

Social Monitoring Report

Project Number: 48424-002
Semestral Report (July–December 2020)
February 2021

Kazakhstan: CAREC Corridors 1 and 6 Connector Road (Aktobe–Makat) Improvement Road

Prepared by the Dongsung Engineering Co., Ltd in association with subconsultant Zhol-Sapa LLP for the Ministry of Investments and Development, Republic of Kazakhstan and the Asian Development Bank.

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Project No.: 3416-KAZ
Reporting Period: July-December 2020

REPUBLIC OF KAZAKHSTAN: CAREC Corridors 1 and 6 Connector “Aktobe-Makat” Road Reconstruction Project (section 160-330)

Financed by Asian Development Bank



Prepared by DONGSUNG ENGINEERING CJ., LTD / ZS ENGINEERING Construction
Supervision Consultant

Seoul, Korea / Astana, Kazakhstan

For the Committee of Roads of the Ministry of Industry and Infrastructure Development
of the Republic of Kazakhstan

Approved by: PMC JSC “NC “KazAvtoZhol”

(PMC employee name) and signature, report submission date

Internal Social Safeguard Monitoring Report

Employer: Committee for Roads of the Ministry of Industry and Infrastructure Development of the Republic of Kazakhstan

Financing: Asian Development Bank

Loan 3416 - KAZ

Project Management Consultant: JSC "NC "KazAvtoZhol"

Consulting and Supervisory Support: DONGSUNG ENGINEERING CJ., LTD/ZS ENGINEERING Seoul, Korea/Astana, Kazakhstan

General Contractor:

Lot 1 & Lot 3: JSC "Todini Costruzioni Generali S.p.A." (Italy)

Lot 2: OJSC ICIC Akkord" (Azerbaijan)

Prepared by:

Social Safeguards Specialist

Imbarova S.E.

"Agreed by"

Project Manager/Resident Engineer

January 2021

Social Safeguards Specialist confirms that this report has been prepared using his experience, thoroughness, diligence and in accordance with professional standards that can be expected from the consultant, experience in the work.

Findings and recommendations contained in the report are based on monitoring reports of workers' settlements and camps, information obtained through site visits, observation of work, meetings and consultations with concerned parties, secondary data (letters, reviews, reports), as well as information provided by third parties that I believe are reliable. The report was prepared for the Committee for Roads of the Ministry of Industry and Infrastructure Development of the Republic of Kazakhstan, Aktobe branch "JSC NC "KazAvtoZhol", ADB, PMC.

Report status: 2nd semi-annual and covers period from July to December 2020.

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Abbreviations

ACP	Asphalt concrete plant
ADB	Asian Development Bank
ARB JSC “NC “KazAvtoZhol”	Aktobe Regional Branch of Joint Stock Company “National Company “KazAvtoZhol”
RS	Road Safety
HIV/AIDS	Human Immunodeficiency Virus, Acquired Immune Deficiency Syndrome
SLR	State Land Reserves
PAP	Project Affected Person
STD/STI	Sexually Transmitted Diseases/Sexually Transmitted Infections
CoR	Committee of Roads
CSC	Construction Supervision Consultant
COVID-19	Coronavirus infection 2019-nCoV
PMC	Project Management Consultant
MIID RK	Ministry of Industry and Infrastructure Development of the Republic of Kazakhstan
GRM	Grievance redress mechanism
OJSC	Open Joint Stock Company
EM	Environmental management
HS	Health and Safety
PP	Project person
HSP	Health and safety plan
RK	Republic of Kazakhstan
RSE	Republican State Enterprise
PPE	Personal protective equipment
CAREC	Central Asian Regional Economic Cooperation
LLP	Limited Liability Partnership

