

Social Monitoring Report

Project Number: 47174-001
Loan Number: 3387/3810
Semi-Annual Report (January-June 2023)
July 2023

Mongolia: Regional Improvement of Border Services

Prepared by the Ministry of Finance for the Asian Development Bank.

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EXECUTIVE SUMMARY

This document is a Social Safeguard Monitoring Report of the Regional Improvement of Border Services (RIBS) Project, covering the time frame of January – June, 2023. The RIBS project consists of two sub-projects (L3387-MON) and (L3810-MON). The project activities were carried out in accordance with the provisions of ADB's Safeguard Policy Statements SPS (2009) and the Mongolian Law on Environmental Impact Assessment as well as the law on Occupational Health and Safety. This report outlines the current implementation status of the social development action plan of the RIBS project. It includes the following civil work packages:

- Construction of dual carriageway road and parking area at Altanbulag BCP
- Rehabilitation and extension of facilities at Altanbulag BCP
- Expansion and rehabilitation of facilities at Borshoo BCP

The RIBS project will have an indirect impact by increasing trade and employment opportunities for women traders. The RIBS project had no adverse impacts on women and girls.

Project outputs

The project (L3387-MON) has three objectives as follows: (i) improving and upgrading Altanbulag, Bichigt and Zamyn-Uud Border crossing point (BCP) facilities and equipment for customs operations through rehabilitation and reorganization of BCP, and provision of modern equipment to strengthen customs processing capacity and facilitate trade in line with modern customs practices; (ii) improving and increasing capacity of the Customs Automated Information System (CAIS) by providing and strengthening the communication links between customs headquarters, regional customs officers, BCP, and inland clearance points; and (iii) undertaking preparatory work to pave the way for the establishment of a “single window” and supporting the coordination of various information and communication technology initiatives launched by the government of Mongolia.

The project - Additional financing (L3810-MON) has two deliverables as follows: (i) upgrading facilities and equipment at Bichigt and Borshoo BCPs; (ii) providing capacity development support, including technical trainings to relevant border agencies in Mongolia. Although the activities at BCPs Zamyn – Uud and Bichigt were included in the RIBS project,

the improvements were non-infrastructure and mainly related to provision of required equipment.

INTRODUCTION

This report addresses the social safeguard issues of the following sub-projects:

- Construction of dual carriageway road and parking area at Altanbulag BCP
- Rehabilitation and extension of facilities at Altanbulag BCP
- Expansion and rehabilitation of facilities at Borshoo BCP

Description of the project

Table 1. Basic data for project 47174-001.

Project number	47174-001
Approval number	3387
Project name	Regional Improvement of Border Services
Project financing amount	USD 27,000,000 from Asian Development Bank (ADB) USD 2,070,000 non-ADB financing
Executing agency	Ministry of Finance (MoF) of Mongolia
Implementing agency	Mongolian Customs General Administration
Loan approval date	11 July 2016
Loan agreement signing date	28 April 2016
Project completion date	31 December 2023

Table 2. Basic data for project 47174-002.

Project number	47174-002
Approval number	3810
Project name	Regional Improvement of Border Services – Additional Funding
Project financing amount	USD 27,000,000 from Asian Development Bank (ADB) USD 2,780,000 non-ADB financing
Executing agency	Ministry of Finance (MoF) of Mongolia
Implementing agency	Mongolian Customs General Administration
Loan approval date	-
Loan agreement signing date	2 November 2019
Project completion date	30 June 2024

Purpose of the report

The purpose of this report was to describe the implementation status of the Social Development Action Plan (SDAP) of the RIBS project for the reporting period from January to 30 June 2023. This report was prepared in compliance with the Safeguard Policy Statement of the Asian Development Bank and the Mongolian national laws, standards and requirements.

Report preparation

This report was prepared based on information provided by the contractors on the implementation status of the activities set forth in SDAP of the RIBS project.

