1. QUESTION: What is the Rehabilitation Project of the Railway in Cambodia?

ANSWER: The Royal Government of Cambodia (RGC) proposes to rehabilitate its railway system composed of the Northern and Southern Lines including the re-construction of the “missing link” from Sisophon to the Cambodian-Thai border in Poipet. The project will using loan funds from the Asian Development Bank.

2. QUESTION: How will we know if we will be affected by the Project?

ANSWER: Based on the preliminary design using a 3.5 m from centerline as the corridor-of-impact (total of 7m to be permanently cleared) for whole railway line and reducing the Poipet station from 6 has to 3 hectares to meet the Project’s objective to avoid, if not, minimize resettlement impacts, a preliminary census and inventory of losses (IOL) has been conducted to determine the potentially affected persons (APs) and severity of impacts on their properties. However, please note that the list of potential APs and impacts on assets are preliminary only and that once the detailed design will be finalized, a detailed measurement survey (DMS) will be conducted and the final affected households will be identified. The list of APs and IOL results for each household are available in your respective commune office.

3. QUESTION: Do we need to have a land title in order to be compensated and assisted?

ANSWER: All APs found within the Government ROW are considered non-legal users and therefore cannot be compensated for the land. However, lack of formal legal rights to land does not prevent any APs from receiving compensation for “loss of land use within the COI” and for non-land assets (example, houses and trees) and rehabilitation assistance for them to be able to restore or improve their pre-project conditions.

4. QUESTION: Could we stay within the remaining ROW?

ANSWER: All APs will be given an option to move off-site (outside the ROW) for a more secured tenure or on-site (within the remaining ROW). If you opted for on-site relocation, no new permanent structures will be constructed and you have to accept the fact that you may in the future be removed by the government for justifiable cause (for eventual railway expansion). However you will receive a certificate from the Railway company indicating that you will not be forced to move for a period of 5 years.

5. QUESTION: How much will we receive and when will we be paid?

ANSWER: The compensation rate for each asset (land, houses, trees, crops etc.) is available in your commune office. Like the list of APs and IOL results, the rates in your commune office are preliminary estimates only. The final compensation rates will be available after the realization of the DMS. The payment will be done around 6 months after the completion of the DMS.

6. QUESTION: How will we be compensated for our affected assets?

ANSWER: The following table below presents the main entitlement for each type of loss. More information on these entitlements is available at the commune office. You will not be required to move until payment for your losses and necessary assistance are provided to you. An advance evacuation notice will be provided to you prior to relocation.

<table>
<thead>
<tr>
<th>Type of loss</th>
<th>Entitled APs &amp; Project Entitlements</th>
</tr>
</thead>
<tbody>
<tr>
<td>Permanent Loss of Land Use</td>
<td>- Cash compensation ($0.5 per square meter)</td>
</tr>
<tr>
<td>Main house and/or shops partially affected</td>
<td>- Cash compensation at replacement cost. Households/shops will be permitted to remain in remaining ROW with some conditions (no new structures built, HH/shops could be moved again)</td>
</tr>
<tr>
<td>- Transportation allowance: Cash payment of $20 per market stall; $40 for houses being relocated on same plot; $60 for houses relocated to another plot in same village area; and, $70 for houses relocated to another village or commune</td>
<td></td>
</tr>
<tr>
<td>Totally affected house or shop with relocation within the ROW (on-site)</td>
<td>- Cash compensation at replacement cost; - Reorganization in the remaining ROW with some conditions (no new structures built; HH could be moved again)</td>
</tr>
<tr>
<td>- Transportation allowance of $20 per market stall; $40 for houses being relocated on same plot; - Living Allowance equivalent to 20kg of rice/person for 1 month (small light house) or for 3 months (large strong house – larger than 5m x 12m)</td>
<td></td>
</tr>
<tr>
<td>Totally affected house or business with relocation outside the ROW (off-site)</td>
<td>- Cash compensation at replacement cost AND (a) Replacement Land (as a priority). OR (b) Cash Compensation for Loss of Land Use.</td>
</tr>
<tr>
<td>- Landless will be provided land outside the ROW</td>
<td></td>
</tr>
<tr>
<td>- Full title on land</td>
<td></td>
</tr>
<tr>
<td>- Transportation allowance: Cash payment of $20 per market stall; $40 for houses being relocated on same plot; $60 for houses relocated to another plot in same village area; and,</td>
<td></td>
</tr>
</tbody>
</table>

