

# Social Monitoring Report

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Project Number: 48424-002  
July 2019

## KAZ: CAREC Corridors 1 and 6 Connector Road (Aktobe–Makat) Reconstruction Project

Prepared by the Dongsung Engineering Co., Ltd in association with subconsultant Zhol-Sapa LLP for the Ministry of Industry and Infrastructure Development, Republic of Kazakhstan and the Asian Development Bank.

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## 1<sup>st</sup> Semi-Annual Internal Social Safeguard Monitoring Report 2019

Project number: № 3416-KAZ

Reporting period: January–June 2019

# REPUBLIC OF KAZAKHSTAN: CAREC Corridors 1 and 6 Connector Road (Aktobe–Makat) Reconstruction Project (Road Section km 330–504)

Funded by the ASIAN DEVELOPMENT BANK



Prepared by Construction Supervision Consultant DONGSUNG ENGINEERING CJ., LTD/ "ZS ENGINEERING" LLP  
Seoul, Korea/Nur-Sultan, Kazakhstan

For the Committee for Roads Ministry of industry and infrastructure development of the Republic of Kazakhstan

Approved: PMC "NC "KazAutoZhol" JSC – Zeynullina A.A.  
(PMC employee name) and signature, report submission date

## **Social Protection Monitoring Report**

**Employer:** Committee for Roads, Ministry of industry and infrastructure development of the Republic of Kazakhstan

**Financing:** Asian Development Bank

Loan 3416-KAZ

**Consulting and Supervision support:** DONGSUNG ENGINEERING CJ., LTD/ "ZS ENGINEERING" LLP Seoul, Korea/Nur-Sultan, Kazakhstan

### **General Contractor:**

Lot 4 и Lot 5: «Shanghai Construction Group Co.»,

Lot 6: JV "Аkkord" и "Ak zhol kurylys" LLP

Lot 7: Banch JSC "ANT INSHAAT Maden Sanayi Anonim Sirketi "

Prepared by:

Specialist in social protection measures

S.E. Imbarova

"Approved"

Project Manager/Resident Engineer

July 2019

*The social protective measures specialist confirms that this report has been prepared using his / her experience, care, diligence and in accordance with the professional standards that can be expected from the consultant, experience in carrying out the work.*

*The conclusions and recommendations contained in the report are based on reports on monitoring of work settlements and base camps, information obtained through site visits, monitoring of work, meetings and consultations with stakeholders, secondary data (letters, reviews, reports), as well as information provided by third parties, which I believe are reliable. The report was prepared for The Committee of Roads of the Ministry of Investment and Development of the Republic of Kazakhstan, JSC " NC "KazAutoZhol", ADB, PMC.*

*Report status: 1st semi-annual and covers the period from January to June 2019.*

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## Abbreviations

RK	Republic of Kazakhstan
MID	Ministry of Investment and Development
MIID RP	Ministry of Industry and Infrastructure Development of the Republic of Kazakhstan
CFR	Committee for Roads
ADB	Asian Development Bank
CAREC	Central Asian Regional Economic Cooperation
PMC	Project Management Consultant
DED	Design and Estimate Documentation
CSP	Crushing and Screening Plant
CMP	Concrete Mixing Plant
ACP	Asphalt Concrete Plant
CSC	Construction Supervision Consultant
RSI	Republican State Institution
LLP	Limited Liability Partnership
PC	Public Corporation
EP	Environmental Protection
SAH	Safety and Health
RS	Road Safety
PH	Public Health
GM	Grievance Redress Mechanism
PP	Project Person
PAP	Project Affected Person
EMP	Environmental Management Plan
LARF	Land Acquisition and Resettlement Framework
SLR	State Land Reserves

## **I. Introduction**

Taking into account the conclusions on environmental protection and social impact for the project, formulated in the process of developing the EIA, a social action plan was developed, which contains measures and actions to mitigate and address the identified negative social impacts, problems and gaps. Mitigation measures are aimed at ensuring that the project will work in accordance with the requirements of laws and regulations of the Republic of Kazakhstan, as well as the requirements of environmental and social policy (2009) of ADB in this area. Implementation requirements in all relevant phases of the project focuses on avoiding identified social impacts where possible, or on measures to minimize or reduce possible impacts to an acceptable level. As a result of the development of LARF and DDR, there were no problems with land acquisition and resettlement under this project, as the project's alignment follows the existing road, and no buildings or land fell under acquisition. Therefore, the project belongs to the Category "C" as per ADB's Social Policy.

