

Social Monitoring Report

Project No.: 43309-013
External Monitoring Report
May - July 2015

CAMBODIA: Provincial Roads Improvement Project

Prepared by Action for Development for the Inter-Ministerial Resettlement Committee and the Asian Development Bank.

NOTE

In this report, "\$" refers to US dollars.

This social monitoring report is a document of the borrower. The views expressed herein do not necessarily represent those of ADB's Board of Directors, Management, or staff, and may be preliminary in nature.

In preparing any country program or strategy, financing any project, or by making any designation of or reference to a particular territory or geographic area in this document, the Asian Development Bank does not intend to make any judgments as to the legal or other status of any territory or area.



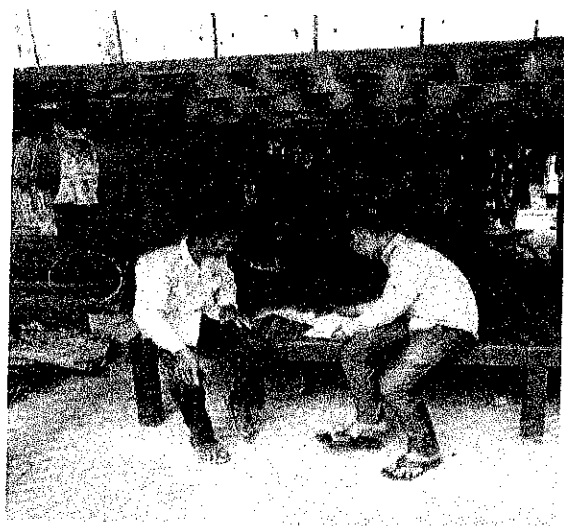
The Provincial Roads Improvement Project
Resettlement Plan Implementation

EXTERNAL MONITORING

Period from May-July 2015

Fifth Quarterly Report
(MAY TO JULY 2015)

តារាងរាយការណ៍ការងារប្រចាំត្រីមាស	
លេខ.....	429
ថ្ងៃទី.....	19 ខែ 08 ឆ្នាំ 2015
ម៉ោង.....	9AM
ឈ្មោះ.....	



Submitted to
Inter-Ministerial Resettlement Committee (IRC)
by Action for Development (AFD)

August 2015



Fifth Quarterly Monitoring Report

TABLE OF CONTENTS

Section	Page
ABBREVIATIONS	ii
I. Introduction	1
1.1. Background of the Project	1
1.2. Objectives of Monitoring	1
II. Methodology	1
III. Status of Accomplishment During The Monitoring Period	2
3.1. External Monitoring Organization's (EMO) Activities	2
3.2. Achievable IRC's Activities	7
3.3. Unachievable Activities	7
3.4. Added/deviant Activities	7
IV. Identified Issues and Time-Bound Recommendation.....	8
4.1. Issues Identified During the Monitoring Period.....	8
4.2. Recommendation.....	9
V. List of Person Met.....	10
VI. Annex.....	12
 Appendix A: The Progress Matrix of the Resettlement Plan Implementation	
Appendix B: Contract for compensation payment to Mr. Mr. Kheum SamAn, in Chhrey Kounng Lech Village	
Appendix C: Contract for compensation payment to Mr. Mrs. Koy Sopheap, in Prey Pear Village	
Appendix D: Pictures and Events during the Monitoring Period-May-July 2015	
Appendix E: Observation Form for Monitoring the Negotiation and Contract Making process- Checklist Questionnaire for FGDs, Key Informant and Observation	

ABBREVIATIONS

ADB	Asian Development Bank
AHs	Affected Households
AFD	the Action for Development
APs	APs
CBF	Cross Border Facility
COI	Corridor of Impacts
DMS	Detailed Measurement Survey
EMA/O	External Monitoring Agency/Organization
EA	Executing Agency
FGD	Focus Group Discussion
GC	Grievance Committee
IRC	Inter-ministerial Resettlement Committee
IRC-RD	Inter-ministerial Resettlement Committee-Resettlement Department
MEF	Ministry of Economy and Finance
NR	National Road
PR	Provincial Road
RP	Resettlement Plan
TL	Team Leader
TOR	Terms of Reference
URPs	Updated Resettlement Plans
WG	Working Group

I. INTRODUCTION

1.1. Background of the Project

Approximately 176km of provincial and national roads were planned to improve. First section was covered provincial road (PR) no. 150B, National Road (NR) no. 53, and provincial road (PR) no. 151B. And the second section was covered the PR 314D and NR 13, and, Cross Border Facility Prey Var-Mocva. First section covers of about 85 km long of the road cut across Kampong Chhnang and Kampong Speu provinces. And the second section covers of about 91 km long of the road cut across Prey Veng and Svay Rieng provinces.

Two resettlement plans (RPs) were developed with purposive to identify the impact on the local population of upgrading and rehabilitation those roads and CBF; and to provide measures for compensation where the population is negatively affected by the works, primarily through the acquisition of farmland and encroachment onto residential and commercial sites.

1.2. Objectives of Monitoring

Generally to provide monitor and indicate any corrective measures necessary to the RPs during implementation and on the overall effects that resettlement is having on the APs and on their socioeconomic status.

The specific objectives of the monitoring program are:

- To ensure that the standard of living of APs are restored or improved
- To monitor whether the overall project and resettlement objectives are being met in accordance with the Resettlement Plan and if not to suggest corrective measures
- To assess if rehabilitation measures and compensation are sufficient and comply with the ADB Policy on Involuntary Resettlement
- To identify problems or potential problems; and
- To identify methods of responding immediately to mitigate and resolve problem

II. METHODOLOGY

Based on an agreed project TOR, the approach of conducting the external monitoring is to minimize negative impact on the affected households (AHs), and, to ensure the transparency and public implementation of the Resettlement Plan. The following issues will be addressed by the External Monitoring Agency/Organization are;

- Payment of compensation and allowances as per approved Updated RPs (URPs). Identify whether all AHs are covered under the URPs and confirm that they are all eligible for compensation, resettlement and rehabilitation assistance, irrespective of tenure status, social or economic standing, and any such factors that may discriminate against achieving the project objectives. Timing of disbursement of payment and documentation DMS and payments.
- Public consultation and awareness of resettlement entitlements
- Coordination of resettlement activities with construction schedule
- Land acquisition and transfer procedures
- Construction of replacement houses and structures
- Level of satisfaction of APs with the provisions and implementation of the RP
- Grievance redress mechanism
- Capacity of APs to restore/re-establish livelihoods and living standards. Special attention will be given to severely affected APs and vulnerable APs

- Trends in living standards. Throughout the RP implementation process, the EMA will observe and conduct surveys to monitor the progress APs are making to restore living standards. Special attention will be paid to any differences based on gender and ethnicity. Any potential problems in the restoration of living standards will be reported
- Resettlement impacts caused during construction activities;
- Receive complaints from APs if any and explain to the aggrieved APs the eligibility for compensation and livelihood restoration set out in the approved URP.

