

Social Monitoring Report

July 2020

Azerbaijan: MFF Second Road Network Development Investment Program, Project 1

Prepared by State Agency of Azerbaijan Automobile Roads for the Asian Development Bank

CURRENCY EQUIVALENTS

(as of 31 July 2020)

Currency unit	–	Azerbaijani Manat
AZN1.00	=	\$0.5882
\$1.00	=	AZN1.7000

ABBREVIATIONS

AAY	–	State Agency of Azerbaijan Automobile roads
MOF	–	Ministry of Finance
ADB	–	Asian Development Bank

{GLOSSARY}

Compensation	Money or payment-in-kind to which the displaced persons are entitled in order to replace the lost assets, resource or income.
Cut-off date	The completion date of the census of project-displaced persons is usually considered the cut-off date. A cut-off date is normally established by the borrower government procedures that establishes the eligibility for receiving compensation and resettlement assistance by the project displaced persons. In the absence of such procedures, the borrower/client will establish a cut-off date for eligibility.
Displaced persons	In the context of involuntary resettlement, displaced persons are those who are physically displaced (relocation, loss of residential land, or loss of shelter) and/or economically displaced (loss of land, assets, access to assets, income sources, or means of livelihood) as a result of (i) involuntary acquisition of land, or (ii) involuntary restrictions on land use or on access to legally designated parks and protected areas. Economic displacement. Loss of land, assets, access to assets, income sources, or means of livelihood as a result of (i) involuntary acquisition of land, or (ii) involuntary restrictions on land use or on access to legally designated parks and protected areas.
Eminent domain	The right of the state using its sovereign power to acquire land for public purposes. National law establishes which public agencies have the prerogative to exercise eminent domain.
Entitlement	Resettlement entitlements with respect to a particular eligibility category are the sum total of compensation and other forms of assistance provided to displaced persons in the respective eligibility category.
Income restoration	Re-establishing productive livelihood of the displaced persons to enable income generation equal to or, if possible, better than that earned by the displaced persons before the resettlement.

and children,

NOTE{S}

- (i) The fiscal year (FY) of the Government of the Ministry of Finance and its agencies ends on 31 December 2019. FY before a calendar year denotes the year in which the fiscal year ends, e.g., FY2011 ends on 31 December 2011.
- (ii) In this report, "\$" refers to United States dollars

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REPUBLIC OF AZERBAIJAN



State Agency of Azerbaijan Automobile Roads

Reconstruction of Ujar – Zardab – Agjabadi (R32) Road

“Social Monitoring Report”

January – June 2020

Prepared by: “IRD Engineering” LLC



July 2020

Table of Contents

<u>I. BACKGROUND.....</u>	<u>3</u>
A. INTRODUCTION	3
B. PROJECT DESCRIPTION.....	3
<u>II. LAND ACQUISITION AND RESETTLEMENT PLAN IMPLEMENTATION STATUS</u>	<u>4</u>
A. SUMMARY OF IMPACT SCOPE AND COMPENSATIONS PAID	4
B. TEMPORARY IMPACTS	4
A. UNANTICIPATED IMPACT.....	4
<u>III. GRIEVANCE MANAGEMENT</u>	<u>5</u>
<u>IV. PUBLIC CONSULTATIONS.....</u>	<u>5</u>
<u>V. CONCLUSIONS AND RECOMMENDATIONS.....</u>	<u>5</u>
TABLE 1. GRIEVANCE REGISTRATION BOOK LOT 1	6
TABLE 2. GRIEVANCE REGISTRATION BOOK LOT 2	7
APPENDIX 1. PUBLIC CONSULTATIONS AND PARTICIPANTS LISTS	8

I. Background

A. Introduction

1. This social monitoring report is related to the Project Reconstruction of Road R32 Ujar-Zardab-Agjabadi (Project) that has been implemented under the Road Network Investment Program, savings from loan AZE 2921, financed by Asian Development Bank (ADB). The road R32 connects the road R18, the south of Agjabadi with the road M2 international highway to the north of Ujar and connects Baku with the central regions of Azerbaijan. The Project consists of two lots for the execution purpose:

- Lot 1 km 00+000 - km 37+000
- Lot 2 km 37+000 – km 70+460

1. The report presents the summary of social safeguards monitoring in implementation of the Project, status of implementation of the Project's Land Acquisition and Resettlement Plan (LARP), if any unanticipated land acquisition and resettlement impact identified, grievance management and resolution status, and project information disclosure, consultation and participation as envisaged in LARP. The report covers period from January to June 2020.

