

Social Monitoring Report

Project Number: 52286-001
Semestral Report (January–June 2021)
August 2021

Kazakhstan: CAREC Corridors 1 and 6 Connector Road (Aktobe–Kandyagash) Reconstruction Project

Prepared by an individual consultant for the NC "KazAvtoZhol" JSC and the Asian Development Bank.

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1st SEMI-ANNUAL SOCIAL SAFEGUARDS REPORT

Internal monitoring



Loan: 3829-KAZ

CAREC Corridors 1 and 6 Connector Road (Aktobe–Kandyagash) Reconstruction Project

Section km 11–52

Section km 52–100

Prepared by:

Individual consultant on Social and Environmental Safeguards (Contract ICS-04)

For:

- NC “KazAvtoZhol” JSC
- Asian Development Bank

Report period: January–June 2021

Social Safeguards Internal Monitoring Report


Employer: Committee for Roads, Ministry of Industry and Infrastructural Development of the Republic of Kazakhstan

Financed by: Asian Development Bank

Loan: 3829-KAZ

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Preparation, correction and approval

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Asian Development Bank			

The individual consultant on social and environmental safeguard (hereinafter - "Consultant") confirms that this report has been prepared using available and officially confirmed information, taking into account the standards adopted in the preparation of reports for international financial institutions and the approval algorithm approved by the Asian Development Bank.

The conclusions and recommendations contained in the report are based on reports on industrial environmental monitoring of contractors, information obtained through the initial collection of information, analysis of project documentation, meetings and consultations with representatives of the Executing Agency (EA) and participation in project workshops, secondary data (letters, reviews, reports) related to the Project. The report was prepared for the Executive Agency (JSC NC "KazAvtoZhol") and the Asian Development Bank (ADB).

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Abbreviations

RK	Republic of Kazakhstan
MIID	Ministry of Industry and Infrastructural Development
CoR	Committee of Roads
ADB	Asian Development Bank
CAREC	Central Asia Regional Economic Cooperation
PMC	Project Management Consultant
DED	Design and estimate documentation
CSP	Crushing and screening plant
CBP	Concrete- batching plant
ABP	Asphalt-batching plant
CSC	Construction Supervision Consultant
RMI	Republican municipal institution
LLP	Limited liability partnership
OJSC	Open Joint Stock Company
EP	Environmental protection
OHS	Occupational Health and Safety
RS	Road safety
PHP	Public health protection
GRM	Grievance Redress Mechanism
PP	Project person
PAP	Project Affected Person
FDLAR	Framework Document for Land Acquisition and Resettlement
SLR	State Land Reserves
CAP	Corrective action plan

I. Introduction

The purpose of this report is to reflect new circumstances (if any) during the implementation of the project that had an impact on people and reflect the status of the implementation of grievance redress mechanism and appeals.

The commencement of construction works on CAREC Corridors 1 and 6 Connector Road (Aktobe-Kandyagash) Reconstruction Project was set to March 1, 2021. The initial construction time is 990 days.

The actual commencement date of work of the Environmental and Social Safeguards Consultant is June 7, 2021.

II. Brief description of the project

CAREC Corridors 1 and 6 Connector Road (Aktobe-Kandyagash) Reconstruction Project is co-financed by the Government of the Republic of Kazakhstan (Government) through “NC “KazAvtoZhol” JSC (Employer) and the Asian Development Bank (ADB). The goal of the project is to reconstruct a section “Aktobe–Kandyagash” road, the length of the section is 89 km, and the road section connects the regional and administrative centers of the Aktobe region. This road section is also part of the main road connecting international corridors.

The ADB is financing this investment program, which includes physical investments to upgrade road infrastructure and road improvement, and non-physical investments to develop institutional capacity.

