

Semi-Annual Social Monitoring Report

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IND: Karnataka Integrated Urban Water Management Investment Program (Tranche 2)

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ABBREVIATIONS

ADB	:	Asian Development Bank
APs	:	Affected Persons
BPL	:	Below Poverty Line
CC	:	City Corporation
CMC	:	City Municipal Council
DDR	:	Due Diligence Report
EA	:	Executing Agency
GoI	:	Government of India
GoK	:	Government of Karnataka
GRC	:	Grievances Redressal Committee
KUIDFC	:	Karnataka Urban Infrastructure Development and Finance Corporation
KIUWMIP	:	Karnataka Integrated Urban Water Management Investment Program
lpcd	:	Liters Per Capita per Day
M/m.	:	Meter
NGO	:	Non-Government Organization
O&M	:	Operations and Maintenance
PMU	:	Program Management Unit
RoW	:	Right of Way
RP	:	Resettlement Plan
STP	:	Sewage Treatment Plant
ULB	:	Urban Local Body
WTP	:	Water Treatment Plant

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1. PROJECT DESCRIPTION

1. Karnataka is one of the most water stressed states in India with approximately 54% of the geographical area declared as drought prone.¹ ADB is assisting the state to improve water resources management in selected urban areas of the Upper Tungabhadra sub-basin.
2. The Karnataka Integrated Urban Water Management Investment Program (KIUWMIP, the Program) was initiated by the Asian Development Bank (ADB) with the Government of India (GoI) on Dec 30th 2014 to improve water resource management in urban areas in a holistic and sustainable manner consistent with the principles of Integrated Water Resources Management (IWRM). Investment support is being provided to modernize and expand urban water supply and sanitation (UWSS), and strengthen institutions to improve water use efficiency, productivity, and sustainability. Assistance under the first phase was used to expand and upgrade water supply and sanitation infrastructure in three towns - Byadagi, Davanagere, and Harihara. The second phase is focused on the major urban centers of coastal Karnataka namely Mangalore and Puttur of Dakshina Kannada District, and Udupi and Kundapura in Udupi District.
3. As part of Tranche 2 of KIUWMIP, five subprojects have been identified- the expansion of urban water supply in Mangalore, Puttur, Udupi and Kundapura and the expansion of urban sanitation infrastructure in Mangalore and strengthening of relevant institutions to make them efficient, accountable and responsive . Details of these subprojects and the progress made (physical) are listed below:

¹ Karnataka State Action Plan on Climate Change, 2015.

TABLE 1: SUBPROJECTS UNDER KUIWMIP TRANCHE 2

Package Number and City	Components/List of Works	Type of Contract (specify if DBO, DB or civil works)	Status of Implementation (specify if Preliminary Design, Detailed Design, On-going Construction, Completed Works, or O&M phase)2	Contract Status (specify if under bidding or contract awarded)	If On-going Construction	
					%Physical Progress	Expected Completion Date
02MNG02 Improvement of Urban Sanitation i Mangalore	<ul style="list-style-type: none"> Replacement of existing 750 mm dia CI pumping main with 1100 mm dia DI-K9 pipe(7.60km) from wet well-3 Kudroli to Kavoov STP. Replacement of existing 600 mm dia CI pumping main with 900 mm dia DI-K9 pipe (0.95 km) from wet well-4 at Kandathpalli to wet well-3 at Kudroli. Replacement of existing 225mm dia CI pumping main with 450 mm dia DI-K9 pipe (1.7 km) from wet well-6 Mulihitlu to ridge manhole near Casia Church. Replacement of existing 450 mm dia CI pumping main with 450 mm dia DI-K9 pipe (1.1 	Civil Works	On-going Construction	Contract Awarded: 06.06.2018	51.45%	05.03.2021

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					%Physical Progress	Expected Completion Date
	km) from wet well-7 Jeppubappal to ridge manhole near wet well-8					
02KDP01 expansion of urban water supply Kundapura	<ul style="list-style-type: none"> Laying of clear water feeder mains of 200Mn dia for 4.8 Kms to OHT at Kodi. Construction of 2 OHTs total capacity 0.9ML. (5LL at Halekote and 4LL at Kodi) Laying of Distribution network for 31.64 kms of HDPE&DI pipes. Replacement of non-functioning water for existing connection and providing new water supply connection of 2250 to un- covered households with class B Multijet water meters. Providing 15 Nos of 24X7 Water flow meters O & M for 8 years. 	Civil Works and services	On-going Construction	Contract awarded: 19.12.2017	44.30%	22.01.2028

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					%Physical Progress	Expected Completion Date
02PTR01 expansion of urban water supply Puttur	<ul style="list-style-type: none"> • up gradation of electromechanical equipment's in Jack well • 400 mm dia DI Pipe Raw Water Pumping Main – 1.68 Kms from Jack well to proposed WTP • Construction of 8.7 MLD WTP at Nekkilady • 400 mm dia DI pipe clear water transmission main from WTP to MBR at Thenkila for 12.42 Kms • Clear Water Feeder Mains for 5.06 Kms for OHTs • Construction of 6 OHTs & 2 GLSRs of total capacity 4.55 ML • Laying of Distribution network for 142.66 kms of HDPE & DI pipes • Replacement of non-functioning 9226 water meters for existing connections and providing new water supply connections of 4500 to un-covered households with Class B MultiJet water meters 	Civil Works and services	Design and Validation	Contract awarded: 16.11.2018	-	19.07.2030 (Phase -4)

Package Number and City	Components/List of Works	Type of Contract (specify if DBO, DB or civil works)	Status of Implementation (specify if Preliminary Design, Detailed Design, On-going Construction, Completed Works, or O&M phase)2	Contract Status (specify if under bidding or contract awarded)	If On-going Construction	
					%Physical Progress	Expected Completion Date
	<ul style="list-style-type: none"> • Providing 29 Nos of 24X7 Water Flow meters • O & M for 8 Years 					
02UDP01 expansion of urban water supply Udupi	<ul style="list-style-type: none"> • 8.07 kms clear water feeder mains • 7 OHTs • 358.17 kms distribution net work • 15000 HSC with Class B MultiJet Water Meters • SCADA • O&M for 8 years 	Civil Works and services	Design and Validation	Contract awarded: 16.11.2018	-	15.08.2030 (Phase -4)
02MNG01 expansion of urban water supply Mangalore	<ul style="list-style-type: none"> • Construction of 24X7 & Distribution Network - Operator assisted in Mangalore 	Civil Works and services	In Tendering Stage	Contract ready to award: Sept 2019	-	-

2. PROJECT BACKGROUND (SOCIAL SAFEGUARDS)

2.1 MANGALORE SEWERAGE- 02MNG02

4. Preliminary surveys were conducted along the alignment of the sub project to identify persons that would be affected by the project and to base the compensation on. A transect walk was conducted between 20th Nov and 10th Dec 2016 along the Kandathpalli wet well to Kudroli (wet well 4 to 3), Kudroli wet well to Mullakadu - Kavoor STP (wet well 3 to Mullakadu STP), Urva market - Ashok Nagar Road junction, and (iv) the Mulihithlu road areas. A total of 105 persons are estimated to be affected through temporary income loss by the subproject, based on field surveys, and the survey results are being verified. Of the 105 affected persons, 68 shopkeepers were initially identified as affected with temporary loss of income for 15 days during the construction period. The list of businesses and estimation of loss to businesses was based on the survey conducted from Nov 5-21, 2018. The survey confirmed that the pumping main alignment is along the existing right-of-way (ROW), and that there is no land acquisition. In line with ADB and GOI policy, impact will be minimized through the implementation of traffic management plans and simple mitigation measures such as provision of access planks and barricading for safety. Only 56 of the 68 persons identified earlier were available during the survey. In the Kuntikana- Kavoor area, the alignment of the subproject pipeline was shifted from one side of the road to the other affecting additional businesses. A total of 31 shopkeepers were identified as affected in the Kuntikana- Kavoor area in the survey conducted June 4, 2019. Additionally, six shopkeepers were identified as affected with temporary income loss in Ashok Nagar in the June 4, 2019 survey. The survey results are being reconfirmed through further field investigations and will be reported in the updated draft Resettlement Plan for the subproject.

2.2 MANGALORE WATER SUPPLY 02MNG01

5. This sub project is currently being tendered. Details will be added post design validation.

2.3 PUTTUR WATER SUPPLY 02PTR01

6. **Water Supply Network:** Site verification was conducted 1st February to 30th March 2016 and again in October 2017 along the project alignment. The water supply network is aligned along 142.66 km of the ROW of city roads. Diameters of the pipelines vary from 75 mm to 250 mm HDPE pipes along ROW of 3-5 meters. The width of the road cutting will be restricted to 0.6 meter along the center of the roads and will not affect local residents and businesses. The surveys indicate that there is no land acquisition or temporary impacts along the water distribution alignment.
7. **Bulk Water Supply.** The bulk water alignment stretches across two sections; from the jack well to the WTP. 400 mm dia, DI K9 class pipes will be laid along 1.68 km of the Uppinangadi- Puttur road, a major district road (ROW > 5 m) - the road is mainly a connector with scattered households at a distance from the road. The next section is from the WTP at 34 Nekkiladi village to the GLSR at Tenkila (KHB Land) along the Uppinangadi- Puttur road up to the Urlandy junction (a major district road) and the

State High way from the Bolwar junction to Tenkila. The ROW of these roads is more than 5 meters and the roads do not pass through business or busy areas. Full closure of roads is not envisaged and it will be possible to maintain access to shops and businesses. Disruptions to livelihood are not anticipated. No land acquisition or temporary impacts are expected along this alignment.

8. The bulk water component also includes the construction of a WTP, 6 ELSRs and 2 GLSRs. A total of 1.79 hectares (Ha) of land is required for these properties. All sites are government/ ULB owned, vacant and unused. Construction of sub components will not affect any people. The DDR (due diligence report) presents self-certification of land ownership of the six proposed OHTs by the ULB. Copies of land ownership/transfer records for all sites OHT sites are available with the ULB.
9. A vacant site (0.653 ha) has been purchased from the Karnataka Housing Board (KHB) for the construction of a 20 lakh litres GLSR. As per the survey conducted in Oct 2017, the land is vacant and unused. The Karnataka Housing Board (GOK) retain 1.33 ha after the purchase. The purchase does not include the loss of any structures or crops/ trees and does not have any involuntary resettlement impacts. The DDR presents correspondence and transfer deeds for the site.

2.4 UDUPI WATER SUPPLY 02UDP01

10. A joint site visit was carried out by the ULB engineers, resettlement specialist and design engineer of the consultants' team from the 1 April 2016 to 30 May 2016 along alignment. The site verification indicates that all components of the water supply sub project are either located on vacant government land or along the existing right of way (ROW) of the city roads. All seven of the OHT sites are owned by the ULB, are vacant, unused and available for construction. There are no social impacts associated with the sites. A total of seven hawkers and vendors were identified during the transect walk on 9 August 2017 as temporarily affected during the project. However, with a change in alignment in the updated DPR, four vendors along Lombard road are no longer affected. The three vendors affected are located along Poornaprajna Road. Details on the affected persons are presented in the Resettlement Plan.
11. A site inspection was conducted along the alignment of the associated projects (AMRUT and State) on 9 October 2017 to verify that the alignment would not adversely affect villages either temporarily or permanently. The visit verified that villages do not lie along the alignment (which follows the road) and for the settlements along the road, there will be no major impacts to either pedestrians, businesses or employees.

2.5 KUNDAPURA WATER SUPPLY 02KDP01

12. In order to identify the potential social impacts of the project, a joint field visit was carried out by the urban local body (ULB) engineers, a resettlement specialist and the design engineer of the consultant team from the 1st April 2016 to 30th May 2016 to all sites and alignments. The site visit indicates that all components of the water supply sub project are either located on vacant government land or along the existing right-of-way (ROW) of public roads. No involuntary land acquisition is required

TABLE 2: SAFEGUARD COMPONENTS AND IMPACT FOR SUB PROJECTS

City	Infrastructure	Project Component	Impact on land (Ha)	Affected Persons	Remarks
Mangalore	Sewerage 02MNG02	Replacement of old pumping mains for zones 3- 7 of the city: 7.65 km from wet well No-3, Kudroli to STP Kavour, 0.95 km from wet well No-4, Kandathpalli to wet well No-3, Kudroli; 1.7 km from wet well No-6, Mulihitlu to ridge manhole near Morgan's gate; and 1.10 km from wet well No-7, Jeppu, Bappal to ridge manhole near Yekkur	No land has been acquired for this subproject	<p>Preliminary surveys indicate 105 persons along the alignment are affected with temporary loss of income for 15 days during the construction period; 8 are considered vulnerable. Only two are women headed households</p> <p>(68 persons were initially identified as affected along the alignment in Nov 2018. 31 shopkeepers were subsequently identified as affected in Kuntikana- Kavour area in the survey conducted June 4, 2019. In addition, 6 persons were identified as affected in the Ashok Nagar alignment in June 2019)</p> <p>The assessment of impacts will be reconfirmed through further field investigations.</p>	<p>All vulnerable and women headed households will be compensated in accordance with ADB SPS 2009 and RFCTLARR</p> <p>The cutoff date for the survey, in line with Right to Fair Compensation and Transparency in Land Acquisition Rehabilitation and Resettlement Act , 2013 (RFCTLARR) and ADB SPS 2009, will be June 4, 2019.</p> <p>Currently being reviewed by KUIDFC.</p>

City	Infrastructure	Project Component	Impact on land (Ha)	Affected Persons	Remarks
Mangalore	Water Supply 02MNG01	(i) 39.28 km clear water feeder mains from master balancing reservoirs to OHTs/ GLSRs and replacement of 25.19 kms of existing CI clear water pipes. (ii) 14 OHTs and 2 GLSRs (iii) 7 Intermediate Pumping Stations (IPS) (iv) 982.80 kms uncovered areas and 405.93 kms of rider and parallel lines; (v) 11,031 new metered house service connections (HSC) and replacement of 78,969 existing HSC's.	In final stage of tendering	In final stage of tendering	In final stage of tendering
Puttur	Water Supply 02PTR01	(i) construction of a Water Treatment Plant (WTP) of 8.7 MLD at Nekillady (ii) construction of eight service reservoirs at: Mura, Shantinagra, Padnur, Karmala, CTO, Darbe, Lingadagudda, Kabaka,	A total of 1.79 ha is required for the subproject All lands required for this subproject are owned by the government. 0.65 ha of vacant	None	Copies of land ownership/transfer records for all sites OHT sites are available with the ULB. See RP for letter from ULB confirming ownership of all lands Consultations were held 03.05.2019 with the staff of the temple adjacent to

City	Infrastructure	Project Component	Impact on land (Ha)	Affected Persons	Remarks
		Balnad Helipad, Balnad Kelyadi, Vitla Road, Seetigudda and Tenkila (iii)1.68 km of raw water transmission lines at Nekilady, (iv)17.48 km (including 5.06 km feeder mains) of clear water pumping mains, (v)142.66 km of new distribution system pipeline(vi)4,500 new domestic water meters, replacement of 9,226 old house service connection meters and the installation of 29 new bulk water meters	unused land at Tenkila has been purchased from Karnataka Housing Board (KHB) for the construction of a 20 ll GLSR.		the site to verify that they will not be affected. They have requested access to the temple through the construction period and a water connection. Details of the consultation are presented in the DDR. The temple will receive a free water connection (factored into the EMP and DPR) and a separate access will be maintained for the temple. Under design validation stage.
Udupi	Water Supply 02UDP01	(i)7.47 km clear water feeder mains from GLSR to newly proposed OHTs (ii) seven ELSR (iii) 358.16 km of distribution network (iv) replacement of 18,423 non-functioning water meters and 15,000 new	Under design validation 0.34 Ha are required for the seven ELSR's. All lands required belong to the ULB. See RP for letter from ULB confirming ownership of all lands	Under design validation 3 persons along the alignment were identified as affected with temporary loss of income for 15 days during the construction period (in April 2016)	Under design validation status due to the status of the Baje WTP site

City	Infrastructure	Project Component	Impact on land (Ha)	Affected Persons	Remarks
		water supply connections	3.35 acres is required for a proposed WTP at Baje (an associated facility) The land is currently being identified		
Kundapura	Water Supply 02KDP01	(i) existing intake works and jack well at Jambu– a diesel generator set for un-interrupted power (ii) renovation of the existing WTP (7.60 MLD) at Japthi (iii) laying of 4.8 km feeder mains from existing clear water mains to the proposed OHT at Kodi (iv) construction of 2 OHTs (total capacity of 0.9 ML) (v) extension of 31.64 km of distribution pipe lines. (vi) Metered House Service Connections- replacement of 4,200 existing meters and 2,250 new metered HSC for un-covered	A total of 4.47 ha is required for the subproject (0.04 ha for the OHT at Halekote+ 0.08 ha for the OHT at Kodi+ 4.35 ha for the WTP at Japthi) All lands required for this subproject belong to the ULB	3 persons were identified as affected at the OHT site at Kodi with permanent partial loss of income (loss of coconut trees). All three are identified as vulnerable. All three have been compensated as vulnerable persons in accordance with Government of India and ADB rules. They retain access to the remaining 15 trees during and after the construction of the ELSR. All three were compensated Rs 27,282 each for the loss of two coconut trees. Additionally, as vulnerable households, they were entitled to skill training (Rs 20,000 each), subsistence allowance (Rs 36,000 each)	Copies of land ownership/transfer records for all sites OHT sites are available with the ULB. See RP for letter from ULB confirming ownership of all lands All payment except skills training (waived but efforts are still being made to find opportunities to apply the monies appropriately) have been made. See annexure 1 for details of utilization of IGA, subsistence allowance and compensation. Additionally, with the upgradation of the WTP at Japthi to a zero discharge facility, farmers in the vicinity that use the water to irrigate their lands were consulted (see annexure 2). None are adversely affected.

City	Infrastructure	Project Component	Impact on land (Ha)	Affected Persons	Remarks
		households.		and Income generating activities and initial capital (Rs 40,000 each).	

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13. Consultation activities (as part of monitoring of DDR/RP) shall continue throughout the project implementation period to confirm that no resettlement issues remain unnoticed or un-addressed.
 14. Construction stage- if income or livelihood opportunity of any individual is affected due to project activities, these will be identified through a livelihood survey. These businesses will be eligible for livelihood assistance. Those eligible for support will be provided assistance as detailed in the entitlement matrix.
 15. Compensation eligibility is limited by a cut-off date as set for this project, which is the day of the beginning of the income survey prior to commencement of the civil works. The Commissioner/Chief Officer of the concerned Project Town, Social Development Officer RPMU Mangalore in collaboration with contractor will identify the road sections where the construction activities will hinder access, resulting in income loss for permanent business structures, and an income survey of businesses along the relevant sections will be carried out. The first day of this survey will serve as the cut-off date. All businesses identified on the cut-off date will be entitled to compensation for their lost income based on the available records with ULB.
 16. Hawkers or businesses that settle in the affected areas after the cut-off date will not be eligible for compensation. They will, however, be given sufficient advance notice (at least 1 week) requesting them to vacate premises and dismantle affected structures prior to subproject implementation. Contractors will provide shifting assistance to any vendors needing help.

3. PUBLIC PARTICIPATION AND CONSULTATIONS

17. Public consultation and information dissemination is a continuous process and needs to be pursued at every stage of the project.
18. In addition to the census and socio-economic surveys, formal and informal consultations have been carried out for sub-projects through public meetings, community discussions, interviews with key stakeholders and focus group discussions (FGDs). Consultations are meant to present details of the sub project to the public (especially those affected by the subproject), understand the views of the people affected by the project and to resolve issues related to impact on the community. The Executing Agency (EA) will ensure that APs and other stakeholders are informed and consulted about the sub-project, its impact, their entitlements and options, and allowed to participate actively in the development of the sub-project. The consultations are held with special emphasis on vulnerable groups. A Public Consultation Action Plan was developed for all four cities (Mangalore, Puttur, Udupi and Kundapura) in May- June 2019³.
19. Forty public consultations have been held across the four cities since 2015.
20. In Mangalore, over 15 public consultations have been held. Of these, seven were held in 2019. All were ward level consultations. Over 500 stakeholders attended totally. 84 (17%) were women.
21. In Puttur, five public consultations have been held (four in 2018 and one in 2019). All except one (town level in 2018) were ward level meetings. Over 176 stakeholders attended with 52 women (30%) participants.
22. In Udupi, twelve public consultations have been held since 2018; two were town level and four were held in en route villages. 319 stakeholders attended of which 46 (15%) were women.
23. In Kundapura, eight public consultations have been held since 2015 (four have been town level with three to the General Body; four were held in 2015-16; two in 2018 and two more in 2019). 169 stakeholders attended. 29 (17%) were women.
24. A summary of all the public consultations are presented in the table below.
25. Minutes of the public consultations during the reporting period are presented in the subproject RPs and DDRs'. Those not presented in the RP/DDR's are attached in annexure 3.
26. Discussions were held in June 2019 with the AE of the cities and the commissioners to facilitate public consultations in the city from Aug 2019 when the CAPRRC will come on board. Atleast 3-4 more ward level consultations per month are scheduled each month, once the CAPRRC is onboard and the monsoon is over.