Involuntary resettlement

Total of 11 objects that may be affected during the construction of the road and parking area at Altanbulag border crossing point were identified. In this regard, the RIBS project was classified as category B for involuntary resettlement. The land acquisition and resettlement plan were developed in accordance with the ADB's SPS (2009) and submitted to ADB in June 2020. Three affected structures were addressed in accordance with project land acquisition and resettlement plan, and all LARP completed in 2021.

Safeguarding indigenous people

The project will not physically or economically displace any person or household or impact adversely their livelihood or sources of income. In this regard, the RIBS project was classified as C category by the ADB's indigenous people safeguards (2013). Therefore, the Indigenous People's Plan was not required for the project.

SOCIAL DEVELOPMENT ACTION PLAN IMPLEMENTATION STATUS

The Ministry of Finance of Mongolia (executing agency), with assistance from Mongolian Customs General Administration (implementing agency), has been implementing the social development action plan for the RIBS project. All actions specified in the SDAP were included in bidding documents. The current implementation status of SDAP is described in Table 4.

The Moncon Construction LLC hired 6 local employees, out of which 2 were female employees. The HKB International Holding LLC hired 19 local employees, out of which 4 were female employees. The ECC Construction LLC hired 35 local employees, out of which 7

were female employees. Please see the appendices 1, 2 and 3 which show the names of local residents, hired by the contractors.

Induction trainings on “Prevention of infectious diseases” and “Labor safety and health” for construction workers were conducted by ECC construction LLC in January and May 2023. The Table 5 shows the training themes. Please also see the appendix 4.

A capacity building training was organized for the construction workers in May 14, 2023. A total of 45 employees were participated in the training including 9 female workers. Following is a list of the training topics:

- Mongolian laws, regulations and standards related to occupational health and safety,
- Mongolian law and regulation on environmental impact assessment
- Occupational diseases and preventive measures
- First aid in the workplace
- Prevention of AIDS/STI, Covid-19 and other infectious diseases
- Develop environmental management plan and environmental monitoring program
- Compliance with environmental standards
- Measures to reduce negative impacts, and rehabilitation
- Reporting of environmental management plan and environmental monitoring program
- Workplace risk assessment and methodology
- Emergency first aid
- Electrical safety, fire safety and emergency measures
- Working conditions and hygiene

A list of employees participated in capacity building training for construction workers is shown in Appendix 5.

In addition, the capacity building trainings (please see Table 3) were conducted for the officers of General Authority for Border Protection (GABP), Customs General Administration (CGA) and Immigration Agency (IA) in January and March 2023. Following is a list of the training topics:

- Continued Professional Development; Adult learning and their learning patterns; Gender mainstreaming during training
- Concept of Risk Management

- Concept of coordinated border management: Mongolian model
- A powerful speaker
- Concept of the Single Electronic Window
- Drug enforcement: Cooperation between the border control agencies
- Trainer communication culture and skills
- Counterfeit Goods and Intellectual Property Rights
- Circles of concern and circles of influence
- The understanding of the ethics of employees of the border control agencies
- Practice: Lesson planning; Trainer skills and teaching methods
- Methodology for developing educational curricula for adults

Table 3. Capacity building training for BCP staff.

Capacity building Training for GABP, CGA and IA	January 25-27, 2023		March 1-3, 2023	
Border protection officers	1	3	N/A	N/A
Custom officers	13	4	11	15
Immigration officers	3	2	N/A	N/A
By gender	F	M	F	M
Total participants	26		26	

Table 4. Social development action plan implementation status, as of June 2023.

