

Social Monitoring Report

Project Number: 45389-004
July 2020

AZE: Second Road Network Development Investment Program, Tranche 2

Prepared by the State Agency of Azerbaijan Automobile Roads for the Republic of Azerbaijan and the Asian Development Bank.

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REPUBLIC OF AZERBAIJAN



STATE AGENCY OF AZERBAIJAN AUTOMOBILE ROADS Second

Road Network Development Investment Program-MMF2

**Project: Upgrading of Km 0+300 to Km 46+120 of the M- 5 Yevlakh - Zagatala
- Georgian Border Road and the Rehabilitation of Km 0+000 to Km 11+130 of
the R-57, M-5 to Shaki Road, Loan 3144- AZE**

Semi Annual Social Monitoring Report

January - June 2020

Prepared by: "IRD Engineering" LLC



July 2020

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I. Background

A. Introduction

1. This social monitoring report is related to the Project Upgrading of Km 0+300 to Km 46+120 of the M- 5 Yevlakh - Zagatala - Georgian Border Road and the Rehabilitation of Km 0+000 to Km 11+130 of the R-57, M-5 to Shaki Road (Project), implemented under the Second Road Network Development Investment Program, Loan 3144 AZE financed by Asian Development Bank (ADB). The Yevlakh-Zagatala-Georgian Border Section of the Highway Project II is an alternative to the Baku-Yevlakh-Qazakh-Georgian Border route of the East-West Corridor of the international Trans-Caucasian road corridor connecting Central Asia across the Caspian Sea with Western Europe across the Black Sea. The Project road starts in Yevlakh district, in the central area of the country then veers northwest towards Sheki and Qax to Zagatala and Balaken districts near the Georgian Border (Figure 1).

2. The social monitoring report presents the summary of social safeguards monitoring in implementation of the Project, including on issues related to any unanticipated land acquisition and resettlement impact identified, grievance management and resolution status, and project information disclosure, consultation and participation. The report covers the period from January to June 2020.

B. Project Description

3. The Project's upgrading works follow the existing road alignment with some limited realignments to improve geometric characteristics, elimination of safety hazards, avoid areas with severe soil erosion or unstable slopes, and bypass sensitive areas. The Project execution consists of two lots:

- (i) Lot 1: Upgrading of Yevlakh-Zagatala-Georgian Border road (M5), Lot 1. Section Khaldan-Suchma (Km 0+300 to Km 33+100);
- (ii) Lot 2: Upgrading of Yevlakh-Zagatala-Georgian Border road (M5), Lot 2. Section Suchma-Shaki Roundabout (Km 33+100 to Km 46+120) and Rehabilitation of R-57 Road (Km 46+000 of M-5 to Sheki Town).

C. Land acquisition and resettlement due diligence

4. The engineering design was guided to avoid land acquisition and resettlement impacts. Land acquisition and resettlement due diligence was conducted in project preparation stage that found no land acquisition and resettlement impacts to private lands and/or properties, to be caused by the Project. All rehabilitation works for the roads have been carried out mainly within the existing roads' Right-of-Way (ROW). No municipal lands, private lands and/or buildings/structures, crops, trees or businesses have been impacted.

D. Temporary impact

5. Temporary land impacts are related to construction camps.

6. The camp for Lot-1 is located on five hectares land leased temporary by Contractor based on a contract signed by the Contractor and Sheki District municipality dated 1 October 2018. According to the contract between the land leaser and the contractor, the contract is on power till the end of the work completion. Upon completion of the Project, these lands will be restored to the pre-project conditions and handed over to the owners in accordance with the requirements of the Project's social and environmental safeguard documents, Environmental Monitoring Plan, ADB's SPS (2009) and laws of Azerbaijan

7. The camp for Lot 2 is located on three hectares of the State-owned land temporary used by the Contractor based on the contract between Sheki Region Executive Power and the Contractor since 20 September 2018 for twenty years period.

E. Unanticipated Impact

8. No unanticipated land acquisition and resettlement impact has been identified and reported during the reporting period.