The fifth quarterly monitoring phase started from May through July 2015. The methods and materials for monitoring were specifically designed to follow up and address key following issues below;

- Payment of compensation and allowances as per approved Updated RPs (URPs). Identify whether all AHs are covered under the URPs and confirm that they are all eligible for compensation, resettlement and rehabilitation assistance, irrespective of tenure status, social or economic standing, and any such factors that may discriminate against achieving the project objectives. Timing of disbursement of payment and documentation DMS and payments.
- Public consultation and awareness of resettlement entitlements
- Coordination of resettlement activities with construction schedule
- Level of satisfaction of APs with the provisions and implementation of the RP
- Resettlement impacts caused during construction activities;
- Receive complaints from APs if any and explain to the aggrieved APs the eligibility for compensation and livelihood restoration set out in the approved URP.

The field observation and participatory monitor approach were used to follow up the activities and performance of IRC-working group done. Also the IRC-WG's field work reports were reviewed.

The field observation was directly done at field to monitor the public meeting, negotiation and contract making process organized by IRC-WG with the affected people. This was to understand of IRC-WG preparation of contract with APs and announcement of the result of resettlement cost study, cost to be paid for the properties affected and the contract made.

The participatory monitoring was done with key project stakeholder such as IRC-WG members, APs and local authorities (village head and commune council). IRC-WG members were asked about the activities done during the monitoring period. APs were individually interviewed to understand the activities and performance of IRC-WG, and complaints taken place during the negotiation and contract made. Local authorities (village heads/or vice-heads and commune leaders) were interviewed to make sure the activities and performance of IRC-WG, complaints and APs' participation in this project.

III. STATUS OF ACCOMPLISHMENT DURING THE MONITORING PERIOD

3.1. External Monitoring Organization's (EMO) Activities

During the monitoring period from May through July 2015, the M&E team has followed up the IRC-WG implementation of the resettlement plan in Kampong Chhnang at stage of negotiation and contract making process.

Certain monitoring activities have been done as follow;

3.1.1 Review existing documents

The field summary prepared by IRC-working group reports on activities done was reviewed.

3.1.2 Meeting and Interview with IRC-WG

Beside of Mr. Khen Sovathara who is the deputy team-leader of IRC-WG responsible strongly to coordinate and manage field work, certain key project informants (see the section V-the list of person met) were met and interviewed to understand the project of RP implementation, and particularly activities to be done for contract making process. Those are such as documentation and filling the contract forms, public meeting organized to announce publicly about the resettlement cost approval, and process of contract making and contract made. Also the difficulty of IRC-WG in implementing of this stage was questioned. Certain IRC-WG field members were randomly selected and interviewed for monitoring.

Key issues that the EMO team were focused and discussed with the project team are in bolds below;

- **Documentation and filling the contract forms**

Having interviewed IRC-WG team member and directly observed, the contract forms have been filled in advance and in accordance to the data and information (including the properties affected) recording in the DMS, and, costing and computing in according to the resettlement cost approved.

After completely done listing properties affected and calculating the cost compensation, Those prepared documents (payment contracts) would be submitted to commune chief for signature and stamp of certification.

The preparation of contracting documents was managed to do in advance by IRC-WG, and done before calling for and conducting the public meeting with APs in the commune.

- **Public meeting to announce of the updated RP, resettlement cost and contract made for compensation**

The public meeting was organized, and led by IRC-WG to announce publicly about the updated RP, resettlement cost and contract making process, and, grievance complaint and solving process.

The meeting was organized at commune level. All APs within a commune was informed in advance and called for the meeting. The meeting was also involved the local authorities such as district officials, commune official and village authorities (village head and deputy village head).

After the meeting, the APs and local authorities would be informed to actively participate in contract making process.

- **Negotiation and contract making process**

The process of contract making including the negotiation and clarification of cost and calculation method would be starting at one or two days after the meeting. It was depending upon working day of the IRC-WG and this team can manage the work on time such as filling the contract forms, costing and cost calculation, and certification (signature and stamp) from commune chief.

It could be generally starting one day after the public meeting as the IRC-WG member has obviously managed to fill the contract forms, costing and computation of the resettlement cost, and others document.

The contract making process has started from one village to others village within the commune, and then continue to the others commune.

In accordance to the interview with IRC-WG-deputy team leader, Mr. Khem Sovathara, and reviewing of his field summary reporting table, the process of negotiation on cost of the compensation and contract making was completely done for PR-151B in Kampong Speu, and, for NR-53 and PR-150B in Kampong Chhnange.

Totally 1,682 APs have been completely contracted by the end of July 2015. Where 833 APs in 6 communes (25 villages), where five communes (with 21 villages) are in Kampong Chhnang (NR-53 and PR-150B) while one commune (with four villages) is in Kampong Speu province (PR-151B), have been contracted since early February through the mid of April 2015 (see Table 3.1). And 849 APs in 3 communes (18 villages) of Kampong Chhnang province (PR-150B) have been contracted for compensation payment, from May through end of June 2015 (see Table 3.2).

Table 3.1. Contract Made with APs affected by NR 53 and PR-150B, Kampong Chhnang and by PR-151B in Kampong Speu-February through April 2015.

