

SOCIAL DEVELOPMENT AND GENDER ACTION PLANS FOR TRANCHE 3

The following detailed activities will be undertaken in the project for community and local business owners' mobilization and engagement in the detailed design and implementation phases of the project.

A. Community Participation Plan

Activity	Objective	Indicators/Targets	Responsible Entity	Timeline	Indicative Budget (\$)
I. Community information and education campaign					
Community participation handouts	To provide consistent information to the community about the project and community involvement in the project	3,000 manuals distributed to the community (2019 baseline: 0)	Consultant	2020–2023	10,000
Community education program activities – information and communication technology	To provide online training to community members on urbanization, urban planning, <i>ger</i> ^a area redevelopment, real estate marketing and value, participatory urban planning, etc.	Five online training tools developed and trainings conducted through social networks (2019 baseline: 0)	Consultant/ Urban planner	2020–2023	20,000
Consultation and presentation of project with <i>khoroos</i> ^b governors	To strengthen cooperation with project area officials	Seven <i>khoroos</i> governors signed the cooperation memorandum of understanding with PMO (2019 baseline: 0)	PMO, district <i>khoroos</i> and <i>khesegs</i> ^c officials	2021	No budget
Project information dissemination	To disseminate periodic information to the community level	Every quarter (4 each total of 16) newsletters, bulletins, leaflets, and videos (2019 baseline: 0)	Contractor	2020–2023	Communication budget
Conduct consultation for establishment of the primary groups including youth	To establish good community building mechanism for residents	40 meetings conducted to community members including youth; number of maximum participants: 2,400 residents, non-accumulative (2019 baseline: 0)	PMO, district <i>khoroos</i> and <i>khesegs</i> officials	2020–2021	40,000
Cooperate with youth community organization to work in <i>ger</i> area	Link CDCs with local youth groups (Eco Green Club, Mothers Club, Readers Club, Car Owners' Club, etc.) to initiate community projects	Implement four small-scale community projects with selected four youth organizations (2019 baseline: 0) Total participation of youth in the community projects initiated and led by youth organizations in cooperation with CDCs will reach	Consultant	2021–2023	60,000

Activity	Objective	Indicators/Targets	Responsible Entity	Timeline	Indicative Budget (\$)
		400			
Good practice documentation	Youth engagement and CDC community projects' achievements will be documented	Four videos, including lessons learned and good practices, shared via social network (2019 baseline: 0)	Consultant	2021–2023	No budget required (included in the above)
II. Establishment of primary groups, CDCs, and SDCs					
Establishment of primary groups	To establish primary groups	30 primary groups in Sharkhad and 30 primary groups in Tolgoit organized, of which 60% female and 30% youth (2019 baseline: 0)	Consultant, PMO	2021–2022	40,000
Mobilize youth to take part in community-based activities including primary group and CDC activities	To ensure participation of youth in the community-based activity	20 events contribute to public awareness raising campaigns for youth community	Cooperate with youth organizations and find out ways to increase outreach	2021	15,000
Establishment of CDCs, SDCs	To establish CDCs and SDCs	Seven CDCs and two SDCs established in both subcenters, of which 60% female and 30% youth	Consultant, PMO	2021	10,000
CDCs and SDCs cooperation in <i>ger</i> area redevelopment	To enable secondary connections for block/sub-block redevelopment projects	Redevelopment concept design for two blocks to be developed, and secondary connections completed at two blocks (2019 baseline: 0)	Consultant	2023	Included in the participatory urban planning consultancy budget
III. Capacity building of the primary groups, CDCs, and SDCs					
Capacity building for the primary groups, CDCs	To train community groups on leadership, urban development, community participation, etc.	40 capacity building trainings/ workshops and learning exchange conducted in both subcenters (2019 baseline: 0)	MUB, PMO, community engagement team, district <i>khoro</i> and <i>kheseg</i> officials	2022–2023	30,000
Capacity building for CDCs and SDCs	To strengthen NGOs for sustainability	Two fully functioning NGOs (2019 baseline: 0)	Consultant, PMO	2022–2023	5,000
Inclusive urban planning and CDCs and SDCs participation	Joint training for CDCs, SDCs, and business councils in inclusive urban planning, community rights in urban development, design-making, and cooperation with government agencies and private sector in the context of urban planning	Each CDC and SDC will have at least two staff/representatives trained in urban development (2019 baseline: 0)	Consultant	2020–2023	Included in the participatory urban planning consultancy budget