GLOSSARY

Income restoration	Recovery of income sources and livelihoods of displaced persons to the previous level before the start of the Project.
COVID-19	Acute respiratory viral infection
Persons whose interests are significantly affected	Persons who: (i) lose 10% or more of their productive assets; and/or (ii) are physically relocated from their home.
Pandemic COVID-19	Current coronavirus infection pandemic caused by the SARS-CoV-2 coronavirus
Displaced persons	individuals, households, collective owners or other legal entities physically resettled (resettlement, loss of residential land or housing) and/or economically (loss of land, property, access to property, sources of income or livelihood) as a result (i) compulsory purchase of land or (ii) compulsory restrictions on land use or access to statutory reserves and protected areas that have legally approved status, regardless of their legal rights to affected lands.
Grievance procedure	A process established by law, local regulations or administrative decisions and providing for owners or other PP opportunity to consider issues relating to redemption, compensation or other aspects of resettlement.
Relocation	Physical transfer of PP from their previous place of residence and/or business before start of the project.
Resettlement	all measures taken to mitigate any and all negative consequences of the Project implementation for property and livelihood of PP, including compensation, transfer (where applicable) and rehabilitation.
Stakeholders	Project stakeholders - legal entities and individuals who have an influence or who may be influenced by the progress of the project.
Vulnerable Household	Households that may be affected to varying degrees or face risk of further isolation from the effects of resettlement and, in particular, households living below the poverty line, large households with 4 or more children under 18 years of age, households with members with disabilities, households headed by women, and elderly without family support.

I. Introduction

1. Aktobe-Makat road is a two-lane road of republican significance and was built in 1970-1980. The length of the section is 459 km, basically road has category III/IV, and passes through the territory of Aktobe and Atyrau regions. A complete reconstruction of the pavement with strengthening of its structure will reduce travel time on the road, fuel consumption of vehicles and cost of operating vehicles on the road and increase transport links and economic development of the region. The road will be reconstructed according to the standards for category II in accordance with the national standard of the Republic of Kazakhstan.
2. Based on paragraphs 8 and 9 of the ADB Operations Manual (ADB OM/F1), October 2013, Reconstruction of the “Aktobe-Makat” road connecting CAREC corridors 1 and 6 CAREC (road section km 160-330) the project is categorized as “C” as there are no acquisition or resettlement consequences, and the project impact on this site does not exceed 200 persons. There are no problems with land acquisition and resettlement on this project as the project route follows the existing road
3. The mitigation measures aim to ensure that the project will work in accordance with the requirements of laws and regulations of the Republic of Kazakhstan, as well as the requirements of the ADB Safeguard Policy Statement (2009). Performance requirements at all relevant stages of project implementation focus on avoiding identified social impacts, where possible, or on measures to minimize consequences or reduce possible consequences to acceptable level.
4. The purpose of this report is to reflect work for the period from July 1 to December 31, 2020, to ensure social safeguards during project implementation, which contributed to the implementation of the requirements and social guarantees of the Republic of Kazakhstan and ADB policies

II. Brief description of the project

5. Project includes reconstruction of the Aktobe-Makat road section km 160 - km 468, including: (i) km 160 - km 330 in Aktobe region; and (ii) km 330 - km 468 in Atyrau region.
6. The length of this project road subject to upgrade and reconstruction is about 299 km of II technical category with an increased level of safety.
7. The entire Aktobe-Makat section, 299 km long, was divided into 7 lots, each of which implies a separate contract for construction work. The road section is divided into the following lots: Lot 1 (Km 160- Km 220), Lot 2 (Km 236- Km 275), Lot 3 (Km 275-Km 330), Lot 4 (Km 330-Km 370), Lot 5 (Km 370-Km 418), Lot 6 (Km 418 –Km 458) and Lot 7 (Km 487 - Km 504). This report provides information on lots 1.2 and 3.
8. Project in Aktobe region is divided into 3 sections. Lot 1 (Km 160-220) and Lot 3 (Km 275 - 330) were awarded to the Contractor JSC “Todini Costruzioni Generali S.p.A.” (Italy). Lot 2 (Km 236-275) OJSC “ICIC Akkord” (Azerbaijan).

