

# External Monitoring Report for Implementation of Land Acquisition and Resettlement Plan

---

Semi-annual Report  
May 2019

## PAK: National Motorway M-4 Gojra - Shorkot-Project

Prepared by External Monitoring Consultant for the National Highway Authority, Ministry of Communications, Government of Pakistan and the Asian Development Bank.

## **CURRENCY EQUIVALENTS**

(as of 1 May 2019)

Currency unit	–	Pakistani rupee/s (PRs)
PRs1.00	=	\$0.007074
\$1.00	=	PRs 141.346

## **ABBREVIATIONS**

ADB	-	Asian Development Bank
AD	-	Assistant Director
AC	-	Assistant Commissioner
BOR	-	Board of Revenue
CAP	-	Corrective Action Plan
CNIC	-	Computerized National Identity Card
DC	-	Deputy Commissioner
DPAC	-	District Price Assessment Committee
DPC	-	Displaced Persons Committee
DP	-	Displaced Person
EMA	-	External Monitor Agency
EMR	-	External Monitoring Report
GM	-	General Manager
GRC	-	Grievance Redress Committee
GRM	-	Grievance Redress Mechanism
IDC	-	International Development Consultants

## **NOTE**

- (i) In this report, "\$" refers to US dollars.

This semi-annual external monitoring report for implementation of land acquisition and resettlement plan is a document of the borrower. The views expressed herein do not necessarily represent those of ADB's Board of Directors, Management, or staff, and may be preliminary in nature.

In preparing any country program or strategy, financing any project, or by making any designation of or reference to a particular territory or geographic area in this document, the Asian Development Bank does not intend to make any judgments as to the legal or other status of any territory or area.



**NATIONAL HIGHWAY AUTHORITY  
Ministry of Communication  
Government of Pakistan**

**National Trade Corridor Highway Investment Program**

**ADB Loan No. 3300-PAK**

**PAK: NATIONAL MOTORWAY M-4 GOJRA-SHORKOT-KHANEWAL PROJECT**



**External Monitoring Report of  
Implementation of Land Acquisition and  
Resettlement Plan**

**Gojra – Shorkot Section - II  
(58+100 – 120+268 = 62 km)**

**May 2019**

Prepared by: Abdul Hameed, External Monitoring Agent (EMA), National Highway Authority, Ministry of Communications, Government of Pakistan

## Table of Contents

<b>1</b>	<b>Introduction .....</b>	<b>1</b>
1.1	Project Background .....	1
1.2	Project Description .....	1
<b>2</b>	<b>Project Impacts and Status of Implementation .....</b>	<b>3</b>
2.1	Implementation Analysis.....	6
2.2	Land Compensation and Factors Responsible for Delay .....	6
2.3	Reasons of Delay in Payment .....	7
2.4	Compensation for Government Land:.....	7
2.5	Payment of Non-land Assets .....	8
2.5.1	<b>Payment for the Structures .....</b>	<b>8</b>
2.5.2	<b>Payment for the Crops .....</b>	<b>8</b>
2.5.3	<b>Payment for the Trees .....</b>	<b>8</b>
2.5.4	<b>Payment of Allowances.....</b>	<b>8</b>
<b>3</b>	<b>Institutional Arrangements for Land and Resettlement Activities .....</b>	<b>11</b>
3.1	Environment Afforestation Land and Social (EALS).....	11
3.2	Project Implementation Unit (PIU) .....	11
3.3	Grievances Redress Mechanism .....	11
3.4	Formation of Displaced Persons Committees (DPCs) .....	12
3.5	Social Safeguards Management Consultant (SSMC) .....	13
3.6	Lack of Payment to SSMC's Staff.....	13
<b>4</b>	<b>Consultation and Information Disclosure.....</b>	<b>14</b>
<b>5</b>	<b>Stakeholders Consultations and assessment of DPs Feedback .....</b>	<b>15</b>
<b>6</b>	<b>Miscellaneous Feedback.....</b>	<b>18</b>
6.1	Construction Related Emerging LAR Issues .....	18
6.2	Need to Cover the Data of DPs benefitted through Business Activities.....	19
6.3	Need to Update the Information.....	19
6.4	Need to Present the Evidences for the Good Faith Efforts.....	19
<b>7</b>	<b>Conclusions.....</b>	<b>20</b>
<b>8</b>	<b>Recommendations .....</b>	<b>21</b>
	<b>Annexure-I: List of Participants of Consultation Meeting .....</b>	<b>24</b>
	<b>Annexure-II: Detail of category of Payment .....</b>	<b>31</b>
	<b>Photo Gallery.....</b>	<b>34</b>

## Figures

Figure 1.1: Location of section-II of M4 Motorway.....	1
Figure 2.1: Status of category wise Payment Disbursement (Percent).....	3
Figure 2.2: Dps Wise Payment Status .....	6

## Tables

Table 2.1: Status of Implementation .....	4
Table 2.2: Reasons for Delay in Payment.....	7
Table 3.1: Details of Registered Complaints for Section-II .....	11
Table 5.1: Responses of the Contacted DPs and Community Members.....	15
Table 5.2: DPs, local community Concerns and NHA/ PIU Response.....	16
Table 6.1: Time-bound Action Plan for Emerging LAR Issues.....	18
Table 8.1: Proposed Action Plan.....	22

<b>Abbreviation</b>	<b>Description</b>
ADB	Asian Development Bank
CNIC	Computerized National Identity Card
DP	Displaced Person
EALS	Environment Afforestation Land and Social
EMA	External Monitoring Agency
GM	General Manager
GRC	Grievance Redress Committee
IMR	Internal Monitoring Report
GOP	Government of Pakistan
GRM	Grievance Redress Mechanism
Km	kilometre
LAA	Land Acquisition Act 1894
LAR	Land Acquisition and Resettlement
LARP	Land Acquisition and Resettlement Plan
M&E	Monitoring & Evaluation
MIS	Management Information System
NHA	National Highway Authority
PIU	Project Implementation Unit
PMU	Project Management Unit
QIMR	Quarterly Internal Monitoring Report
ROW	Right of Way
SPS	Safeguard Policy Statement, 2009
SSMC	Social Safeguard Management Consultant

## Glossary

**Affected Household:** All members of a project affected household residing together and operating as a single economic unit, who are adversely affected by the Project or any of its components; may consist of a single nuclear family or an extended family group

**Compensation:** Money or payment in kind to which the affected masses are entitled in order to replace the lost asset, resource or income

**Displaced Persons:** In the context of involuntary resettlement, displaced persons are those who are physically displaced (relocation, loss of residential land, or loss of shelter) and/or economically displaced (loss of land, assets, access to assets, income sources, or means of livelihoods) as a result of (i) involuntary acquisition of land, or (ii) involuntary restrictions on land use or on access to legally designated parks and protected areas

**Entitlement:** Range of measures comprising compensation, income restoration, transfer assistance, income substitution, and relocation which are due to displaced persons (DPs), depending on the nature of their losses, to restore their economic and social base

**Involuntary resettlement:** Development project results in unavoidable resettlement losses that DPs have no option but to rebuild their lives, incomes and asset bases elsewhere

**Land Acquisition:** The process whereby a person is compelled by a government agency to alienate all or part of the land a person owns or possesses to the ownership and possession of the government agency for public purpose in return for compensation

**Relocation:** The physical resettlement of a DP from her/his pre-project place of residence

**Replacement Cost:** Compensation for acquired land, structures and other assets, including (i) fair market value, (ii) transaction costs, (iii) interest accrued, (iv) transitional and restoration costs, and (v) other applicable payments, if any

**Resettlement plan:** A time-bound action plan with budget setting out resettlement strategy, objectives, entitlement, actions, responsibilities, monitoring and evaluation

**Vulnerable groups:** Distinct groups of people who might suffer disproportionately from resettlement effects

## 1 Introduction

1. **Monitoring and Evaluation:** Resettlement Monitoring and Evaluation is an integral part of the resettlement process which entails monitoring of preparation and implementation of Land acquisition & Resettlement Plans (LARP), as laid down in the ADB's Safeguard Policy Statement 2009 (SPS), and ADB's Guidelines on Monitoring & Evaluation of Resettlement, 2003. The objective of monitoring is to review and assess the implementation of LARP and validate the i) implementation of LARP, ii) payments to DPs, livelihood restoration and any change in their living standards, achievement of resettlement objectives, iii) effectiveness and adequacy of compensation entitlements of the project, iv) the remedial measures to address any issues related to payments and implementation of LARP, and v) institutional arrangements and capacity of PIU. Thus, the monitoring enables the project management to make timely decisions on curative measures needed to implement resettlement effectively and learn lessons for future policy formulation and planning.

2. **External Monitoring Report:** This external monitoring report is prepared for Section II- Gojra – Shorkot, Motorway Project (M-4). The report presents review and validation of QIMR which reflect the overall progress up to May 2019. The report also offers review and analysis of the implementation of LARP, payments to DPs by category of impacts including the allowances and makes recommendations to address the issues.