Proposed Actions	Targets/Indicators	Implementation status, as of June 2023
A. Job creation at border crossing points		
Use of local unskilled labor including women.	<i>Construction:</i> 20% of the total personnel required for construction work and services shall be either unskilled, poor, or disadvantaged persons hired locally, of which 20% will be women.	The contractors recruited 120 construction workers, out of which 60 were local residents. The contractors hired 60 local people, out of which 13 were female employees.
Ensure contracted companies hire men and women without any discrimination; compensate equally and comply with labor laws and regulations.	Number of local laborers employed by their gender.	MONCON Construction LLC hired 6 local employees, out of which 2 were female employees. HKB International Holding LLC hired 19 local employees,

		<p>out of which 4 were female employees.</p> <p>ECC Construction LLC hired 35 local employees, out of which 7 were female employees.</p> <p>Overall, there were 60 local workers, 13 (22%) of whom are female employees.</p>
Priority given by local governments to local vendors in providing services, food and supplies at project sites.	Number of local vendors provisioning the project sites by their gender.	The HKB International Holding LLC purchased foodstuffs from local farmers, herders and traders for 130 million tugriks during the period from April 1 to June 15, 2023. The MONCON Construction LLC purchased foodstuffs from local traders for 115 million tugriks during May and June 2023.
Operations staff includes women.	<i>Operations:</i> Maintaining current levels of staff and gender composition. Numbers of staff members recruited by their gender.	Total number of employees were 120, out of which 24 were female employees.
B. Construction safety		
Ensure safety guidelines developed and incorporated into Project contracts with all contractors.	All Project contractors and construction workers are trained in health and safety requirements.	The construction workers were trained in health and safety requirements regularly.
Health and safety induction training programs for all workers and service providers conducted.	The number and induction trainings conducted by their gender in each year.	<p>The following induction trainings were conducted by “ECC” Construction LLC in the first half of 2023.</p> <p>(i) Prevention of infectious diseases – in January 15, 2023.</p> <p>(ii) Labor safety and health – in May 25, 2023.</p> <p>Total of 12 construction workers (male workers) participated in induction trainings. In January 15 and May 25, 2023, male employees had to work.</p> <p>The environmental consultant advised to encourage more female employees to participate in next trainings.</p>

	The number of workers involved in accidents at work sites in each year.	-
C. Public awareness and prevention campaigns		
Public awareness and prevention campaigns of communicable diseases (including HIV/AIDS and STIs), and human trafficking at BCPs	Capacity building/training for BCP staff / number of customs and border staff trained by their gender.	The capacity building trainings were conducted for the officers of General Authority for Border Protection, Customs General Administration and Immigration Agency in January and March 2023. A total of 52 officers were participated including 28 female (54%) employees. In addition, the capacity building training was organized for the construction workers in May 14, 2023. A total of 45 employees were participated in the training including 9 female (20%) workers. Please see Appendix 6.
	First aid and medical emergency training for BCP staff/number of customs and border staff trained by their gender.	
	Dissemination of information to travelers and local communities.	
	Posters and pamphlets on communicable diseases prevention and trafficking awareness displayed and distributed.	
Gender capacity building and facilitation	Separate inspection lanes for women traders.	
	Gender capacity building/training for BCP staff and Aimag's Gender Council. Number of trained staff/ participants by gender.	The capacity building trainings were organized during the reporting period. Gender issues were mainstreamed throughout the training process. Please see Appendix 6.
	In the project design, actions have also been included to	

	ensure capacity building of customs and border staff on communicable diseases and to respond effectively to human trafficking, measures to respond effectively to sexual harassment, exploitation and abuse.	
	Equal washroom facilities for women (staff and traders).	
Strengthening of inter-agency coordination mechanism	Trade processes and procedures simplified to save time especially in case of small-scale women traders.	

Table 5. Induction trainings were organized in 2023.

Name of the contractor	Induction training theme	Date	Person organized the training		
			Name	Position	Organization
“ECC” Construction LLC	Prevention from infectious diseases	January 15, 2023.	S.Khaliunaa	Occupational health and safety specialist	“ECC” Construction LLC
“ECC” Construction LLC	Labor safety and health	May 25, 2023	S.Khaliunaa	Occupational health and safety specialist	“ECC” Construction LLC

The MONCON construction LLC conducted preventive medical examinations for employees. The Table 6 shows the number of employees underwent medical examination.