9. Lot 1: Km160 - km220 (Shubarkuduk village - Karaulykeldy village): This section includes reconstruction of road from category III to category II with a total length of 60, 833 km and construction of one bypass. A bypass of Shubarkuduk village (km 172+600 to km 181+100) will be on a new road.
10. Lot 2: km 236 - km 275 (Karaulykeldy village): This section includes reconstruction of road from category III to category II with a total length of 39 km and construction of one bypass. The bypass of Karaulykeldi (km 236 to km 247) (11.8 km) will pass along a new road. Other parts of this section, the direction of traffic flow coincide with existing pavement with partial slopes from the embankment in straight and curve area. In this section, the project envisages construction of 1 bridge and 1 overpass
11. Lot 3: km 275 - km 330 (Zharly v.– Nogaity v.): This section includes reconstruction of road from category III to category II with a total length of 55 km. Other parts of this section, the direction of traffic flow coincide with existing pavement with partial slopes from the embankment in straight and curve area.

Table 1: Contractors Contract Information

Contractors name	Contract No.	Section (km)	Length (km)	Contract Sign Date	Work commencement date	Completion date
JSC "Todini Costruzioni Generali S.p.A." (Italy)	№ 001-ADB/CW-2017	160-220	60	07.09.2017	28.11.2018	19.05.2021 (1268 days)
OJSC "ICIC Akkord" (Azerbaijan)	№ 002-ADB/CW-2017	236 -275	39	16.08.2017	28.11.2017	31.08.2021* (1372 days)
JSC "Todini Costruzioni Generali S.p.A." (Italy)	№ 003-ADB/CW-2017	275-330	55	07.09.2017	28.11.2018	18.06. 2021 (1298 days)

* Based on the Engineer's letter No. ATB2-1866 dated 23.01.2020, ATB2-2309 dated 08.01.2021 on the extension of the contract No. 002-ADB/CW-2017 (Lot 2 - Akkord) and ATB1-2243, ATB3-2244 dated 29.10.2020 on the extension of the contract No. 001-ADB/CW-2017, No. 003-ADB/CW-2017 (Lot 1 and Lot 3 - Todini)

12. COR MIID entered into an agreement for services with KazAvtoZhol JSC (KAZH) for the provision of Consulting services for project management in accordance with the terms of reference acceptable to ADB and applicable under the laws of the Republic of Kazakhstan. KAZH remains fully staffed throughout Project. The responsible officer for environmental protection and protective measures conducts audits, inspections of the site, interacts with protective measures specialist of the CSC for effective project management in terms of environmental management plans implementation.
13. COR MIID appoints JSC "NK "KazAvtoZhol" as the National Operator for Roads Management, with implementation of Employer's functions from 11.04.2019 on road projects, replacing previously fulfilled this function RSE "AktobeZholaboratory".

III. Methodology and Approaches for Report Preparation

14. In the process of preparing this report, methodology, tools and approaches were used without participation of stakeholders, since Aktobe region was in the quarantine zone, which did not allow for consultations and meetings with stakeholders. Telephone interviews were conducted with key stakeholders: project managers, safeguards specialists of the Contractors. The work also used data from the monthly reports of the Contractors. Previously planned site visits were not implemented due to restrictions on entry to the region. Between stabilization of the Coronavirus 19 pandemic and the extension of the quarantine period, the Safeguard Specialist was able to conduct 2 social audits in October and December 2020. Also, to fill in the matrix of the impact of the project on the socio-economic sphere of the project site, the CSC social safeguards specialist used the information received through remote consultations and telephone interviews with the Contractor's responsible specialists.
15. During the social audit, it was not possible to conduct a joint audit with the Contractors' specialists due to their remote work schedule introduced due to the unfavourable situation with the Coronavirus 19. Information from specialists responsible for the management and monitoring of the project's social and environmental impacts was received online and from their monthly reports in a special form.
16. During the reporting period, as in the previous period, complaints and appeals in the social sphere were carried out by the health and safety specialists on Lot 1 and Lot 3. On Lot 2, the Contractor actually suspended construction work due to the financial problems of the Contractor. This report will reflect information of Lot 1 and Lot 3. Construction work on Lot 2 has been suspended since August.