### 1.1 Project Background

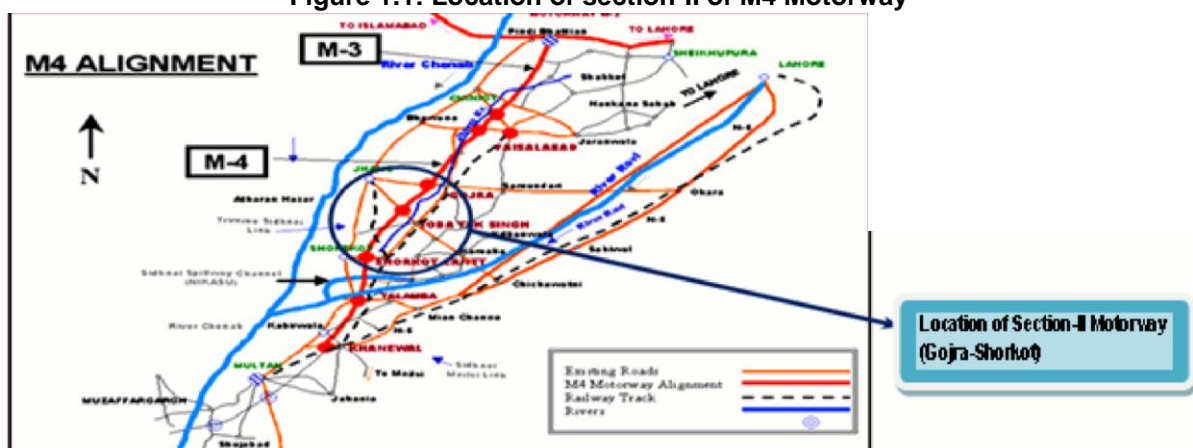
3. The Government of Pakistan (GoP) is concentrating on the development of road infrastructure and its major emphasis is on the construction of new motorways/ expressways and improvement of the efficiency of existing roads from single to dual carriageways. The construction of Gojra to Shorkot section of Motorway (M-4) is an effort towards this motive. The National Highway Authority (NHA) is currently implementing with the financial assistance of Asian Development Bank (ADB).

### 1.2 Project Description

4. The Section - II of M-4 has a total length of 62 km starting from Gojra Interchange at village 304 (chainage 58+100 km) in Tehsil Gojra, District Toba Tek Singh (Punjab) and ending at village 7 Gagh (chainage 120+268 km) in Tehsil Shorkot, District Jhang in Punjab, Pakistan. The construction of section-II will provide the link to major cities of the country like Peshawar, Islamabad, Lahore and Faisalabad with Multan and southern areas, Fig 1.1.

5. **Salient features of Project:** Section-II is a green field project that has significant Land Acquisition and Resettlement (LAR) impacts. A LARP was prepared by NHA which is currently under implementation following its approval by ADB in July 2015.

Figure 1.1: Location of section-II of M4 Motorway





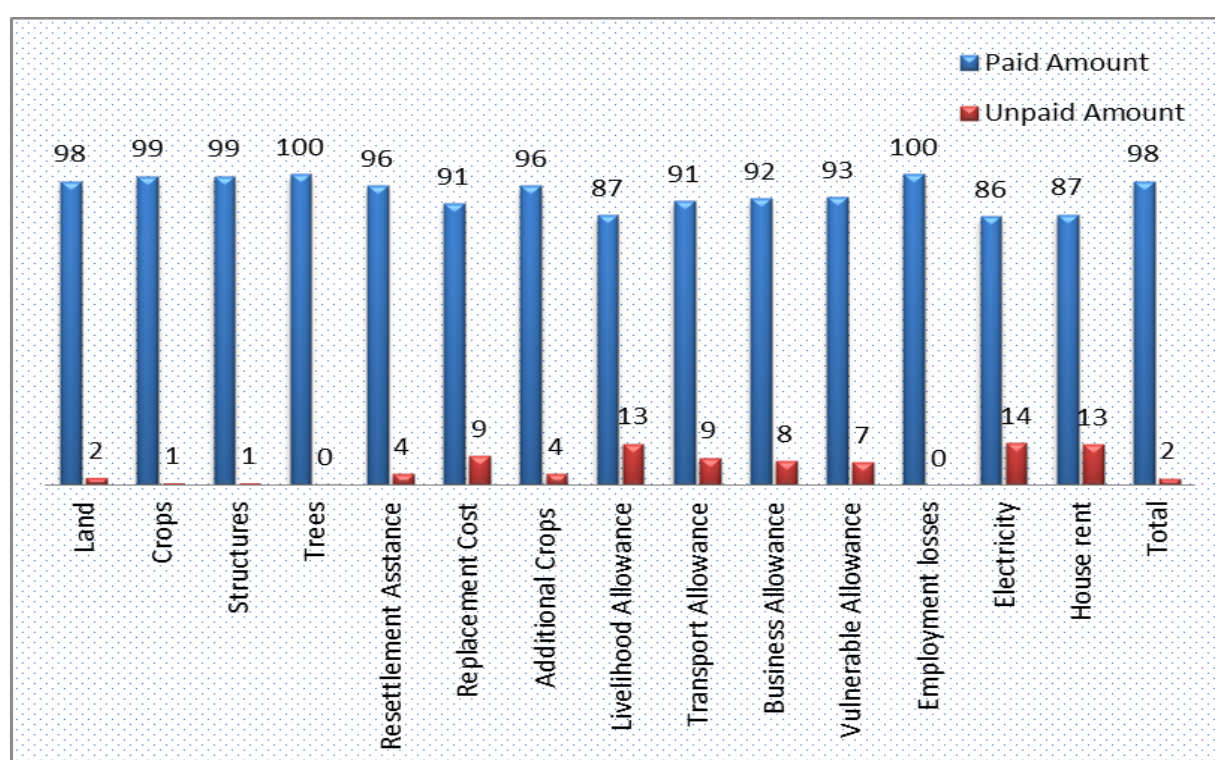
6. According to the approved LARP, the project design includes (i) construction of new 7.3 meters dual carriageway with New Jersey barrier as median; (ii) 3 interchanges; (iii) 5 bridges including 2 main bridges. The Motorway is fenced from both sides and 15 feet wide service road will also be provided for the use of local people. Total width of Right of Way (ROW) is 100 m for carriageway and 40 m for interchanges, which is acquired using the Land Acquisition Act (LAA) of 1894.

## 2 Project Impacts and Status of Implementation

7. The total land required for the project is 1554.96 acres as reflected in the LARP. Among the total land, 1214.46 acres are the private while 340.50 acres are the government land. As per LARP, the government land is completely barren and no private use of the land was reported, i.e., with no tenants, encroachers or squatters. In addition, carriageway comprised on 1497.12 acres while the interchanges are constructed on 57.8 acres of land. The award has been made for the entire private land. The implementation of LARP started in July 2015 after ADB approved the LARP.

8. The detail of the impacts and compensation disbursement is discussed in Table 2.1 and Fig 2.1 below while the village wise summary of land compensation is reflected in the Annexure-II.

Figure 2.1: Status of category wise Payment Disbursement (Percent)



9. **Acquisition of Additional Land:** The process to acquire the additional private land 7.775 acres (62.20 kanals) owned by 203 DPs (104 are new DPs) is underway. The section 6 of LAA is under process. The award was expected to be announced on June 15, 2019 but was delayed owing to the absence of Land Acquisition Collector (LAC) who was not posted for last one year. The land is acquired for interchanges loops carriageway and community to have access to their farms on either side of the interchanges loops carriageway. The detail is given in below Section 6.

Table 2.1: Status of Implementation

Sr. No.	Impacts as in LARP	Numbers and Quantities impacted			Implementation Status (As of May 2019)				Remarks
		Quantity Acres	Total DPs	Payable Payment (Rs. M)	Payment Made		Balance		
					DPs (No.)	Amount (Rs. M.)	DPs (No.)	Amount (Rs. M.)	
A LARP (Section II)									
i)	Land Impacts								
	Land Compensation	1214.46 (acre)	3502	647.925	2762 (78.9%)	633.32 (97.7%)	740 (21.1%)	14.605 (2.3%)	Payment to DPs is slow due to the following reasons <ul style="list-style-type: none"><li>• Meager amounts of compensation and requiring DPs to open up bank accounts.</li><li>• Transfer of land records</li><li>• Absent or untraceable DPs.</li><li>• DPs contesting in court for higher compensation.</li><li>• Payment is a continuous process; however, NHA intends to complete it till August 2019.</li></ul>
ii)	Non-Land Impacts								
	a) Crops Compensation	811.64 (acre)	463	56.814	459 (99.1%)	56.456 (99.4%)	4 (0.9%)	0.358 (0.6%)	Payment is a continuous process; however, NHA intends to complete it till August 2019.
	b) Affected Structures	118	118	31.935	114 (96.6%)	31.72 (99.3%)	4 (3.4%)	0.215 (0.7%)	Payment is a continuous process; however, NHA intends to complete it till August 2019.
	d) Affected Trees	30707	410	73.683	407 (99.3%)	73.629 (99.9%)	3 (0.7%)	0.054 (0.1%)	Payment is a continuous process; however, NHA intends to complete it till August 2019.
iii)	Allowances								
	Resettlement Assistance	-	3502	79.464	2728 (77.9%)	76.587 (96.4%)	774 (22.1%)	2.877 (3.6%)	Payment is a continuous process; however, NHA intends to complete it till August 2019.
	Replacement Cost	-	990	13.378	687	12.128	303	1.25	