Table 6. Employees underwent preventive medical examination.

Name of the contractors	Preventive medical exams performed		Date
	Male	Female	
MONCON construction LLC	9	2	April 14 2023.

SAFEGUARDING INDIGENOUS PEOPLE

The Project will not physically or economically displace any persons or households or impact adversely their livelihood or sources of income. The Borshoo BCP is located in an aimag inhabited by Khoton and Durvud ethnic groups. They are not considered distinct indigenous groups by the Government of Mongolia or ADB's Indigenous Peoples (IP) criteria. The Altanbulag BCP is located in Selenge aimag. The project area population mainly consists of Khalkh, who are not considered IP by the Government of Mongolia or ADB.

GRIEVANCE REDRESS MECHANISM

The PIU did not receive any grievances and complaints during the reporting period of January to June 2023.

APPENDICES

Appendix 1. Personal details of local employees of MONCON Construction LLC in June 2023.

No	Name	M/F	Position
1.	M.Khosbayar	M	Electrician
2.	B.Erdenebat	M	Electrician
3.	B.Bilguun	M	Assistant
4.	P.Tserendorj	M	Assistant
5.	D.Bolormaa	F	Cook
6.	D.Anandaa	F	OS & Health specialist

Appendix 2. Personal details of local employees of ECC Construction LLC in June 2023.

No	Name	M/F	Position
1.	S.Tugsuu	M	Decorator
2.	Ts.Baatarkhuu	M	Decorator
3.	B.Batbayar	M	Decorator
4.	N.Otgonkhuu	M	Decorator
5.	Ts.Batnasan	M	Decorator

6.	D.Lkhagva-Ochir	M	Decorator
7.	B.Chinbolor	M	Decorator
8.	B.Byambajav	M	Decorator
9.	Ch.Purevsuren	M	Decorator
10.	B.Dagvadorj	M	Decorator
11.	S.Yadam	M	Decorator
12.	B.Ulambayar	M	Electrician
13.	B.Khishigbayar	M	Electrician
14.	B.Baatarjav	M	Electrician
15.	B.Oyunbolor	F	Assistant worker
16.	B.Bayarmaa	F	Assistant worker
17.	B.Byambakhishig	M	Exterior facade plasterer
18.	B.Tumurchudur	M	Exterior facade plasterer
19.	B.Dorjsuren	M	Welder
20.	D.Alгаа	F	Cook
21.	L.Badamtsetseg	F	Cook
22.	G.Ulziisaikhan	F	Plasterer
23.	O.Ariunbaatar	M	Air conditioning worker
24.	D.Bat-Erdene	M	Director
25.	G.Dorjgotov	M	Assistant exterior façade maker
26.	D.Ganzorig	M	Welder
27.	G.Turtulga	M	Welder
28.	D.Dashnyam	M	Welder
29.	B.Otgonbayar	M	Welder
30.	B.Sainbuyan	M	Welder
31.	O.Galsansanj	M	Welder
32.	B.Nergui	M	Welder
33.	B.Narantuya	F	Exterior façade maker and cook
34.	G.Davaa	M	Exterior facade plasterer
35.	Z.Delger	F	Cook

Appendix 3. Personal details of local employees of HKB International Holding LLC in 2023.

№	Name	M/F	Position	Date of employment	Residential address
1	Tumenbayar	M	Occupational health & safety	April 2023.	Selenge aimag, Altanbulag soum
2	Dungaamaa	F	Environment officer		
3	Munkhzolboo	M	Driver		
4	Battseren	M	Operator		
5	Myagmar-Ochir	M	Operator		
6	Batsaikhan	M	Driver		
7	Enkhbaatar	M	Driver		
8	Naranbadral	M	Driver		
9	Battur	M	Translator		
10	Erdenesan	M	Assistant		
11	Munkhnasan	M	Security		
12	Purevsuren	M	Security		
13	Bat-Amgalan	F	Cook		
14	Tserennadmid	F	Cook		
15	Batmend	M	Assistant		
16	Saranbaatar	M	Assistant		
17	Erdene-Ochir	M	Assistant		
18	Munkh-Erdene	M	Operator		
19	Baigalmaa	F	Assistant		

Appendix 4. List of employees of ECC Construction LLC participated in induction trainings. January and May 2023.