Physical investments include the road sections shown in the following table 1:

Table 1. Planned road sections

	Road section	Length (km)	Coating type	Technical category of the road
Aktobe region				
	Lot 1, km 11 - km 52	41	Asphalt concrete	Category IB
	Lot 2, km 52 - km 100	48	Asphalt concrete	Category IB, II

The project is part of the 460 km Aktobe-Kandyagash-Makat road project, which connects the oil and mineral-rich regions of Aktobe and Atyrau, serving a population of 1.7 million people. In 2016, ADB approved financing for 299 km of the Kandyagash–Makat section. In 2018, the government asked ADB to finance an additional 89 km section connecting Aktobe and Kandyagash, while the government will fund the remaining 72 km from the state budget, with a completion date in 2020. The Aktobe–Makat line is a connecting road that links CAREC corridors 1b and 6a, two major trade routes, with the Russian Federation and the European Union, Kazakhstan's main trading partners. This integration of the two international corridors will significantly reduce transport costs, increase travel speeds along these

corridors, and contribute to trade facilitation in Kazakhstan. The Aktobe–Makat road project is a two-lane road of republican significance of II and III categories, built in the 1970s. Due to wear and tear, road surfaces, bridges and culverts (which have been designed for lower axle loads) struggle to cope with the rapidly growing and heavy traffic loads from oil wells and refineries in the region. Traffic between Aktobe and Atyrau is increasingly being redirected to the northern route Aktobe–Oral–Atyrau, since the travel time remains almost unchanged, despite the additional 500-kilometer detour. Poor road connectivity has also become a key social issue as it has contributed to rising income and wealth inequality between rural and urban areas in western Kazakhstan. The project provides for the Reconstruction of an 89-kilometer section of the republican road A-27 between Aktobe and Kandyagash (see Figure 2.1 Project location map). The project consists of two sections, separately for different Contracts. The project began on the southern side of the outskirts of the Aktobe region. The road goes south until it reaches Kandyagash about 100 km south of Aktobe. The project will be limited to the right of way, with the exception of two proposed bypass roads in Alga (km 35–39) and Kandyagash (km 88–104).