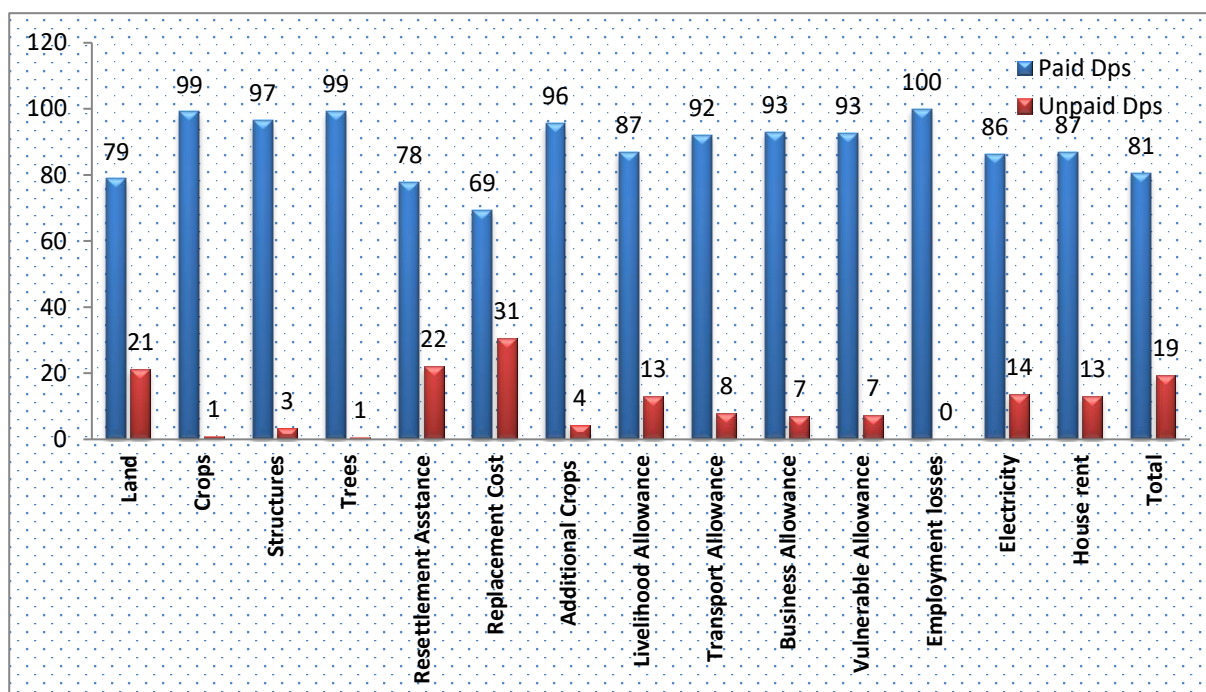
Sr. No.	Impacts as in LARP	Numbers and Quantities impacted			Implementation Status (As of May 2019)				Remarks
		Quantity Acres	Total DPs	Payable Payment (Rs. M)	Payment Made		Balance		
					DPs (No.)	Amount (Rs. M.)	DPs (No.)	Amount (Rs. M.)	
					(69.4%)	(90.7%)	(30.6%)	(9.3%)	Payment is a continuous process; however, NHA intends to complete it till August 2019.
	Additional Crop	-	454	18.447	434 (95.6%)	17.764 (96.3%)	20 (4.4%)	0.683 (3.7%)	Payment is a continuous process; however, NHA intends to complete it till August 2019.
	Livelihood allowance	-	23	0.893	20 (87.0%)	0.774 (86.7%)	3 (13.0%)	0.119 (13.3%)	Payment is a continuous process; however, NHA intends to complete it till August 2019.
	Transport Allowance	-	63	0.856	58 (92.1%)	0.781 (91.2%)	5 (7.9%)	0.075 (8.8%)	Payment is a continuous process; however, NHA intends to complete it till August 2019.
	Business loss allowance	-	43	2.021	40 (93.0%)	1.863 (92.2%)	3 (7.0%)	0.158 (7.8%)	Payment is a continuous process; however, NHA intends to complete it till August 2019.
	Vulnerable	-	27	1.07	25 (92.6%)	0.991 (92.6%)	2 (7.4%)	0.079 (7.4%)	Payment is a continuous process; however, NHA intends to complete it till August 2019.
	Employment loss	-	6	0.238	6 (100.0%)	0.238 (100.0%)	0 (0.0%)	0 (0.0%)	Payment is 100% completed
	Electricity	-	22	0.88	19 (86.4%)	0.76 (86.4%)	3 (13.6%)	0.12 (13.6%)	Payment is a continuous process; however, NHA intends to complete it till August 2019.
	House rent	-	23	0.828	20 (87.0%)	0.72 (87.0%)	3 (13.0%)	0.108 (13.0%)	Payment is a continuous process; however, NHA intends to complete it till August 2019.
	<b>Total</b>			<b>928.432</b>	7,779 (80.6%)		1,867 (19.4%)		

Actual DPs are 3502 but most have multiple entitlements owing to having the numerous impacts

## 2.1 Implementation Analysis

10. The table 2.1 and Figure 2.1 indicate that by May 31, 2019, a total of 98% of the funds have been disbursed on account of compensation and livelihood assistance. NHA/PIU doing continuous effort to complete the compensation disbursement until August, 2019. EMA expects a delay in disbursement of payments due to the absent DPs besides there are other factors such as meager amount, transfer of land ownership rights and minors DPs, etc. which cause delay in payments until these issues are resolved.

**Figure 2.2: Dps Wise Payment Status**



11. These payments are likely to delay because the absent DPs are not traceable, as most of them have settled in other cities/abroad. Regarding the payment of meager amount, the DPs are reluctant to open bank accounts through which they can be compensated. Unfortunately the cost of opening bank accounts is higher than small amounts of compensation and the DPs appear not interested in opening up their bank accounts. The DPs are of the view that they should be provided cash compensation in their villages without requiring them to open the bank accounts.

12. The category wise payment status of DPs is reflected in Figure 2.2 and detail is given in Annexure-II. Figure indicates that the overall 81 percent of the DPs have been received their compensation payment and other assistances in the form of allowances. The figure also shows that the significant majority of the DPs have received their payment for the loss of their crop, structures and trees as compared to land compensation and payment of various allowances.

13. The section below provides analysis into the disbursement of compensation by category of impact, reasons responsible for delay and actions required to complete the payments.

## 2.2 Land Compensation and Factors Responsible for Delay

14. The total private land required for the Section-II was 1,214.46 acres which has been fully acquired. Payment of land compensation has been achieved by 98% (Rs. 633.320 million

out of total 647.925 million) and about 79% DPs (2762 DPs of total 3502 DPs) have been paid so far. The payment to remaining 21% DPs will be made once the legal and administrative impediments are resolved. However, NHA/PIU is facilitating the DPs in resolving the impediments to complete the process until August, 2019.

### 2.3 Reasons of Delay in Payment

15. Table 2.2 defines the numbers of unpaid DPs with respect to specific reason for delay in payment. In total there are about 740 DPs whose payment is delayed due to various reasons reflected in the table. Among these (a) 132 DPs (18% of total unpaid) are not paid due to inheritance mutation issues; (b) 94 DPs (13% of total unpaid) are not paid due to issues with land titles/ownership disputes (court cases); (c) about 423 DPs (57%) are untraceable or settled abroad; (d) about 12 (2%) DPs are under age (Juvenile) (e) 40 DPs (5%) are those who are not interested due to meager amount, (g) 13 DPs (2%) are unpaid due to not having the CNIC (h) and the files of 26 DPs (3%) have been submitted and payment is under progress.

16. However, EMA found that NHA/PIU is doing its efforts to make the compensation to all the DPs, discussed as under;

- Approach the DPs through the village elders or head of the DPCs to submit their claims for the compensation of meager amount;
- .Approach the DPs and facilitate them to get the CNIC of the DPs
- Trace out the absent DPs through village elders and their relatives living in villages
- Motivation through village elders and head of DPC to legal heirs available in village of the deceased DP's for early mutations and submission of claims with valid title documents.
- Approach the DPs through village elders and their relatives for dispute resolution.
- Contact and advise the DPs through village elders and their relatives to submit claims for compensation.

NHA needs to continue its efforts to make the payment to DPs expeditiously. The efforts must be reflected in the Internal Monitoring Report, (validation by EMA).

**Table 2.2: Reasons for Delay in Payment**

Un-paid DPs	Meager amount	Lack of Record Transfer	Absent DPs	Underage DPs/Lack of CNIC	DPs under Litigation/lack of title	Informed DPs/Files are Submitted
<b>740</b>	40	132	423	25	94	26
<b>100</b>	5%	18%	57%	3%	13%	4%

### 2.4 Compensation for Government Land:

18. In Section II, about 340.5 acres of total land acquired is owned by government. However as per PIU, it is state land and the process of transfer of government land to NHA is under process and is expected to be transferred in August 2019. There was not any private use of state land as reported by NHA/PIU/SSMC. However which government department

owns it, the information is not available with PIU/SSMC. NHA/PIU has requested to district collector for the transfer of land as reported by PIU. EMA recommends that the status of transfer of state land process must be reported in IMR.

## 2.5 Payment of Non-land Assets

19. The status of payment of non-land assets as reviewed and verified by EMA is summarized below:

### 2.5.1 Payment for the Structures

20. A total of 118 structures including residential, commercial, cattle yards, community/public structures and miscellaneous structures including water resources owned by 118 DPs who were entitled to receive Rs. 31.935 million as compensation. The payments have been made to 97% (114) of the DPs while the remaining Rs. 0.215 million will be disbursed among 4 DPs once the impediments are resolved. NHA/PIU is doing its utmost efforts to resolve the impediments to complete 100% payment to DPs until August 2019. EMA recommends that efforts should be continued, monitored and reported in the IMR and validated by EMA.