Activity	Objective	Indicators/Targets	Responsible Entity	Timeline	Indicative Budget (\$)
Training on community-led monitoring tools and grievance redress mechanism	To train CDCs and SDCs on community-led monitoring approach	Number of community members trained and involved in community-led monitoring (2019 baseline: 0)	Consultant, PMO	2022	15,000
CDCs and SDCs cooperation in land acquisition and resettlement activities	Train CDCs and SDCs on ADB's Safeguard Policy Statement (2009) on LAR, and receive support from focal points	12 focal points from the community trained in LAR (2019 baseline: 0)	Detailed design consultant	2020–2023	5,000
IV. Knowledge management					
Share experience events among subcenters	To support community knowledge sharing experience	Two primary groups and two urban redevelopment cases should be introduced to community members (2019 baseline: 0)	MUB, PMO, community engagement team	2020–2023	5,000
V. Community-led monitoring					
Provide regular information to community members on feedback and grievance mechanism of the project	To increase community knowledge and practice on feedback and grievance	Number of events presented feedback and grievance mechanism Handout on feedback and grievance will be developed and disseminated	MUB, PMO, district <i>khoroos</i> and <i>khesegs</i> officials	2020–2023	5,000
Participatory monitoring of the project activities	CDCs, SDCs, and business councils	Twice a year	CDCs, SDCs, business councils	2022–2023	15,000
Community-based reporting on project progress	CDC, SDCs, and business councils	Twice a year	CDCs, SDCs, business councils, MUB, PMO, district <i>khoroos</i> and <i>khesegs</i> officials	2022–2023	5,000
Total					280,000

ADB = Asian Development Bank, CDC = community development council, LAR = land acquisition and resettlement, MUB = Municipality of Ulaanbaatar, NGO = nongovernment organization, PMO = program management office, SDC = subcenter development council.

^a *Ger* is the Mongolian dwelling fit for nomadic way of life and is easily assembled and disassembled.

^b A *khoroos* is an administrative subdivision in Ulaanbaatar and is often translated as subdistrict or microdistrict.

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Source: ADB.

B. Gender Action Plan

Activity	Indicators/Targets	Responsible Entity	Timeline	Indicative Budget (\$)
Outcome: A network of livable, competitive, and inclusive subcenters in Ulaanbaatar's <i>ger</i> ^a areas	By 2025 a. % of population (at least 51.7% women) in Sharkhad and Tolgoit with improved access to water, heating, and sanitation increased by 15% (2019 baseline: 0% for water, 0% for heating, and 0% for sanitation) b. Average density increased in Sharkhad to 100 persons per ha and in Tolgoit to 63 persons per ha (2019 average baseline: 70 [Sharkhad] and 45 [Tolgoit] persons per ha) c. Number of business establishments in Sharkhad and Tolgoit increased by 10%, of which 35% will be women-led (2019 baseline: 370 business establishments; 110 women-led)	MUB, PMO, and district <i>khoro</i> ^b and <i>kheseg</i> ^c officials	2020–2023	Project budget
Output 1: Roads and urban services expanded within the targeted subcenters and connectivity between subcenters improved				
1. Integrate gender-inclusive design measures into road infrastructure to ensure access, safety and security, and mobility	1.1 10 closed-circuit television cameras installed and operating along the planned roads in Sharkhad and Tolgoit subcenters to ensure safety and security for women and girls in public spaces 1.2 Lighting installed along the improved roads of 16.62 kilometers in Tolgoit and Sharkhad subcenters	MUB, PMO, district <i>khoro</i> and <i>kheseg</i> , and school officials	2020–2021	N/A
2. Conduct road safety awareness campaigns for community members and children	2.1 At least 1,000 children, of which 55% are girls, from schools and kindergartens of each subcenter will be attended and learn about road safety (2019 baseline: 52%) 2.2 Organize two gender-sensitive behavior change campaigns with participation of children (sex-disaggregated) 2.3 At least four gender-sensitive public awareness events that enabled community members' participation in road safety in cooperation with government and nongovernment organizations (sex-disaggregated)	MUB, PMO, district, <i>khoro</i> and <i>kheseg</i> , and school officials	2020–2021	5,000
Output 2: Economic and public services in targeted subcenters improved				
3. Ensure gender-sensitive service provision and physical environment in social facilities	3.1 Separate restrooms for men, women, and persons with disability 3.2 Separate changing rooms and showers in sports complex 3.3 Baby feeding and changing rooms in community development centers 3.4 Sensitization training on gender-sensitive service deliveries to staff of social facilities by MDTs (sex-disaggregated)	MUB, PMO, district <i>khoro</i> and <i>kheseg</i> , and school officials	2021–2023	2,000