Road	Province/District	Commune	Village	Contract Made	Remark
NR 53	Kampong Chhnang				
	Tuek Phos	Klong Popok	Takab	14	
		1 commune	1 village	14	
		Chieb	Chi Prang	73	
			Torp Talat	32	
			Chork Kandal	22	
			Kok Penh	37	
		1 commune	4 villages	164	
		Toul Kpos	Roka Toung	22	
			Lor	38	
			Trapeang Smach	19	
			Sre Chan	48	
			Vat	8	
			Slaeng	29	
		1 commune	6 villages	164	
		Kbal Tuek	Tang Kya	38	
			Trapeang Dosloeng	52	
			Thnal Kaeng	25	
			Prey Chrov	17	
		1 commune	4 villages	132	
	Sub-Total 1	4 communes	15 villages	474	
PR-150B	Kampong Chhnang				
	Tuek Phos	Akphivoadth	Sre Khpum	50	
			Teuk Chhum	23	
			Ro Peak	32	
			Trapeang Pring	66	
			Dam Raeb	47	
			Sre Tachey	23	
	Sub-Total 2	1 commune	6 villages	241	
PR-151B	Kampong Speu				
	Thpong	Amlaing	Kouk	43	
			Snuol	36	
			Krang Dong	23	
			Thnal Baek	16	
	Sub-Total 3	1 commune	4 villages	118	
Grant-Total				833	

(source: IRC-WG summary field report, 11th April 2015)

Table 3.2. Contract Made with APs affected by PR-150B in Kampong Chhnang-May through June 2015.

Road	Province/District	Commune	Village	Contract Made	Remark
PR-150B	Kampong Chhnang				
	Samki Meanchey	Khmar Chmar	Tradork Porng	104	
			Khmar Kandal	42	
			Chrey Koang Keut	42	
			Chrey Koang Lech	10	
		Sub-Total 1	1 Commune	4 villages	198
	Kampong Tralach	Chhouk Sar	Krasas Thmey	21	
			Sdok Lech	66	
			Prey Pean	13	
			Chhouk Kra Nhas	43	
			Tuol	17	
			Trapeang khtom	79	
			Andoung Tramuong	66	
		1 Commune	7 villages	305	
		Ta Chest	Sam Roang	8	PR-150B-W
			Svay Krom	11	
			Boeng Kork	65	
		Total-Ta Chest in West	3 villages	84	
		Ta Chest	Svay Krom	21	PR-150B-E
			Snay	101	
			Svay Bakav	35	
			Sam Por	76	
			Sam Roang	8	
			Ta Chest	21	
		Total-Ta Chest in East	6 villages	262	
		Total-Ta Chest	7 villages	346	
	Sub-Total 2	2 communes	14 villages	651	
	Grand-Total	3 communes	18 villages	849	

(interviewed with IRC-WG, Mr. Khen Sovathara and Mr. Seng Hong Lim)

- **Grievance and complaints solving process**

The grievance and complaints of the local people regarding to the project would be processed, and solved under the grievances redress committee which has been established in each province.

According to the interview with IRC-WG member, there haven't had any serious issues or complaints taken place. Almost the complaints were small and could be solved immediately by IRC-WG at ground.

3.1.3 Field observation and interview

To follow up and check the achievement and performance of IRC-WG in implementing of the resettlement plan, the EM team has conducted field assessment by site observation and local AHs participatory monitoring. The field monitoring was done 7 days in Kampong Chhnang province to check the work on NR-53 and PR-150B in Kampong Chhnang to understand of the process of negotiation and contract making.

- **Field observation on negotiation and contract making process**

On 15th June 2015, the EMO team has participated a public meeting and contract making process organized by IRC-WG in Taches Commune, Kampong Tralach district, Kampong Chhnang province. The meeting was organized in morning and led by deputy team leader of IRC-WG, Mr. Khen Sovathara. 346 APs from 7 villages namely Svay Krom (32APs), Snay(101APs), Svay Bakav(35APs), Sampor(76APs), Samroang(16APs), Taches(21APs), and Beung Kok (65APs) were participated in the meeting. Mr. Khen Sovathara, IRC-WG presented and explained about the resettlement impact, cost and compensation payment. Some questions were asked to IRC-WG after presentation. The questions were in regarding to who would be response to their properties lost when it would be affected by the civil work while presently these properties were not listed in DMS, and have not been contracted for compensation payment in case. Response to such that questions, IRC-WG informed that if those properties have not listed in DMS and not contracted for compensation, and they would be caused to lost by civil work. Thus the key responsible was the contractor. After the meeting on 15th June 2015, the IRC-WG has informed to APs in Taches commune to participate in the contract making at which starting from 15th June 2015 afternoon.

30th June 2015, the EMO team has followed up the complaints in Chiprang village, Chieb commune in Teuk Phos district. The EMO team accompanied with IRC-WG led by Mr. Khen Sovathara to measure the properties of Mr. Try Thorn, Mrs. Sok Sorn Mrs. Tot Phat, and Mr. Phourng Thim. They complained that properties would be affected by the project and claimed for compensation. After the team and owner measured together found that the impact is little. And those claimers agreed with the IRC-WG contributing for the project without claiming the compensation.

1st July 2015, the EMO team followed up the contract making in Chhouk Sor commune where the contract making process has been done since first week of June 2015. The team have met the village headman of four villages namely; Toul, Chhouk Kra Nhas, Andong Tamoung, Sdok Lech. The team found that the contract has been done smoothly. Few APs were failure to be at the contract making event though their representative or village headman/vice village headman came to do for them.

- **Interview with APs and Key Informant on negotiation and contract making process**

Beside of direct observation on the performance of IRC-WG in contract making and negotiation process, the EMO team has cross checked to understand clearly of the process of contract making and issues taken place during the negotiation and contract made by interviewing selected APs and Key informants (commune chiefs/councils and village vice/head men).

In field mission in mid July 2015, the EMO team has firstly followed the existing issues in Chiprang village, Chieb commune which have been reported in the fourth quarter M&E report (May 2015). The APs have claimed for their properties affected by project (during the civil work) and missing in DMS record and have not been contracted for compensation payment. The EMO team has appointed and met in personal with Mr. Hem Savuth Theun, Vice Village headman of Chiprang village and certain APs whose properties affected by project to follow up how their complaints have been solved. The EMO found that the complaints of them have been solved smoothly. Five cases (of Mr. Hem Savuththeurn /Mr. Eang Chanra, Ms. Oum Seang, Chheav Yen, Mr. Horn Hem and Nort Ratnak) have been entitled and contracted for compensation payment. And other four cases of (Mr. Try Thorn, Mrs. Sok Sorn Mrs. Tot Phat, and Mr. Phourng Thim) have been verified and negotiated by IRC-WG on 30th June 2015. They [claimers] have agreed to drop out the complaint and not to claim for compensation to the loss since it is too little and slightly adversely effects.