³ The Public Consultation Action Plan is currently being reviewed and subject to approval

27. Resettlement plans are available at government offices, ward offices and ULB offices and on ULB, KUIDFC and ADB websites.

TABLE 3: PUBLIC CONSULTATIONS ACROSS TRANCHE 2 SUBPROJECT AREAS

Date of Meeting	Ward	Meeting location and time	Stakeholders in attendance	No of Women	Feedback and Resolution
Mangalore					
22.02.2018	Bunder (Ward 44)	Bunder (3.00 PM)	51	4	Citizens requested details of project, complained about water scarcity, water meters and inconvenience during construction. Details of the project were provided and assurances were made to reduce inconvenience through construction
17 .09.2018	Mulilith (ward 58)		28	1	Citizens requested remedying the intermittent water supply and that road restoration be facilitated. Assurances were made that the project would help reduce water shortages and that road restoration would be facilitated.
18.09.2018	Nandigudda (ward 55)		12	0	Citizens requested details of project, complained about water scarcity, water meters and inconvenience during construction. Details of the project were provided and assurances were made to reduce inconvenience through construction
29.11.2018	Bolloor (Ward 27) Mannagudda (Ward 28)	Bolloor (11.00 AM)	22	3	Citizens requested temporary trenches along the alignment, replacement of old meters and extra precaution during construction. Details of the project were provided and assurances were made to reduce inconvenience through construction
30.11.2018	Thiruvail (Ward 20)	Thiruvail (5.00 PM)	101	25	Citizens requested details of project, improvement of the quality of meters and complained about the inconvenience to people. Details of the project were provided and assurances were made to reduce inconvenience through construction
18.12.2018	Hoige bazaar (Ward 57)	Hoige bazar (8.30 PM)	28	4	Citizens requested details of project, complained about water scarcity, the water meters and inconvenience during construction. Details of the project were provided and assurances were made to reduce inconvenience through construction
01.01.2019	Kudroli (Ward 43)	Urdu School Kudroli(3 PM)	16	7	Citizens requested detail of old UGD connection, identification of all encroachments, safety sign boards near the Urdu school and restoration of road damaged from the earlier project. Assurances were made that signage would be provided and road restoration would be facilitated
07.02.2019	Chilimbri (Ward 24)	4 th Cross Parking of Bharati Heights Apartment at 10.30pm	30	5	Citizens asked why the earlier 24/7 water supply project was not completed; wanted details of existing and proposed project details; disclosure of project status on official websites, why questions from earlier public consultations have not been incorporated into the plan; road restoration; types of pipes are being laid for the proposed water supply project; if the contractor is under supervision of Mangalore City Corporation; will pressure will be maintained in higher elevated areas and have

					steps been initiated to supply 24/7 water for 150 to 200 ft high elevated areas; will Mangalore City Corporation pay for the purchase and installation of water meters. Details of the project were provided, links to the KUIDFC site were provided and assurances were made to reduce inconvenience through construction; that the contractor would be accessible to all stakeholders and that road restoration would be completed.
08-02-2019	Bengre, (Ward 60)	5.00 pm at Mogaveera Sabha Bhavana, Ferry Road, Rangamandira	57	0	Citizens requested remedying the intermittent water supply (on alternative days); that road restoration be included; concessions on water supply connections for poor (this is a low income fishing community); mechanism for grievances for water tariffs; mechanism for grievances. Project details were provided. Assurances were made that the project would help reduce water shortages and that mechanisms for grievances exist.
08-02-2019	Bengre, (Ward 60)	Maha vishnu Sheshashayana Bhajana Mandira Sabha Bhavan, Mangaluru	23	2	Project details were provided. Assurances were made that the project would help reduce water shortages and that mechanisms for grievances exist.
14-02-2019	Kodialbail and Bejai (Ward 30 & 31)	at Bejai church mini hall at 4.30PM	28	2	Citizens requested UGD provision for residents near Bejai Church; old UGD connection be repaired to stop leakages; provide UGD connections for 80 households currently without access; identify encroachments on the storm water drains; undertake UGD works near Kunthikana only in April /May 2019 to ensure safety of school children; safety sign boards in Kannada; road damage from earlier UGD works be repaired. Details of the project were provided and assurances were made to reduce inconvenience through construction; provide signage, and road restoration.
15-02-2019	Ward No 37 and 48- Maroli and Valencia	Krishna Gnana Mandir Temple at 6.30 PM	11	0	Citizens revealed dissatisfaction with the quality of civil works under KUDCEMP; they were unhappy with the lack of a meeting agenda for the Public Consultation and with the logistics for the meeting. Most of the participants demanded a brief note on project components and details. Other feedback include the need for to connect the UGD line from Kottara Chowk to the high way; addressing the problem of illegal connections; addressing the intermittent supply of water; some areas receiving only raw water; ensuring quality material during the construction; avoiding damage to the existing pipelines; grievance redressal mechanism; display board with project details and name of the contractor. Details of the project were provided and assurances were made to reduce inconvenience through construction; provide signage, and road restoration.

		Suryanaraya Temple at 4.30 PM	47	10	
16-02- 2019	Ward No 5- Suratkal Area	Government Higher Primary School, Katipalla, at 2.00 PM	30	11	Citizens requested information on continuous water supply during laying of the WS pipelines; whether interrupted power supply. will affect the 24x7 project; who will pay for the new water meters; how will customer's issues be addressed after water supply house service connections are connected; Project Display Boards; Grievance redressal mechanism. Details of the project were provided and assurances were made to reduce inconvenience through construction; provide signage, and road restoration.
17-02-2019	Ward No 59- Sutrpm	near Sutrpm Railway gate, Mangalore at 4.30pm	24	10	Citizens demanded answers on the KUDCEMP project; asked for details on the current project, asked about road restoration and access to information about the project, asked about O&M and cost of water meters. Details of the project were provided and assurances were made to reduce inconvenience through construction; provide signage, and road restoration. The consultants tried to answer all questions on the KUDCEMP project.
Total			500	84	
Date of Meeting	Ward	Meeting location	Stakeholders in attendance	No of Women	Feedback and Response
Kundapura					
27.02.2015	Town level	Kundapura Town Municipal Council (TMC) Meeting hall	18	4	The Inception report was presented to the General Body (with elected members/councillor) for approval. The consultants made a detailed presentation on the project. Comments included need to examine water pressure in Karvikeri; separate rising mains and a separate OHT for Kodi; parallel pipe line only where required. The consultants agreed to incorporate these changes into the PDR. Approval was granted.
10.07.2015	Town Level	Kundapura TMC Meeting hall	13	3	The Preliminary Design Report (PDR) (with all the changes) was presented to the General Body. The report was approved. The General Body requested the GOI to cover additional costs.
30.5.2016	Town Level	Kundapura TMC Meeting hall	22	5	The detailed project report (DPR) was presented to the General Body. After detailed discussions, the DPR was approved. The General Body requested implement the civil work as quickly as possible.
18.10.2016	13, 14,15,16	Along the bulk	14	8	Beneficiaries were briefed on the project and views elicited. Beneficiaries

		pipeline alignment in Halekote and Kodi			suggested that the work be completed within the shortest possible time, local residents be informed about trenching at least a week ahead, employment be provided to the local skilled and semi-skilled labourers during the construction, minimize inconvenience and traffic disturbances. All the beneficiaries consulted supported the project.
24.01.2018	Town Level	Kundapura TMC Meeting hall	41		Beneficiaries were briefed on the project and views elicited. Some of the ward members asked about details regarding the project and the increased cost of the project. Stakeholders and press asked about the new house connections and meters. The need for the project was mentioned and the project was welcomed.
17.12.2018	13,14,15 and 16	Chakreswari temple Kodi	40	0	Comments included public inconvenience, restoration of roads needed, pipes to be laid on both sides of the roads. Details of the project were provided and assurances were made to reduce inconvenience through construction; provide signage, and road restoration
14.02.2019	Town level	Ambedkar sabha bhavana			Comments included need for new pipes, underutilization of existing pipes, restoration of roads, need for DG sets at jack well and WTP, poor quality of work, documentation and response to grievances required with disciplinary action. Details of the project were provided and assurances were made to reduce inconvenience through construction; provide signage, and road restoration
24.02.2019	13, 14 and 15	Primary Health Center, Kundapura	21	9	Comments included scarcity of water, missing links, poor quality of work and the need for trench crossings. Details of the project were provided and assurances were made to reduce inconvenience through construction; provide signage, and road restoration
Total			169	29	
Date	Ward	Meeting location	Stakeholders in attendance	No of Women	Feedback
Puttur					
08.02.2018	Town Level (wards 1-31)	Town hall	66	17	Comments included public inconvenience, restoration of roads, status of existing pipe lines, change of water meters, and proper distribution of water. Details of the project were provided and assurances were made to reduce inconvenience through construction; provide signage, and road restoration
12.02.2018	Wards 16,19,21,22,23,24,25,26,30 and 31	City Council Community Hall, (Guru Bhavana)	32	10	Comments included Restoration of roads, power cut and water supply, quality of pipes used, charges for meter installation. Details of the project were provided and assurances were made to reduce inconvenience through construction; provide better quality work, signage, and road restoration

18.02.2018	Ward 20	Anganavadi Kendra Mukrampadi	32	7	Comments included public inconvenience, restoration of roads, status of existing pipe lines, change of water meters, and proper distribution of water. Details of the project were provided and assurances were made to reduce inconvenience through construction; provide signage, and road restoration
23.03.2018	Ward:21, 22	Sametadaka Government School Puttur	46	18	Comments included GLSR dismantling for only difference of 1.00 ll , unscientific and poor quality of construction. Details of the project were provided and assurances were made to reduce inconvenience through construction; better quality work, signage, and road restoration
12.02.2019	Ward 56	Samudhaya bhavana Puttur	Naveen Kumar , Councilor		Comments included restoration of roads, power cut and water supply, quality of pipes used, charges for meter installation. Details of the project were provided and assurances were made to reduce inconvenience through construction; provide signage, and road restoration
Total			176	52	
Date	Ward	Meeting Location	Stakeholders in attendance	No of Women	Feedback and Response
Udupi					
02.02. 2018	Town level	Udupi Municipal Council (MC) Meeting Hall	70	8	Questions that were raised included the pump sets were getting destroyed due to non-usage for eight months in the year; the current scarcity of water; project components and implementation schedule was explained Minister for Fisheries and Youth Services, GoK, Chief Officer, MC, , Assistant Executive Engineer (AEE), MC, Udupi, Council members etc were in attendance
21.02.2018	Town Level	Mookambika Bhajana Mandir, Kodavoor, Udupi	76		Details of the project were explained to the attendees. Details of the AMRUT and state associated projects were also explained. Questions were raised by the attendees about the timeline and the efficacy of the project execution. The timelines, institutional arrangement and monitoring mechanism was explained by the project team
07.03.2018	enroute village	Kukehalli, Udupi	19	5	Details of the project were explained to the attendees and feedback requested. Villagers, through their elected representative, requested treated water in the villages and a WTP at the source of the river to feed the villages. The project team explained that the project has the option for the villagers to tap raw water directly from the pipeline. The villages also requested that damages should be rectified immediately

					and that the quantum of water for the villages be adequate. All the attendees were supportive of the project
15. 03.2018	en route village	Kokkarne,	17	3	Villagers, through their elected representative, requested treated water in the villages and a WTP at the source of the river to feed the villages. The project team explained that the project has the option for the villagers to tap raw water directly from the pipeline. Villagers requested that damages on the road be repaired immediately. All the attendees were supportive of the project.
03.03.2018	en route village	Kadoor,	36	4	Villagers, through their elected representative, requested treated water in the villages and a WTP at the source of the river to feed the villages. The project team explained that the project has the option for the villagers to tap raw water directly from the pipeline. Villagers requested that damages on the road be repaired immediately. All the attendees were supportive of the project.
05 03. 2018	en route village	Cherkady,	18	3	Villagers, through their elected representative, requested treated water in the villages and a WTP at the source of the river to feed the villages. The project team explained that the project has the option for the villagers to tap raw water directly from the pipeline. Villagers requested that damages on the road be repaired immediately. All the attendees were supportive of the project.
18.12.2018	21, 22, 23 and 24	Ammanni Ramanna Shetty hall	18	0	De siltation of Baje dam, absence of commissioner and other officials in the meeting, water scarcity, restoration of old connections. Project components and implementation schedule was explained
18.12.2018	15- 21	RSB Community Hall, Manipal	31	1	Project components and implementation schedule was explained. Comments included timeline for completion of 3 packages, alignment, insufficient water supply in elevated areas, poor water supply
19.12.2018	28,30,31,32,33 and 35	Town Mini Hall	21	9	The details of project components were explained Comments raised include date of project completion, replacement of old pipes, number of OHTs, distribution meter work, avoidance of cutting of existing roads.
22-12-2018	wards 29 and 30	Satyamurthy Memorial Hall, Udupi CMC office	20	10	Dispute over water from Varahi river; agreements with Panchayats, details of OHT's, current drop in water supply. The details of project components were explained

22-12-2018	wards 25,26 and 27	Kamalabai High school, Kadiyali-Udupi	13	3	Water scarcity, project details. The details of project components were explained
Total			319	46	

4. GRIEVANCE REDRESS MECHANISM (GRM)

28. As per the orders of Joint Managing Director KUIDFC, an Official Memorandum dated 28th June 2017 was issued for the concerned for formation of project specific grievance redress mechanism (GRM). A copy of Official Memorandum is available in the RP/ DDR of each subproject. The GRC (Grievance Redressal Committee) has been established to receive, evaluate and facilitate concerns of, complaints and grievances of the affected persons in relation to project's social and environmental performances. The main objective of the GRM is to provide time bound action and transparent mechanisms to resolve social and environment concerns.

29. There are multiple means of registering grievances and complaints by dropping grievance forms in complaint/ suggestion boxes at accessible locations, or through telephone hotlines, email, post or writing in a complaint registrar book in ULB's project office. There is a complaint registrar book and complaint boxes at construction site office to enable quick response of grievances/ complaints for urgent matters. The name, address and contact details of the persons with details of the complaint/grievance, location of problem area, date of receipt of complaint will be documented. The RPMU's Safeguards Officer is responsible at the project level for timely resolution of the environmental and social safeguards issues and registration of grievances, and communication with the aggrieved persons.

30. Details of the grievances redressed in Jan- June 2019 are presented in annexure 4.

TABLE 4: GRIEVANCES REGISTERED STATUS (JAN-JUNE 2019)

SI No.	Sub Project	Grievances Received (cumulative)	Grievances Received (Jan-June 2019)	Grievances Resolved	Nature of Grievances
1	Mangalore UGD	122	42	122	Regarding excess soil, water line damage and electrical cable damage.
2	Mangalore Water Supply	Not yet awarded	Not yet awarded	Not yet awarded	
3	Puttur Water Supply	Under Design validation	Under Design validation	Under Design validation	
4	Udupi Water Supply	Under Design validation	Under Design validation	Under Design validation	Regarding soil removal, broken of Water supply pipe line.
5	Kundapura Water Supply	-	23	23	Regarding leakage, reverse metering, interlocks issue, etc

5. INSTITUTIONAL ARRANGEMENTS

31. Karnataka Urban Infrastructure Development & Finance Corporation (KUIDFC): is the Nodal Executing Agency (EA) responsible for implementing KIUWMIP. KUIDFC is a fully owned Government of Karnataka (GoK) company incorporated under the Companies Act, 1956. It has appointed a Social Development Officer at KUIDFC Bengaluru who is extensively involved in coordinating and monitoring community development activities and resettlement implementation across project towns.
32. A Safeguards Compliance and Monitoring Unit (SCMU), established in the PMU directly under the KIUWMIP Task Manager (Project Director), has overall responsibility of ensuring compliance with ADB SPS. SCMU is staffed with a Safeguards Compliance and Monitoring Officer (SCMO) with overall responsibility for environmental and social safeguards, and two safeguards specialists–Assistant Executive Engineer (AEE–Environment), and Social Development Officer (SDO), responsible respectively for environment and social safeguards.
33. KUIDFC Regional Program Management Unit Office (RPMU): Package-2 has been established within the Investment Program area to oversee implementation. A Deputy Project Director (DPD) heads the Regional Office in Mangalore. He is responsible for Investment Program planning, preparation of sub-project plans and estimates, coordination, technical guidance and supervision, financial control, and overall sub-projects monitoring.
34. The Safeguards Officer (SO) at RPMU Mangalore will assist the urban local bodies (ULB) on the selection of beneficiaries and proper implementation of the project, monitoring and supervising of project activities regarding social development, resettlement plans etc. under instructions of Task Manager/ Superintending Engineer, PMU/RPMU respectively. In each PIU, an Assistant Engineer (safeguards) coordinates the safeguards related tasks at PIU/town level. Interviews for the positions of the SDO and SO were held in April 2019. The process of appointment is ongoing.
35. A Social Safeguards and Gender Specialist was appointed in November 2018 at RPMU Mangalore as part of the PMDCSC team to prepare RPs and DDRs and also to assist RPMU in RP implementation and monitoring.
36. The community awareness, participation, rehabilitation and resettlement consultant (CAPRRC) of RPMU will have an important role in carrying out resettlement plan implementing activities from project preparation stage to completion of resettlement plan including income restoration activities, if any. The selection of the CAPRRC is a two stage procurement process and ongoing. The EOI for the CAPRRC was advertised on the e-proc portal of the state on 25.05.2019. The last date for submissions was 10.06.2019 and the bids were opened 13.06.2019. Fifteen organizations submitted bids. After final approval of the procurement committee, an RFP will be issued to the qualified agencies. The procurement process will be completed in Oct/ Nov 2019.

6. CAPACITY BUILDING

37. A series of workshops have been conducted in since Jan 2019. These include an ADB workshop on Environment and Social safeguards held on 12th April 2019 and an ADB Environmental Safeguards Workshop held June 13-14 2019 in Mangalore. An ADB Social Safeguards Workshop is scheduled in Sept/Oct 2019 in Mangalore.
38. Additionally, KUIDFC has signed an agreement with Administrative Staff College of India (ASCI) Hyderabad to conduct Capacity Building trainings for KUIDFC, ULB staff and contractors from June 2019 to Dec 2019. Topics include Project Management, Contract Management, Soft Skills, Personal Development, Operations and Maintenance. Other topics will include gender sensitization, social safeguards, environmental safeguards, grievance redressal etc.



7. FOLLOW UP ACTION, RECOMMENDATIONS AND DISCLOSURE

39. Compensation to the affected persons identified in the socio economic survey for Mangalore UGD. Currently, affected persons have been identified but compensation has not yet been paid. Field verification needs to be expedited and the compensation paid for any identified loss, in line with the agreed Resettlement Framework.
40. Training entitlement of vulnerable affected persons in Kundapura needs to be further discussed with the APs and suitably facilitated.
41. Strengthening institutional capacity. Currently, the process for filling the positions of SDO at the PMU and SO at the RPMU is ongoing. The selection of the CAPRRC is also ongoing. For the project to be facilitated, it is critical that the delays in recruitment be fast tracked.
42. Capacity Building- Workshops on social safeguards for the contractors and engineers working on Tranche 2 need to be facilitated.
43. The consultation program in each project town needs to be continuously and meaningfully conducted.

ANNEXURE 1: NOTE ON COMPENSATION TO AFFECTED PERSONS IN KUNDAPURA**Livelihood Provisions made to the Affected Persons in the Kundapura Sub Project, KIUWMIP 2018**




1. The Karnataka Integrated Urban Water Management Investment Program (KIUWMIP, the Program) initiated by the Asian Development Bank (ADB) with the Government of India (GOI) in 2014 aims to improve water resource management in urban areas such as Kundapura in sustainable manner. As part of this program, ADB and the GOI have invested in modernizing and expanding urban water supply and sanitation in the city by upgrading the existing intake works (at Jambu), the existing WTP at Japthi and building clear water feeder mains (4.8kms) and distribution systems (31.64km) and building two new service reservoirs.
2. The development of the program is structured to reduce adverse social impacts. As part of this process transect walks and public consultations were held to identify people that are adversely affected by the sub project and to compensate/ mitigate the adverse effect.
3. In Kundapura, only three persons were identified as adversely affected by the sub project. These were three non-titled persons that owned trees at the site for the proposed Elevated Storage Reservoir (ELSR) at Kodi. The site is owned by the ULB and has 21 coconut trees on it. Of these, six trees needed to be cut to build the ELSR. Each non-titled person owned two coconut trees.