### 2.5.2 Payment for the Crops

21. A total of Rs. 56.814 million is to be paid to 463 DPs. Approximately 99% (Rs.56.456 million) of the funds has been disbursed to 99% DPs (459 out of 463). The remaining 1% (4 DPs) is still waiting for the payment (Rs.0.358). The compensation payment is delayed due to small amounts of payments to individual DPs (termed as meager and other legal and administrative impediments as reflected in the internal monitoring reports) as discussed earlier.

22. However NHA has a plan to complete the crop compensation to DPs up to the end of August 2019, which requires close monitoring and reporting in the IMR (validated by EMA).

### 2.5.3 Payment for the Trees

23. An amount of Rs.73.683 million is to be paid to 410 DPs on account of loss of 30707 trees. However, as per latest internal monitoring report and field verification, 99.9% (Rs.73.629 million) has been paid to 99% (407) DPs while the 1% DPs are waiting for their compensation payment (Rs.0.054 Million). NHA/PIU is trying to complete the payment at its earliest.

24. NHA confirmed to complete the payments by end of August 2019. EMA recommends that this to be monitored and reported in periodic internal monitoring reports by NHA/PIU through SSMC.

### 2.5.4 Payment of Allowances

**Shifting, Vulnerable, Employment, replacement cost, Additional Crop, Electricity and Livelihood Rehabilitation Allowances**

25. **Additional Crop:** In case of allowances payment for Section-II, 454 DPs will be paid Rs. 18.447 million on account of additional crop allowance. As per latest IMR (May 2019), Rs. 17.764 (96%) to 434 DPs (96%) while 20 DPs (4%) are still waiting for their payment (Rs.0.683 million). NHA intends to complete the payment of allowances until August, 2019. However, the delay is owing to the presence of legal and administrative impediments. The files will be prepared once the impediment is resolved. NHA/PIU should continue its efforts to facilitate the DPs in resolving these impediments and ensure 100% payment to DPs. EMA recommends



that the process must be monitored and reported in periodic internal monitoring reports by NHA/PIU/SSMC and validated by EMA.

26. **Resettlement allowance:** A total of Rs. 79.464 million is to be paid to 3502 DPs on account of Resettlement allowance to DPs. As per latest IMR (May 2019), out of the total, Rs. 76.587 million (96%) have been paid to 78% DPs. The remaining 22% DPs are yet to be paid an amount of Rs. 2.877 million (4%). NHA intends to complete the payment until the end of August, 2019. EMA recommends that NHA should continue its effort to complete the 100% payment of allowance to DPs. The efforts must be monitored, reported in the IMR and validated by EMA.

27. **Replacement cost allowance** (Rs.12.128 million) was disbursed to 687 DPs (69%) and remaining 303 (31%) DPs are yet to be paid (Rs.1.250 million). The payments to 303 DPs are delayed owing to having legal and administrative impediments. NHA intends to complete the payment until the end of August, 2019. Hence, EMA recommends that NHA/PIU/SSMC should continue its efforts to facilitate the DPs to resolve the legal and administrative impediments so as to confirm 100% payment. The process must be monitored, reported in the IMR and validated by EMA.

28. **Livelihood Allowance:** In term of livelihood allowance, 87% (Rs.0.774 million) payment has been made to 87% (20) DPs. The remaining 13% (3) DPs are waiting for their 13% (Rs.0.119 million) payment. NHA intends to complete the payment until the end of August, 2019. EMA recommends that NHA/PIU/SSMC should continue its efforts to facilitate the DPs to resolve the legal and administrative impediments so as to confirm 100% payment and the efforts must be validated by NHA.

29. **Transport Allowance:** Regarding transport allowance, an amount of Rs.0.781 million (91%) has been paid to 58 (92%) DPs while Rs.0.075 (9%) yet to be paid to 5 DPs (8%). NHA intends to complete the payment until August, 2019. The payments to DPs are delayed owing to having legal and administrative impediments. Hence, EMA recommends that NHA/PIU/SSMC should continue its efforts to facilitate the DPs to resolve the legal and administrative impediments so as to confirm 100% payment. The process must be monitored and reported in the IMR.

30. **Business Allowance:** As per IMR (May 2019), 92% (Rs.1.863 million) amount has been disbursed to 93% DPs (40) while 8% amount (Rs.0.158 million) yet to be disbursed to 7% DPs (3). NHA intends to complete it till August, 2019. The payments to DPs are delayed owing to having legal impediments. These 3 DPs have been died and legal heirs need to come-up with valid title proof and supporting documents to receive their payment. Hence, EMA recommends that NHA/PIU/SSMC should continue its efforts to facilitate the DPs to resolve the impediment so as to confirm 100% payment. The process must be monitored, reported in the IMR and validated by EMA.

31. **Vulnerable Allowance:** A total of Rs. 1.07 million will be paid to 27 DPs on account of vulnerable allowance, however as per IMR (May 2019), Rs.0.991 (93%) has been disbursed among 25 DPs (93%) while Rs.0.079 million (7%) are to be paid to 2 DPs (7%). These 2 DPs are not traced out, however, NHA/PIU intends to complete the payment until August, 2019. NHA/PIU should continue its effort to trace out these 2 DPs. The process must be monitored, reported in the IMR and validated by EMA.

32. **Employment Loss:** As per IMR, 100% amount (Rs 0.238 million) has been disbursed among 100% DPs (6) and no payment remain left.

33. **Electricity Allowance:** A total of Rs.0.88 million will be paid to 22 DPs on account of electricity allowance. However, as per IMR and field situation Rs. 0.76 million has been paid



to 19 DPs (86%) while Rs. 0.12 million (14%) yet to be paid to 3 (14%) DPs. NHA/PIU intends to complete the payment until August, 2019. NHA/PIU doing its effort to complete 100% payment to DPs.

34. **House rent:** A total of Rs.0.828 million will be disbursed among 23 DPs. As per IMR (May, 2019), Rs. 0.72 million (87%) has been disbursed among 20 DPs (87%) while Rs. 0.108 million (13%) will be paid to 3 (13%) DPs. NHA/PIU assured to complete the payment until August, 2019; however, for those DPs who are facing the legal and administrative impediments, NHA/PIU/SSMC will facilitate to resolve their issues at the earliest to ensure 100% payment. EMA recommends that the process must be monitored, regularly reported in the IMR and validated by NHA.

### 3 Institutional Arrangements for Land and Resettlement Activities

34. The NHA has kept all the institutional arrangements as mentioned in the LARP on board for addressing the land acquisition and resettlement requirements. The detail is discussed as under;

#### 3.1 Environment Afforestation Land and Social (EALS)

35. NHA established an Environment Afforestation Land and Social (EALS) wing at Headquarter. The EALS is headed by the General Manager (GM), assisted by the land, environment and social staff. The EALS is responsible for preparing, implementing, monitoring, disclosing, and submitting reports to ADB.

#### 3.2 Project Implementation Unit (PIU)

36. NHA has established a Project Implementation Unit (PIU) under the General Manager M-4 in Faisalabad. The PIU presently comprises of a Project Director, Director Land, Assistant Director (Engineering) and Land Acquisition Collector (LAC) with support of land staff. PIU is responsible to implement the LARP and preparation of periodic monitoring reports and additional documents like addendum etc and submit to ADB through (EALS).

#### 3.3 Grievances Redress Mechanism

37. A grievance redress mechanism has been established in the project since September 21, 2015. The Grievance Redress Committee is headed by the Director Land and the members are Assistant Director (land), LAC (M-4) assisted by concerned Patwari, Resettlement Specialist and Social Mobilizer (male & female).

38. A total of 61 complaints received from the DPs and 54 complaints were resolved as reported in the IMR, however, 7 complaints are still pending. The detail of un-resolved complaints is discussed in Table 3.1. No new complaint received during the reporting period.

**Table 3.1: Details of Registered Complaints for Section-II**

S#	Nature of Complaints	Reported Complaints (No)	Remarks
1	Land measurement	01	The complaints is not resolved yet and is under process
2	Non – Payment of Land compensation	01	The complaints is not resolved yet and is under process
3	Compensation for state land	05	These complaints are not resolved yet and under process.
<b>Total</b>		<b>07</b>	

39. EMA found that the efforts are made by the PIU (through GRC) to resolve these 7 logged complaints. The compensation of state land, the complainants must be facilitated to have the meeting with the revenue to get the compensation as the state land mutated in the names of complainants. Such complaints were raised verbally during the field visit in few other villages as well, though the GRC clarified to the complainants that payment of compensation due to change of title for acquired state land as private land through mutations recorded in October 2016 is beyond the control of GRC and NHA. However, the efforts should be made that at least those DPs may get crop compensation in case of private use of state land.

40. EMA also found (during the field visits) that most of the DPs' complaints pertain to the assessment of prices by the Punjab Revenue Departments. The complainants have been informed that the prices were assessed/ fixed on the basis of average transactions carried out during the last one year and including an independent land valuation study that they were allowed an opportunity by the Land Collector to record the grievances prior to the announcement of award. The complainant still can approach the Referee courts for revision of prices.

41. Few complaints were received during the field visits from the DPs and natures of the complaints are discussed as under, however the detail is given in Table 5.2.

- Non-payment for the compensation of additional land (to be acquired for interchanges), though the possession has been taken and civil work is going on;
- Delay in payment despite the files were submitted since the long time;
- Non-payment of crop compensation for the private use of state land.