The purpose of this report is to reflect the work for the period from January to June (inclusive) 2019, which contributed to the implementation of the requirements and social guarantees of the Republic of Kazakhstan and ADB.

Based on paragraphs 8 and 9 of the ADB's Operations Manual (ADB OM/F1), October 2013, CAREC Corridors 1 and 6 Connector Road (Aktobe–Makat) Reconstruction Project (Road Section km 330-504) falls into category C because there is no effect of acquisition and relocation, and project impact in this area does not exceed 200 persons. There are no land acquisition and resettlement issues under this project, as the project alignment mainly follows the existing road with straightening only in exceptional cases as required.

Aktobe–Makat Road is a two-lane road of republican importance built in 1970–1980. The length of road section is 459 km, mainly, the road has category III/IV, and passes through the territory of Aktobe and Atyrau regions. The complete reconstruction of the road surface with the strengthening of its structure will reduce travel time on the road, fuel consumption of vehicles and the cost of operation of vehicles in transit, as well as contribute to the increase of transport links and economic development of the region. The road will be reconstructed as per the standards for category II in accordance with the national standard of Kazakhstan.

## **II. Brief project description**

1. Project is financed by the Asian Development Bank (ADB) under the Loan 3416. ADB and the Government of the Republic of Kazakhstan jointly finance this project in the ratio of 88% to 12%.

2. Proposed project includes reconstruction of the Aktobe-Makat road section km 160–km 468, including: (i) km 160–km 330 in Aktobe region; and (ii) km 330–km 468 in Atyrau region.
3. Length of the road part to be upgraded and reconstructed under this project is about 299 km of II technical category with an increased level of safety.
4. The entire Aktobe-Makat section, 299 km long, was divided into 7 lots, each of which implies a separate contract for construction work. The road section is divided into the following lots: Lot 1 (Km 160–Km 220), Lot 2 (Km 236–Km 275), Lot 3 (Km 275–Km 330), Lot 4 (Km 330–Km 370), Lot 5 ( Km 370–Km 418), Lot 6 (Km 418–Km 458) and Lot 7 (Km 487–Km 504). This report provides information on lots 4, 5, 6 and 7.
5. The project in Atyrau region is divided into 4 sections. Lot 4 (Km 330–370) and Lot 5 (Km 370–418) were awarded to the Contractor "Shanghai Construction Group Co.", Lot 6 (Km 418-458 Joint Venture "Accord" and "Ak Zhol Kurylys" LLP (hereinafter "AZK") and Lot 7 (Km 487–504): Branch of JSC "ANT INSHAAT Maden Sanayi Anonim Shirketi".
6. Section 4: km 330 – km 370 (Sagiz village): This section includes the reconstruction of road from category III to category II with a total length of 40 km. Other parts of this section, the direction of traffic flow coincide with the existing pavement, with partial slopes from the embankment in straight and curve areas. The project provides for the construction of 2 bridges and the 1 overpass at this site: overpass at km 336+900 with a length of 42.2 meters, bridge over the Nogayty River at km 338+900 with a length of 66.15 meters, bridge over the Sagiz River at km 342+300 with a length of 105.3. Construction of 14 culverts of different diameters, 6 cattle passes, and 2 rest areas is provided at this site.
7. Section 5: km 370–km 418 (v. Mukur–v. Zhanterek): This section includes the reconstruction of road from category III to category II with a total length of 48.2 km. Other parts of this section, the direction of traffic flow coincide with the existing pavement, with partial slopes from the embankment in straight and curve areas. The project provides for the construction of 1 bridge at this site: bridge over the Mukur River at 379 km+100 with a length of 48.55 meters. In addition, the construction of 12 culverts of different diameters, 8 cattle passes, 2 rest areas is provided at this site.
8. Section 6: km 418–km 458 (v. Zhamansor): This section includes the reconstruction of road from category III to category II with a total length of 36.73 km. Other parts of this section, the direction of traffic flow coincide with the existing pavement, with partial slopes from the embankment in straight and curve areas. The project provides for the

construction of 1 bridge at this site: bridge over the Sagiz River at km 429+000 with a length of 84.25 meters. The project also provides for the construction of 12 culverts of different diameters, 1 cattle pass and 2 rest areas.