Site for Elevated Storage Reservoir in Kodi
(with coconut trees grown by non-titled holders)

	
The site with coconut trees	The site after cutting six coconut trees

4. The three Affected Persons (APs) were identified as:

No.	Name of affected person	Picture of the Affected Person	Details of the Affected Person

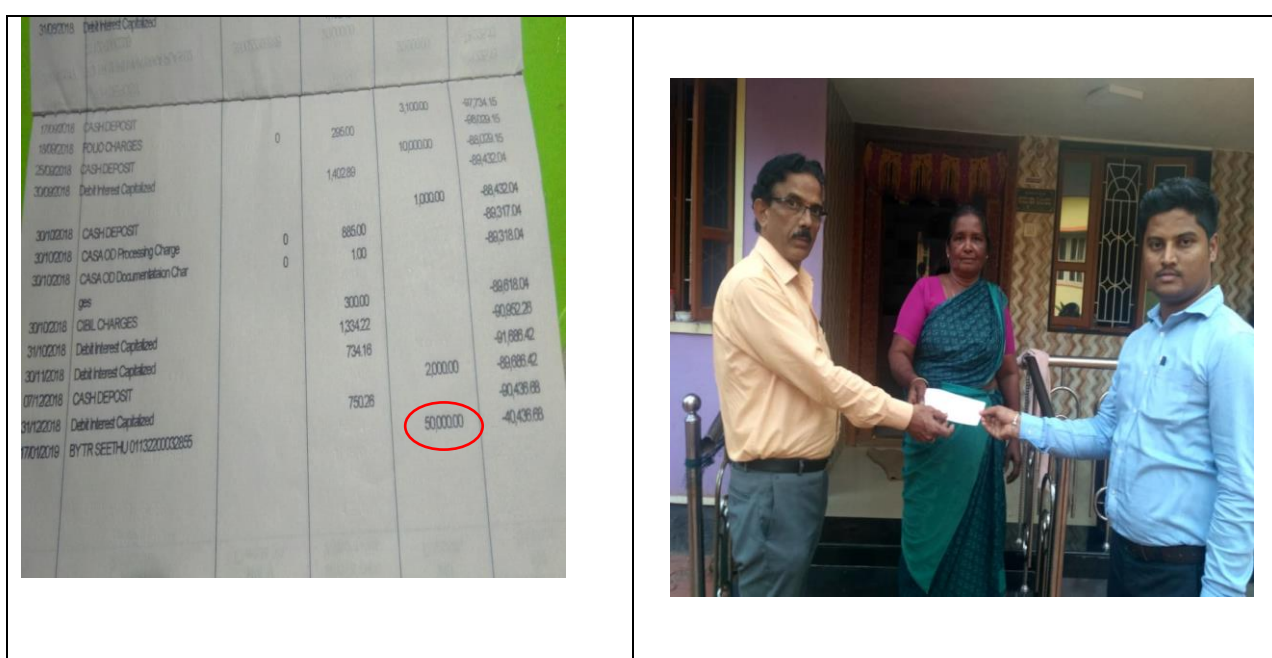
1	Mrs. Seetha Poojary W/o. Late Kuppayya Poojary		a 65 year old agricultural worker, she owns 31 coconut trees (6 on the site). She has three working sons, has an annual income of Rs 2,20,000 and holds a BPL card. The loss of her two coconut trees on the site will create a loss of approximately 1.35% of her annual income.
2	Mr. Madava Manja Poojary		a 73 year old fisherman, he is retired and owns a total of 32 coconut trees in the area (5 on the site). His annual income is approximately Rs 2,42,000. The loss from the cutting of the two trees is estimated at 1.2% of his income. He also has three working age sons at home.
3	Mr. Mohana Mogaveera		a 47 year old fisherman, he owns 12 coconut trees (all on the ELSR site) and the loss of the two coconut trees is estimated to create a loss of 1.2% of his annual income. He has two dependents, holds a BPL card and has an annual income of Rs 2,30,000.

5. Vulnerable households are defined by the Government of India as households below the poverty line (BPL)⁴, female-headed households, scheduled castes, and schedule tribes, landless households and those without legal title, elderly, women and children, elderly-headed and disabled headed households and households with out-of-school/working children and orphaned children. Based on this definition, all three households face multiple vulnerabilities:

- a. Seeta Pujary runs a female-headed household, is elderly, holds a BPL card and faces partial permanent loss of income

⁴ The Planning Commission has determined the poverty line in Karnataka (reference year 2011-2012) as a per capita monthly income of ₹975.43 in rural areas and ₹1,373.28 in urban areas. Based on annual inflation rates for Karnataka (Finance Department, Government of Karnataka, Medium Term Fiscal Plans), the per capita monthly income for rural areas for 2016-17 are estimated as. ₹1,438 and ₹2,081 in urban areas.

- b. Mohana Mogaveera is non-titled and faces permanent partial loss of income.
 - c. Madana Mariya Pujar is elderly and non-titled and faces permanent partial loss of income
6. All the affected persons have been compensated as vulnerable persons, in accordance with Government of India and ADB rules and will retain access to the remaining 15 trees during and after the construction of the ELSR. All three were compensated Rs 27,282 each for the loss of two coconut trees⁵. Additionally, as vulnerable households⁶, they were entitled to skill training⁷ (Rs 20,000 each), subsistence allowance⁸ (Rs 36,000 each) and Income generating activities and initial capital (Rs 40,000 each).
 7. Ms. Seeta Pujari received payment for the loss of her two coconut trees (Rs 27, 282) and for subsistence and income generation (Rs 76,000). She used the subsistence allowance and the income generating capital towards paying off Rs 50,000 of the Rs 1,00,000 loan taken by her daughter Ms Sujatha from the Syndicate Bank, Kundapura for a coconut sales shop near the Kodi temple.



⁵ The cost of ₹13,641.13 for one coconut tree (fruit tree) was calculated based on the annual net product market value of the tree multiplied by remaining productive years, in consultation with the Horticulture Department

⁶ Vulnerable households are given priority in employment in the project construction activities. Provision for skill training for displaced vulnerable persons including assistance for purchase of income generating assets and initial capital up to ₹40,000/- will be made available to the vulnerable households. The skill training cost in the above table is based on the average cost of training for skills such as plumbing, masonry, short-term computer course, mobile repair etc. in government training institutes.

⁷ The skill training cost in the above table is based on the average cost of training for skills such as plumbing, masonry, short-term computer course, mobile repair etc. in government training institutes.



⁸ As per the Entitlement Matrix, vulnerable households are eligible for a one-time lump sum assistance of ₹36,000 (calculated for 12 months subsistence allowance).

Bank Pass book disclosing payment of Rs 50,000 towards the bank loan	Cheque 586916 dated: 01.01.2019 of Rs 76,000 being handed over to Ms Seeta Pujari by PIU engineers, Kundapura
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8. Mr. Madana Mariya Pujari used the subsistence allowance and income generating capital towards investing in a better irrigation system for his remaining coconut trees (agricultural tubes for drip irrigation). Previously, the process of irrigating the trees was manual and strenuous. The new system has increased his yield and improved his livelihood. In meetings with Mr Pujari in April 2019, he had indicated that because of the machinery on the construction site, he was unable to access and water the other coconut trees on the site that belong to him. This grievance was recorded by the assistant executive engineer, PIU Kundapura and the machinery was moved within the week to allow access.

	
Cheque No. 586915 dated 01.01.2019 of Rs 76,000 being handed over to Mr Madana Mariya Pujari by PIU engineers, Kundapura	Mr Pujari in his coconut grove with the improved irrigation system

9. Mr. Mohana Mogaveera used the subsistence allowance and the income generating capital towards the procurement of a scooter to transport the fish he catches to the market. Previously, he used to cycle to the market with his catch. The assistance provided has made his life a little easier.


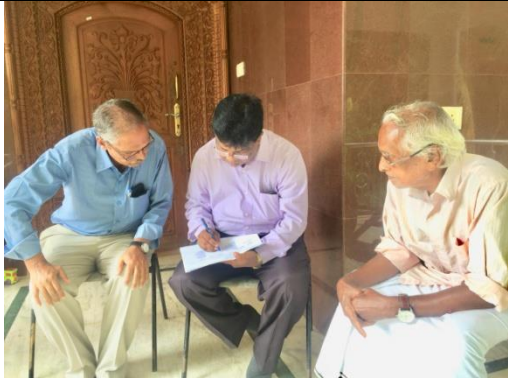
	
<p>Cheque no. 586914 dated: 01.01.2019 of Rs 76,000 being handed over to Mr Mohana Mogaveera by PIU engineers, Kundapura</p>	<p>Mr. Mohana Mogaveera with his purchased vehicle no (KA-20EE 5698; second hand)</p>

10. All three households did not express interest in the skills training component of the entitlement. Stated reasons ranged from the lack of interest in additional training, lack of educational qualifications for training classes and difficulty in commuting to institutions in town where training is available (despite bus passes and food vouchers being facilitated). The project is in consultation with the affected persons to see how best the skills training entitlement can be facilitated for the affected persons, for compliance with ADB and GOI policy.
11. While the socioeconomic conditions and livelihoods of the affected persons have not changed significantly, the quality of their lives has improved substantially. Ms Seeta Pujary and her daughter have been able to pay off most of their loan towards their income generating activity (the shop) and hence are likely to enjoy the benefits from the same, faster. Mr. Madana Mariya Pujari has reduced the manual labour involved in the cultivation of his coconut trees through the new irrigation system, thus improving the quality of his life. Mr Mohana Mogaveera now uses his scooter to get to the market and no longer has to cycle to the market. This has eased his life significantly.
12. By compensating the three non-titled owners for the loss of livelihood, ADB and the GOI recognize the concept of 'Just Compensation' and address the rehabilitation and resettlement of those who not only own the land, but also those who depend on the land. The resettlement plan implementation process in Kundapura also represents a case of open dialogue between all stakeholders, and a commitment to improving the lives of all affected persons, in line with both GOI and ADB policy.

ANNEXURE 2: NOTE ON CONSULTATION WITH FARMERS AT JAPTHI**Note on consultation with the farmer using back wash water for agriculture near the WTP in Japthi, Kundapura****KUIWMIP 2019**

1. The Karnataka Integrated Urban Water Management Investment Program (KIUWMIP, the Program) initiated by the Asian Development Bank (ADB) with the Government of India (GOI) in 2014 aims to improve water resource management in urban areas such as Kundapura in sustainable manner. As part of this program, ADB and the GOI have invested in modernizing and expanding urban water supply and sanitation in the city by upgrading the existing intake works (at Jambu), the existing WTP at Japthi and building clear water feeder mains (4.8kms) and distribution systems (31.64km) and building two new service reservoirs.
2. The development of the program is structured to reduce adverse social impacts. As part of this process transect walks and public consultations were held to identify people that are adversely affected by the sub project and to compensate/ mitigate the adverse effect.
3. Currently, backwash from the existing WTP at Japthi is used by farmers in the vicinity to irrigate their farms. With the upgradation of the WTP to a zero discharge facility, these farmers could potentially be adversely affected by the loss of the backwash. Consequently, a consultation with the farmers using the back wash water was facilitated to document their views and suggestions.
4. On 11.6.2019, the team leader of EGIS and social development specialists of EGIS and GKW Consultancies visited the WTP and the vicinity around. Based on observation, they identified that the back wash water flows from the discharge outlet through a forested area, adjacent to the WTP and reaches a pond on the property of a farmer, Mr. Madhavan Nair. This pond is 1.5 kms from the WTP. It was observed that only one farmer uses the back wash water for agriculture purpose.
5. Discussions with Mr. Madhavan Nair indicated that he owns 10 acres of agriculture land on which 3 ponds irrigate his crops. He is not dependent on the back wash water for his agriculture produce and his lifestyle will not be adversely affected with zero discharge at the WTP.



Site visit to WTP Japthi Kundapura	Back wash water discharging outlet from the WTP
	
Back wash water flowing towards Mr. Madhavan Nair's property.	Back wash water flows into this pond
	
Another pond on Mr. Madhavan Nair's property	Consultation with Mr. Madhavan Nair
	
Consultation with Mr. Madhavan Nair	Mr. Madhavan Nair

Name of the ULB: *Town Municipal Council Kundapur*

Date: *11.6.2019*

Sub project component: *Construction of Back wash treatment plant at Tapthi, Kundapura WTP site*

Consultations/ Discussions with Stakeholders/ Community

Sl. No	Name and address of the person consulted	Contact No	Issues discussed	Contacted person is the beneficiary of the proposed project Yes/ No	Proposed project cause any social issue? Yes/ No If yes provide details	suggestions for the proposed project Yes/ No (If Yes provide details)	Signature
1.	<i>Mr. N. A. Madhavan Nair G/o M.F. Ramakrishna</i>	<i>9448843908</i>	<i>Back wash water from the WTP Tapthi will be used at WTP itself and Zero discharge from the WTP will be maintained in future. Back wash treatment plant will be constructed at WTP site and zero discharge from the WTP will be ensured.</i>	<i>- NO -</i>	<i>- NO -</i>	<i>He will not be affected if the back wash water flow stopped from the WTP. He is happy if the back wash water utilised at WTP itself. He is having his own lake for his agriculture and he will not be affected by back wash treatment plant.</i>	<i>N. A. Madhavan</i>

K. M. S.
Team Leader
Egis India Consulting Engineers Pvt. Ltd.
Mangaluru-575002

M. Venkatramana
Social Development Specialist
EGIS

BALAKRISHNA M. R.
Social Development Specialist
GKW Consult GmbH
Mangalore - 575 002

Signature sheet

6. This process in Kundapura represents open dialogue between all stakeholders, and a commitment to improving the lives of all affected persons in both GOI and ADB projects.

ANNEXURE 3: DETAILS OF PUBLIC CONSULTATIONS**Public Consultation Meeting held at Bandur-Mangalore****22.02.2019 at 3PM Ward No 44,**

Government Urdu School Kudroli

Objectives of consultation meeting:

- To disseminate project information to the public and other Stake holders.
- To document the issues/concerns of the public.
- To incorporate the concerns/suggestions of the stakeholders

Number of participants was 51 participants including officials and citizens

Participants			Officials	Total
Public	Male	Female		
45	41	4	6	51

The Officials of PIU Mangalore welcomed the gathering. The PMDCSC consultant provided information on the proposed Water Supply Project (components such as source of water, raw water raising main, WTP, pure water distribution network, house service connections water metering and contractual obligations of the contractor during the O & M phase)

The following issues were raised by the citizens

1. Alan Ferreira (resident)

- Old UGD connection is blocking the road and due to over flow of the sewerage there is breeding of mosquitos. This needs to be addressed immediately and the new line should be connected to the main line on a priority basis. PIU Officers replied that this issue will be discussed with the Commissioner of Mangalore City Corporation and necessary action will be taken up.
 - Identification of all encroachments need to be verified by the officials with the coordination of water supply, sewer and SWD sections on the existing storm water drain(SWD) for sustained maintenance of existing open wells during dry season. He suggested that if the water level falls in the Thumbe dam, open wells can cater to water needs.
- One of the teachers of Government Higher Primary Urdu School Kudroli requested commencements of UGD works near their school during the month of April and May 2019 for safety of school children and that safety sign boards in Kannada and Urdu be placed near the digging. PIU Officers promised that they will consider their suggestion while doing work plan for Kudroli
 - One of the residents from Kudroli urged that Corporator in Kudroli to provide UGD connections for some of the houses that were left out. PIU Officers replied that this

issue will be discussed with the Commissioner of Mangalore City Corporation and necessary action will be taken.

4. Mr. Mohammed Haneef explained that the current UGD pumping main is overflowing because the size of the existing pipeline is low for the current population of the area. Sewage is overflowing causing unhygienic conditions. Consultant explained that the old pumping main will be replaced with new pipes to resolve the problem.
5. One of the participants expressed his concern regarding road damaged in earlier UGD works and urged immediate restoration of roads.
6. Mrs. Prema B expressed her concern that Kudroli roads are narrow and connectivity to the shops will be affected if there is any delay in road restoration work. Consultants explained that proper care and action will be taken for restoration work and digging for second pipe will be taken only after closure of the first pipe.



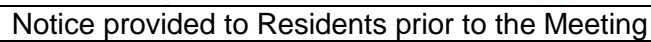
Attendance Sheets for Ward Level meeting of ward No 44 of Mangalore

[illegible][illegible]

(13)	SS 387 SP-Romana	850530530 5-15-53	2
(14)	SS 387 SP-Romana	9591 510 966	2
(15)	Mr. Daben Rasmussen	924558412	WAC
(16)	MASSIM	99866 78831	12000
(17)	Agust	9980466647	ACD
(18)	Shank	9800600858	1
(19)	Shams Muddali	9845229039	1-11
(20)	D.M. Mustafa	9660610039	009
(21)	SACAL	1881433150	14
(22)	ASHRAF M.O	7764027020	And
(23)	WAZAN ASHRAF	9141327412	15
(24)	Fahad	70200 4181 7020058078	17-20
(25)	Murquint		16
(26)	EMMAN. M.O	8050302077	20
(27)	Samad SA	7920465729	28
(28)	ZAME	853886533	3000
(29)	HOSHAID	9622490028	1000
(30)	Sahar	9850464525	2
(31)	1000	9845044502	20

(1)	Dr. 2500	63833500	2500
(2)	Sake Alhamed	7830263775	2500
(3)	Rizwan	9845412010	2500
(4)	HARSHAD	9880491557	2500
(5)	Mohamed Salih	9922198987	2500
(6)	Mohamed Farid	9844018630	2500
(7)	M DILIP RAO	9449076647	2500
(8)	G. HENRIKES	9845263195	2500
(9)	M. Anil Kumar	8867261209	2500
(10)	Abdul Wahid	9558950022	2500
(11)	M. M. Shrivastha	7816020330	2500
(12)	Salim Khan, 2nd Sahayawad, Ghazalabad	916656675	2500
(13)	Shamshur, 2nd Sahayawad, Ghazalabad	9856456157	2500
(14)	2500	954192360	2500
(15)	2500	7090665430	2500
(16)	2500	7830263775	2500
(17)	2500	866014660	2500
(18)	2500	9448254279	2500

Sl. No.	Name	Roll No.	Signature
50	ASHOK	4620022361	Kirish
51	FAZL	9231920178	Shah
52	RAMBEE	7	Shah
53	NIGRA	9035655491	Shah
54	ACREEM-N	7239583718	Shah
55	Abdus Akbar	7204289779	Shah
56	Musammil A. Jan	7201089461	Shah
57	Abdus	7237820034	Shah
58	Chandrika	9035655491	Shah
59	Pathan	7206117311	Shah



Public Consultation: Ward Level Meeting

Bolur and Mannugudde Ward Nos 27 and 28, Mangalore

29.11.2018 at 11.00 AM

A total of 22 citizens comprising of teachers, residents, social workers, engineers, auto drivers, fisher men and senior citizens attended. This included 1 Councilor and 14 officials including CMC, MESCOM, KUIDFC, project consultants. 3 participants were women.

The IEC Specialist of RPMU Mangalore welcomed the gathering and invited the Corporator of Ward No 27 and Ward No 28 to the stage. The PMDCSC consultant provided information on the proposed Water Supply Project (components such as source of water, raw water raising main, WTP, pure water distribution network, house service connections water metering and contractual obligations of the contractor during the O & M phase)

The following issues were raised by the citizens

1: Mr. Kamalaksha Salian asked that citizens should not be inconvenienced by the project and wanted to know the start date of the project

Ans: Mr. jaya prakash assured him that care would be taken

2. Sri Aktar Hussen asked about installation of water meters and maintenance

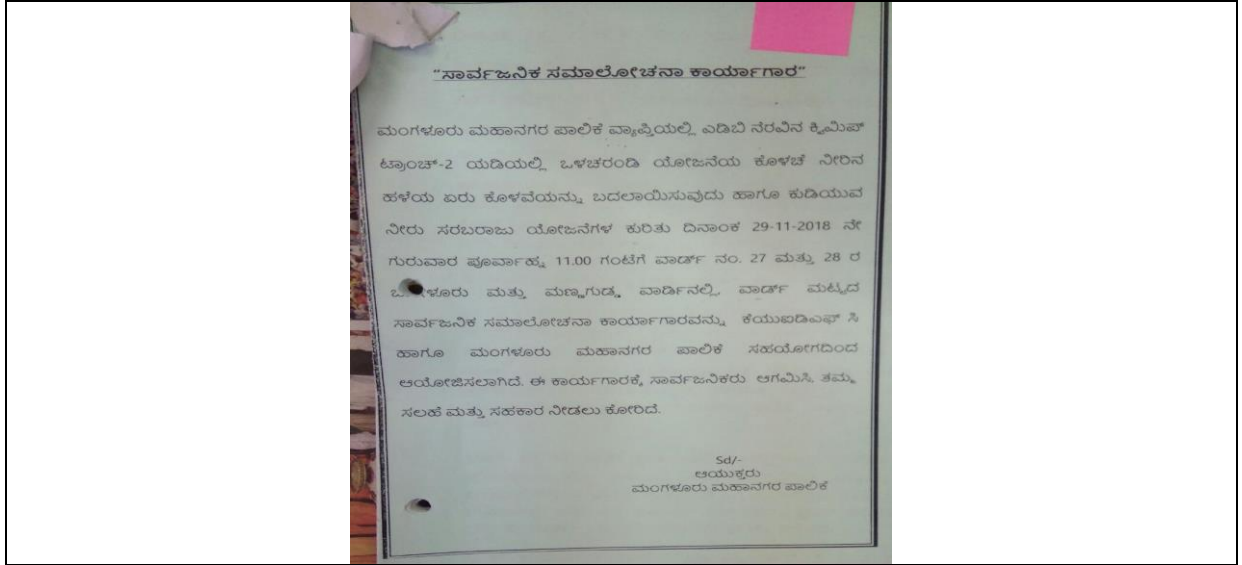
Ans: Mr. jaya prakash stated that old water meter would be replaced by the contractor without any cost and maintenance also in the scope of contractor

3. Smt.Surekha Bangera asked while doing work to avoid inconvenience to public

Ans. Mr. jaya prakash told that proper precautions will be taken

Attendance Sheets for Ward Level meeting of ward No 27 and 28 of Mangalore

Sl. No.	Name	Address	Signature
1	AKTHER HUSSAIN	7332521054	
2	Deepak Kumar	9104837447	
3	KIRAN KUMAR	9845246541	
4	ISHU VAN	8861350371	
5	Shravan Bangera	8971692972	
6	RAHMAN RAHMAN	7740466420	
7	Mr. J. S. S. S.	9632466102	
8	Amir B. B. (Bolur)	3301822053	
9	Mr. J. S. S. S.	7341131111	
10	K. R. S. S. S.	9468762673	
11	Mr. S. S. S. S.	9095594446	
12	Shravan	7332467323	
13	SHAMMA	9491810000	
14	V. S. S. S.	0171100070	
15	V. S. S. S.	0171100070	
16	K. S. S. S.	984577525	
17	LAXMIKANTH	7343582775	
18	K. S. S. S.	8940091271	
19	K. S. S. S.	900320839	
20	K. S. S. S.	900320839	
21	M. S. S. S.	8151820045	



Notice provided to Residents prior to the Meeting



Public Consultation: Ward Level Meeting**Tiruvail Ward No 20 , Mangalore****30.11.2018 at 5.00 PM**

A total of 101 citizens comprising of Teachers, Residents, Social workers, engineers, auto drivers, fisher Men and senior citizens , 1 councilor, 7 officials including CMC, MESCOM, KUIDFC, Project Consultants & Contractor Engineers attended. 25 were women.

