

# Social Monitoring Report

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2<sup>nd</sup> Semestral Report  
August 2021

## Cambodia: Second Greater Mekong Subregion Corridor Towns Development Project

Prepared by the Ministry of Public Works and Transport for the Kingdom of Cambodia and the Asian Development Bank.

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# Semi-Annual Resettlement Safeguards Monitoring Report

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Project Number: 46443-002  
ADB Loan: 3314-CAM

CAM: Second Greater Mekong Subregion Corridor Towns Development Project (CTDP-2)

July - December 2020

Prepared by the Ministry of Public Works and Transport (MPWT) assisted by CTDP-2 Project Implementation Support and Capability Building Consultants (PISCB)

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## Abbreviations

ADB	Asian Development Bank
AH	Affected Household
AP	Affected Person
COI	Corridor of Impact
CTDP-2	Second Greater Mekong Subregion Corridor Towns Development Project
DDR	Due Diligence Report
DIMDM	Department of Internal Monitoring and Data Management
DMS	Detailed Measurement Survey
DRP	Detailed Resettlement Plan
EA	Executing Agency
FGD	Focus Group Discussion
GDR	General Department of Resettlement
GMS2	Second Greater Mekong Subregion
GRC	Grievance Redress Committee
GRM	Grievance Redress Mechanism
HHs	Households
IA	Implementing Agency
IOL	Inventory of Loss
IP	Indigenous Peoples
IR	Involuntary Resettlement
IRC	Inter-ministerial Resettlement Committee
KPT	Kampot
LAH	Landless Affected Household
LAR	Land Acquisition and Resettlement
MEF	Ministry of Economy and Finance
MOE	Ministry of Environment
MPWT	Ministry of Public Works and Transport
PAM	Project Administration Manual
PDOWA	Provincial Department of Women's Affairs
PDPW	Provincial Department of Public Works
PIB	Public Information Booklet
PISCB	Project Implementation Support and Capacity Building
PIU	Project Implementation Unit
PMC	Project Management Consultant
PMU	Project Management Unit
PPTA	Project Preparatory Technical Assistance
PRSC	Provincial Resettlement Sub-Committee
RCS	Replacement Cost Survey
RF	Resettlement Framework
RGC	Royal Government of Cambodia
SES	Socio-Economic Survey
SHV	Sihanouk Ville
SMR	Semi-Annual Safeguards Monitoring Report
SOP	Standard Operating Procedures
SPS	ADB Safeguards Policy Statement (2009)
SWM	Solid waste management (note: can also refer to subproject)
UD	Urban Drainage
WG	Working Group
WWCT	Wastewater Collection and Treatment
WWTP	Waste Water Treatment Plant

## 1.0 Introduction

### 1.1 Background

1. The Royal Government of Cambodia (RGC) has received a loan from the Asian Development Bank (ADB) for the Second Greater Mekong Subregion (GMS2) Corridor Town Development Project (the Project) under Loan No. 3314-CAM. The loan was approved on 13 November 2015 and was declared effective on 29 February 2016. The physical completion date is 31 December 2020 while the loan closing date is 30 June 2021.

2. The Project covers four subprojects comprising: (a) Strategic Local Economic Development Plans implemented; (b) Priority urban infrastructure investments implemented; (c) Institutional capacities for managing public investments strengthened; and (d) Community Awareness on project activities and environmental sustainability improved. The Project for Cambodia will improve urban services in the two towns of Kampot and Sihanoukville.

3. The scope of the Project under Urban Infrastructure Investments is broken into four civil works (CW) subprojects which are: (i) CW 01 - Kampot Wastewater Treatment Plant (WWTP) and Urban Drainage Works; (ii) CW 02 - Kampot Solid Waste Management; (iii) CW 03 - Sihanoukville Urban Drainage Works; and (iv) CW 04 - Sihanoukville Solid Waste Management and Project Management Capacity Building Consultancy Services.

4. The Executing Agency of GMS2 is the Ministry of Public Works and Transport (MPWT) through the Project Management unit (PMU) while the project implementing units are Provincial Departments of Public Works and Transport of Kampot and Sihanoukville. The Project Management and Implementation Support and Capacity Building (PISCB) is NJS Consultants Co. Ltd. in joint venture with CEST Incorporated and Key Consultants Cambodia, Ltd.

### 1.2 Basic Data

5. The key data for the Loan implementation for the Second Greater Mekong Subregion Corridor Towns Development Project is shown in **Table 1** below.

**Table 1: Project Basic Data**

<b>ADB Loan number:</b>	ADB Loan 3314-CAM funded by Asian Development Bank
<b>Project Title:</b>	Second Greater Mekong Subregion Corridor Towns Development Project
<b>Beneficiary:</b>	Royal Government of Cambodia
<b>Executing Agency:</b>	Ministry of Public Works and Transport
<b>Implementing Agency:</b>	(i) Kampot Provincial Government and Kampot Provincial Project Implementation Unit (ii) Preah Sihanouk Provincial Government and Preah Sihanouk Provincial Project Implementation Unit
<b>Date of Effectiveness:</b>	29 February 2016
<b>Loan Closing Date:</b>	30 June 2021

### 1.3 The GMS2 Subprojects

6. Under the Urban Infrastructure Investments, there are two civil works projects located in Kampot Province. The two subprojects in Sihanoukville originally included in this project were terminated at the request of MPWT. These two remaining subprojects are briefly described in the following paragraphs;

7. **Civil Works 01 (CW01)** –Kampot Wastewater Treatment (WWCT) and Urban Drainage Works. CW01 aims to separate the wastewater and stormwater at source, such that the wastewater can be treated at a new wastewater treatment plant (WWTP). The waste water collection is a separated sewer system and has three catchment areas, covering the main built-up urban area. The wastewater treatment plant is a lagoon type and is located some 5 kms to the south of the built-up urban area.

