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June 2018

SOL: Transport Sector Flood Recovery Project

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Transport Sector Flood Recovery Project (TSFRP) Solomon Islands SAFEGUARDS SEMI-ANNUAL REPORT



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Prepared By: SMEC International Pty Ltd in Association with IMC Worldwide Ltd

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PREPARATION, REVIEW AND AUTHORISATION

Revision #	Date	Prepared by	Reviewed by	Approved for Issue by
0	31 – 05 – 18	Jaysie Boape	Peter Toy Peter Ward	

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SMEC COMPANY DETAILS

SMEC International Pty Ltd
Level 1, 154 Melbourne Street, South Brisbane, QLD, 4101, Australia

Tel: +61 2 6452 0222

Fax: +61 2 6452 0200

Email: Zahid.Iqbal@smec.com

www.smec.com

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ABBREVIATIONS

ADB	Asian Development Bank
AP	Affected Person
CBOs	Community Base Organizations
CDS	Community Development Specialist
CITES	Convention on International Trade in Endangered Species
CLO	Community Liaison Officer
CPIU	Central Project Implementation Unit
DSC	Design and Supervision Consultants
EEZ	Exclusive Economic Zone
EMP	Environmental Management Plan
ECD	Environment and Conservation Department
ESO	Environmental and Safety Officer
GPPOL	Guadalcanal Plains Palm Oil Limited
GPS	Global Positioning System
GRM	Grievances Redress Mechanism
HIV/AIDs	Human Immunodeficiency Virus / Acquired Immunodeficiency Syndrome
HLB	High Level Bridge
IEE	Initial Environmental Examination
LAR	Land Acquisition and Resettlement
LLB	Low Level Bridge
M&E	Monitoring and evaluation
MECDM	Ministry of Environment, Climate Change, Disaster Management and Meteorology
MHMS	Ministry of Health and Medical Services
MID	Ministry of Infrastructure Development
MMERE	Ministry of Mines, Energy and Rural Electrification
MOA	Memorandum of Agreement
MPA	Marine Protected Area
NGO	Non-Government Organisation
RCBC	reinforced concrete box culvert
REA	Rapid Environmental Assessment
RP	Resettlement Plan
SIG	Solomon Islands Government
SIRIP	Solomon Islands Road Improvement Project
SP	Subproject
SPC	South Pacific Commission
SPM	Safeguard Procedures Manual
SPS	Safeguards Policy Statement
TNC	The Nature Conservancy
TSDP	Transport Sector Development Project
TSFRP	Transport Sector Flood Recovery Project
UNDP	United Nations Development Program
WHS	World Heritage Site

1. INTRODUCTION

A. PROJECT BACKGROUND

The Government of Solomon Islands (SIG), with assistance from the Asian Development Bank (ADB) is seeking to rehabilitate and improve road infrastructure damaged by the April 2014 flash floods. As a result of Tropical Cyclone Ita unprecedented heavy rainfall caused severe flooding in the Solomon Islands particularly in Guadalcanal Province. Vital infrastructure comprising roads, bridges, housing and utilities were damaged and destroyed.

Transport infrastructure sustained a great level of damage and the ADB approved the Transport Sector Flood Recovery Project (TSFRP) to restore socio-economic activities impacted by the extreme rainfall and flash floods to pre-flood conditions and to provide disaster resilient roads and bridges—through ‘building back better’—by rehabilitating and improving prioritized assets along the North East and North West Roads of Guadalcanal Province (east and west of Honiara). The TSFRP is implemented by the Central Project Implementation Unit (CPIU) on behalf of the Ministry of Infrastructure Development (MID) as the executing Agency. A joint venture between SMEC International Pty Ltd and IMC World Wide Ltd is engaged to provide the Design and Supervision Consultants (DSC) services and provide support to overall coordination of the project undertaken by the CPIU.

Supervision and monitoring of the works are being undertaken, a summary of the findings of spot-checks, audits and site visits are presented in this semi-annual monitoring report for the period January to June 2018.

In April 28th 2016, the contract for construction of the TSFRP subprojects was awarded to China Harbour Engineering Company (CHEC) “the Contractor”. The mobilization of the contractor’s personnel commenced following submission of a number of required documents under the contract. However, mobilization for construction started after the approval of the construction environmental management plan (CEMP) and other required reports have been finalized. The required documents were reviewed and approved by the CPIU with assistance from the DSC. Therefore, the first draft of the CEMP was submitted on 17th June 2016 and follows a series of reviewing and submissions before the fifth and final draft was received on 28th July 2017 and approved on 1st August 2017.

In addition, gravel or aggregate extraction activities are also inspected by the monitoring team to ensure compliance with the approved aggregate extraction plan and as recommended by the Ministry Mines, Energy and Rural Electrification (MMERE) in the building materials permit (BMP). Therefore the contractor was also required to submit an aggregate extraction plan which was approved on September 13th 2016 and submitted to the MMERE for issuing of a BMP, which was issued to the contractor on 7th October 2016 but was received on 8th November 2016.

The prioritized structures are situated along the North West and North East Guadalcanal Roads. From Chainage 5.0 km to Chainage 49.5 km in the North West, and Chainage 24.0 km to Chainage 43.0 km in the North East.

The project scope will involve the repair and rehabilitation activities including:

- a) The Construction of three (3) high level bridges (Mberande, Mbalasuna and Selwyn);
- b) Construction of 2 portal bridge (Turtle Beach and CBSI);
- c) Extension of a steel girder bridge (Ghauregha);
- d) Repair and rehabilitation of 2 culverts (Belamatanga Culvert 2 and Tanaghai Culvert);
- e) Scour protection works and River training works at other SPs.

Community Advisory Committees (CAC) have been established by the Contractor and the DSC with assistance from CPIU. There are eight CACs established that is one CAC per sub – project site. This also include other CAC members appointed and nominated for the 7 additional sites that are members of the existing CACs. As required by the contract, a Grievance Redress Mechanism (GRM) has also been established and is being implemented at both CPIU and contractor levels.

B. SCOPE AND CONTENT OF THE REPORT

This report presents the work undertaken by the DSC Safeguards Team over the past six months, from January to June 2018, covering Land Acquisition and Resettlement Monitoring; Environmental Monitoring; Health and Safety Monitoring and Social Safeguards Monitoring including monitoring of the Contractor's compliance to the Gender Action Plan (GAP).

The purpose of the report is to account on the progress of the DSC Safeguards team over the specified months and present monitoring results of the Contractor's compliance with both social and environmental requirements including the implementation of the land acquisition and resettlement plan requirements. That is to check on the (i) Contractor's Implementation and compliance to the Mitigation measures defined in the Environmental Management Plan (CEMP/EMP); (ii) the expected environmental, social and health impacts were being mitigated or addressed to a satisfactory level; and (iii) that the Contractor is meeting its obligation in respect of environmental, stakeholder consultation, gender action plan and health and safety management, monitoring and reporting. It is also to monitor the implementation of the LARP during the project implementation phase. The checklists for monitoring of each aspect are included in the monthly monitoring reports, that is submitted separately. The report structure is as follows:

- a) Part 1 – encompasses the background to the overall project and the subproject sites;
- b) Part 2 – includes the findings of the monitoring compliance with the CEMP/EMP;
- c) Part 3 – delivers gender, community and social interaction;
- d) Part 4 – comprises of the Land Acquisition and Resettlement Plan progress;
- e) Part 5 – includes Health and Safety Issues; and,
- f) Part 6 – comprises of the conclusions and recommendations.

2. MONITORING ACTIVITIES

A. ENVIRONMENTAL SAFEGUARDS

DSC and CPIU had undertaken visits on a monthly basis to monitor contractor's works for compliance with the CEMP including social interaction and Health and Safety and also reporting on the implementation of the LARP by the MID through CPIU. However, spot checks at sites were done at any convenient time by the DSC and CPIU along with the ECD.

The monitoring team comprises of the DSC Safeguards Team with assistance from CPIU and on occasions an officer from the Environmental and Conservation Division (ECD) of the Ministry of Environment, Climate Change, Disaster Management and Meteorology (MECDM). The team are provided and equipped with safety hats, vests and other personnel protective equipment provided by the Contractor. Specific sites for monitoring will be the Contractor's Camps and work sites including quarry or aggregate extraction sites and stockpiling areas.

The DSC – PMU developed checklists to monitor Environmental, Health and Safety, and Resettlement and Social Interaction compliance with the contractual obligations including the activities undertaken and results. Monitoring also covered STIs and HIV/AIDS awareness and prevention aspects as per the CEMP requirements, these are also covered in this report.

The information gathered from the monitoring provides feedback into the project to confirm that the performance targets and indicators are met and that mitigation measures are effective, otherwise identify areas of improvement and in need of immediate corrective actions, and also provide information to all interested parties.

In this reporting period, monitoring visits were undertaken on 29th and 30th January 2018; 26th and 27th February 2018; 27th and 28th March 2018 and a spot checks undertaken in the months of April and May 2018.

From these visits non-compliances were identified and verified with the Contractor's Environment and Safety Officers (ESO) and Community Liaison Officer (CLO) for action within a week of each monitoring visit. A debrief meeting is scheduled after each monitoring visit to immediately discuss non-compliance issues and an email containing the corrective actions is sent to the contractor after the debrief meetings. These issues are also discussed during the monthly site meetings which include the

DSC SU and Engineers, MID representatives and the Contractor's representatives. A report following each monitoring visit is prepared by the DSC and submitted to the Client and ADB.