The IEC Specialist of RPMU Mangalore welcomed the gathering and invited the Corporator of Ward No 27 and Ward No 28 to the stage. The PMDCSC consultant provided information on the proposed Water Supply Project (components such as source of water, raw water raising main, WTP, pure water distribution network, house service connections water metering and contractual obligations of the contractor during the O & M phase)

The following issues were raised by the citizens:

1: Sri. Raghu Salian asked when the project would start

Ans: Mr. jaya prakash -after 6 months

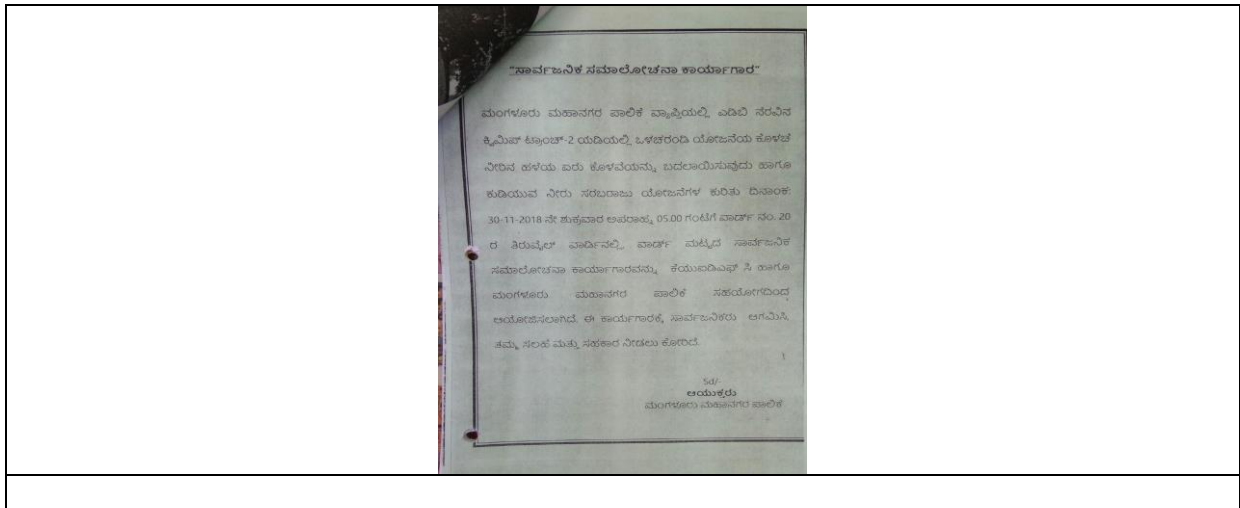
2. Sri Bala Krishna asked about water meters

Ans: Mr. Jaya prakash said that modern water meter will be installed

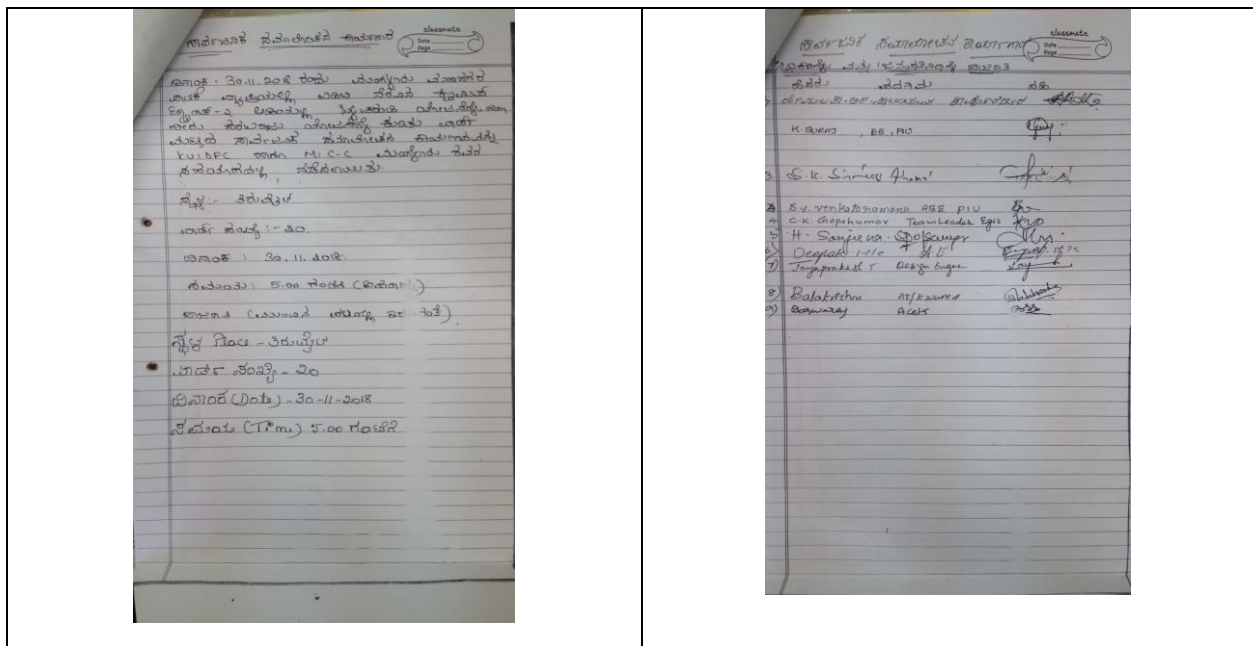
3. Sri. Vittal Salian asked to start the project at earliest but avoid inconvenience to local people

Ans. Mr. Jaya prakash said that proper precautions would be taken





Attendance Sheets for Ward Level meeting



KUIDFC-KIUWMIP

Public Consultation: Ward Level Meeting**held at Hoigebazar Ward No 57, Mangalore****on 18.12.2018 at 3.30 PM**

A total of 28 participants including officials attended

S no	Officials	Total number of Participants	Male	Female
	6	28	24	4

The IEC Specialist of RPMU Mangalore welcomed the gathering and invited the Corporator of Ward No 27 & Ward No 28 to the stage. The PMDCSC consultant provided information on the proposed Water Supply Project (components such as source of water, raw water raising main, WTP, pure water distribution network, house service connections water metering and contractual obligations of the contractor during the O & M phase)

The following issues were raised by the citizens:

1. Sri. Rananda Pujar asked details of project

Ans: Mr. Jaya Prakash explained the WTP, OHT constructions and Distribution network

2. Sri Nissar Ahammad asked about water scarcity and water meters stopping

Ans: Mr. Jaya Prakash stated that modern water meters would be installed at every house and service connection and bulk flow meters installed at WTP and OHTs. All these readings would be correlated and theft of water stopped

3. Sri. Shashikanth asked about inconvenience to local people during construction

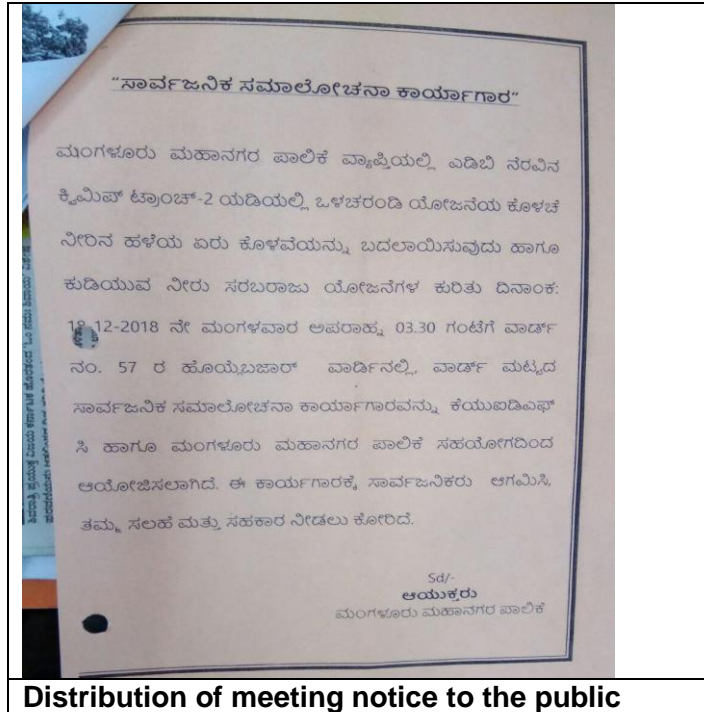
Ans. Mr. Jaya Prakash assured him that precautions will be taken for local people.

Attendance Sheets for Ward Level meeting of ward No 57 of Mangalore

Sl. No.	Name	Mobile No.	Signature
1	Raneshwar Poojary	9846363023	
2	Jaya Prakash	9480433791	
3	Joshy Purnima	9483458880	
4	Debnathan	9880153852	
5	SHANU Vasantha	9644521146	
6	NISHAR AHMED	9845313709	
7	Sagadish	9429735508	
8	Bhaskar Bhat	9740737224	
9	Bhaskar R.T.	97727161056	
10	Kanika Nayak	9741885270	
11	Kanika Nayak	9740518491	
12	Shashikant	7611574558	
13	P. Bhaskar	9686700076	
14	Samir Shetty	7899755424	
15	Raj Kumar	9964558397	
16	Shashikanth	9772441538	
17	Nagendra	8792506033	
18	Vishwas	7257133183	
19	Vishwas	961525452	
20	Shashikanth	9606318130	
21	Rohan	9071247234	
22	Naveen	9025587603	
23	Naveen	9900184995	
24	Kishore	8951293887	
25	Prasanna	8123326244	
26	Prasanna	9845311809	
27	Damodhan	9966792996	
28	S. Mohan		



Corporator of Ward No 57 addressing the gathering



Distribution of meeting notice to the public



Public Consultation Meeting
Kudroli (Urdu school) Mangalore
01-01-2019 at 3PM Ward No 43

A total of 16 participants including officials attended the meeting.

S no	Officials	Total number of Participants	Male	Female
	7	16	9	7

The PMDCSC consultant of RPMU Mangalore welcomed the gathering and provided information on the proposed Water Supply Project (components such as source of water, raw water raising main, WTP, pure water distribution network, house service connections water

Ward No. 43 raised the following issues.

Overflow of sewerage.

Identification of all encroachments on the existing storm water drain (SWD)

Commencement of UGD works near their school during the month of April & May 2019 for safety of school children

Houses left without UGD connections

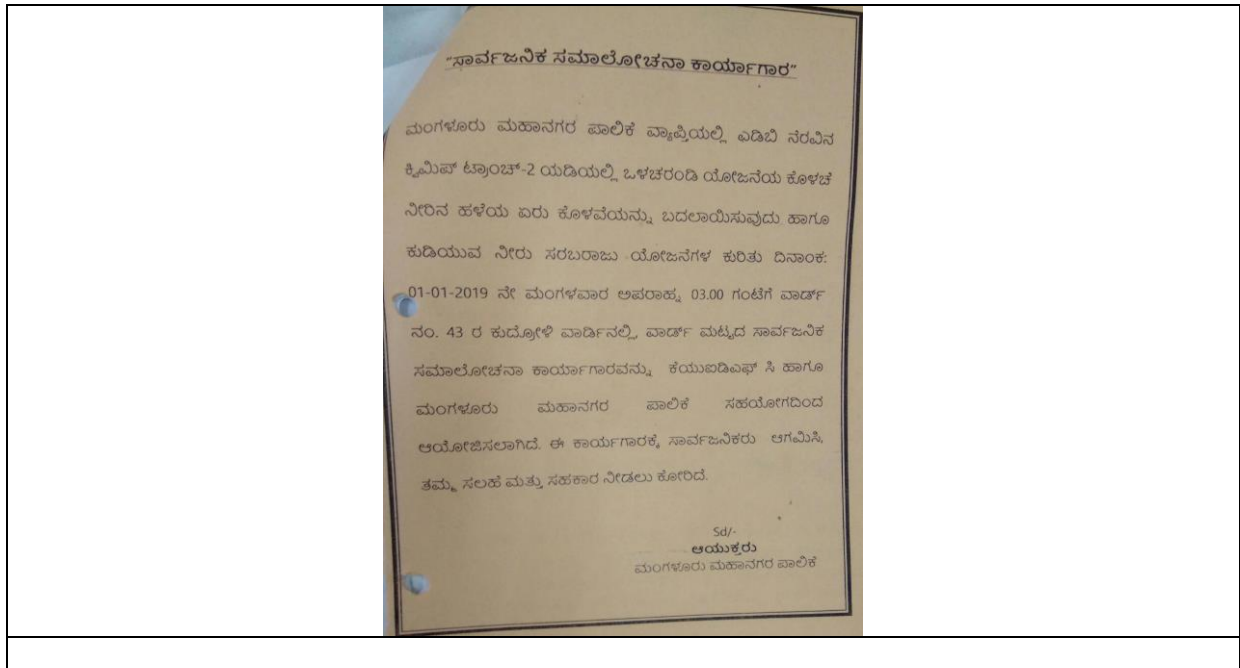
Road damage





Attendance Sheets

classmate		date	01/01/2019
1	Abel A. Agag	Co-pasta Ward m 123	M + D
2	Moham Hassan		
3	Prem G	Asst teacher	
4	Soumya		
5	Nagendra	Asst teacher	
6	Kaitha	Teacher	
7	Apelha	Teacher	
8	Debarathi	Teacher	
B. V. Venko			
11	S. R. Shaf	Asst	
12	At. Song	SDD	
13	Prakash B	Construction Supervisor	
14	Vinayak. Patelkar	R.E	
15	Mohammad. Shafar	R.E	
16	Vaishali	CSIS	
17	Rakha	A-10	



Public Consultation Meeting**RSB Community Hall, Manipal****18.12.2018 at 11.30am (Ward15,16,17,18,19,and 20)**

KUIDFC and the CMC, Udupi organized a ward level Public Consultations Meeting at TMC **RSB Community Hall, Manipal on 18.12.2018 at 11.30am (wards 15,16,17,18,19 and 20)**

A total of 31 citizens including 4 councilors, 12 officials (CMC, MESCOM, KUIDFC, and Project Consultants and Contractor Engineers) attended the meeting. Only one female stakeholder attended.

The IEC Specialist of RPMU Mangalore welcomed the gathering and invited the vice president of the ward to the stage. The PMDCSC consultant provided information on the proposed Water Supply Project (components such as source of water, raw water raising main, WTP, pure water distribution network, house service connections water metering and contractual obligations of the contractor during the O & M phase)

The following issues were raised by the citizens:

1.Sri. Kushal Shetty, ex-CMC Vice president has asked why construction under Package 1 had still not started, even though three packages have been tendered.

Ans: AEE of Udupi KUIDFC has replied that package -1 contractor was waiting for the work order. Two other projects would start soon.

2. Sri.Upendra Naik,ex-Zilla panchayat President requested that all the CMC members receive information on the project. He also asked if a change in alignment of the pipe line in package 2 (due to NH Highway project) has started

Ans: AEE of Udupi KUIDFC replied that data on all three packages was being provided with the consultant engineer providing detailed project reports to all CMC members; that approval had previously been sought and received; that the NH highway project does not affect the project.

3. Sri.Narasimha Naik, ex-CMC member asked why the proposed OHT is in Mannapalla because higher locations like Manchi etc will not receive adequate water supply.

Ans: GKW engineer replied that through the proposed project, the seven OHTs and distribution network will provide sufficient water supply to all locations.

4. Sri.Ravindra. Isear nagara asked that while the project is supposed to have 24x7 water supply, Udupi barely has adequate water supply even in the rainy season. How is that possible? ADB has provided a 300crore grant. Will our tax be increased?

Ans: AEE replied this project has been designed as per site conditions and with the seven new OHTs, pressurized water supply will be provided across the city and water scarcity will be reduced.

5. Sri .Nityananda Naik asked if water supply will be provided to en-route villages or after completion of project

Ans: AEE of Udupi KUIDFC replied that at the time of implementation, we will provide water supply to surrounding areas

6. Sri Alvin D'Souza asked if the proposed water supply system could include the Manipal Education institutes; is there any provision for changing of the project plan now? The existing OHT at Kamahi (2.5 LL) is old and no longer adequate for the community. He requested that the OHT at Kamahi be included in the proposal. He requested that connection costs be included as the part of the project cost (especially for the fisher community as they are poor)

Other issues raised included:

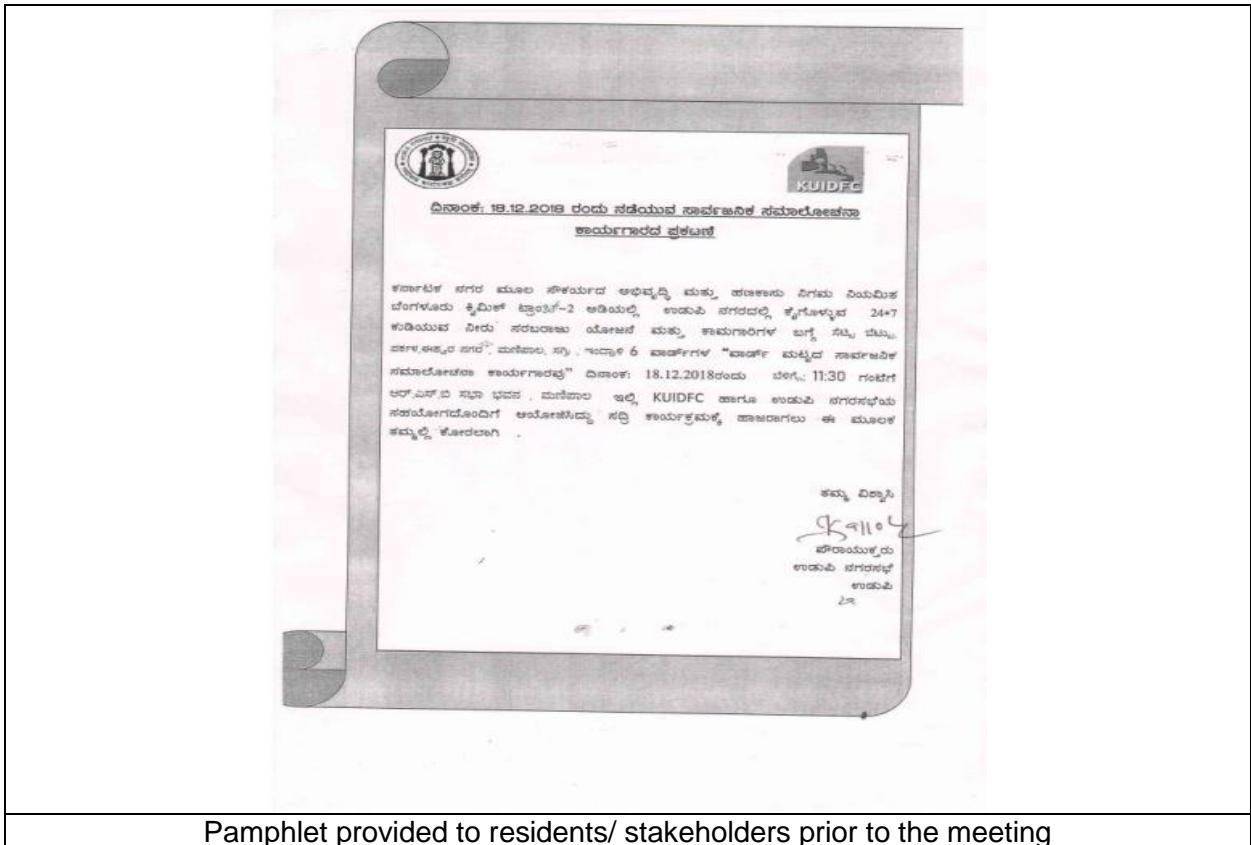
1. Some of the household's do not have house numbers from the CMC and do not get water supply from CMC. Will consumers that already have water supply connections be included in the 24 X7 water supply system?
2. One of the residents insisted on avoiding for cutting of concrete roads.
3. One wanted to know the methodology for the assessment of water demand. What will be the methodology to assess the quantity of the water drawn from the source and also the quantity of the water supplied to the end consumers equally?