The EMO team has also followed the issues and complaints in Khnar Chmar commune, Chhouk Sar commune and Taches commune. The village vice/heads and commune councils (see section V, Table 5.2) were appointed and met for interview to check the performance of IRC-WG and APs during the contract making process, and particularly to search for the issues and complaints occurred after the contract making. Beside of the local authority, certain APs who claimed the properties affected by the project for compensation entitlement and payment have been met. The team has done field check with that claimer and accompany with village head to verify how the impact and it was possible to be entitled for compensation payment or not. During the field mission the EMO found the new cases that need the IRC-WG to check back and solve those issues. Those cases were involved with Mr. Kheum SamAn in Chrey

Koung Lech (Khna Chmar commune), Ms. Koy Sopheap in Prey Pear village (Chhouk Sar commune) and Ms. El Chhaas in Toul village (Chhouk Sar commune)(see sub-section 4.1).

3.2. Achievable IRC's Activities

By the end of July 2015, the achievable IRC's activities and issues were reported and reviewed. Many activities have done by IRC-WG and achieved at the moment are in sub-section below.

3.2.1 Public meeting

As mentioned in sub-section 3.1.2, at this period the public meeting was organized to inform the APs and local authorities about the resettlement cost and contract making process. From May through July 2015, there totally 2 public meetings at commune level were organized in Chhouk Sar and Taches commune in Kampong Tralach district, Kampong Chhnange.

3.2.2 Negotiation and contract made

In sub-section 3.1.2, from May through July 2015, the process of negotiation on cost of the compensation and contract making was taken place and completely done with 849 APs in 3 communes (18 villages) in Kampong Chhnang. Those APs were contracted for compensation payment, and got the certification paper for compensation payment.

3.2.3 Grievance process

The complaints were made to IRC-WG personally during the public meeting and contract making. The IRC-WG has tried to solve immediately but the resolution was not accepted by APs [complainants] 100 percent.

During the field observation in July 2015 on stage of negotiation and contract making process, there certain complaints have been taken place. Some have been solved after consulting with village head and commune councils. Some needs to solve by IRC-WG. For instances, the complaints of Mr. Kheum SamAn in Chrey Koung Lech (Khna Chmar commune), Ms. Koy Sopheap in Prey Pear village (Chhouk Sar commune) and Ms. El Chhaas in Toul village (Chhouk Sar commune) (see sub-section 4.1). These three cases have been immediately reported to IRC-WG, Mr. Seng Hong Lim by EMO team leader through phone.

3.2.4 Updating the resettlement plan (URP) and URP report

Resettlement Plan (RP) for PR-150B, NR53 and PR151B was completely updated and finalized on December 2014.

3.3. Unachievable Activities

There are some activities that have not yet done;

- Only the URP for PR150B, NR53 and PR151B was finalized and released.
- APs on NR-53, PR-150B in Kampong Chhnang and on PR-151B in Kampong Speu province totally 1,682 APs have been completely contracted by the end of July 2015. Yet the payment for them has not to be done by the end of July.
- Yet the contract with APs on NR-13, PR-314D and CBF in Prey Veng and Svay Rieng province has not been started.

3.4. Added/deviant Activities

There were not any adding or deviation activities.

IV. IDENTIFIED ISSUES AND TIME-BOUND RECOMMENDATION

4.1. Issues Identified During the Monitoring Period

Period of monitoring from May through July 2015, there certain issues were found after the negotiation and contract making process.

As mentioned in sub-section 3.1.3, the EMO team has firmly followed up to the complaint cases in Chiprang village, Chieb commune. Those complaint cases have been reported in fourth quarter M&E report, and now those cases have been solved.

During the field mission the EMO found the new cases involved with Mr. Kheum SamAn in Chrey Koung Lech (Khna Chmar commune), Ms. Koy Sopheap in Prey Pear village (Chhouk Sar commune) and Ms. El Chhaas in Toul village (Chhouk Sar commune) (see Table 4.1). That cases need the IRC-WG to check back and verify to solve those issues.

Table 4.1: Complainants and issues found during monitoring period-January 2015

Road No.	Project Area	Complainant's name and contact	Issues	Remark
NR-150B	Kampong Chhnang			
	Chrey Koung Lech village, Khna Chmar commune,	Mr. Kheum SamAn (គឹម សំអាន) live in Chrey Koung Lech village. His village head is Mr. Seung Seth (សៀង សិដ្ឋ) phone contact 012 296 226	<ul style="list-style-type: none"> Calculation of his compensation cost was wrong. Based on the detail cost reading in the contract, the total cost should be US\$1,047.50. But they wrote only US\$738.50. This was US\$309 lost. He claimed the IRC-WG to do recalculation, and to get US\$1,047.50 	This case was immediately informed to IRC-WG, Mr. Heng Hong Lim through phone call on 3 rd August 2015
	Prey Pear village, Chhouk Sar commune	Ms. Koy Sopheap (ក្យ សុផា) lives in Prey Pear village, Chhouk Sar commune. Her village headman is Mr. Khem Sorn (គឹម ស៊ីន)-his phone contact is 066 943 184	<ul style="list-style-type: none"> Practically, her affected fruit trees are 4 mango trees and 2 cashew trees. But the contract made for her with affected fruit trees are 4 cashew trees and 2 mango trees. She claimed to get compensation based on real impact which was 4 mango trees and 2 cashew trees. And the IRC-WG should recalculate for her affected fruit trees. 	This case was immediately informed to IRC-WG, Mr. Heng Hong Lim through phone call on 3 rd August 2015
	Toul village, Chhouk Sar commune	Mrs. El Chhaas (ឈឺ ជ័រ) live Toul village, Chhouk Sar commune. Her village head is Mr. Sos Lors (សុះ លីស). His phone: 092 938 785	<ul style="list-style-type: none"> Her shop (i.e. concrete payment in front of shop, and front roof extension of the shop) would be affected by the project. Since she was far away from home during the DMS. She failed to do DMS, and the affected properties were not recorded and entitled for compensation. However she claimed when the contract making, and wanted the project pay for her loss. 	This case was immediately informed to IRC-WG, Mr. Heng Hong Lim through phone call on 3 rd August 2015

(Source: Field Survey on July 2015)

A part from the outstanding issues above found during the filed observation on contract making process, there some issues and difficulties for IRC-WG to work on the contract making were also found during the field observation-May to July 2015.