41 The complaints were also received to civil work. These all complaints are verbal, whenever, the visitor visits them; they perceive him/her to be the authority for the complaint resolution, that's why they raise their complaint in front of the visitor. Hence, Environment team should take up those complaints with the concerned officials. EMA found that none of the complaint was logged in the reporting period hence based on the complaints it is recommended that PIU should register the verbal complaints of the DPs and these must be processed and discussed in the GRC meeting, even this should be placed in the agenda of DPC meeting held at village level. The local people and DPs must be informed of the status of the complaints through the meetings. The EMA also recommends that PIU should take up the complaint related to the acquisition of additional land on priority, as these are raised in the entire related villages. The actions must be monitored and reported in the IMR and validated by EMA.

### **3.4 Formation of Displaced Persons Committees (DPCs)**

43 EMA found through IMR, discussion with the PIU, SSMC and DPs during the field visits that men DPC exists in each village; even separate committees are established for the women. These committees are taken on-board by the project staff in addressing the grievances of the DPs at village level and also coordinating with the PIU in dispute resolution and for the smooth running of project activities. Women DPC are not existed in each village owing to the no demand of women DPC as reported by PIU.

44 EMA found that the DPs have the forum to raise their concerns and finally get it resolved through the relevant authority (GRC). it was observed that few DPs do not know about the DPC or unaware about having any DPC meeting on regular basis, as per IMR, the meetings with DPs (in few villages) were not held frequently, even there are the villages where the meeting was not held within 2 months while none of the meeting was held in village 317JB, 438 JB, & 505 JB during this study period, eventually creating gap over the project on-going activities (PIU responded that the frequency of the meeting is low where the payment disbursement has been completed at maximum level so DPs are taking least interest in meeting).

45 EMA recommends that the regular meeting should be organized with the DPs, so that in case of any issue; it is taking up to the relevant forum (GRC). The process must be monitored and reported in the IMR on regular basis. Additionally, the summarized minutes of the DPC's meeting should also be annexed in the IMR.

### 3.5 Social Safeguards Management Consultant (SSMC)

45 In order to effectively implement the LARP and address the social safeguard issues, NHA employed SSMC. SSMC was staffed by Resettlement Specialist, MIS, M&E and Social Mobilizers and is assisting NHA/ PIU in the LARP implementation, monitoring and capacity building in LAR. The understanding of SSMC staff about safeguard requirements of loan and procedural matters of LAA pertaining to disbursement of payment to DPs is better. EMA also found that management information system is now functioning well. The information related to project is available in the system. Now SSMC's laid off its staff and limited to only two social mobilizers (male and female) and computer operator who are working on casual basis.

46 EMA recommends that these staffs should work on regular basis until the complete implementation of LARP. EMA also recommends to PIU/SSMC to conduct some good case studies of the project related compensation disbursement, resettlement/relocation, consultations and grievance management etc.

### 3.6 Lack of Payment to SSMC's Staff

47 It has been found (from the SSMC's field staffs) that they did not receive their salaries from last 11 months and they inquired EMA to whom they should approach to get their payment. EMA found the staffs are frustrated for not receiving their salaries. As per discussion with PIU, the SSMC got payment until February 2019 and the invoice for the month of March, 2019 is under process. EMA recommends that SSMC should make the payment at its earliest so that the staffs could work freely. PIU/NHA and SSMC should sit together and find out the reasons for continues delay in the payment to SSMC's staffs. They should also develop the mechanism (as per the contract of SSMC) to ensure the early disbursement of leftover amount to SSMC so that the staffs can also receive their entire salaries. The process must be monitored and reported in the IMR and validated by EMA.

#### 4 Consultation and Information Disclosure

49 PIU is conducting consultations with DPs since the LARP planning and implementation. The consultations focused on the compensation assessment, eligibility criterion and entitlements, and compensation disbursement process. These meetings are organized at the village level and mostly the disconnection of water supply, lack of access to routes and environment related issues are discussed. These meetings are organized at the village level. A total of 55 (36 Male, 19 Female) consultation meetings were held in the reporting period. Total 314 (225 Male, 89 Female) DPs participated in these village level meetings.

50 The information disclosure has been well achieved by NHA/PIU through SSMC. LARP and project information brochures have been disclosed to all DPs. The DPs seem quite aware about their entitled compensation and livelihood restoration allowances and procedures of payments.

51 In terms of gender perspective, the LARP also identified the women DPs in term of loss of their assets. Like, male DPs the women are also receiving their payment, even to resolve the women issues, the women committees are also established at village level. It was found (by EMA) during the visit, the women have the knowledge about their compensation payment, as discussed in the field.

52 As per ADB's Safeguard Policy Statement (SPS), 2009, the meaningful consultations are required with DPs throughout the project cycle. EMA found that PIU are mostly conducting the meaningful consultations, however, in few villages the meeting was not held frequently, for instance, none of the meeting was held in the village 390 JB, 401 JB, and 438 JB etc. during the reporting period.

53 In term of participation level, the participants are quite encouraging (except in 6 meetings) where the participants were reported 5 and above. For the low participation, PIU reported that most of the DPs have received their payment and that's why they are least interested to attend these meeting. PIU also responded that the meetings were not held in the above mentioned villages during the reporting period owing to receiving compensation payment by significant majority of the DPs and only those DPs are pending who have the impediments. PIU doing its utmost effort to resolve the impediments. Additionally, none of the complaint was received from the respective villages and eventually, the meeting was not required on frequent basis in these villages.

54 EMA recommended the following;

- The frequency of the meeting should be increased, i.e., monthly basis; it is good that PIU has already chalked out the consultation plan for the forth-coming quarter. The meetings are essential in those villages where there the DPs are confronting with the legal and administrative impediments, i.e., facilitate the DPs in resolving the impediment otherwise it would be difficult to complete the 100% payment process.
- The schedule of the SSMC's visit must be shared well advance with the DPCs; and
- Shared with DPs the action taken on the decisions made during the previous meetings.

## 5 Stakeholders Consultations and assessment of DPs Feedback

57. The views of DPs and general public were assessed regarding the compensation payment, uses of the compensation amount and impact of on-going construction work. The detail is reflected in the Table 5.1. A total of 49 DPs and general public were consulted during the field visits. Among the total contacted DPs (42), 28 have been received their complete compensation payment and livelihood assistance (in the form of allowances) while the payments of 14 DPs were delayed due to legal and administrative impediments. Similarly, 18 community members reported that they are happy with the project as they or the people of their villages got the jobs from the project or rented in their tractor trolley for the construction work. Some people showed their concerns over the damaging of their routes and culverts which were not restored/repared despite logging the complaints in the project office.

**Table 5.1: Responses of the Contacted DPs and Community Members**

S. #	Indicators	Number of Respondents	Percentage of the Respondents
1	Status of awareness regarding the compensation payment and livelihood assistances	42	100
2	Constructed the houses	08	19
3	Arrange the marriages of their children	04	09
4	Households use (in routine expenses)	16	38
5	Purchased land	8	19
6	Established the business	02	05
7	Miscellaneous uses (paid back the loan to bank, children education, agriculture inputs and buy the animal.	04	10
8	Compensation rate was assessed on lower side	42	100
9	DPs wants the payment for the meager amount	05*	100
10	Awareness level about the GRM	30	71
11	Awareness level about the DPCs	32	76

\*Total 5 DPs of meager amount were contacted and they all intended the payment (through cash).

58. Table indicates that 100% DPs have the awareness about their compensation payment and livelihood assistances. The DPs made the good use of compensation payment like, 19% of the DPs purchased alternate land to continue their farming activities, another 19% of the DPs constructed new houses, 5% DPs did the investment in business, 09% arranged the marriages of their children, 38% of the DPs spent their compensation amount on the routine households expenses, and remaining 10% of the DPs spent the amount on miscellaneous expenses like paid back their loan to bank, children education and buy the animal and purchased the agricultural inputs..

59. Survey also reveals that all the contacted 42 DPs were not satisfied over the prices by the Provincial Revenue Department. The complainants have been informed that the prices were assessed/ fixed on the basis of average transactions carried out during the last one year and including an independent land valuation study that they were allowed an opportunity by the Land Collector to record the grievances prior to announcement of award.

60. All 05 contacted DPs of meager amount want to be compensated in cash but not through district treasury vouchers. NHA in consultation with district revenue authority/Deputy Commissioner is in the process of setting up the issue of meager amount to make the cash payments to DPs.

61. As per field investigation, 71% DPs have the knowledge about the GRM while only 29% are unaware about the grievance redress system. Similarly, 76% of the DPs are aware about the existence of DPCs at village level.