IV. Comprehensive inspection report

4.1. Impacts related to land during construction work

17. From the beginning of project preparation and during the reporting period, there were no acquisitions for the constant needs of the project. Land acquisition was agreed with all interested parties in accordance with the established procedure in accordance with the Land Code of the Republic of Kazakhstan. Land acquisition was limited only to state reserve lands (lands of akimats). These lands occupied by the road are unproductive rangelands. At present, no changes have been found, no new PAP has been identified.
18. The report for the first half of the year reflects information on two changes on Lot 2. The first change is related to the construction of a temporary bypass road between CH 0+00 - CH 32+33.34. The Engineer approved the plan for the location of the specified bypass with 3,660 m length, presented by the Contractor. The lands on this site are included in the reserve fund of state lands. The Engineer approved location of the bypass road and indicated, in particular, that Contractor should obtain all necessary approvals and permits from the local authorities. Monitoring of this change showed that the Contractor received all permits for the specified lands. According to the data from the department of land relations of the akimat of the Baiganin district (Appendix 1), a land plot of 31,540 m² was issued by the decree of the akimat of the Baiganin district No. 137 dated 07.06.2018, the Act for the right of temporary land use No. 0134720 for 5 years was issued on 19.06.2018. The land plot has no restrictions and is not encumbered. Intended purpose: for a bypass road.



8

This box culvert has been built in the strip of the existing permanent land acquisition of the CoR, i.e. the existing strip of permanent land acquisition made it possible to build requested box culvert within its boundaries. In addition, there are no buildings on the designed place for additional box culvert. Below in Figure 2 is a scheme of the box culvert location.



Fig.2. Location of the box culvert on Lot 2.

22. During the reporting period, there were no complaints and appeals regarding illegal, unauthorized land acquisition, and no appeals and complaints were received regarding negative impact on local business, roadside trade, since there are no such places on these sites as well as near the bypass road on CH 0+00 – CH 32+33.34. Visits to construction sites in October 2020 and observation of works directly on the site by the CSC specialists did not reveal any negative impacts on the social environment. The visit in December 2020 did not reveal any new circumstances as the Contractor suspended works and mothballed the infrastructure of the construction camp. The box culvert on CH 106+40 is fully built and available for the needs of the local residents.

V. Internal monitoring indicators

23. ADB social safeguards are set out in the ADB's Safeguards Statement (2009), which aims to analyze key threats to conservation, if possible, to improve level and quality of life of affected people. In course of construction work, all the above requirements of the ADB policy were met and new circumstances were not recorded either on the GRM or during site social audits in October & December 2020.
24. Monitoring of the project impact on society is included in work plans of the CSC social safeguards specialist. Earlier in the second semi-annual report for 2019 on internal monitoring of social impact, it was noted about work of collecting, tracking information on a number of indicators. Below is information for the reporting period.

Table 2. Implementation of indicators monitoring

Indicators	Information collected on Lot 1, 2 and 3
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information disclosure, information campaign and PP consultation and other interested parties	Due to the extension of quarantine and restriction of work with public, the Contractors do not participate in the meetings of the akimats of Shubarkudyk, Karaulkeldy and Nogaity villages. Project managers provide information on the progress of construction work and respond upon prior request.
compensation for land and affected buildings	During the reporting period, no new PAP was recorded. The land plot allotted temporarily for a detour at CH 0+00 - CH 32+33.34 is part of the state land reserve and is in the right-of-way.
relocation status of allocated buildings and other property of the PP	No new circumstances identified
payment of lost income to small businesses whose interests are affected	no complaints from DP no such cases
lease of alternative land plots	There was no need for contractors
re-registration of land;	No
restoration of living standards.	No need

VI. Results of field studies, consultations with local people

25. During the reporting period, the CSC safeguards specialist carried out monitoring of the construction site, base camps, production bases jointly with Contractor's representatives in September and December 2020. Interviews were conducted with contractors' employees: workers and engineering and technical personnel located at the sites. The findings and conclusions are presented in the relevant chapter of the report.