Those issues regarded to the weakness of IRC-WG's performance found are such;

- Public meeting was organized in short and brief. There was not enough time for comments and question comprehensively. With low education and illiteracy, most APs have just kept quiet, and dared not to clarify about their properties affected, cost and assistant allowance policy.
- Most APs were knowledge-less and some are illiteracy. They did not knowledge or remember about resettlement policy, price and how to calculate their compensation and loss.

The difficulty of IRC-WG was found in relation to AP's participation in the process of plan implementation. Some APs were away from home for long. While some left for other province inside the country and some left for outside country work. It is the difficulty for IRC-WG to make the contract with them.

4.2. Recommendation

Based on the field findings, there some points were recommended in bold below;

- IRC-WG should check again affected properties and do recalculation of compensation cost for Mr. Kheum SamAn in Chrey Koun Lech (Khna Chmar commune) and Ms. Koy Sopheap in Prey Pear village (Chhouk Sar commune);
- IRC-WG should check again affected properties of Ms. El Chhaas in Toul village (Chhouk Sar commune), and negotiate with her regarding to the impact;
- The contractor must be firmly informed about the COI, and properties outside of COI when the contractor causes to damage. The responsible to compensation payment must be a contractor. Thus IRC must coordinate firmly with contractor to check and compensate for the properties lost by civil work. In case those were not under IRC's responsibility to pay of the compensation. This issue was commonly found in NR53 and PR-150B;
- Public meeting should be organized with providing a space for ground comments and question comprehensively. The dissemination should be WELL conducted at each affected village.

V. LIST OF PERSON MET

The EM team met some key informants, local authorities and APs as listed in the tables below.

Table 5.1: List of IRC-WG members and contractor met and consulted

Name		Position/Organization	Remarks
English	Khmer		
Mr. Heng Hong Lim	ហេង ហុង លីម	IRC-WG /Resettlement Development-MEF	
Mr. Khen Sovathara	ខេន សុវត្ថារ៉ា	IRC-WG /Resettlement Development-MEF	012 633 989
Mr Oum Seryvuth	លោក អ៊ុំ សេរីវុធ	MPWT	016 988 908
Mr. Sok Sam On	លោក សុខ សំអុន	MPWT	012 777 470
Mr. Mom Monyrotth	លោក ម៉ុំ មុន្នីរត្ន	ប្រធាន Contractor	015 998 845
Mr. Keum Piseth	លោក កឹម ពិសិដ្ឋ	contractor	088 777 7457
Mr. Pok Reasmey	លោក ប៉ុក រស្មី	contractor	017 457 544

Table 5.2 lists the names of local authorities (village-head, vice village head, commune council and commune clerk) who were met during the monitoring period from May to July 2015.

Table 5.2: List of local authorities met

Name		Position	Organization/Location	Remarks
Khmer name	English name			
Kampong Chhnang				
Chieb commune				
លោក ហែម សាវុត្តេជ្ជ	Mr. Hem Savutheun	Vice head of village	Chi Prang village, Chieb commune, Tuek Phos district	
Khmar Chmar commune				
លោក ជន ប៊ុនឡើន	Mr. Chhorn Bunneun	Commune clerk	Khmar Chmar commune, Samaki Meanchey district	
លោក សៀង សិដ្ឋ	Mr. Seung Seth	Village head	Chhrey Kuong Lech village	012 296 226
លោក កឹម សៀន	Mr. Keum Seun	Village head	Khmar Kandal village	088 588 9243
លោក តេង សុខឡេង	Mr. Teng Sok Leng	Vice head of village	Khmar Kandal village	092 663 157
លោក សូរ ថូ	Mr. So Thu	Vice head of village	Tradork Puong village	097 795 9603
Taches commune				
លោក នួន សិន	Mr. Nourn Sorn	Commune chief	Taches commune	095 716 252
លោក ឡើន មុនី	Mr. Ean Mony	Commune clerk	Taches commune	017 394 294
លោក កង សុខា	Mr. Korng Sokha	Commune assistant	Taches commune	012 497 694
លោក ង៉ែត វណ្ណា	Mr. Nget Vanna	Village head	Beung Kok village	012 856 861
លោក យ៉ង់ អេង	Mr. Yong Eng	Vice head of village	Beung Kok village	088 31 78 536
លោក ឆន រតនៈ	Mr. Chhorn Ratanak	Village head	Sampor village	089 733 033
លោក ថៃ ហ៊ី	Mr. Thai Hii	Village head	Taches village	012 856 861
លោក សូ សាវ៉េន	Mr. So Saveun	Vice head of village	Taches village	092 157 069
លោក រស់ ចន្ទា	Mr. Ros Chantha	Vice head of village	Snay village	088 491 9728

លោក មូ ហាក់	Mr. Mo Hak	Village head	Samroung Village	012 643 026
លោក សុះ អះម៉ាត់	Mr. Sos As Math	Village head	Svay Bakav village	097 26 310 96
លោក សេន វ៉ាន់សក្តិ	Mr. Sen Van Sak	Village head	Svay Krom village	012 29 63 76
Chhouk Sar commune				
លោក ស៊ីតញាណ រ៉ាត	Mr. SethNgien Roath	Commune chief	Chhouk Sar commune	012 410 640
លោក សៅ គុណ	Mr. Sao Kun	Commune clerk	Chhouk Sar commune	089 215 758
លោក គឹម ស៊ិន	Mr. Keum Sorn	Village head	Prey Pear village	066 943 184
លោក កឹម ឆែម	Mr. Kem Chhem	Village head	Sdok Lech village	092 164 067
លោក ម៉ាត់ យ៉ា	Mr. Math Ya	Village head	Trapang Ktom village	092 748 424
លោក សុះ លីស	Mr. Sos Lors	Village head	Toul Village	092 938 785
លោក សេន ហៀត	Mr. Sen Hiet	Village head	Chhuk Kra Nhas village	092 823 954
លោក យូ លុស	Mr. You Lors	Village head	Angdoun Tamoung village	089 820 317
លោក សា ម៉ាត់	Mr. Sa Math	Village head	Krasas Thmey village	077 939 203