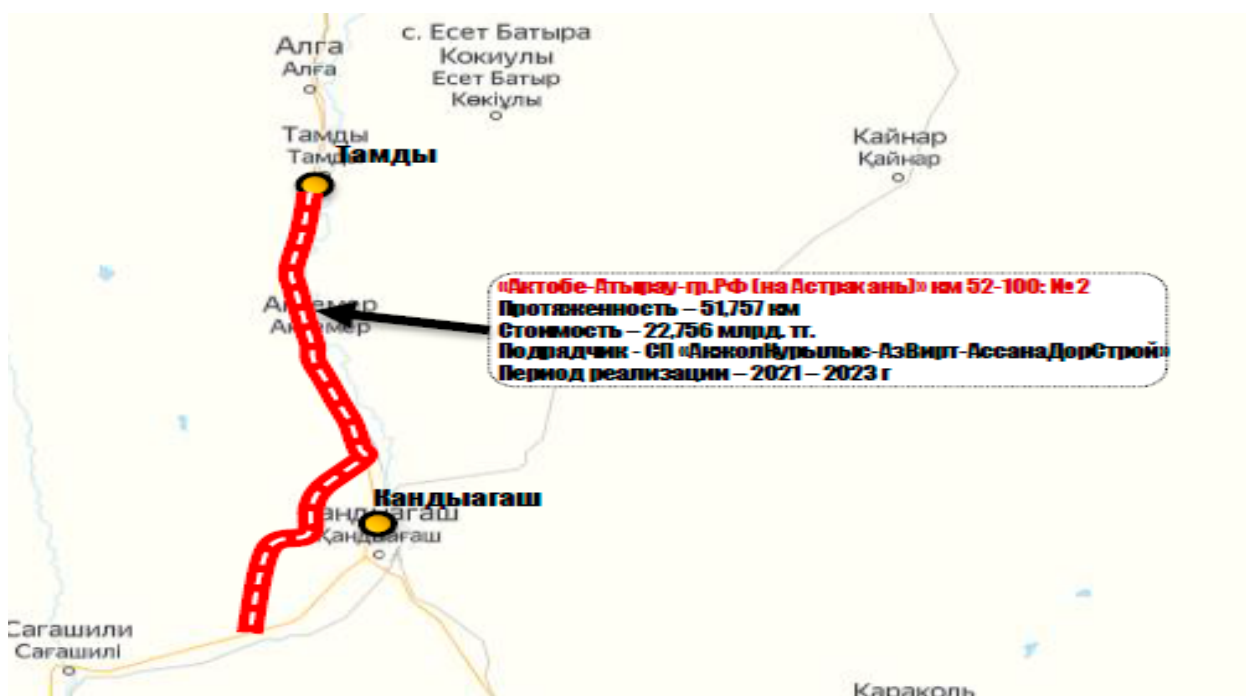


Fig. 1. Road reconstruction scheme

The contract for the execution of works Lot 1 and Lot 2 was concluded on November 24, 2020, between "NC "KazAvtoZhol" JSC and JV LLP "SineMidasStroy-Todini Construzioni Generali S. p. A." (Lot 1) and JV "Akzhol Kurylys LLP - AzVirt LLC - Assana Dorstroy LLP", with the amount of the contract 39 794 623 425.42 tenge (Lot 1 / including VAT 12%) and the amount of the contract: 22 756 825 031.35 (Lot 2 / including VAT 12%). The contractual deadline for the completion of Lot 1 project is 930 days and Lot 2 project is 990 days with 730 days Defective period after the commencement date of the Contract. In accordance with clause 8.1 of the GCC "Commencement of Works", the Notice to Proceed was issued by the Engineer by letter 0034-AKKA-2021 dated 02.26.2021 for both Contracts.

Project data

Table 2. Construction contracts

Contract number	Location	Length	Notes
AKRP / CWL / LCB-01 / Lot-02 (km 52-100)	KM 52-100	33,5KM	4 Lanes
		18,257KM	2 Lanes

Table 3. Construction supervision contract

Contract number	Start date	Date of completion	Contract Period	Warranty period
AKRP / CWL / LCB-01 / Lot-02 (km 52-100)	01.03.2021	01.11.2023	990 days (33 months)	730 days

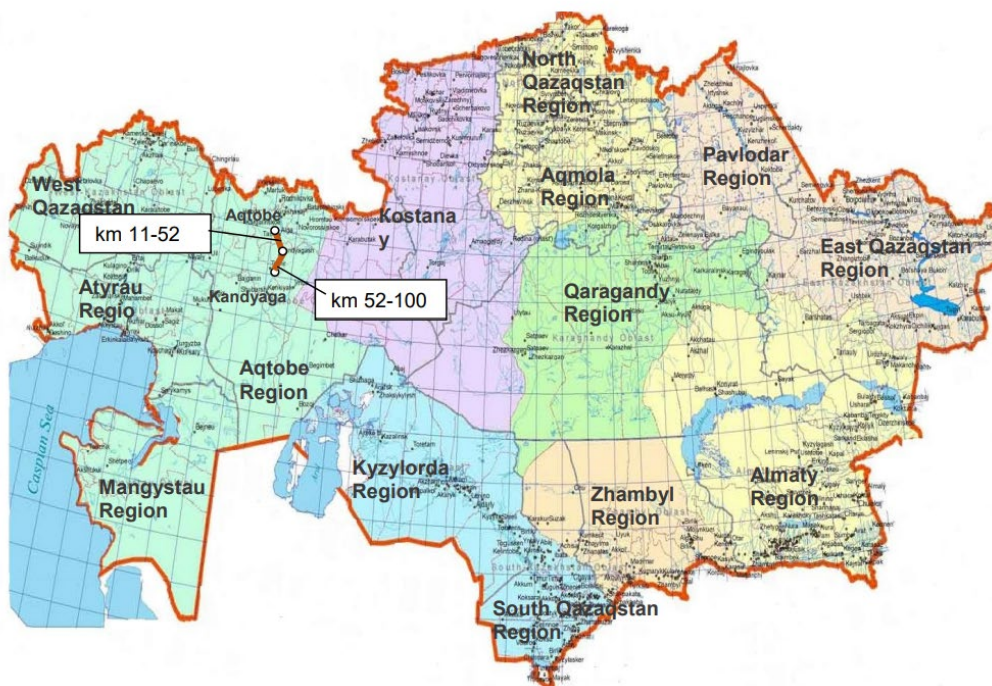


Fig. 2. Project map

III. Methodology and approaches in preparing the report

In the process of preparing this report, methodology, tools and approaches were used, including:

- Desktop audit of the documentation provided by the Employer and the Project Engineer
- Preliminary meetings and negotiations with the main participants of the project via cellular communication and online conferences.
- Analysis of information, submitted by the Social safeguards specialist of Dongsung Engineering/ZS Engineering.

3.1. List of documents used in the analysis of project documentation:

- Terms of Reference for Contract ICS-04: Social and Environmental Safeguards Specialist

- Project status report (06/18/2021) "Reconstruction of the highway of republican significance A-27 "Aktobe-Atyrau - Russian border (to Astrakhan)", 52-100 km"
- Monthly Project Report for May, 2021 by Dongsung Engineering Ltd. jointly with ZS Engineering for "National Company "KazAvtoZhol" Joint Stock Company.
- Report-presentation of online conference on the Project (dated June 24, 2021) with the participation of ADB and EA.
- Report of the Social safeguards specialist of Dongsung Engineering / ZS Engineering.