Activity	Indicators/Targets	Responsible Entity	Timeline	Indicative Budget (\$)
	3.5 Fully equipped exercise room for elders and persons with disability in primary health care center			
4. Train MDT of each target <i>khoroos</i> on prevention and response service to domestic violence and safety of girls and women	4.1 At least two on-the-job trainings will be provided to each <i>khoroos</i> MDT (total five <i>khoroos</i>) on prevention, response, and public safety 4.2 Number and type of joint activities with MDT for project implementation	MUB, PMO, district <i>khoroos</i> and <i>kheseg</i> officials	2020	11,000
5. Increase awareness of communities and families on public space safety of girls	5.1 At least two awareness raising trainings will be organized in each school of the Tolgoit and Sharkhad subcenters 5.2 At least 65% of women and girls' participation (2019 baseline: 60%)	MUB, PMO, district <i>khoroos</i> and <i>kheseg</i> officials	2021–2022	5,000
6. Prioritize women in skills training for income generation opportunities	6.1 At least 60% of the participants of capacity building training for employment consists of women 6.2 Number and percentage of new businesses established by women due to project activities 6.3 205 jobs will be created for operating the social facilities, of which 78% will be women (2019 baseline: 74%)	MUB, PMO, district <i>khoroos</i> and <i>kheseg</i> officials	2020–2023	3,000
7. Organize public awareness-raising and knowledge promotion activities on HIV/AIDS, gender-based violence, and sexual harassment, exploitation, and abuse during construction and operation	7.1 Community members have understanding of the HIV/AIDS, sexual harassment, and prevention measures, and at least 63% of participants are women (2019 baseline: 60%)	MUB, PMO, district, <i>khoroos</i> and <i>kheseg</i> officials	2021	6,000
8. Women participate equally in decision making about urban planning and infrastructure	8.1 At least 55% of the participants of community consultation on land resettlement and urban planning are women (2019 baseline: 52%) 8.2 Primary community groups, CDCs, and business councils in Sharkhad and Tolgoit fully functioning, with at least 60% women participation (2019 baseline: 55%) 8.3 At least 70% women in leadership positions of CDCs and business councils (2019 baseline/proxy: 70%)	MUB, PMO, district, <i>khoroos</i> and <i>kheseg</i> officials	2020–2023	N/A
Output 3: Institutional capacity for program management and urban development strengthened				
9. Sex-disaggregated data will be collected by the project performance management system to ensure the monitoring, evaluation, and reporting of GAP	9.1 Sex-disaggregated project performance management system is operational using information and communication technology tools integrated with geographic information system mapping	MUB, PMO, district <i>khoroos</i> and <i>kheseg</i> officials	2020–2023	N/A
10. Institutional capacity for program management and urban development are strengthened	10.1 PMO is fully functioning with trained staff with at least 60% women (2019 baseline: 50%) 10.2 PMO will have two full time staff for GAP, SDAP, and CPP implementation	MUB, PMO, district <i>khoroos</i> and <i>kheseg</i> officials	2021–2022	N/A

Activity	Indicators/Targets	Responsible Entity	Timeline	Indicative Budget (\$)
11. Subcenter planning and development, community participation, small- and medium-sized enterprise development in Sharkhad and Tolgoit	11.1 People-centered subcenter redevelopment mechanism and platform established and endorsed by all stakeholders through community consultation with at least 50% women participation (2019 baseline: 0)	MUB, PMO, and district <i>khoro</i> and <i>kheseg</i> officials	2021–2022	N/A
12. Ensure semiannual monitoring and reporting of GAP implementation	12.1 GAP progress monitoring matrix is updated semiannually	MUB, PMO, district <i>khoro</i> and <i>kheseg</i> officials	2020–2023	N/A
Total				32,000

CDC= community development council, CPP = community participation plan, ha = hectare, GAP = gender action plan, MDT= multidisciplinary team, MUB = Municipality of Ulaanbaatar, PMO = program management office, SDAP = social development action plan.