9. Lot 7: km 487–km 504. (v. Dossor): length – 15.392 km, type II, 2 lanes. This section includes the reconstruction of road from category III to category II. Other parts of the site, the direction of traffic flow coincide with the existing pavement, with partial slopes from the embankment in straight and curve areas. This section provides for the construction of 12 culverts of different diameters and 2 cattle passes.

**Table 1: Contract Organizations Data**

<b>Name of Contractor</b>	<b>Contract №</b>	<b>Length of section (km)</b>	<b>Date of signing of the contract</b>	<b>The date of commencement and completion of the project</b>
Lot 4 «Shanghai Construction Group Co.» (China)	004-ADB/CW-2018	39.80	20.07.2018	19.12.2018 07.03.2021
Lot 5 «Shanghai Construction Group Co.» (China)	005-ADB/CW-2018	48.21	20.07.2018	19.12.2018 05.06.2021
Lot 6 JV «Akkord / Ak zhol kurylys» (Azerbaijan/ Kazakhstan)	006-ADB/CW-2018	36.74	10.07.2018	01.10.2018 29.11.2020
Lot 7 «Ant Inshaat Maden Sanayi A.S.» (Turkey)	007-ADB/CW-2017	15.392 km	16.08.2017	16.08.2017 20.06.2019
Total length of the project:		140.14 km		

10. COR MIID entered into an agreement for services with NC KazAutoZhol JSC (KAZH) for the provision of consulting services for project management in accordance with the terms of reference acceptable to ADB and applicable under the laws of the Republic of Kazakhstan. KAZH remains fully staffed throughout Project. The officer responsible for environmental protection and protective measures conducts audits, site inspections, interacts with safeguards specialist of the CSC for effective project management in terms of environmental management plans implementation.
11. By the Decree of the President of the Republic of Kazakhstan dated December 26, 2018 No. 806 “On measures for further improvement of public administration system of the Republic of Kazakhstan” in order to increase the efficiency of the public administration

system, the Ministry of Investment and Development of the Republic of Kazakhstan was reorganized by transforming it into the Ministry of Industry and Infrastructure Development of the Republic of Kazakhstan with the transfer of functions and powers: to the Ministry of National Economy of the Republic of Kazakhstan in the field of formation of the state policy for investment incentives and the Ministry of Foreign Affairs of the Republic of Kazakhstan in the implementation of state policy on investment attraction.

12. In accordance with the Decree of the Government of the Republic of Kazakhstan No. 131 dated March 19, 2019 "On the Reorganization of Some Republican State Institutions", the Republican State Enterprise "National Quality Center of Road Assets" of COR MIID was established. The main activities of this structure are the examination of work and materials quality in the construction, reconstruction, repair and maintenance of roads, as well as the management of road assets.
13. COR MIID appoints JSC "NC "KazAutoZhol" as the National Operator for Roads Management, functioning as the Employer's Personnel from 11.04.2019 on road projects, replacing RSE "AtyrauZholaboratory" that previously fulfilled this function

### **III. Methodology and Approaches by preparation of the report**

14. During report preparation, methodologies, tools and participatory approaches were used. A participatory approach involves work of social safeguards specialist, involving concerned parties of the project as well as PAPs. Data from the contractors' monthly reports was also used in the work. All visits to construction sites and camps were carried out with participation of representatives of the contractor. In addition, to fill in the matrix of the project's impact on the socio-economic area of the project site, social safeguards specialist used information obtained in consultation with the contractor's responsible specialists.
15. While conducting social audit, information was received from specialists responsible for managing and monitoring the project impact on the social and environmental environment. Information was verified during site visits.
16. Functions of the complaints and appeals coordinator at Contractors on Lot 5, Lot 6 and Lot 7 are assigned to the head of Health and Safety department of Akzhol Kurylys LLP. This expert works remotely. Expert for Lot 4 is mobilized at the site with intermittent schedule.

#### **IV. Due Diligence Report**

##### **4.1. Land-Related Impacts during the Construction Works**

17. There was no acquisition of any rented or private lands from the beginning of project preparation and up to date. Land acquisition was coordinated with all stakeholders in accordance with the established procedure of the Land Code of the Republic of Kazakhstan. No changes were found, and no PAP were identified within the reporting period (January-June 2019). During the reporting period, there were no complaints and appeals from Lot 4, 5, 6 and 7 sites regarding illegal seizure, unauthorized land acquisition and no appeals and complaints about the negative impact on local business, roadside trade, since there are no such places in these areas. Site visits and observation of works right on site did not reveal any negative impacts on the social environment.