8. The Urban Drainage (UD) Works will improve the existing drainage which are concentrated on several strategic urban roads in and around the main built-up urban area east of the Kampot River. The total length of the proposed drainage system is 7,390 meters including the drainage lines on both sides of Urban Drainage Lines 2, 3, 4B, 5, 6 and 7a which will all discharge into Kampot River.

9. **Civil Works 02** – Kampot Solid Waste Management. CW02 will abandon the privately-owned existing dumpsite in Kampot and improve solid waste collection and treatment through the provisions of a new managed landfill and extension of collection services. The managed landfill includes cell development, clay lining, leachate collection and storage, regular waste covering, surface water management, covered soil storage, surface water management and groundwater monitoring. A separate pit for medical waste is provided with a small incinerator with shed for infectious waste. The privately-owned existing dump site will be no longer be used by the garbage contractor once the managed landfill is operational. The two Kampot subprojects are summarized in **Table 2** below.

**Table 2: Description of Kampot Subprojects**

Subprojects	Components	Description of works	Budget* (USD)
Urban Drainage (UD) (CW1)	LINE 4b	Total length: 2,233.14m	284,344.50
	U-Drain	There are lines 2, 3, 4A, 5A, 6 & 7 with total length of 5,177m	1,079,245.09
WWCT (CW1)	Sewerage System	- Force Mains length: 1000m - Pumping Station No.: 02 (MPS & C1PS) - Sewerage- Length: 7,874m (Connector Pipes=1,084m; Lateral Sewer Pipes=102m; & Trunk Sewer Pipes=6,688m)	4,423,181.09
	WWTP	Total size: 10.12 ha	2,181,706.1
SWM (CW2)	Landfill	Total size: 20.10 ha	

\* As detailed in contract No. PMU/MPWT/CTDP-2ICB/CW01

10. For the project scope change MEF has requested ADB for the extension of the loan closing date from 30 June 2021 to 31 December 2023. The project closing date would be extended up to the end of June 2023. The contract periods for the ongoing works contract CW01 and the PISCB contract would need to be extended accordingly. Based on the requested project extension up to the end of June 2023 a draft revised implementation schedule for the project has been prepared.

#### 1.4 Institutional Arrangements

11. The executing agency (EA) of this Project is the Ministry of Public Works and Transport (MPWT). The implementing agencies (IAs) are the Kampot and Preah Sihanouk Provincial Governments, Department of Public Works and Transport and Provincial Project Implementation Units (PIUs). At the City level the PIUs were created to coordinate the implementation of Project activities in the participating cities.

12. The Project Management Unit (PMU) was established under the General Department of Public Works, MPWT. The PMU has the responsibility for overall project implementation and management including financial disbursement, procurement, safeguards and monitoring and reporting. The PMU is directly responsible for internal semi-annual safeguards monitoring (civil works) and submission of these semi-annual reports to ADB. The Project Implementation Support and Capability Building (PISCB) Consultant will support PMU in preparing the internal monitoring report on semi-annual basis.

13. The General Department of Resettlement (GDR) is the lead agency directly responsible for all LAR activities under the Project. It is the lead agency for the implementation, monitoring and reporting of the DRP (Sub Decree No. 22 ANK/BK on 22 February 2018). The GDR has assigned the responsibility for the preparation, implementation of DRP to Resettlement Department 1 (RD1).

14. The monitoring of the implementation of the DRP and the management of the GRM is carried out by the Department of Internal Monitoring and Data Management (DIMDM) under GDR. In addition, the DIMDM records and reviews all complaints and grievances submitted by the APs, investigates them and makes recommendations on compliance to the Director General of GDR.

### 1.5 Progress on Civil Works Implementation

15. As of 31 December 2020, project implementation is behind the originally envisaged program; the estimated physical completion of the Project is some 52.20% while the time elapsed from effectiveness date was 90.84 % since project effectiveness. The construction is underway for civil works package, CW01 Kampot Wastewater Treatment Plant and Drainage works. Works on the DED and preparation of the bidding documents for CW02 Kampot Solid Waste Management is ongoing.

16. The project in Kampot has two subprojects: (a) Wastewater Collection and Treatment and Drainage and Sewerage (CW01); and (b) Solid Waste Management (CW02). The status of contract award and the progress of civil works implementation are summarized by subproject in the following **Error! Reference source not found.** below.

**Table 3: Status of Civil Works Contracts to Date**

Province	Sub Projects	Components	Bid Date	Award Date	Contract Signed	Start of Work	Work Progress
KPT	UD (CWO1)	Line 4B	09 Aug. 2018	Contract will be done after compensation	26 Sep.2019	21 Oct.2019	38% as of end of June 2020
		U Drain					
	WWCT (CWO1)	Sewerage System					
		WWTP					
	SWM (CWO2)	Landfill	Comments from ADB have been incorporated in the bidding documents, technical specifications. Updating of the DED, BOQ, drawings is being finalized and in processing of technical aspect.				Not yet started

Note: The Kampot landfill area was reduced to 10.34 ha area and the detailed design was revised based on the reduced area.

17. **CW01** --. (Wastewater Collection and Treatment, and Urban Drainage in Kampot Town) was awarded after approval from ADB and the contract signed on 26 September 2019. Works are ongoing of site development for the WWTP, construction of the anaerobic tanks, the C1 pumping station, the casting of the RCC U-drain segments, the cleaning of Chak trees and garbage from the canal Line 4B, the cleaning of existing drainages system in the town, the



installation U-Drain at line 3, the installation HDPH pipe of the Force Main from MPS to WWTP, and the improvement of foundation for 2 Facultative pond and 2 Maturation ponds.