VII. Public consultations and consideration of appeals

26. The procedures for complaints handling related to the project are designed to provide effective and systematic mechanism for the Projects to provide answers to questions, provide feedback and address complaints from individuals whose interests are affected, as well as other interested parties and the public.

27. Guidance on the grievance redress mechanism for environmental and social safeguards in road projects was developed and approved by the COR in August 2014. The grievance redress mechanism aims to:

- ✓ reduction of conflicts, risk of unjustified delays and complications in the implementation of the project;
- ✓ improving the quality of project activities and results;
- ✓ ensuring the observance of the rights of persons affected by the activities of the Project;
- ✓ identification and response to unforeseen impacts of projects on individuals;
- ✓ maximizing participation, providing support and benefits for local communities.

28. Proposed GRM does not replace public complaints and conflict resolution mechanisms provided for by the legal system of the Republic of Kazakhstan but tries to minimize its use as far as possible. Overall responsibility for timely implementation of GRM lies with the COR and JSC "NC "KazAvtoZhol" with support of project consultants such as PMC, CSC involved in the management and supervision of construction works. Relevant region, district and township akimats, authorized by law to carry out tasks related to handling complaints, and mediators / non-governmental organizations that are involved in assisting in the conflict-free resolution of complaints should also be included in the GRM.

29. The GRM provides two levels of resolution of complaints on road sector projects implemented under the supervision of the COR: the Grievance Review Committee (GRC) at the regional (oblast) and central (Nur-Sultan) levels, in accordance with the GRM Guidelines. GRM consists of members appointed from the COR, akimats, JSC NC Kazavtozhol, PMC, CSC and Contractors. GRC at the regional and central levels is chaired by the leaders responsible for the overall work of GRM and its effective and timely implementation, while the coordinators are responsible for involving relevant parties and coordinating the work of GRM at the regional / central levels.
30. At the same time, information regarding GRM, GRC members are communicated to the public by hanging lists on information stands in akimats. To inform local community about construction work status, the regional subdivision of JSC "NC "KazAvtoZhol" maintains a page on social networks that reflects status of work, availability of vacancies and indicates contacts for appeals and complaints. From 14.11.2020, JSC "NC "KazAvtoZhol" opened a hotline phone for complaints and appeals from citizens and employees involved in the Project.
31. Persons affected by the project, as well as other interested parties, cannot visit the office at the regional level in the Aktobe region. As an alternative, people are offered the opportunity to contact through social networks, hotline phone, e-mails and boxes for calls at the entrance to the office building of the regional JSC "NC "Kazavtozhol", also, at all construction sites (shift camps) there are boxes for complaints and suggestions, which are checked monthly. During the reporting period there were changes in the composition of the members of the commissions. Table 3 below provides a list of GRC members and their contact details.