Monitoring was undertaken at the camp site and current work sites, that is 12 subproject sites including the current gravel site on the environmental safeguards including health and safety requirements which were identified and recommended for action by the contractor within seven days. The findings are as follows:

a. Contractor's Camp

It was reported during the monitoring in January 2018 that, 14 workers (international) are residing at the eastern camp site. It was also noted during the monitoring that the camp and the storage area is manned by two local security guards during the day and 3 local security guards during the night.

As observed proper safety warning signages are installed at the storage and camp entrances and at the fuel depot, aggregate crusher, concrete batching plant and the generator. Also all materials and equipments are neatly stored and covered. Other notices such as IEC materials including HIV/AIDS awareness posters are noted to be posted on site, and all workers at the storage area including the security guards are wearing proper PPE.

The contractor had also reported that the other residence at Poha is now vacated by all the workers, and as noted it was left clean and tidy with no complaints were raised by the owner and the community.

After the monitoring visit undertaken in December 2017, other visits were done by the team on 8th and 22nd January 2018 to check on the recommendations of the previous monitoring. It was noted that the contractor had complied with all the recommendations except for the uncovered pits at SP01.

During the monitoring in February and March 2018, it was noted that the contractor's camp is vacant as most of the works had been completed and the project is coming to an end. As observed only local security guards are manning the camp main entrance and locality. That is 2 during the day and 3 during the night.

The camp and storage area is fully fenced and proper safety warning signages are installed at the storage and camp entrances and at the fuel depot, aggregate crusher, concrete batching plant and the generator. Also all materials and equipments are neatly stored and covered. Other notices such as IEC materials including HIV/AIDS awareness posters are noted to be posted on site.

The camp and storage area is fully fenced and proper safety warning signages are installed at the storage and camp entrances and at the fuel depot, aggregate crusher, concrete batching plant and the generator. Also all materials and equipments are neatly stored and covered. Other notices such as IEC materials including HIV/AIDS awareness posters are noted to be posted on site.

However, the contractor's ESO and CLO were advised that the camp and storage areas has to be properly cleaned by removing all rubbish, debris and other unused materials from the site. Included that the area has to be properly rehabilitated to or closer to pre-construction condition before demobilizing from the site. That is all drains, settling ponds and soak pits covered properly to the satisfaction of the monitoring team and the land owner to avoid complaints.

Other visits were also undertaken in April and May 2018, and it was observed that the camp is still in a good working condition with all materials properly stored at specific locations and is cleaned the drainage is excavated to allow for easy flow of water. It was reported by the contractor that the camp will not be demolished and will be continuously used for another project with MID.

b. Work sites

2.1.1. Ghauregha Bridge (SP22)

Works at in January 2018 was tar sealing on the road approaches, for tar. It was noted during the spot check visit on 18th January 2018 and during the monitoring that the contractor had installed work safety signages and detour signages on both approaches to the work site. Workers were wearing proper safety PPEs such as boots, hats and vests.

It was also reported that two local people were employed to look after the machines and equipment during breaks.

2.1.2. Belamatanga Bridge (SP07)

It was observed during the monitoring that works on the gabion protection for the abutments are still ongoing. And as noted during the spotcheck visits earlier on the month signages were installed on both approaches to the work site. However, during the monitoring it was noted that the signages had been removed or vandalized by the local community people. This was reported to the contractor's ESO and CLO for reinstallation of the signages.

On site it was also noted that some of the workers are not wearing proper PPE such as vests and boots. Hence, the contractor was advised to issue the workers with the appropriate PPE before allowing them to start work.

It was observed during the monitoring visit in February 2018 that the works on the gabion protection for the abutment had now been completed. However, it was noted that there are some unused materials and debris generated from the works that were left on site and has not been removed.

This was reported to the contractor for removal and dumping at a proper place since works had been completed

2.1.3. Tomba Bridge (SP06)

Sheet piling works is ongoing and permanent edge markers had been installed. It was observed that proper work safety and traffic signages are installed on both approaches to the site and workers are wearing proper safety PPE.

It was noted that excavation had been done along the river bank downstream, as requested by the community people. No contamination of the waterway was noted since the river bed is dry.

During the visit in February 2018 it was noted that the contractor's workers are working on the road approaches. All workers are wearing proper safety PPE and safety work signages are installed on both approaches to the site. However, debris generated from the works and unused materials are still onsite. This was reported to the contractor for removal since the works has been completed.

2.1.4. Aruligho Causeway (SP04)

During the visit it was noted that the protection works on both sides of the structure had been completed and that permanent road edge markers and bridge signages including guard rails had been installed. However, as observed during the spotchecks on 8th and 22nd January 2018, safety work signages are installed on both sides of the work site and all workers are wearing safety boots, hats and vests.

However, it was noted that there are some rubbish generated from the works that are still on site and has not been removed. It was reported to the contractor for removal and dumping at a proper place.

2.1.5. Sasa Low Level Bridge (SP03)

At this SP work was already completed, but as noted during the spot check visits on 8th and 22nd January 2018, workers are

wearing safety PPE and signages are installed on both approaches to the work site. No debris or waster generated from the works are noted to be onsite.

2.1.6. Selwyn (Veranaso) High Level Bridge (SP01)

Visits were made to the site on 8th, 22nd and 29th January 2018 to check on the non compliance issue at this SP, that is 2 pits being left uncovered. It was noted that the pits has not yet been covered and is noted to be filled with water. Thus, the contractor was advised to cover the pits immediately after the monitoring. The uncovered pits were checked on February 2018 and was noted to be covered properly with soil.

2.1.7. Gravel / Aggregate Extraction Site

Since the previous monitoring it was noted that the contractor is extracting aggregate materials from upstream of SP06. It was observed that the contractor is excavating not more than 2m deep and the area is properly barricaded with safety ribbons and signages installed. It was also noted that a local recruited to man the machines during breaks.

Since the previous monitoring it was noted in February 2018 that the contractor has not been extracting gravel or river material from the gravel sites as most of the works has been completed. It was noted that the sites has been rehabilitated and there are no complaints raised by the local communities' people within the surrounding area relating to water turbidity, noise and dust.

2.1.8. Other Issues Identified

It was reported by the contractor that works had been completed at most of the sites except for sealing of the approaches. However, as noted the contractor is yet to remove debris, spoil and other wastes generated during the works at SP14, SP11, SP08 and SP01. Hence, the contractor was continuously advised to rehabilitate the work sites using the spoils from the sites and remove all the debris and waste materials and dump it at a proper site.

In February 2018 it was noted that some of the recommendations of the previous monitoring had been acted upon. That is the two pits on the western side of SP01 has been covered and some unused materials were removed. However, on site, at SP03, SP04 and SP06, SP07 SP11, SP14, SP20 and SP22 it was noted that the contractor has yet to remove some unused materials such as piles and stones including debris from the works. This was reported to the contractor for removal and dumping at a proper site. But as stated by some of the community elders during the site visits debris from the demolished structures such as reinforced wire and the old concrete are useful and will be collected and dumped at a site closer accessible to the communities.

As reported by the contractor, all works has now been completed in March and no activities are currently ongoing on site. It was observed that the unused materials, debris and rubbish including rebars and concrete from old structures had been removed from site and transported to areas designated by the local land owners for dumping.

Work areas had been cleared and rehabilitated to a satisfactory level and no complaints were received from the local community people during the monitoring period.

Table 1: Table showing findings of the monitoring and corrective actions for the camp site and each SP

Camp Site and SPs	Monitoring Period	Monitoring Findings	Corrective Actions Required
Eastern Camp Site and Stockpiling Area	January to June 2018	<ul style="list-style-type: none"> Rubbish and unused materials on site and not dumped at appropriate dumping site. 	<ul style="list-style-type: none"> Keep the camp site (East) clean and tidy at all times.

		<ul style="list-style-type: none"> Drainage is filled with sediment and appears to have clogged water along the drain. 	<ul style="list-style-type: none"> Maintain the drainage around the camp and storage area.
Mberande Bridge (SP20)	January to June 2018	<ul style="list-style-type: none"> Debris, spoil and other wastes generated from works are still on site. 	<ul style="list-style-type: none"> Clear debris, spoil and other wastes generated during works including concrete and rebar reinforcements of the old structures and dump it at a proper place. Rehabilitate work site.
Ghauregha (Kovenilau) Bridge (SP21)	January to June 2018	<ul style="list-style-type: none"> Debris, spoil and other wastes generated from works are still on site. 	<ul style="list-style-type: none"> Clear debris, spoil and other wastes generated during works including concrete and rebar reinforcements of the old structures and dump it at a proper place. Rehabilitate work site.
Mbalasuna Bridge (SP22)	January to June 2018	<ul style="list-style-type: none"> Debris, spoil and other wastes generated from works are still on site. 	<ul style="list-style-type: none"> Clear debris, spoil and other wastes generated during works including concrete and rebar reinforcements of the old structures and dump it at a proper place. Rehabilitate work site.
Tanaghai Arch Culvert (SP14)	January to June 2018	<ul style="list-style-type: none"> Debris, spoil and other wastes generated from works are still on site. 	<ul style="list-style-type: none"> Clear debris, spoil and other wastes generated during works including concrete and rebar reinforcements of the old structures and dump it at a proper place. Rehabilitate work site.
Turtle Beach Culvert (SP11)	January to June 2018	<ul style="list-style-type: none"> Debris, spoil and other wastes generated from works are still on site. 	<ul style="list-style-type: none"> Clear debris, spoil and other wastes generated during works including concrete and rebar reinforcements of the old structures and dump it at a proper place. Rehabilitate work site.
Mboneghe Bridge (SP10)	January to June 2018	<ul style="list-style-type: none"> Debris, spoil and other wastes generated from works are still on site. 	<ul style="list-style-type: none"> Clear debris, spoil and other wastes generated during works including concrete and rebar reinforcements of the old structures and dump it at a proper place. Rehabilitate work site.
Belamatanga Culvert (SP08)	January to June 2018	<ul style="list-style-type: none"> Debris, spoil and other wastes generated from works are still on site. 	<ul style="list-style-type: none"> Clear debris, spoil and other wastes generated during works including concrete and rebar reinforcements of the old structures and dump it at a proper place. Rehabilitate work site.
Belamatanga Bridge (SP07)	January to June 2018	<ul style="list-style-type: none"> No work safety or traffic signages installed on both approaches to the site. 	<ul style="list-style-type: none"> Re – install traffic and work safety signages including barricades.
		<ul style="list-style-type: none"> No HIV/AIDS awareness poster on site. 	<ul style="list-style-type: none"> Put up HIV/AIDS awareness poster at all work sites.