II. Grievance Management

9. The Grievance Registration Books are maintained in both lots.

10. In total, seven grievances have been registered for Lot 1 during the reporting period. The grievances were about (i) providing access roads; (ii) cracks on the walls of the shop (iii) providing “minimum speed limit” sign and “pedestrian crossings”). The EA investigated and responded the requests and all requests have resolved status (Table 1)

11. In total, nineteen grievances have been registered for Lot 2 during the reporting period. The grievances were about (i) cracks on the walls of complainants' houses, (ii) redirection of the flow of water from a newly constructed pipe culvert (iii) the profile of the road at the Sheki intersection to be raised (iv) lack of proper access to his premises (v) new bus stop shelter in front of Alley of Martyrs (vi) wider access (vii) second access to his facility. All total received grievances were investigated and have resolved status (Table 2).

III. Public Consultations

12. Due to the pandemic, meetings were scaled down with fewer people in attendance. To ensure their safety, sufficient supplies for regular handwashing and sanitation were provided and the mandatory 1- meter distance was observed. Windows and doors were kept open to make sure venues were well ventilated. For ease in contact tracing, participants were also asked to provide their full contact details to be shared with local public health authorities in case any of the participant becomes ill of the virus. This condition was set prior and anyone who does not agree to it were not allowed to attend the consultation.

13. During the reporting period, two public consultations were held (for Lot 1 on 23 February in Dahna village and 17 June 2020 in Khaldan settlement and for Lot 2 on 25 February in Goybulag village and 17 June in Suchma village). Information about the project's civil works, road safety, HIV awareness, Covid-19 pandemic and GRM were shared with participants. Discussions and follow up meetings were also held about the received grievances and their resolution. The photos from public consultation and the list of participants are in the Appendix1.

14. At the Public Consultations, the Engineer and contractors' representatives informed the local women about employment for different works and tried to attract the local women to the vacancies according to their knowledge and capabilities. But generally the deployment of women workers is limited because of remote job locations, nature of the construction activities, and non-availability of capable workers in remote locations.

IV. Conclusions and Recommendations

15. During the reporting period the contractor implemented public health measures related to COVID-19 and road and occupational safety. The Consultant and Contractor put in place measures to minimize the chances and contain the spread of the virus as a result of the movement of workers and ensure all working locations are prepared for an outbreak. The Consultant and Contractor also developed and practiced contingency plans so that personnel know what to do if an outbreak occurs and how treatment will be provided. Further they used and followed information on preparing a workplace for COVID-19¹ and the recommendations given in the ADB's relevant documents in Construction / Civil Projects². For various tasks, the movement of experts and other staff were minimized. Site visits and physical surveys were undertaken when a practical alternative does not exist.

¹ <https://www.who.int/docs/default-source/coronaviruse/advice-for-workplace-clean-19-03-2020.pdf>

² <https://www.adb.org/sites/default/files/publication/614811/safety-well-being-workers-communities-covid-19.pdf>
https://www.adb.org/sites/default/files/institutional_document/579616/adbs-comprehensive-response-covid-19-pandemic-redacted-version.pdf

16. The social monitoring was conducted for the entire project area to address timely any potential social issues. The physical works are progressing well and in general ahead of schedule. The project works are carried out mainly within the existing road's ROW and therefore, the due diligence conducted upon the technical design preparation, has not find any land acquisition and resettlement impacts. No any unanticipated land acquisition and resettlement impact has been identified during the project implementation and under the reporting period. The Project's GRM has been established and the received grievances have been registered, reviewed and action have been taken for resolving. The PIU carries out regular social safeguards monitoring including on Contractors' performance and submits reports.

17. The PIU Safeguard expert will (i) continue conducting regular site visits; (ii) review grievances, and meet with complainants and local authorities as needed to solve complaints, if any; (iii) conduct regular monitoring to arrest any unanticipated impact on time; (iv) conduct meetings and consultations with the project communities to inform about the project progress, the GRM, and issues related to public safety during construction works; (v) ensure women participation in community meetings and consultations; and (vi) record all developments and issues. in the monthly progress reports.

18. The COVID-19 Pandemic is an issue of Health, Safety and Environmental. The information of Measures Taken against COVID-19 has been reported in Environmental Monitoring Report and in this Semi-Annual Social Monitoring Report as well.