18. **CW02** -- Comments from ADB have been incorporated in the bidding documents, technical specifications. Updating of the DED, BOQ, drawings is being finalized and in processing of technical aspect.

## 1.6 Purpose and Methodology

19. This is the second semi-annual internal monitoring report (SAMR) submitted by the Project Management Unit (PMU) of the Ministry of Public Works and Transport (MPWT) as the executing agency of the Second Greater Mekong Subregion (GMS2) Corridor Town Development Project. The reporting period is from July and December 2020. This semi-annual monitoring report (SAMR) is a requirement under the Safeguards Policy Statement 2009 (SPS 2009).

20. The first social safeguards semi-annual monitoring report (October 2019 to June 2020) established and summarized various resettlements and social safeguards activities that were undertaken for this sub-project that were presented in some other reports during the covered period. Highlights and important milestones were reiterated to produce the first SSMR report containing all the previous documentation and activities for this sub-project. This first SSMR report is undertaken to establish the basis and foundation for future reports. The details of the required social safeguards documents for the two remaining subprojects are shown in **Table 4**.

**Table 4: Summary Social Safeguards Documents for Subprojects**

Province	Sub Projects	Subproject Components	Prepared Documents	Date of Submission to ADB	Status
KPT	UD (CWO1)	Line 4B	DRP	September 2019	Approved
		U-Drain			
	WWCT (CWO1)	Sewerage System	DDR	March 2019	Approved
		WWTP			
	SWM (CWO2)	Landfill	Negotiated land purchase has been signed on May On-going negotiated settlement for land & assets		

## 2.0 General Progress of the Resettlement Implementation

21. There are three (3) important resettlement documents for the Kampot subprojects related to LAR implementation. These are the due diligence report (DDR) for the waste water collection and treatment & urban drainage projects; due diligence report for the Kampot solid waste management project and a separate detailed resettlement plan (DRP) for the Kampot Urban Drainage Line 4B. A summary of resettlement impacts is shown in the following **Table 5**.

**Table 5: Summary of Resettlement Impacts for Kampot Subprojects**

Sub-component	Resettlement Document	Resettlement Impacts	Mitigating Measures
Wastewater Collection and Treatment	Due Diligence Report covering sewer pipes, pumping stations, forced main and treatment plant	No land acquisition: all subcomponents will be done only within the ROW of the roads, particularly between the road curbs and road center line on state land; Temporary impacts during construction	Contractor will restore fences, temporary eating areas, flower boxes, and advertising signs that have to be removed during construction
Urban Drainage Project	Due Diligence Report covering 8 drainage lines	No land acquisition: all drains will be installed under existing paved roads; Temporary impacts during construction	Contractor will restore tiles and sidewalks that have to be removed during construction
Solid Waste Management (Landfill) for Soli	Due Diligence Report	Land acquisition of 3 parcels of land with a total area of 10.34 ha owned by Kheng Sareth including improvements on the affected 3 parcels of land	GDR entered into a negotiated purchase of the affected 3 lots as a willing buyer and willing seller.
Urban Drainage Line 4B	Detailed Resettlement Plan	Private agricultural lands, main, secondary and other structures, crops and trees, business losses,	Compensation of all affected assets, payment of one-time cash assistance, transportation allowance.

Sources: DDR for Kampot Wastewater Collection Treatment & Urban Drainage; DDR for Kampot Solid Waste Management; Detailed Resettlement Plan for Kampot Urban Drainage Line 4B.

22. Both ADB's SPS (2009) and RGC's Expropriation Law require that all compensation for the acquired land, structures, and other assets are based on full replacement cost. Full replacement cost is the cost of replacing an expropriated asset of the same or better quality in the current land and/or housing market. The full replacement costs were determined by a replacement cost study specifically conducted for these subprojects.

### 2.1 Affected Lands

23. The affected private lands were all agricultural land. Market rates were gathered from (a) basic land price used in Kampot land taxation (2014); (b) land prices from Kampong Kandal Sangkat for 2016-22017; (c) by direct interviews with (i) land owners and (ii) local authorities at/around the project area. DIMDM has provided the basic numbers for the mentioned Tables and the detailed information specifically on the compensation payments to entitled AHs will be comprehensively described in the SSMR prepared by DIMDM by end of July 2021. The details of land payments are shown in **Table 6**.

**Table 6: Status of Payments for Affected lands**

Subproject	Affected Area (m2)	Approved Budget (US\$)	Expenditure (US\$)	Percentage Disbursed
SWM (Landfill)				

Agricultural Land	100,340	465,250.50	465,250.50	100%
UD Line 4B	1,917.69	247,853.86	247,835.45	99.99
Private Agricultural Land	1,113.50	80,172.00	80,172.00	100%
Private Backfill Agricultural Land	392.7	29,452.50	29,452.50	100%

Source: DIMDM data for Line 4B

24. The three affected parcels of land for the SWM were acquired through negotiated purchase. It was an agreement between the owner (willing seller) and GDR (willing buyer). Hence, this sale was not based on the valuation of the replacement cost study but rather through an agreement between the landowner and GDR.

## 2.2. Affected Structures, Crops and Trees

25. The houses/structures affected by the project were categorized into two main groups - house/dwelling and other structures. The methodology used for valuation of house/structures were through a quantity survey and detailed measurement of the component parts of each structure (roof, wall, column and floor). The material for each house component was determined and valued. Labor costs were also assessed at market prices for the structure as a whole based on the information provided by local building contractors.

26. . The data were collected through interviews on the income at which owners/cultivators of crops and trees at the project area. The market rates of crops and trees were calculated based on the yield and the period of maturity of trees and crops as determined from interviews with farmers.