		<ul style="list-style-type: none"> Workers not wearing safety PPE 	<ul style="list-style-type: none"> Provide proper safety PPE or attire to all workers before mobilization to site.
		<ul style="list-style-type: none"> Debris, spoil and other wastes generated from works are still on site. 	<ul style="list-style-type: none"> Clear debris, spoil and other wastes generated during works including concrete and rebar enforcements of the old structures and dump it at a proper place. Rehabilitate work site.
CBSI Culvert (SP05)	January to June 2018	<ul style="list-style-type: none"> Debris, spoil and other wastes generated from works are still on site. 	<ul style="list-style-type: none"> Clear debris, spoil and other wastes generated during works including concrete and rebar enforcements of the old structures and dump it at a proper place. Rehabilitate work site.
Aruligho Causeway (SP04)	January to June 2018	<ul style="list-style-type: none"> Debris, spoil and other wastes generated from works are still on site. 	<ul style="list-style-type: none"> Clear debris, spoil and other wastes generated during works including concrete and rebar enforcements of the old structures and dump it at a proper place. Rehabilitate work site.
		<ul style="list-style-type: none"> No HIV/AIDS awareness poster posted on site. 	<ul style="list-style-type: none"> Put up HIV and AIDS awareness posters at the work sites.
Sasa Bridge (SP03)	January to June 2018	<ul style="list-style-type: none"> Debris, spoil and other wastes generated from works are still on site. 	<ul style="list-style-type: none"> Clear debris, spoil and other wastes generated during works including concrete and rebar enforcements of the old structures and dump it at a proper place. Rehabilitate work site.
		<ul style="list-style-type: none"> No HIV/AIDS awareness poster posted on site. 	<ul style="list-style-type: none"> Put up HIV and AIDS awareness posters at the work sites.
Selwyn Bridge (SP01)	January to June 2018	<ul style="list-style-type: none"> Pits excavated at the western side of the bridge is left uncovered. 	<ul style="list-style-type: none"> Bury pits with soil.

B. GENDER AND SOCIAL SAFEGUARDS

Monitoring of gender, community and stakeholder consultation is being undertaken by the CPIU with support from the DSC. This covers mostly monitoring of social issues, gender participation and social dimensions. The monitoring of the gender and social safeguards aspects of the project were also undertaken on 29th and 30th January 2018; 26th and 27th February 2018; 27th and 28th March 2018 and continuous consultations with complainants to resolve outstanding issues is ongoing through out the month of April and May 2018.. Follow – up resettlement and social interaction monitoring checklists was prepared and completed and is attached as Appendices. The findings are summarized below:

a. Gender and Community Awareness

There are no gender awareness undertaken since the last monitoring period due to budget constraints however, the gender monitoring checklist is attached as Appendix 7.

No community awareness was done by the DSC and the contractor to update communities on the scheduled program of the construction works and progress of the project due to budget constraints. As advised by MID during the site meeting on February 16th 2017, program of works can be distributed to CAC members and community elders by the Contractor to provide information and update on the works. Hence, as reported by the Contractor during the monitoring visits CAC members and other community elders and land owners are being informed regularly on the progress of the works within their respective areas.

b. Community Involvement and Social Interaction

Table 2: Number of workers including women participation

Month	Total Number of Workers	Local Workers	International Wokers	Women Wokers
January	54	36	18	4 (7.1%)
February	37	17	20	3 (8.1%)
March	35	16	19	5 (14.3%)

The table above depicts the total number of workers, both local and international, as reported by the Contractor's ESO and CLO during the monitoring visits undertaken January, February and March 2018. As can be seen the total number of workers decreased from January to March due to winding down of works. It was also noted that some of the workers are still residing at the eastern camp sites.

As can be seen in the above table, the percentage of women working for the contractor is actually lower than the required percentage of 30% for female workers. Hence, the Contractor was recommended to continue encourage the participation of women in the work force through liaison continuous contact and consultation with the community elders and leaders of women's groups including posting notices to inform the communities that recruitment of women is encouraged.

No issues or grievances were raised by the local community people and workers during the monitoring period in relation to code of conduct and social interactions. Local community people are still encouraged to sell their garden produces to the contractor's kitchen and the workers on site during breaks. The contractor also reported that community people are continuously informed to stay clear off the work sites during the works and there are no issues with workers poaching any flora or fauna and accidents recorded during the monitoring period.

However, workers had raised concerns relating to their wages and salaries being decreased and paid late. This was reported to the Contractor's CLO and ESO to be dealt with accordingly. Following visits undertaken in February and March 2018, there are no complaints raised by the Contractor's local workers but in April 2018 a complaint was raised by the local workers in relation to the same issue and this was reported to the Contractor. After the visit, it was reported by the CLO that the issue had now been clarified by the works supervisor to the workers and is being settled.

c. Community Advisory Committee (CAC) Meetings

All the chiefs, elders and land owners who are parties to the MOA and nominated as a representative to be part of the CAC along with the Contractor's representatives and the Engineer's representatives make up the CAC with MID representative or job manager being an ex – officio.

The CACs are formed purposely as required under the contract to provide an avenue for open forums to discuss the project and its effects on the communities living along, near or surrounding an infrastructure (road and bridge). It is also aimed at beneficiaries to participate in the planning and implementation stages including establishing an accessible and effective complaints and grievance procedure for complainants and ensure transparency in all stages of activities.

The meetings shall be chaired by the chairperson of the CAC and minutes shall be recorded by the Secretary with assistance from the Contractor's CLO.

The Contractor is responsible and will bear the cost for arranging the venue for the meeting, provide transport for all CAC members to and from their respective homes and to provide refreshment for after the meetings. Meetings shall be held 3 times a year or at any time proposed by the contractor to sort out issues and grievances. Hence, the last meetings for the CACs were held in October 2017 and no CAC meeting was held during this monitoring period but continuous consultations with some members of the CAC to resolve issues that arise during the works and before the completion of works has been done.

d. Grievance Redress Mechanism (GRM)

The Grievance Redress Mechanism (GRM) is a mechanism for resolving complaints which cannot be dealt with by the CAC but by a committee referred to as the Grievance Redress Committee. This involves the Client and approved representatives as clearly discussed in the 2nd Bi – Annual Safeguards Report of January 2017.

The Contractor shall prepare and maintain a Grievance or Complaints Register for recording any complaints raised by the affected persons and communities including workers. This is regularly maintained and updated by the CLO and ESO and is checked by the NSS during monitoring visits.

All initial complaints shall be made directly to the Contractor's CLO and ESO through any means of communication and shall be recorded in the complaints register. The issues raised will be dealt with by the Contractor's CLO and ESO, the Engineer and in most cases MID.

Issues raised during the monitoring period are raised by the workers (local) with regards to salaries and wages payment and past claims for compensation by land owners to MID and other historical issues that are being continuously addressed by MID.

To add on, another issue raised during the monitoring period is related to debris and onsite and demolition of the Mbalasuna Bridge which is related to an outstanding payment to be done by MID to the land owner but is not related to the project. The issues had been resolved by the DSC and the Contractor including MID hence, there are no outstanding issues relating to the project at the end of the monitoring period.

Furthermore, complaints raised by the verified land owner of Mberande (western side) bridge area that the amount valued for acquisition by MLHS valuation unit is not accepted hence a private valuer will be hired to do a valuation for the land owners. Also complaints raised by the properties owners at SP05 on when the payment will be processed.

Attached as Appendix 1 is a summary list of the issues raised and how they were resolved following the GRM. Some of the issues were shown in the table below:

Table 3: Grievances and Complaints relating to LARP

Month	Nature of grievance/complaints	Status
January 2018	<ul style="list-style-type: none"> Payment of compensation to affected properties owners' for properties at SP05. Workers decreased wages and salaries and late payments. Historical Issues and claims to MID. 	<ul style="list-style-type: none"> Resolved through consultations meetings held with the complainants by the MID and DSC. Resolved through consultation with the contractor's CLO and works supervisor. Resolved through consultations meetings held with the complainants by the MID and DSC.

February 2018	<ul style="list-style-type: none"> • Payment of compensation to affected properties owners' for properties at SP05. • Historical Issues and claims to MID. 	Resolved through consultations and meetings held with the complainants by the MID, DSC and the Contractor
March 2018	<ul style="list-style-type: none"> • Payment of compensation to affected properties owners' for properties at SP05. • Historical Issues and claims to MID from land owner of SP22. • LO of Mberande western side is not satisfied with the valued acquisition price for the land. 	Resolved through consultations and meetings held with the complainants by the MID, DSC and the Contractor
April 2018	<ul style="list-style-type: none"> • Acquisition payment follow – up by Mberande Bridge (western end) land owners representative. 	MID and DSC through consultation and meetings with LO representative, issue not yet resolved. This has been included in the corrective action plan
May 2018	<ul style="list-style-type: none"> • Acquisition payment follow – up by Mberande Bridge (western end) land owners representative. 	MID and DSC through consultation and meetings with LO representative, issue not yet resolved. This has been included in the corrective action plan

C. LAND ACQUISITION AND RESETTLEMENT PLAN

LARP monitoring was undertaken on 29th and 30th January 2018; 26th and 27th February 2018 and 27th and 28th March 2018. A follow – up resettlement and social interaction monitoring checklist was prepared and completed it is attached as an Appendices and the findings are summarized below.

a. Corrective Action Plan

The status of the corrective action plan is shown below.