Table 5.3: List of APs met and participated in Individual Interview

Name		Position	Organization/Location	Remarks
Khmer name	English name			
II. NR-53				
Kampong Chhnang				
1.	Chi Prang			
	អង់ ចាន់រ៉ា	Eang Chanra	APs	Chi Prong village, Chieb commune, Tuek Phos district
	អ៊ុំ សៀង	Ms. Oum Seang	APs	Chi Prong village, Chieb commune, Tuek Phos district
	ជៀវ យ៉េន	Chheav Yen	APs	Chi Prong village, Chieb commune, Tuek Phos district
	ហ៊ិន ហេម	Horn Hem	APs	Chi Prong village, Chieb commune, Tuek Phos district
	ភូង ធីម	Mr. Phourng Thim	APs	Chi Prong village, Chieb commune, Tuek Phos district
	ជុន ស្រីនី	Ms. Phon Srey Ny	APs	Chi Prong village, Chieb commune, Tuek Phos district Daughter of Mr. Phourng Thim
PR-150B				
	លោកស្រី ចាប មឿន	Mrs. Chab Meun	APs	Sampor village, Taches commune To verify the Chab Tho's compensation cost
	លោកស្រី ចាប ថូ	Mrs. Chab Tho	APs	Sampor village, Taches commune
	លោក ឈ តឿ	Mr. El Teu	APs	Toul village, Chhouk Sar commune
	លោក តាត តាំង	Mr. Tat Taing	APs	Kork village, Amlaing commune
	លោកស្រី កុយ សុភាព	Ms. Koy Sopheap	APs	Prey Pear village, Chhouk Sar commune
	លោក គឹម សំអាត	Mr. Kheum SamAn	APs	Chrey Koun Lech village, Khnar Chhmar commune

VI. ANNEX

- Appendix A: The Progress Matrix of the Resettlement Plan Implementation
- Appendix B: Contract for compensation payment to Mr. Mr. Kheum SamAn, in Chhrey Koung Lech Village
- Appendix C: Contract for compensation payment to Mr. Mrs. Koy Sopheap, in Prey Pear Village
- Appendix D: Pictures and Events during the Monitoring Period-May-July 2015
- Appendix E: Observation Form for Monitoring the Negotiation and Contract Making process- Checklist
Questionnaire for FGDs, Key Informant and Observation

APPENDIX A

The Progress Matrix of the Resettlement Plan Implementation

Location			No. of APs	Resettlement Plan Implementation Progress								Updated RP, Submission and Approval				
	Road No.	Province/District	No. of Commune/Village	No of APs/AHs	Public campaign	IOL	DMS	Agreement and Contract Made	Payment	Relocation site development	Livelihood Restoration	Civil work construction	Updated Costs	Updated RP	URP submission	ADB Approval
RP1-Mid Western Cambodia project	PR-150B	Kampong Chhnang	4 communes/ 25 villages	1090 (E=262 & W=828)	5	5	5	5	0	-	-	1		5	5	5
	NR-53	Kampong Chhnang	4 communes/ 15 villages	480	5	5	5	5	0	-	-	1				
	PR-151B	Kampong Speu	1 commune/ 4 villages	111	5	5	5	5	0	-	-	1				
RP2-Southeastern Cambodia project	PR-314D	Svay Rieng	7 communes/ 17 villages	1032	5	5	5	0	0	-	-	-		5		
	NR-13	Prey Veng & Svay Rieng	-	2535	5	5	5	0	0	-	-	-				
	CBF-Prey Var	Svay Rieng	1 commune/ 1 village	10	5	5	5	0	0	-	-	-				

Remark: 0= Not started yet, 1=Just started, 2= Progress upto 30%, 3= Progress upto 50%, 4= Progress upto 70%, 5=100% done

Contract for compensation payment to Mr. Mr. Kheum SamAn, in Chhrey Koung Lech Village

[illegible][illegible]

1. Name					
2. Address					
3. City					
4. State					
5. Zip					
6. Phone					
7. E-mail					
8. Date					
9. Time					
10. Subject					
11. Description of the problem					
12. What you have tried					
13. What you want					
14. How long it has been going on					
15. How often it happens					
16. How long it has been going on					
17. How often it happens					
18. How long it has been going on					
19. How often it happens					
20. How long it has been going on					
21. How often it happens					
22. How long it has been going on					
23. How often it happens					
24. How long it has been going on					
25. How often it happens					
26. How long it has been going on					
27. How often it happens					
28. How long it has been going on					
29. How often it happens					
30. How long it has been going on					
31. How often it happens					
32. How long it has been going on					
33. How often it happens					
34. How long it has been going on					
35. How often it happens					
36. How long it has been going on					
37. How often it happens					
38. How long it has been going on					
39. How often it happens					
40. How long it has been going on					
41. How often it happens					
42. How long it has been going on					
43. How often it happens					
44. How long it has been going on					
45. How often it happens					
46. How long it has been going on					
47. How often it happens					
48. How long it has been going on					
49. How often it happens					
50. How long it has been going on					
51. How often it happens					
52. How long it has been going on					
53. How often it happens					
54. How long it has been going on					
55. How often it happens					
56. How long it has been going on					
57. How often it happens					
58. How long it has been going on					
59. How often it happens					
60. How long it has been going on					
61. How often it happens					
62. How long it has been going on					
63. How often it happens					
64. How long it has been going on					
65. How often it happens					
66. How long it has been going on					
67. How often it happens					
68. How long it has been going on					
69. How often it happens					
70. How long it has been going on					
71. How often it happens					
72. How long it has been going on					
73. How often it happens					
74. How long it has been going on					
75. How often it happens					
76. How long it has been going on					
77. How often it happens					
78. How long it has been going on					
79. How often it happens					
80. How long it has been going on					
81. How often it happens					
82. How long it has been going on					
83. How often it happens					
84. How long it has been going on					
85. How often it happens					
86. How long it has been going on					
87. How often it happens					
88. How long it has been going on					
89. How often it happens					
90. How long					