№	Name of participants	M/F	Induction training topic	Date
1	S. Tugsuu	M	Prevention of infectious diseases.	In January 15, 2023.
2	Ts.Baatarkhuu	M		
3	B.Batbayar	M		
4	N.Otgonkhuu	M	Labor safety and health.	In May 25, 2023.
5	Ts.Batnasan	M		
6	D.Lkhagva-Ochir	M		
7	B.Chinbolor	M		
8	B.Byambajav	M		
9	Ch.Purevsuren	M		
10	B.Dagvadorj	M		
11	S.Yadam	M		
12	B.Ulambayar	M		

Appendix 5. List of employees of HKB International Holding LLC participated in capacity building training, in May 14, 2023.

№	Name	M/F	Position	Training topics	Date
1.	Lu Yong	M	Project manager		May 14, 2023.
2.	Zhang Xi Bo	M	Manager		

3.	Ренчин	F	Translator	Full day training
4.	Jiao Yong	M	Assistant	
5.	Han Jin Bao	M	Head of brigade	
6.	Zhang Qi Ming	M	Operator	
7.	Zhou Xiao Pei	M	Technical repairman	
8.	Miao Jun Hua	M	Assistant repairman	
9.	Lu Bing Fa	M	Assistant worker	
10.	Wang Yu Min	F	Cook	
11.	Hao Wei Guo	M	Welder	
12.	Nil Qing Jun	M	Operator	
13.	Jiao Xiao Kun	M	Grader operator	
14.	Gui Da Hua	M	Operator	
15.	Zheng Meng Meng	M	Operator	
16.	Kong Xiao Yong	M	Operator	
17.	Yu Fu Chun	M	Assistant crusher	
18.	Chen Lian Fu	M	Assistant crusher	
19.	Zhang You Wei	M	Head of brigade	
20.	Xu Hong Ling	F	Assistant	
21.	Chi Bao Man	M	Assistant	
22.	Batu	M	Translator	
23.	Pan Dong Yan	F	Cook	
24.	Ju Chun Cai	M	Operator	
25.	Yang Zhang Feng	M	Welder	
26.	Zang Yi	F	Assistant worker	
27.	Tumenbayar	M	Occupational health & safety	
28.	Dungaamaa	F	Environment officer	
29.	Munkhzolboo	M	Driver	
30.	Battseren	M	Operator	
31.	Myagmar-Ochir	M	Operator	
32.	Batsaikhan	M	Driver	
33.	Enkhbaatar	M	Driver	
34.	Naranbadral	M	Driver	
35.	Battur	M	Translator	
36.	Erdenesan	M	Assistant	
37.	Munkhnasan	M	Security	
38.	Purevsuren	M	Security	
39.	Bat-Amgalan	F	Cook	
40.	Tserennadmid	F	Cook	
41.	Batmend	M	Assistant	
42.	Saranbaatar	M	Assistant	
43.	Erdene-Ochir	M	Assistant	
44.	Munkh-Erdene	M	Operator	
45.	Baigalmaa	F	Assistant	

Appendix 6. Photos. Activities related to SDAP implementation.

Photo 1. Capacity building training was organized for construction workers in May 14, 2023.



Photo 2. Capacity building training for the officers of General Authority for Border Protection, Customs General Administration and Immigration Agency was organized in January 25-27, 2023.



Photo 3. Capacity building training for Quarantine officers was organized in March 1-3, 2023.