62. In addition, the DPs raised their concerns during the focus group discussion, are illustrated as in Table 5.2.

**Table 4.2: DPs, local community Concerns and NHA/ PIU Response**

S#	Village	DPs Concerns	NHA/PIU Response
1	Chak 504 JB	Najina D/O Muhammad Azim, her voucher was expired in 2016 regarding the land compensation of Rs.26194. She is requesting to replace it with the new one.	PIU is trying to issue a new one but it was delayed due to transfer of LAC. Now, the new LAC has taken the charge she will get it replaced.
2	Chak 500 JB	<ul style="list-style-type: none"> <li>Mr. Ishaq is waiting for his land payment Rs.88847 despite removing the mistake in the name.</li> <li>Sher Muhammad s/o Ahmad Bhaksh is waiting for his resettlement assistance (Rs.3000)</li> </ul>	<ul style="list-style-type: none"> <li>The names of both the persons are corrected now and their files will be prepared soon,</li> </ul>
3	Chak Kaluwala	<ul style="list-style-type: none"> <li>Arshad s/o Zulifqar did not receive his land compensation Rs.250, 000 from last one year.</li> </ul>	<ul style="list-style-type: none"> <li>The payment was delayed owing to the absence of LAC and now he is appointed and is working for early payment to DPs.</li> </ul>
4	Chak 494 JB	<ul style="list-style-type: none"> <li>Naseem Bibi d/o Baig is waiting for the resettlement allowance despite providing the CNIC.</li> <li>Phattani &amp; Zahura d/o Baig did not receive their land payment Rs.26975.</li> </ul>	<ul style="list-style-type: none"> <li>Her CNIC was not available, now she provided it. PIU is working on her payment.</li> <li>Their payment was delayed owing to the inheritance issue. Now it is resolved and LAC is working on their payment.</li> </ul>
5	<u>Chak 406 JB</u>	<ul style="list-style-type: none"> <li>Sonyia Ilyas d/o Naheed, Zinda Mai w/o Ahmad Bhaksh &amp; Mukhtar Mai w/o Shameer, their files are not submitted regarding the land payment.</li> <li>Abid s/o Muhammad Ishaq did not receive the resettlement allowance.</li> </ul>	<ul style="list-style-type: none"> <li>These were having inheritance issue. New LAC has taken a charge and he is working to process their claims.</li> <li>His name was incorrect and now NHA/PIU is processing his payment.</li> </ul>
6	<u>Chak 490 JB</u>	<ul style="list-style-type: none"> <li>Maryam Bibi d/o Muhammad Sultan did not receive her land payment.</li> </ul>	<ul style="list-style-type: none"> <li>The payment was delayed owing to the transfer of LAC. Now, new LAC has taken the charge and is working on the early payment to DP.</li> </ul>
7	Chak 396 JB	<ul style="list-style-type: none"> <li>M. Sarwar s/o Karim Din did not receive the payment of allowances (Rs.33000/)</li> </ul>	<ul style="list-style-type: none"> <li>He is having the guardian issue.</li> </ul>

S#	Village	DPs Concerns	NHA/PIU Response
8	Chak 383 JB	<ul style="list-style-type: none"> <li>Khalid Hussain s/o M. Bhaksh did not receive the crop compensation for 40 acres; though his crop was damaged for the land allotted by the government as a Lumber Dari since 1984.</li> <li>Anwar Jilani s/o M. Ashraf did not receive the crop compensation for his 3 acres of state land.</li> </ul>	<ul style="list-style-type: none"> <li>Their land falls under the interchange, there the land acquisition is under process, and section 5 has been notified. These people will get the payment once the process is completed.</li> </ul>



## 6 Miscellaneous Feedback

### 6.1 Construction Related Emerging LAR Issues

63. The process to acquire the additional private land 7.775 acres (62.20 kanals) owned by 203 DPs is underway. The section 6 is under process. The award is expected to be announced until June 2019. The land is acquired for interchanges loops carriageway and community to have access to their farms on either side of the interchanges loops carriageway.

64. It is good that PIU has showed the progress and the addendum to LARP has been approved by ADB. EMA recommends the following;

- NHA/PIU needs to continue contact with the LAC for the completion of acquisition process so that to make the payment to DPs expeditiously
- PIU (through SSMC) should continue the consultations with the DPs and document the minutes of these meetings and reported in the IMR;
- PIU (through SSMC) should need to work closely with the revenue officials for the timely completion of relevant actions/land acquisition process and implementation of addendum as given in below table 6.1.
- PIU (through SSMC) will ensure that the civil work will not be commenced unless the addendum is completely implemented;

**Table 5.1: Time-bound Action Plan for Emerging LAR Issues**

Sr. No	Action	Time line/ Status		Responsibility
		Time line	Status	
	<b>i) Addendum to LARP Implementation</b>			
1	Additional Land to be acquired (for catering embankment slope and providing access road along interchanges loop carriageway) marked on ground as per design.	20 August 2017	Done	SC/PD-M-4.
2	<ul style="list-style-type: none"> <li>• Additional land measured and notified under Section-4 of LAA 1894.</li> <li>• Potentially affected land owners communicated on acquisition process and timelines for compensation agreed.</li> </ul>	25 August 2017.	Done  Done	LAC/Director Land M-4  SSMC-M-4
3	DPAC assessment of land compensation completed	31 December 2017	Done. Last village in Shorkot was completed on 2 May 2018	Dist. Collectors/ LAC-M-4
4	Detailed measurement survey and census of potentially affected land owners completed.	31 January 2018	Done	SSMC-M-4
5	LARP submitted to ADB for review.	20 February 2018	Done	

6	Revised Addendum to LARP finalized and sent to ADB.	28 May 2018	Done	SSMC/Director Land/GM-M-4
7	Addendum to LARP reviewed and cleared by ADB.	10 Jul 2018	Done	ADB
8	Assessed Land Cost deposited in treasury and Additional land notified under Section-5 of LAA 1894.	15 MAR 2019	Under process: NHA will deposit assessed cost in district treasury for proposed acquired land to proceed with land acquisition immediately.	LAC/Director Land/GM-M-4
9	Notification under Section-6 published.	30 APR 2019	Under process	LAC/Director Land/GM-M-4
10	Cost approved by the Competent Authority	15 MAY 2019	Under Process	LAC/Director Land/GM-M-4
11	Land Awards Announced under LAA provisions.	15 JUN 2019	Under Process	LAC/Director Land M-4
12	Compensation paid to landowners and Addendum LARP implementation confirmed to ADB	30 JUN 2019	Not started Yet	SSMC/Director Land/GM-M-4

Source: 14<sup>th</sup> IMR

## 6.2 Need to Cover the Data of DPs benefitted through Business Activities

65. EMA found that the employment status of DPs is reflected in the IMR and almost 55% of the DPs have obtained the jobs from the project. However, there are the instances that locals have established the business (in the form of tea stall and hotels, and puncture shops etc) near the camp offices and they are earning from these sources.

66. The EMA recommends that the IMRs will include analysis of reported data on project based business activities of local people including DPs. It will give the picture how many locals including the DPs are benefitted (in term of livelihood restoration) from the project.

## 6.3 Need to Update the Information

67. It is presented in sub-section 3.2.7.2 (Resettlement Assistance Allowance) of the IMR that 774 DPs are yet to be paid the specific allowance while in Table 3.5, 3.6 & 3.7 the unpaid DPs are reported 740. Hence, need is to remove the difference and update the information/data.

## 6.4 Need to Present the Evidences for the Good Faith Efforts

68. Obviously, the NHA/PIU is showing the good faith efforts to ensure 100% compensation payment and livelihood assistance to DPs as reported in the IMR. But the IMR is missed with the evidence of these efforts like meeting with the concerned department like revenue, NADRA & Bank etc. for removing the administrative and legal impediments. PIU also approaching the village Numberdar to locate the absent DPs. EMA recommends that the evidences should be annexed in the IMR.

## 7 Conclusions

69. It is concluded that a total of 98% of the funds have been disbursed on account of compensation and livelihood assistance to 81% of the DPs.

70. Status of awareness among the DPs regarding the compensation payment and livelihood assistances was found 100%. However, the DPs were not happy over the land prices assessed by the Punjab Revenue Department, though the complainants have been informed that the prices were assessed/ fixed on the basis of average transactions carried out during the last one year and including an independent land valuation study that they were allowed an opportunity by the Land Collector to record the grievances prior to announcement of award. Additionally, the DPs made the good use of compensation payment like, i) purchased alternate land, ii) constructed a new houses, iii) started business, iv) arrange the marriages of their children), v) and returned the loan etc.

71. NHA has generally demonstrated good faith efforts in its attempt to complete 100% payment to all the DPs. However due to some legal and administrative impediments there are 740 DPs whose payment is either slow or stuck. The efforts for the disbursement of payment to DPs (where the payments unfortunately found to be stuck due to some legal and administrative impediments) seems to be consistent with the ADB's Safeguard Policy Statement (SPS), 2009 related to disbursement of compensation and initiation of construction work. However, NHA/PIU/SSMC needs to continue their efforts regarding the meager amount of payment. DPs of meager amount want the cash compensation instead of receiving the compensation vouchers as the expenses of opening of bank account are exceeding the compensation amount.

72. The institutional arrangements, consultation and grievance redress mechanisms as mentioned in the approved LARP are fully in place and generally functioning well. However needs improvement in the functioning of GRM and DPCs.

73. The SSMC's staff did not receive their payment from the last eleven (11) months and they are frustrated over the non-payment.

74. The DPs of additional land (to be acquired for interchanges) have the serious concerns regarding the delay in payment, even the government has taken the possession of their land and construction working going on.

75. The compensation payment of 26 DPs including 15 DPs reported in Table 5.2 is delayed and these DPs are worried on this long delay as no progress is achieved since last one year.

## 8 Recommendations

76. NHA needs to continue its efforts to make the payment to DPs of meager compensation and also continues follow up with board of revenue for a possibility of appropriate compensation mechanism which may facilitate payments to DPs of meager amount expeditiously. The progress of payment should be provided in the monthly progress report, and IMR (validation by EMA).

77. SSMC in coordination with PIU and revenue department must also continue to facilitate payment of DPs who have problems with CNIC, correction in names/ titles and inheritance. Progress on these cases needs to be reported in monitoring reports and verified by EMA.

78. PIU/SSMC should make the follow up with the revenue for the timely acquisition of additional land (to be acquired for interchanges) and should have the close interaction with the DPs to update them about the status of land acquisition process.

79. PIU/SSMC should continue follow up with the LAC for the speedily process of the submitted files of the 26 DPs.

80. EMA recommends that SSMC should immediately make the payment to its staff so that they can work whole heartedly.

81. The frequency of the consultation meetings with the DPCs/ DPs must be conducted on regular basis to facilitate them in resolving any grievances and issues pertinent to payment pending due CNIC and problems with land records, etc. Progress on these cases needs to be reported in monitoring reports and verified by EMA.