**Rehabilitation of Railway in Cambodia**
ADB T.A No. 6251-REG
<table>
<thead>
<tr>
<th>Type of loss</th>
<th>Entitled APs &amp; Project Entitlements</th>
</tr>
</thead>
</table>
| Crops and Trees | - Crops will be compensated based on current market prices  
- Compensation for trees will be adjusted based on their age |
| Renters | - Rental Allowance equivalent to 3 months’ rent allowance  
- Transportation allowance: Cash payment of $20 per market stall; $40 for houses being relocated on same plot; $60 for houses relocated to another plot in same village area; and, $70 for houses relocated to another village or commune  
- Living allowance equivalent to 20kg of rice/pers. for 1 month  
- Assistance to find alternative, affordable accommodation;  
- Compensation for trees will be adjusted based on their age |
| Relocating Businesses Owners/Renters | - Allowance ($50) to unregistered businesses  
- Compensation according to their daily net income for registered business |
| Bamboo Railway Train Operator | - BRTO losing their main income  
- Cash compensation: 200$ for lost investment; AND  
- Cash Compensation for lost income : $75 (equivalent to 3-month living allowance); AND  
- Project related job opportunities  
- BRTO has other main source of income  
- Cash compensation: 200$ for lost investment; AND  
- Cash Compensation for lost income :$25 (equivalent to 1 month subsistence allowance) |
| Severely APs, HH Vulnerable , women head of HH, poor, elderly without support | - Allowance equivalent to 20kg of rice per person for 6 months  
- Entitled to income restoration program |

7. **QUESTION:** When will the detailed measurement survey (DMS) be conducted?  
**ANSWER:** The DMS will be conducted after the final detailed design has been identified and the COI marked on the ground. You will be notified by the Project team on the date of the DMS activities. Please make sure that you or your representatives are present at the time of DMS.

8. **QUESTION:** If I have questions, disagreements or problems that arise during project implementation such as compensation, technical and general project-related disputes, do I have the right to voice my complaint?  
**ANSWER:** Yes. If you have questions or disagreement on compensation and relocation options, you may present your questions or complaints to your concerned local administrative officials and grievance committees verbally or in writing. If you are still not satisfied with the resolution, you can take your complaint to the project management office (PMO) of MPWT in writing. All attempts will be made to settle the issues at the village level through community consultation. If efforts to resolve disputes at the village level and project level are still left unresolved or unsatisfactory, you have the right to directly contact the Asian Development Bank, Infrastructure Division, Southeast Asia Department (SEID-ADB) through the ADB office in Phnom Penh. If you are still not satisfied with the responses of SEID, they can directly contact the ADB’s Office of the Special Project Facilitator (OSPF) of ADB (OSPF-ADB).

9. **QUESTION:** How will you know if these undertakings are kept and the objectives of this Project are met?  
**ANSWER:** All project activities will be monitored by the Working Group, Provincial Sub-Committee, SEU Ministry of Public Works and Transport, and the PMO. Quarterly Reports will be prepared and submitted to ADB. A post-resettlement impact evaluation will also be undertaken to assess whether impacts of the Project have been mitigated adequately and the pre-project standard of living of APs have been restored as a result of the resettlement and project. The ADB will also monitor these activities in its regular supervision missions during the period of project implementation.

10. **QUESTION:** Are there any other documents available to know more about the Project and resettlement issues?  
**ANSWER:** The Resettlement Plan prepared during the preliminary study can be obtained from the commune, district and provincial offices. Following detailed design and after the conduct of the DMS, the Resettlement Plan will be updated and finalized and this will be made publicly available again.

If you have further queries and suggestions, please contact us at: Provincial Department of Public Works, Provincial Resettlement Subcommittee and Royal Railways of Cambodia (RRC) offices in the provinces of: Banteay Meanchey, Battambang, Pursat, Kampong Chhnang, Kampong Spueu, Kampot, Kandal, Takaev, Krong Preah Sihanouk
Ministry of Public Works and Transport (Phnom Penh) -
Inter-Ministerial Resettlement Committee, Resettlement Unit, Ministry of
Economy and Finance (Phnom Penh) -
Asian Development Bank Resident Mission - Phnom Penh (023) 215-807
Asian Development Bank, Manila (+63-2) 632-6128