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Table 1. Grievance Registration Book Lot 1

Complainant's name, address and contact details	Gender		Date and form of grievance received	Grievance type and summary	The Actions Undertaken.	Conclusion
	Men	Woman				
1. Gafarov Mehdi Sheki district, Suchma village	√		17 April 2020 Informed by the SAAAR	Providing an access road to his restaurant	<ul style="list-style-type: none"> The complaint was investigated on 30 April 2020. The consultant considered the claim reasonable and unimpeded access to the restaurant has been provided. The complaint was resolved 	The resolution was accepted and no further complaint
2. Ibrahimova Gulchohra, Ismayilov Akif Ahmadov Elchin Sheki district,Suchma village	√	√	28 April 2020 Informed by the SAAAR	Providing access road	<ul style="list-style-type: none"> The complaint was investigated on 14 May 2020. The contractor arranged a proper access road according to the project design. The complaint was resolved. 	The resolution was accepted and no further complaint
3. Salimov Anar Yevlakh district, Khanabad village	√		06 May 2020 Informed by the SAAAR	Cracks on the walls of the shop	<ul style="list-style-type: none"> The complainant's shop was inspected before the commencement of the construction and the existing condition with cracks was recorded in an act signed by the shop owner. Due to the complaint the shop was investigated on 27 May 2020. During the inspection the cracks were compared to the previous signed record and found no changes in the cracks or no new cracks appeared. The complainant was resolved. 	The complainant accepted the investigation findings and no further complaint.
4. Suchma village inhabitants, Sheki Town			12 May 2020 Informed by the SAAAR	Providing "minimum speed limit" sign and "pedestrian crossings"	<ul style="list-style-type: none"> The complaint was investigated on 04 June 2020. The Consultant's staff explained to the complainants about the necessary safety provisions in the design and contract. The temporary signs are to facilitate traffic management during construction works. Proper road signs with minimum speed limit, pedestrian crossing, and other necessary signs will be provided according to the Project Design and contract document. 	The resolution was accepted and no further complaint
5. Hajiyeve Ruslan Sheki district, Suchma village	√		13 May 2020 Informed by the SAAAR	Providing access road and parking area	<ul style="list-style-type: none"> The complaint was investigated on 27 May 2020. The claim was found reasonable and the access road and parking area have been constructed. The complaint was resolved. 	The resolution was accepted and no further complaint
6. Ibrahimova Gulchohra Sheki district, Suchma village		√	19 May 2020 Informed by the SAAAR	Providing access road and drainage culvert	<ul style="list-style-type: none"> The complaint was investigated on 27 May 2020. The claim was found reasonable and the proper access road and drainage culvert were constructed. The complaint was resolved. 	The resolution was accepted and no further complaint
7. Asadov Rashad Sheki Town, Suchma village	√		09 June 2020 Informed by the SAAAR	Providing access road	<ul style="list-style-type: none"> The complaint was investigated on 04 July 2020. The consultant explained to the complainant that previously there was no direct access road to the yard of the complainant. According to the project a common access road will be provided for the people in the immediate vicinity. The complainant was convinced and agreed to use the common access road. 	The resolution was accepted and no further complaint