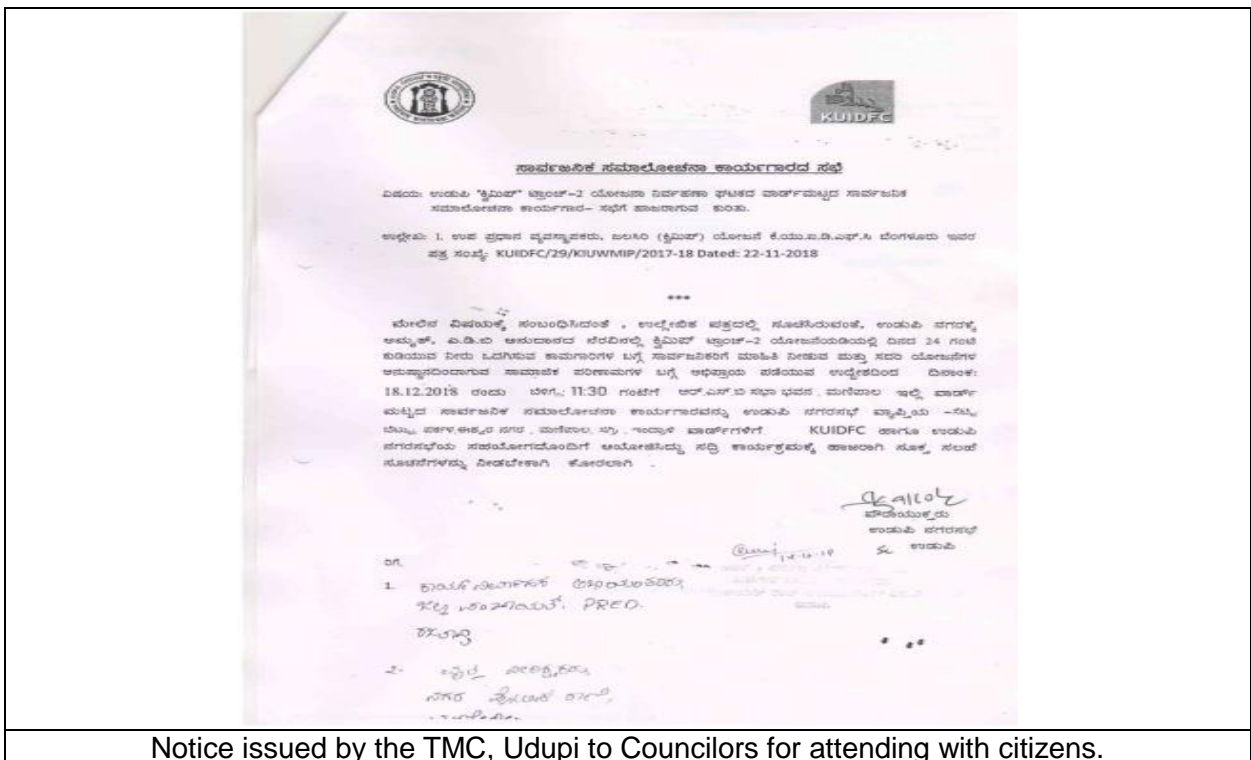


Attendance sheet 1		
<p>18.12.2018 1. 11.30 AM 2. 11.30 AM 3. 11.30 AM 4. 11.30 AM 5. 11.30 AM 6. 11.30 AM 7. 11.30 AM 8. 11.30 AM 9. 11.30 AM 10. 11.30 AM 11. 11.30 AM 12. 11.30 AM 13. 11.30 AM 14. 11.30 AM 15. 11.30 AM 16. 11.30 AM 17. 11.30 AM 18. 11.30 AM 19. 11.30 AM 20. 11.30 AM 21. 11.30 AM 22. 11.30 AM 23. 11.30 AM 24. 11.30 AM 25. 11.30 AM 26. 11.30 AM 27. 11.30 AM 28. 11.30 AM 29. 11.30 AM 30. 11.30 AM 31. 11.30 AM</p>		
1	Prof. SHIVA PRASAD H. Eshwarappa	Prof. SHIVA PRASAD H. Eshwarappa
2	A. N. Hegde, Vice President, Nagarajapuram	A. N. Hegde, Vice President, Nagarajapuram
3	V. N. Nagaraj, Nagarajapuram	V. N. Nagaraj, Nagarajapuram
4	Sanjay	Sanjay
5	Manjunatha Kumar	Manjunatha Kumar
6	HARISH N. DEVARAJA	HARISH N. DEVARAJA
7	Raghunath Amin	Raghunath Amin
8	Harishankar Shetty, Ex. Comm. Nagarajapuram	Harishankar Shetty, Ex. Comm. Nagarajapuram
9	Dr. S. S. Srinivas	Dr. S. S. Srinivas
10	Dr. S. S. Srinivas	Dr. S. S. Srinivas
11	Dr. S. S. Srinivas	Dr. S. S. Srinivas
12	Dr. S. S. Srinivas	Dr. S. S. Srinivas
13	Dr. S. S. Srinivas	Dr. S. S. Srinivas
14	Dr. S. S. Srinivas	Dr. S. S. Srinivas
15	Dr. S. S. Srinivas	Dr. S. S. Srinivas
16	Dr. S. S. Srinivas	Dr. S. S. Srinivas
17	Dr. S. S. Srinivas	Dr. S. S. Srinivas
18	Dr. S. S. Srinivas	Dr. S. S. Srinivas
19	Dr. S. S. Srinivas	Dr. S. S. Srinivas
20	Dr. S. S. Srinivas	Dr. S. S. Srinivas
21	Dr. S. S. Srinivas	Dr. S. S. Srinivas
22	Dr. S. S. Srinivas	Dr. S. S. Srinivas
23	Dr. S. S. Srinivas	Dr. S. S. Srinivas
24	Dr. S. S. Srinivas	Dr. S. S. Srinivas
25	Dr. S. S. Srinivas	Dr. S. S. Srinivas
26	Dr. S. S. Srinivas	Dr. S. S. Srinivas
27	Dr. S. S. Srinivas	Dr. S. S. Srinivas
28	Dr. S. S. Srinivas	Dr. S. S. Srinivas
29	Dr. S. S. Srinivas	Dr. S. S. Srinivas
30	Dr. S. S. Srinivas	Dr. S. S. Srinivas
31	Dr. S. S. Srinivas	Dr. S. S. Srinivas

Attendance sheets



Pamphlet provided to residents/ stakeholders prior to the meeting



Notice issued by the TMC, Udipi to Councilors for attending with citizens.

Press about the Public Consultation in local papers.

Public Consultation Meeting at Ammanni Ramanna Shetty hall on 18.12.2018 at 3.30pm (Ward 21,22, 23 &24)

CMC, Udupi organized a Ward level Public Consultation Meeting at CMC **Ammanni Ramanna Shetty hall on 18.12.2018 at 3.30pm (Ward 21,22,23&24)**

A total of 18 citizens comprising of residents, social workers, engineers, auto drivers, fisher men and senior citizens, 4 councilors, 10 officials (CMC, MESCOM, KUIDFC, Project Consultants and Contractor Engineers) attended the meeting. No women were in attendance.

The KUIDFC official welcomed the gathering and invited the vice president of the ward to the stage. The PMDCSC consultant provided information on the proposed Water Supply Project (components such as source of water, raw water raising main, WTP, pure water distribution network, house service connections water metering and contractual obligations of the contractor during the O & M phase)

The following issues were raised by the citizens:

1: Sri. Krishna Kodancha, CMC member said that the storage capacity of the Baje dam has reduced significantly due to silt formation. Can the officers remove the silt?

Ans: AEE of Udupi KUIDFC replied that Baje dam contains more stone and silt removal is not economical and the storage capacity will not increase significantly

2. Sri.Satish Pujari, Kukkitte said that while CMC officers were invited to this public consultation they are not in attendance (because of their own meetings)

Ans: AEE of Udupi KUIDFC replied that the Belagavi session was ongoing with questions on Udupi and so Udupi CMC could not attend. The Commissioner and officers send their apologies. The AEE represents is attending on their behalf.

3. Sri.Dinesh Naik Chittadi said that the project will be useful 3 years from now but currently, how do we solve the water scarcity issue. Also pipelines leakages need to be repaired to solve major water scarcity in the area

Ans: AEE of Udupi KUIDFC requested that knowledge of any leakage should be informed to the CMC Environment Engineer for necessary action

4. Sri. Chandrashekar Sherigar CMC member, Indira nagara said that the proposed OHT in Manipal will not serve Indiranagar. Please consider this for action.

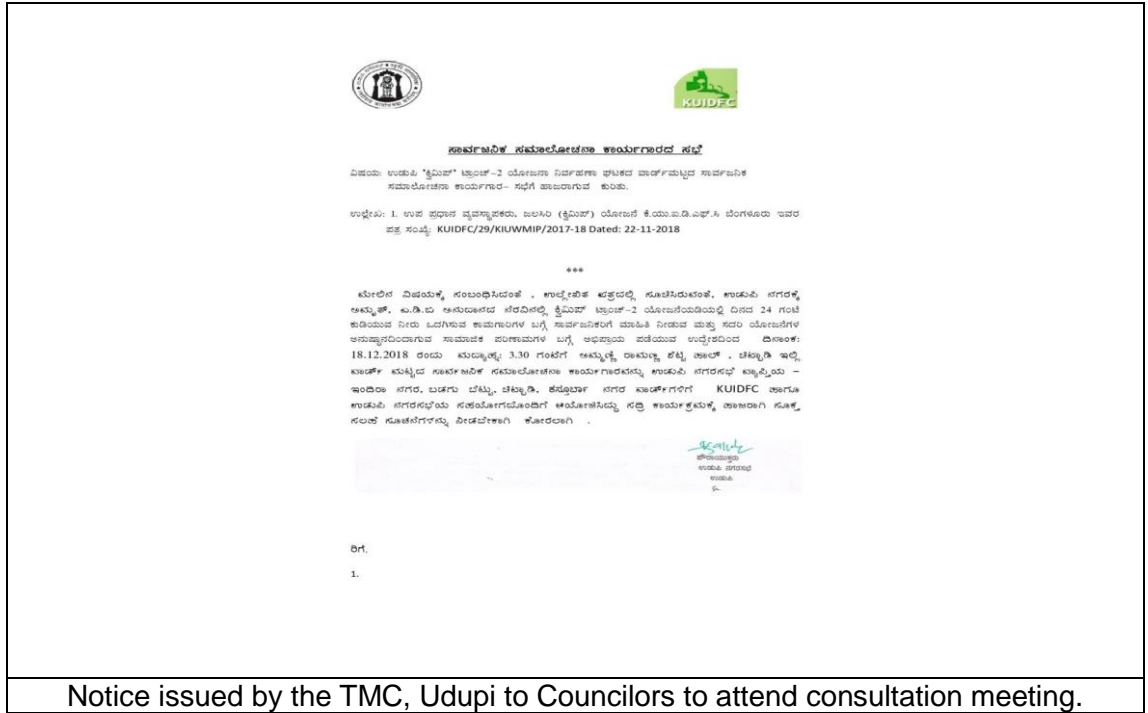
Ans: AEE replied that this project has been designed as per site conditions and with the seven new OHTs, pressurized water supply will be provided across the city and water scarcity will be reduced and Indiranagar will be served.

5.Sri.Raju CMC member, Kasturi nagara said the distribution network in Kasturi nagara ward has been damaged due to NH work. Please repair this.

Ans: AEE of Udupi KUIDFC replied that this information will be brought to the knowledge of the CMC engineer

6. Sri Krishna Rao Kdancha asked that the project be completed at the earliest and that wells Udupi CMC also be restored





Notice issued by the TMC, Udupi to Councilors to attend consultation meeting.



Paper notification (Vijaya Karnataka)

Pamphlet distributed to participants

Public Consultation Meeting at Town Hall's Mini hall, Udupi on 19.12.2018 at 11.30am (ward 28,30,31,32,33 and 35)

The CMC, Udupi organized Ward level Public Consultation Meeting at TMC **Town Hall's Mini hall, Udupi on 19.12.2018 at 11.30am (ward 28,30,31,32,33 and 35)**

A total of 21 citizens including 6 Councilors, 7 officials (CMC, MESCOM, KUIDFC, Project Consultants and Contractor Engineers) attended. Only 9 females attended the meeting.

The KUIDFC official welcomed the gathering and invited the vice president of the ward to the stage. The PMDCSC consultant provided information on the proposed Water Supply Project (components such as source of water, raw water raising main, WTP, pure water distribution network, house service connections water metering and contractual obligations of the contractor during the O & M phase)

The following issues were raised by the citizens:

1: Sri. Srinivas Shetty Tonse stated that this project has been talked about for the 10-12 years. No that the project is going to be implemented, what is the date of completion.

Ans: AEE answered that there was a six month design validation period followed by 3 years of civil works

2. Sri.Lazars G S asked that if all the existing pipes will be removed and re-laid or will old pipes and new pipes be laid side by side.

Ans: GKW engineer answered that a total of 384 km new pipes would be laid and 7 OHT would be constructed to serve 17 zones. Existing pipes will not be removed.

3. Smt.Padma Kini asked how many OHT's exist in Ajjarkadu ward (back of court road). Is there any proposal for OHTs in this area?

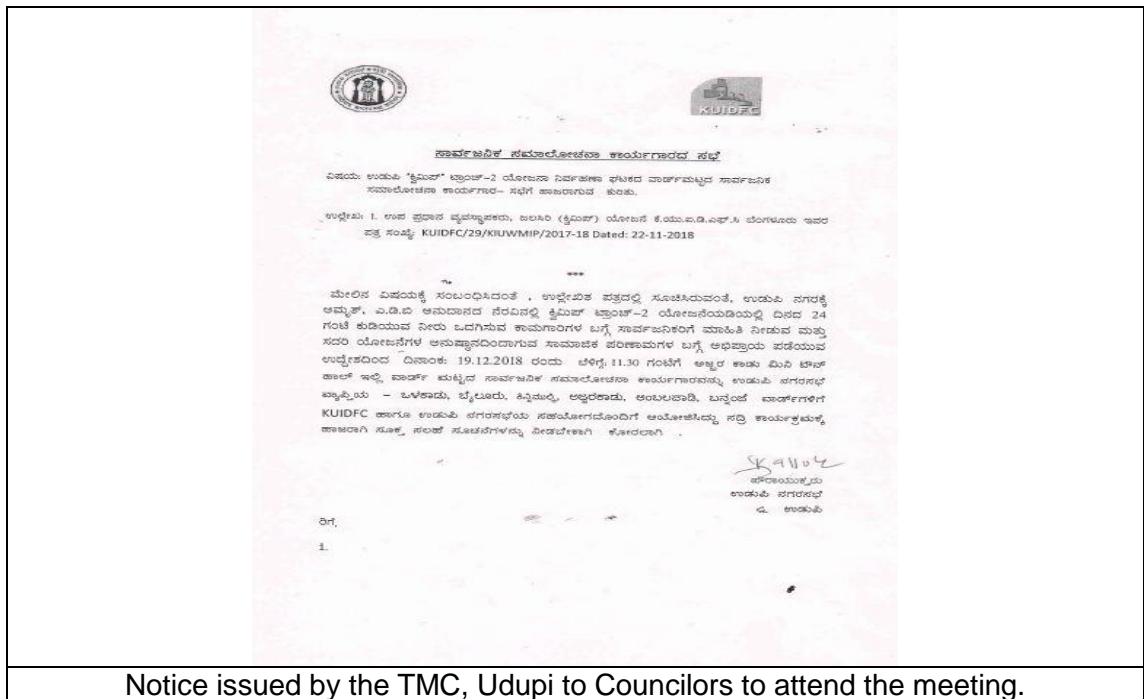
Ans: GKW engineer replied that the two existing OHTs will serve the area adequately

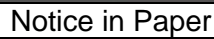
4. Smt. Veda Bhat said that in Ajjarkadu ward, the existing distribution network pipes does not feed proper pressurized water supply. Can this be remedied?

Ans: AEE replied that this project is being designed as per site conditions and with the seven new OHTs, pressurized water supply will be provided across the city and water scarcity will be reduced and Ajjarkadu will be served

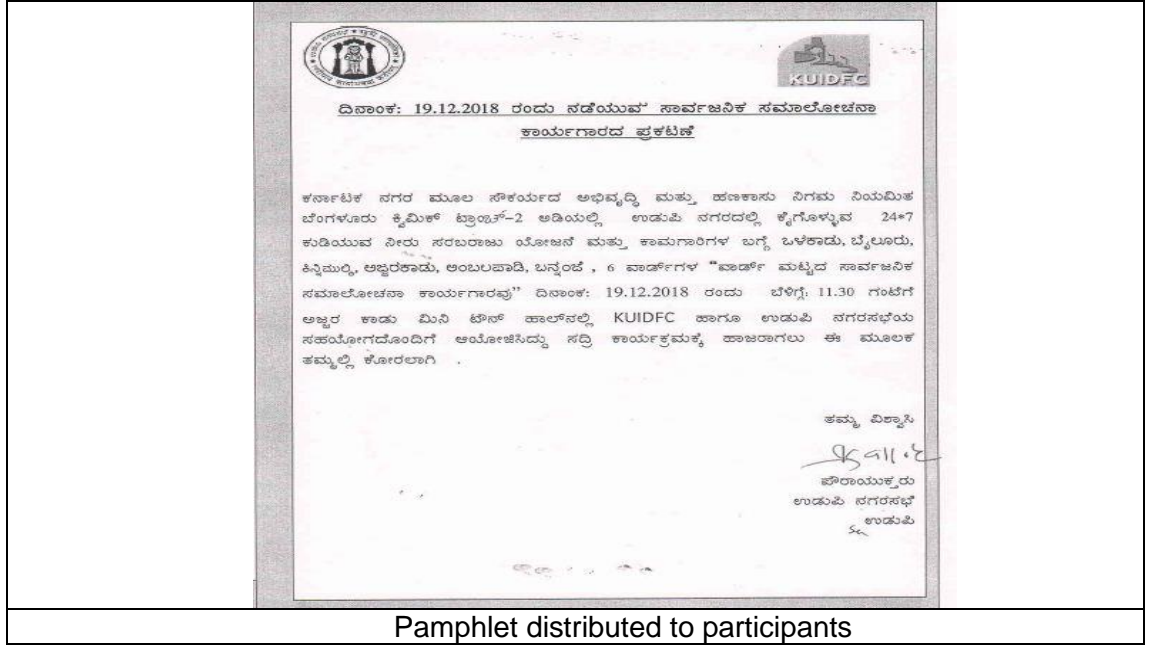
5.Sri. Venkataramana, Court road resident, asked why the height of Baje dam was not increased, instead of getting water from Varahi.

Ans: AEE of Udupi KUIDFC replied that this is economically and technically not suitable





Attendance Sheet



Pamphlet distributed to participants

**Public Consultation Meeting at Udupi CMC office Satyamurthy Memorial Hall on
22.12.2018 at 11.30am (Ward 29 and 30)**

The CMC, Udupi has organized Ward level Public Consultation Meeting at **Udupi CMC office Satyamurthy Memorial Hall on 22.12.2018 at 11.30am (ward 29 and 30)**

A total of 20 citizens including 3 Councilors, 7 officials (CMC, MESCOM, KUIDFC, Project Consultants and Contractor Engineers) attended. 10 females attended the meeting.

The KUIDFC official welcomed the gathering and invited the vice president of the ward to the stage. The PMDCSC consultant provided information on the proposed Water Supply Project (components such as source of water, raw water raising main, WTP, pure water distribution network, house service connections water metering and contractual obligations of the contractor during the O & M phase)

The following issues were raised by the citizens:

1: Sri.T J Hegde Udupi, CMC Member, Shiribeedu said that there is a dispute between local farmers and elected member about this project. Please provide details about the status of the project.

Ans: AEE of Udupi KUIDFC explained that along the Varahi River, water scarcity has caused a Farmer's Union and the local elected member to object to the alignment. This objection has been submitted to court. The Varahi River has adequate water for everyone. Of the total 40.46 cusecs of water, 31.15 cusecs of water can be used for agriculture and the remaining 9.46 cusecs for discharge to river. Of this, only 0.47 cusecs (41 MLD) is being drawn by the Udupi CMC and will hardly affect the farmers/ villages enroute. This is in court matter but locals will need to be convinced. The grant for this project has been sanctioned. The amount will be released through the KUIDFC nodal agency high power steering committee

2. Sri. T J Hegde Udupi, CMC Member regarding the above matter and about pipelines passing through village panchayats, is there an agreement made with the village panchayat and will water be provided to the villages remaining water sufficient to Udupi or not

Ans: AEE of Udupi KUIDFC explained for this project, the DPR was presented and permission has taken from panchayats, RDPR and PWD. Additionally, for the 12 en-route villages, 41 MLD of water has been included.