Table 4: Corrective Action Plan for Implementation for the Existing Safeguards Non – Compliances

Item	Key Actions	Due date and Responsibility	Status/Remarks
Mberande Bridge	Secure a consent order from both the landowner claimants to (i) verify their support and approval for civil works to proceed while the court case is ongoing and (ii) reach agreement to allow the process of land lease as prescribed by the Lands and Title Act to be completed, involving both claimants in anticipation that one of them will be declared as the rightful owner. This will be witnessed by the Court Magistrate. Third party verification will also be required.	MID by July 2018	There will be no transfer of title and payment will be done on an annual basis with government budget requested every fiscal year.
	The government will ensure that annual lease will be paid on time.		
	Furnish ADB a copy of the duly signed consent order.	MID by July 2018	Claiming Land Owning Group refused to sign the MOU.
	In the event that land acquisition instead of land lease will be decided, the land value will be deposited in a trust (or similar) account for disbursement to the rightful owner decided by the court. ADB will be immediately informed if this will be the case.	MID by July 2018	Mentioning and hearing on the case is still ongoing, therefore no payments had been done during this monitoring period.
			Mentioning and hearing on the case is still ongoing, therefore no payments had been done during this monitoring period, November 2017.
			No further update on the case hearing for “Rightful Land Owner” during this monitoring period.
			The rightful land owning group is the Thaliudani Mamata of Lathi Tribe as verified by the Magistrate Court. Acquisition will be an outright purchase of the land and money will deposited into an NTF ring fenced account.
			As of June 2018, MID had raised payment for deposit into the NTF ring fenced account and is awaiting advise from AGC for disbursement.

Mbalasuna Bridge	Western side: payment to the owner of the affected assets amounting to SBD 4,300 will be paid as soon as possible	MoF to release the payment by 30 June 2017	Lack of payment based on the due date may result to temporary suspension of civil works until payment has been completed.
	Written communication with copy of the receipt of will be submitted to ADB confirming that payment has been completed for all the owners of the affected assets	MID following completion of payment	Payment was made on August 17 th 2017.
			No outstanding payments.
Selwyn Bridge	Full payment to Sisters of Melanesia and Selwyn College for the affected crops and trees amounting to SBD3,442 and SBD1,300 respectively.	MoF by 30 June 2017	Deed of Settlement currently being facilitated. Lack of payment based on the due date may result to temporary suspension of civil works until payment has been completed.
	Furnish ADB with a copy of the receipt of payment or written confirmation that payment has been completed.	MID following completion of payment	All outstanding payments were already made in November 2017 and January 2018. No outstanding payments.
Tanaghai Arch Culvert	Full payment to Maria Tuza, Robinson and Catherine Salopuka; Elizabeth Waitoro; Sebastian Tolumane and Rex Teraka for the affected crops and trees amounting to SBD7,889; SBD3,588; SBD2,470; SBD375 and SBD4,094 respectively.	MoF by end of July 2017	Payments were made on 28 th August 2017 by MID.
			No outstanding payments.
CBSI Culvert	Full payment to the Roman Catholic Church (Diocese of Honiara); Allen Saurongo and Naomi and Norman Tete for the affected crops and trees amounting to SBD4,400; SBD200 and SBD1,800 respectively.	MoF by end of August 2017	Deed of Settlement currently being facilitated. Lack of payment based on the due date may result to temporary suspension of civil works until payment has been completed.
			Currently deed of settlement is still at the AGC.
			Deed of settlement had been signed already and payments had been done for 1 AP, another one is being processed at MOFT while the other AP is yet to collect his compensation from the MID.
			Payment of compensation to the Roman Catholic Church is still with MoFT (November 2017). No payments since the previous monitoring to Roman Catholic

			Church.
			Outstanding payments were settled in March 2018. No outstanding payments.
Belamatanga Bridge (SP07)			Payments were settled in January 2018. No outstanding payments.

Land acquisition required under this project for the Mberande New High Level Bridge area has not yet been done. As reported by the claiming land owning group representative on 19th January 2018, no final decision as to whom the rightful owner is has been decided by the high court. However, the claiming and defending parties had agreed verbally for works to continue while the issue is being resolved legally. From this, MID had assured the parties that acquisition and payments will be done following the verification of the rightful land owner after the legal process.

Land acquisition will be done for the new Mberande bridge area however no acquisition of land was done during the monitoring period by MID. It was reported by the claiming land owning group that the decision for the rightful land owner has not been given as the case is still challenged in court and will be given in April 2018.

Furthermore, on February 27th 2018, a valuation of the land was done by the MLHS Valuation Unit to value the land for acquisition, Mberande New High Level Bridge area. It was determined that the area of land for acquisition is 4817.7m². Therefore a rate of \$167 per square meter was derived from the values used for acquisition resulting in a value of SBD\$805,000.00. This will be discussed with the rightful land owning group before payment will be made by the SIG through MID.

After the valuation of the land by the MLHS in February 2018, it was found that the total acquisition amount is SBD\$805,000.00 while one of the land owning groups that are currently challenging the LAO decision in court had a private valuer valuing the land and other compensation claims to SBD\$2.7m. Due to the difference in prices for the land acquisition a meeting was initiated by the MID with the land owning group's representative on 16th March 2018 to discuss the price proposed by the private valuer and the obstacle to when the payment will be released.

MID reported that the valued amount will be deposited into an escrow account to await the decision from the court in determining the rightful land owner. Once this will be given MID will be advised to raise the payment and pay directly to the rightful land owner from the escrow account. However, in April 2018 it was decided by MID that the funds will be deposited into an NTF ring fenced account as setting up an escrow account will be a lengthy process and due to the fact that the project has no cabinet paper as required by MOFT to set up an escrow account.

In June 2018, MID had reported that the funds has been raised with the MOFT for depositing into the NTF ring fenced account as this had been approved by the PS – MOFT in May 2018. From this the disbursement will be made directly to the rightful LO when advised by the AGC after the 3 months appeal has lapsed.

b. Compensation for damaged Properties

A survey of the affected properties will be done by the Contractor and proper marking out of the area of works. The properties within this area will then be recorded and paid for by MID. After the survey, a site visit will also be made by the DSC, MAL and CPIU to verify the lost properties and a joint report of the affected properties will be prepared and submitted to MID for processes of payment.. The reports include the cost of all the affected crops and fruit trees at the SPs when the ROW is cleared.

Compensations will be made to each AP after the preparation and approval of a Deed of Settlement and countersigning of the deed by MID and the APs. Due to the process of compensation payment by the SIG through MID, it was proposed that an addendum be made to the deed.

However, due to the dissatisfaction of the APs towards the Government Standard Rates and to comply with the

requirement to pay based on market rate it was then agreed upon by the MAL that compensation for cocoa, sago palm and coconut (hybrid) will be SBD\$150; local tall coconut \$200 and SBD\$50 for bananas. These figures were revised by MAL and currently being used in some parts of the country taking into consideration the current market value and economic return of the crops.

Below is the specific list of compensation for lost and damaged non – land assets including other additional subproject sites identified during the reporting period. Since the previous reporting period it was reported that all outstanding payments to all properties owners had been paid in full. That is, for all APs at SP01, SP05 and SP07.

Table 5: Status of Compensation for each SP

Sub – project Sites	Months & Status of Compensation				
	January 2018	February 2018	March 2018	April 2018	May 2018
Selwyn (Veranaso) Causeway (SP01)	<ul style="list-style-type: none"> Second payment to Sisters of Melanesia was made on 5th January 2018. 	<ul style="list-style-type: none"> No outstanding compensation. 	<ul style="list-style-type: none"> No outstanding compensation. 	<ul style="list-style-type: none"> No outstanding compensation. 	<ul style="list-style-type: none"> No outstanding compensation.
CBSI Culvert (SP05)	<ul style="list-style-type: none"> Outstanding compensation payment to 2 APs. Payment to one AP (Diocese of Honiara, Roman Catholic Church) is being processed by MID and MOFT. 	<ul style="list-style-type: none"> Outstanding compensation payment to 2 APs. Payment to one AP (Diocese of Honiara, Roman Catholic Church) is being processed by MID and MOFT. 	<ul style="list-style-type: none"> Outstanding payments were made on 9th and 22nd March 2018 to Mr. Allen Saurongo and the Roman Catholic Church respectively. 	<ul style="list-style-type: none"> No outstanding compensation. 	<ul style="list-style-type: none"> No outstanding compensation.
Tanaghai Arch Culvert (SP14)	<ul style="list-style-type: none"> No outstanding compensation. 	<ul style="list-style-type: none"> No outstanding compensation. 	<ul style="list-style-type: none"> No outstanding compensation. 	<ul style="list-style-type: none"> No outstanding compensation. 	<ul style="list-style-type: none"> No outstanding compensation.
Mberande Bridge (SP20)	<ul style="list-style-type: none"> No acquisition has been done. Decision made by the LAO is being challenged by the Thaliudani Mamata Tribe of Lathi Tribe to determine the rightful land owning group. 	<ul style="list-style-type: none"> No acquisition has been done. Decision made by the LAO is being challenged by the Thaliudani Mamata Tribe of Lathi Tribe to determine the rightful land owning group. Land was valued 	<ul style="list-style-type: none"> No acquisition has been done. Decision made by the LAO is being challenged by the Thaliudani Mamata Tribe of Lathi Tribe to determine the rightful land owning group. 	<ul style="list-style-type: none"> Decision as to whom is the rightful land owner was given by the Magistrate Court of Honiara on 16th April 2018 to Thaliudani Mamatha Lathi Tribe. MID proposed 	<ul style="list-style-type: none"> Decision as to whom is the rightful land owner was given by the Magistrate Court of Honiara on 16th April 2018 to Thaliudani Mamatha Lathi Tribe.