27. The valuation of the affected structures, crops and trees were used in the DRP as the basis for budget preparation. DIMDM has provided the basic numbers for the mentioned Tables and the detailed information specifically on the compensation payments to entitled AHs will be comprehensively described in the SSMR prepared by DIMDM by end of July 2021. The status of payments for the affected structures, crops and trees is shown in **Table 7**.

**Table 7: Status of Payments for Affected Structures, Crops and trees**

Subproject	Affected Unit	Approved Budget (US\$)	Expenditure (US\$)	Percentage Disbursed
UD Line 4B				
Main Structures	411.49 sqm	55,125.11	55,125.11	100%
Secondary and Other Structures	Mixed	26,872.84	26,872.84	100%
Other Structures	Mixed	10,351.33	10,351.33	100%
Trees and Crops	Mixed	3,263.00	3,263.00	100%

Source: DIMDM data for Line 4B

## 2.3 Assistance and Allowance

28. The detailed information on results of monitoring of AHs income levels and livelihoods post DRP implementation will be included in the consolidated SSMR prepared by DIMDM. Using the DRP for Kampot Urban Drainage 4B as the basis, the following assistance and allowances were provided for the following AHs;

- (i) Three (3) AHs who suffered business losses –cash compensation at least 1 month ahead of civil works in the locality to provide them sufficient time to gradually re-organize the houses and/or shops, hereby avoiding any disturbance in their livelihood;

- (ii) Twenty-one (21) Vulnerable households – These were households having higher risks of being further marginalized or suffering disproportionately due to project impacts (10 female headed households with dependents, 2 households falling below poverty rate and 9 landless households) received one-time cash assistance of US\$100 per vulnerable household;
- (iii) Eleven (11) owners (severely affected households) who lost their entire houses and houses cum businesses regardless of tenure status received a one-time cash assistance of \$200 per household (living allowance);
- (iv) Thirty-two AHs (21 vulnerable AHs and 11 severely affected households) entitled to participate in Income Restoration Program such as agricultural enhancement program and agricultural training program received USD500/HH in cash or worth of skill training);
- (v) Eleven (11) AHs, owners of houses in the canal ROW who lost their entire houses were given given US\$ 60.00/household as transportation allowance.

29. These assistance and allowances were included in the DRP budget. These amounts were fully paid by GDR. DIMDM has provided the basic numbers for the mentioned Tables and the detailed information specifically on the compensation payments to entitled AHs will be comprehensively described in the SSMR prepared by DIMDM by end of July 2021. The status of these payments is presented in the following **Table 8**.

**Table 8: Status of Payment for Assistance and Allowance**

Subproject	Affected Households	Approved Budget (US\$)	Expenditure (US\$)	Percentage Disbursed
UD Line 4B				
Business Loss	3	228.00	228.00	100%
Vulnerable Households	21	2,100.00	2,100.00	100%
Assistance to AHs	11	2,200.00	2,200.00	100%
Income Restoration [1]	32	16,000.00	16,000.00	100%
Transportation Allowance	11	660.00	660.00	100%
<b>Total</b>		<b>21,188.00</b>	<b>21,188.00</b>	

[1] Income restoration and rehabilitation (11 AHs losing entirely their houses and 21 poor and vulnerable households. Source: DIMDM data for Line 4B

30. GDR/MEF issued a letter dated 10 February 2020 (See **Annex 2**) certifying that compensation for the resettlement impacts of the Kampot Drainage systems of Line 4B had been fully paid as of January 9, 2020. The letter requested that the working group of the Inter-Ministerial Commission for Resolving Impacts, in cooperation with the working group of Kampot Provincial Sub-Committee and local authorities to turn over the Kampot Drainage Systems of Line 4B Sub-Project to the Ministry of Public Works and Transport (MPWT) for the subproject construction.

31. GDR/MEF issued a similar letter dated 07 October, 2020 (See **Annex 3**) certifying that compensation for the resettlement impacts had been fully paid for the Kampot Landfill Sub-Project on July 23, 2020. The letter requested that the working group of the Inter-Ministerial Commission for Resolving Impacts, in cooperation with the working group of Kampot Provincial Sub-Committee and local authorities to turn over the Kampot Drainage Systems of Line 4B Sub-Project to the Ministry of Public Works and Transport (MPWT) for the subproject construction. The summary of compensation payments paid to entitled AHs against estimated in the approved

DRP will be comprehensively included in the consolidated SSMR prepared by DIMDM of GDR. This is the decision by MPWT to include the LAR information from the consolidated SSMR produced by DIMDM into MPWT's 1<sup>st</sup> semi-annual 2021 SSMR.

32. In conclusion, all the compensation, entitlements, assistance and allowances were fully paid to all the AHs in UD Line 4B. The affected lands in the SWM were acquired through a negotiated purchase. Hence, in the next reporting period, only other monitoring parameters will be monitored and evaluated.

### **3.0 Relocation of Housing and Settlements**

33. Nine (9) landless AHs lost their entire parcels of lands they occupied in the canal ROW and also lost 100% of their houses. In addition, there were an additional 2 AHs who lost their entire parcels of lands they occupied in the canal ROW and lost 100% of their houses but who were no listed as landless. These 11 AHs experienced major impacts and were relocated because there was no more space in the Canal ROW to shift their affected houses.

34. These 11 AHs were each entitled to 105m<sup>2</sup> plot of land located in a suitable area or self-relocate and in lieu of the plot of land, receive cash compensation. The 11 AHs who were entitled to relocation all opted to receive cash compensation and had relocated to areas of their choice and can no longer located. There were no monitoring activities covering these 11 AHs for the reporting period.