B. Project Description

2. This road (km 00 + 000 - 70 + 500) has been designed from the technical level III to level II within the existing road alignment and Right-of-Way (ROW), and construction is going on. Road section (new road alignment) for Lot 2 (km 37 + 000 - km 70 + 460) of the Project is related only on the construction of a new bridge over the Kur River (km 49 + 575 - km 50 + 700). Due to changes in the existing road alignment and new bridge in the section, the Project acquired private land plots of 13 AHs and partially municipal lands in the village of Gorugbagi of Zardab district.

Photo 1. Condition of construction works on the bridge over Kur River



II. Land Acquisition and Resettlement Plan Implementation Status

A. Summary of impact scope and compensations paid

3. The Draft LARP was developed in December 2017, and updated in July 2019 based on the latest cadastral plan developed and approved by the State Committee on Property Issues (SCPI). The scope of land acquisition and resettlement covered by LARP as follows.

4. In total, the Project affected 2,425 hectares (ha) of land. Of these, 0.989 ha were agricultural lands, 0,039 ha farmland and 1,397 ha municipal land. Of the total affect lands, 1,028 ha (0,989 ha + 0,039 ha) have been private land owned by 13 Affected Households (AHs). The total amount compensations paid to all 13 AHs was 14,380.46 AZN (Azerbaijan Currency *Manat*). Of these, 3,560.66 AZN compensation paid for agricultural land, 755.54 AZN for farm land and 9504.00 AZN for trees and other perennials. Total amount 7,872 AZN compensation was calculated for 328 unproductive trees. The amount of 212.26 AZN compensation was paid for municipal lands. An amount of 348.0 AZN was paid as an assistance allowance to one vulnerable AHs headed by a woman. Thus, all compensations have been paid to all AHs with full compliance as envisaged in the final approved LARP. The final LARP implementation report was updated in April 2020 and submitted to ADB.

5. The Project had no impact to any buildings/structures, business or lease lands. Details about compensation paid as per LARP are given in Table 1 below:

Table 1: Compensations as per LARP

Impact type	Impact scope	Calculated compensation (AZN)	Paid compensation (AZN)
Agricultural lands	0,989 ha	3,560.66	3,560.66
Homestead lands	0,039 ha	755,54	755.54
Trees	328 pieces	7,872	7,872
Perennial plantings - clover	-	1,632	1,632
Municipal lands	1,397 ha	212.26	212.26
Assistance to vulnerable AHs	1	348	348
Total		14,380.46	14,380.46

B. Temporary impacts

6. Temporary land impacts are related to construction camps. The camp for Lot-1 is located on five hectares land plot leased by the Contractor for temporary use. The Khalaj Municipality of Ujar and the Contractor have signed an agreement for the land lease.

7. The camp for the Lot 2 is located on twelve hectares of the State-owned land leased by the Contractor for temporary use based on permission of the Agjabadi district authorities. Upon completion of the Project, these lands will be restored to the pre-project conditions and handed over to the owners in accordance with the requirements of the Project's social and environmental safeguard documents, Environmental Monitoring Plan, ADB's SPS (2009) and laws of Azerbaijan.

C. Unanticipated Impact

8. No unanticipated land acquisition and resettlement impact has been identified and reported during the reporting period.

III. Grievance Management

9. The Grievance Registration Books are maintained in both lots. In total, thirteen grievance cases have been registered for Lot 1 during the reporting period. The grievances were about (i) six for villagers requesting a pipe culvert, animal cross and bus shelter; (ii) seven for cracks on the walls. Thus, all grievances have been investigated and have resolved status (Table 1).