Table 2. Grievance Registration Book Lot 2

Complainant's name, address and contact details	Gender		Date and form of grievance received	Grievance type and summary	The actions undertaken.	Conclusion
	Men	Woman				
1.Abdullayev Mezahir Taptikh, Boyuk Dahna	√		Letter to SAAAR 14.01.2020	Cracks on the walls of the house.	<ul style="list-style-type: none"> The houses of these complainant's were inspected before the commencement of the construction works and the existing conditions with cracks were recorded in an act signed by the house owners. The conditions of the houses were poor and there were cracks due to poor construction and weather action for a long period. The complaints were investigated on 29 January 2020 and compared the cracks with previous cracks and found same as in the signed act and no new cracks appeared. 	The resolutions were accepted and no further complaints
2.Allahverdiyev Israfil Murmemmed, Boyuk Dahna	√		Letter to SAAAR 17.01.2020	Cracks on the walls of the house		
3.Elibeyova Gulshen , Boyuk Dahna		√	Letter to SAAAR 22.01.2020	Cracks on the walls of the house		
4.Memmedov Anar Elkhan, Boyuk Dahna	√		Letter to SAAAR 22.01.2020	Cracks on the walls of the house		
5.Mustafayev Teymur Alish, Boyuk Dahna	√		Letter to SAAAR 03.02.2020	Cracks on the walls of the house	<ul style="list-style-type: none"> The complaint was investigated on 12 February 2020. The complainant's house is 32.51 m far from the road edge and during the investigation it was found that the cracks on the walls are new and caused due to the construction activities. The contractor repaired the cracks of the walls properly. 	The resolution was accepted and no further complaints
6.Maksimov Musa Goybulag Village	√		Letter to SAAAR 04.02.2020	Cracks on the walls of the house	<ul style="list-style-type: none"> The complaint was investigated on 12 February 2020. The complaint's house is 77.5 m far from the road edge and during the investigation it was cleared the cracks on the walls are not due to the construction activities. The complainant accepted the situation. 	The resolution was accepted and no further complaints
7.Masimov Sahib, Jafarabad Village	√		Letter to SAAAR 04.02.2020	Redirecting the flow of water from a newly constructed pipe culvert	<ul style="list-style-type: none"> The complaint was investigated on 12 February 2020. Necessary arrangement was made according to the complaint. The complainant accepted the arrangement. 	The resolution was accepted and no further complaints
8.Nabiyev Bakhtiyar, Goybulag Village	√		Letter to SAAR 12.12.2019	Cracks on the walls of the house	<ul style="list-style-type: none"> The house of the complainant was inspected before the commencement of the construction works and the existing conditions with cracks were recorded in an act signed by the house owner. The conditions of the house were poor and there were cracks due to poor construction and weather action for a long period. The complaint was investigated on 26 February 2020 and compared the cracks with previous cracks and found same as in the signed act and no new cracks appeared. The complainant accepted the investigation findings. 	The resolution was accepted and no further complaints
9.Khalilov Arif Sheki region	√		Letter to SAAAR	Request for the profile of the road at the Sheki intersection to be raised	<ul style="list-style-type: none"> The complaint was investigated on 06 March 2020. The complaint was solved with the construction of the pavement works at the intersection. 	The resolution was accepted and no further complaints
10.Huseynov Garash, Shaki region	√		Letter to SAAAR 05.03.2020	Compensation	<ul style="list-style-type: none"> The complaint was investigated on 18 March 2020. The consultant found out that the business of the complaint's market was not closed during the construction activities and access to the market has been available at all times. 	The resolution was accepted and no further complaints

					<ul style="list-style-type: none"> The consultant assured the complainant that the access will be made proper according to the provision in the project. The complainant accepted the assurance. 	
11.Safarov Tural Mustafa, Jafarabad Village	√		Letter to SAAAR 29.03.2020	Cracks on the walls of the house	<ul style="list-style-type: none"> The complaint was investigated on 14 April 2020. The consultant found that the house is about 40 m far from the road. There are cracks on the walls of the house but are old due to the poor construction and weather conditions. No new cracks appeared due to the construction activities of the project road. The complainant accepted the investigation findings. 	The resolution was accepted and no further complaints
12.Safarova Shahzade Taghi, Jafarabad Village		√	Letter to SAAAR 01.04.2020	Cracks on the walls of the house	<ul style="list-style-type: none"> The complaint was investigated on 17 April 2020. The consultant found that the house is about 90 m far from the road. There are cracks on the walls of the house but are old due to the poor construction and weather conditions. No new cracks appeared due to the construction activities of the project road. The complainant accepted the investigation findings. 	The resolution was accepted and no further complaints
13.Mammadov Vazir Samaid, Jafarabad Village	√		Letter to SAAAR 01.04.220	Cracks on the walls of the house	<ul style="list-style-type: none"> The complaint was investigated on 17 April 2020. The consultant found the house is about 23 m far from the road construction and there are no cracks on the house. It was clearly established that the construction activities didn't damage the house. The complainant accepted the investigation findings. 	The resolution was accepted and no further complaints
14.Azizova Khuraman, Jafarabad Village		√	Letter to SAAAR 11.03.2020	Cracks on the walls of the house	<p>The complaint was investigated on 17 April 2020.</p> <ul style="list-style-type: none"> The consultant during investigation found that the house is about 90 m far from the road. There are cracks on the walls of the house but are old due to the poor construction and weather conditions. No new cracks appeared due to the construction activities of the project road. The complainant accepted the investigation findings. 	The resolution was accepted and no further complaints
15.Rustamov Ayaz, Jafarabad Village	√		Letter to SAAAR 10.03.2020	Cracks on the walls of the house	<ul style="list-style-type: none"> The complaint was investigated on 17 April 2020. The consultant during investigated found that there are old cracks and it was cleared that the cracks are not due to the construction activities but due to the poor construction and weather conditions. The complainant accepted the investigation findings. 	The resolution was accepted and no further complaints
16.Hasanov Allahverdi, Shaki	√		Letter to SAAAR 17.04.2020	Lack of proper access to his premises.	<ul style="list-style-type: none"> The complaint was investigated on 08 May 2020. The contractor arranged a proper access road according to the project design. 	The resolution was accepted and no further complaints
17.F.Abdurrahmanov, Head of Boyuk Dahna Municipality	√		Letter to SAAAR 04.05.2020	New bus stop shelter in front of Alley of Martyrs	<ul style="list-style-type: none"> The complaint was investigated on 21 May 2020. The new bus stop has been constructed at that location 	The resolution was accepted and no further complaints
18.Yusifova Sohbet, Jafarabad Village		√	Letter to SAAAR 19.05.2020	Wider access	<ul style="list-style-type: none"> The complaint was investigated on 31 May 2020. Provided wider access and 15 m long reinforced pipe culvert across the access road. 	The resolution was accepted and no further complaints