3.2 Mitigation measures provided by the project

Mitigation measures were designed to ensure the project's operation in accordance with the requirements of the laws and regulations of the Republic of Kazakhstan, as well as the requirements of the environmental and social policy (2009) of the ADB. The performance requirements in all relevant stages of the project implementation focus on avoiding the identified social consequences, where possible, or on measures to minimize the consequences or reduce the possible consequences to an acceptable level. This project belongs to the category of forced resettlement as category B.

According to the ADB Aide Memoire dated June 21–25, 2021, it was noted that there are several issues related to the road section passing through the Bestamak village: (i) issues of right-of-way due to the need to relocation of power distribution poles to private land plots; traffic management during construction and necessary temporary fences and barriers; (ii) installation of noise barriers provided by the project, and related inconveniences for local villagers living on both sides of the road; and (iv) the request of local villagers for an overpass with a lift or underpass with a ramp for disabled people and a cattle pass installation at km72.

Based on the above-mentioned issues, the following main steps are suggested:

- NC "KazAvtoZhol" JSC will meet with the local akimat to discuss these issues (previously, the Mission requested to make a final decision on whether a new alignment option to bypass the Bestamak village will be selected in the near future);
- Since additional land may be required for transmission line supports relocation in the Bestamak village, the Supervision Consultant will assess the possibility of making changes to the project design in order to avoid the acquisition of private land;
- If an additional private land is needed to purchase, it will be necessary to prepare a resettlement plan (RP) and submit it to the ADB for consideration; work on this site should be commenced only after the land has been acquired and compensation has been paid as per the approved RP, and will be confirmed in the RP completion report;
- It is also necessary to clarify the need for additional land acquisition for the proposed cattle pass construction;

- Social Safeguards Consultant will develop and implement a system for recording complaints and suggestions, will audit all appeals and complaints from the start of the project and will draw up a matrix of social impact on the project;
- Social impact mitigating plans will be prepared based on the visual inspection of the sites.

IV. Social impact assessment

Main social issues identified since the project commencement:

4.1 Request of local villagers for cattle pass at section km 72

Initially, on May 6, 2021, the Akkemer villager orally requested to arrange cattle pass at km 72. In response to this request, the villagers were informed that the arrangement of an additional cattle pass is not possible, since the population and the road section are separated by the railway, which does not have the possibility to drive cattle at km 72, while the road construction project provides for construction of culvert at km 69, as well as the construction of bridge with a passage for agricultural machinery at km 73. Both structures can be used for driving cattle. However, on June 29, 2021, 10 Akkemer villagers wrote to the Akim of village, who in turn appealed to the Aktobe regional branch of KAZH. These written requests were recorded in the grievance record system.

KAZH, CSC and Contractors reviewed the issue and after consultations with JSC “KazakhstanTemirZholy”, which confirmed the possibility of cattle pass on the site under consideration, decided to change the design at km 71, where an additional cattle driving will be arranged at the villagers’ request. The acquisition of additional land is not provided, since the land is located in the current allotment zone.

4.2 Request of local villagers for pedestrian crossing with the needs for disabled people.

On this issue, the Bestamak villagers– on June 1, 2021, appealed to the akim, and then on July 12, 2021, through a comment on Facebook to the Social Safeguards Consultant, identified the problem of pedestrian communication between the villagers during the road construction and operation that will divide the settlement into two parts. Thus, there may be problems with safe pedestrian communication for the residents of the village. There is a village hospital, a school, a mosque and a madrasah in the Bestamak village. Meanwhile, the mosque and madrasah will be separated after the project is completed. The social safeguards consultant conducted a visual inspection of the village and studied the project design.

The road construction with the existing project design will be arranged in two stages, in order not to create problems for existing traffic. First, one side of the road will be arranged (constructed), which will then become available for driving, then the second side of the road. At the same time, it is important to ensure strict compliance with safety regulations, road signs, speed limits and significant dust suppression. It is obvious that during the construction period on this site, significant complaints about noise, dust, vibration and light during the night shifts are expected. At the same time, increased vibrations can lead to cracks in houses and windows. It is recommended to conduct a census, audit and photo fixation of all

residential and commercial buildings along the construction line for defects prior commencing works, in order to avoid further unjustified claims from local villagers.

