



Invitation for Bids – Rebidding

Date:	5 January 2022
Loan No. and Title:	51122-SRI: Power System Reliability Strengthening Project
Contract No. and Title:	CEB/AGM(CS/PD(ERP)/ERP/2021/01 Implementation of an Integrated Enterprise Resource Planning System for Ceylon Electricity Board
Deadline for Submission of Bids:	Extended to 28 April 2022, 10:00 hours (local time)

1. The **Ceylon Electricity Board (CEB)** has applied for financing from the Asian Development Bank (ADB) towards the cost of **Power System Reliability Strengthening Project** and it intends to apply part of the proceeds of this financing to payment under the contract named above. Bidding is open to Bidders from eligible source countries of ADB.

2. The **CEB** (“the Purchaser”) invites sealed bids from eligible Bidders for **Supply, Delivery, Installation, Customization, Data-migration, Integration, Implementation and Maintenance of an Integrated Enterprise Resource Planning (ERP) System** for CEB.

2.1 The bid is floated as a single package and will be implemented in 2 phases: Phase I and Phase II.

The details of the Phase I and Phase II are as follows:

Phase I (Phase IA & Phase IB)

Phase I includes Supply, Delivery, Installation, Customization, Data-migration, Integration, Implementation and Maintenance of the following modules;

Phase IA :

1. Finance;
2. Procurement and Inventory;
3. Project Management;
4. Workflow and Document Management;
5. Human Resource Management.
6. Phase-specific elements of Business Intelligence and Reporting

Phase IB :

7. Fleet Management;
8. Asset Management;
9. Maintenance Management;
10. Fuel Management;
11. Phase-specific elements of Business Intelligence and Reporting

Phase II

Phase II includes Supply, Delivery, Installation, Customization, Data-migration, Integration, Implementation and Maintenance of the following modules.

12. Customer Information System (Include Billing and Collection, Meter Data Management, Customer Relationship Management (CRM) and Energy Management)
13. Phase-specific elements of Business Intelligence and Reporting

* Customer Information System (CIS) is one of the core systems which handle most of the revenue management functions and customer engagements. CIS includes Purchaser's Billing and Collection systems, Customer Relationship Management, Meter Data Management and Energy Management.

Purchaser shall procure modules for both Phases through a single Bidder. Therefore, Bidders who wish to bid for this Open Competitive Bid shall bid for Phase I and Phase II together. Bidders who bid only for Phase I or Phase II shall be considered nonresponsive and the relevant bid shall be rejected.

3. **Open competitive bidding (international advertisement)** will be conducted in accordance with ADB's [Single-Stage: Two-Envelope](#) procedure and is open to all Bidders from eligible countries as described in the Bidding Document.

3.1 The Bidder must have proven track record in implementing ERP solutions and the credentials shall meet the following key eligibility criteria:

- 3.1.1. The Bidder shall have minimum average annual turnover of USD 10 million received for the contracts in progress or completed for the last three (3) years (prior to Bid submission deadline) related to Application Software Solution Implementation activities. (similar to organizational Enterprise Resource Planning Systems and core systems).
- 3.1.2. Bidder shall have successfully completed as main supplier, within the last six (6) years, at least two (2) comprehensive ERP Implementation contracts, with at least Finance and Procurement modules, in public or private sector, each valued at USD 5 million or more.
- 3.1.3. Bidder must have successfully completed the supply, delivery, design, customization, integration, implementation, of one Billing, Collection and Customer Relationship Management (CRM) solutions (catering to 5 million or more bulk/retail end customers) in ONE Power Sector Utility project during the last six (6) years.

4. To obtain further information and inspect the Bidding Documents, Bidders should contact:

Project Director (Enterprise Resource Planning Project)
4th Floor, No.25, Council Lane, Dehiwala, Sri Lanka.

Tel.: 94112124900

94714756289

94715324910

Fax: 94 112623940

E-mail: eeerpp.cs@ceb.lk

Web: <http://www.ceb.lk/tenders/>

5. To purchase the Bidding Documents in English language, eligible Bidders should write to the address given under 4 above requesting the Bidding Documents for (CEB/AGM(CS)/PD(ERP)/ERP/2021/01) Procurement of an Integrated Enterprise Resource Planning System (ERP) for Ceylon Electricity Board:

- pay a nonrefundable fee of LKR 100,000.00 in cash or bank draft drawn in favor of the General Manager, CEB and physically collect the Bidding Documents from the address given under 4. above.
- Send a written application to the address given under 4. above address for overseas delivery of Bidding Documents. The application must include a non-refundable fee including courier charges of LKR 130,000.00 in cash/bank draft or US Dollars 650 in the form of Bank Draft in favor of General Manager, Ceylon Electricity Board. The document will be sent by courier. No liability will be accepted for loss or late delivery.

6. Deliver your bid:

- to the address:

The Chairman, Cabinet Appointed Procurement Committee
Ceylon Electricity Board
Office of the Additional General Manger (Distribution Division 4)
4th Floor, No.25, Council Lane, Dehiwala, Sri Lanka

- **on or before the deadline: 28 April 2022 at 10:00 hours**
- together with a Bid Security described in the Bidding Document.

Technical Bids will be opened immediately after the deadline for bid submission in the presence of bidders' representatives who choose to attend.

7. The Purchaser will not be responsible for any cost or expense incurred by the Bidders in connection with the preparation, attending pre-bid meeting, site visits and delivery of bids.

8. The pre – bid meeting will be held at the address:

Ceylon Electricity Board
Auditorium of Distribution Division 04 Headquarters
5th Floor, No. 25, Council Lane, Dehiwala
Sri Lanka
on 25 January 2022 at 1000 hours

General Manager
Ceylon Electricity Board