35. GDR/PMU/PIU will coordinate with former neighbors, local commune, district and even provincial officials, if needed, to locate and monitor these 11 AHs who were entitled to relocation but opted to receive cash compensation. These 11 AHs will be searched and located on a best effort basis to monitor their living conditions. Proper documentation (photos, FGD and KII highlights, contact numbers and new addresses) will be undertaken to ensure that these 11 AHs will be properly monitored. The results of these monitoring activities will be reported for the SSMR covering January to June 2021.

## **4.0 Income Restoration Program**

36. Income restoration is defined as the re-establishment of productive livelihood of displaced persons to enable income generation equal to or, if possible, better than that earned by the displaced persons before the resettlement. The 2015 RP for Kampot subproject provided that AHs entitled to income restoration shall receive an assistance of USD500/ household for income restoration if in cash or worth of skill training.

37. There were 11 AHs who lost their entire houses and 21 AHs who belonged to vulnerable households. These two types of AHs were entitled to income restoration measures.

38. Some AHs preferred cash grants because their sources of income were not based on their houses but outside their houses such as employment, selling and driving motor taxis. This type of AHs continued with their respective current livelihood activities.

39. Others AHs were unsure of the benefits that they may derive from these training programs considering that the educational attainment of more than three fourths of AHs were only in the primary, secondary and high school levels. In addition, the AHs had their own sources of income and some were reluctant to embark into new livelihood sources which may disrupt their present sources of livelihood. All the 32 AHs who are entitled to income restoration opted cash compensation of US\$ 500.00 per household in lieu of skills training. There were no monitoring activities for the 32 AHs who opted for cash compensation in lieu of skills training for the reporting period

40. GDR/PMU/PIU will coordinate with former neighbors, local commune, district and even provincial officials, if needed, to locate and monitor all of the 32 AHs (11 AHs who lost their houses and 22 vulnerable AHs) who were entitled to skills training but opted to receive cash compensation of US\$ 500.00 each. These 32 AHs will be tracked and located on a best effort basis to monitor their income generating capacities/livelihood types and standards of living conditions. Proper documentation (photos, FGD and KII highlights, contact numbers and new addresses) will be undertaken to ensure that these 32 AHs will be properly monitored. The results of these monitoring activities will be reported for the SSMR covering January to June 2021.

## 5.0 Disclosure, Consultation and Participation

41. The outbreak of COVID 19 worldwide adversely affected the project. National and local government agencies including MPWT adopted protective measures to minimize the spread of this disease. The contractors of CW01 Kampot Wastewater Treatment Plant and Drainage works (Campsite and WWTP) also adopted protective measures especially in the campsites and project sites. The prevention and mitigation measures against this disease continued in the second half of 2020.

42. Locally, the residents were reluctant of attending any public gathering because of the fear of contracting this disease. The local consultants of the project together with the contractors had also the same fear if they will be conducting consultations for the project even if they wear protective equipment. Consultations were limited during site inspections, video meetings and telephone calls between the PMU, contractors, PISCB, and provincial officials. **Table 9** presents the summary of limited meetings and site inspections.

**Table 9: Summary of Limited Meetings and Site Inspections**

Date	Description
July 2-3, 2020	Meeting at PIU and discussed progress project achievements based on site inspections and monitoring of construction works especially at Pumping Station (C1) and Anaerobic pond of WWTP. PISCB asked the contractor if any resettlement issue was raised by residents during civil works implementation. As of that date, there were no issues or concerns.
August 11-12, 2020	Meeting with the Contractor in PMU office and discussed the priority proposal for additional cost of construction works for CW01, to prepare 1st VO, and introduced for new Resident Site Engineer replacement in Kampot. The contractor reported that there were some residents who were complaining about their access from the sidewalks to their houses. The contractor instructed their personnel to ensure that residents have access to their homes 24 hours a day.
October 28, 2020	Meeting with PIU and Sangkat for certificate of Access Road for the main pumping station. During this meeting, the PIU informed the Sangkat officials that the contractor has the responsibility to restore the access road to its former condition after the installation of the sewer pipes.
November 18-19, 2020	Field monitoring for CW 01 with gender, environmental and social safeguards specialists, for the preparation of their respective 4 <sup>th</sup> quarter reports. The national resettlement specialist inspected the completed segments of the water collection and drainage works to ensure that the signages, tiles, temporary eating areas are restored their former conditions. Areas not restored were referred to the contractor for proper remedial measures.
December 9, 2020	PISCB attended the meeting together with the contractor hosted by the Kampot Governor and his staff on progress of project construction. The discussions centered on civil works. There were no related resettlement related matters raised in this meeting.
December 10, 2020	Site inspections of the governor, consultants and contractor in the various on-going construction sites. The governor noted that there were UD 4B has been cleared of structures and the restoration of the canal was on-going. He also noted that main pumping station has no obstruction and the contractor can proceed with the construction works.
December 14, 2020	The same group visited the WWTP to inspect the site. The discussion centered on technical matters. It was noted that the whole area has no resettlement concerns.



## 6.0 Grievance Redress Mechanism

43. The objective of GRM is to resolve complaints as quickly as possible in the local level through a process of conciliation; and, if this is not possible, to provide clear and transparent procedures for registering complaints and their resolving processes. AHs are entitled to lodge complaints regarding any aspect of the preparation and implementation of the DRP without prejudice to their right to file complaints with the Provincial Courts at any point in the process.

44. The grievance redress mechanism (GRM) is designed to receive, evaluate and facilitate the resolution of residents' concerns, complaints and grievances during project implementation. A provincial grievance redress committee (PGRC) was established in Kampot Province. The Provincial Governor confirmed the establishment of PGRC on 03 October 2017, and the training was carried out by GDR on 04 October 2018 to strengthen the capacity of the PGRC members. The grievance procedures are shown in **Table 10**.