4.3 Issues with relocation of power transmission support

Based on the presented design schemes, it was established and confirmed that some of existing buildings will be demolished due to the project implementation. The impact on additional 6 owners of individuals and 1 legal entity was revealed. In this case, relocation of power transmission support to private property plots is provided. It shall be noted that power lines pass through the territory of these owners, to solve this issue, it is proposed to modernize the power lines on the owners' plots in order to use them additionally for relocation of power transmission supports that fall under the transfer. For these purposes, additional solutions from relevant specialists are required.

Thus, during the further project implementation in the existing design, it is necessary to initiate the preparation of LARP (Land acquisition and Resettlement Plan), since it is obvious that there is an impact on private residential land.

4.4. Conditions for workers of contracting organizations

Lot 1 – General Contractor - JV “Sine Midas Stroy LLP” – “Todini Costruzioni Generali S.p.A”

Base camp mobilization is almost complete, but existing sanitary conditions are still not satisfactory:

1. shower cabins do not comply with sanitary standards in terms of compliance with the temperature regime of water and sanitary isolation;
2. housing of workers does not meet sanitary standards;
3. dining room is not equipped with hand-washing sinks;
4. no rest room for workers, no laundry in the base camp;.
5. lavatory in the base camp has been destroyed after the rain;
6. no grievance redress mechanism for workers.

Lot 2 - General Contractor – JV “AkzholKurylys-AzVirt-AssanaDorStroy”

Main findings during site visit by the social safeguards specialist of Dongsung Engineering/ ZS Engineering:

1. no temperature regime in shower rooms, not all shower cabins are equipped with individual cabins or curtains;
2. complaints from workers about the food portions (some workers expressed their opinion that the volume of portions could be increased), hot coffee or tea is not served during breakfast and lunch, there is no choice of hot or cold drinks during lunch;
3. no rest room for workers;.
4. no laundry in the base camp;
5. dining room is not equipped with hand-washing sinks; there is an improvised tap outside, which does not meet sanitary standards;
6. accommodation has its own showers and toilets, but they are not connected and out of work;
7. roofs of some houses leak during the rain;

8. workers are not aware of where and to whom they can address with suggestions and complaints about social and living conditions;
9. no grievance redress mechanism for workers.

V. Grievance redress mechanism

As part of the approved grievance redress mechanism, the Grievance Redress Committee (GRC) has been established in the project, which consists of the representatives of Employer, Contractors, PMC, CSC and other interested persons (Appendix 1). The procedure for the GRC work is currently at the implementation stage.

GRM forms are given in Appendix 2.

In total, grievance - were applied, of them - were satisfied.

VI. Key findings and recommendations

Key findings:

- Design changes for impact on persons affected by the project have been reviewed, as well as the possible risks of negative effects on PAP were assessed. Comprehensive consultations were provided for the persons affected by the project. As part of the GRM, complaints of project affected persons are being processed.
- Social impact mitigation measures and plan are given in Appendixes 3 and 4.

Recommendations:

- to implement the procedure of GRC work with mandatory inclusion for agenda of meetings the GRC issues related to status of the current social impacts of the project, specified in c. 4.1- 4.3 of this report;
- to re-audit the living conditions of workers in base camps within a month after release of this report;
- to train the Contractor's personnel, the representatives of local authorities, the Employer's specialists on operational policy of the ADB, GRM, land acquisition and resettlement issues.

VII. APPENDIXES

Appendix 1

Grievance Redress Committee (GRC)

GRC List and Contact details:

Address: regional branch “JSC “NC KazAvtoZhol”, Aktobe, Astana district, 82 Maresyev str., tel: 8-7132-546571, E-mail: aktobe.info@qaj.kz.

Members of Regional GRC:

1. Head of GRC: Mambetov Kazbek Yermekovich, Deputy Director of Aktobe regional branch of JSC “NC “KazAvtoZhol”;

GRC members:

2. Omirbaev Nurlan, PMC Project Manager, tel:+7 701 533 1041, e-mail; um_nu@mail.ru

3. Procentov Vitaly, Project Manager of JV “Akzhol Kurylys-AzVirt-AssanaDorStroy”, tel: +7 771 039 82 81, email: aaa52-100@mail.ru;

4. Savchanchik Pavel, Project Manager of JV “LLP SP SINE MIDAS STROY & TODINI COSTRUZIONI GENERALI S. P. A.” tel: +7 702 224 32 78; email: algaooffice@sinemidas.com.