10. Under the same period, in total twelve grievance cases have been registered in Lot 2. The grievances were related to (i) Damage to the house; (ii) Damage to private commercial outlet (iii) Some part of the complainer's private land has been felt into the construction works; (iv) Some part of the complainer's courtyard has been affected; (v) Asked for asphalt pavement road from the project road to village Mosque. All grievances have been investigated and have resolved status (Table 2).

IV. Public Consultations

11. During the reported period for Lot 1 the public consultation was held in Gazyan village on 18 of June 2020 and for Lot 2, in Agjabadi city on 24 of June 2020 respectively. The key issues discussed in Public Consultations of both lots included: (i) construction process and schedule; (ii) HIV awareness and Coronavirus pandemic; and (iii) the Grievance Redress Mechanism. The list of participants and photos in the Appendix 1.

V. Conclusions and Recommendations

12. During the reporting period the contractor implemented public health measures related to COVID-19 and road and occupational safety. The Consultant and Contractor put in place measures to minimize the chances and contain the spread of the virus as a result of the movement of workers and ensure all working locations are prepared for an outbreak. The Consultant and Contractor also developed and practiced contingency plans so that personnel know what to do if an outbreak occurs and how treatment will be provided. Further they used and followed information on preparing a workplace for COVID-19¹ and the recommendations given in the ADB's relevant documents in Construction / Civil Projects². For various tasks, the movement of experts and other staff were minimized. Site visits and physical surveys were undertaken when a practical alternative does not exist.

13. The social monitoring was conducted for the entire project area to address timely any potential social issues. The physical works are progressing well and in general ahead of schedule. The project works are carried out mainly within the existing road's ROW and therefore, the due diligence conducted upon the technical design preparation, has not find any land acquisition and resettlement impacts. No any unanticipated land acquisition and resettlement impact has been identified during the project implementation and under the reporting period. The Project's GRM has been established and the received grievances have been registered, reviewed and action have been taken for resolving. The PIU carries out regular social safeguards monitoring including on Contractors' performance and submits reports.

14. The PIU Safeguard expert will (i) continue conducting regular site visits; (ii) review grievances, and meet with complainants and local authorities as needed to solve complaints, if any; (iii) conduct regular monitoring to arrest any unanticipated impact on time; (iv) conduct meetings and consultations with the project communities to inform about the project progress, the GRM, and issues related to public safety during construction works; (v) ensure women participation in community meetings and consultations; and (vi) record all developments and issues. in the monthly progress reports.

¹ <https://www.who.int/docs/default-source/coronaviruse/advice-for-workplace-clean-19-03-2020.pdf>

² <https://www.adb.org/sites/default/files/publication/614811/safety-well-being-workers-communities-covid-19.pdf>
https://www.adb.org/sites/default/files/institutional_document/579616/adbs-comprehensive-response-covid-19-pandemic-redacted-version.pdf

15. The COVID-19 Pandemic is an issue of Health, Safety and Environmental. The information of Measures Taken against COVID-19 has been reported in Environmental Monitoring Report and in this Semi-Annual Social Monitoring Report as well.