		by the MLHS Valuation Unit to be SBD\$805,000.00		transferring funds into an NTF ring fenced account.	<ul style="list-style-type: none"> • MID proposed transferring funds into an NTF ring account. • Proposed amount for acquisition had been made by MID to be deposited into the NTF ring fenced account.
Mbalasuna Bridge (SP22)	<ul style="list-style-type: none"> • No outstanding compensation. 	<ul style="list-style-type: none"> • No outstanding compensation. 	<ul style="list-style-type: none"> • No outstanding compensation. 	<ul style="list-style-type: none"> • No outstanding compensation. 	<ul style="list-style-type: none"> • No outstanding compensation.
Belamatanga Bridge (SP07)	<ul style="list-style-type: none"> • Payment was made on 8th January 2018 to Mr. Donald Chapa and Mr. Dominic Bua respectively. 	<ul style="list-style-type: none"> • No outstanding compensation. 	<ul style="list-style-type: none"> • No outstanding compensation. 	<ul style="list-style-type: none"> • No outstanding compensation. 	<ul style="list-style-type: none"> • No outstanding compensation.

D. HEALTH AND SAFETY MONITORING

a. STI and HIV/AIDS Awareness

1. Awareness on the HIV/AIDS was carried out by the contractor's ASP on 24th January 2018 for communities surrounding SP10 and on 11th March 2018 for communities surrounding Tomba Bridge (SP06). It was noted by the ASP most of the attendees in the two awareness sessions are women and girls of more than 50% of the participants.
2. During the awareness information handouts and pamphlets on STI and HIV/AIDS including modes of transmission and preventions were disseminated to those that attended the awareness. Also the ASP elaborated on how local community people can access condoms and Voluntary Counseling and Confidential Testing (VCCT).
3. It was noted that the contractor's condom supplies at the camp and the Tandai residence is still in stock and posters on HIV/AIDS awareness are posted on site. As reported supplies are collected from the MHMS at China town and also from the ASP.

b. Other Health and Safety Issues

4. Monitoring of the health and safety issues was also carried out on 29th and 30th January 2018; 26th and 27th February 2018; 27th and 28th March 2018 by the NSS, Ms. Jaysie Boape. Monitoring of the safety requirements is included in the monitoring checklists attached as an appendix.
5. During the monitoring in January 2018, it was noted that some of the workers are not provided with proper safety PPE such as boots, hats and vests. Thus, the contractor was notified and advised to provide PPE for all workers. Included, that safety work and traffic signages are not installed on approaches to some of the work sites and the contractor was advised to reinstall the signages. However, it was reported by the contractor that the signages are being vandalized regularly by the local community people or road users.
6. However, it was observed during the monitoring in February and March 2018 that all the workers are now provided with proper safety PPE such as boots, hats and vests. Included, that safety work and traffic signages are not installed on approaches to some of the work sites and the contractor was advised to reinstall the signages. However, it was reported by the contractor that the signages are being continuously vandalized by the local community people or road users although it was reinstalled. The CLO also reported that the significance of the signages was discussed with the CAC members of each SP and community leaders to notify community members not to vandalize the signages but the practice is still ongoing.
7. The Contractor is continuously undertaking inductions and tool box meetings for and with workers both national and international workers at the camp and work sites. In January 2018 it was reported by the Contractor's ESO that 4 inductions of 37 new workers were undertaken. While in February and March 2018 only 4 inductions of 11 workers was conducted.
8. Daily tool box meetings was also done with workers covering topics include health and safety, environment management plan; HIV&AIDS awareness; code of conduct; traffic rules in Solomon Islands and working hours and rate. The workers are also reminded to use PPE all times and to keep out children and people out of the work sites to avoid injury and accidents.
9. Also a site diary is being updated and maintained regularly by the works supervisors and since the previous monitoring all security guards are now provided with safety attire, flashlights and huts for shelter. Included that first aid kits are also available on site in case of emergencies and accidents.

3. RECOMMENDATIONS AND ACTIONS REQUIRED

It is recommended that the Contractor's ESO and a CLO are required to deal with the compliance with the CEMP including HSP and issues and grievance raised. It was also advised that the Contractor should continue liaise with the DSC for compliances with the immediate action points noted and issues highlighted after each monitoring visit and during the construction period.

The DSC and MID are recommended to:

- a) Continuously resolve issues and liaise with APs on matters of implementation of the LARP including the implementation of the Corrective Action Plan agreed with ADB.

APPENDICES

APPENDIX 1: ISSUES AND GRIEVANCES RAISED

Name of Work Sites	Date	Issues	Action	Actioned by:
Camp Site and Other Works	7 th January 2017	Theft at the Camp and work sites	DSC and Police including the Contractor attended to the scene and had consulted some local people including local workers concerning the matter. It is then found that some of the Contractor's workers are involved in the matter and some items are recovered. Contractor is advised to improve on relationship and communication with the local community people to avoid such incidents.	DSC, Police and CHEC – CLO and ESO
	15 th February 2017	Complaints from Contractors workers concerning ill treatment by the Contractor; no contract signed by the workers; no transport; overtime payments; and indefinite termination of workers.	A meeting will be conducted by the DSC, CHEC and MID with the workers. <ul style="list-style-type: none">Workers shall ask if the contractor can improve on the provision of food and relationship with them. Included that transport be provided for them, sign contract for works and payments for overtime including wages be made accordingly. Also termination of workers be made with notice or letters given to local workers to inform them of the reasons for the termination.CHEC representatives will be answerable to all the issues raised. Workers appreciate for the arrangement of the meeting and were advised to raise such issue with the CLO and ESO.	DSC, MID, CHEC and Workers Representative
	11 th April 2017	GPPOL workers urged CHEC to assist GPPOL to maintain the road.	CHEC will discuss the issue and get back to the workers and GPPOL. Arrange for a meeting with the complainant but no one turn up.	CHEC CLO and CHEC Officer responsible
	26 th April 2017	Complains concerning subcontracting of works to TT Construction to do all protection works	Discussed issue with the complainant.	CHEC CLO and complainants rep (Mr. Henry Sae)
	23 rd June 2017	Workers complain.	Workers at SP11 raised concern of how they are being by their supervisor and ask if he can be advised on how to talk politely.	CHEC CLO and ESO Issue resolved on

				26 th June 2017
	10 th July 2017	Workers Complain	Local workers demanded the Contractor to explain it to them why they are being asked to stay at home for a week without any clear instruction.	CHEC CLO and ESO Issue Resolved by ESO explaining the issue to the workers.
	10 th July 2017	Workers Complain	Local workers complained why CHEC did not pay them redundancy payment after works being completed.	CHEC CLO and ESO seek advise from Labor on the condition of the workers and had informed the workers on 19 th July 2017.
	22 nd September 2017	Truck owner claimed that the Contractor's vehicle loading gravel had resulted in gravel falling onto his vehicle damaging his vehicles wind shield	CHEC CLO and ESO met with the truck owner and ask him to provide details of the incident and specify the contractor's dump truck.	CHEC CLO and ESO No information received since the meeting.
	13 th December 2017	Workers complained that the contractor are deducting NPF contributions from their wages but they do not have an account with NPF.	Contractor had met with the workers and explained that all workers NPF accounts will be registered when sorted.	CHEC CLO and Administration
Gravel Sites	10 th March 2017	Complaints concerning gravel payments.	CHEC CLO consulted the complainant but he requested for a meeting with the Contractor. Hence, a meeting was arranged with the contractor. Complainant did not turn up for the arranged meeting.	CHEC CLO and ESO, and Complainant (Mr. Jayson)

SP 01 – Selwyn (Veranaso) Causeway	2 nd January 2017	Why the Contractor recruited 4 people from Verahue to work at Selwyn (SP01) and not people from communities surrounding the subproject site?	<p>The issue was raised to the ESO and Surveyors including the CLO.</p> <p>CLO explained the purpose of such recruitment to the complainant and explained that the workers are working on a casual basis for only a period of 1 week. Also that the understanding made during the bridge construction recruitment will be from the surrounding community within SP01.</p> <p>Issue is sorted immediately following the complaint.</p>	CLO and ESO and complainant Mr. Junior Siro
	24 th July 2017	Securities raised complain.	<p>Securities at this SPS complained about the unfair treatment of their supervisor in recording their timesheet and ill treatment.</p> <p>CHEC CLO and ESO was reported of the issue and asked to follow it up with the complainant s to try and resolve it.</p>	CHEC CLO and ESO
	8 th August 2017	Workers concerns on delay of payment of wages/ salaries	<p>Workers raised complaint concerning the issue of delay of their wages./salaries and demanded the contractor for an explanation.</p> <p>A meeting was conducted by the CLO and ESO with the workers including the works supervisors on 9th August 2017 top resolve the issue.</p>	<p>CHEC CLO and ESO and works supervisors</p> <p>Issue was resolved on 9th August 2017</p>
	9 th August 2017	Sisters Convent at SP01 concerned of the temporary open septic tank installed by the contractor	<p>Contractor's CLO an ESO including the DSC met with the complainants on 10th August 2017 concerning the issue:</p> <ul style="list-style-type: none"> DSC advised the Contractor to use a proper temporary septic tank to avoid spill over and it must be properly covered to avoid bad odour on site. 	<p>DSC, CHEC CLO and ESO</p> <p>Issue was resolved on 12th August 2017</p>
	11 th September 2017	Workers requested the Contractor to provide payslip during pay days.	CHEC CLO and ESO met with the workers and inform them that pay slip will be provided.	<p>CHEC CLO and ESO</p> <p>Issue resolved,.</p>
	22 nd September 2017	Complaint raised by SP01 property owners (Sisters of Melanesia)	CHEC CLO, ESO and DSC explained to the APs that payments had been forwarded to the MOFT. However, there are still some requirements of document from ACOM needed by MOFT to continue processing the payment. DSC will	CHEC CLO, ESO and DSC