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Source: Asian Development Bank.

C. Social Development Action Plan

Activity	Indicators/Targets	Responsible Entity	Timeline	Indicative Budget (\$)
Output 1: Roads and urban services expanded within the targeted subcenters and connectivity between subcenters is improved				
1. Ensure integration of universal design and gender-sensitive features in the design of social facilities (gender, age, and disability-responsiveness) and urban infrastructure	1.1 2 kindergartens, 1 sports complex, 2 community development centers, and 2 training centers have universal access and gender-sensitive design features 1.2 10 closed-circuit television cameras installed and operating along the planned roads in Sharkhad and Tolgoit subcenters to ensure safety and security for women and girls in public spaces 1.3 Lighting installed along the improved roads of 16.62 kilometers in Tolgoit and Sharkhad subcenters 1.4 Traffic lights and signs, sidewalks, and crosswalks will be provided along the newly constructed roads	MUB, PMO, district <i>khoroa</i> ^a and <i>kheseg</i> ^b officials	2020–2021	N/A
2. Road safety awareness raising activities will be organized	2.1 At least 1,000 children of which 55% are girls, from schools and kindergartens of each subcenter will be attended and learn about road safety (2019 baseline: 52%) 2.2 Organize gender-sensitive behavior change campaign with participation of children 2.3 At least four public awareness events that enabled community members' participation in road safety in cooperation with government and nongovernment organizations		2021–2022	5,000
Output 2: Economic and public services in targeted subcenters improved				
3. Build a community development center in each project subcenter with public library, multi-functional halls, training rooms, and social programs	3.1 100% of residents will have access to community development center with priority access to vulnerable groups 3.2 1,200 residents per year will use gender-sensitive and inclusive community development center (2019 baseline: 840 residents by District Department for Family, Child and Youth Development, tenant organizations of community development under Tranche 2)	MUB, PMO, district <i>khoroa</i> and <i>kheseg</i> officials	2020–2023	N/A
4. Construct one kindergarten in each subcenter	4.1 240 children accommodated in each kindergarten (sex-disaggregated) 4.2 Priority access will be given to children from vulnerable families (by percentage)	MUB, PMO, district <i>khoroa</i> and <i>kheseg</i> officials	2020–2023	N/A
5. Open training center in Tolgoit and Sharkhad subcenters	5.1 Number and percent of beneficiaries of training center, with priority access for the poor, persons with disability, and women (sex-disaggregated) 5.2 At least 60% of the beneficiaries will be women (2019 baseline: 54%) 5.3 Number of entrepreneurs and businesses resulting from training centers support (2019 proxy: 458)	MUB, PMO, district <i>khoroa</i> and <i>kheseg</i> officials	2020–2023	N/A
6. Build primary health care center in Tolgoit	6.1 Number and type of prevention programs provided by the primary health care center 6.2 1,715 people per year will use gender-sensitive health care	MUB, PMO, district <i>khoroa</i> and <i>kheseg</i>	2022–2023	N/A