**Table 10; Project Grievance Procedures**

Level	Description
Stage 1	Commune Office – AP submit request/complaint to Commune Office. If after 15 days the aggrieved AH does not hear from Commune Office, or if the AH is not satisfied with the decision taken by in the first stage, the complaint may be brought to the District Office.
Stage 2	District Office -- District office has 15 days within which to resolve the complaint to the satisfaction of all concerned. If the complaints cannot be solved in this stage or the complainant is not satisfied with the decision taken by the district office, the AH can bring or request the district office to bring the case to the Provincial Grievance Committee.
Stage 3	Provincial Grievance Committee -- The Provincial Grievance Redress Committee meets with the aggrieved party and tries to resolve the complaint. The Committee may ask for a review of the DMS by the EMO. Within 30 days of the submission of the grievance the Committee must make a written decision and submit a copy of the same to MPWT, the EMO, the IRC and the AH.
Stage 4	Court Procedures -- If the aggrieved AH is not satisfied with the solution made by the Provincial Grievance Redress Committee based on the agreed policy in the RP, the AH can bring the case to the provincial court. If the case will be brought to the Provincial Court and the same will be litigated under the rules of the court

45. For the reporting period, DIMDM has not monitored any complaint filed by any AH in the Commune Office, District Office or the Provincial Grievance Committee related to the implementation of the DRP or civil works. This may be influenced by the fact that the implementation of resettlement activities was completed to the satisfaction of the AHs and APs.

## 7.0 Issues and Planned Actions

### 7.1 Pending Actions

46. **Required Action** -- GDR/PMU/PIU will coordinate with former neighbors, local commune, district and even provincial officials, if needed, to locate and monitor these 11 AHs who were entitled to relocation but opted to receive cash compensation. These 11 AHs will be located on a best effort basis to monitor their living conditions.

47. **Output** -- Proper documentation (photos, FGD and KII highlights, contact numbers and new addresses) will be undertaken to ensure that these 11 AHs will be properly monitored. The results of these monitoring activities will be reported for the SSMR covering January to June 2021.

48. **Required Action** -- GDR/PMU/PIU will coordinate with former neighbors, local commune, district and even provincial officials, if needed, to locate and monitor all of the 32 AHs (11 AHs who lost their houses and 22 vulnerable AHs) who were entitled to skills training but opted to receive cash compensation of US\$ 500.00 each.

49. **Output** -- These 32 AHs will be located on a best effort basis to monitor their income generating capacities/livelihood types and standards of living conditions. Proper documentation (photos, FGD and KII highlights, contact numbers and new addresses) will be undertaken to ensure that these 32 AHs will be properly monitored. The results of these monitoring activities will be reported for the SSMR covering January to June 2021

### 7.2 Monitoring During Civil Works Implementation

50. The SPS of ADB provides that the borrower/client will monitor and measure the progress of implementation of the resettlement plan. The extent of monitoring activities will be commensurate with the project's risks and impacts. In addition to recording the progress in compensation payment and other resettlement activities, the borrower/client will prepare monitoring reports to ensure that the implementation of the resettlement plan has produced the desired outcomes<sup>1</sup>.

51. In the Standard Operations Procedure (SOP), the EA is responsible for monitoring the implementation of the project, the responsibility for monitoring and reporting on the implementation of the LAR activities is mandated to GDR (Para 252 SOP). As of May 20, 2021, only one (1) Internal Monitoring Report from GDR-DIMDM was received covering for Q3 2020 for the solid waste management project. As above-mentioned on the consolidated SSMR to be prepared by DIMDM of GDR.

52. The General Department of Resettlement has completed the implementation of the DRP for UD Line 4b and the DDRs for the WWCT and Solid Waste Management components as evinced by the two letters (**Annex 2** and **Annex 3**) from MEF/GDR confirming that compensation and entitlements were fully paid and turning over the construction areas to MPWT for construction works.

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<sup>1</sup> Paragraph 30, Safeguards Requirements 2: Involuntary resettlement, Safeguards Policy Statement, ADB, 2009.

53. DIMDM of GDR is currently preparing the Social Safeguards Monitoring Report (SSMR) for consolidated monitoring period from September 2019 (Line 4B DRP approval date) to June 2021. The SSMR, after getting approval from HE DG of GDR, will be submitted directly to ADB for review and disclosure and also shared with MPWT for references by end of July 2021. After this period, DIMDM will prepare the SSMR on semi-annual basis, to be due again in December 2021. This is the decision by MPWT to include the LAR information from the consolidated SSMR produced by DIMDM into MPWT's 1st semi-annual 2021 SSMR

54. It is clear under the SOP that MPWT is responsible for monitoring civil works implementation. In terms of resettlement, this means that PMU together with the PIU and assisted by the PISCB consultants will all be responsible for any unanticipated resettlement impacts that may arise from the construction works.

55. Second, PMU, PIU and PISCB consultants will also be responsible to monitor the contractors for the temporary resettlement impacts identified in the resettlement documents. This monitoring will ensure that the contractors will restore these temporary resettlement impacts to their former conditions based on their civil works contracts and CEMPs.

56. PISCB consultants headed by the national resettlement specialist visited and consulted individually with AHs who remained within the adjacent areas of Line 4B their receiving compensation. They were happy with government compensation and assistance and had re-adjusted to their living conditions in their new/renovated residences. There were no complaints made by AHs. They have resettled to their renovated/new places during the report period. They completely resettled since the PISCB field visit in October 2020.