5. Sugralin Radik, Public Relations Manager of JV “LLP SP SINE MIDAS STROY & TODINI COSTRUZIONI GENERALI S. P. A.”. tel: +7 701 732 85 67 email: almagulb7@gmail.com,

6. Kirill Osin, Specialist on social measures of Dongsung Engineering /ZS Engineering, tel: +7 701 415 31 61, email: osinkirill@gmail.com;

7. Olesya Chubutkina, Consultant on Social and Environmental safeguards, tel:+7 747 450 63 09, email: olessya.chubutkina@gmail.com.

GRC key persons at the central level:

Head of GRC	Bekmurzayev N. - Chief Manager of External Loans Department of JSC “NC “KazAvtoZhol”
GRC coordinator	Tashkenbayev A. - Road Engineer of JSC “NC “KazAvtoZhol”

Appendix 2

GRIEVANCE REDRESS FORM

GRIEVANCE REGISTRATION FORM	
Contacts	
Name:	Sex: <input type="checkbox"/> male / <input type="checkbox"/> female
Address:	
Rural district:	Phone number:
Region and oblast:	email:
Anonymous: <input type="checkbox"/> YES / <input type="checkbox"/> NO	The preferred method of communication for maintaining feedback: <input type="checkbox"/> post / <input type="checkbox"/> phone / <input type="checkbox"/> email
Description of grievance / suggestion / question	
Provide details about the grievance (who, what, where, when):	
If any actions were taken by the party who filed the grievance, please provide details of the previous actions (if any):	
Please provide details of your suggestions for resolving the grievance:	
DETAILS OF GRIEVENCE REGISTRATION	
Name of person who registered the grievance:	
Organization:	Position:
How was grievance given: <input type="checkbox"/> in person / <input type="checkbox"/> post / <input type="checkbox"/> email / <input type="checkbox"/> phone / <input type="checkbox"/> fax / <input type="checkbox"/> _____	Type of grievance: <input type="checkbox"/> type A / <input type="checkbox"/> type B / <input type="checkbox"/> type C
Attached documents:	Grievance related to project: <input type="checkbox"/> yes / <input type="checkbox"/> no if “no” it was resent to: _____
Comments:	
Signature of registrar:	Date:

FORM OF GRC GRIEVANCE REDRESS MINUTES

FORM OF GRC GRIEVANCE REDRESS MINUTES	
DETAILS OF GRIEVANCE	
Anonymous grievance: <input type="checkbox"/> yes / <input type="checkbox"/> no	Number of grievance in log:
Name of person who applied:	Number of grievance in data base:
Date of grievance:	Confirmation provided: <input type="checkbox"/> yes / <input type="checkbox"/> no
Date of registration:	by: <input type="checkbox"/> npost / <input type="checkbox"/> phone / <input type="checkbox"/> email / <input type="checkbox"/> on place
Name of registrar:	Date of receipt confirmation:
Short description of grievance:	
DETAILS OF MEETING: GRC AT REGIONAL LEVEL	
Date of meeting:	Resolution was carried: <input type="checkbox"/> yes / <input type="checkbox"/> no
GRC parties and names: <input type="checkbox"/> KazAvtoZhol _____ <input type="checkbox"/> Akims _____ <input type="checkbox"/> PMC _____ <input type="checkbox"/> CSC _____ <input type="checkbox"/> JV _____	Brief description of proposed solution/ recommendation:
Invited parties and names: <input type="checkbox"/> The person who applied _____ <input type="checkbox"/> NGO / mediator _____ <input type="checkbox"/> other _____	Feedback is provided: <input type="checkbox"/> yes / <input type="checkbox"/> no by: <input type="checkbox"/> post / <input type="checkbox"/> phone / <input type="checkbox"/> email, <input type="checkbox"/> indicated on the information board
Attached documents:	Date of feedback:
DETAILS OF MEETING: GRC AT CENTRAL LEVEL	
Date of meeting:	Resolution was carried: <input type="checkbox"/> yes / <input type="checkbox"/> no
GRC parties and names: <input type="checkbox"/> KazAvtoZhol _____ <input type="checkbox"/> CoR _____	Brief description of proposed solution/ recommendation:
Invited parties and names: <input type="checkbox"/> The person who applied _____ <input type="checkbox"/> NGO / mediator _____ <input type="checkbox"/> other _____	Feedback is provided: <input type="checkbox"/> yes / <input type="checkbox"/> no by: <input type="checkbox"/> post / <input type="checkbox"/> phone / <input type="checkbox"/> email, <input type="checkbox"/> indicated on the information board
Attached documents:	Date of feedback:
For use by the GRC coordinator / the person who drew up the minutes:	
Comments:	
Name and signature of person who drew up the minutes:	Date of minutes:

