies the affected people.

III. Conclusion:

- The clean water transmission pipelines to local areas contribute to the increase of water pressure for daily use.
- New installed households are happy to use clean water instead of using well water or pumped water as before.
- Local authorities and people hope that there will be more public projects serving community benefits like this project.

Representative of investor	Representative of consultant	Representative of local authorities
<i>(signed)</i>	<i>(Signature and full name)</i>	<i>(signed and sealed)</i>
Nguyen Lien Minh		VICE CHAIRMAN Bach Van Thanh
Representative of Fatherland Front	Representative of Women's Union	Representative of Famers' Union
<i>(signed and sealed)</i>	<i>(signed and sealed)</i>	<i>(signed and sealed)</i>
Vo Dai Minh	Nguyen Thi Hong Loan	VICE CHAIRMAN Nguyen The Anh
Representative of Hoa Vang 1 Hamlet	Representative of Hoa My Hamlet	
<i>(signed)</i>	<i>(signed)</i>	
Nguyen Van Hue	Vo Dai Cong	

Cộng hoà xã hội chủ nghĩa Việt Nam

Độc lập – Tự do – Hạnh phúc

BIÊN BẢN THAM VẤN CỘNG ĐỒNG/CÁC BÊN LIÊN QUAN

Phường/xã: Vinh Xương Quận/Huyện: Phước Long Tỉnh/thành phố: Thị trấn Huế

Hợp phần/gói thầu: CĐ06

Địa điểm: Xã Vinh Xương - Huyện Phước Long

Thời gian: Ngày 02 tháng 12 năm 2020

Số người tham dự: 12 người, Trong đó: Nam 7 người; Nữ 5 người

Thành phần tham dự:

Chính quyền địa phương/các ban ngành có liên quan

Ông/bà: Nguyễn Đông Chức vụ: Chủ tịch UBND xã

Ông/bà: Tô Thị Sơn Chức vụ: Chủ tịch Hội Phụ nữ

Ông/bà: _____ Chức vụ: _____

Ông/bà: _____ Chức vụ: _____

Ông/bà: _____ Chức vụ: _____

Ông/bà: _____ Chức vụ: _____

Ông/bà: _____ Chức vụ: _____

Ông/bà: _____ Chức vụ: _____

Chủ đầu tư:

Ban QLDA

Ông/bà: Nguyễn Liên Minh Chức vụ: Phó Ban QLDA

Ông/bà: Nguyễn Văn Tuyền Chức vụ: Tổ trưởng Quản lý mạng

Tư vấn:

Ông/bà: _____ Chức vụ: _____

Ông/bà: _____ Chức vụ: _____

Người dân/hộ gia đình bị ảnh hưởng:

Ông/bà: _____ Chức vụ: _____

Ông/bà: _____ Chức vụ: _____

Ông/bà: _____ Chức vụ: _____

(Xin xem chi tiết danh sách đính kèm)

I. Nội dung:

Thực hiện báo cáo đánh giá cuối dự án

1. Đánh giá công tác đền bù, hỗ trợ, tái định cư những vấn đề phát sinh trong quá trình thi công (nếu có). Những vấn đề khiếu kiện, khiếu nại (nếu có) trong quá trình thực hiện dự án
2. Chương trình sinh kế/những thay đổi của hộ gia đình trước và sau dự án
3. Thực hiện khảo sát hộ BAH
4. Ý kiến khác (nếu có)

II. Ý kiến của các thành viên tham gia và ý kiến trả lời của các bên liên quan:

1. Ý kiến của chính quyền địa phương

- Người dân rất vui mừng vì đã được cấp nước sạch an toàn và đảm bảo chất lượng

- Quá trình thi công đảm bảo an toàn, vệ sinh môi trường và không ảnh hưởng gì đến các hộ dân


2. Ý kiến các hộ bị ảnh hưởng

- Quá trình đền bù hợp mẫu, công tác nước các hộ bị ảnh hưởng đảm bảo qua đền bù theo mẫu quy chuẩn của các hộ bị ảnh hưởng