#### **V. Internal monitoring indicators**

18. ADB social safeguards are set out in the ADB's Safeguards Statement (2009), which aims to analyze key threats to conservation, if possible, to improve level and quality of life of affected people.

Safeguards Policy requirements are:

- (i) to identify and assess potential impact at early stages of the project cycle;
- (ii) to develop and implement action plans to prevent, minimize, mitigate or compensate for potential negative impacts;
- (iii) to consult and inform people whose interests and rights were affected during the project preparation and implementation.

19. In the process of construction, all of the above requirements of ADB's policy were met and new circumstances were not recorded either under GRM or during social audits of sites. In order to obtain a clear picture of the impact on the social sphere, a number of indicators/indicators characterizing the process of the project activity were taken into account in the process of social audit and subsequent monitoring. Audit data are presented in Table 2.

**Table 2. Status of Implementation of Mitigation Measures**

Type of influence	Measures for mitigation/elimination of negative impacts	Monitoring indicators	The status of implementation of measures
<b>Construction camps</b>			
temporary allotment of land	Legalization and legal registration of temporary	- agreement on temporary allotment of	For Lot 4, Lot 5, Lot 6 and 7 sites of land for

	land allotment	land; - payment of rent in case of rent from land user	housing, dining room, medical center, office of the subcontractor are allocated from the state land reserve fund
<b>Impact on society</b>			
Land and buildings for commercial purposes	Monitoring of construction works	reports of the contractor's specialists responsible for the social aspect	All lots are not affected by these categories
Temporary or permanent loss of employment due to loss of building or business	Monitoring of the site and roadside service points		
impact as loss of business and loss of business benefits	Monitoring of construction works		

20. Monitoring of the impact on society is included in the work plans of the CSC's safeguards specialist. Table 3 below provides information for the reporting period for all project sites.

**Table 3. Indicator Performance Monitoring**

Indicators	Information
information disclosure, information campaign and consultation with PP and other stakeholders;	Boxes for requests are installed at Lot. On 27 March, a public consultation was held in Sagyz v. Information on the progress of the project, on the procedures for hiring local residents was provided. Boxes for requests are not installed at Lot 5. Public hearings were held on June 7, but the Engineer was not notified. Report on this event is not provided. Boxes for requests are installed at Lot 6 in the camp and in the akimat of Zhamansor v. Information on GRM in Russian and Kazakh is posted in the camp in places convenient for review. Boxes for requests are placed at Lot 7 in the camp and in Dossor v. GRM in Kazakh and Russian is posted on information stands.
compensation payments for land and affected buildings	No new PAP is identified during the reporting period,
status of movement of alienated buildings and other property of the PP	No
payment of lost income to small businesses whose interests are affected	It has not been claimed from PAP, no such cases have been identified
leasing of alternative land sections	There were no such facts
re-registration of land sections;	No
restoration of living standards.	No

## **VI. Results of field researches, consultations with local population**

21. CSC's Safeguards Specialist carried out monitoring of the construction site, base camps, production bases at Lot 4, Lot 5, Lot 6 and Lot 7 in the reporting period, conducted interviews with workers and engineers, carried out observation of processes in the base camps and field camps on a monthly basis. The Engineer visited facilities in the Sagyz village and interviewed local residents for their attitude to the design work and the presence of visiting people in the village. According to the results of this survey, a study of the situation. Information is presented in Appendix No. 2.

## **VII. Public consultations and Grievance Redress Mechanism**

22. Project-related grievance redress procedures aim to provide an effective and systematic mechanism for the Project in responding to queries, feedbacks and complaints from affected persons, other key stakeholders and public.

GRM Guidelines on environmental and social safeguards for Road Sector Projects were prepared and approved by the CoR in August 2014.

Grievance Redress Mechanism aims to:

- ✓ reduce conflicts, risk of unjustified delays and complications in the project implementation;
- ✓ improve the quality of project activities and results;
- ✓ ensure respect for the rights of PAPs;
- ✓ identify and respond to unforeseen project impacts on individuals;
- ✓ maximize the participation, provide support and benefits to local communities.