### **7.3 Resettlement Internal Monitoring Arrangement**

57. Social safeguards monitoring of the implementation of the DRP is the responsibility of DIMDM of GDR while MPWT (social safeguards officer) together with PISCB consultants will be responsible for social safeguards monitoring during implementation of civil works. To facilitate the monitoring of resettlement related data, the following are recommended;

58. The contractors shall include in their monthly reports a section on resettlement related issues and concerns that arose from the implementation of civil works every month. This section should include the subject matter or cause of concern or issue; the name of the complainant; actions taken by the contractor based on the pertinent provisions of his contract of resettlement matters. If these are not resolved, the monthly reports should indicate that these are outstanding issues and concerns.

59. PIU in Kampot is the implementing unit of the subprojects and responsible for the supervision of the implementation of the daily activities of the contractors. Part of its supervisory function is to ensure that the contractor address in the local level, resettlement related issues and concerns and include the remedial actions and appropriate measures taken by the contractors in its monthly reports. The social safeguards officer of the PMU will be responsible to ensure that the reports of the PIU contains resettlement related matters.

60. The social safeguards officer in PMU and in PISCB should ensure that the reports from the PIUs are completed and submitted in a timely manner and copies are provided to the PISCB. This coordination will become important because internal monitoring of social safeguards during civil works implementation is the responsibility of MPWT.

61. The PISCB should closely scrutinize the monthly monitoring reports of the contractor to ensure that resettlement-related issues and concerns are properly documented and included in

these reports. These concerns and issues shall be included in the monthly report in addition to the data and activities undertaken by the national resettlement specialist of PISCB.

62. The quarterly and semi-annual reports would be based on the monthly reports of the contractor, PIU and PISCB. If there are outstanding resettlement issues that cannot be resolved in the PMU/PIU level, these issues will be referred back to GDR for proper actions.

## Annex 1; Photos of Meetings and Site Visits



Meeting room with PMU on Project Scope Change for CW01, on 02 and 09 December 2020



Video Attendance of the Meeting December 2, 2020



Site visit Governor's committee for construction works, on 10 December 2020



meeting and on-site visit Governor's committee for land title of WWTP, on 14 December 2020



Site visit Governor's committee for land title of WWTP, on 14 December 2020

## Annex 2: MEF Certification Urban Drainage Line 4B

### Kingdom of Cambodia Nation Religions King

Ministry of Economy and Finance

No.: 826 S.H.V. អង្គ

**Unofficial Translation**

Phnom Penh, Monday 10 February 2020

**Respectfully yours,**

**His Excellency Senior Minister, Minister of Public Works and Transport**

**Subject:** Proposed to hand over the policy-settled location to the affected people in the Kampot Drainage Systems of Line 4B Sub-Project of the GMS-2 Corridor Town Development Project in Kampot Province under the cooperation financing from the Asian Development Bank.

**Reference:** Letter No. 104 S.K dated September 19, 2018 of the Ministry of Public Works and Transport.

As stated in the subject and reference above, I would like to inform **His Excellency Senior Minister** of Mercy:

The working group of the Inter-Ministerial Commission for Resolving Impacts, in cooperation with the working group of Kampot Provincial Sub-Committee and local authorities, paid for the policy subsidy for the people affected by the Kampot Drainage Systems of Line 4B Sub-Project of the GMS-2 Corridor Town Development Project located in Kampong Bay Sangkat, Kraing Ampil Sangkat, Kampot Town, Trapaing Thom Commune, and Chum Kreal Commune, Teuk Chhou District, Kampot Province, completed on January 09, 2020.

Therefore, the Inter-Ministerial Commission for Resolving the Impact of Development Projects, please hand over the land that has already been resolved in the above geographical location to the Ministry of Public Works and Transport to continue to use and manage this site in accordance with the procedures in force from the date of handover.

As mentioned above, **His Excellency the Senior Minister**, please be informed and act accordingly.

Please accept, **His Excellency the Senior Minister**, the assurances of my highest consideration.

**Secretary of State, Ministry of Economy and Finance  
And Chairman of the Inter-Ministerial Commission for  
Resolving Impacts of Development Projects  
Secretary of State**

**Nhean Leng**

Copy:

- Cabinet of His Excellency the General, Deputy Prime Minister
- Minister of Economy and Finance
- Ministry of Land Management, Urban Planning and Construction
- Kampot Provincial Administration
- Asian Development Bank in Cambodia
- Chronological documents

### **Annex 3: MEF Certification -- Kampot City Landfill**

Phnom Penh, Wednesday 07 October 2020

**Respectfully yours,**

**His Excellency Senior Minister, Minister of Public Works and Transport**

**Subject:** Proposed to hand over the policy-settled location to the affected people in the Kampot Landfill Sub-Project of the GMS-2 Corridor Town Development Project in Kampot Province under the cooperation financing from the Asian Development Bank.

**Reference:** Letter No. 104 S.K dated September 19, 2018 of the Ministry of Public Works and Transport.

As stated in the subject and reference above, I would like to inform **His Excellency Senior Minister** of Mercy:

The working group of the Inter-Ministerial Commission for Resolving Impacts, in cooperation with the working group of Kampot Provincial Sub-Committee and local authorities, paid for the policy subsidy for the people affected by the Kampot City Landfill Sub-Project of the GMS-2 Corridor Town Development Project located in Thmey village, Thmey commune, Teuk Chhou district, Kampot province, completed on July 23, 2020.

Therefore, the Inter-Ministerial Commission for Resolving the Impact of Development Projects, please hand over the land that has already been resolved in the above geographical location to the Ministry of Public Works and Transport to continue to use and manage this site in accordance with the procedures in force from the date of handover.

As mentioned above, **His Excellency the Senior Minister**, please be informed and act accordingly.


Please accept, **His Excellency the Senior Minister**, the assurances of my highest consideration.