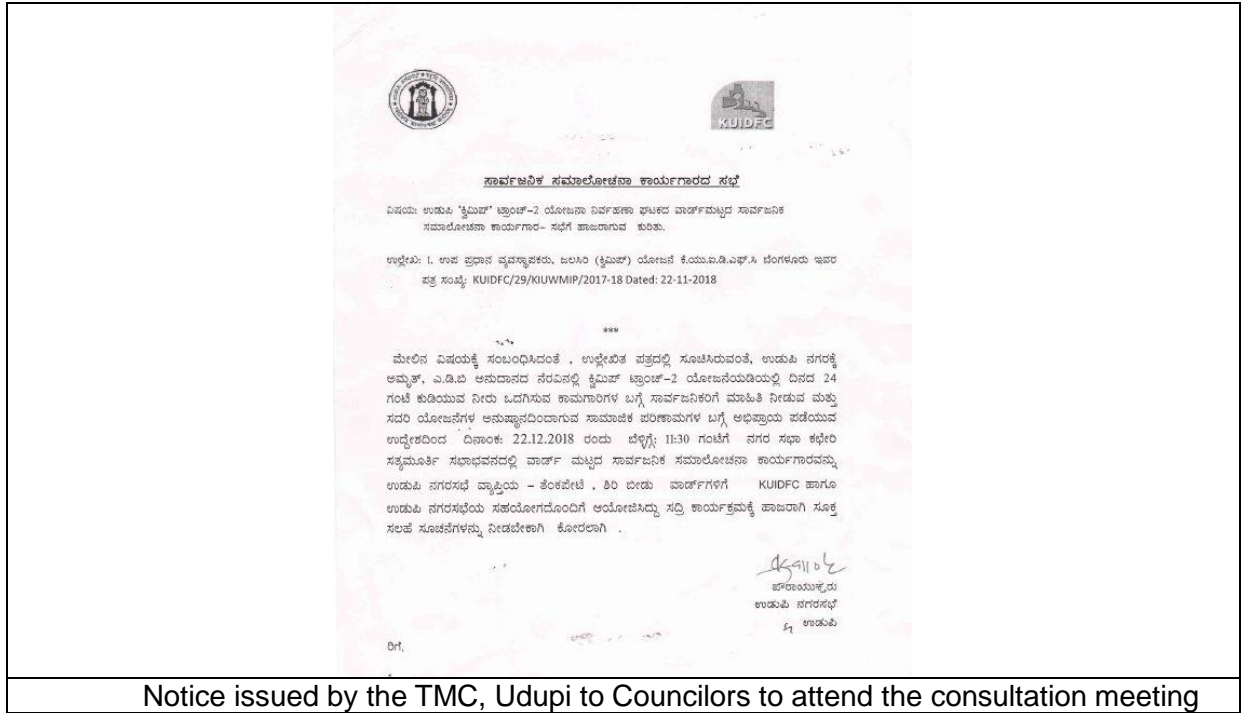
3. Smt Amrutha Krishnamurthy Acharya, Udupi CMC member, Kinimulki asked how many OHTs will be constructed and where

Ans: Udupi Environmental engineer said that 7 new OHTs will be constructed at (1)Manipal near Anganawadi (2) Manipal Mannapalla (3) Manchi (4) Kolambe Near Ammanni Ramanna shetty Hall (5) Kakkunje (6) Indrali (7) Santekatte

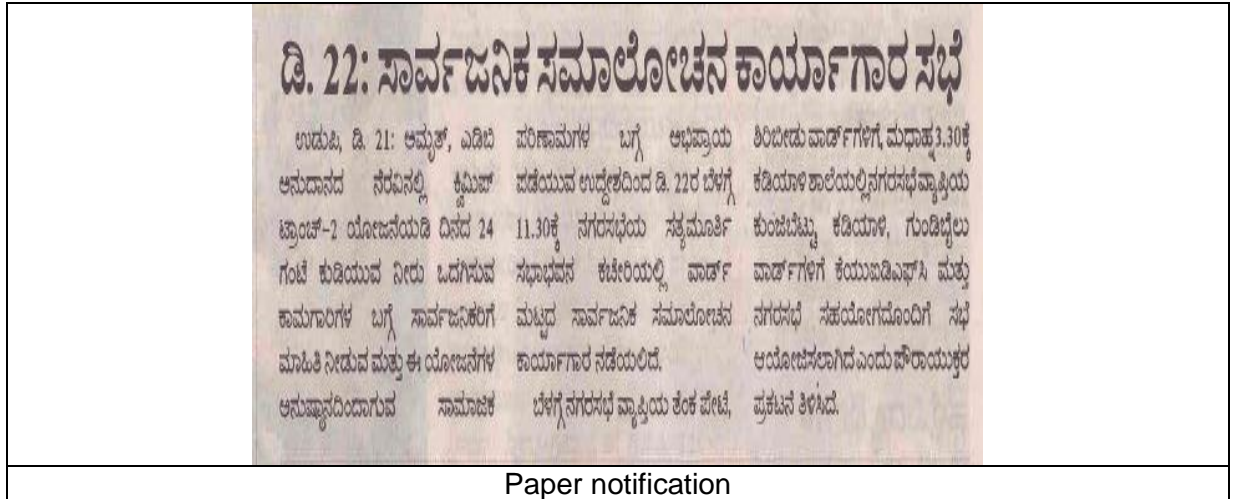
4. Sri. T J Hegde, Udupi CMC Member said that 135 litre per person per day was the basis for the proposal. What is the status of water now and what is the solution?

Ans: Udupi Environmental engineer answered that 19,000 houses and 2600 commercial connections exist currently and for the last 9 months 135 liter/day was supplied. However, in the last 3 months the quantity of water has gone down.





Notice issued by the TMC, Udupi to Councilors to attend the consultation meeting



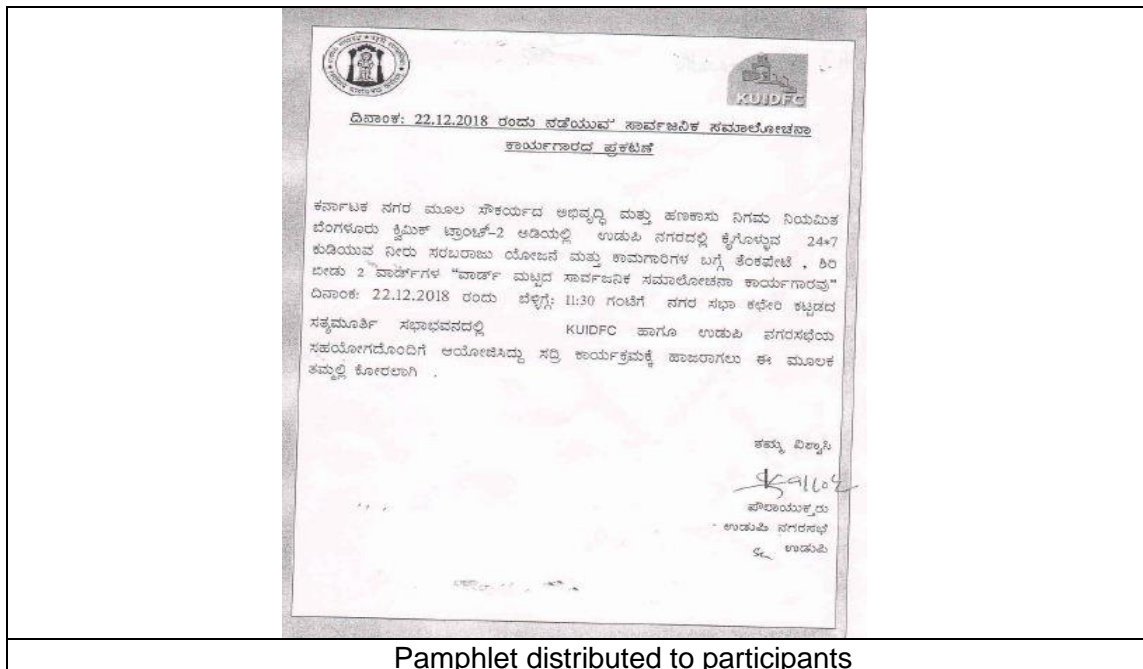
Paper notification

10		
ದಿನಾಂಕ: 22.12.2018 ರಂದು ಬೆಳಿಗ್ಗೆ 11:30 ಗಂಟೆಗೆ ನಗರ ಸಭಾ ಕಛೇರಿ ಕಛೇರಿಗೆ ಸಭೆಯು ಸಮಾಜ ಸುರಕ್ಷತೆ ಸಮಿತಿ ಸಭೆಯು ನಡೆಯಿತು.		
ಕ್ರ.ಸಂ.	ಹೆಸರು	ಹಾಜರಿ
01	ಸಭಾಪತಿ, ಸಭಾ ಸದಸ್ಯರು	-
02	ಶ್ರೀ. ಸುರೇಶ್, ಸಭಾ ಸದಸ್ಯರು	-
03	ಶ್ರೀ. ಸುರೇಶ್, ಸಭಾ ಸದಸ್ಯರು	-
04	ಶ್ರೀ. ಸುರೇಶ್, ಸಭಾ ಸದಸ್ಯರು	-
05	ಶ್ರೀ. ಸುರೇಶ್, ಸಭಾ ಸದಸ್ಯರು	-
06	ಶ್ರೀ. ಸುರೇಶ್, ಸಭಾ ಸದಸ್ಯರು	-
07	ಶ್ರೀ. ಸುರೇಶ್, ಸಭಾ ಸದಸ್ಯರು	-
08	ಶ್ರೀ. ಸುರೇಶ್, ಸಭಾ ಸದಸ್ಯರು	-
09	ಶ್ರೀ. ಸುರೇಶ್, ಸಭಾ ಸದಸ್ಯರು	-
10	ಶ್ರೀ. ಸುರೇಶ್, ಸಭಾ ಸದಸ್ಯರು	-
11	ಶ್ರೀ. ಸುರೇಶ್, ಸಭಾ ಸದಸ್ಯರು	-
12	ಶ್ರೀ. ಸುರೇಶ್, ಸಭಾ ಸದಸ್ಯರು	-

11		
ಕ್ರ.ಸಂ.	ಹೆಸರು	ಹಾಜರಿ
1	Kajrasree Gogolka	-
2	Kata Nair	-
3	Mahabani	-
4	Deepti	-
5	Aradhya	-
6	Aradhya	-
7	Aradhya	-
8	Aradhya	-
9	Aradhya	-
10	Aradhya	-
11	Aradhya	-
12	Aradhya	-
13	Aradhya	-
14	Aradhya	-
15	Aradhya	-
16	Aradhya	-
17	Aradhya	-
18	Aradhya	-
19	Aradhya	-
20	Aradhya	-

Attendance sheet

Attendance sheet



Pamphlet distributed to participants

**Public Consultation Meeting at Kamalabai High school Kadiyali- Udupi on 22.12.2018
at 3.30am (Ward 25,26 and 27)**

CMC, Udupi organized Ward level Public Consultations Meeting at TMC at **Kamalabai High school Kadiyali- Udupi on 22.12.2018 at 3.30am (Ward 25,26 and 27)**

A total of 13 citizens including 3 Councilors and 9 officials attended the consultation meeting. Only 3 women attended the meeting.

The KUIDFC official welcomed the gathering and invited the vice president of the ward to the stage. The PMDCSC consultant provided information on the proposed Water Supply Project (components such as source of water, raw water raising main, WTP, pure water distribution network, house service connections water metering and contractual obligations of the contractor during the O & M phase)

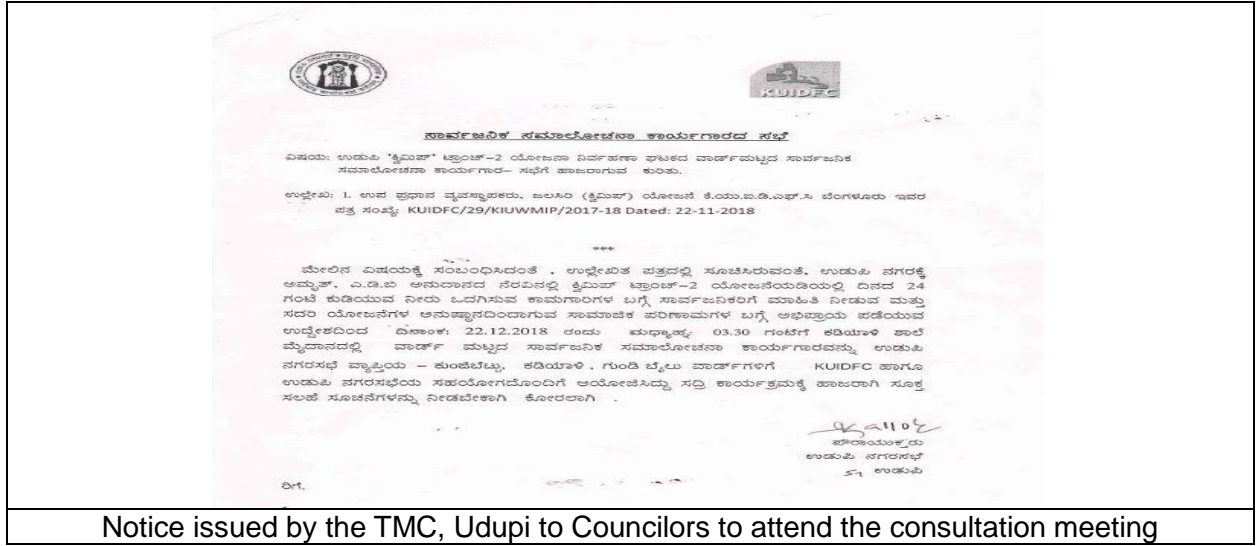
The following issues were raised by the citizens:

KEB Colony residents- First solve the water scarcity in the area and then tell us about long term projects.

Ans: Sri. Prabhakar Pujari, CMC member indicated that the water scarcity issue is being dealt with by the CMC. Please provide detailed information of your issues to our CMC members.

2. AEE and AE of Udupi KUIDFC explained the project to the public





Notice issued by the TMC, Udupi to Councilors to attend the consultation meeting



Paper Notification

12		13	
1	12.12.2023	1	13.12.2023
2	12.12.2023	2	13.12.2023
3	12.12.2023	3	13.12.2023
4	12.12.2023	4	13.12.2023
5	12.12.2023	5	13.12.2023
6	12.12.2023	6	13.12.2023
7	12.12.2023	7	13.12.2023
8	12.12.2023	8	13.12.2023
9	12.12.2023	9	13.12.2023
10	12.12.2023	10	13.12.2023
11	12.12.2023	11	13.12.2023
12	12.12.2023	12	13.12.2023
13	12.12.2023	13	13.12.2023

Attendance sheet

**Public Consultative workshop at ward no.7, in Primary Health Centre Kundapura,
Ward 13,14 and 15 on 24-02-2018 at 4:00pm**

The municipality organized a Ward level Public Consultations Workshop at TMC at ward no.7, in Primary Health Centre Kundapura, on 24-02-2018 at 4:00pm (ward 13,14 and 15)

A total of 21 citizens including 3 councilors, 7 officials (CMC, MESCOM, KUIDFC, Project Consultants and Contractor Engineers) attended the meeting. Nine women participated in the meetings.

The AEE of PIU Kundapura welcomed the gathering. The PMDCSC consultant provided information on the proposed Water Supply Project (components such as source of water, raw water raising main, WTP, pure water distribution network, house service connections water metering and contractual obligations of the contractor during the O & M phase)

The following issues were raised by the citizens:

1: Prabhakar Kodi ward member said that the people of Kodi have suffered for the last 10 years because of salt water in the water supply. We wish the project well.

2. Kodi ward member Smt. Jyoti said that from the date she was elected the scarcity of water is the main issue. What will be done to solve it?

Ans: the Chief officer of Kundapura said that missing link pipe line laying in your area will be repaired. Please contact AE Kundapura

3.Kodi village residents asked about the restoration of roads.

Ans: AE Kundapura said that all roads will be restored to normalcy.

4.Arun kodi, Kodi resident asked if the laying the pipe line along the shoulder of the road would avoid road damage

Ans: Depends on the road width

5.Kodi area residents requested information on new water connection

Ans: The Chief Officer of Kundapura explained that an authorized plumber would provide fixed connections for a charge. Submit the application to TMC. Water charges are- domestic use of water cost 8Rs/1000 litre, commercial use of water cost 16Rs/1000 litre and industrial use of water cost 32Rs/1000 Litre. The charges will have to be paid and the connections will be made

6.Vijaya Karnataka press reporter Sri. John asked for more details on the scarcity of water.

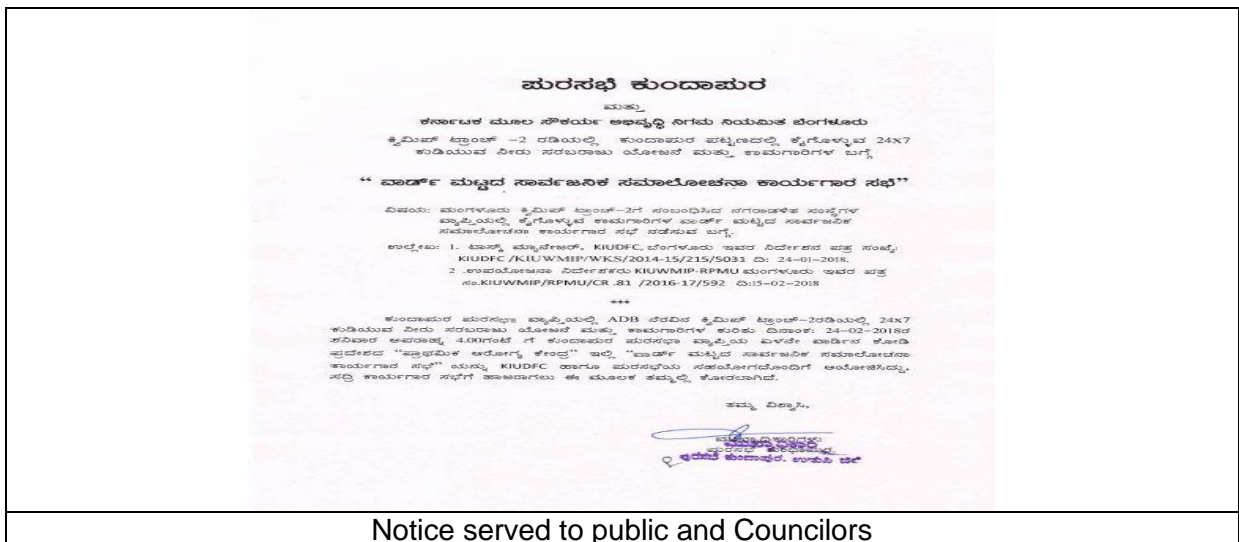
7. G.Abdul Saheb Kodi Village resident requested that the project implemented without inconvenience to public

Ans: The vice president explained that temporary arrangement of trench crossings etc will be made by the contractor. For any issues, contact AE of Kundapura.