23. GRM provides two levels of grievance redress for road sector projects implemented under the supervision of COR: Grievance Redress Committee (GRC) at the regional (oblast) and central (Nur-Sultan) levels as per GRM Guidelines. GRM consists of members appointed from COR, akimats, "NC KazAutoZhol" JSC, PMC, CSC and contractors. GRC meetings at the regional and central levels are chaired by officers responsible for the overall work of GRM and its effective and timely implementation, while coordinators are responsible for involving relevant parties and coordinating the work of GRM at the regional/central level.

24. PAPs and other stakeholders may visit, call or send a letter or fax to GRC at the regional level in Atyrau region. There are boxes for grievances and suggestions at all construction sites (camps) that are checked on monthly basis. There were changes in the composition of committee members in the reporting period. The Table 4 below lists GRC members and their contact details.

25. The proposed GRM does not replace the public mechanisms for resolving complaints and conflicts provided by the legal system of the Republic of Kazakhstan but tries to minimize its application as far as possible. The overall responsibility for the timely implementation of GRM lies with the COR and NC KazAutoZhol JSC with the support of project consultants such as PMC, CSC involved in the management and supervision of construction works. Contractors carry out the actual civil works. Relevant region, district and village Akimats authorized by law to perform grievance-related tasks, and mediators/non-governmental organizations involved in facilitating amicable resolution of grievances should be included in GRM as well.
26. Public consultations were held in Sagiz village on March 27, 2019, in the library of the House of Culture. CSC also carried out a workshop on May 24, 2019, in Sagiz for specialists of contractors on the issues of ensuring PAPs' (Project Affected Persons) health, safety and social safeguards. In addition, materials regarding the implementation of GRM, contacts for appeals were presented at the workshop. Also, there are boxes for complaints and suggestions at all construction sites (shift camps), which are checked every month. Public consultation announcements are published through local media (newspapers). During the reporting period, there were changes in the composition of GRC due to the substitution of the Employer's representative on site.

**Table 4. Contact information of GRC in Atyrau region (regional level)**

<b>Name of representative/organization</b>	<b>Address</b>	<b>Contacts</b>
Kerimkulov Serik Seitzhanovich Atyrau regional branch of NC KazAutoZhol JSC	Atyrau, Isatai avenue. 5	Tel: +7 7122 29 01 49 E-mail: Atyrau.info@kazavtozhol.kz
Nurtaev Kairat Talapovich Head of the Department of passenger transport and roads of Atyrau region  Zhumagaliev Parasat Bauyrzhanovich Head of Highways Division	060002, Atyrau Abay str, bld 10a;	Tel: +7 (7122) 32-55-02.
PMC Zeynullina Aliya Amantayevna Specialist in social security measures	Nur-Sultan, Kunayev Str. 10, Emerald Towers BC	Mobile: +7 701 982 66 57 E-mail: a.zeinullina@kazautozhol.kz
Imbarova Sarah Social impact specialist, CSC	CSC Atyrau region Zhamansor village Base Camp Lot 6	Mobile: +7 771 754 13 55 Mobile: +7 701 362 36 12 E-mail: e-mail: imbarovas@mail.ru
Akimat of Atyrau region	060000, Atyrau, Aiteke Bi	Tel: +7 (7122) 354-092

Administration of Akim of Atyrau region	str, bld 77	obl.akimat@atyrau.gov.kz
Bazhenov Arman Sydykovich Kyzylkoginsky district, Akimat of the Miyaly rural county	Kyzylkoginsky district, Miyaly village A.Kunanbaeva str, bld №4	Tel: +7/71238/ 2 13 45

The contact information of GRC (Central level):

Address: Kabanbay batyr ave. 32/1, Nur-Sultan, 010000, Kazakhstan

Committee for Roads

Ministry of Investment and Infrastructure Development of the Republic of Kazakhstan

Tel: +7 (7172) 75-46-42

m.bayakhmet@miid.gov.kz

## 7.1. Status of complaints and appeals

27. 28. During reporting period from January to June 2019, no complaints and appeals about the illegal seizure, unauthorized land acquisition, including those related to temporary or permanent land acquisition and resettlement as per ADB Safeguards Policy Statement 2009, were identified at all sites. There were no appeals and complaints about the negative impact on local business, roadside trade, as there are no such places in these areas. Visit of construction sites and supervision of works directly on a place didn't reveal negative influences on external social environment

28. For Lot 5, an appeal was received during social audits from the contractor's employees about accommodation in residential buildings. People complained that the absence of daylight in some rooms and lack of space. The CSC has issued an order to evict all workers to a settlement and to put the accommodation in proper condition.