Table 8.1: Proposed Action Plan

S#	Impact/Indicator	Proposed Actions	Timeline	Responsibility	Remark
1	Payment of meager amount	<ul style="list-style-type: none"> <li>Explore the mechanism with revenue officials for cash payment to DPs</li> <li>Continue doing the follow up with the DPs in the opening of bank account</li> </ul>	On-going activity	PIU, LAC & SSMC	<ul style="list-style-type: none"> <li>Ensure 100% payment of meager amount to all the DPs</li> </ul>
2	Complete the remaining payment	<ul style="list-style-type: none"> <li>Motivate the DPs for the preparation of their files for payment.</li> <li>Follow up with LAC to speedily processing the submitted files of DPs</li> </ul>	On-going activity	PIU & SSMC	<ul style="list-style-type: none"> <li>Ensure the early payment to DPs</li> </ul>
3	Regularity in the Consultation with the DPs	<ul style="list-style-type: none"> <li>Increase the frequency of the meeting, i.e., at least monthly basis</li> <li>Prepare and annex the minutes of the meeting</li> <li>Maximize the number of participants in the consultation meetings</li> </ul>	On-going process	PIU & SSMC	<ul style="list-style-type: none"> <li>Ensure the regularity in consultation meetings</li> </ul>
4	Payment to SSMC's staff	<ul style="list-style-type: none"> <li>NHA and SSMC should have joint meeting and take up issues causing delay in payment</li> <li>Timely payment of salaries (for 11 months) to all staffs</li> </ul>	July 31, 2019	SSMC	<ul style="list-style-type: none"> <li>Ensure that all staff received their entire payment</li> </ul>
5	Strengthening of GRM	<ul style="list-style-type: none"> <li>Registration of verbal complaints</li> <li>Put on the agenda of GRC meeting</li> <li>Organize the GRC meeting on regular basis</li> <li>Enhance the coordination with the DPC at village level</li> </ul>	On-going activity	PIU & SSMC	<ul style="list-style-type: none"> <li>Ensure the strengthening of GRM and resolution of all the complaints</li> </ul>
6	Continuity in the efforts to remove the impediments	<ul style="list-style-type: none"> <li>Facilitate the DPs to have the CNIC, opening of bank account and preparation of required documents</li> <li>Follow up with the revenue officials to transfer the land record</li> <li>Identification of absent DPs</li> </ul>	On-going activity	PIU & SSMC	Ensure 100% compensation payments to DPs

S#	Impact/Indicator	Proposed Actions	Timeline	Responsibility	Remark
7	Resolving the DPs concerns for delay in payment and other related to civil work.	<ul style="list-style-type: none"><li>• PIU (through SSMC) investigate the matters with the coordination of DPC</li><li>• Take up the matters in GRC</li><li>• Prepare the minutes of the meetings</li></ul>	August, 2019	PIU & SSMC	Ensure the timely payment of 26 DPs whose files have been submitted

# NATIONAL HIGHWAY AUTHORITY

SOCIAL SAFEGUARDED & MANAGEMENT TEAM (SSMC) OF  
FAISALABAD – KHANEWAL MOTORWAY PROJECT (M-4) (SECTION II&III)

## CONSULTATIVE MEETING WITH DISPLACED PERSONS (DPs)

Dated: 07/05/2019

### Attendance Sheet for Participants


Village: 304 JB Tehsil: Gajra District: T. T. Singh

Sr. No.	Name of DPs & Contact No (if any)	Signature/ Thumb Impression
1-	M. Akram s/o M. Hussain	[Signature]
2	Taffar Ali s/o Fiaz Ahmed	[Signature]
3-	Fahad Riaz s/o Riaz Ahmed	[Signature]
4-	Asghar Ali s/o Faiz Mahmud	[Signature]
5-	Ijaz Hussain s/o M. Hussain	[Signature]
6-	Hamza Khalid s/o M. Khalid	[Signature]

[Signature]  
Representative  
SSMC (M-4)  
[Signature]

DPC President/Member/Village Headman



 NATIONAL HIGHWAY AUTHORITY

SOCIAL SAFEGUARDED & MANAGEMENT TEAM (SSMC) OF  
FAISALABAD - KHANEWAL MOTORWAY PROJECT (M-4) (SECTION II&III)

CONSULTATIVE MEETING WITH DISPLACED PERSONS (DPs)

Dated: 07/05/2019

Attendance Sheet for Participants


Village: 386-JB Tehsil: T.T. Singh District: T.T. Singh

Sr. No.	Name of DPs & Contact No (if any)	Signature/ Thumb Impression
1	M. Yaseen s/o Mahmood Ahmad	M. Yaseen
2	Mahmood Ahmad s/o Rama	
3	Abdul Rehman s/o M. Akram	Abdul Rehman
4	Hag Nawaz s/o Karam Din	Hag Nawaz
1-	Rukhsana Bibi w/o Sarfraz Ahmad	Rukhsana
2-	Basheer Bibi w/o Hag Nawaz	
3-	Naseem Bibi w/o Rab Nawaz	
4-	Shameem Bibi w/o M. Yasin	
5-	Hafeez Bibi w/o Muhammad Gulshan	

Representative  
SSMC (M-4)  
M. Yaseen

DPC President/Member/Village Headman



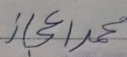

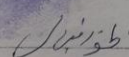
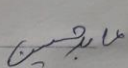


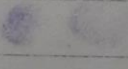
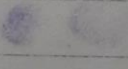

**NATIONAL HIGHWAY AUTHORITY**  
 SOCIAL SAFEGUARDED & MANAGEMENT TEAM (SSMC) OF  
 FAISALABAD - KHANEWAL MOTORWAY PROJECT (M-4) (SECTION II&III)

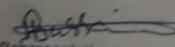
**CONSULTATIVE MEETING WITH DISPLACED PERSONS (DPs)**

Dated: 07/05/2019


**Attendance Sheet for Participants**

Village: 496-TB Tehsil: Shorkot District: Thang

Sr. No.	Name of DPs & Contact No (if any)	Signature/ Thumb Impression
1	M. Ijaz s/o M. Iqbal	
2	M. Arif s/o Murad	
3	Zafar Iqbal s/o Awar Muhammad	
4	Abid Hussain s/o Ghulam Muhammad	
5	Mangoor s/o Baig	
1	Naseem biki D/o Baig	
2	Khalid Biki w/o M. Asim	
3	Sahina Nao w/o Umar Doraz	

  
 Representative  
 SSMC (M-4)  
 Mohd Khan

DPC President/Member/Village Headman









**NATIONAL HIGHWAY AUTHORITY**  
 SOCIAL SAFEGUARDED & MANAGEMENT TEAM (SSMC) OF  
 FAISALABAD - KHANEWAL MOTORWAY PROJECT (M-4) (SECTION II&III)

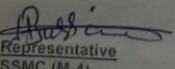
**CONSULTATIVE MEETING WITH DISPLACED PERSONS (DPs)**


Dated: 07 / 05 / 2019

**Attendance Sheet for Participants**


Village: Soo TB Tehsil: Shakot District: Jhang

Sr. No.	Name of DPs & Contact No (if any)	Signature/ Thumb Impression
1	Muneez Ahmed s/o Noor Muhammad	
2	Ghulam Haider s/o Zafar Iqbal	
3	Liaqat Hussain s/o M. Habib	
4	Ishtaq s/o J.B.S	
5	Shahid Muhammad s/o Ahmad Bakhsh	
6	Abdul Basit s/o Munir Ahmad	
7	Taghweer Hayat s/o M. Hayat	

  
 Representative  
 SSMC (M-4)

  
 DPC President/Member/Village Headman

*Musab Khan*

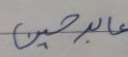


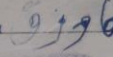



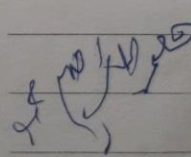

**NATIONAL HIGHWAY AUTHORITY**  
 SOCIAL SAFEGUARDED & MANAGEMENT TEAM (SSMC) OF  
 FAISALABAD - KHANEWAL MOTORWAY PROJECT (M-4) (SECTION II&III)

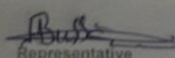

**CONSULTATIVE MEETING WITH DISPLACED PERSONS (DPs)**

Dated: 07 / 05 / 2019

Attendance Sheet for Participants

Village: Soh JB Tehsil: Shorkot District: Jhang

Sr. No.	Name of DPs & Contact No (if any)	Signature/ Thumb Impression
1.	Abid Hussain s/o Manzoor Hussain	
2.	M. Aslam s/o Haq Nawaz	
3.	Mohitab Azam s/o Akhtar Ali	
4.	Farooq Ahmad s/o Manzoor Hussain	
5.	Farooq s/o Manzoor	
6.	Akhtar Ali s/o M. Azam	
7.	Wazir s/o M. Aslam	
8.	Haq Nawaz s/o Sultan	

  
 Representative  
 SSMC (M-4)  
  
 DPC President/Member/Village Headman

NHA  
NATIONAL HIGHWAY AUTHORITY

SOCIAL SAFEGUARDED & MANAGEMENT TEAM (SSMC) OF  
FAISALABAD - KHANEWAL MOTORWAY PROJECT (M-4) (SECTION II&III)