GRIEVANCE REDRESS MONITORING FORM

GRIEVANCE REDRESS MONITORING FORM	
DETAILS OF PARTY WHO FILED THE COMPLAINT:	
Name of person who filed the complaint:	Sex: <input type="checkbox"/> male / <input type="checkbox"/> female
Address:	phone:
Date of grievance:	email:
Anonymous: <input type="checkbox"/> yes / <input type="checkbox"/> no	The preferred method of communication for maintaining feedback: <input type="checkbox"/> post / <input type="checkbox"/> phone / <input type="checkbox"/> email
DETAILS OF GRIEVANCE REGISTRATION:	
Name of person who registered the grievance:	Confirmation provided: <input type="checkbox"/> yes / <input type="checkbox"/> no
Date of registration	by: <input type="checkbox"/> npost / <input type="checkbox"/> phone / <input type="checkbox"/> email / <input type="checkbox"/> on place
Number of grievance in log:	Date of receipt confirmation:
Number of grievance in data base:	
Short description of grievance:	
GRC REDRESS AT REGIONAL LEVEL	
Date of meeting:	Feedback is provided: <input type="checkbox"/> yes / <input type="checkbox"/> no by: <input type="checkbox"/> post / <input type="checkbox"/> phone / <input type="checkbox"/> email, <input type="checkbox"/> indicated on the information board
Date of minutes:	Date of receipt confirmation:
Resolution was carried: <input type="checkbox"/> yes / <input type="checkbox"/> no	The party who filed the grievance is satisfied <input type="checkbox"/> Yes / <input type="checkbox"/> No / <input type="checkbox"/> Not applicable
Brief description of proposed solution / recommendation:	
GRC REDRESS AT CENTRAL LEVEL	
Date of meeting:	Feedback is provided: <input type="checkbox"/> yes / <input type="checkbox"/> no by: <input type="checkbox"/> post / <input type="checkbox"/> phone / <input type="checkbox"/> email, <input type="checkbox"/> indicated on the information board
Date of minutes:	Date of receipt confirmation:
Resolution was carried: <input type="checkbox"/> yes / <input type="checkbox"/> no	The party who filed the grievance is satisfied <input type="checkbox"/> Yes / <input type="checkbox"/> No / <input type="checkbox"/> Not applicable
Brief description of proposed solution / recommendation:	

STATUS UPDATE NOTES		
Action 1	Action 2	Action 3
Description of action:	Description of action:	Description of action:
Responsible party:	Responsible party:	Responsible party:
Name of responsible:	Name of responsible:	Name of responsible:
Date:	Date:	Date:
Brief description of outputs:	Brief description of outputs:	Brief description of outputs:
FINAL DECISION:		
Case is resolved <input type="checkbox"/>	Case is closed/rejected <input type="checkbox"/>	Case has been referred to the court <input type="checkbox"/>
Remarks:		
Name and signature of GRC coordinator who filled out the monitoring form:		Date:

Social impact mitigation measures

Section: **LOT 1 / km 11–52**

No	Issue	Mitigation measures	Responsible	Deadline	Indicator
1	Presence of public transport stops	It is necessary to study the traffic intensity of public transport, also to consider project design for providing public transport \ the presence of public transport stops as a result of road reconstruction and bus stops relocation	Sabit Ibdraikhanov	Till July 20, 2021	1. Internal memo. 2.Schemes of project design
2	Presence of memorial monuments to the victims of road accidents	Contractors shall ensure the relocation and restoration of memorial monuments in their original form at safe distance, but in compliance with the location.	Kirill Osin	Till July 18, 2021	1. Letter to Contractor
3	Presence of cemeteries on the site along the project road. They are located behind the right-of-way, but the situation with accessibility is not clear.	1. It is necessary to consider project design to ensure the villagers' accessibility to all cemeteries on the entire road section. 2. In the absence of such design, it is necessary to develop PIMP (Population Isolation Management Plan (facilities)	Sabit Ibdraikhanov	Till July 20, 2021 In case 2 Till August 20, 2021	1. Internal memo and maps/schemes of project design or, in case 2 1. Development of