					<ul style="list-style-type: none">The complainant accepted the arrangement.	
19.Salmanov Tahir , Kichik Dahna	√		Letter to SAAAR 31.05.2020	Second access to his facility	<ul style="list-style-type: none">The complaint was investigated on 17 June 2020.The contractor arranged a proper access road according to the project design	The resolution was accepted and no further complaints

Appendix 1. Photos and list of participants of public consultations

23 February, 2020

Public Consultation Photo: Lot 1



17 June, 2020

Public Consultation Photo: Lot 1



List of participants Lot 1

upgrading of Yevlakh-Zaqatala-Georgian border
Road (MS) Lot-1, Section Khaldan-Suchkha (km 00+300
- 33+100)

İctimai Görüş/Public Consultation

İştirakçı siyahısı/Attendance List

17 İyun 2020-ci il / June 17 2020

Nº	Soyad/Surname	Ad/Name	Yer/Location	İmza/Surname
1.	Mumundova	Sevda	Xaldan qsm. Yevlakh	17/6
2.	Hidayatov	Asif	1 ——— 1	DaB
3.	Quliyev	İltifat	1 ——— 1	Tyud
4.	İsaradov	Nahid	1 ——— 1	17/6
5.	Quliyev	Neman	1 ——— 1	17/6
6.	Cavadov	Murad	1 ——— 1	Dr.
7.	Coforova	Mina	1 ——— 1	17/6
8.	Muradov	İstif	1 ——— 1	17/6
9.	Murayev	İsa	1 ——— 1	17/6
10.	A. Məhərrizadə	Səmə	1 ——— 1	17/6
11.	Coforov	Tural	1 ——— 1	17/6
12.	Murayev	Musa	1 ——— 1	17/6

25 February, 2020

Public Consultation Photo: Lot 2



17 June, 2020
Public Consultation Photo: Lot 2



List of participants: Lot 2

Upgrading of Terlakh-Zagotata - Georgian Border road
(m5) Section Suchma-Shaki roundabout (km 33+100-46+100)
and rehabilitation of R 57 (46+000 to Shaki Town)
İctimai Görüş/Public Consultation

İştirakçı siyahısı/Attendance List

17 İyun 2020-ci il / June/2020

Nº	Soyad/Surname	Ad/Name	Yer/Location	İmza/Surname
1	Abdurrahmanov	Asif	Şəki rayonu, Suchma kəndi	Asif
2	Əliyev	Binyamin	—	Əliyev
3	Nəbiyev	Yaqar	—	Nəbiyev
4	Mütləlibov	Mütləlib	—	Mütləlibov
5	Məhəbbəliyev	Oxcar	—	Məhəbbəliyev
6	İbrahimov	Slibola	—	İbrahimov
7	İbrahimova	Gülçöhr	—	İbrahimova
8	Şirinova	Zümrüd	—	Şirinova
9	Əliyeva	Ulduz	—	Əliyeva
10	Qoçanova	Məlahət	—	Qoçanova
11	Məşayev	Müştəfiq	—	Məşayev
12			—	