[Handwritten signature]

Contract for compensation payment to Mr. Mrs. Koy Sopheap, in Prey Pear Village

[illegible]

APPENDIX D

PICTURES AND EVENTS



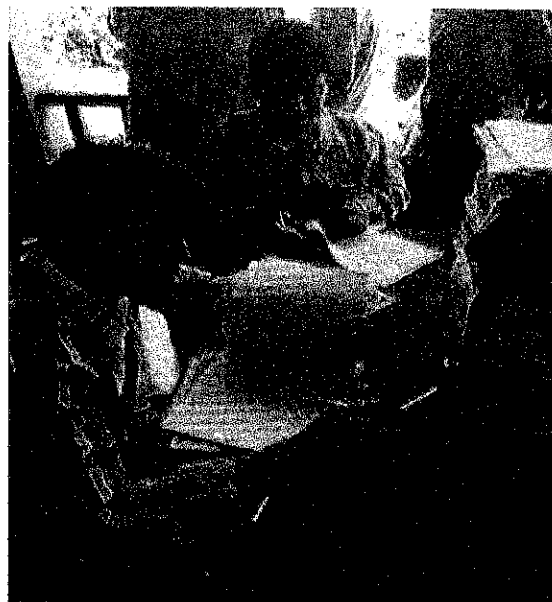
☞ Observed the Public Meeting organized by IRC-Working Group for 7 affected villages in Taches Commune at commune hall - Mr. Khem Sovathara, deputy IRC-WG team leader presented to APs about resettlement cost, and contract making process.



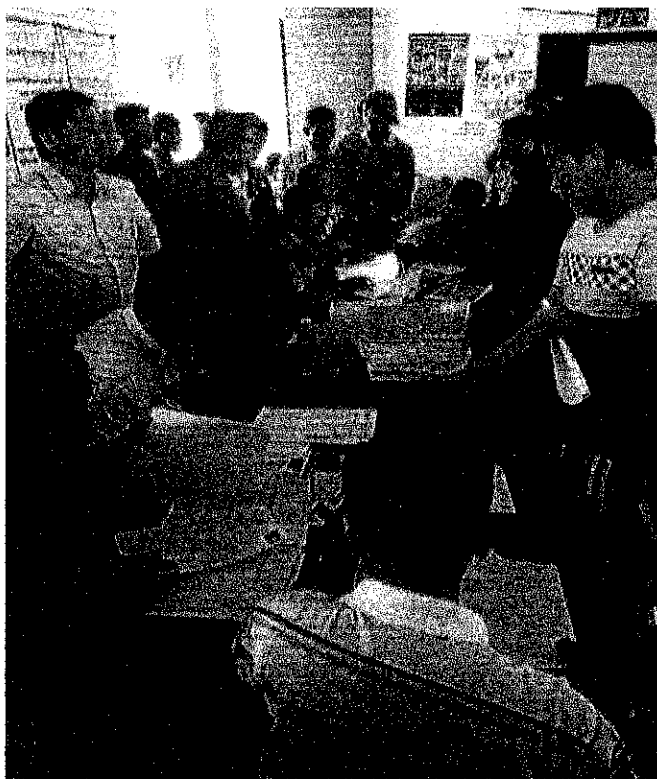
☞ APs in 7 villages of Taches commune in Kampong Chhnang, rallied for the public meeting organised by IRC-WG to inform about the resettlement cost and contract making process at Taches Commune Hall.



☞ Observed the contract making with AP in Taches commune. IRC-WG assists affected people to make contract effectively by ask the APs provide their finger print on the contract form with affected property and cost read.



☞ Observed the contract making with AP in Taches commune. IRC-WG read the affected property and cost before asking the APs agreement and doing finger print.



☞ Observed the contract making with AP in Taches commune. IRC-WG read the affected property and cost before asking the APs agreement and doing finger print.



☞ Observed the contract making with AP in Taches commune. IRC-WG made the contract with APs effectively by ask the APs provide their finger print on the contract form with affected property and cost read.



🕒 Followed up the complaint cases and resolutions in Chiprang village, Chieb commune. Review with Mr. Savuth Theun, vice head of village.



🕒 Followed up the IRC-WG rechecks the impact and negotiates with APs about the impact to solve the complaints in Chiprang village, Chieb commune



🕒 Followed up the IRC-WG rechecks the impact and negotiates with APs about the impact to solve the complaints in Chiprang village, Chieb commune





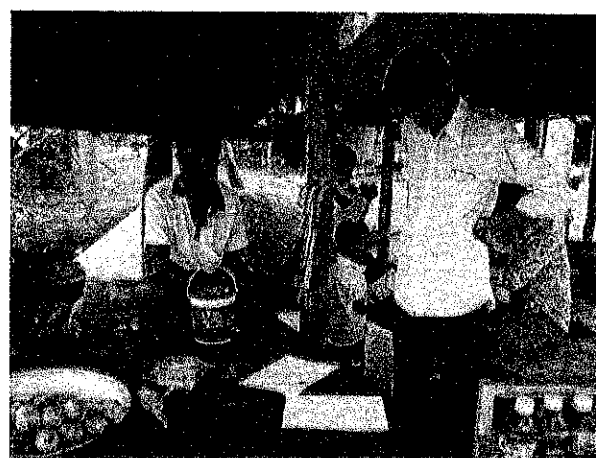
☞ Meeting and question to Taches commune council and commune chief to follow up issues and complaints taken place after contract making process.