					PIMP
4	Social and living conditions in base camps	Notice to the Contractor on taking appropriate measures	Kirill Osin	July 15, 2021	Letter to Contractor
5	Presence of 5 facilities on the site (farms, cottages, pond for fishing) that require attention in terms of arranging the accessibility of public.	1. It is necessary to consider project design to ensure the villagers' accessibility to all sections on the entire road section. 2. In the absence of such design, it is necessary to develop PIMP (Population Isolation Management Plan (facilities))	Sabit Ibdraikhanov	Till July 20, 2021 In case 2 Till August 20, 2021	1. Internal memo and maps/schemes of project design or, in case 2 Development of PIMP
6	Providing feedback to public	Introduction of a feedback through installation of boxes for proposals and complaints in the akimats of districts and villages.	Kirill Osin	Till July 18	Letter to Contractor regarding installation of grievance boxes in akimats
7	Situation with the Bestamak village Territories of several houses fall under the right-of-way. This will affect private land and property (fences), Meanwhile, 5-6 households have carried out landscaping of adjacent territories – green spaces have been planted, which are subject to demolish.	1. It is necessary to determine the legality of land plots the existing borders (akimat, SPC land cadastre) Consultations with PMC KazAvtoZhol regarding the preparation of partial acquisition.	1.Nurlan Turumov 2. Kirill Osin		1.Consultation with regional akimat 2.correspondence with PMC/consultation

Social Safeguards Monitoring Report.

Loan: 3829-KAZ CAREC Corridors 1 and 6 Connector Road (Aktobe-Kandyagash) Reconstruction Project.

1st semi-annual report, January–June 2021

	<p>At the same time, the Contractor noted that some columns (drinking water\underground wells) will also be dismantled, which are actively used by people.</p> <p>Providing pedestrian connection within the village (there are a school, a mosque, a hospital)</p>				
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Social impact mitigation plan

Section: **LOT 2 / km 52 - 100**

No	Issue	Mitigation measures	Responsible	Deadline	Indicator
1	Presence of memorial monuments to the victims of road accidents	Contractors shall ensure the relocation and restoration of memorial monuments in their original form at safe distance, but in compliance with the location.	Kirill Osin	Till July 18, 2021	Letter to Contractor
2	Presence of cemeteries on the site along the project road. They are located behind the right-of-way, but the situation with accessibility is not clear.	1. It is necessary to consider project design to ensure the villagers' accessibility to all cemeteries on the entire road section. 2. In the absence of such design, it is necessary to develop PIMP (Population Isolation Management Plan (facilities))	Nurlan Turumov	Till July 20, 2021 In case 2 Till August 20, 2021	Internal memo and maps/schemes of project design Or in case 2 Development of PIMP
3	Social and living conditions in base camps and workers' complaints	Notice to the Contractor on taking appropriate measures	Kirill Osin	July 15, 2021	Letter to Contractor
4	Presence of 3 facilities on the site (farms, cottages, pond for	1. It is necessary to consider project design to ensure the villagers'	Nurlan Turumov	Till July 20, 2021	Internal memo and maps/schemes of project

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	fishing) that require attention in terms of arranging the accessibility of public.	accessibility to all sections on the entire road section. 2. In the absence of such design, it is necessary to develop PIMP (Population Isolation Management Plan (facilities)		In case 2 Till August 20, 2021	design Or in case 2 Development of PIMP
5	Providing feedback to public	Introduction of a feedback through installation of boxes for suggestions and complaints in the akimats of districts and villages.	Kirill Osin	Till July 18	Letter to Contractor regarding installation of grievance boxes in akimats

Pictures from sites¹



Picture 1. Power transmission support, due for relocation



Picture 2,3. Living condition on base camp

¹ The photo-facts are given on the basis of semi-annual report data of the social safeguards specialist of Dongsung Engineering / ZS Engineering ”



Picture 4. Destroyed toilet at the territory of one of the sites



Picture 5. Hand washing tap