ಮುಂಗಡ ಕ್ರಮ ಕೈಗೊಳ್ಳುವ ಸಂದರ್ಭದಲ್ಲಿ ಸಂಬಂಧಿಸಿದ ಸರ್ವತೋಮುಖ ಮಾಹಿತಿ ಕೊಡುಗೆಯನ್ನು ಕೊಡುವವರ ಹೆಸರು			
ಕ್ರ. ಸಂ.	ಹೆಸರು	ಹುದ್ದೆ	ಸಹಿ
1	ಶ್ರೀ ಕೆ. ಸುಬ್ರಹ್ಮಣ್ಯ ಶೆಟ್ಟಿ	ಮಾನ್ಯರಾದ	
2	ಶ್ರೀಮತಿ ಬಾಲಾ ಮಹಾಲಾ	ಮಾನ್ಯರಾದ	
3	ಶ್ರೀ ಮಹೇಶ್ ಕುಮಾರ್	ಮಾನ್ಯರಾದ	
4	ಶ್ರೀ ಕೆ. ಕುಮಾರ್	ಮಾನ್ಯರಾದ	
5	ಶ್ರೀ ಕೆ. ಕುಮಾರ್	ಮಾನ್ಯರಾದ	
6	ಶ್ರೀ ಕೆ. ಕುಮಾರ್	ಮಾನ್ಯರಾದ	
7	ಶ್ರೀ ಕುಮಾರ್ ಕುಮಾರ್	ಮಾನ್ಯರಾದ	
8	ಶ್ರೀ ಕುಮಾರ್ ಕುಮಾರ್	ಮಾನ್ಯರಾದ	
9	ಶ್ರೀ ಕುಮಾರ್ ಕುಮಾರ್	ಮಾನ್ಯರಾದ	
10	ಶ್ರೀಮತಿ ಕುಮಾರಾ ಕುಮಾರ್	ಮಾನ್ಯರಾದ	
11	ಶ್ರೀ ಕುಮಾರ್ ಕುಮಾರ್	ಮಾನ್ಯರಾದ	
12	ಶ್ರೀ ಕುಮಾರ್ ಕುಮಾರ್	ಮಾನ್ಯರಾದ	
13	ಶ್ರೀ ಕುಮಾರ್ ಕುಮಾರ್	ಮಾನ್ಯರಾದ	
14	ಶ್ರೀ ಕುಮಾರ್ ಕುಮಾರ್	ಮಾನ್ಯರಾದ	
15	ಶ್ರೀ ಕುಮಾರ್ ಕುಮಾರ್	ಮಾನ್ಯರಾದ	
16	ಶ್ರೀ ಕುಮಾರ್ ಕುಮಾರ್	ಮಾನ್ಯರಾದ	
17	ಶ್ರೀ ಕುಮಾರ್ ಕುಮಾರ್	ಮಾನ್ಯರಾದ	
18	ಶ್ರೀ ಕುಮಾರ್ ಕುಮಾರ್	ಮಾನ್ಯರಾದ	
19	ಶ್ರೀಮತಿ ಕುಮಾರಾ ಕುಮಾರ್	ಮಾನ್ಯರಾದ	
20	ಶ್ರೀ ಕುಮಾರ್ ಕುಮಾರ್	ಮಾನ್ಯರಾದ	
21	ಶ್ರೀಮತಿ ಕುಮಾರಾ ಕುಮಾರ್	ಮಾನ್ಯರಾದ	
22	ಶ್ರೀಮತಿ ಕುಮಾರಾ ಕುಮಾರ್	ಮಾನ್ಯರಾದ	
23	ಶ್ರೀ ಕುಮಾರ್ ಕುಮಾರ್	ಮಾನ್ಯರಾದ	
24	ಶ್ರೀಮತಿ ಕುಮಾರಾ ಕುಮಾರ್	ಮಾನ್ಯರಾದ	
ಮುಂಗಡ ಕ್ರಮ ಕೈಗೊಳ್ಳುವ ಸಂದರ್ಭದಲ್ಲಿ ಸಂಬಂಧಿಸಿದ ಸರ್ವತೋಮುಖ ಮಾಹಿತಿ ಕೊಡುಗೆಯನ್ನು ಕೊಡುವವರ ಹೆಸರು			
1	ಶ್ರೀ ಕುಮಾರ್ ಕುಮಾರ್	ಮಾನ್ಯರಾದ	
2	ಶ್ರೀ ಕುಮಾರ್ ಕುಮಾರ್	ಮಾನ್ಯರಾದ	
3	ಶ್ರೀ ಕುಮಾರ್ ಕುಮಾರ್	ಮಾನ್ಯರಾದ	
4	ಶ್ರೀ ಕುಮಾರ್ ಕುಮಾರ್	ಮಾನ್ಯರಾದ	
5	ಶ್ರೀ ಕುಮಾರ್ ಕುಮಾರ್	ಮಾನ್ಯರಾದ	

Attendance sheet



Notice served to public and Councilors

Public Consultative workshop near Chakreswari temple Kodi- Kundapura in the wards 13, 14, 15 and 16 on 17-12-2018 at 11:00am

The Municipality organized Ward level Public Consultations at TMC near **Chakreswari temple Kodi- Kundapura, on 17-12-2018 at 11:00am**

A total of 40 citizens including 1 Councilor and 13 officials (CMC, MESCOM, KUIDFC, Project Consultants and Contractor Engineers) attended. There were no women participants.

The AEE of PIU Kundapura welcomed the gathering and provided information on the proposed Water Supply Project (components such as source of water, raw water raising main, WTP, pure water distribution network, house service connections water metering and contractual obligations of the contractor during the O & M phase)

The following issues were raised by the citizens:

1: Abdul Saheb, Kodi village resident requested that the project be completed without obstruction to public.

Ans: Chief Officer of Kundapura said that necessary measures will be taken and execution will be done properly. For any issues, contact AE of Kundapura

2.Kodi village residents asked the restoration of roads.

Ans: The Kundapura AE said that wherever the road is damaged during pipe laying, road restoration will done as per contract.

3. Mr. Arun kodi,Kodi resident said that laying of pipe line should be done without any damage to the CC road

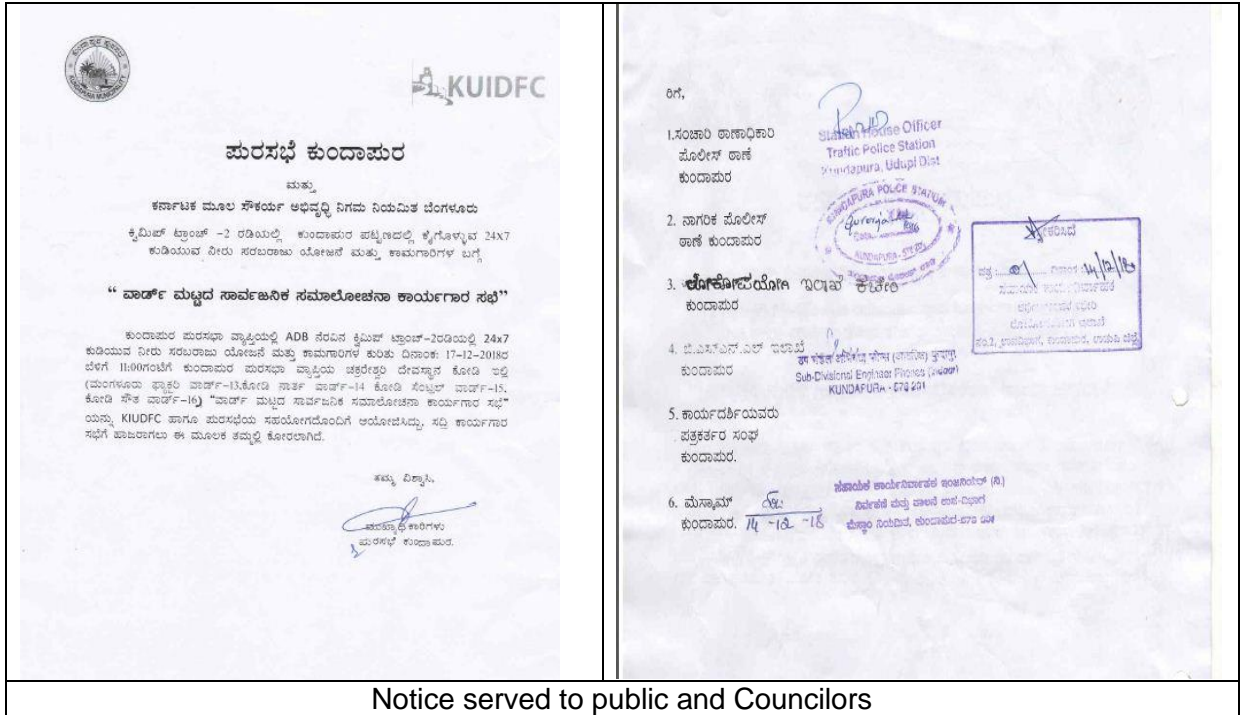
Ans: AE said that on concrete roads, pipe will be laid on both sides of the road as shown in the drawing

4.Kodi area residents asked what is the procedure for new water connection.

Ans: The Chief Officer of Kundapura explained that an authorized plumber would provide fixed connections for a charge. Submit the application to TMC. Water charges are- domestic use of water cost 8Rs/1000 litre, commercial use of water cost 16Rs/1000 litre and industrial use of water cost 32Rs/1000 Litre. The charges will have to be paid and the connections will be made

5.Vijay Karnataka press reporter Sri. John explained the present situation of the water in the Kodi village and the response of the officials

[illegible]



Notice served to public and Councilors



News Paper Report

Public Consultative workshop at Town Hall on 08/02/2018 - Puttur Wards 1 to 31 at 4.00pm

The Municipality organized Ward level Public Consultations at CMC **Town Hall on 08/02/2018 - Puttur Wards 1 to 31 at 4.00pm**

A total of 66 citizens including 4 Councilors and 6 officials, Project Consultants etc participated in the workshop. Seventeen women attended the meeting.

The AEE of PIU Puttur welcomed the gathering and provided information on the proposed Water Supply Project (components such as source of water, raw water raising main, WTP, pure water distribution network, house service connections water metering and contractual obligations of the contractor during the O & M phase)

The following issues were raised by the citizens:

1.Sri. Husain asked if the existing PVC pipes would be removed

Ans. AE answered that the existing PVC pipes would be removed and HDPE pipes laid

2. Sri Abdul Nazeer asked if existing water meters would be changed

Ans. AE replied that existing water meters would be replaced by modern water meters

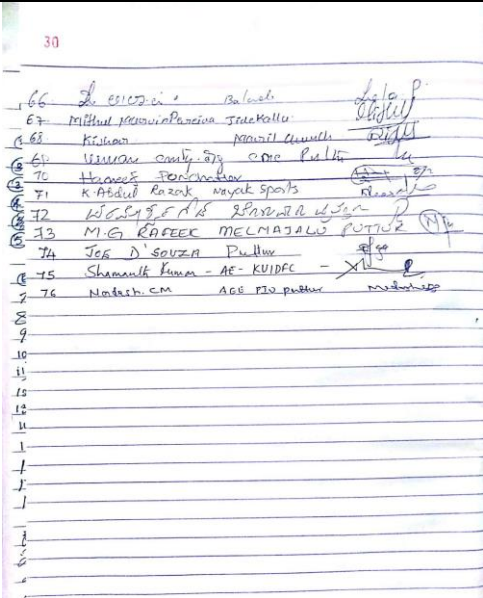
3. Smt.Swarna latha Hegde said that the existing system of water supply does not properly reach everywhere

Ans.AE replied that with this project, water will be provided across the town





53.	I. K. Bolton	2000
54.	D. J. P. P. P. P.	2000
55.	Al. J. P. P. P.	2000
56.	CH. J. P. P.	2000
57.	Y. J. P.	2000
58.	A. J. P.	2000
59.	B. J. P.	2000
60.	C. J. P.	2000
61.	D. J. P.	2000
62.	E. J. P.	2000
63.	F. J. P.	2000
64.	G. J. P.	2000
65.	H. J. P.	2000
66.	I. J. P.	2000
67.	J. J. P.	2000
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77.	T. J. P.	2000
78.	U. J. P.	2000
79.	V. J. P.	2000
80.	W. J. P.	2000
81.	X. J. P.	2000
82.	Y. J. P.	2000
83.	Z. J. P.	2000
84.	AA. J. P.	2000
85.	AB. J. P.	2000
86.	AC. J. P.	2000
87.	AD. J. P.	2000
88.	AE. J. P.	2000
89.	AF. J. P.	2000
90.	AG. J. P.	2000
91.	AH. J. P.	2000
92.	AI. J. P.	2000
93.	AJ. J. P.	2000
94.	AK. J. P.	2000
95.	AL. J. P.	2000
96.	AM. J. P.	2000
97.	AN. J. P.	2000
98.	AO. J. P.	2000
99.	AP. J. P.	2000
100.	AQ. J. P.	2000

	
Attendance Sheet	

	Paper Notification to Citizens about the Meeting
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<p>Udayavani additional paper “Sudhina” Date:13.02.2019</p>	<p>Suddi bidugade, Puttur Date:13.02.2019</p>
<p>Press about the Meeting</p>	

**Public Consultation workshop at CMC City Council Community Hall (Guru Bhavana)
Puttur on 12.02-2018 at 3.30pm, wards(16,19,21,22,23,24,25,26,30 and31)**

The municipality organized Ward level Public Consultations Workshop at CMC **Council Community Hall (Guru Bhavana)** Puttur on 12.02.2018. **wards(16,19,21,22,23,24,25,26,30 and31)**

A total of 32 citizens including 10 councilors and 16 officials, Project Consultants etc participated in the workshop. Among the participants, 10 were women.

The PIU Puttur welcomed the gathering and provided information on the proposed Water Supply Project (components such as source of water, raw water raising main, WTP, pure water distribution network, house service connections water metering and contractual obligations of the contractor during the O & M phase)

The following issues were raised by the citizens:

1.Sri. Dinesh Bhat, Consumers Forum asked why the previous ADB project of KUDCEMP 24x7 project had not been properly implemented.

Ans : Praveen Rego GKW consultants engineer answered that lack of funds had made it impossible to completely implement the previous project.

Sri. Dinesh Bhat Consumers Forum asked about road restoration work in this project

Ans : Praveen Rego GKW consultants engineer replied that road restoration would be completed

2. Sri. Prakash asked if DG sets would be provided

Ans : Praveen Rego GKW consultants engineer replied that DG sets would be provided at WTP and Jack well for the project

3.Sri. Ravindra, Human Rights Forum asked what type of pipe lines would be laid for water supply

Ans : Praveen Rego GKW consultants engineer replied that the rising mains would be DI pipes and Distribution pipes would be HDPEs

4.Sri. Timmappa Gowda, senior citizen asked who would maintain O&M (CMC or contractor)

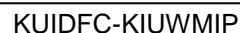
Ans : Praveen Rego GKW consultants engineer replied that the contractors would provide maintenance for 8 years

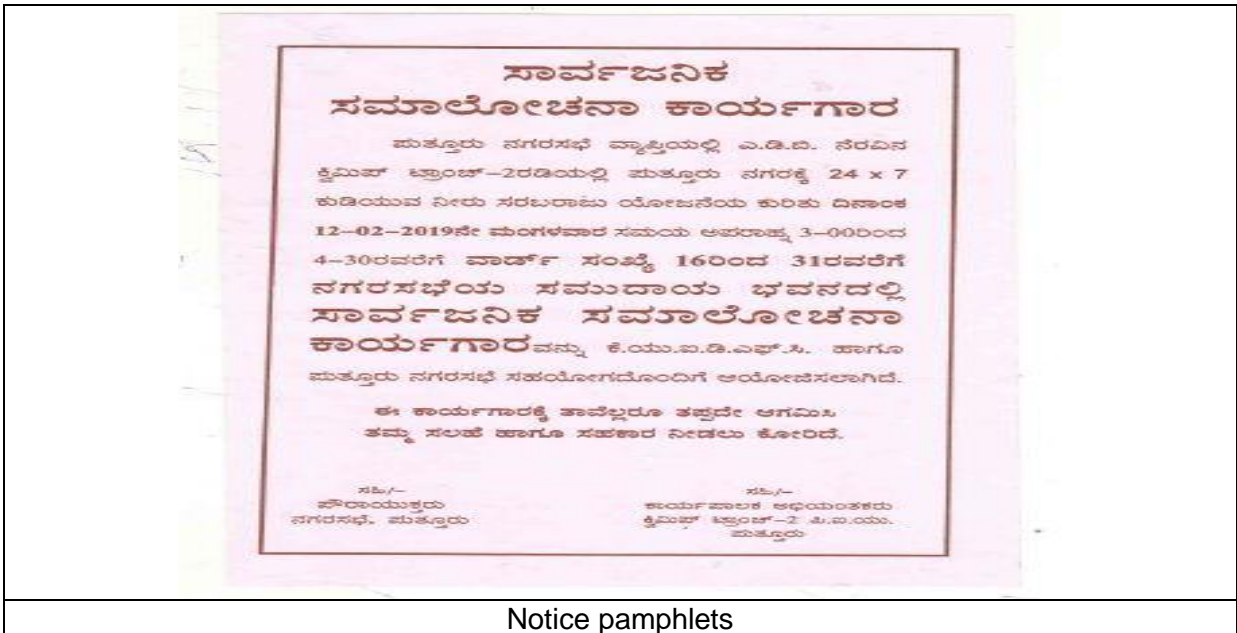
5.Sri. Balachandra, CMC member asked who would pay for the cost of a new water meter installation

Ans : Praveen Rego GKW consultants engineer replied that there was no extra charge for replacement of or new water meter installation. The cost is part of the project cost.

[illegible]

Notice to Councilors about the Meeting





**Public Consultation workshop at Anganavadi Kendra Mukrampadi- Puttur Wards 20,
on 18.02.18 at 10.30am**

The Municipality organized Ward level Public Consultations Workshop at CMC **Sametadka Govt School Puttur Wards 21 and 22 ,on 23-03-2018 at 3.00pm**

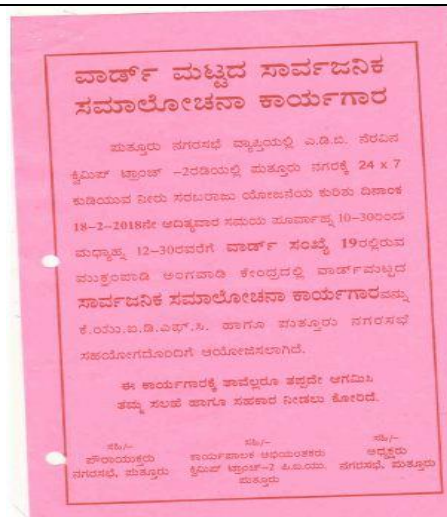
A total of 32 citizens (of which 7 were women) - including 2 councilors and 3 officials and Project Consultants participated in the workshop.

The PIU Puttur welcomed the gathering and provided information on the proposed Water Supply Project (components such as source of water, raw water raising main, WTP, pure water distribution network, house service connections water metering and contractual obligations of the contractor during the O & M phase)



KUIDFC (KIUWMIP) - 2024 CMCE Sessions		
Ward Wise Public Consultation Attendance Sheet		
Ward No. 19	Date: 16/02/2025	Time: 10:30am
Sl No	Members Present	Signature
1	20250101 - 01/01/2025 - 01/01/2025 - 01/01/2025	Singhale
2	01/01/2025 - 01/01/2025 - 01/01/2025 - 01/01/2025	
3	01/01/2025 - 01/01/2025 - 01/01/2025 - 01/01/2025	
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14	01/01/2025 - 01/01/2025 - 01/01/2025 - 01/01/2025	
15	01/01/2025 - 01/01/2025 - 01/01/2025 - 01/01/2025	
16	01/01/2025 - 01/01/2025 - 01/01/2025 - 01/01/2025	
17	01/01/2025 - 01/01/2025 - 01/01/2025 - 01/01/2025	
18	01/01/2025 - 01/01/2025 - 01/01/2025 - 01/01/2025	
19	01/01/2025 - 01/01/2025 - 01/01/2025 - 01/01/2025	
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23	01/01/2025 - 01/01/2025 - 01/01/2025 - 01/01/2025	
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25	01/01/2025 - 01/01/2025 - 01/01/2025 - 01/01/2025	
26	01/01/2025 - 01/01/2025 - 01/01/2025 - 01/01/2025	
27	01/01/2025 - 01/01/2025 - 01/01/2025 - 01/01/2025	
28	01/01/2025 - 01/01/2025 - 01/01/2025 - 01/01/2025	
29	01/01/2025 - 01/01/2025 - 01/01/2025 - 01/01/2025	
30	01/01/2025 - 01/01/2025 - 01/01/2025 - 01/01/2025	
31	01/01/2025 - 01/01/2025 - 01/01/2025 - 01/01/2025	
32	01/01/2025 - 01/01/2025 - 01/01/2025 - 01/01/2025	
33	01/01/2025 - 01/01/2025 - 01/01/2025 - 01/01/2025	
34	01/01/2025 - 01/01/2025 - 01/01/2025 - 01/01/2025	
35	01/01/2025 - 01/01/2025 - 01/01/2025 - 01/01/2025	
36	01/01/2025 - 01/01/2025 - 01/01/2025 - 01/01/2025	
37	01/01/2025 - 01/01/2025 - 01/01/2025 - 01/01/2025	
38	01/01/2025 - 01/01/2025 - 01/01/2025 - 01/01/2025	

Attendance Sheet



Notice to Citizens about Meeting

Public Consultation workshop at Sametadka Govt School Puttur Wards 21 and 22 ,on 23-03-2018 at 3.00pm

The Municipality organized Ward level Public Consultations Workshop at CMC **Sametadka Govt School Puttur Wards 21 and 22 ,on 23-03-2018 at 3.00pm**

A total of 46 citizens including 4 councilors and 1 officials and Project Consultants participated in the workshop. Of the participants, 18 were women.