Activity	Indicators/Targets	Responsible Entity	Timeline	Indicative Budget (\$)
	services (sex-disaggregated)	officials		
7. Sports complex is constructed in Sharkhad subcenter	7.1 Accessible to 100% of residents including children, youth, elderly, and people with disability 7.2 750 people per year will use gender-sensitive and inclusive sport complex services (sex- and age-disaggregated)	MUB, PMO, district <i>khoro</i> and <i>kheseg</i> officials	2022–2023	N/A
Output 3: Institutional capacity for program management and urban development strengthened				
8. Ensure sustainable operations of social facilities to enhance the overall quality of life within the subcenters	8.1 Owner/operator of each social facilities are identified and cooperated in design and planning stage 8.2 PMO will have an agreement with relevant government agency for each social facility to ensure adequate budget and human resources of social facilities upon completion of construction	MUB, PMO, district <i>khoro</i> and <i>kheseg</i> officials	2020–2022	1,000
9. Enhance information dissemination on public services, especially for vulnerable families	9.1 Information on <i>khoro</i> -level public service will be developed and embedded into "Shine Ded Tuv" mobile application including residential registration, employment and training opportunities, social welfare, and health services 9.2 Number of people downloaded "Shine Ded Tuv" mobile application	MUB, PMO, district <i>khoro</i> and <i>kheseg</i> officials	2020–2022	N/A
10. Lesson learned and good practices are documented and reported	10.1 Number and types of documents produced on lesson learned and good practices 10.2 Number of lessons learned and good practices from the project implementation reported in social safeguard monitoring report and other reports	MUB, PMO, district <i>khoro</i> and <i>kheseg</i> officials	2020–2023	N/A
11. Institutional capacity for program management and urban development strengthened	11.1 PMO is fully functioning with trained staff with at least 60% women (2019 baseline: 50%) 11.2 PMO will have at least two full time staff for GAP, SDAP, and CPP implementation	MUB, PMO, district <i>khoro</i> and <i>kheseg</i> officials	2020–2023	N/A
Generating job opportunities: Outputs 1–3				
12. Generate 180 skilled and 547 unskilled jobs during construction stage and 205 jobs for operational stage	12.1 At least 10% of unskilled jobs are first made available to the vulnerable groups during the construction stage (2019 baseline: 0) 12.2 At least 78% skilled jobs are first made available to women for social facilities including kindergarten, CDC, and primary health care center (2019 baseline: 74%) 12.3 At least 8% unskilled jobs during the construction stage are women (2019 baseline: 6%)	MUB, PMO, district <i>khoro</i> and <i>kheseg</i> officials, and contractors	2022–2023	1,000
Measures to reduce potential risks: Outputs 1–3				
13. HIV/AIDS, sexually transmitted diseases, GBV, and sexual harassment prevention education programs conducted to construction contractors (and subcontractors)	13.1 Contract bidding documents and contracts with construction companies have clause on HIV/AIDS, sexually transmitted disease, and sexual harassment prevention training clauses 13.2 Construction company staff are enrolled in the HIV/AIDS, sexually transmitted disease, and sexual harassment prevention trainings	MUB, PMO, district <i>khoro</i> and <i>kheseg</i> officials, and contractors	2021–2023	Included in construction budget

Activity	Indicators/Targets	Responsible Entity	Timeline	Indicative Budget (\$)
14. Organize public awareness raising activities on HIV/AIDS, GBV, and sexual harassment	14.1 Community members have understanding of the HIV/AIDS, sexual harassment and prevention measures 14.2 At least 63% of participants are women (2019 baseline: 60%)	MUB, PMO, district <i>khoro</i> and <i>kheseg</i> officials	2021	6,000
15. Sensitize construction workers on labor rights	15.1 Include labor rights component in bidding documents reflecting Mongolian core labor standard (no child labor, discrimination, forced labor, and freedom of association) 15.2 Provide on-site training to construction workers on labor rights and labor safety	MUB, PMO, district <i>khoro</i> and <i>kheseg</i> officials, and contractors	2021–2022	1,000
Total				14,000

ADB = Asian Development Bank, CDC = community development council, CPP = community participation plan, GAP = gender action plan, GBV = gender-based violence, MUB = Municipality of Ulaanbaatar, PMO = program management office, SDAP = social development action plan.

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Source: ADB.