**Secretary of State, Ministry of Economy and  
Finance And Chairman of the Inter-Ministerial  
Commission for Resolving Impacts of  
Development Projects  
Secretary of State**

Copy:

- Ministry of Land Management, Urban Planning and Construction
- Kampot Provincial Administration
- Asian Development Bank in Cambodia
- Chronological documents





**ព្រះរាជាណាចក្រកម្ពុជា**  
**ជាតិ សាសនា ព្រះមហាក្សត្រ**

**ក្រសួងសេដ្ឋកិច្ច និង ហិរញ្ញវត្ថុ**  
**លេខ: ៤២៦ សហវ. ២៣៩៩**

ថ្ងៃ ២៦ ខែ ឆ្នាំ កុរ ឯកស័ក ព.ស. ២៥៦៣  
រាជធានីភ្នំពេញ ថ្ងៃទី ១០ ខែ កុម្ភៈ ឆ្នាំ ២០២០

**សូមគោរពជូន**  
**ឯកឧត្តមនាយករដ្ឋមន្ត្រី រដ្ឋមន្ត្រីក្រសួងសាធារណការ និងដឹកជញ្ជូន**

**កម្មវត្ថុ:** សំណើសុំប្រគល់ទិសដៅដីដែលបានដោះស្រាយគោលនយោបាយជូនប្រជាពលរដ្ឋរងផលប៉ះពាល់រួចនៅអនុតម្រោង  
ប្រព័ន្ធនីមាត់ទឹកក្នុងក្រុងកំពតខ្សែ ៤៦ ខែតម្រោងអភិវឌ្ឍន៍ក្រុងរបៀង ២ ក្រោមហិរញ្ញប្បទានសហប្រតិបត្តិការ  
ពីឧត្តាភាពអភិវឌ្ឍន៍អាស៊ី។


**យោង:** លិខិតលេខ ១០៤ សក ចុះថ្ងៃទី ១៩ ខែ កញ្ញា ឆ្នាំ ២០១៨ របស់ក្រសួងសាធារណការ និងដឹកជញ្ជូន។

សេចក្តីខ្លឹមសារនៃក្នុងកម្មវត្ថុ និងយោងខាងលើ ខ្ញុំសូមគោរពជម្រាប **ឯកឧត្តមនាយករដ្ឋមន្ត្រី** មេត្តាជ្រាបដ៏ខ្ពង់ខ្ពស់  
ថា៖ ក្រុមការងារគណៈកម្មការអន្តរក្រសួងដោះស្រាយផលប៉ះពាល់ សហការជាមួយក្រុមការងារអនុគណៈកម្មការខេត្ត  
កំពត និងអាជ្ញាធរមូលដ្ឋាន បានធ្វើការបើកផ្តល់ប្រាក់ឧបត្ថម្ភគោលនយោបាយជូនប្រជាពលរដ្ឋដែលទទួលរងផលប៉ះពាល់  
ដោយសារអនុតម្រោងប្រព័ន្ធនីមាត់ទឹកក្នុងក្រុងកំពតខ្សែ ៤៦ ខែតម្រោងអភិវឌ្ឍន៍ក្រុងរបៀង ២ ស្ថិតក្នុងសង្កាត់កំពង់កណ្តាល  
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រួចរាល់ហើយ។

ដូចនេះ គណៈកម្មការអន្តរក្រសួងដោះស្រាយផលប៉ះពាល់ដោយសារតម្រោងអភិវឌ្ឍន៍ សូមប្រគល់ទិសដៅដីដែល  
បានដោះស្រាយគោលនយោបាយរួចស្ថិតក្នុងភូមិសាស្ត្រខាងលើ ជូនក្រសួងសាធារណការ និងដឹកជញ្ជូន ដើម្បីបន្តប្រើប្រាស់  
និងគ្រប់គ្រងតាមនីតិវិធីជាធរមាន ចាប់ពីថ្ងៃប្រគល់-ទទួលឯកសារនេះតទៅ។

អាស្រ័យដូចបានគោរពជម្រាបជូនខាងលើ សូម **ឯកឧត្តមនាយករដ្ឋមន្ត្រី** មេត្តាជ្រាប និងចាត់ចែងតាមការគួរ។  
សូម **ឯកឧត្តមនាយករដ្ឋមន្ត្រី** មេត្តាទទួលនូវការគោរពដ៏ខ្ពង់ខ្ពស់ ពីខ្ញុំ **២១០១៤**

**អនុជ្ឈលនាយិកាក្រសួងសេដ្ឋកិច្ច និងហិរញ្ញវត្ថុ**  
**និងជា ប្រធានគណៈកម្មការអន្តរក្រសួង**  
**ដោះស្រាយផលប៉ះពាល់ដោយសារតម្រោងអភិវឌ្ឍន៍**



**ហង់ ណា ឡាន**

**ចម្លងជូន:**

- ទទួលយកដោយអគ្គនាយកដ្ឋានសាធារណប្បទានរបស់ក្រសួងសេដ្ឋកិច្ច និងហិរញ្ញវត្ថុ
- ក្រសួងរៀបចំដែនដី នគរូបនីយកម្ម និងសំណង់
- រដ្ឋបាលខេត្តសាធារណៈកំពត
- ស្ថានីយកម្មសាធារណៈអភិវឌ្ឍន៍អាស៊ីប្រចាំនៅកម្ពុជា (ADB-CARM)
- ឯកសារ-កាលប្បវត្តិ

ថ្ងៃលេខ ៩២ សង្កាត់វត្តភ្នំ ខណ្ឌដូនពេញ រាជធានីភ្នំពេញ កម្ពុជា  
St.92, Sangkat Wat Phnom, Khan Daun Penh, Phnom Penh, CAMBODIA.

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