		concerning payment of properties	follow up with the payment and update the APs.	Follow up with payment and update APs
	28th September 2017	Selwyn College Principal reported that one of the Contractor's machines had broken the school's water and needs urgent fixing.	CHEC CLO and ESO including DSC met with the Principal to confirm the issue and referred. Contractor agreed to repair the damage water pipe and requested the school to provide quotations for the water pipe parts. Quotations received and will be purchased and delivered for fixing.	CHEC CLO, ESO and DSC
	19th October 2017	Complaint raised by Sisters of Melanesia Chaplain saying that one of the Contractor's tipper trucks had damaged some of their banana tree.	CHEC CLO and DSC informed the Contractor and asked the Chaplain to make a formal complaint and list the number of trees damaged.	CHEC CLO and DSC
SP 03 – Sasa Low Level Bridge				
SP04 – Aruligho Causeway				
SP 05 – CBSI Culvert				
SP 06 – Tomba Low Level Bridge				
SP 07 – Belamatanga Bridge	8th December 2017	Community elders do not allow the contractor to start works unless the following issues are dealt with by MID: <ul style="list-style-type: none"> MID to install railing on the current bridge; Mr. Dominic to sign the MOA with Mr. Daniel Kikile; Contractor to do backfilling 	A consultation was undertaken by the DSC and CHEC on 11th December 2017 with the complainant to discuss the issue and it was proposed that a meeting must be held with the MID. A proposed meeting was held with MID on 14th December 2017 to discuss the issues raised by the community elders with the CAC members for the SP and it was agreed that this will be sorted out by MID, and an MOU will be signed with the CAC members and community elders.	MID, DSC and CHEC

		<p>of Vura road; and,</p> <ul style="list-style-type: none"> • Clear and backfill recreational area at the beach downstream of SP08. 		
	7 th January 2018	Compensation for damaged trees was demanded to be paid before works continue.	Consult complainant Mr. Dominic Bua and discuss the compensation issue and compensation was paid.	<p>DSC NSS, DSC CGDS and CHEC CLO</p> <p>Issue was resolved on 8th January 2018</p>
SP 08 – Belamatanga Culvert 1	28 th August 2017	Contamination fo Water source	<p>Chief raised concern on the contamination of the water source by increased water level due to the diversion of water from the construction of the new culvert. Asked if the contractor can come up with a temporary solution for people to get water further inland.</p> <p>DSCand the CLO & ESO met with the Chief (CAC member) and the Contractor had agreed for daily transportation of the households materials to fetch water inland.</p>	<p>DSC, CHEC CLO & ESO</p> <p>Issue resolved on 28th August 2017</p>
SP 10 – Mboneghe Bridge				
SP 11 – Turtle Beach Culvert	2 nd December 2016	Compensation for storage of equipment and materials at SP11 – Turtle Beach	<p>Consultation was undertaken by the Contractor's CLO and DSC to resolve the issue with the registered perpetual owner.</p> <p>A letter confirming ownership of the land was issued by Metropolis Pacific to allow works on their land and 'No claims' shall be made by the settlers. This was delivered to the settlers in early 2017.</p>	<p>DSC NSS & CDGS, CHEC CLO, Land Owner, CAC Representative and MID</p>
	9 th January 2017	Security recruitment issue at Turtle Beach Culvert (SP11)	<p>CLO attended to the issue and clearly explained the recruitment of the new security to the Complainant</p> <p>Issue is sorted immediately following the complaint and it is acknowledged by the complainant.</p>	<p>CLO and CAC Member and complainant Mr. Tunga</p>

	11 th January 2017	CHEC reported an accident at Turtle Beach in which one of their workers was injured.	<p>DSC, CHEC PM and Police attended to the scene.</p> <p>Reports received from eye witnesses claimed that the car driven by a local who is drunk was speeding from the west and hit the piling rig turned around and injured the worker.</p> <p>Meeting concerning the accident was carried out at the CPIU office on 17th January 2017 to resolve compensation matter and the car owner takes full responsibility as claimed.</p> <p>Police investigated the matter and the driver is charged with DUI.</p> <p>Compensation will be dealt with by the car owner while the contractor will be assisting the victim.</p>	DSC, CHEC PM and Police
	6 th February 2017	Vehicle owner involved in the accident at Turtle Beach has not yet contacted the victims family for resolving the issue.	<p>Asked for assistance from the Contractor.</p> <p>Issue was not yet resolved with the vehicle owner.</p> <p>DSC inform the complainant to Contact CHEC to deal with the issue.</p>	MID, DSC, CHEC and complainant
	25 th May 2017	Compensation for victim in the accident in January 2017.	<p>A meeting was held with the Labour Division and MID on the issue and it was clearly explained by the Labour Commissioner that compensation must be made by the contractor.</p>	<p>MID, DSC and CHEC</p> <p>CHEC had agreed to pay the compensation.</p>
	23 rd June 2017	Workers complained that the works supervisors is abusive and requested for the CLO to advise the supervisor to change his manners.	CLO met with the works supervisor on the issue and had informed him on the complaint from the local workers.	CHEC
	4 th September 2017	Parents of the victim involved in the accident is claiming the Contractor to pay \$28,464.00	Contractor's CLO and ESO including DSC met with the parents to resolve the issue and inform them that as advised by MID CHEC will only pay the amount given by the Labour Division and not more. However, CHEC agreed to pay half of the amount claimed by the parents.	<p>CHEC CLO, ESO and DSC</p> <p>Issue settled and payment made on 12th</p>

				September 2017
SP 13 – Tanavasa Bridge	10th October 2017	Claiming land owner of the site, Mr. Usa Siriako do not allow any works to start on site.	CHEC CLO and DSC consult the LOs: <ul style="list-style-type: none"> • LOs claimed that the SIG road is not 30m ROW; • LOs stated that consultation is poor • MID promised about 10years ago that the gabion works both sides for the river will be extended 100m upstream. • Propose a meeting with MID 	DSC and CHEC CLO
	11th October 2017	Issue with land	A meeting is convened by the MID, DSC, CHEC CLO and the claiming land owning groups to discuss the issue: <ul style="list-style-type: none"> • Discussions were held with both parties as to whom is the right full owner of the land (no solution) • Both parties agreed to review the MOA and get back with comments. 	MID, DSC and CHEC CLO
	16th October 2017	Issue with the land	DSC, MID and CHEC CLO met with the claiming land owning groups: <ul style="list-style-type: none"> • Comments were received from the land owning groups; • Want MID to settle all issue relating not only to this SP but Poha bridge as well, that is claim for lost properties and trespass; • Agreed for contractor to work up until the MOA is amended according to their comments by Monday 23rd October 2017 otherwise MOA will not be signed and works halted. 	MID, DSC and CHEC CLO *Issue not yet resolved
	18th October 2017	Contractors workers stated that works was halted by one LO.	DSC and CHEC CLO attended to the matter and found out that one of the local people approach the workers but did not tell them to stop working.	DSC and CHEC CLO
	1 st and 3 rd November 2017	Workers complained that they were not paid for their 3 days job as raised	Contractor had discussed with the complainant and had resolved the issue.	CHEC CLO and ESO

		by Michael Tohina.		
SP 14 – Tanaghai Arch Culvert	15th July 2017	Land owners at the western end of SP14 are not happy about the detour and security.	Mr. Peter Kukuri and Mr. Sebastian complained about the detour and employment of security by the Contractor. The Issue was dealt with by the contractor explaining it to them that the detour is within the ROW of 30m and that security will be shifted after two weeks.	CHEC CLO and DSC Complainants are happy with the plan to shift security.
	23 rd July 2017	Complain raised by Mr. Sebastian.	Mr. Sebastian was drunk and threaten the security guards and caused a row between the affected property owners. A meeting was held with the other party to try and sort out the issue.	CHEC CLO and DSC Securities will be shifted after two weeks.
	26 th July 2017	Complain raised by Mr. Rex Teraka	AP questioning the process of payments and when payments will be received. APs met with DSC to discuss the issue and the process of payment was clarified.	MID, DSC, CHEC CLO and APs Issue was resolved on 27 th July 2017
	21 st August 2017	Complains due to delay in compensation payments	APs stated that if payments are not made by the end of August 2017 SP14 a road block will be done. <ul style="list-style-type: none"> Consultation meeting with the DSC and the CLO on 22nd August 2017 and updated the APs that payments will be done in the next week. 	MID. DSC, CHEC Clo and ESO Issue resolved on 28 th August 2017 (payments received)
	18 th October 2017	Contractors international workers informed the CLO that a threat was made to the workers by one local from the community.	A follow up to the report made by the Contractor's workers was made and it was found that no threat was made by the local it is just a misunderstanding due to communication problem.	CHEC CLO and DSC Issue resolved.
SP 20 – Mberande Bridge	26 th October 2016	Complaint received from claiming	Discussed issue with the CLO and DSC including one of the CAC members: Explained that the gravel extraction is not for the actual construction works and that an MOU must be signed by CHEC with the LO before any extraction.	DSC NSS & CDGS and