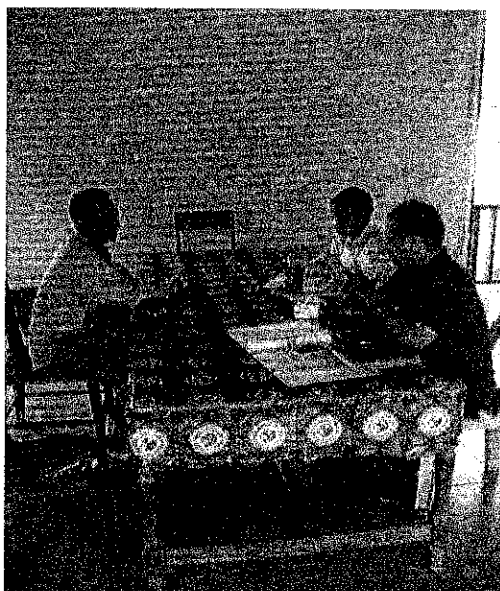
☞ Meeting and question to Chhouk Sar commune council and commune chief to follow up issues and complaints taken place after contract making process.



☞ Interviewed with Mr. Seung Seth, Village head of Chhrey Koung Lech village at Shop of Mr. Kheum Sam An.



☞ Checked contract of Mr. Kheum Sam An and verified the calculation of compensation cost.



☞ Interviewed with Mr. Mr. Sos Lors, village head of Toul village, Chhouk Sar commune.



☞ Checked the impact of project on the shop of Mrs. El Chhaas, accompanied by Mr. Sos Lors and Mr. El Teu. And requested to Mr. Sokha (road quality controller) to help and check the COI of the road, and identify the point of impact.



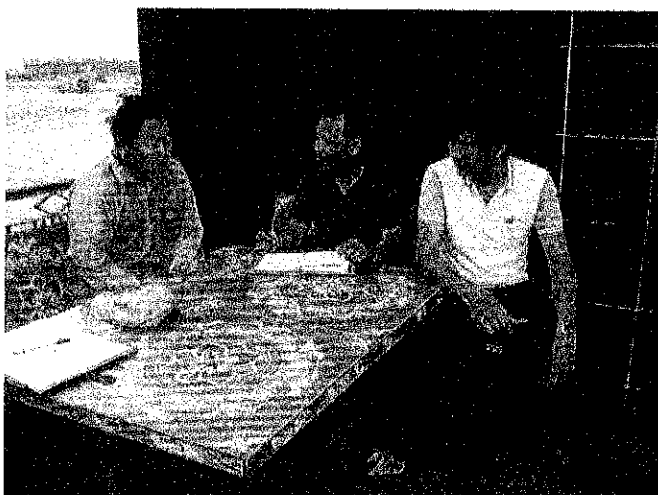
☞ Interviewed with Mrs. Koy Sopheap, AP in Prey Pear village, and verified the properties (i.e. fruit trees) affected by the project. Prey Pear village, Chhouk Sar commune.



☞ Interviewed with Mr. Chhorn Ratanak, Village head of Sampor village.



☞ Checked and verified the contract of Mrs. Chab Tho and Mrs. Chap Meun at Chab Meun's house.



☞ Interviewed with Mr. Thai Hii, Village head of Taches village.



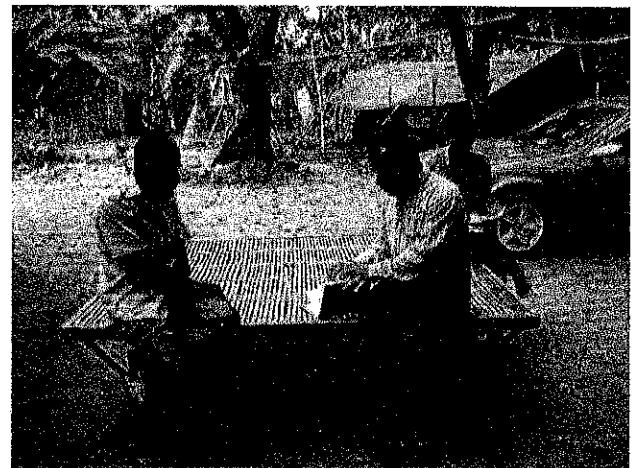
☞ Interviewed with Mr. Sos As Math, village head of Svay Bakav village, and his assistant at Muslim mosque in Svay Bakav village.



☞ Interviewed with Mr. Ros Chantha, vice head of Snay Village, Taches commune.



☞ Interviewed with Mr. Kheum Seun, village head, and Mr. Teng Sok Leng, vice head of Khnar Kandal village, Khnar Chmar commune.



☞ Interviewed with Mr. So Thu, Vice head of Tradork Puong village, Khna Chmar commune.

APPENDIX E

OBSERVATION FORM FOR MONITORING THE NEGOTIATION AND CONTRACT MAKING PROCESS

Provincial Road Improvement Project: (NR53, PR150B, PR151B, NR13 & PR314D) -ADB Loan 2839-CAM

CHECKLIST QUESTIONNAIRE FOR FGDs, KEY INFORMANT AND OBSERVATION

1. Location of monitoring

1.1	Number		1.5	Province	
1.2	IRC number		1.6	District/Khan	
1.3	Household Code		1.7	Commune/Sangkat	
1.4	Road Number		1.8	Village	

2. Status of informant (APs) met and interview

2.1. Interviewee

Name	Age	Sex	Household relationship

3. Negotiation, Agreement and Contract Signed

3.1 When did start the negotiation, agreement and contract making process? and how long to finish (with specific location and road)? Finished on time or not? If not, why?

3.2 Number of the working group?

Which department or ministry they come from?

Who did involve in the process? Such as any NGOs, commune, village-head, EMA involved in this process?

3.3 How was negotiation and contract making process conducted? (in Public or individual and free or under any pressure).

3.4 How have the AHs been informed (in advance, the schedule-venue and period)?

3.5 Have you informed the APs/Community about cut of date or deadline, compensation rate, other allowance, special assistances, and, compensation and grievance entitlement?

3.6 Key points for negotiation (type of assets, compensation rate, and size or number of affected assets. Did you keep (or AP have) enough time to make decision before signing the contract on lost and compensation? Example: (having enough time to discuss with their family members and spouse after negotiation-the IRC-WG keeps time space to APs for thought of or clarification with others or review document)

3.7 How many AHs have in total agreed to sign the contract with IRC WG (urgent, consider and agree later-how long?). Did All APs receive a copy of the contract (immediately and later-how long)?

3.8 How many AHs have in total not agreed to sign the contract? Why they did not agree and sign the contract? And what action which IRC-WG has been taking in place?

Date of monitoring		Date of checking	
Name of interviewer		Name of supervisor	
Signature		Signature	