29. For Lot 6, the Contractor's employees complained during the social audit about the quality of food, low caloric content, the lack of dairy products for workers employed in conditions with negative health effects. The Engineer gave verbal instructions for the appropriate action.

## 7.2. Social audits and missions

30. Visits to construction sites were carried out in the reporting period. Information on visits and observations is shown in Table 5 below.

**Table № 5. Information on site visits**

Date of visit	Auditor's name	Purpose	Summary of the findings of the visit
19.03.2019	Imbarova Sarah –CSC  Z. Dautova, Head of H&S Department and Environmental Specialist of Lot 7, participated on behalf of the Contractor	Consultation for Lot 5 and Lot 6 for the preparation of Health and Safety plans, launch of GRM	Base camps are in construction process.  Engineer issued recommendations on the development of action plans for the management of the base camp, drainage and sewerage, zoning, landscaping of the camp, the organization of a temporary storage site of solid waste and the development of measures to ensure fire safety
20.03.2019	CSC: Imbarova Sarah and Novosadova Natalya – Environmental specialist	Lot 4, Lot 5	Base camps are in construction process, consultations were given on the preparation and reporting for public consultations with the population
25.03.2019	CSC: Imbarova Sarah Novosadova Natalya – Environmental Specialist	Overview visit to Lot 4, Lot 5 and Lot 6 on implementation of environmental and social safeguards	Informing on the standards of social and environmental safeguards.
27.03.2019	CSC: Imbarova Sarah  Deputy Resident Engineer	Lot 4	Presentation of the project, work schedule, EMP, GRM procedures and contacts were provided to participants.  Report and list of participants in Attachment 2
29.03.2019	CSC: Imbarova Sarah	Monitoring of Lot 7	No comments on construction sites and base camp, GRM boxes are available, information on GRM is posted on information stands.
17.04.2019	Imbarova Sarah	Monitoring of Lot 5,6	Sites are in the process of personnel and equipment mobilization  Recommendations were given for the arrangement of camp, schedule of dust control on construction roads, as local residents use this road.  It should check contacts for appeals on billboards at all lots
28.05.2019	ABD's mission Zeynullina Aliya –PMC,  CSC – Imbarova Sarah	Lot 4, Lot 5, Lot 6 and Lot 7	Low rate of work in the areas of Lot 4, 5 and 6.  No comments

28.06.2019	Imbarova Sarah	Lot 4, 5 and Lot 6	No comments, mailboxes are installed, booklet on GRM is posted on information stands and in the dining room of Lot 6, Lot 7
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## VIII. Conclusions and recommendations

31. Some work on the implementation of the requirements for social safeguards is noted at the sections of Lot 4, Lot 5, Lot 6 and Lot 7 in the reporting period. Detailed information is provided in Attachment 4. Overall, the following points should be noted for all Lots:

- Documents are checked and actual verification for land acquisition is carried out to identify new landowners before beginning of works on bypass roads;
- Contractors at all Lots attract residents from the nearest settlements to works and observe the principles of gender balance in matters of equal pay for work, leisure and living conditions;
- Conditions for women in terms of sanitary and hygienic requirements are created at the base camp;
- At ACP: distribution of dairy products is organized for workers, operators, repairmen, service personnel, and in the areas with negative impact on health of workers, since these facilities have negative impact on health of workers and for local population
- First aid station: fully equipped first aid base, has climate control to maintain a temperature of +20°C inside the building. The Engineer has ensured that the emergency medical service is available and ready.
- The contractor coordinates this work with local health authorities and there is a documented agreement with them about use of local hospitals and other local institutions;
- There are boxes for appeals installed at base camp and in the akimat.

### Recommendations:

- Lot 4: Grievance Coordinator should continuously monitor the situation with the external environment, develop a stakeholder engagement plan to reduce conflict on the ground, develop and implement internal regulations on disciplinary liability.
- Lot 5: it should appoint a grievance coordinator, keep a log of grievances and start the grievance redress process; it should report on social safeguards in accordance with the instructions issued by the Engineer and as per reporting forms.
- Lot 6: grievance coordinator should provide CSC with reports as per the instructions issued by the Engineer, observing deadlines.

Next social safeguards monitoring report is due for disclosure by 31 January 2020.