		gravel owners	<p>CAC member and tribal representative explained that an agreement was made with the Contractor for gravel extraction only for backfilling of the camp and storage area. While the Contractor rehabilitate and improve the access road.</p> <p>CAC representative will discuss further on the issue with the complainants and land owning group.</p>	CHEC CLO
	November 1 st 2016	Restriction of works at SP20 - Mberande	<p>Complainant including CAC Chairman of SP20, discussed the issue with the Contractor's CLO but requested for another meeting with DSC.</p> <p>On 4th and 5th November 2016 a meeting concerning the restriction of works was carried out with the complainant.</p> <p>Issues raised are:</p> <ul style="list-style-type: none"> Claims submitted to MID: damage to food gardens, trespass and gravel extraction which totals up to about SBD\$1Million. <p>DSC clearly explained that those claims are not related to this project and urged for works to continue, and it was agreed for works to continue while the issue is being resolved.</p> <p>Complainant Mr. M Para requested to sign a separate MOA.</p> <p>Issue was resolved and complainant allowed for works to start.</p> <p>Signing of the MoA by Mr. M Para was agreed upon by MID.</p>	DSC NSS & CDGS, CHEC CLO, CAC Representative and MID
	November 14 th 2016	Mr. Andrew Nanau complained and advised the contractor not to mobilize to SP20 Bridge site.	<p>A meeting was held by the complainant and the MID, DSC and CHEC regarding the complain raised and it was found that it is related to gravel extraction by the Contractor. Therefore, it was agreed that the contractor will deal with the issue of the MOU to be signed and payment to be done.</p>	MID, DSC and CHEC CLO
	16 th January 2017	Stop work notice at Mberande (SP20) by a claiming LO. The issue is with compensation claims made to MID	<p>CLO discussed with the complainant but had requested to discuss with the MID or DSC.</p> <p>DSC attended to the complainant. Discuss with Mr Para concerning the claims that the project do not have anything to do with the past claims and it is good if he can followup on his claim with MID. Past claims are not part of the project and must be dealt with by the LO and MID.</p> <p>Complainant agreed for works to continue while the issue is resolved with MID.</p>	DSC and CHEC_CLO and complainant Mr. Martin Para
	25 th January 2017	Concern on Lease or Acquisition by SIG of Mberande Eastern End	<p>DSC attended to the issue and met with the complainant. It is raised that if SIG will be leasing or acquiring the land it is there fore recommended that the payment be made equally to the customary land owners.</p> <p>DSC explained that as reported by MLHS the bridge will be realigned to a</p>	DSC and complainant Mr. Adam Poe

			<p>registered plot which is owned by the ACOM and the CoL is the PE holder.</p> <p>The complainant is satisfied with the explanation and express gratitude towards the project.</p>	
	17 th February 2017	Land Acquisition and determination of the Rightful LOs of Mberande new HLB area.	<p>All information are recorded but the decision made by the LAO is final.</p> <p>A meeting is scheduled for the Lathi Tribe reps and MID for Wednesday 22nd February 2017.</p> <p>Stated that:</p> <ul style="list-style-type: none"> the decision made by the LAO is not accepted and approved by the other tribes. Also that the land described in the LAO's report is a different plot and the Lathi tribe has proof of this, it is approx. 700m away and downstream of the new HLB area. Lathi Tribe had met already and will meet again on Sunday. 	DSC and complainant (Mr. Adrian Norua)
	22 nd February 2017	Lathi Tribal members and representative express frustration over the LAOs decision and claimed that not all of their discussions is minuted in the LAOs report. Therefore, tribal members propose to stop the works at Mberande	<p>Tribal Members stated that:</p> <ul style="list-style-type: none"> the decision made by the LAO is not fair and will cause problems with the HLB construction at Mberande. As most members of the tribe are proposing the works at Mberande must stop. Lathi Tribe has proof that the land in dispute and for lease by MID through MLHS is not owned by the tribe as verified by the LAO. <p>MID advised the tribal representative to take this up legally as MID cannot revoke the decision, and urge the tribe to allow the works to continue. Also that assurance has been given concerning lease that no payment shall be made unless the acquisition process is completed.</p>	DSC, MID and Tribal Representatives
	27 th April 2017	Mberande Tribal Land Owners are planning to put up a Sotp Work Notice and had arguments with Security guards at the SP Site	<p>A meeting was conducted with the concerned tribal representatives concernign the issue and members had raised frustrations on the security guards being involved. Also that Mblasuna compensation being paid and not Mberande.</p> <p>Tribal members proposed CHEC to replace security guards with a neutral body.</p> <p>Explained that the compensation for Mbalasuna is for the existing alignment and</p>	DSC, MID, CHEC – CLO and tribal representatives

			<p>not new bridge site since the area was declared as a public road.</p> <p>MID will make payments for Mberande when the LO will be determined by the court due to the LAOs determination of the rightful LOs.</p>	
	5 th May 2017	Works stopped.	<p>DSC and CHEC – CLO discuss the issue with the LOs and explain to the LOs the reason for subcontracting the works to TT Company.</p> <p>West side gabion works was allowed to restart while only girder installation was allowed to continue from the eastern end.</p>	<p>CHEC – CLO</p> <p>Complainants Mr. Martin Para and Richard Tako</p>
	8 th May 2017	Complains on the subcontracting works	<p>Discuss the issue with the Contractor and MID and it was proposed that the LOs will do the works as demanded provided they meet the requirements.</p> <p>Propose a meeting with the LOs to clarify the issue.</p>	MID, CHEC and DSC
	22 nd May 2017	Ganbion Works halted at Mberande	<p>Complainants were consulted by the DSC, CHEC – CLO and subcontractor's representative.</p> <ul style="list-style-type: none"> Explained that the subcontracting of works will required certain documents that must be prepared by a company; Contractor subcontracted the works to TT because it is an existing company. TT Director will recruit at least 8 workers from the eastern end. <p>Complainants are content with the explanation and allowed for works to continue.</p>	<p>DSC, CHEC CLO and subcontractor's rep.</p> <p>Complainants Richard Tako and tribal members.</p>
	23 rd July 2017	Mr. Adrian Norua raised complain due to gravel extraction at SP20.	<p>Issue of gravel extraction by the Contractor at SP20 without the Land owners concern or approval and an MOU.</p> <p>Demanded CHEC to compensate the land owning group with \$50,000 (SBD).</p> <p>The Issue was forwarded to the Contractor's personnels and discussed with Mr. Norua.</p>	<p>CHEC CLO and DSC</p> <p>Contractor to try and resolve the issue.</p>

	31 st July 2017	A claiming LO Group do not want the old bridge demolished unless MID settled outstanding claims.	<p>Issue was referred to MID and DSC by the Contractor and consultation meetings was undertaken on 4/08/2017, 6/08/2017, 8/08/2017/ 16/08/2017 and 21/08/2017:</p> <ul style="list-style-type: none"> MID clarified that the land is currently registered under the CoL of MLHS or SIG and SIG will not pay for compensation as it is SIG registered land. Payments will be made if the claiming group has the title. 	<p>MID, DSC, CHEC and Claiming LO representatives</p> <p>Issue is yet to be resolved</p>
	10 th August 2017	LO claimed \$50,000 from the Contractor stating trespass and illegal extraction of gravel	<p>Adrian Norua: Consultation meetings were done with the MID, DSC and the Contractor to resolve the issue:</p> <ul style="list-style-type: none"> Contractor stated that no gravel was extracted from the site Gravel is used for the access road to the river bed and during works to form bunding but not for the permanent works. 	<p>MID, DSC, CHEC CLO and ESO</p> <p>Issue is not yet resolved.</p>
	14 th November 2017	Claiming LOs group do not allow contractor's machines around Mberande bridge.	A meeting was arranged for by the DSC and CHEC with MID and the complainant and the issue was resolved. While gravel issue will be dealt with by the CLO.	DSC, CHEC and MID
	22 nd November 2017	LOs complain that the labour force recruitment done by the contractor at Mberande is not fair.	Contractor noted the concern and assured the complainant that this will be considered in the next employment recruitment.	CHEC CLO and ESO
	10 th February 2018	LOs were enquire and complain when MID will pay the acquisition.	DSC noted the concern and schedule a meeting with MID.	DSC and MID
	18 th February 2018	LOs representative insisted MID to do a proper valuation of the land for acquisition.	DSC noted the concern and inform MID.	DSC and MID
	8 th March 2018	LOs complained that the valued price is lower than what is expected and presents a valuation done by a private valuer.	<p>DSC noted the issue and schedule a meeting with MID.</p> <p>A meeting was held with the LO representative and it was concluded by the LO that the sum presented by the valuer must be paid by MID.</p>	DSC and MID
	18 th April 2018	LO representative complained that MID should do the payment before	DSC noted the concern and forward the complaint to MID.	DSC and MID