Table 3. Contact information of the GRC in Aktobe region (regional level)

Organization/representative name	Address	Contacts
Aktobe regional branch of JSC "NC "KazAvtoZhol" Alzhanov Aksanat - Head of Department	Aktobe, Maresieva 89, Str	Tel: 8 (7132) 55-50-15, 54-76-29, 54-98-83 Fax: 8 (7132) 54-65-71 e-mail: aktobe.info@kazautozhol.kz
PMC Zeinullina Aliya Amantaevna Social safeguards specialist	Nur-Sultan 10 Kunaev street, BC "Emerald Tower"	8 701 982 66 57 e-mail: a.zeinullina@kazautozhol.kz
Imbarova Sara Social safeguards specialist, CSC	CSC, Aktobe region, Baiganinsky district, Shubarkudyk, Zheleznodorozhnaya str. 2 a	8 771 754 13 55 8 701 362 36 12 e-mail: imbarovas@mail.ru
Aktobe region Akimat	Address: Aktobe, Abilhayir Khan Avenue, 40	8 (7132) 56-77-82 e-mail: info@akto.kz
Baiganin district akimat	Address: Baiganin district, Karaulykeldi village, Konayev, 36	(8-71345) 2-28-74 e-mail: baiganin@akto.kz
Temir district akimat	Address: Temir district, Shubarkudyk village, Zheltoksan street	(8-71346) 2-24-95 e-mail: temir@akto.kz

Contact information of the GRM (central level):

Address: 32/1 Kabanbai Batyr Ave., Nur-Sultan, 010000, Kazakhstan

Ministry of Investment and Infrastructure Development of the Republic of Kazakhstan

Tel: +7 (7172) 75-46-42

e-mail: r.kusainov@miid.gov.kz

7.1. Status of complaints and appeals

32. During reporting period, there were no complaints and appeals about the illegal seizure, unauthorized land acquisition from Lot 1, 2 and 3 sites. There were no appeals and complaints about the negative impact on local business, roadside trade, since there are no such places in these areas. Visiting construction sites and observing work directly at the site did not reveal negative impacts on external social environment.
33. Since the beginning of the project, 7 complaints have been registered in the CSC register. As of December 31, 2020, all complaints have been closed. During the reporting period, no appeal was registered.

7.2. Social audits and missions

34. During the reporting period, a visit to the construction sites of Lot 1, Lot 2 and Lot 3 was carried out to conduct a joint social audit with the national consultant of ADB. Information about this visits and observations are reflected in the findings and conclusions. Attachment 2 provides information about working meetings.

Table 5. Site visits information

JSC Todini Costruzioni Generali S.P.A. (Italy) Lot 1		ICIC Akkord OJSC (Azerbaijan) Lot 2		JSC Todini Costruzioni Generali S.P.A. (Italy) Lot 3	
Date of visit	Findings	Date of visit	Findings	Date of visit	Findings
13.10.2020	The contractor timely pays for the lease of land for the base camp and production base. Passport of the object has contacts for appeals.	13.10.2020	No discrepancies have been identified. Camp is in appropriate condition. The scope of work has been significantly reduced due to financial constraints. The box culvert was built, the slopes are compacted.	13.10.2020	Camp is in appropriate condition. A box with contacts of responsible specialists is available, no complaints or appeals.
12.12.2020	Contractor carries out HSE activities with the exception of HIV/AIDS informational work	12.12.2020	Base camp is closed, employees are in Aktobe	12.12.2020	The medical center is not provided with the necessary resources for PPE Covid 19.

VIII. Conclusions and recommendations

35. During the reporting period, social development specialist monitored work camps/bases equipped for the Project on all three Lots within the framework of social audits in October and December 2020.

Main key points for sites monitoring are:

Lot 1 & Lot 3:

- Contractor observes principles of gender balance in matters of equal pay for work, in matters of leisure and living conditions;
- Survey on the site did not reveal discrimination by gender, religion and other forms of discrimination;
- Conditions have been created for women in terms of sanitary and hygienic requirements in base camps. There are separate living quarters, sanitary and hygienic rooms;
- The GRM work is coordinated by health and safety specialists, since these specialists are directly on the sites;
- Hot line phones of JSC NC KazavtoZhol were posted on the site for additional communication and feedback for the interested environment of the project;
- Contractor's employees and subcontractors are informed about measures to prevent spread of COVID-19 at the site and in offices;
- Hand washing stations with sufficient soap and water in strategic workplaces and hand sanitizers are provided;
- Posters were posted promoting hand washing in the workplace (WHO posters were used);
- Placement of well-visible and clear signs is provided, including notice boards indicating schedule of the first-aid post;
- Not all national requirements aimed at containing the possible spread of COVID-19 are met by the Contractor: an irreducible supply of PPE for Covid 19 is not provided: medical masks, antiseptics, gloves. There are no thermometers, lamps for quartzing rooms, drugs for first aid