Table 1. Grievance Registration Book Lot 1

Complainant's name, address and contact details	Gender		Date and form of grievance received	Grievance type and summary	The actions undertaken	Conclusion
	Men	Woman				
1.The Residents of Gazyan village, Ujar district	√		08-01-2020 Official letter to SAAAR	Villagers requested to construct four culverts and one animal crossing on the part of the road passing through the village.	<ul style="list-style-type: none"> The complaint was investigated on 26 January 2020. The villagers were made aware that required culverts are provisioned in the contract and will be constructed as per schedule. Within the requested area animal crossing construction was not technically feasible. The claim was resolved with satisfaction of the complainants. 	The resolution was accepted and no further complaint
2.Elman Abishov, Lek village, Ujar district	√		14-01-2020 Official letter to SAAAR	He requested for construction of a bus shelter in front of his house.	<ul style="list-style-type: none"> The complaint was investigated on 29 January 2020 The site was visited and informed the complainant that there is provision for a bus shelter at 200 m away from his house. The complaint was resolved 	The resolution was accepted and no more complaints.
3.Tehrane Aliyeva Bayram gizi, Zardab city, Zardab district		√	16-01-2020 Official letter to the President	Her store locates very near to the road. She requested to demolish her store and rebuilt in proper distance.	<ul style="list-style-type: none"> The complaint was investigated on 23 January 2020. The site was inspected, discussed the issue with the complaining lady and it was proved that her claim is not acceptable because her store house located at a safe distance from the road. The complaint was not acceptable. 	The complainant did not show any reaction and it was considered resolved.
4.Tukez Letifli, Letif Letifli, Pervane Vahidova, Challi village, Zardab dist.		√	15-02-2020 Official letter to the President	Damages caused to the houses next to the project road.	<ul style="list-style-type: none"> The request was investigated on 24 February 2020 The house was inspected in presence of the complainant and it was proved with evidence that the cracks are old and no new cracks developed during the construction works, The complaint was resolved 	The resolution was accepted and no more complaints
5.Habil Vahidov, Challi village, Zardab district	√		10-02-2020 Official letter to SAAAR	Cracks at the walls of house locating next to the project road.	<ul style="list-style-type: none"> The request was investigated on 24 February 2020 It was proved to the complainant with evidence (photos and act prepared before commencing of project) that cracks are old and emerged before starting the project The complaint was resolved 	The resolution was accepted and no more complaints
6.Reshad Guliev, Agshin Aliyev, Elshad Guliev, Garabork village, Ujar district,	√		27-02-2020 Official letter to SAAAR	They requested for 4 pipe culverts and one cattle underpass within the village.	<ul style="list-style-type: none"> The request was investigated in March, 2020 The consultant's staff met the complainants and explained that culverts and animal crossing are included in the project and will be constructed according to schedule. The complaint was resolved. 	The resolution was accepted and no more complaints

7.Residents of Gazyan village			27-04-2020 Official letter to SAAAR	Requested for one pedestrian overpass near School No2.	<ul style="list-style-type: none"> The request was investigated on 10 May 2020 The consultant's staff met the complainants and explained that the width of the road is narrow and no additional space available for construction of the overpass at the requested location. The complaint was resolved. 	The resolution was accepted and no further complaint.
8.Jeyhun Zulfugarov Demiraga oghly, Garabork village,	√		04-05-2020 An official letter to SAAAR	Cracks on the walls of his house	<ul style="list-style-type: none"> The request was investigated on 15 May 2020 It was proved to the complainant with evidence (photos, and acts prepared before commencing of project) that cracks are old and emerged before starting the project. . The complaint was resolved 	The resolution was accepted and no further complaint.
9.Shukufe Khelilova Abaseli gizi, Garabork village Ujar district		√	14-05-2020 An official letter to SAAAR	The channel of garden belonging to her was filled by soil material	<ul style="list-style-type: none"> The request was investigated on 25 May 2020. The Contractor removed the materials and cleaned the drain. The complainant was pleased. 	The complainant was happy and no further complaint.
10.Maarif Orujov Khudayar oghly, Garabork village, Ujar district,	√		15-05-2020 An official letter to president Ilham Aliyev	Cracks on the fence of his house	<ul style="list-style-type: none"> The request was investigated on 27 May 2020 It was proved to the complainant with evidence (photos and act prepared before commencing of project) that cracks are old and emerged before starting the project The complaint was resolved 	The resolution was accepted and no further complaint.
11.Rezidents of Challi village			09-05-2020 An official letter to MP of Azerbaijan republic	To Construct the overpass pedestrian crossing, cleaning culvert, to construct bus shelter	<ul style="list-style-type: none"> The request was investigated on 9 June 2020 It was explained to residents that constructing of overpass pedestrian crossing is not possible. Cleaning culvert will be done, construction of bus shelter will be considered. The complaint was resolved 	The complainants were happy at the resolution.
12.Tehrane Aliyarova Bayram gizi, Zardab city, Zardab district		√	01-06-2020 An official letter to the President of Azerbaijan	Her store located very near to the road. She mentioned that her business could not be run.	<ul style="list-style-type: none"> The request was investigated for second time on 23 June 2020. It was proposed that the surrounding area of her store will be devepoved, the front space and the access will be paved so that the customers can come, park their vehicles and do shopping. Proper drainage facility will be provided by concrete U-drain. All these will ensure unimpeded running of her business. The complaint was resolved 	The resolution was accepted and no further complaint.
13.Villagers of Garabork			01.06.2020 An official letter to Saleh Mammadov, the chairman of SAAAR	Drainage water is being collected at the cellar of newly built school. For preventing this situation, villager wants a culvert across the road to be constructed.	<ul style="list-style-type: none"> The request was investigated on 3 July 2020 The problem was related to blocking the existing drain by encroachment. Water from the school compound can be directly discharged to the existing drain. It is necessary to reinstate the existing drain by removing encroachment. Construction of culvert across project road not required. 	The resolution was accepted.