## IX. ATTACHMENTS

Attachment 1

### POST-RELEASE

**Training on health, safety and road traffic, as well as on social and environmental safeguards as part of CAREC Corridors 1 and 6 Connector road (Aktobe-Makat) Reconstruction Project**  
**Project number: № 3416-KAZ**

**22 May 2019**, Nogayty village, Bayganinsky district of Aktobe region: a training was held for the contractors' specialists involved at road construction sites: Todini Costruzioni Generali S. p. a., JSC "SPIK Akkord".

**24 May 2019**, Zhamansor village, Kyzylkoginsky district of Atyrau region: a training was held for contractors: Shanghai Construction Group Co., Ltd. JSC "SPIK Akkord"/ LLP "AK Zhol Kurylys", ANT Insaat Maden Sanayi A. S.

**The participants of the training** were specialists in environmental protection, social safeguards, specialists in ensuring road safety standards, specialists in health and safety, specialists in human resources.

**The training covered the following topics:** standards of activity in the field of environmental protection, standards, requirements and documents on road safety, occupational safety.

**Upon completion of the training, practical work was carried out** to identify compliance with performance standards, approaches to monitoring and inspection work at the site.

As a result of the training and the practical part, the participants exchanged best practices in ensuring safety at the site.

**Training organizer:** DONGSUNG ENGINEERING CJ., LTD/ LLP «ZS ENGINEERING»

**Coaches:** Safeguards Specialist, Imbarova Sarah

Road Safety Specialist, Temirbek Zhenisgul



## List of participants of public consultations Lot 4

CAREC Corridors 1 and 6 Connector Road (Aktobe-Makat) Reconstruction Project  
road section km 330-504) Contract 004-ADB/CW-2018

Реконструкция дороги "Актобе-Макат" соединяющей коридоры ЦАРЭС 1 и 6  
(участок дороги км 330-504) Контракт 004-ADB/CW-2018

Annex to Minutes/Приложение к протоколу

Date/Дата 27.03.2019

Venue/Место проведения Музыкальный зал

## The Attendees/Список присутствующих на общественных консультациях

#	Name/Ф.И.О.	Position/work place Должность /место работы	Contact numbers/ контакты	Signature/подпись
	<i>Анот - жоме</i>		<i>Телефон</i>	<i>Кал</i>
1.	<i>Жайрмиева Аюбгана</i>	<i>"Мундо" м/уи библистекер</i>	<i>87488958606</i>	<i>Жайр</i>
2	<i>Тосымбаев Б</i>	<i>пенсиякер</i>	<i>87024427792</i>	<i>Тосымбаев</i>
3	<i>Чибарова С.Э</i>	<i>КНС "Engineering"</i>	<i>87013623612 87717541355</i>	<i>Чибарова</i>
4	<i>Бектурсы Н. Т.</i>	<i>Зейнеткер</i>	<i>87022704007</i>	<i>Бектурсы</i>
5	<i>Идилова Н.</i>	<i>китапхана</i>	<i>7754967030</i>	<i>Идилова</i>
6	<i>Измаганбетов К.</i>	<i>зидм</i>	<i>8-775-367-19-61</i>	<i>Измаганбетов</i>
7.	<i>Рахчев Э.Б.</i>	<i>ЗРУ</i>	<i>87775314000</i>	<i>Рахчев</i>
7	<i>Манболатов Т.З</i>	<i>Мирна "ЧЧ"</i>	<i>87256007788</i>	<i>Манболатов</i>
9	<i>Мамурин Фанат</i>	<i>Зинеткер</i>	<i>72211</i>	<i>Мамурин</i>
10	<i>Султаналиев М.</i>	<i>Зейнеткер</i>	<i>71376</i>	<i>Султаналиев</i>
11	<i>Сахиев Ибрагим</i>	<i>Сатыр ораман</i>	<i>77024442970</i>	<i>Сахиев</i>
12	<i>Касимов Шамал</i>	<i>Кусторган</i>	<i>87182655570</i>	<i>Касимов</i>
13.	<i>Асанов Сун</i>	<i>Зейнеткер</i>	<i>71362</i>	<i>Асанов</i>

Photos from sites



27.03.2019 Public consultations of the Contractor with residents of Sagyz village in the library of the House of culture



CSC training for specialists of contractors Lot 4, Lot 5, Lot 6 and Lot 7 on social safeguards



During the visit of the COR Chairman Mr. M. Pshembayev, presentation of the progress of the project at Lot 5 .



Site passport, Lot 7



Site passport, Lot 5



Site passport, Lot 6