Lot 2

- GRM work has been suspended due to the conservation of the construction camp due to the financial problems of the Contractor;
- The construction camp and the production base are mothballed, only guards are at the facilities;
- In the Akimat of Karaulkeldy, the telephone numbers of the "hot line" of JSC "NC "KazavtoZhol" and the CSC contacts for contacting and providing feedback for the interested environment of the project implementation were posted;
- The Contractor is awaiting additional funding to resume work under the Contract.

The next monitoring report on social safeguards should be submitted by July 30, 2021.

Attachment No. 1

Data from the department of land relations of the Baiganin district of the Aktobe region

1.18.02-023-020-251		
Address of the site	Aktobe region, Baiganin district	
Land category	Lands of settlements (cities, villages)	
Divisibility	Divisible	
Date of origin	07.06.2018	
Liquidation date		
Area	31540 m2	
Type of the right	Temporary paid long-term land use	
Designated use	For bypass road	
Restrictions and encumbrances of use	1. No	
	Start date	19.06.2018
	Reasons for emergence	Resolution of the Baiganin district Akimat No. 137 dated 07.06.2018
Temporary paid long-term land use		
Given right	Temporary paid long-term land use	
Start date	07.06.2018	
Period of validity	5 years	
Reasons for emergence	Resolution of the Baiganin district Akimat No. 137 dated 07.06.2018	
Identification documents	Act for temporary paid (long-term, short term) land use (lease) 0134720, 19.06.2018 (valid)	

Attachment 2

List of people with whom working meetings were held during site visit

Date	Goal and subject of consultation	Note
October 13, 2020	Maintaining a register of grievances, levels of complaints consideration, algorithm for reviewing grievances and appeals. Coverage of issues and development of measures to prevent risk of the spread of Covid 19	<p>Lot 1: Pavel Savchanchik - Project Manager, +7 702 224 32 78 Nugymanov Amanserik JV SineMidasStroy LLP, tel. 8 701 614 57 14, GRM coordinator, lot 1 and 3.</p> <p>Paramedic - Navanova Rimma, tel. 8 778 566 09 86 Specialist of the Akimat of Zhaksymai village. Consultation in the office in Zhaksymay village for Lot 1.</p>
October 13, 2020	GRM work at the level of the Contractor. Coverage of issues and development of measures to prevent risk of the spread of Covid 19	<p>Lot 2: Anuar Yembergenov, GRM Coordinator, Lot 2. Remotely by phone Specialist of the Karaulkeldy Village Akimat. On-site consultation during the monitoring of works at Lot 2.</p> <p>Lot 3: Igemberdiev Yuldash LLP "JV "SineMidasStroy"- 8 776 779 79 37, GRM coordinator Paramedic - Ketebayev Zh.K., tel. +7 705 630 46 41.</p>
12.12.2020 – 18.12.2020	Monitoring of the implementation of the activities for health and safety	<p>Lot 1: Nugymanov Amanserik JV SineMidasStroy LLP, tel. 8 701 614 57 14, GRM coordinator, lot 1 and 3.</p> <p>Paramedic - Navanova Rimma, tel. 8 778 566 09 86</p> <p>Lot 2: Base camp is closed, employees are working remotely</p> <p>Lot 3: Muhetdin Pirol – Project manager Igemberdiev Yuldash LLP "JV "SineMidasStroy"- 8 776 779 79 37, GRM coordinator Paramedic - Ketebayev Zh.K., tel. +7 705 630 46 41.</p>