					<ul style="list-style-type: none">The complaint was resolved	
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Table 2. Grievance Registration Book Lot 2

Complainant's name, address and contact details	Gender		Date and form of grievance received	Grievance type and summary	The actions undertaken	Conclusion
	Men	Woman				
1. Mirzayev Adil Zardab district, Gorugbaghi village	√		25 January 2020 Informed the Engineer's office with official letter	Damage to his house during the road construction activities.	<ul style="list-style-type: none"> The complaint was investigated on 28 January 2020 There was no damage to the house of the complainant except temporary obstruction to drainage system. The Contractor installed drainage pipe and arranged proper drainage facility. The complaint was resolved. 	The resolution was accepted and no further complaint.
2.Mammadov Rasim Zardab district, Gorugbaghi village	√		28 January 2020 Informed the Engineer's office and SAAAR with official letter	Damage to his private commercial outlet during the road construction activities.	<ul style="list-style-type: none"> The complaint was investigated on 28 January 2020 No damage to the commercial outlet was proved. However, the contractor helped in improving his commercial outlet. Complaint was resolved 	The resolution was accepted and no further complaint.
3. Khalilov Joshgun Zardab district, Gorugbaghi village	√		30 January 2020 Informed the Engineer's office and SAAAR with official letter	Some part of the complainer's private land has been felt into the construction works.	<ul style="list-style-type: none"> The complaint was investigated on 6 February 2020 The complaint was not established because no private land was used for construction of the road. However, the contractor assisted in refixing property limit of the complainant complaint was resolved 	The resolution was accepted and no further complaint.
4. Yusubova Elshad Zardab district, Gorugbaghi village		√	25 February 2020 Informed the Contractor and the Engineer verbally	Some part of the complainer's courtyard has been affected during the construction works.	<ul style="list-style-type: none"> The complaint was investigated on 25 February 2020 During investigation the complainant could not prove any damage to his courtyard. However, the contractor assisted in refixing property limit of the complainant complaint was resolved 	The resolution was accepted and no further complaint.
5. Mammadov Rustam Zardab district, Gorugbaghi village	√		25 February 2020 Informed the Engineer's office and SAAAR with official letter	Some part of the complainer's private land has been felt into the construction works.	<ul style="list-style-type: none"> The complaint was investigated on 28 February 2020 The complaint was not established because no private land was used for construction of the road. However, the contractor assisted in refixing property limit of the complainant Complaint was resolved. 	The resolution was accepted and no further complaint.
6. Karimov Jamil Zardab district, Parvanli village	√		27 February 2020 Informed the Engineer's office and SAAAR with official letter	Some part of the complainer's private land has been felt into the construction works.	<ul style="list-style-type: none"> The complaint was investigated on 28 February 2020 The complaint was not established because no private land was used for construction of the road. However, the contractor assisted in refixing property limit of the complainant and resolved. Complaint was resolved. 	The resolution was accepted and no further complaint.
7.Mustafayev Maksud Zardab district, Gorugbaghi village	√		15 February 2020 Informed the SAAAR with official letter	Damages to his house during the road construction activities.	<ul style="list-style-type: none"> The complaint was investigated on 19 February 2020 During investigation it could not find any damage in the house. The claim was not acceptable. Complaint was resolved 	The resolution was accepted and no further complaint
8.Some residents Zardab district, Gorugbaghi village			15 February 2020 Informed the SAAAR with official letter	Asked for asphalt pavement road from the project road to village Mosque.	<ul style="list-style-type: none"> The complaint was investigated in February, 2020 The mosque is far away from the project road and construction of asphalt road was found not feasible. 	The resolution was accepted and no further complaint