		the closing of the project.		
	May 2018	On several occasions LO representative followup on the acquisition payment and insisted MID to make full payments and not what is valued by MLHS.	DSC noted the issue and inform MID. MID responded that the valuation report presented by the LO will be subjected to verification by the AGC before any payment and the the money will be deposited into an NTF ring fenced account and once it is approved by the AGC it will be paid directly to the LOs trust account.	DSC and MID
SP 21 – Ghauregha (Kovelau) Bridge	23 rd October 2016	Sedimentation of Kovenilau stream by runoff from Contractor's Camp.	<p>A joint site visit was done on October 25th 2016 by the Contractor's CLO and DSC SU. It was found that the claim was true.</p> <ul style="list-style-type: none"> • However, the camp is located at a safe distance from the stream, with wild flora growing in the area, between the drain and the stream, which is possible to trap sediments. • With respect to the complaint made the Contractor was advised to excavate a soakage pit at the end of the drainage system and put inplace sediment traps. 	DSC NSS & CDGS, CPIU – Safeguards and CHEC CLO
	05 th December 2016	Compensation claim at SP21 – Kovenialu by David Shem.	<p>A meeting was held at the GPPOL office 05/12/2016 with General Manager Mr. Andrew Kerr in which he informed the Contractor and DSC that the land is under GPPOL lease and construction can takes place. Such issues shall be forwarded to his office.</p> <p>David Shem was notified that further issues concerning SP22 shall be directed to GPPOL as the land is under lease.</p>	DSC NSS & CDGS, CHEC CLO and GPPOL GM
	20 th January 2017	<p>LO of Kovelau camp site area do not accept any more site clearance and more drainage.</p> <p>LO stated that the contractor is not allowed to the clear the eastern side of the camp and will get a public solicitor to assist him on the matter.</p>	<p>CLO explained and clearly informed the complainant as the rightful owner, GPPOL, since the land is leased and has the right to give permission to the Contractor. Also that the complainant has the right to take the matter legally but has to deal with GPPOL.</p> <p>The Complainant is then advised to see GPPOL and Mr. Henry Sae concerning the matter as they are the ones allowing the land to the Contractor.</p>	CLO and Complainant (Mr. John Boko)
	2 nd March 2017	Piling works at the eastern end Kovenilau bridge has been stopped due to demands of payments to be made by MID to the land owners or MID to acquire the land from the Customary LOs. Included that	<p>A meeting was held by the DSC and the Contractor with the complainant to get his concern and issues and a meeting was scheduled for after the meeting between the MID and the complainant.</p> <p>Meeting was arranged but was cancelled as MID will deal with the issue separately.</p> <p>Mr. Paeni allowed works to continue.</p>	DSC, CHEC CLO and complainant Mr. Stephen Paeni

		compensation claims for the bridge name and that the SP should be named Ghauregha.		
	8 th March 2017	Contractor was asked to remove the piles at Kovenilau.	CHEC consulted the Mr. Paeni to ask if works can continue but was unsuccessful. Mr. Paeni allowed works to continue.	CHEC CLO and complainant (Mr. Stephen Paeni)
	4 th May 2017	Compensation to be paid by the SIG through MID for the existing road.	A meeting was held with the complainant concerning the issue raised and other issues concerning the SP site. Explained to the complainant that the road was declared as a public road and if this claims are to be settled a formal complaint can be raised and will be channelled through to AGC.	MID, DSC and CHEC CLO Complainant MR. Stephen Paeni.
	11 th May 2017	Claims for works and other related issues including changing of the name of the subproject site to Gahuregha Bridge.	A meeting was held with the complainants concerning the issue and it was clearly explained by the DSC and MID concerning the works and the other issue such as the materials delivered to the community downstream of the SP. Materials are supplied to protect their water source and not because they are Los since the Water will be disturbed during the works. MID was asked to compensate the Los for using the name Kovelau and complainant insisted that the bridge name be changed to Ghauregha Bridge. All complaints can be raised formally for compensation but AGC will prove and verify the claims before any compensation.	MID, DSC and complainants (David Shem and Stephen Paeni)
SP 22 – Mbalasuna Bridge	15 th November 2016	Land owners of the existing Mbalasuna Bridge (West) do not agree with valuation the valuation amount made by the MLHS claiming that the bridge had been used for 30 years now.	A meeting was undertaken by DSC SU with the complainants and agreed for a meeting with the CPIU Director Harry Rini and PS MID. Purposely to have better dialogue and agreements so that contractor can continue work on the western side Mbalasuna. Agreements were made on 24 th November for works to continue after the Deed of payment was signed by the complainant and MID.	DSC NSS & CDGS, CHEC CLO and MID
	20 th January 2017	Mbalasuna Community (Ndadave) raise concern through the Guadalcanal Province and ECD concerning contamination caused by the Contractor.	Site visit by CLO and DSC. Met with some community people and CAC Chairman of Mbalasuna (SP22) it is confirmed that the works did not caused the rivers turbidity but it is the result of logging activity before the contractor started working Met with the environmental department and had taken photographs of the site.	DSC and CLO

			Continuous assessment of the site will be done.	
	23 rd January 2017	Compensation Issue at Mbaalsuna (SP22) east end	<p>Property and Land Owner demanded that compensation for his cocoa trees that were and will be removed be paid immediately.</p> <p>DSC and CHEC met with the complainant and explained that compensation will be paid when the ROW is finalized by the Contractor.</p> <p>Another meeting and ROW determination was made by CHEC on January 30th 2017 and cocoa trees that will be removed are recorded.</p> <p>DSC had recorded all the cocoa trees and other trees that will be removed and will followup with MID as the property owner demanded payment immediately.</p>	DSC, CHEC – CLO and complainant Mr. Rex Mark
	7 th February 2017	Compensation relating to the existing Mbalasuna Bridge	<p>Enquire on the progress of the compensation claimed.</p> <ul style="list-style-type: none"> DSC advise the complainants to Contact MID for the progress of the Compensation for the existing bridge <p>Asked if MID will also compensate for the new bridge area.</p> <p>New HLB area was agreed by the LOs during the consultation meetings, as claimed: It is the area given by the LO elders in the past to the government for the previous bridge and so declared as a public road.</p> <p>Complainants appreciate the comments made by DSC.</p>	DSC and complainants (Mr. Stephen Jolu and Mr. Michael Mau)
	3 rd April 2017	Works at the western end of SP22 (Mbalasuna) was stopped by Mr. Henry Sae. Due to issues connecting with the compensation claim process from the SIG/MID side and settling of issues between land owning groups.	<p>CHEC CLO, Mrs. Damris Rughu consulted the complainant and he had requested meeting with MID first before the Contractor can resume works.</p> <p>A meeting was held with DSC and MID. Concerning his issues and updates on the progress of the payment was detailed by the MID.</p> <p>It was confirmed by the DSC, MID and Mr. Henry Sae that works can resume on the same day.</p>	CHEC – CLO; DSC SU and MID and complainant (Mr Henry Sae)
	5 th April 2017	Landowner from the eastern end of SP22 (Mbalasuna) stopped the contractor from doing any construction activities due to the slow	<p>DSC consulted with him and advised him to see the Director, MID.</p> <p>A meeting was held by MID with the complainant concerning his complaint.</p> <p>After the meeting with MID Mr. Mark Poghula advised the contractor to start</p>	CHEC, DSC-SMEC, MID and complainant (Mr. Rex Mark)

		process of the payment of his crops.	works.	
	18 th April 2017	Works at the eastern end of SP22 (Mbalasuna) was stopped again by the LO as it is demanded that an update on the progress of his compensation payment.	DSC consulted with him and advised him to see the Director, MID. A meeting was held by MID with the complainant concerning his complaint. Complainant advised the contractor to resume works later in the afternoon.	DSC- SMEC, MID and complainant (Mr. Rex Mark)
	27 th May 2017	Works at SP22 (eastern end) has been stopped by the LO since compensation payment has not yet been done by MID for his lost properties and demanded an update on the payment.	A meeting was held with the AP concerning the issue and it was explained by the MID that compensations will be paid and that claims was already submitted to MOFT.	MID, DSC and complainant (Mr. Rex Mark). Works resumed following settling of the issue on 29 th May 2017.
	8 th June 2017	A written complain was submitted to the Contractor's Office for trespass and damaged properties at the western end of the SP.	A meeting was held with the complainant on the issue and it was explained that compensations for the lost properties will be paid for by MID and was already recorded. However, clearing of the area will not go any further than the exiting clearance.	DSC, CHEC and complainant (Mr. Douglas Kapini Pitakere)
	1 st November 2017	Land owners (Henry Sae and Douglas Kapini) did not allow the contractor to demolish the bridge	A meeting was held with the complainants and it was reported that the issue is due to some outstanding claims made by the complainants to the MID not related to the existing works. MID was informed to resolve the issue and it was confirmed that the claim will be followed up with the AGC since it was turned down by the CTB.	DSC and CHEC
	7 th March 2018	Rivertraining and demolition of the Mbalasuna not accepted by the LO (Henry Sae) of the western side.	This was discussed by the DSC with the LO and it was agreed upon by the LO that the demolition will only be from the east to the middle of the river as agreed by the LO of the eastern side of the river. LO reiterated that MID has to pay outstanding claims not relating to the SP before works will be completed at this SP.	DSC and MID Demolition of half of the bridge is accepted and resumes on 4 th March 2018.

SP 24 – Ngalimbiu Bridge	2 nd August 2016	MID to pay compensation claimed before any works start. CHEC to pay for trespass on the property and hospitality rendered during survey	Complainant is Catherine Kakamo (Claiming Land Owner of SP 24), was met by the DSC and the Contractors CLO to discuss the issue but however, is firm in her requests. GPPOL General Manager had advised for detour into GPPOL leased land when MID approved date for works commencement on site.	DSC NSS & CDGS, CHEC CLO, MID, GPPOL GM
	23 rd May 2017	Proposed compensation for works at the western end of Ngalimbiu	A meeting was held with the complainant concerning the proposed claims and it was clearly explained by the MID that works will be within the boundary of the road that is 30m wide and not exceeding. MID explained that a claim can be made formally but will be proved and verified by the AGC.	MID, DSC and CHEC- CLO Complainant Mr. Timothy Urobo