Attachment 3



Lot 1 section winter mnaintenance 1, Shubarkuduk. December

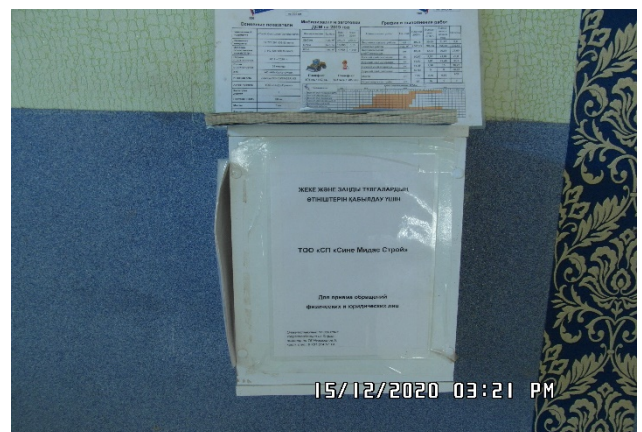


Lot 2 bypass road, November.

Snow clearance Lot 3, Nogaity, December

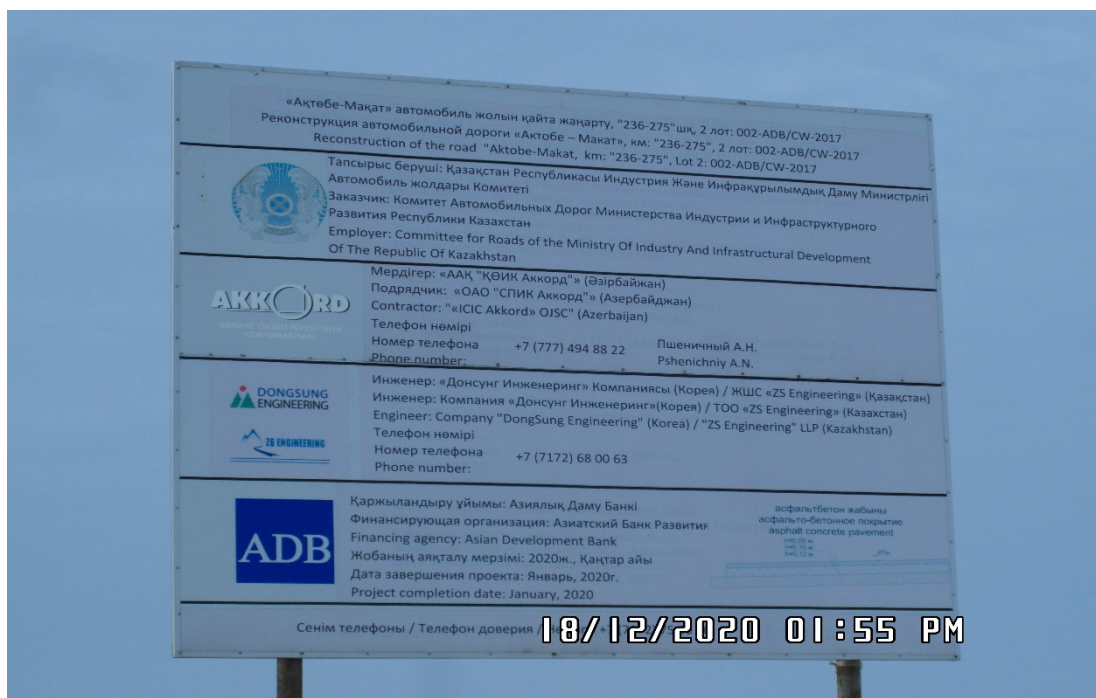


Site passport Lot 2



Box for complaints in the base camp of Lot 1

Lot 1 livestock crossing section



Lot 2 site passport, Karauylkeldy