The PIU Puttur welcomed the gathering and provided information on the proposed Water Supply Project (components such as source of water, raw water raising main, WTP, pure water distribution network, house service connections water metering and contractual obligations of the contractor during the O & M phase)

The following issues were raised by the citizens:

1: Sri. Prashanth Kumar asked why the existing 9 LL GLSRs are being dismantled for tanks with 10 LL (a difference of only 1.00LL)

Ans. Sudheer, Asst. Resident engineer responded that the existing tank are old and seepage is occurring

2. Sri. P Chandra Shekhar asked why 10.00LL tanks were not constructed previously.

Ans. Sudheer, Asst. Resident engineer responded that the previous sanctioned amount allowed only 9.00 LL tanks

3.Smt. Prema said that the existing system does not reach the entire town

Ans.Sudheer, Asst. Resident engineer responded that this project will cover the entire town

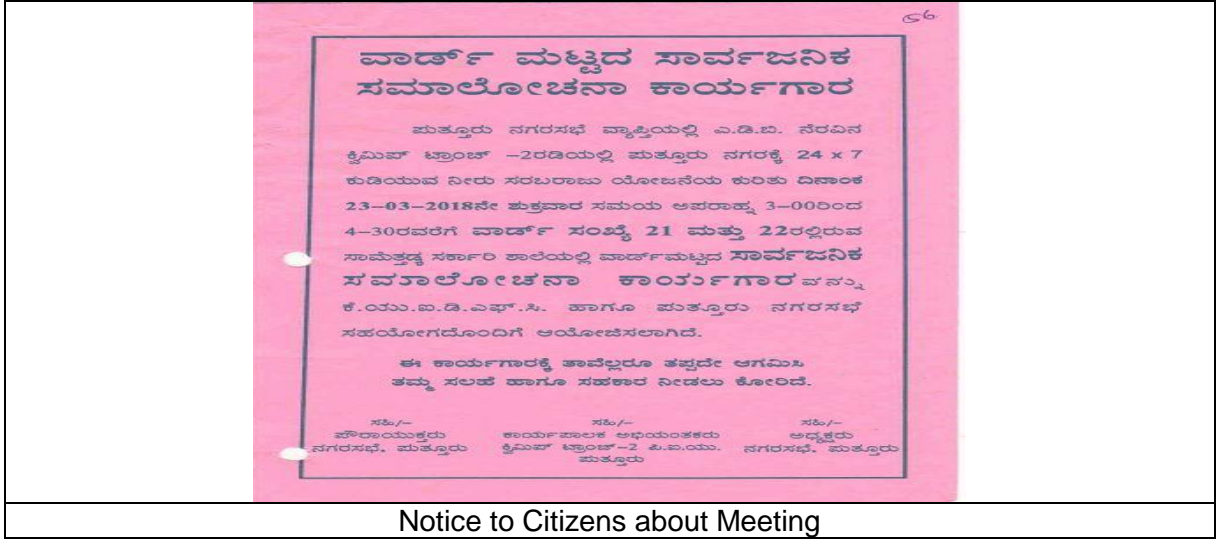
Ward level public consultation at **Sametadka Govt School Puttur** was concluded with vote of thanks to all the participants by Sri Hassan Saheb





Ward Wide Public Consultation Attendance Sheet		
Ward No: 21 and 22		
Date: 25/5/2019		
Time: 3.30pm to 5.30pm		
Venue: Sapatthala govt school Sapatthala		
Sl No	Members Name	Signature
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Attendance Sheet



Notice to Citizens about Meeting

ANNEXURE 4: GRIEVANCE REDRESSAL

SI No	Date	Place	Package Number	Name of Person & Address	Phone Number	Complaint Details	Action Taken	Redressal Status
Mangalore UGD Sub Project								
1	01.07.2019	Ashok Nagar (Mangalore)	02MNG02	Ashok Shetty Min road site hardware shop #32	9945358799	Water pipe is damaged, excavated tranche is open & pit is not closed.	The contractor with the executive engineer rectified the water pipeline; and closed the tranche.	Closed 10/07/2019
2	13.07.2019	Ashok Nagar (Mangalore)	02MNG02	Raju Amarawati Bharat beedi road A Block Ashoknagar site near	9449250267	UGD pipe damaged, open pit, housekeeping is not good	The contractor and AE visited the site rectified the pipeline; the contractor and manager ensured housekeeping.	Closed 20/07/2019
3	25.07.2019	Ashok Nagar (Mangalore)	02MNG02	Saroja House #32 A Block door #19-05-1995	9611735093	Back filling work not completed	The contractor completed the backfilling.	Closed 30/07/2019
4	01.07.2019	Ashok Nagar (Mangalore)	02MNG02	Ashok Kumar Medical College main road Ashoknagar	9945358791	Back filling work not completed	The contractor completed the backfilling.	Closed 05/07/2019
5	10.07.2019	Ashok Nagar (Mangalore)	02MNG02	Kumar House no 18 # 323 Ashoknagar	9900881430	UGD pipe damaged, proper housekeeping not happening	The contractor and AEE visited the site, rectified the pipeline; the contractor and manager made housekeeping proper.	Closed 15/07/2019
6	20.07.2019	Ashok Nagar (Mangalore)	02MNG02	Raju Medical College main road	8050089890	Water pipe damage, excavated tranche	The contractor and executive engineer rectified the water pipeline,	Closed 30/07/2019

				Ashoknagar		open.	closed the tranche.	
7	01.07.2019	Ashok Nagar (Mangalore)	02MNG02	Santhosh Main Road Ashoknagar House no # 352	964735093	Water pipe damage, excavated tranche open.	The contractor with technical staff rectified the water pipe and backfilled the tranche	Closed 05/07/2019
8	15.07.2019	Ashok Nagar (Mangalore)	02MNG02	Praveen Kumar Medical College Main road Ashoknagar	9673454415	UGD pipe damaged, housekeeping is not good	The contractor with his technical staff rectified the water pipe and backfilled the tranche	Closed 20/07/2019
9	25.07.2019	Ashok Nagar (Mangalore)	02MNG02	Noorsab Gowda main road Ashoknagar	6337545101	Back filling work not completed.	The contractor completed the backfilling work	Closed 30/07/2019
10	17.06.2019	Ashok Nagar (Mangalore)	02MNG02	Anithkumar Road side House o #323 Ashoknagar	9980246474	Water pipe damage and back filling work not completed.	The contractor with his technical staff rectified the water pipe and backfilled the tranche	Closed 20.06.2019
11	25.06.2019	Ashok Nagar (Mangalore)	02MNG02	Jayalaxmi apartment Ashoknagar	7204022330	Drainage pipe damaged, road excavated tranche open.	The contractor with his technical staff and AE rectified the drainage pipe and backfilled the tranche.	Closed 28.06.2019
12	01.07.2019	Ashok Nagar (Mangalore)	02MNG02	VMN Kumar Ashoknagar road side house Mangalore	8097971090	Water pipe damage and drainage wall construction & road soil cleaning work & backfilling.	The contractor with his technical staff rectified the drainage wall and with labour completed road soil cleaning work and backfilling work.	Closed 06.07.2019
13	01.07.2019	Bharatbeedi (Mangalore)	02MNG02	Anith Kumar Main road side	9900475890	Electrical laying, water piping and excavation work.	The contractor and technicians rectified electrical line and water	Closed 08.07.2019

				House Bharatbeedi			pipe	
14	13.07.2019	Bharatbeedi (Mangalore)	02MNG02	Anil Kumar Bharatbeedi Mangalore	9945358090	Water pipe damaged and excavated tranche open.	The contractor with his technical staff and AE rectified the water pipe and backfilled the tranche.	Closed 20.07.2019
15	25.07.2019	Bharatbeedi (Mangalore)	02MNG02	Roshan kumar road side house main road Bharatbeedi Mangalore	9900243876	UGD pipe damaged and open pit, housekeeping is not good and road cleaning work not good	The contractor and AEE rectified the pipeline; the contractor with the help of his manager made housekeeping proper.	Closed 30.07.2019
16	01.05.2019	Matadkani (Mangalore)	02MNG02	V M Bhagwan 6-18-796 Bhagwan Vihar Matadkani road Mangalore	6363827350	Water pipe damaged and road excavated tranche open.	The contractor with his technical staff and AEE rectified the water pipe and backfilled the tranche.	Closed 10.05.2019
17	01.06.2019	Matadkani (Mangalore)	02MNG02	Sreeniva 6-18-799 Sreenivas house Matadkani road Mangalore	8181996363	tranche open and back filling work is not completed	The contractor with his labour completed the backfilling.	Closed 12.06.2019
18	15.06.2019	Ashok Nagar (Mangalore)	02MNG02	Jayalaxmi Shop Ashoknagar Road	6363827350	Water pipe damaged and road excavated tranche open.	The contractor with his technical staff and AE rectified the water pipe and backfilled the tranche.	Closed 20.06.2019
19	05.07.2019	Ashok Nagar (Mangalore)	02MNG02	Alisab Main road Ashoknagar Medical College	9945358777	Water pipe damaged and road excavated tranche open.	The contractor with his technical staff and AEE rectified the water pipe and backfilled the tranche.	Closed 10.07.2019
20	20.07.2019	Ashok Nagar (Mangalore)	02MNG02	Amith Kumar Medical college opposite Main Road	8880045137	tranche open and back filling work is not completed	The contractor with his labour completed the backfilling.	Closed 25.07.2019

				Ashoknagar				
21	26.07.2019	Ashok Nagar (Mangalore)	02MNG02	Shetty ,ground near Karnataka bank ATM Main road ashok nagar	9963787813	UGD pipe damaged and open pit, housekeeping is not good and road cleaning work not completed	The contractor and AEE visited the site rectified the pipeline the contractor with the help of his manager made housekeeping proper.	Closed 30.07.2019
22	03.07.2019	Matadkani (Mangalore)	02MNG02	Sero, house no # 32/3 Road side Matadkani	8872643214	Water pipe damaged and road excavated tranche open.	The contractor with his technical staff and AE rectified the water pipe and backfilled the tranche.	Closed 07.07.2019
23	15.07.2019	Matadkani (Mangalore)	02MNG02	Jayalaxmi apartment house #32 main road Matadkani	7374854319	Water pipe damaged and road excavation not completed	The contractor with his technical staff rectified the water pipeline and completed the road excavation.	Closed 19.07.2019
24	26.07.2019	Matadkani (Mangalore)	02MNG02	Apartment , main road Matadkani	9988001710	tranche open and back filling work is not completed	The contractor with his labour completed the backfilling.	Closed 30.07.2019
25	07.07.2019	Matadkani (Mangalore)	02MNG02	Kishan Shetty 6-18-804 house no Matadkani	6363734549	Road damage and water piping connection and road excavation	The contractor with the help of the executive engineer rectified the road and water pipeline.	Closed 10.07.2019
26	15.07.2019	Matadkani (Mangalore)	02MNG02	Prakash road side Matadkani	6868781390	Road excavation and tranche open	The contractor with his labour completed the backfilling.	Closed 20.07.2019
27	25.07.2019	Matadkani (Mangalore)	02MNG02	Vardhaman house no #6-18-1995 road	6363504178	Water piping damage and excavation and	The contractor with his technical staff and AEE rectified the water pipe	Closed 30.07.2019

				side Matadkani		tranche open	and backfilled the tranche.	
28	01.01.2019	STP kavoor (Mangalore)	02MNG02	Krishna STP kavoor site	8816032413	Water piping damage and excavation and tranche open	The contractor with his technical staff and AE rectified the water pipe and backfilled the tranche.	Closed 05.01.2019
29	10.01.2019	STP kavoor (Mangalore)	02MNG02	Santhosh Road side shop STP kavoor Site	9623102310	UGD pipe damaged and open pit, housekeeping is not good	The contractor and AEE visited the site rectified the pipeline the contractor with the help of his manager made housekeeping proper.	Closed 20.01.2019
30	25.01.2019	STP kavoor (Mangalore)	02MNG02	Dinesh Road site Main temple STP kavoor	8686139510	tranche open and back filling work is not completed	The contractor with his labour completed the backfilling.	Closed 30.01.2019
31	01.02.2019	Ashok Nagar (Mangalore)	02MNG02	Shanmukha Road side shop #32 Chamundeswari Temple	9673453520	Water piping damage and excavation and tranche open	The contractor with his technical staff and AE rectified the water pipe and backfilled the tranche	Closed 05.02.2019
32	15.02.2019	Ashok Nagar (Mangalore)	02MNG02	Krishna Medical College	6363453510	UGD pipe damaged and open pit, housekeeping is not good	The contractor and AEE visited the site rectified the pipeline the contractor with the help of his manager made housekeeping proper.	Closed 20.02.2019
33	25.02.2019	Ashok Nagar (Mangalore)	02MNG02	Anith Kumar Medical College	8886813130	tranche open and back filling work is not completed	The contractor with his labour completed the backfilling.	Closed 30.02.2019
34	05.03.2019	Matadkani (Mangalore)	02MNG02	Rajesh Chamundeswari	9118310190	Water piping damage and excavation and	The contractor with his technical staff and AE rectified the water pipe	Closed

				Temple		tranche open	and backfilled the tranche	10.03.2019
35	15.03.2019	Matadkani (Mangalore)	02MNG02	Arun Kumar Medical college	861302535	UGD pipe damaged and open pit, housekeeping is not good	The contractor and AEE visited the site rectified the pipeline the contractor with the help of his manager made housekeeping proper.	Closed 20.03.2019
36	25.03.2019	Matadkani (Mangalore)	02MNG02	Amruth Kumar Main road side House #786	7899735202	tranche open and back filling work is not completed	The contractor with his labour completed the backfilling.	Closed 30.03.2019
37	05.04.2019	Bharatbeedi (Mangalore)	02MNG02	Umesh Bharathbeedi Road side House	9611250244	Water piping damage and excavation and tranche open	The contractor with his technical staff and AE rectified the water pipe and backfilled the tranche	Closed 10.04.2019
38	15.04.2019	Bharatbeedi (Mangalore)	02MNG02	Sevalal Bharathbeedi Road side House	9681407320	UGD pipe damaged and open pit, housekeeping is not good	The contractor and AEE visited the site rectified the pipeline the contractor with the help of his manager made housekeeping proper.	Closed 20.04.2019
39	25.04.2019	Bharatbeedi (Mangalore)	02MNG02	Varma Sab Bharathbeedi site House #786/81	8041735055	Road excavation and backfilling work is not completed	The contractor with his labour completed the backfilling.	Closed 30.04.2019
40	10.05.2019	STP kavoor (Mangalore)	02MNG02	Manjunatha Road side house STP Kavoor	8816301920	Backfilling work and water pipe damage work is not completed	The contractor with his labour completed the backfilling.	Closed 15.05.2019
41	19.05.2019	Ashok Nagar (Mangalore)	02MNG02	Devendra Road side Medical College	9600881301	UGD pipe damaged and open pit, housekeeping is not	The contractor and AEE visited the site rectified the pipeline the contractor with	Closed

						good	the help of his manager made housekeeping proper.	24.05.2019
42	26.05.2019	Matadkani (Mangalore)	02MNG02	Hanumantha Matadkani site	9260519209	Water piping damage and excavation and tranche open	The contractor with his technical staff and AE rectified the water pipe and backfilled the tranche	Closed 30.05.2019

SI No	Date	Place (Kundapur)	Package Number	Name of Person & Address	Phone Number	Complaint Details	Action Taken	Redressal Status (closed on)
Kundapura Water Supply Sub Project								
1.	11.04.2019	Church Road	02KDP01	Chandra	-	Installation of new meter (valve leakage)	Rectified	Closed 12.04.2019
2.	12.04.2019	Shashidhar Hotel	02KDP01	Shahsidhar	-	Leakage in new meter	Rectified	Closed 13.04.2019
3.	15.04.2019	kodi	02KDP01	Hemanth	-	While installing 100 ton Pipe in kodi concrete road was damaged and it was not rectified	Rectified	Closed 20.04.2019
4.	23.04.2019	-	02KDP01	Mohan		Interlock restoration work	Rectified	Closed 25.04.2019
5.	24.04.2019		02KDP01	Zafar		Irrigation pipe has been damaged	Installed new pipe	Closed 26.04.2019

6.	27.04.2019	Church Road	02KDP01	Sadashiva		Pipe laying work has not been completed near church road	Pipe laying was completed	Closed 29.04.2019
7.	13.05.2019	Church Road	02KDP01	Shabha		Convent school meter got damaged near church road	Installed new meter	Closed 15.05.2019
8.	16.05.2019	Muddugudde	02KDP01	Chandu		New meter installed got leakage	Rectified	Closed 17.05.2019
9.	17.05.2019	6 th Ward	02KDP01	Manjunath		New meter installed got leakage	Rectified	Closed 18.05.2019
10.	20.05.2019	Rotary Club	02KDP01	Abdul		New meter installed got leakage	Rectified	Closed 21.05.2019
11.	01.06.2019		02KDP01	Joy J	9945231223	After installation of pipeline interlock not given to removed areas and hence old interlock were got damaged	Installed new interlocks	Closed 07.06.2019
12.	03.06.2019	Chinmayi Hospital	02KDP01	Zubair		Chinmayi hospital interlocks has been removed and not replaced	Replaced Interlocks	Closed 06.06.2019
13.	03.06.2019		02KDP01	Janardhan	6362186191	Water leakage in new meter	Rectified	Closed 03.06.2019
14.	10.06.2019	Chicken sal Road	02KDP01	KG Nithyanand		Interlock not replaced	Replaced Interlocks	Closed 13.06.2019
15.	21.06.2019	Church Road	02KDP01	KH Jaganath		New meter replaced is not in good condition gate valve got damaged	Fixed new gate valve and water meter	Closed 21.06.2019
16.	15.04.2019		02KDP01	Hema	9902459656	Water leakage in new meter	Leakage Rectified	Closed 15.04.2019

17.	16.04.2019		02KDP01	Sathish Kumar		Water leakage in new meter	Leakage Rectified	Closed 17.04.2019
18.	17.04.2019		02KDP01	Pressila S Almeda		Leakage problem in meter	Rectified	Closed 17.04.2019
19.	20.04.2019		02KDP01	Rukmana narayana Kahrvi		Water leakage problem	Rectified	Closed 20.04.2019
20.	24.04.2019	TT road	02KDP01	Chandrakala		Leakage problem in TT road	Rectified	Closed 24.04.2019
21.	24.04.2019	Bhorlekatte Road	02KDP01	Sharmila		Leakage problem in Bhorlekatte Road	Rectified	Closed 24.04.2019
22.	09.05.2019	Main road Kundapura	02KDP01	Nagaraja		Reverse meter Running	Rectified	Closed 09.05.2019
23.	05.05.2019	Vaderhobli	02KDP01	Chandravathi		Reverse meter Running in Vaderhobli	Rectified	Closed 05.05.2019

ANNEXURE 5: ON THE JOB TRAINING- ASHOK NAGARA, MANGALORE**On the Job Training Report**KIUWMIP Mangalore Mission April 11- 12th, 2019

The Asian Development Bank (ADB) is assisting the Indian state of Karnataka improve water resources management in selected urban areas of the Upper Tungabhadra sub-basin. As part of this project, the Karnataka Integrated Urban Water Management Investment Program (KIUWMIP) investment support is being provided to modernize and expand urban water supply and sanitation (UWSS), and strengthen institutions to improve water use efficiency, productivity, and sustainability Kundapura, Mangalore, Udupi and Puttur (tranche 2).

The Inception Mission for Tranche 2 of the project was conducted between April 8th and 12th, 2019. As part of this mission, a team from Manila (including the team leader Mr. Matsunaga, environment safeguards expert, Ms. Pajarillaga and the social safeguards expert, Ms. Belliappa), the co-mission leader from Delhi, Mr. Dasgupta and ADB consultants Mr. Rathore and Ms. Pillai visited the project towns of Kundapura, Mangalore, Udupi and Puttur. The team was accompanied by senior officials of KUIDFC (Mr. Nayak, Task Manager KIUWMIP and Mr. Balakrishna, DPD), the RPMU, the PMDSC and the contractors.

On the site visits along the alignment of the Mangalore UGD project, the team observed that both safety and social safeguard standards were not being adhered to. Along the Urwa road in the Ashok Nagar neighbourhood, an affluent area, over two meters of the road width had been dug up to install a UGD pipeline. The residents along the stretch indicated that they had not been informed that the construction was starting. The pavement along the left flank was barely accessible with a tape strung across the middle of the pavement. Houses and a temple on the left were having trouble accessing their properties. A shopkeeper was about to shut his shop since people could not access his shop. In one stretch, the road had collapsed. No hard barriers were in place to protect people from falling in. Buses and traffic was continuing to move along the side of the road.

	
<p>Access to houses along the left flank almost impossible</p>	<p>The road had collapsed in one section</p>
	
<p>Tape was placed along the center of the pavement. Access was minimal to the shopkeeper.</p>	<p>Road restoration had not been completed</p>

Immediately consultations were held with the shopkeepers and they were assured that the situation would be remedied. The contractor was asked to shift the tape along the edge of

the pavement to allow better access to the shop and temple. Safe access was ensured within a day with the help of the contractor, through on-the-job training.



An on-job training was organized for the PMU, contractor representatives and other consultants of the project. As a part of the on-job training on 'community consultation', ADB social safeguards consultants, along with the executive engineer PIU, social safeguards officer PMU and the contractor returned to the site later in the evening to discuss and arrive to a solution. They spoke with the residents and shopkeepers along the stretch, expressed regret to them about the inconvenience caused and promised that the situation would be improved by the end of the next day.

The assistant engineer, RPMU and the contractor revisited the site the next day (12th April, 2019) in the evening. The pipeline works had been completed and the road had been refilled. Access to the houses, temple and shops had been restored. The shopkeeper, residents and priest were extremely grateful and expressed their thanks to the team.

	
<p>Road being restored</p>	<p>Road restored in front of the temple</p>
	
<p>Project team in front of the temple</p>	<p>Road restoration in front of the shop</p>

Next steps will include sensitization of the contractors by the PMDSCS and on the job training. Timely and regular disclosure of information to people that live and work along the excavation stretches is critical and will need to be conducted by the contractor. This issue was emphasized at the Safeguards Workshop held on the 12th of April, 2019 in Mangalore. Better monitoring by the RPMU is critical. The quality of safeguards monitoring and continuous consultation and dialogue with the community needs to be improved immediately for the project to be a success.