III. Kết luận:



- Dự án đã đem nguồn nước sạch đến cho địa phương để thay thế cho nguồn nước sử dụng gồm nước giếng đào, giếng khơi không đảm bảo chất lượng.
- Chính quyền và người dân địa phương mong muốn sẽ triển khai tiếp tục để phục vụ lợi ích cộng đồng, nâng cao chất lượng cuộc sống người dân

Đại diện Chủ đầu tư
(Ký và ghi rõ họ tên)


Nguyễn Liên Minh

Đại diện Tư vấn
(Ký và ghi rõ họ tên)

Đại diện chính quyền địa phương
(Ký và ghi rõ họ tên)



Nguyễn Đồng

DANH SÁCH NHỮNG THÀNH VIÊN THAM GIA/THAM VẤN

Phường/xã: Vĩnh Xuân Quận/Huyện: Phước Ninh Tỉnh/thành phố: Thừa Thiên Huế

Thời gian: 04/01/2021 Số người tham vấn: 12 người;
Trong đó: 7 nam; 5 nữ

TT (No)	Họ và tên (Full name of participants)	Giới tính (Gender)		Chức vụ/địa chỉ	Số điện thoại (Telephone)	Chữ ký (Signature)
		Nam	Nữ			
1	Nguyễn Thị Quý		x	HĐ bị ảnh hưởng	0967021919	
2	Nguyễn Văn Trọng	x		HĐ bị ảnh hưởng	0977608196	
3	Trần Văn Quý	x		HĐ bị ảnh hưởng	0988279665	
4	Trần Xuân Phát	x		HĐ bị ảnh hưởng	035582481	
5	Trần Thị Thược		x	HĐ bị ảnh hưởng	0972549303	
6	Nguyễn Thị Thảo		x	HĐ bị ảnh hưởng	0979103864	
7	Nguyễn Đăng	x		HĐ hưởng lợi	0947884871	
8	Võ Thanh Xuân	x		HĐ hưởng lợi	0987090241	
9	Phạm Liêm	x		HĐ hưởng lợi	0935040620	
10	Nguyễn Thị Loan		x	HĐ hưởng lợi	0374019751	
11	Lê Thị Hoàng		x	HĐ hưởng lợi	0327641530	
12	Nguyễn Tiến Hưng	x		HĐ hưởng lợi	0983158803	

Đại diện chính quyền địa phương
(Ký và ghi rõ họ tên)



Nguyễn Đồng

MINUTES OF THE COMMUNITY CONSULTATION MEETING

Ward/Commune: Vinh Xuan, Phu Loc District, Thua Thien Hue Province.

Component/Package: CW06

Location: People's Committee of Vinh Xuan Commune – Phu Loc District

Time: 2 December 2020

Number of participants: 12, *in which: Male: 7, Female: 5*

Participants:

Local authority representatives and People:

- Mr. Nguyen Dong, Position: Chairman of People's Committee
- Ms. To Thi Sen, Position: Chairwoman of Women's Union

Investor:

- PMU: Mr. Nguyen Lien Minh; Position: Vice Director;

Consultant:

Affected households/people:

(See the attached list)

I. Content:

Conducting the post-project safeguard reports

1. To evaluate the work of compensation, support and resettlement for problems arising in the construction process (if any). Complaints and grievances (if any) during project implementation.
2. Livelihood program / household changes before and after the project.
3. Conduct a survey of affected households
4. Other opinions (if any)

II. Opinions of participants and responses by stakeholders:

1. Opinions of local authorities

- People are very happy because they have been supplied with safe and appropriate quality water
- The construction process ensures safety, environmental sanitation and does not affect households.

2. Opinions of affected households

- The process of compensation for crops and trees of affected households ensures

that the compensation price satisfies the requirements of the affected households.

III. Conclusion:

- The project has brought clean and safe water to the locality to replace the traditional water sources that is being used for many years, such as water from dug wells and boreholes that are not of good quality.

- The government and local people wish to have many similar projects to serve the community's interests and improve people's quality of life.

Representative of investor	Representative of consultant	Representative of local authorities
<i>(signed)</i>	<i>(Signature and full name)</i>	<i>(signed and sealed)</i>
Nguyen Lien Minh		CHAIRMAN Nguyen Dong