CONSULTATIVE MEETING WITH DISPLACED PERSONS (DPs)  
Dated: 07/05/2019

Attendance Sheet for Participants

Village: 83-JB Tehsil: T.T. Singh District: T.T. Singh

Sr. No. Name of DPs & Contact No (if any) Signature/ Thumb Impression

1 Khaliel Hussain s/o Muhammad Bakhtsh [Signature]

2 M. Haris s/o Khaliel Hussain HRE

3 M. Shahid s/o M. Jameel m shah JAIL


4 Abil Ali s/o M. Fagail [Thumbprint]

[Signature]  
Representative  
SSMC (M-4)

Mubashir Khan

DPC President/Member/Village Headman



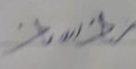

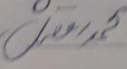
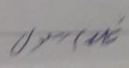
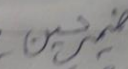
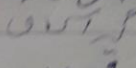
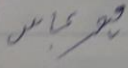

**NATIONAL HIGHWAY AUTHORITY**  
 SOCIAL SAFEGUARDED & MANAGEMENT TEAM (SSM) OF  
 FAISALABAD - KHANEWAL MOTORWAY PROJECT (M-4) (SECTION II & III)

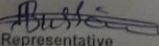
**CONSULTATIVE MEETING WITH DISPLACED PERSONS (DPs)**

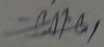
Dated: 07 / 05 / 2019

Attendance Sheet for Participants

Village: 406-JB Tehsil: Sherted District: Jhang

Sr. No.	Name of DPs & Contact No (if any)	Signature/ Thumb Impression
1	M. Irfan s/o Aman ullah	
2	Aman ullah s/o Haq Nawaz	
3	M. Aslam s/o M. Asghar	
4	Ghulam Rasool s/o Ahmad	
5	Zameer Hussain s/o Ahmad Khan	
6	M. Ishaq s/o Ahmad Khan	
7	Baisakhtas s/o M. Razaq	

Representative  
 SSM (M-4)  
  
 Mubashir Khan

DPC President/Member/Village Headman  


**Annexure-II: Detail of category of Payment****Village-wise Payment of Land Compensation for Awarded land**

Village	Acquired Land			Displaced Household			Amount		
	Total (Acre)	Paid (Acre)	To be Paid (Acre)	Total (Nos.)	Paid (Nos.)	Not paid (Nos.)	Total (Rs.)	Paid (Rs.)	Balance (Rs.)
304-JB	15.08	13.06	2.02	69	41	28	7,395,937	6,466,208	929,729
305-JB	50.83	49.49	1.34	128	100	28	11,689,750	11,382,737	307,013
307-JB	47.08	46.64	0.44	183	137	46	10,821,500	10,720,848	100,652
310-JB	75.58	72.54	3.04	149	103	46	17,779,000	17,081,047	697,953
311-JB	72.83	70.77	2.06	352	268	84	16,739,688	16,266,358	473,330
317-JB	3.33	3.33	-	8	8	-	573,562	573,562	-
360-JB	10.45	9.09	1.36	99	52	47	2,988,203	2,596,786	391,417
378-JB	37.7	36.34	1.36	113	95	18	15,179,281	14,630,099	549,182
383-JB	57.58	57.49	0.09	180	170	10	58,018,219	57,936,169	82,050
384-JB	67.08	66.29	0.79	110	101	9	46,309,063	45,762,476	546,587
385-JB	46.95	46.72	0.23	107	85	22	32,412,750	32,256,401	156,349
390-JB	28.33	28.32	0.01	32	23	9	19,557,187	19,548,565	8,622
396-JB	55.58	52.99	2.59	28	26	2	12,769,313	12,174,365	594,948
398-JB	6.83	5.31	1.52	89	43	46	1,169,766	906,932	262,834
400-JB	13.83	13.70	0.13	25	23	2	3,100,687	3,078,348	22,339
401-JB	37.7	37.60	0.10	101	96	5	20,888,313	20,835,993	52,320
438-JB	0.08	0.05	0.03	8	6	2	34,500	22,672	11,828
469-JB	52.83	50.49	2.34	80	52	28	18,261,281	17,454,783	806,498
383-JB Interchange	29.71	29.17	0.54	81	73	8	36,990,243	36,124,960	865,283
388-JB Interchange	7.08	7.08	-	10	10	-	12,229,531	12,229,531	-
401-JB Interchange	7.33	7.32	0.01	29	28	1	6,429,938	6,426,394	3,544
487-JB	46.24	44.88	1.36	116	92	24	8,703,244	8,450,679	252,565
488-JB	22.58	22.40	0.18	48	38	10	6,801,848	6,748,047	53,801
489-JB	44.38	43.13	1.25	208	184	24	14,392,839	13,987,484	405,355
490-JB	85.37	84.01	1.36	218	197	21	46,338,157	45,602,505	735,652
406-JB	26.74	26.61	0.13	73	70	3	13,839,890	13,774,505	65,385

Village	Acquired Land			Displaced Household			Amount		
	Total (Acre)	Paid (Acre)	To be Paid (Acre)	Total (Nos.)	Paid (Nos.)	Not paid (Nos.)	Total (Rs.)	Paid (Rs.)	Balance (Rs.)
505-JB	21.57	21.57	-	34	34	-	4,960,813	4,960,813	-
494-JB	32.69	32.61	0.08	87	82	5	31,018,196	30,943,861	74,335
496-JB	10.3	9.83	0.47	61	41	20	6,318,475	6,030,547	287,928
KaloWala	55.77	53.46	2.31	221	135	86	48,741,887	46,720,001	2,021,886
500-JB	26.85	26.14	0.71	77	65	12	20,626,386	20,079,305	547,081
504-JB	42.18	41.00	1.18	180	152	28	48,508,437	47,154,417	1,354,020
501-JB	28.69	26.97	1.72	105	63	42	13,196,250	12,405,172	791,078
RakhKotla	22.77	22.77	-	28	28	-	16,626,190	16,626,190	-
7 Gagh	10.99	10.81	0.18	32	30	2	10,518,820	10,343,531	175,289
487-JB Interchange	7.63	2.49	5.14	23	1	22	1,413,537	435,476	978,061
Rakh Kotla Interchange	6.51	6.51	-	10	10	-	4,582,319	4,582,319	-
<b>Total</b>	<b>1,215.05</b>	<b>1,179.00</b>	<b>36.05</b>	<b>3,502</b>	<b>2,762</b> (78.9%)	<b>740</b> (21.1%)	<b>647,925,000</b>	<b>633,320,086</b>	<b>14,604,914</b>

## Village -wise Status of Payment for Resettlement Assistance

Village		No of DPs			Amount (Rs)	
	Total	Paid	Un Paid	Total	Paid	Un Paid
304-JB	69	41	28	985,905	854,106	131,799
305-JB	128	100	28	3,323,955	3,236,483	87,473
307-JB	183	137	46	3,073,073	3,044,370	28,703
310-JB	149	103	46	4,940,153	4,741,636	198,516
311-JB	352	268	84	4,759,803	4,624,870	134,933
317-JB	8	8	-	217,455	217,455	-
360-JB	99	52	47	679,797	590,689	89,108
378-JB	113	95	18	2,466,398	2,377,290	89,108
383-JB	180	170	10	3,765,405	3,759,546	5,859
384-JB	110	101	9	4,387,114	4,335,384	51,730
385-JB	107	85	22	3,072,210	3,057,405	14,806
390-JB	32	23	9	1,853,681	1,852,864	818
396-JB	28	26	2	3,630,926	3,461,749	169,177
398-JB	89	43	46	443,494	343,986	99,508
400-JB	25	23	2	899,659	891,166	8,493
401-JB	101	96	5	2,468,441	2,461,856	6,585
438-JB	8	6	2	6,540	4,269	2,271
469-JB	80	52	28	3,456,799	3,303,881	152,918
383-JB Interchange	81	72	9	1,988,205	1,951,418	36,788
388-JB Interchange	10	10	-	461,479	461,479	-
401-JB Interchange	29	28	1	479,464	479,100	363
487-JB	116	90	26	3,024,341	2,927,876	96,465
488-JB	48	37	11	1,476,405	1,464,279	12,126
489-JB	208	183	25	2,902,488	2,786,267	116,221
490-JB	218	190	28	5,583,525	5,196,984	386,541
406-JB	73	68	5	1,749,087	1,728,513	20,574
505-JB	34	34	-	1,410,642	1,410,642	-
494-JB	87	80	7	2,138,171	2,116,598	21,573
496-JB	61	41	20	673,348	642,828	30,520
KaloWala	221	133	88	3,647,322	3,468,017	179,305
500-JB	77	62	15	1,757,125	1,688,546	68,579
504-JB	180	141	39	2,758,608	2,606,690	151,919
501-JB	105	62	43	1,876,163	1,749,712	126,451
RakhKotla	28	28	-	1,489,258	1,489,258	-
7 Gagh	32	29	3	718,810	695,783	23,026
487-JB Interchange	23	1	22	489,274	152,873	336,401
Rakh Kotla Interchange	10	10	-	409,976	409,976	-
<b>Total</b>	<b>3502</b>	<b>2,728 (77.9%)</b>	<b>774 (22.1%)</b>	<b>79,464,497</b>	<b>76,585,842</b>	<b>2,878,655</b>



## Photo Gallery



Consultation meeting at Chak 500 JB,



Consultation meeting at Chak 494 JB



Consultation meeting at Chak 406 JB



Consultation meeting at Chak 494 JB



Consultation meeting at Chak 383 JB



Consultation meeting at Chak 304 JB



Meeting with GM M4



Consultation meeting at Chak 504 JB