D. Small- and Medium-Sized Enterprise Development Plan

Activity	Objective	Indicators/Targets	Responsible Entity	Timeline	Indicative Budget (\$)
I. Provide support to business councils^a					
Organizational formation and strengthening of business councils, and in close collaboration with CDCs and SDCs	A total of 4 business councils will be established in 2020, and 1 business council in 2021; capacity building activities will be conducted	Five business councils consisting of 50% female members for each subcenter, Four business councils in 2020, one business council in 2021 (2018 baseline: 48.7%)	PMO, consultant team, district, <i>khoroob</i> ^b officials	2020–2021	5,000
Provide support to business councils to conduct workshops with SMEs	Establish a strong community with SMEs and business councils	Map the existing community-based SMEs, 20 meetings conducted with SMEs and business councils (2018 baseline: 10) Result: 245 members joined business councils by 2020, of which 50% are women Focus on increasing the number of business council members, targeting 330 members by 2021, of which 50% are women (2018 baseline: 48.7%)	Consultant team, district <i>khoroob</i> and <i>khesegc</i> officials Consultant team, district <i>khoroob</i> and <i>kheseg</i> officials	2020–2023	20,000
Capacity building of business councils on how to meaningfully engage in the project	To strengthen the five business councils	Joint training for CDCs, SDCs, and business councils in inclusive urban planning, community rights in urban development, design-making, cooperation with government agencies and the private sector in the context of urban planning Provide legal support for the business councils to guide them in their engagement in the project Terms of reference of the business councils are well-defined and understood Training plan developed for capacity building interventions on leadership, team building, contract negotiations, business planning, savings movement, etc., for SMEs and start-ups	Consultant team, district <i>khoroob</i> and <i>kheseg</i> officials	2020–2023	15,000

Activity	Objective	Indicators/Targets	Responsible Entity	Timeline	Indicative Budget (\$)
		Official registration of business councils as nongovernment organization			
II. Mobilize training center's operation (implement following actions in cooperation with the business councils)					
Support business councils to implement SME development service through the project's training center's support	At least 50% of SMEs linked with services, such as human resources, goods and services, financial, and business advisory	<p>Prepare SMEs' development action plan on annual basis</p> <p>Cooperate with at least 10 financial institutions including SME Fund, and Credit Guarantee Fund to improve financial access of SMEs by 20%</p> <p>Partner with at least five consulting companies specialized in financial management, project management, human resources, and district SMEs support centers</p> <p>Provide various skill training to SMEs operating in two subcenters and facilitate employment opportunities</p> <p>Trained community members linked with the training centers for services, such as workspace, business advisory, etc.</p> <p>At least 50% of participants are women (2018 baseline: 48.7%)</p> <p>Job creation: 86 jobs will be created by increasing capacity of SMEs as a result of training, consulting, financial accessibility with priority access by community members</p>	Consultant team, business councils, training center, <i>khoro</i> and <i>kheseg</i> officials	2020–2023	40,000
Support business councils to implement startup development program	Encourage prospective entrepreneurs	<p>Organize 12 accelerate programs for youth startups and micro-business entrepreneurs in coordination with CDCs and SDCs</p> <p>Result: Increase startup entrepreneurs and new micro-businesses by 20%, from 458 to 550 in both subcenters. (2019 baseline: 458)</p>	Consultant team, business councils, training center, <i>khoro</i> and <i>kheseg</i> officials	2020–2023	20,000

Activity	Objective	Indicators/Targets	Responsible Entity	Timeline	Indicative Budget (\$)
		At least 50% of participants are women entrepreneurs (baseline: to be determined)			
		92 jobs created as a result, with priority access for community members			
Fully utilize training centers' resources to support businesses in impacted areas	Access to low-cost distribution channels to promote sales	Create database of unregistered businesses in coordination with CDCs and SDCs and support to formalize informal business Organize 12 exhibitions and tradeshow and enhance SMEs income Enable access to online distribution channels including shoppy.mn, madeinmongolia.mn to promote SME products Attended by at least 50% of women entrepreneurs	Consultant team, business councils, training center, <i>khoro</i> and <i>kheseg</i> officials	2020–2023	24,000
	Build easy access to loan service including access to SME fund of the government, Loan Guarantee Fund, government and financial institutions	By adding loan function into "New family" mobile application, financial access will increase by 20% Attended by at least 50% of women entrepreneurs	PMO, consultant team	2020–2023	20,000
Total					144,000

CDC = community development council, PMO = program management office, SDC = subcenter development council, SMEs = small- and medium-sized enterprises.

^a Business councils are very similar to CDC except that the business council is a local business grouping. It functions as the voice of the local businesses including the micro-entrepreneurs in the areas which are mostly operated by women.

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Source: Asian Development Bank.