					<ul style="list-style-type: none"> Complaint was resolved 	
9. Khalilov Tahir Zardab district, Gorugbaghi village	√		04 March 2020 Informed the Engineer's office and SAAAR with official letter	Some part of the complainer's private land has been felt into the construction works.	<ul style="list-style-type: none"> The complaint was investigated on 4 March 2020 The complaint was not established because no private land was used for the road. However, the contractor assisted in refixing property limit of the Complainant Complaint was resolved 	The resolution was accepted and no further complaint.
10.Mammadzayev Aydin Zardab district, Gorugbaghi village	√		11 March 2020 Informed the Contractor verbally	Some part of the complainer's private land has been felt into the construction works.	<ul style="list-style-type: none"> The complaint was investigated on 11 March 2020 The complaint was not established because no private land was used for the road. However, the contractor assisted in refixing property limit of the complainant and resolved Complaint was resolved. 	The resolution was accepted and no further complaint.
11.Mammadov Ilham Zardab district, Gorugbaghi village	√		1 April 2020 Informed the Contractor and Engineer with official letter	Damages to his fences and cattle shelter during the road construction works activities	<ul style="list-style-type: none"> The complaint was investigated on 01 April 2020 The claim was proved groundless because there was no evidence of any damages to fence and cattle shelter. Complaint was unacceptable and resolved. 	The resolution was accepted and no further complain
12. Khalilov Nusret Zardab district, Gorugbaghi village	√		08 April 2020 Informed the SAAAR with official letter.	Damages to his house and fences during the road construction activities.	<ul style="list-style-type: none"> The complaint was investigated on 6 May 202 During investigation any damage in the fence was not found. The claim was not acceptable and was resolved 	The resolution was accepted and no further complaint

Appendix 1. Public Consultations and participants list

Photo from Public Consultation in Lot 1



List of participants of Public Consultation in Lot 1

Nº	Soyad/Surname	Ad/Name	Yer/Location	İmza/Surname
1	Əliyev	Müslüm	Ucar rayonu, Qazax kəndi	ƏƏB
2	Xəlilov	İbrahim	— /	ƏƏB
3	Sözdəva	Rəyhan	— /	ƏƏB
4	Məmmədova	Gülzar	— /	ƏƏB
5	İsmayilova	Səhlə	— /	ƏƏB
6	İbrahimov	Məhəmməd	— /	ƏƏB
7	Mürşəyev	Elvin	— /	ƏƏB
8	Mürşəyev	Əlihusəyn	— /	ƏƏB
9	Məmmədov	Mizməhdi	— /	ƏƏB
			— /	
			— /	
			— /	

Photo from Public Consultation in Lot 2



List of participants of Public Consultation in Lot 2

No	Adi Soyadı/Name Surname	İmza/Signature
1	Lahiz Bayramov	B. Bayramov
2	Elson İsmayilov	Elson İsmayilov
3	Təlan Həsənov	Təlan Həsənov
4	Əbid. Qasımov	Əbid. Qasımov
5	Gülneş Tolıbova	Gülneş Tolıbova
6	Esmira Əbbasova	Esmira Əbbasova
7	Kamilə Kərimova	Kamilə Kərimova
8	Rəhil Bərdiyarov	Rəhil Bərdiyarov
9	Ləyol Rüstəmov	Ləyol Rüstəmov
10	Əhməd. Əhmədov	Əhməd. Əhmədov
11	Əyşən Hüseynov	Əyşən Hüseynov